

# Foglight for SAP HANA

# Cartridge Guide

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# Introduction

# Description

SAP HANA is an in-memory, relational database management system. It operates primarily as a columnoriented store, but row-oriented tables are also supported. Both transactional and analytical workloads are supported. SAP HANA is fully ACID compliant. Various features include a JSON store, spatial data processing, text analytics and search, time-series analytics, streaming data processing, and graph data processing.

An SAP HANA deployment requires a certified hardware appliance installed with one of several supported operating systems. Hardware requirements include specification of the CPU architecture, core count, minimum RAM, and minimum storage. The supported operating systems are Red Hat Enterprise Linux for SAP Solutions, Red Hat Enterprise Linux for SAP HANA, SUSE Linux Enterprise Server for SAP Applications, and SUSE Linux Enterprise Server.

SAP HANA offers an optional, embedded web application server XS Advanced (XSA) based on Cloud Foundry. XSA offers native support for Node.js and JavaEE as well as extensibility through custom runtimes.

Transactional updates to the database are performed using multi-version concurrency control to enable read consistency and throughput. Writes are performed using row-level write locks with blocked transaction monitoring.

An SAP HANA system contains a single system database and zero or more isolated tenant databases. Multiple servers working together comprise the database system: name server, index server, preprocessor server, compile server, script server, XS Advanced runtime, and others. A single system can be distributed across multiple hosts to improve scalability and can utilize replication for high availability.

# **Key Features**

The Foglight for SAP HANA Agent monitors the current and historical status of SAP HANA database systems. Database configuration and performance statistics are collected and presented in real-time dashboards and also available in packaged reports. Alerts are generated on respective components of the system when indicators of current or potential future performance or availability issues arise. Setup involves creating a monitoring agent for each target database system. Such agents are fully remote, meaning that they are typically configured on a separate host. Installing the agent on the Foglight Agent Manager ensures that nothing needs to be installed on the monitored system. A database user with appropriate permissions is used by the agent to collect data. An agent may also be configured to collect operating system metrics purpose of monitoring the database host and logs.

Data is collected from each configured SAP HANA system via the official JDBC driver. Collections take place at regular intervals, called periods, which are configurable by collection type in the Foglight Agent Properties. Critical metrics, such as system availability, are collected frequently, while data expected to change less frequently, such as configuration settings or individual table metrics, are collected at longer

intervals. The Foglight Agent queries Hana system tables as well as the embedded statistics service for the latest values of key parameters and metrics. These metrics are collected and compared against thresholds and historical performance to identify system possible performance and availability issues. Database hosts are monitored at the operating system level by the Infrastructure Agent which can also be used to monitor SAP HANA native logs.

# **Foglight for SAP HANA Requirements**

Foglight for SAP HANA is compatible with **SAP HANA 2.0 SPS 02 REV 20** and later. The multitenant database container (MDC) architecture introduced in SAP HANA 1.0 SPS 09 (Revision 90) and made mandatory in SAP HANA 2.0 SPS 01 (Revision 10) is the only architecture supported.

Foglight for SAP HANA may be installed on an **FMS** of version **5.9.2** or later. Agents require a **Foglight Agent Manager** of version **5.8.5.2** or later.

# **Installing and Configuring Agents**

Installation of Foglight for SAP HANA is detailed in the following sections. It is recommended that the installation be performed in the order below:

- SAP HANA Configuration
- <u>Cartridge Installation</u>
- <u>Creating and Configuring Agents</u>

# SAP HANA Configuration

#### **Database User Setup**

To configure the monitoring of an SAP HANA system, the Foglight agent requires a database user with sufficient privileges on the SYSTEMDB and on each tenant database for which monitoring is desired.

Create an ordinary database user on each database in the SAP HANA system as follows:

#### CREATE USER <username> PASSWORD <password> NO FORCE\_FIRST\_PASSWORD\_CHANGE; GRANT CATALOG READ TO <username>; GRANT SELECT ON SCHEMA \_SYS\_STATISTICS TO <username>;

The username (and password) must be the same as the SYSTEMDB database on each tenant database.

#### **Resource Tracking**

Some features of the Foglight for SAP Hana depend on resource tracking within SAP HANA. These include SQL Query Plan memory monitoring and Expensive Statement tracking. The following steps are necessary to enable this functionality.

Set the global [resource\_tracking] properties 'enable\_tracking' and 'memory\_tracking' to 'on.'

CPU consumption estimation is on by default (for all SAP HANA versions greater than SAP HANA 1.0 SPS 11). Check that the global [resource\_tracking] property 'cpu\_time\_measurement\_mode' is still set to 'on'.

To enable expensive statement tracking, set the global [expensive\_statement] property 'enable' to 'true.'

The following SQL commands show how these settings can be changed globally:

ALTER SYSTEM ALTER CONFIGURATION ('global.ini', 'SYSTEM') SET ('resource\_tracking', 'enable\_tracking') = 'on'; ALTER SYSTEM ALTER CONFIGURATION ('global.ini', 'SYSTEM') SET ('resource\_tracking', 'memory\_tracking') = 'on'; ALTER SYSTEM ALTER CONFIGURATION ('global.ini', 'SYSTEM') SET ('resource\_tracking', 'cpu\_time\_measurement\_mode') = 'on'; ALTER SYSTEM ALTER CONFIGURATION ('global.ini', 'SYSTEM') SET ('expensive\_statement', 'enable') = 'true';

Optionally change the following parameters from their defaults to customize the thresholds that define which statements are considered expensive:

- 'threshold\_duration' in microseconds,
- 'threshold\_memory' in bytes (only effective if resource and memory tracking are also enabled),
- 'threshold\_cpu\_time' in microseconds (only effective if resource and CPU time tracking are also enabled).

For SAP HANA express edition, execute the following to enable collection of SQL Plan statistics:

ALTER SYSTEM ALTER CONFIGURATION ('indexserver.ini','SYSTEM') SET('sql', 'plan\_cache\_statistics\_enabled') = 'True';

# **Cartridge Installation**

- 1. Open Foglight Management Console.
- A separate license may be required for the SAP HANA cartridge. From the navigation pane, select Dashboards > Administration. Then select Licenses. Click the "Install" button and select the .license file.
- *3.* From the navigation pane, select: **Dashboards** > **Administration** > **Cartridges** > **Cartridge Inventory**. The Cartridge Inventory screen appears.
- 4. Load the SAPHANA Agent into the FMS by clicking on "Install Cartridge" and browsing to the location of the agent CAR file. Leave the "Enable on Install" check box checked.
- 5. Once the installation has completed on the Foglight Management Server, the SAP HANA cartridge will appear in the table of installed cartridges.

P	Ca	artridge Inventory		
	The C	artridge Inventory dashboard contains controls for installing, enabling, disabling, and uninstalling cartridges, as well as f	or viewing information about the installed cartridges.	
Insta	alled Ca	rtridges Core Cartridges		
	nstall Ci	artridge 🛛 🔀 Uninstall 🔀 Enable 🔀 Disable 🔀 Reset	SAPHANA × -	:
<u> </u>	Status	Cartridge Name 🔺	Version	_
		SAPHANAAgent	5.9.3.20	

6. Deploy the cartridge to the Foglight Agent Manager that will be used to host the agent. This step must also be repeated after every cartridge upgrade. Use the "Deploy Agent Package" button on the Agent Status or Agent Managers page to perform this step.

# **Creating and Configuring Agents**

The **Agent Status** page can be used to create new agents and configure and manage existing agents. To access the page from the navigation panel, select: **Dashboards > Administration > Agents > Agent Status**.

#### Use the following steps to create a new agent instance:

- 1. Click the Create Agent button and follow the instructions for the cards:
  - **a.** Host Selector Choose the Agent Manager on which the agent should run. Considerations for this may include physical or virtual locality to the monitored instance, allocated resources, or grouping with other agents of the same type or monitored environment.
  - b. Agent Type and Instance Name Select the SAPHANA Agent type. Then, select the "Specify Name" radio button and provide a name for the agent created. This is not canonical and should be representative of the database system that this agent will monitor.
  - c. **Summary** Click Finish.
- 2. Once the agent is created, click the checkbox next to the newly created agent.
- 3. Click the "Edit Properties" button.
- 4. Select "Modify the default properties for this agent."
- 5. Edit the agent properties for the SAP HANA agent instance see <u>Agent Properties</u> below.
- 6. Click "Save," return to the **Agent Status** screen, reselect the agent as necessary and click the "Activate" button.

To modify the properties for an existing agent, skip to steps 3-6 and subsequently select "Deactivate" followed by "Activate" to restart the agent.

# **Agent Properties**

Below is a complete list of the configurable properties of the Foglight for SAP HANA agent and an explanation of each property.

Landscape	
Landscape (required)	prod_123
System Database Connection	
Host Address	your.hana.system.com
Port	30013
Username	foglightAgent
Password	
Use Compression?	
Periods (sec)	
Availability	30
Databases and Tables	900
Services, Volumes, and Load	90
Query Plans	300
Transactions	300
Alerts	60
Configuration	900
SQL Options	
Max SQL Plans Per Period	200
Select Top SQL By	Total Execution Time
Max Expensive Statements Per Period	200
Select Expensive Statements By	CPU Time V
Expensive Statement Threshold Duration (sec)	1
Max Blocked Transactions Per Period	200
Table Options	
Max Top Tables Per Database	200
Min Table Disk Size (KiB)	1048576
Min Table Memory Size (KiB)	1048576

#### **System Database Connection**

The agent requires a connection to the SYSTEMDB database to gather many system properties and metrics.

- Host Address Hostname or IP on which the SAP HANA system node is running.
- **Port** The SQL port for the system database.
- Username The system database username.
- **Password** The system database user's password.
- Use Compression? Whether the database connection should be compressed.

#### Landscape

A name for the landscape containing the SAP HANA System may be arbitrarily chosen for the Landscape property. It is used exclusively to differentiate two or more SAP HANA Systems with the same SID.

#### **Collection Periods**

The collection period fields in the agent properties set the sample frequencies and are in seconds. Any collection can be turned off by setting its period to zero. The default collection periods vary based on the type and volatility of data collected.

- **Availability** Controls the query interval for the SAP HANA system and database availability collections.
- **Databases and Tables** Controls the query interval for collection of data pertaining to databases present on the system and table memory and persistence metrics.
- Services, Volumes, and Load Controls the query interval for collection of the service, volume, and host load metrics.
- **Query Plans** Controls the query interval for collection of the SQL query plans and expensive statements. Note that resource tracking must be enabled in the SAP HANA system for expensive statement data to be available.
- **Transactions** Controls the query interval for blocked transaction monitoring.
- Alerts Controls the query interval for native alert collection.
- **Configuration** Controls the query interval for system configuration tracking.

#### **SQL Options**

Max SQL Plans Per Period – The maximum number of SQL plans to retrieve per collection period.

**Select Top SQL By** – The metric used to determine which SQL plans are collected in the usual case when the SQL plan cache contains more plans than can be collected based on "Max SQL Plans Per Period".

**Max Expensive Statements Per Period** – The maximum number of expensive statements to retrieve per collection period. Expensive Statement tracking is only possible if <u>Resource Tracking</u> has been configured in SAP HANA.

**Expensive Statement Threshold Duration** – The minimum duration of an expensive statement to qualify for retrieval. Note that only "Max Expensive Statements Per Period" expensive statements will be retrieved per period, regardless. Hence it is possible that additional expensive statements above this duration exist but are not collected by Foglight.

#### **Table Options**

**Max Top Tables Per Database** – The maximum number of tables collected per period per database.

Min Table Disk Size (KiB) – The minimum table disk size for its persistence metrics to be collected.

Min Table Memory Size (KiB) – The minimum table memory size for its memory metrics to be collected.

#### Roles

Two roles, SAP HANA User and SAP HANA Administrator, are installed with the cartridge. Viewing SAP HANA dashboards requires that a user be assigned one of these roles or have the core Administrator role. In the current release, the SAP HANA Administrator role is interchangeable with the SAP HANA User role. In future releases, the SAP HANA Administrator role may confer additional privileges, such as where system modification options are available.

# Upgrading the Agent

- 1. Go to Dashboards > Administration > Cartridges > Cartridge Inventory and click the Install Cartridge button.
- 2. Locate the .car file on your system and install it with auto-enable selected. If you get a message that a bundled cartridge is of an older version than the one currently enabled on your FMS and will not be enabled, ignore it and continue.
- Once the cartridge is installed and enabled, go to Dashboards > Administration > Agents > Agent Managers. Agent Managers that can be upgraded with newer agent packages will show "yes" in the Upgradable | Agents column. Select all Agent Managers you wish to upgrade and click the Upgrade button.

**Note:** If an Agent Manager is not upgradable, check that the Agent Manager version is compatible with the newer agent version. If it is not, the Agent Manager will need to be upgraded first.

# Dashboards

# SAP HANA Systems

The main entry point to the Foglight for SAP HANA cartridge dashboards. It provides a list containing each SAP HANA system monitored by the Foglight Management Server. Each system can be identified by its SAP ID and its system code. The database hosts that comprise the system are selectable to enable drilling down to the Host Overview page (see below). The dashboard displays system properties, availability, and current alarm state.

Health	SAP ID	SAP System	Hosts	Availability	Status	F	С	W	Start Time	Version	Build
8	HDB	01	imdbmaster	100 %	ОК	5		23	6/10/19 8:14 AM	2.00.033.00.1535711040	fa/hana2sp03
8	H15	00	hana-15-master	100 %	ОК	4	18	3	6/7/19 11:31 AM	2.00.020.00.1500920972	fa/hana2sp02

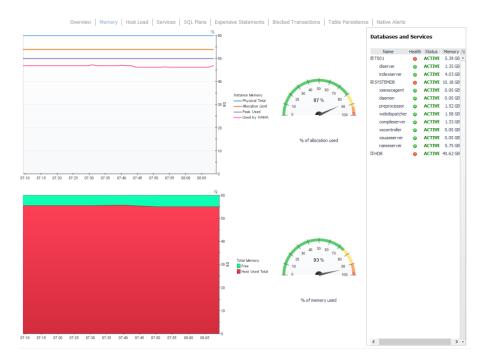
# **Host Overview**

The Host Overview screen provides a comprehensive overview and health status for the selected database host. Availability and monitoring status, as well as database and service up/down status, are displayed along with hardware and software installation properties. Infrastructure and storage utilization, top SQL plans, and top current alarms give a top-level overview of the performance of the database host.



# Memory

Memory from the host and current Utilization are displayed alongside peak and current memory usage for the SAP HANA database.



# Host Load

CPU, Network Load, and Swap Usage for the database host are displayed in parallel graphs.



#### Services

Database service views for both the system database and each monitored tenant database show estimated CPU usage along with the service start time, process ID, and other service properties.



#### **SQL** Plans

SQL statement, hash, and a variety of performance metrics are tabulated for the collected SQL plans. Top SQL plans are collected and are sorted by criteria defined in the agent properties. Sort criteria include average execution time, total execution time, execution count, average execution memory size.

				Δ.				~	. ~ .			6 %	Workload
Thu 06:00 Thu 08:00 Thu 10:00 Thu 12:00	Thu 14:00	Thu 16:00	Thu	18:00	Thu 20:1	00 Thu	22:00	Fri 00:00	Fri 02	:00	Fri 04:00	-	
'op SQL by: Avg Time ▼											Search		- 🔍
SQL Statement	Database	App Name	App Source	Executions	Avg Time	Total Time	Max Time	Total Memory	Avg Memory	Max Memory	Total Lock Count	Total Lock Duration	Statement Hash
* procedure: "_SYS_STATISTICS"."ALERT_CHECK_RESTARTED SERVICES" variable: BASE	HDB			1,500	281 ms	422.66 sec	2.00 sec	0.00 GB	0.00 MB	0.00 GB	0	0.00 sec	5c616e0d4c.
* procedure: "_SYS_STATISTICS"."ALERT_BACKUP_LONG_LOG BACKUP" variable: BACKUPC	SYSTEMDB			1,502	128 ms	192.49 sec	1.00 sec	9.36 GB	6.00 MB	0.00 GB	0	0.00 sec	2e9d6d1d68
ELECT alert_rating,count(*) FROM sys_statistics.statistics_current_alerts GROU	HDB			1,501	122 ms	183.61 sec	0.00 sec	0.34 GB	0.00 MB	0.00 GB	0	0.00 sec	b08d82dc78
*procedure: "_SYS_STATISTICS", "ALERT_CHECK_INACTIVE_ ERVICES" variable: ::ROWC	HDB			1,500	118 ms	177.26 sec	1.00 sec	0.05 GB	0.00 MB	0.00 GB	0	0.00 sec	704972db6c
ELECT ALERT_ID, INDEX, ALERT_HOST, ALERT_PORT, VAPSHOT_ID, ALERT_DESCRIPTION,	HDB	FgIAM-5.9.2		1,805	116 ms	210.90 sec	1.00 sec	110.81 GB	62.00 MB	0.00 GB	0	0.00 sec	e8a26232e1
*procedure: "_SYS_STATISTICS". "ALERT_CHECK_INACTIVE_ ERVICES" variable: SERVIC	HDB			1,500	90 ms	136.27 sec	1.00 sec	0.05 GB	0.00 MB	0.00 GB	0	0.00 sec	28ca313866
*procedure: "_SYS_STATISTICS", "COLLECTOR_HOST_SERVIC _MEMORY" variable: ::ROWC	HDB			1,500	73 ms	110.51 sec	0.00 sec	0.02 GB	0.00 MB	0.00 GB	0	0.00 sec	327476b41b
procedure: "_SYS_STATISTICS"."ALERT_CHECK_SERVICE_A OCATION_LIMIT" variable:	T001			1,502	67 ms	101.17 sec	2.00 sec	0.02 GB	0.00 MB	0.00 GB	0	0.00 sec	e3f67a0ac0
<pre>ill _SYS_STATISTICS.STATISTICS_SCHEDULABLEWRAPPER('Timer', ?, ?, ?)</pre>	HDB			72,486	62 ms	4,499.02 sec	133.00 sec	60.86 GB	0.00 MB	0.00 GB	0	0.00 sec	d6fd667883.
<pre>'procedure: "_SYS_STATISTICS"."ALERT_CHECK_SERVICE_A OCATION_LIMIT" variable:</pre>	SYSTEMDB			1,502	58 ms	87.43 sec	1.00 sec	0.02 GB	0.00 MB	0.00 GB	0	0.00 sec	e3f67a0ac0
'procedure: "_SYS_STATISTICS"."COLLECTOR_HOST_LONG_R NNING_STATEMENTS" variabl	SYSTEMDB			1,502	52 ms	79.42 sec	0.00 sec	0.13 GB	0.00 MB	0.00 GB	0	0.00 sec	88f3a62bd0
procedure: "_SYS_STATISTICS", "COLLECTOR_HOST_LONG_R INING_STATEMENTS" variabl	HDB			1,500	51 ms	76.67 sec	0.00 sec	0.17 GB	0.00 MB	0.00 GB	0	0.00 sec	88f3a62bd0
procedure: "_SYS_STATISTICS", "ALERT_CHECK_INACTIVE_ RVICES" variable: ::ROWC	SYSTEMDB			1,502	50 ms	75.39 sec	1.00 sec	0.05 GB	0.00 MB	0.00 GB	0	0.00 sec	704972db6c
ELECT alert_rating,count(*) FROM sys_statistics.statistics_current_alerts GROU	SYSTEMDB			1,503	44 ms	67.36 sec	0.00 sec	0.42 GB	0.00 MB	0.00 GB	0	0.00 sec	b08d82dc78
ELECT ALERT_ID, INDEX, ALERT_HOST, ALERT_PORT,	OVOTEMOR	E-14M-5 0 4		1 800	43	79 36 cer	2.00 eec	31 03 68	17.00	0.00.08	0	0.00 cer	eRs76727e1

# **Expensive Statements**

The Expensive Statements dashboard displays individual statement executions that exceed CPU, memory, or time thresholds. Resource monitoring must be configured in the SAP HANA database to enable expensive statement monitoring. See the agent configuration section above.

		Overvie	w Memory	Host Lo	oad Se	rvices	SQL Plans	Expens	sive Statements	Blocked Trans	actions	Table Pers	I	
		Thu 08:0	0 Thu 10:00	t ti	2:00	Thu 14:00	, ; Thu 16:00	i i Thu 1	8:00 Thu 20:00	Thu 22:00	Fri 00:0	0 Fri 02:0	i≣ 6 % 0 Fri 04:00	Workload
Database	: ALL 🔻			Operatio	on: ALL 👻									
													Search	<b>₽</b> •
Host	Database	Operation	Start Time	Duration	CPU	Memory	Transaction ID	Connection ID	User	Schema	Records	Statement Hash		SQL Stat
imdbmaster	SYSTEMDB	CALL	8/9/19 4:31 AM	1,005 ms	52 ms	0.00 MB	17	100132	_SYS_STATISTICS	_SYS_STATISTICS	5	d6fd667883	call _SYS_STATISTICS.STA	TISTICS_SCHEDULABLE
imdbmaster	SYSTEMDB	COMPILE	8/9/19 4:31 AM	1,002 ms	15 ms	0.00 MB	44	103444	_SYS_STATISTICS	_SYS_STATISTICS	0	9aece38724	SET TRANSACTION LOCK V	VAIT TIMEOUT 120000
imdbmaster	SYSTEMDB	CALL	8/9/19 4:31 AM	1,327 ms	169 ms	0.00 MB	19	100133	_SYS_STATISTICS	_SYS_STATISTICS	5	d6fd667883	call _SYS_STATISTICS.STA	TISTICS_SCHEDULABLE
imdbmaster	SYSTEMDB	CALL	8/9/19 4:31 AM	1,036 ms	51 ms	0.00 MB	16	100136	_SYS_STATISTICS	_SYS_STATISTICS	5	d6fd667883	call _SYS_STATISTICS.STA	TISTICS_SCHEDULABLE
imdbmaster	SYSTEMDB	CALL	8/9/19 4:31 AM	1,074 ms	44 ms	0.00 MB	18	100135	_SYS_STATISTICS	_SYS_STATISTICS	5	d6fd667883	call _SYS_STATISTICS.STA	TISTICS_SCHEDULABLE
imdbmaster	SYSTEMDB	CALL	8/9/19 4:31 AM	1,194 ms	37 ms	1.00 MB	20	100134	_SYS_STATISTICS	_SYS_STATISTICS	5	d6fd667883	call _SYS_STATISTICS.STA	TISTICS_SCHEDULABLE
mdbmaster	SYSTEMDB	CALL	8/9/19 4:04 AM	1,015 ms	241 ms	0.00 MB	17	100132	_SYS_STATISTICS	_SYS_STATISTICS	5	d6fd667883	call _SYS_STATISTICS.STA	TISTICS_SCHEDULABLE
imdbmaster	SYSTEMDB	CALL	8/9/19 3:47 AM	1,523 ms	33 ms	0.00 MB	20	100134	_SYS_STATISTICS	_SYS_STATISTICS	7	d6fd667883	call _SYS_STATISTICS.STA	TISTICS_SCHEDULABLE
mdbmaster	SYSTEMDB	CALL	8/9/19 3:47 AM	1,532 ms	34 ms	0.00 MB	18	100135	_SYS_STATISTICS	_SYS_STATISTICS	5	d6fd667883	call _SYS_STATISTICS.STA	TISTICS_SCHEDULABLE
indbmaster	SYSTEMDB	CALL	8/9/19 3:47 AM	1,639 ms	36 ms	0.00 MB	17	100132	_SYS_STATISTICS	_SYS_STATISTICS	5	d6fd667883	call _SYS_STATISTICS.STA	TISTICS_SCHEDULABLE
indbmaster	SYSTEMDB	CALL	8/9/19 3:47 AM	1,779 ms	42 ms	0.00 MB	16	100136	_SYS_STATISTICS	_SYS_STATISTICS	5	d6fd667883	call _SYS_STATISTICS.STA	TISTICS_SCHEDULABLE
indbmaster	SYSTEMDB	CALL	8/9/19 3:47 AM	1,727 ms	107 ms	0.00 MB	19	100133	_SYS_STATISTICS	_SYS_STATISTICS	21	d6fd667883	call _SYS_STATISTICS.STA	TISTICS_SCHEDULABLE
mdbmaster	SYSTEMDB	CALL	8/9/19 3:32 AM	2,295 ms	2,050 ms	0.00 MB	19	100133	_SYS_STATISTICS	_SYS_STATISTICS	9	d6fd667883	call _SYS_STATISTICS.STA	TISTICS_SCHEDULABLE
mdbmaster	SYSTEMDB	CALL	8/9/19 3:32 AM	2,475 ms	1,772 ms	0.00 MB	16	100136	_SYS_STATISTICS	_SYS_STATISTICS	1,431	d6fd667883	call _SYS_STATISTICS.STA	TISTICS_SCHEDULABLE
mdbmaster	SYSTEMDB	SELECT	8/9/19 3:31 AM	1,137 ms	307 ms	17.00 MB	14	101158	FOGLIGHT05	FOGLIGHT05	0	e8a26232e1	SELECT ALERT_ID, INDEX,	ALERT_HOST, ALERT_F
mdbmaster	SYSTEMDB	CALL	8/9/19 3:02 AM	1,429 ms	34 ms	0.00 MB	16	100136	_SYS_STATISTICS	_SYS_STATISTICS	7	d6fd667883	call _SYS_STATISTICS.STA	TISTICS_SCHEDULABLE
mdbmaster	SYSTEMDB	CALL	8/9/19 3:02 AM	1,445 ms	34 ms	0.00 MB	17	100132	_SYS_STATISTICS	_SYS_STATISTICS	5	d6fd667883	call _SYS_STATISTICS.STA	TISTICS_SCHEDULABLE
mdbmaster	SYSTEMDB	CALL	8/9/19 3:02 AM	1,651 ms	35 ms	0.00 MB	19	100133	_SYS_STATISTICS	_SYS_STATISTICS	5	d6fd667883	call _SYS_STATISTICS.STA	TISTICS_SCHEDULABLE
mdbmaster	SYSTEMDB	CALL	8/9/19 3:02 AM	1,682 ms	35 ms	0.00 MB	18	100135	_SYS_STATISTICS	_SYS_STATISTICS	5	d6fd667883	call _SYS_STATISTICS.STA	TISTICS_SCHEDULABLE
indbmaster	SYSTEMDB	CALL	8/9/19 3:02 AM	1,527 ms	96 ms	0.00 MB	20	100134	_SYS_STATISTICS	_SYS_STATISTICS	21	d6fd667883	call _SYS_STATISTICS.STA	TISTICS_SCHEDULABLE
imdhmaster K	SYSTEMDR	CALL	R/9/19 7•47 ∆M	1 120 ms	30 ms	0.00 MB	16	100136	SVS STATISTICS	SVS STATISTICS	5	d6fd667883		

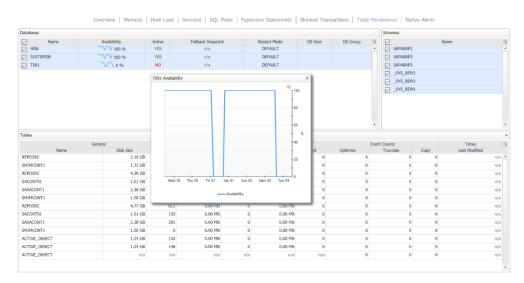
# **Blocked Transactions**

Blocked transactions metrics are displayed along with the time of occurrence, lock details, lock owner, and blocked transaction hashes.



#### **Table Persistence**

Metrics related to the largest tables are displayed. The Table Persistence dashboard shows availability charts for the system database and each monitored tenant database. Tables can be filtered by database and schema. The minimum size threshold for tables as well as a maximum total number of tables to collect is configurable in the agent properties.



# **Native Alerts**

Native SAP HANA database alerts are collected by the SAP HANA agent. Each alert is then assigned a Foglight severity (informational, warning, critical, or fatal) corresponding to their alert severity. These alerts can be seen on the main Foglight alarms dashboard along with alarms generated by all other cartridges.

Current Aleri	ts															
													Search	<i>p</i> -		
Database	ID	Latest Severity	Latest Occurrence	Recent Instances			Desc	cription				Recomm	endation			
SYSTEMDB	24	6	8/9/19 5:31 AM	Ð	Deterr	mines whether or not th	ere have b	een any high pr	iority alerts since th	e last	Investigate the a	lerts.			٦	
SYSTEMDB	50		8/9/19 5:31 AM	9	Deterr	mines the number of dia	gnosis files	written by the	system (excluding z	p-file	Investigate the diagnosis files.					
HDB	24	6	8/9/19 5:35 AM	۰	Deterr	mines whether or not th	ere have b	een any high pr	iority alerts since th	alast	. Investigate the alerts.					
HDB	43	Â	8/9/19 5:35 AM	۰	Deterr	mines what percentage	of its effec	tive allocation li	mit a service is using		Check for services that consume a lot of memory.					
HDB	50		8/9/19 5:35 AM	Ð	Deterr	mines the number of dia	gnosis files	written by the	system (excluding zi	p-file	Investigate the d	iagnosis files.				
HDB	109	•	8/9/19 5:35 AM	<b>&gt;</b>	If the	backup history is broke	n, the log_	mode is internal		t is n	Perform a data ba	ackup as soon as possibl	e to ensure that the service	e is fully reco		
T001	24	0	8/9/19 5:29 AM	۰		mines whether or not th			Alert Description				×			
T001	001 50 🛕 8/9/19 5:29 AM 🕤					mines the number of dia	gnosis files	written by the	If the backup histor that the service is f	y is brol ully reco	ken, the log_mode overable via backu;	is internally set to overv p.	write, it is not ensured			
					ſ	Native Alert Instances									1	
						Timestamp 🔻	Severity									
						8/8/19 4:32 AM	0	The active sta								
					-	8/2/19 8:47 AM	8	The active sta								
ior Alerts						7/31/19 3:32 AM	0	The active sta								
						7/22/19 6:32 AM	•	The active sta								
		Latest	Latest	Recent		7/16/19 10:10 AM	•	The active sta	tus of xsuaaserver	on host i	mdbmaster, port 3	0131 has been NO for 1	169.000000 seconds.			
	ID :	Severity		Instances		6/21/19 10:04 AM	• • • •	The active sta	tus of xsuaaserver	on host i	mdbmaster, port 3	0131 has been NO for 6	0.000000 seconds.			
T001	42	-	8/8/19 4:29 PM	۰	Ident	5/31/19 5:03 PM	•	The active sta	tus of xsuaaserver	on host i	mdbmaster, port 3	0131 has been NO for 1	10.000000 seconds.			
HDB	22	•	8/8/19 9:45 AM	9	Deter	5/28/19 7:21 AM	• • • •	The active sta	tus of xsuaaserver	on host i	mdbmaster, port 3	0131 has been NO for 4	170.000000 seconds.			
SYSTEMDB	4	~	8/8/19 4:34 AM	۰	Ident	5/27/19 12:20 PM	8	The active sta	tus of daemon on h	ist imdbi	master, port 30100	) has been STARTING fo	or 600.000000 seconds.			
HDB	4	•	8/8/19 4:33 AM	9	Ident	5/24/19 5:28 AM	•	The active sta	tus of xsuaaserver	on host i	mdbmaster, port 3	0131 has been NO for 1	111.000000 seconds.			
SYSTEMDB	3	•	8/8/19 4:32 AM	9	Ident											
SYSTEMDB	5		8/8/19 4:32 AM	۰	Deter											
HDB	5	~	8/7/19 10:58 AM	1	Deter											
SYSTEMDB	46	¥	8/7/19 10:03 AM	9	Ident											
SYSTEMDB	88	Δ	8/6/19 12:31 AM	٠	Deter											
HDB	88		8/5/19 5:35 PM	<b>(P)</b>	Deter											

# Rules

SAP HANA Blocked Transaction Alerts if a Blocked Transaction wait time is high.

# SAP HANA Database Availability

Alerts if the SAP HANA database becomes unreachable.

#### SAP HANA Expensive Statement

Alerts if an Expensive Statement has high CPU time, memory usage, or duration.

# SAP HANA Host CPU Used Percent

Alerts if CPU utilization on the host is high.

# SAP HANA Memory Instance Allocation Used Percent

Alerts if the memory used by an instance as a percentage of its allocation limit is too high.

# SAP HANA Memory Used Physical Memory Percent

Alerts if the physical memory usage is too high.

# SAP HANA Native Alert

Publishes SAP HANA native alerts to Foglight.

# SAP HANA Service Used Memory Effective Allocation Percent

Alerts if the service's usage of its effective memory allocation is too high.

#### SAP HANA SQL Plan Averages

Alerts if a SQL plan's average execution time or average memory utilization is high.

# SAP HANA SQL Plan Totals

Alerts if a SQL plan's execution rate or total percentage of time executing has been high.

# SAP HANA System Availability

Alerts if the SAP HANA System becomes unreachable through the system database.

# SAP HANA Table AutoMerge

Alerts if automatic delta table merges are not activated for the below table.

# SAP HANA Table Delta Main Ratio

Alerts if the ratio of a table's delta memory to main memory is high.

# SAP HANA Table Delta Size

Alerts if a table's delta memory is large.

# SAP HANA Table History

Alerts if a history table is found on the database.

# SAP HANA Table Logging

Alerts if logging for a table was not on at last restart time.

#### SAP HANA Table Persistent

Alerts if a table's persistent memory preference is inconsistent or changes.

#### SAP HANA Volume Used Disk Percent

Alerts if the percentage of disk used on a volume is too high.

# Internal statistics server problem

Identifies internal statistics server problem.

# Host physical memory usage

Determines what percentage of total physical memory available on the host is used. All processes consuming memory are considered, including non-SAP HANA processes.

# Disk usage

Determines what percentage of each disk containing data, log, and trace files is used. This includes space used by non-SAP HANA files.

# **Inactive services**

Identifies inactive services.

# **Restarted services**

Identifies services that have restarted since the last time the check was performed.

# Host CPU Usage

Determines the percentage CPU idle time on the host and whether or not CPU resources are running low.

# Delta merge (mergedog) configuration

Determines whether or not the 'active' parameter in the 'mergedog' section of the system configuration file(s) is 'yes.' mergedog is the system process that periodically checks column tables to determine whether or not a delta merge operation should be executed.

# Memory usage of name server

Determines what percentage of allocated shared memory is being used by the name server on a host.

# Lock wait timeout configuration

Determines whether the 'lock\_wait\_timeout' parameter in the 'transaction' section of the indexserver.ini file is between 100,000 and 7,200,000.

# Record count of non-partitioned column-store tables

Determines the number of records in non-partitioned column-store tables. Current table size may not be critical. Partitioning need only be considered if tables are expected to grow rapidly (a non-partitioned table cannot contain more than 2,147,483,648 (2 billion) rows).

# Table growth of non-partitioned column-store tables

Determines the growth rate of non-partitioned columns tables.

Internal event

Identifies internal database events.

# Notification of all alerts

Determines whether or not there have been any alerts since the last check and if so, sends a summary email to specified recipients.

# Notification of medium and high priority alerts

Determines whether or not there have been any medium and high priority alerts since the last check and if so, sends a summary e-mail to specified recipients.

# Notification of high priority alerts

Determines whether or not there have been any high priority alerts since the last check and if so, sends a summary e-mail to specified recipients.

# **Open connections**

Determines what percentage of the maximum number of permitted SQL connections are open. The maximum number of permitted connections is configured in the "session" section of the indexserver.ini file.

# **Unassigned volumes**

Identifies volumes that are not assigned a service.

#### Record count of column-store table partitions

Determines the number of records in the partitions of column-store tables. A table partition cannot contain more than 2,147,483,648 (2 billion) rows.

#### Most recent savepoint operation

Determines how long ago the last savepoint was defined, that is, how long ago a complete, consistent image of the database was persisted to disk.

#### Size of delta storage of column-store tables

Determines the size of the delta storage of column tables.

#### Check internal disk full event

Determines whether or not the disks to which data and log files are written are full. A disk-full event causes your database to stop and must be resolved.

#### License expiry

Determines how many days until your license expires. Once your license expires, you can no longer use the system, except to install a new license.

#### Log mode LEGACY

Determines whether or not the database is running in log mode "legacy." Log mode "legacy" does not support point-in-recovery and is not recommended for production systems.

#### Log mode OVERWRITE

Determines whether or not the database is running in log mode "overwrite". Log mode "overwrite" does not support point-in-recovery (only recovery to a data backup) and is not recommended for production systems.

#### Unavailable volumes

Determines whether or not all volumes are available.

# Existence of data backup

Determines whether or not a data backup exists. Without a data backup, your database cannot be recovered.

# Status of most recent data backup

Determines whether or not the most recent data backup was successful.

#### Age of most recent data backup

Determines the age of the most recent successful data backup.

# Status of most recent log backups

Determines whether or not the most recent log backups for services and volumes were successful.

#### Long-running statements

Identifies long-running SQL statements.

#### Total memory usage of column-store tables

Determines what percentage of the effective allocation limit is being consumed by individual columnstore tables as a whole (that is, the cumulative size of all of a table's columns and internal structures)

#### In-memory DataStore activation

Determines whether or not there is a problem with the activation of an in-memory DataStore object.

#### Long running/idling cursors

Identifies long-running/idling cursors. The threshold is based on M\_INIFILE\_CONTENTS.VALUE where KEY = "idle\_cursor\_lifetime".

#### Memory usage of services

Determines what percentage of its effective allocation limit a service is using.

#### Licensed memory usage

Determines what percentage of licensed memory is used.

#### Memory usage of main storage of column-store tables

Determines what percentage of the effective allocation limit is being consumed by the main storage of individual column-store tables.

#### **RTEdump files**

Identifies new runtime dump files (\*rtedump\*) have been generated in the trace directory of the system. These contain information about, for example, build, loaded modules, running threads, CPU, and so on.

#### Long-running serializable transactions

Identifies long-running serializable transactions.

#### Long-running uncommitted write transactions

Identifies long-running uncommitted write transactions.

#### Long-running blocking situations

Identifies long-running blocking situations.

#### Number of diagnosis files

Determines the number of diagnosis files written by the system (excluding zip-files). An unusually large number of files can indicate a problem with the database (for example, a problem with trace file rotation or a high number of crashes).

# Size of diagnosis files

Identifies large diagnosis files. Unusually large files can indicate a problem with the database.

# **Crashdump files**

Identifies new crashdump files that have been generated in the trace directory of the system.

#### **Pagedump files**

Identifies new pagedump files that have been generated in the trace directory of the system.

#### Savepoint duration

Identifies long-running savepoint operations.

# Columnstore unloads

Determines how many columns in columnstore tables have been unloaded from memory. This can indicate performance issues.

# Python trace activity

Determines whether or not the python trace is active and for how long. The python trace affects system performance.

#### Instance secure store file system (SSFS) inaccessible

Determines if the instance secure store in the file system (SSFS) of your SAP HANA system is accessible to the database.

# Plan cache size

Determines whether or not the plan cache is too small.

# Percentage of transactions blocked

Determines the percentage of transactions that are blocked.

# Sync/Async read ratio

Identifies a bad trigger asynchronous read ratio. This means that asynchronous reads are blocking and behave almost like synchronous reads. This might have negative impact on SAP HANA I/O performance in certain scenarios.

# Sync/Async write ratio

Identifies a bad trigger asynchronous write ratio. This means that asynchronous writes are blocking and behave almost like synchronous writes. This might have negative impact on SAP HANA I/O performance in certain scenarios.

# Expiration of database user passwords

Identifies database users whose password is due to expire in line with the configured password policy. If the password expires, the user will be locked. If the user in question is a technical user, this may impact application availability. It is recommended that you disable the password lifetime check of technical users so that their password never expires (ALTER USER <username> DISABLE PASSWORD LIFETIME).

# Granting of SAP\_INTERNAL\_HANA\_SUPPORT role

Determines if the internal support role (SAP\_INTERNAL\_HANA\_SUPPORT) is currently granted to any database users.

# Total memory usage of table-based audit log

Determines what percentage of the effective memory allocation limit is being consumed by the database table used for table-based audit logging. If this table grows too large, the availability of the database could be impacted.

# Runtime of the log backups currently running

Determines whether or not the most recent log backup terminates in the given time.

# Storage snapshot is prepared

Determines whether or not the period, during which the database is prepared for a storage snapshot, exceeds a given threshold.

#### Table growth of rowstore tables

Determines the growth rate of rowstore tables

#### Total memory usage of row store

Determines the current memory size of a row store used by a service

#### Enablement of automatic log backup

Determines whether automatic log backup is enabled.

#### Consistency of internal system components after system upgrade

Verifies the consistency of schemas and tables in internal system components (for example, the repository) after a system upgrade.

#### Row store fragmentation

Check for fragmentation of row store.

#### Number of log segments

Determines the number of log segments in the log volume of each serviceCheck for number of log segments.

#### Overflow of rowstore version space

Determines the overflow ratio of the rowstore version space.

# Overflow of metadata version space

Determines the overflow ratio of the metadata version space.

#### Rowstore version space skew

Determines whether the rowstore version chain is too long.

#### Discrepancy between host server times

Identifies discrepancies between the server times of hosts in a scale-out system.

#### Database disk usage

Determines the total used disk space of the database. All data, logs, traces and backups are considered.

#### Connection between systems in system replication setup

Identifies closed connections between the primary system and a secondary system. If connections are closed, the primary system is no longer being replicated.

# Configuration consistency of systems in system replication setup

Identifies configuration parameters that do not have the same value on the primary system and a secondary system. Most configuration parameters should have the same value on both systems because the secondary system has to take over in the event of a disaster.

# Availability of table replication

Monitors error messages related to table replication.

#### Cached view size

Determines how much memory is occupied by cached view

#### Timezone conversion

Compares SAP HANA internal timezone conversion with Operating System timezone conversion.

# Table consistency

Identifies the number of errors and affected tables detected by \_SYS\_STATISTICS.Collector\_Global\_Table\_Consistency.

# Insecure instance SSFS encryption configuration

Determines whether the master key of the instance secure store in the file system (SSFS) of your SAP HANA system has been changed. If the SSFS master key is not changed after installation, it cannot be guaranteed that the initial key is unique.

#### Insecure systemPKI SSFS encryption configuration

Determines whether the master key of the secure store in the file system (SSFS) of your system's internal public key infrastructure (system PKI) has been changed. If the SSFS master key is not changed after installation, it cannot be guaranteed that the initial key is unique.

# Internal communication is configured too openly

Determines whether the ports used by SAP HANA for internal communication are securely configured. If the "listeninterface" property in the "communication" section of the global.ini file does not have the value ".local" for single-host systems and ".all" or ".global" for multiple-host systems, internal communication channels are externally exploitable.

# Granting of SAP HANA DI support privileges

Determines if support privileges for the SAP HANA Deployment Infrastructure (DI) are currently granted to any database users or roles.

# Auto merge for column-store tables

Determines if the delta merge of a table was executed successfully or not.

# Missing volume files

Determines if there is any volume file missing.

# Status of HANA platform lifecycle management configuration

Determines if the system was not installed/updated with the SAP HANA Database Lifecycle Manager (HDBLCM).

#### Plan cache hit ratio

Determines whether or not the plan cache hit ratio is too low.

#### Root keys of persistent services are not properly synchronized

Not all services that persist data could be reached the last time the root key change of the data volume encryption service was changed. As a result, at least one service is running with an old root key.

#### Streaming License expiry

Determines how many days until your streaming license expires. Once your license expires, you can no longer start streaming projects.

#### Log replay backlog for system replication secondary

System Replication secondary site has a higher log replay backlog than expected.

#### Availability of Data Quality reference data (directory files)

Determine the Data Quality reference data expiration dates.

#### Long-running tasks

Identifies all long-running tasks.

#### Granting of SAP HANA DI container import privileges

Determines if the container import feature of the SAP HANA Deployment Infrastructure (DI) is enabled and if import privileges for SAP HANA DI containers are currently granted to any database users or roles.

#### LOB garbage collection activity

Determines whether or not the lob garbage collection is activated.

# HANA version

Checks the installed HANA version.

#### Unsupported operating system in use

Determines if the operating system of the SAP HANA Database hosts is supported.

#### SQL access for SAP HANA DI technical users

Determines if SQL access has been enabled for any SAP HANA DI technical users. SAP HANA DI technical users are either users whose names start with '\_SYS\_DI' or SAP HANA DI container technical users (<container name>, <container name>#DI, <container name>#OO).

#### Existence of system database backup

Determines whether or not a system database backup exists. Without a system database backup, your system cannot be recovered.

#### Usage of deprecated features

Determines if any deprecated features were used in the last interval.

#### Log shipping backlog for system replication secondary

System Replication secondary site has a higher log shipping backlog than expected.

# **Total Open Transactions Check**

The check monitors the number of open transactions per service

#### ASYNC replication in-memory buffer overflow

Checks if local in-memory buffer in ASYNC replication mode runs full

#### Fallback snapshot consistency

Determines if an inconsistent fallback snapshot exist.

# Fallback snapshot age

Determines if a snapshot exists for an extended period of time.

#### Backup history broken

If the backup history is broken, the log\_mode is internally set to overwrite; it is not ensured that the service is fully recoverable via backup.

# **Catalog Consistency**

Identifies the number of errors and affected objects detected by \_SYS\_STATISTICS.Collector\_Global\_Catalog\_Consistency.

# Replication status of Replication Log

Check whether the status of replication log is disabled.

# Record count of non-partitioned column-store tables (include)

Determines the number of records in non-partitioned column-store tables (only include tables are checked). Current table size may not be critical. Partitioning need only be considered if tables are expected to grow rapidly (a non-partitioned table cannot contain more than 2,147,483,648 (2 billion) rows).

# Record count of column-store table partitions (include)

Determines the number of records in the partitions of column-store tables (only include tables are checked). A table partition cannot contain more than 2,147,483,648 (2 billion) rows.

# LDAP Enabled Users without SSL

Checks if any user is enabled for LDAP Authentication and SSL is off.

#### Dbspace usage

Checks for the dbspace size usage.

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#### **Dbspace status**

Determines whether or not all dbspaces are available.

# Dbspace file status

Determines whether or not all dbspace files are available.

#### **Inactive Streaming applications**

Identifies inactive Streaming applications.

#### Inactive Streaming project managed adapters

Identifies inactive Streaming project managed adapters.

#### Streaming project physical memory usage

Determines what percentage of total physical memory available on the host is used for the streaming project.

#### Streaming project CPU usage

Determines the percentage CPU usage for a streaming project on the host and therefore whether or not CPU resources are running out.

# Number of publishers of streaming project

Identify the large publishers of streaming project. Make sure that they will not break the streaming project.

#### Number of subscribers of streaming project

Identify the large subscribers of streaming project. Make sure that they will not break the streaming project.

# Row throughput of subscriber of streaming project

Identify which subscriber of streaming project has low throughput measured in rows per second.

# Transaction throughput of subscriber of streaming project

Identify which subscriber of streaming project has transaction throughput measured in transactions per second.

# Row throughput of publisher of streaming project

Identify which publisher of streaming project has low throughput measured in rows per second.

# Transaction throughput of publisher of streaming project

Identify which publisher of streaming project has transaction throughput measured in transactions per second.

# Bad rows of project managed adapter

Identify which project managed adapter has much rows with error.

# High latency of project managed adapter

Identify which project managed adapter has high latency.

# Large queue of stream of streaming project

Identify which stream of streaming project has large queue.

# Large store of stream of streaming project

Identify which stream of streaming project has large store.

# Agent availability

Determines how many minutes the agent has been inactive.

# Agent memory usage

Determines what percentage of total memory available to agent is used.

# Remote Subscription exception

Checks for recent exceptions in remote subscriptions and remote sources.

# Reports

# SAP HANA Services Report

Service Report of SAP HANA displays system overview, service details including service properties, CPU and memory utilization of a service.

# SAP HANA SQL Report

SQL Report of SAP HANA includes System Overview along with top 10 SQL statements sorted by provided criterion, top 10 expensive statements and top 10 blocked transactions a system.

# SAP HANA Storage Report

Storage report of SAP HANA includes System Overview along with Volume Utilization, Databases Overview and important Table metrics.

# SAP HANA System Summary

System summary of SAP HANA System including availability, workload, CPU utilization, memory utilization along with different volume utilization. It includes top SQL statements and top native alerts.