

## KACE Systems Management Appliance (SMA) Implementation Course 11: KACE GO Mobile App Web- based Training

### Description:

This is the eleventh course in a series of implementation courses designed to instruct students on the essentials of deploying, configuring and administrating the KACE Systems Management Appliance (SMA) in their environment. The KACE SMA was formerly known as the K1000.

This course will focus on the KACE GO mobile app how it is able to interact with the KACE SMA.

After completing the entire series of courses, you will have received detailed instructions on KACE Systems Management Appliance implementation and administration skills, as well as some best practices.

### Training Delivery Modality:

This course is presented as a self-paced web-based training course with videos and simulated labs.

### Intended Audience:

Partners, employees and customers.

### Prerequisites:

The following prerequisites are recommended for this course:

- Familiarity with the KACE SMA
- Familiarity with Android and iOS devices

### Duration:

This course is approximately 30 minutes.

### Course Objectives:

The course has the following objectives:

- Familiarization with the KACE GO app and capabilities

## Topics:

The following topics are covered in this course:

- Lesson 1: Appliance Configuration
  - a. Enabling KACE GO integration
  - b. Enabling Users to use KACE GO
  
- Lesson 2: Installing the KACE GO App
  - a. Installation on Android
  - b. Installation on iOS
  
- Lesson 3: Using KACE GO as an Administrator
  - a. Using Features
  
- Lesson 4: Users Using the KACE GO App
  - a. Using Features
  
- Lesson 5: Basic Troubleshooting
  - a. Generating Logs
  - b. KACE GO in Appliance Logs