

Metalogix StoragePoint Prepaid Remote Deployment Assurance

Description

The StoragePoint Deployment Assurance Services Offering assists you with the installation, configuration, and implementation of the StoragePoint software within your environment.

This deployment assurance service offering includes the following: -

- Installation guidance and assistance with the StoragePoint software.
- Configuration of the StoragePoint product.
- Knowledge Transfer on the StoragePoint product features and the configuration options.
- Guidance and best practices for using StoragePoint product.

Outcomes

Our StoragePoint Deployment Subject Matter Experts (SME's) leverage a tested implementation methodology to remotely assist you through the entire implementation process. With the StoragePoint solution quickly and efficiently implemented into production, your IT team will also acquire the knowledge and safe know-how to effectively manage, maintain & monitor your IT environment. Our expert team helps you to quickly realize the advantages of the product, ensuring your team are aware of the ways to utilize the product features. The goal is for your team to realize the ease of use and avoid the common pitfalls (where applicable), when working with StoragePoint, including – but not limited to – how to set up storage endpoints, how to create and manage externalization profiles, what data can be externalized, configuring alerts, managing reports, etc. All this allows you to maximize your return on the investment, while paving the way for increased productivity.

The Deployment Assurance is a 5 day engagement which includes: -

- Installation and basic configuration.
- Knowledge transfer and overview of best practices
- Assistance with client-specific use cases and/or software optimization options for the remainder of the time.

Benefits: -

- Ensure your StoragePoint is set up quickly and properly.
- Overcome internal resource constraints.
- Save valuable time with help from experts to implement your new solution.
- Learn best practices to ensure you are using the solution to its fullest potential.

Approach and activities

Our services consultants will work with your stakeholders and subject matter experts on the following activities: -

Planning – Quest will host a planning session with you to verify and validate environment readiness

Service Description

- Finalize logistics including scheduling, remote access requirements and web conferencing needs
- Determine Base Deployment source WFE for installation
- Identify storage needs and design general externalization strategy
- Pin-point specific use cases that we would want to collaborate on during the deployment assurance engagement.

Installation – We will aid with the installation of the StoragePoint server components

You and our consultants will install and/or set up StoragePoint Server -

- Install/Deploy StoragePoint product to target farm
- Install/Deploy Repository Database
- Verify that all features are available and test basic functionality

Implementation – We will aid you with configuring StoragePoint

- Create Storage Endpoints for tiered storage of externalized data
- Create Profiles to manage externalization of SharePoint content to endpoints
- Adjust the configuration settings to fit your specific environment, requirements and needs.

Knowledge Transfer – We will provide knowledge transfer and product overview of StoragePoint software:

- Demonstrate creation of endpoints
- Demonstrate creation of custom profiles
- General administration tasks specific to the product itself.
- Overview of the user interface.
- Walk-through of the StoragePoint functionality
- Analyzing and troubleshooting jobs
- Best practices

Use cases – we will work with your team on client-specific use cases

- Assist with use cases within the context of StoragePoint
- Give guidance about best practice scenarios

Services Effort

Offer	Farm	EndPoints	Profiles	Use Cases
StoragePoint Deployment Assurance (5 days)	1	Up to 5	Up to 5	Up to 5

NOTE: -

The above chart is used to determine the appropriate offering needed to provide for the requested services. Any services effort that falls outside of these parameters will be presented as a custom offering and determined case-by-case.

Prerequisites and assumptions

You agree to cooperate with Quest in its delivery of the Services and to the following responsibilities:

- Ensure that the existing infrastructure and hardware configuration of your environment is sufficient to support the products to be implemented.
- Commit a technical resource on a full-time basis to provide us with the assistance required.
- Provide project team members with suitable business expertise, technical expertise, and decision-making authority to ensure efficient project progress.
- You will secure and prepare the necessary hardware and prerequisites prior to the Remote session.
- All activities will be performed remotely utilizing Quest provided web and voice conferencing.
- Some activities may be performed during a “pre-call” that could be required prior to the beginning of the scheduled engagement.

The information above is a general description of software consulting services that Quest may provide during the services engagement. The actual services to be provided will be as stated in the order for such services.

Additional notes

For more information, please contact your Account Manager.

SKU

SPA-MLX-PP	METALOGIX STORAGEPOINT PREPAID DEPLOYMENT ASSURANCE (5 DAYS)
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