



Shareplex 8 - Optimizing & Troubleshooting Your SharePlex Environment

Description

This self-paced, web-based training course is available for FREE to all Toad World registered users. This course is the second module of a two part SharePlex – Maintaining and Optimizing your SharePlex Environment curriculum. After SharePlex has been deployed and has been operating in a customer's environment, a customer may need to tune their existing SharePlex instance or troubleshoot an issue. This course is intended to help the SharePlex Administrator optimize performance following recommended best practices.

Intended Audience: This course is designed for SharePlex Administrators that are needing to optimize and troubleshoot their existing SharePlex implementation or deployment.

Learning Objectives

- This course will cover:
- Making necessary improvements to optimize performance and gain/maintain efficiency
- Pinpointing problem area(s) and determining how to best resolve the situation

Training Delivery & Duration

Students complete this course through self-paced web-based training. This course provides the participant the opportunity for hands-on practice resolving real-world problems through use case driven simulations. Each lesson contains closing questions allowing for a knowledge check. There is a test that correlates to the course. Upon passing a test, customers have the opportunity to achieve a Certificate of Completion.

Duration: Approximately 1 hour.

Topics

Introduction

- Navigating the course
- SharePlex architecture
- Common problem areas and questions
- Key areas to optimize and troubleshoot your SharePlex environment

Lesson 1 – Optimizing performances

- Performance bottlenecks
- Improving capture performance
- Improving read performance
- Improving export performance
- Improving post performance

Lesson 2 – Troubleshooting

- Determining which SharePlex module is experiencing the issue
- Locating the error message
- Searching SupportLink and SharePlex documentation for the error message
- Resolving the issue or collecting appropriate information to forward to SharePlex support

Prerequisites and assumptions

- Oracle Database Knowledge
- SharePlex Administration experience
- Linux/Unix Administration experience
- Pre-existing SharePlex environment

Additional notes

For more information, contact your Account Manager -OR- email training@Quest.com