



Recovery Manager for Active Directory Upgrade to Forest Edition

Description

The Recovery Manager for Active Directory Upgrade to Forest Edition consists of three (3) consecutive prepaid eight-hour Days during where we will provide services to upgrade the existing Recovery Manager for Active Directory (RMAD) installation (the “Activities”) to Recovery Manager for Active Directory Forest Edition (RMADFE) within your environment. This offering is designed to assist your company’s ability to meet regulatory compliance with respect to backup and recovery of your Active Directory infrastructure.

Outcomes

The Recovery Manager for AD Upgrade to Forest Edition is an onsite service that helps you upgrade from your existing Recovery Manager for AD to Recovery Manager for AD Forest Edition. We help you get your solution up and running quickly and properly in order to backup and restore the AD data within your environment should a disaster occur. Whether your team lacks the technical expertise or may not have time to deploy and configure your solution, our subject matter experts help you through this process using our tested implementation methodology. Our team helps you quickly drive your new solution into production ensuring your IT team is ready to utilize all the features like collecting and scheduling backups, restoring passwords or AD account history, and much more in order to maximize your return on investment.

Benefits:

- Ensure your Recovery Manager for AD Forest Edition solution is set up quickly and properly
- Overcome internal resource constraints
- Save valuable time with help from experts to implement your new solution
- Learn best practices to ensure you are using the solution to its fullest potential

Approach and activities

1. Planning – The planned activities will be delivered as three (3) consecutive eight-hour days during an on-site engagement. At your direction, the actual activities performed may vary due to changing technical needs for the product specified and the remaining time available.
 - Review existing RMAD installation
 - Prepare the environment for RMADFE
 - Verify environment preparedness
2. Installation, Configuration, and Product Review Session–
 - We will assess the existing RMAD installation
 - We will upgrade existing RMAD installation to current release version of RMADFE
 - We will assist with the configuration of an Active Directory Virtual Lab (ADVL)
 - We will assist with configuring tests and show functionality with the intent of validating the functionality of the features

Prerequisites and assumptions

- Ensure that the existing infrastructure and hardware configuration is sufficient to support the environment
- Commit a technical resource on a full time basis to provide us with the assistance required
- Provide project team members with suitable business expertise, technical expertise, and decision-making authority to ensure efficient project progress
- Secure and prepare the necessary hardware and pre-requisites, as listed in the System Requirements prior to the session
- Participate in activities performed during a pre call that may be made prior to the beginning of the scheduled engagement
- Assume responsibility for any and all change control activities
- Provide a virtual environment to support ADVL as laid out within the activities mentioned above

The information above is a general description of software consulting services that Quest may provide during the services engagement. The actual services to be provided will be as stated in the order for such services.

Additional notes

- The Activities will be performed during 8:00am and 5:00pm, local customer time, Monday through Friday, excluding holidays
- The Activities session will be scheduled approximately ten days after we receive your completed Project Readiness Checklist; Project Preparation will start within one (1) business day of receiving order
- We do not represent or warrant that all the Activities will be performed within the hours or days purchased

For more information, please contact your Account Manager.

SKU

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