

Rapid Recovery Health Check

Get expert insight into your Rapid Recovery environment and ensure ongoing top performance of your data protection solution.

Your Rapid Recovery deployment works hard to protect your valuable data. Even minor hiccups in this process can result in performance degradations that might impact system availability and user satisfaction. With a Rapid Recovery Health Check, we provide expert help to identify potential issues with your data protection deployment and find ways to remediate them quickly for ongoing top performance of your solution.

The Rapid Recovery Health Check helps you optimize the performance, configuration and availability of your data protection environment. Our Rapid Recovery specialists will provide a technical assessment of your deployment to identify any issues, recommend solutions and prioritize system improvements. In addition, we will share expert knowledge and best practices with your IT staff to ensure everyone

is aware of the full potential of your solution and, ultimately, to ensure that your deployment is working as efficiently as possible.

RAPID RECOVERY HEALTH CHECK PROCESS

The Rapid Recovery Health Check is a service offering ideally suited for organizations that want to make sure their deployment is optimally configured for their specific environment or those preparing for expansion or upgrade and comes in three sizes to fit your specific environment: Small (maximum 2 core), Medium (maximum 4 core), and Large (maximum 8 core). With its well-defined scope, this service provides a quicker turnaround time and shorter duration than a full consulting engagement, making it flexible for your business needs.



Rapid Recovery Health Check will help you optimize your Rapid Recovery environment.

BENEFITS:

- Identify existing issues and bottlenecks
- Uncover current performance, configuration and availability problems and get recommendations for resolving them
- Review best practices for ongoing optimal system performance
- Learn from product experts to maximize the value from your solution
- Receive a comprehensive report with findings and recommendations

Have confidence that your mission-critical data is available when you need it.

During your Health Check, our experts will assess the general health of your Rapid Recovery deployment and make recommendations for improving its performance and maximizing its value to your organization. The Health Check process is as follows:

1. Planning — We will host a planning session. Firstly, our practice lead will host the planning session to outline the Health Check objectives and expected deliverables throughout the project, plus schedule timelines to complete the service. Secondly one of our Rapid Recovery experts will conduct a comprehensive data capture of your environment via automated script, plus manual environment questionnaire.

2. Evaluation and recommendations — Next, our Rapid Recovery expert will complete a fully detailed analysis of your environment spanning core hardware, core software configuration, core job review and agent review. Our analysis will also help you ascertain data protection readiness to meet the goals and objectives of your roadmap planning.

3. Best practices and expert advice — Lastly, your Rapid Recovery expert will share recommended best practices for ongoing administration and system maintenance specific to your environment, including day-to-day tasks and monthly checks. In addition, we will offer tips and tricks to help you get the most from your Rapid Recovery deployment. This may include identifying specific features and functionality that could benefit your organization and training your team to use them.

Once your Rapid Recovery Health Check is complete, you will receive a comprehensive report detailing all findings and recommendations.

Contact your account manager for more information.

ABOUT QUEST

Quest helps our customers reduce tedious administration tasks so they can focus on the innovation necessary for their businesses to grow. Quest® solutions are scalable, affordable and simple-to-use, and they deliver unmatched efficiency and productivity. Combined with Quest's invitation to the global community to be a part of its innovation, as well as our firm commitment to ensuring customer satisfaction, Quest will continue to accelerate the delivery of the most comprehensive solutions for Azure cloud management, SaaS, security, workforce mobility and data-driven insight.

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