

# NetVault Backup Onsite QuickStart

## Description

The NetVault Backup Onsite QuickStart service is a custom-tailored implementation solution designed to assist you on-premises with the initial implementation and configuration of your NetVault Backup solution. The service focuses on ensuring NetVault is configured optimally and quickly so you may quickly maximize your opportunities to reduce costs, reduce risk and improve performance. The onsite service also places greater focus on detailed knowledge transfer to speed administration proficiency of NetVault Backup for your IT team.

## Outcomes

Our NetVault Subject Matter Experts (“SMEs”) leverage a time-tested implementation methodology to assist you in-person through the entire implementation process. With a NetVault Backup solution quickly and efficiently implemented into production, your IT teams are prepared to effectively administer and manage all the complex backup and recovery requirements to suite your current business needs. You will also gain a proper data protection framework on which to further build out as demands change with organizational growth.

## Benefits

- Ensure your data protection and application recovery solution is set up quickly and properly
- Save valuable time with help from experts to implement your new solution
- Shorten the learning curve by providing in-person dedicated knowledge transfer sessions for all team members/administrators to effectively leverage the solution from day one
- Receive expert and custom configurations designed for your specific scenario
- Learn best practices to ensure you are using the solution to its fullest potential

## Approach and activities

The planned on-site activities include:

- **Discovery / Architecture / Design & Documentation**
  - Review implementation business objectives, confirm the expected scope, project timeline and key personnel
  - Validate the service prerequisites are fulfilled and deployment readiness
  - Define a proposed architecture of the NetVault implementation for the environment
  - Define security, availability and coverage aspects for the environment
- **NetVault Backup Deployment**
  - Deploy and configure base settings for one (1) NetVault Server
  - Deploy and configure up to three (3) NetVault Clients
  - Configure client addition and custom settings
  - Configure one (1) primary and one (1) secondary backup storage target devices\* (i.e. QoreStor, NVSD, Tape Library)
  - Configure backup replication between primary and secondary backup storage
  - Install and configure up to three (3) add-on plugins
- **Knowledge Transfer**
  - Discuss operational and best practice use of NetVault Backup
  - Understanding Jobs, Policy, Sets and best practice naming conventions
  - Review reporting, monitoring and notification options
  - How-to: licensing and working with support
  - How to deploy additional add-on plugins
  - Demonstrate utilizing advanced features:
    - Consolidated full backups
    - Plugin exclusion rules
    - Cascading copies and archiving
    - Catalog/Index management
    - Advance Restore options

- Conduct basic performance tuning and testing of deployed environment
- Live Q&A and knowledge transfer/review session

*\* Storage devices must be online and ready for backup software integration*

## Prerequisites and assumptions

- Scope and duration of services assume just one (1) NetVault Server
- No service activities shall take place during local, state and/or country holidays unless other arrangements have been coordinated through the Project Manager
- Customer will:
  - Ensure their environment meets or exceeds the hardware and operating environment software minimum specifications outlined in the “Requirements” section of the NetVault datasheet (found on [www.quest.com/products/netvault-backup/](http://www.quest.com/products/netvault-backup/))
  - Provide remote access to the NetVault Server via WebEx, and if required, a support tether
  - Ensure all networking related setup on the servers are completed prior to engagement
  - Ensure connectivity access (through firewall established between all agents if applicable) is configured between the servers and agents
  - Ensure other technical and business resources, as needed, will be able to participate throughout the engagement

## Additional notes

For more information, please contact your Account Manager.

SKU Part #	Description
NQP-BAK-PP	NETVAULT ONSITE QUICKSTART PREPAID CONSULTING