Quest

NetVault Backup Health Check

Get expert insight into your NetVault Backup environment and ensure ongoing top performance of your data protection solution

Your NetVault Backup deployment works hard to protect your valuable data. Even minor hiccups in this process can result in performance degradations that might impact system availability and user satisfaction. With a NetVault Backup Health Check, we provide expert help to identify potential issues with your data protection deployment and find ways to remediate them quickly for ongoing top performance of your solution.

NetVault Backup Health Check helps you optimize the performance, configuration and availability of your data protection environment. Our NetVault Backup specialists will provide a technical assessment of your deployment to identify any issues, recommend solutions and prioritize system improvements. In addition, we will share expert knowledge and best practices with your IT staff to ensure everyone is aware of the full potential of your solution and, ultimately, to ensure that your deployment is working as efficiently as possible.

NETVAULT BACKUP HEALTH CHECK PROCESS

The NetVault Backup Health Check is a service offering ideally suited for organizations that want to make sure their deployment is optimally configured for their specific environment to ensure efficient and reliable data backups and comes in three sizes to fit your specific environment: Small, Medium and Large. With its well-defined scope, this service provides a quicker turnaround time and shorter duration than a full consulting engagement, making it flexible for your business needs.

NetVault Backup Health Check will help you optimize your data protection environment.

BENEFITS:

- Identify past issues and bottlenecks

- Uncover current performance, configuration and availability problems and get recommendations for resolving them

- Review best practices for ongoing optimal system performance

- Learn from product experts to maximize the value from your solution

- Receive a comprehensive report with findings and recommendations

> Have confidence that your mission-critical data is available when you need it.

During your health check, our experts will assess the general health of your NetVault Backup deployment and make recommendations for improving its performance and maximizing its value to your organization. The health check process is as follows:

1. **Planning** — We will host a planning session with you to verify your environmental readiness and review your existing data protection deployment. During this time, we will schedule your health check and document project logistics and prerequisites.

2. **Status review** — One of our NetVault Backup specialists will review your data protection architecture and expansion plans to get a complete picture of your environment and ensure that appropriate patches are up-to-date and operational.

3. **Evaluation and recommendations** — Next, we will take a deep look into all aspects of your data protection deployment to find any performance, configuration and availability issues, and then make recommendations on how to resolve them.

4. **Best practices and expert advice** — Last, your NetVault Backup expert will recommend best practices for ongoing administration and system maintenance, including day-to-day tasks and monthly checks. In addition, we will offer tips and tricks to help you get the most from your NetVault Backup deployment. This may include identifying specific features and functionality that could benefit your organization and training your team to use them.

Once your NetVault Backup Health Check is complete, you will receive a comprehensive report detailing all findings and recommendations.

Contact your account manager for more information.

ABOUT QUEST

Quest helps our customers reduce tedious administration tasks so they can focus on the innovation necessary for their businesses to grow. Quest® solutions are scalable, affordable and simple-to-use, and they deliver unmatched efficiency and productivity. Combined with Quest's invitation to the global community to be a part of its innovation, as well as our firm commitment to ensuring customer satisfaction, Quest will continue to accelerate the delivery of the most comprehensive solutions for Azure cloud management, SaaS, security, workforce mobility and data-driven insight.

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