Course Outline



KACE Systems Management Appliance (SMA) Course: Getting Started with KACE as a Service Web-based Training

Description:

This web-based course will help clarify what is different and what is needed to implement the KACE SMA or AMA using the KACE as a Service offering.

Format:

Students complete this course by taking the self-paced Web-Based Training module.

Intended Audience:

Customers.

Prerequisites:

Knowledge of computer networking.

Duration:

This course is approximately 15 minutes.

Course Objectives:

The course has the following objectives:

- Explain the differences between KaaS and the SMA and AMA
- Setup and Configuration Overview
- Performance and strategies

Topics:

The following topics are covered in this course:

Lesson 1: What is the Difference between the KACE SMA and KaaS

- a. What is the KACE SMA?
- b. What is the KACE AMA?



- c. What is KACE as a Service?
- d. What is the Difference?
- e. Setting up a VPN connection
- f. Tips, Tricks, Concerns
- g. Performance and General Recommendations
- h. KACE and Customer Responsibilities

Special Notes - This course is available free to customers that have current software maintenance for the selected product. Please review the course outline and click Launch Course to continue. If you do not have current software maintenance, you will be provided with alternative options. For more information, contact your Account Manager or contact us button.

