## **Course Outline**

# Quesť

### KACE Systems Management Appliance (SMA) Implementation Course 4: Agent Managed Device Security Web-based Training

#### **Description:**

This web-based training course is the fourth course in a series of implementation courses designed to instruct students on the essentials of deploying, configuring and administrating the KACE Systems Management Appliance (SMA) in their environment. The KACE SMA was formerly known as the K1000.

This course will focus on the device security features available in the KACE SMA. This includes Patching and Dell Updates.

After completing the entire series of courses, you will have received detailed instructions on KACE Systems Management Appliance implementation and administration skills, as well as some best practices.

#### Format:

This course is presented as a self-paced web-based training course with videos and simulated labs.

#### Intended Audience:

Customers.

#### **Prerequisites:**

The following prerequisites are recommended for this course:

- Completion of the first three KACE Systems Management Implementation courses or relevant experience:
  - o KACE SMA Course 1: Installing the KACE Systems Management Appliance
  - o KACE SMA Course 2: Installing the KACE Systems Management Appliance Agent
  - o KACE SMA Course 3: Appliance Fundamentals
- Familiarity with Network Systems Management

#### Duration:

This course is approximately 2.5 hours.



#### **Course Objectives:**

The course has the following objectives:

- Patch management strategy
- Patch distribution automation
- Keeping Dell Computers (servers and clients) updated

#### **Topics**:

The following topics are covered in this course:

- Lesson 1: Patching
  - a. What is KACE Systems Management Appliance Patching
  - b. Subscriptions
    - i. Configuring patch subscriptions SIMULATION
  - c. Patch Download settings
    - i. Configure Patch Download settings SIMULATION
  - d. Patch Catalog
  - e. Patch Schedules
  - f. Patch Detection and Deployment
    - i. Creating a Patch Schedule SIMULATION
  - g. Patch Compliance and Verification
- Lesson 2 Dell Updates
  - a. General Concepts
  - b. Subscribing to Dell Updates
    - i. Subscribing to Dell Updates SIMULATION
  - c. Dell Update Catalog
  - d. Dell Update Schedules
    - i. Configuring a Dell Update Schedule SIMULATION
    - ii. Dell Update deployment VIDEO
  - e. Dell Update Reports
  - f. Dell Update Inventory

Special Notes - This course is available free to customers that have current software maintenance for the selected product. Please review the course outline and click Launch Course to continue. If you do not have current software maintenance, you will be provided with alternative options. For more information, contact your Account Manager or contact us button.