Setting up the DR Series System on BridgeHead® Healthcare Data Management

Technical White Paper

Quest Engineering

October 2017

Setting Up the DR Series System on BridgeHead® Healthcare Data Management

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Contents

Revisions

Date	Description
January 2014	Initial release
November 2016	Updated the guide with new DR-4.0 GUI screens
October 2017	Updated with new Quest-branded GUI screens (v4.0.3)

Executive Summary

This paper provides information about how to set up the DR Series system as a backup to disk target for BridgeHead Healthcare Data Management (HDM) 12B.

For additional information, see the DR Series system documentation and other data management application best practices whitepapers for your specific DR Series system at:

http://support.quest.com/DR-Series

i | **NOTE:** The DR Series system/ BridgeHead HDM build version and screenshots used in this document might vary slightly, depending on the version of the DR Series system/ BridgeHead HDM Software version you are using.

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Installing and configuring the DR Series system

1 Rack and cable the DR Series system, and power it on. In the *Quest DR Series System Administrator Guide*, see the following sections for information about using the iDRAC connection and initializing the appliance.

   ■ "iDRAC Connection",

   ■ "Logging in and Initializing the DR Series system"

   ■ "Accessing IDRAC6/Idrac7 Using RACADM"

2 Log on to iDRAC using the default credentials (username: **root** and password: **calvin**) and either:

   ■ the default address **192.168.0.120**,

   ■ or the IP address that is assigned to the iDRAC interface

3 Launch the virtual console.

4 After the virtual console opens, log on to the system (with the username: **administrator** and password: **St0r@ge!** where the "0" in the password is the numeral zero).

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5   Set the user-defined networking preferences.

6   View the summary of preferences and confirm that it is correct.

7   Log on to the DR Series system administrator console, using the IP address with username **administrator** and password **St0r@ge!** (The "0" in the password is the numeral zero.).

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8   Join the DR Series system to Active Directory.

> **i**   **NOTE:** if you do not want to add the DR Series system to Active Directory, see *the DR Series System Owner's Manual* for guest logon instructions.

a   In the left navigation area of the DR Series system GUI, click **System Configuration** and then select **Active Directory**.

b   Click **Join**.

c   Enter valid credentials and click **Join**.

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d   On the Action menu in the upper right corner of the page, click **Add Login Group**.

9   You now need to create and mount the container. In the left navigation menu, click **Containers -> <Storage Group>**.

10 On the Action menu in the upper right corner of the page, **Add Container**.

11 Enter a container name.

12 For the Access Protocol, select **NAS (NFS, CIFS)** and then click **Next**.

13 Select **NFS, CIFS** as the access protocol and the Marker Type as **BridgeHead**, and then click **Next**.

14 Configure the NFS and CIFS client access settings and click **Next**.

15 Review the summary and then click **Save** to add the container.

16 Confirm that the container is added.

Setting up BridgeHead Healthcare Data Management

For a Windows Environment

1 Open the BridgeHead HDM Management Console, click **Backup Node > Configuration**, and then double-click the Configuration File to open it (in a text editor).

2 In the configuration file, search for "**Staging_Area**," and then enter the following information for the staging area entries:

- **Staging Area Path** - Enter the DR container share UNC path.

- **Staging Area Name** - Enter a name for the staging area.

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```
HPT_BN - Notepad
File  Edit  Format  View  Help
; Staging_Area<_nn>_Path
; Specifies the full path of the staging area. For example
; C:\Stage\Stage1\. The default is no path, i.e. no staging area.
; Staging areas have to be defined in strict ascending order.
; For example if one defines staging areas 01, 02, 03, 05, 06 and 07,
; only staging areas 01, 02 and 03 will be taken into account.
; If not defined, Staging_Area_01_Path defaults to the Stage
; sub-folder of the Backup Node. Typically C:\Htape\BN\Stage.
;
Staging_Area_01_Path = \\10.250.242.167\backup\
Staging_Area_02_Path = C:\Stage\Stage2\

;
; Staging_Area<_nn>_Name
; Specifies a name for the staging area. This setting is optional.
; If you specify a staging area name, you can ask the Backup Node to
; select that particular staging area, rather than leave the choice
; to the Backup Node. The default is no name.
;
Staging_Area_01_Name = HDMCIFS
Staging_Area_02_Name = Stage2

;
; Staging_Area<_nn>_Max_Size
; Specifies the maximum size of the staging area, in MB. This setting
; is optional. If you do not specify a maximum, the size of the
; staging area is limited only by the amount of free disk space
; available. The default is no maximum size, i.e. limited only by
; the amount of free disk space available.
;
; Staging_Area_01_Max_Size = 400
; Staging_Area_02_Max_Size = 600
```

3   Save the configuration file.

> **ℹ** NOTE: The Backup Node for BridgeHead Healthcare Data Management requires appropriate permissions to the DR Series system CIFS Share for the remaining steps to complete successfully. See **Appendix A** for setting up the BridgeHead Healthcare Data Management Backup Node account correctly. This should be done before proceeding to the next step.

For the Unix/Linux Environment

The procedure for setting up the Unix/Linux environment is very similar to the procedure for the Windows environment. One difference is that the configuration file for the Backup Node is named, ht_media.def; and the default location for the file is /etc/ht_media.def.

Make sure that you can mount/verify the NFS share from the UNIX/Linux backup node. Refer to Appendix B for information on how to mount/verify the NFS share.

For other details, refer to the preceding section that describes the procedure for the Windows Environment.

Creating a new backup job with a DR Series system as the target

1   In the BridgeHead HDM Management Console, click **Control Node > Schedule Manager**, and then double-click the **Schedule Manager** to open it.

2   In the Create Schedule dialog box, select the option, **Template schedules contain suitable defaults for various job types**, and then click **OK**.

3   In the Template Schedules dialog box, click **None**, and then click **OK**.

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4   In the Schedule Manager dialog box, enter information for the required fields, and, then under **Media Management**, select **Media Manager**, and click **New**.

5   In the General dialog box, in the Media Management drop-down list, select **Disk**, and then click **Advanced.**

6   In the Run Dates dialog box, specify the required schedule options, and then click **Next**.

7   In the Media Properties dialog box, enter the following information, and then click **Finish**:

   ■   **Stage Area Name** – Enter the stage area name.

   ■   **Application** - Enter **BACKUP**.
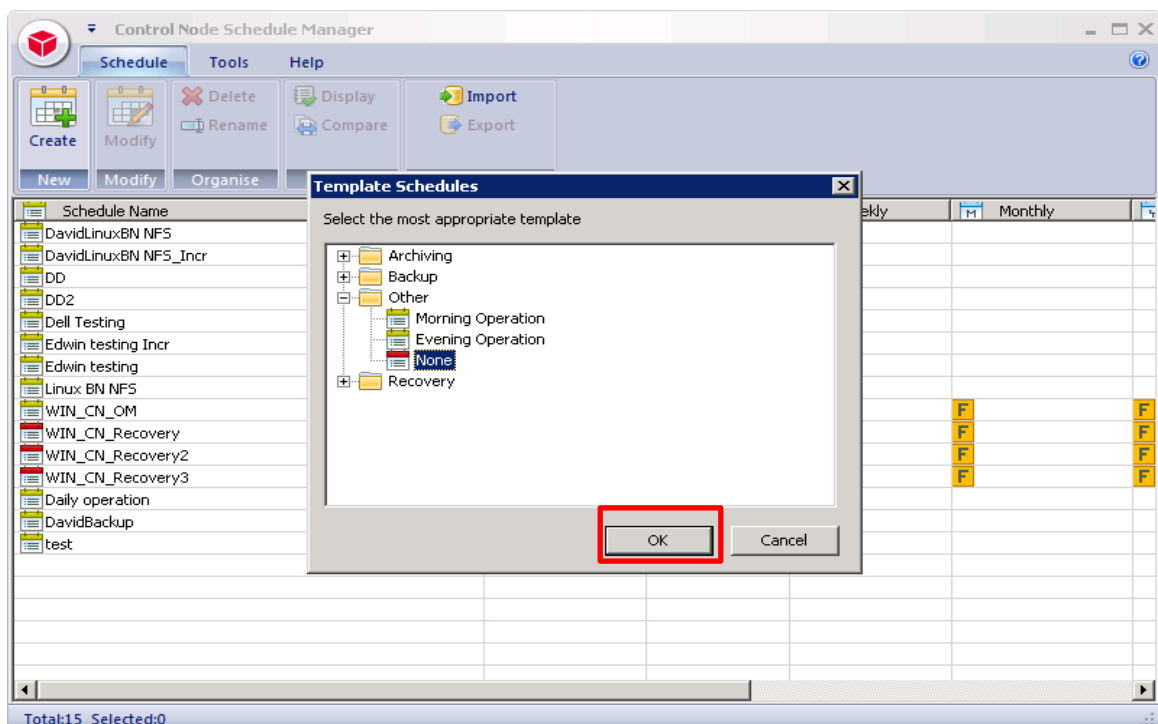
8   In the Schedule Manager dialog box, click **OK**.

9   In the BridgeHead HDM Management Console, click **Control Node > Object Manager**, and then double-click the **Object Manager** to open it.
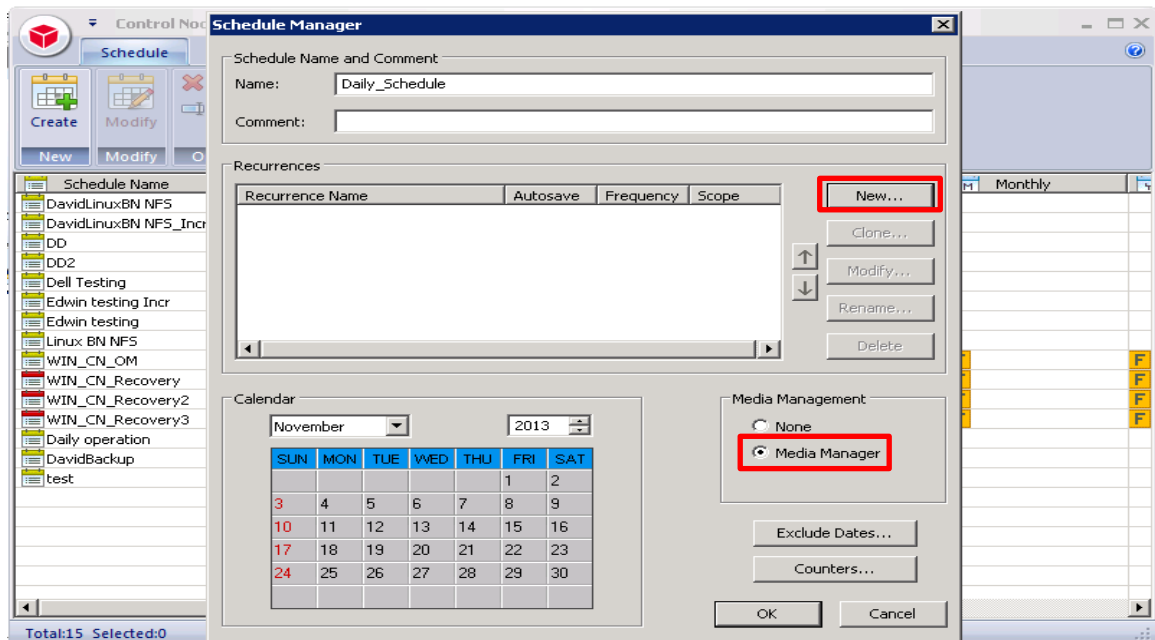
10 In the Create Object dialog box, select the option, **Template objects contain default settings for particular tasks such as platform or database backups, storage policy application or reporting,** and then click **Next.**

11 In the template list, click **WIN** and then click **Next.**

12 Enter the required credentials information for the service node, including the valid file path of the backup data source, and then click **Next.**

13 Enter the required user information for the Backup Node, and then click **Add/Edit password(s)**.

14 Enter the password information for the Backup Node, and then click **OK**.

15 Click **Next. (**See Appendix A for information about the user and password information.)

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Creating a new backup job with a DR Series system as the target

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16 For mail configuration, accept the default, and then click **Next**.

17 Select Mail Recipients, and then click **Next.**

18 Select the Schedule, and then click **Next.**

19 For start times, accept the defaults, and click **Next**.

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20 For queue names, accept the defaults, and click **Next**.

21 Enter the name of the object to create, and then click **Finish**.

22 In the Object column, right-click the object and then click **Save or Run** to run the backup.

23 In the **Save or Run Operation** dialog box, click **Start On-Line** to start the backup.

24 Ensure the backup is successful. The **Object Manager Operation Log** window displays the progress of the backup session. **Operation status** shows details of the backup job.

Setting up DR native replication and restore from a replication target

Building the replication relationship between DR series systems

1   On the source DR Series system, click **Replication** on the left navigation menu, and then click **All Replications**.

2   On the Action menu, select **Add Replication**.

3 Select the required replication type and click **Next.**

4 In the **Add Replication dialog** box, select a container from the Local System drop down menu, and select the **'BHDM1'** container.

5 Configure the Replica Container as follows:

6 Select the option, Select container from **Remote** system.

7 Enter the target DR Series system login credentials.

8 Click **Retrieve Remote Containers**, and then select the **'BHDM2'** container from the list.

9 Click **Next** and then **Finish**.

14 Verify that the replication is created successfully, and that the Status column shows a check box for the replication session.

Backing up to the source DR Series system (optional)

This is for when no backed up data exists on the source container.

1   Add both the source DR Series system and target DR Series system as the Stage Area in BridgeHead HDM, and then create a new backup job with the source DR Series system as the target.

2   Ensure the backup is successful and close the Object Manager Operation Log dialog box.

3   Click **Configuration of Backup Node**, and then double-click the configuration file to open it.

```
HPT_BN - Notepad
File   Edit   Format   View   Help

; user. If no name is specified, the staging area can only be used for
; automatic staging area selection. If no maximum size is specified,
; the staging area size is limited only by the amount of free disk
; space available.
;
;
; Staging_Area<_nn>_Path
; Specifies the full path of the staging area. For example
; C:\Stage\Stage1\. The default is no path, i.e. no staging area.
; Staging areas have to be defined in strict ascending order.
; For example if one defines staging areas 01, 02, 03, 05, 06 and 07,
; only staging areas 01, 02 and 03 will be taken into account.
; If not defined, Staging_Area_01_Path defaults to the Stage
; sub-folder of the Backup Node. Typically C:\Htape\BN\Stage.
;
Staging_Area_01_Path = \\10.250.242.167\backup\
Staging_Area_02_Path = C:\Stage\Stage2\
;
;
; Staging_Area<_nn>_Name
; Specifies a name for the staging area. This setting is optional.
; If you specify a staging area name, you can ask the Backup Node to
; select that particular staging area, rather than leave the choice
; to the Backup Node. The default is no name.
;
Staging_Area_01_Name = HDMCIFS
Staging_Area_02_Name = Stage2
;
```

4   Modify the Stage Path to point to the target DR Series system container path, and then save the changes.

```
HPT_BN - Notepad
File   Edit   Format   View   Help

; user. If no name is specified, the staging area can only be used for
; automatic staging area selection. If no maximum size is specified,
; the staging area size is limited only by the amount of free disk
; space available.
;
;
; Staging_Area<_nn>_Path
; Specifies the full path of the staging area. For example
; C:\Stage\Stage1\. The default is no path, i.e. no staging area.
; Staging areas have to be defined in strict ascending order.
; For example if one defines staging areas 01, 02, 03, 05, 06 and 07,
; only staging areas 01, 02 and 03 will be taken into account.
; If not defined, Staging_Area_01_Path defaults to the Stage
; sub-folder of the Backup Node. Typically C:\Htape\BN\Stage.
;
Staging_Area_01_Path = \\10.250.233.67\backup\
Staging_Area_02_Path = C:\Stage\Stage2\
;
;
; Staging_Area<_nn>_Name
; Specifies a name for the staging area. This setting is optional.
; If you specify a staging area name, you can ask the Backup Node to
; select that particular staging area, rather than leave the choice
; to the Backup Node. The default is no name.
;
Staging_Area_01_Name = HDMCIFS
Staging_Area_02_Name = Stage2
;
```
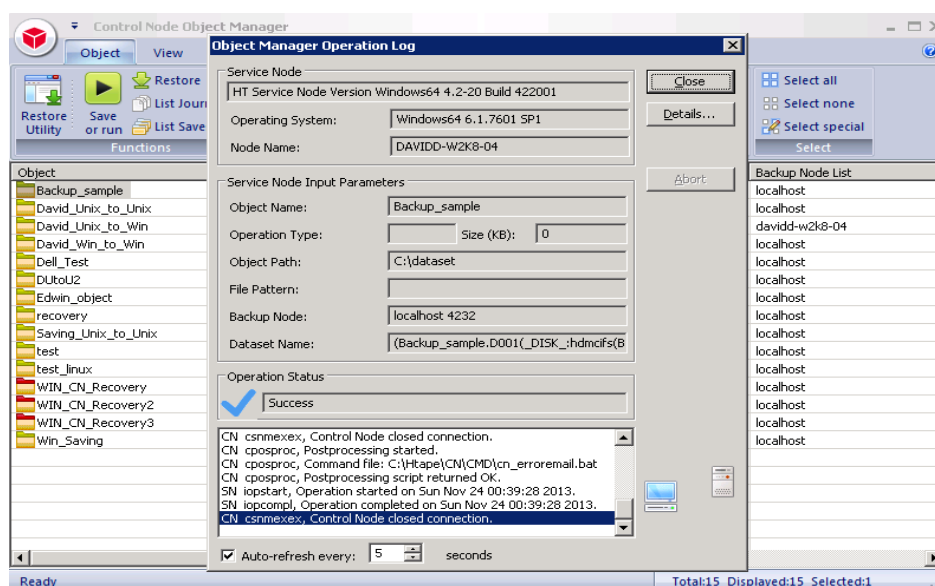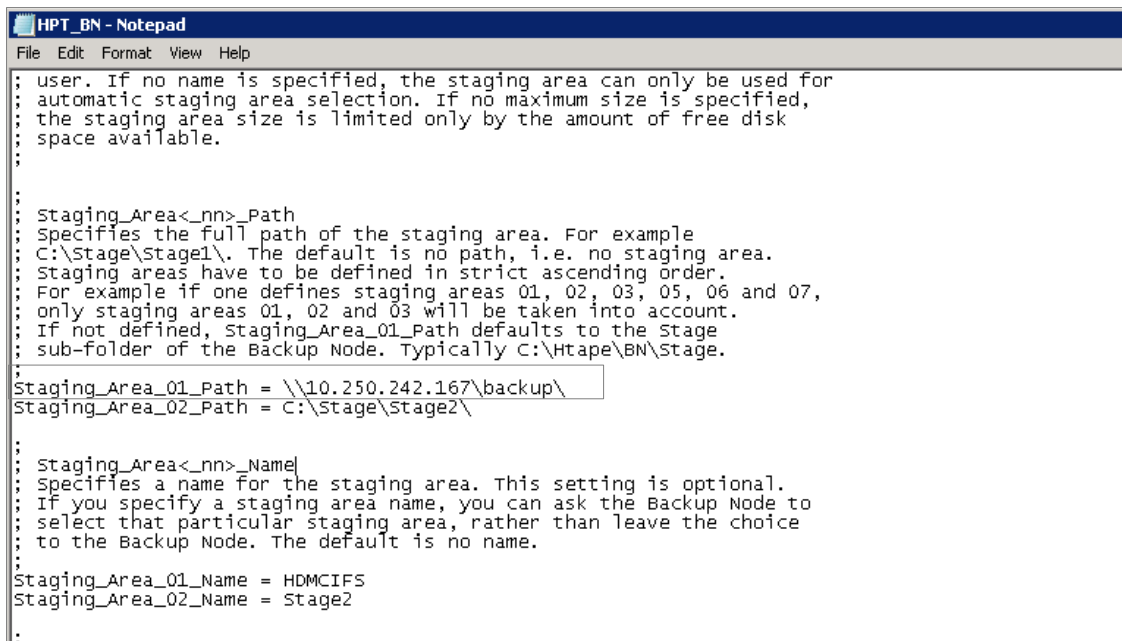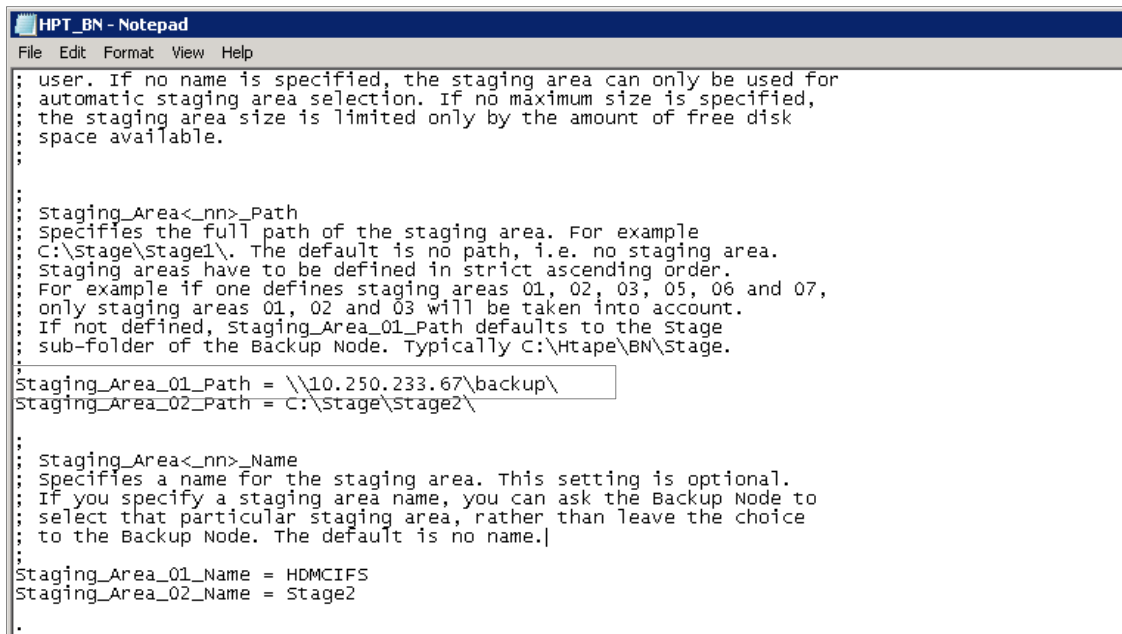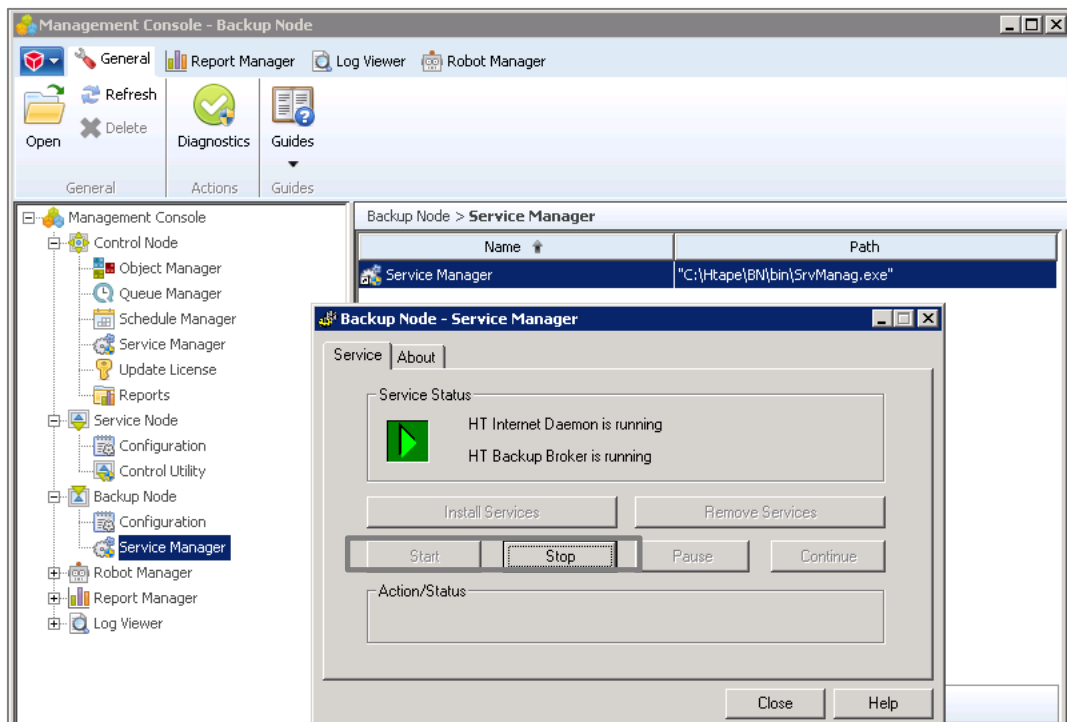
5   Go to **Backup Node > Service Manager**, and then restart the Backup Node Service.

Restoring from the replication target

1   In the BridgeHead HDM Management Console, open the **Object Manager**, and in the list of objects, right-
click the object, and click **Restore**.

2   Select the Saveset, and then click **Start On-Line**.
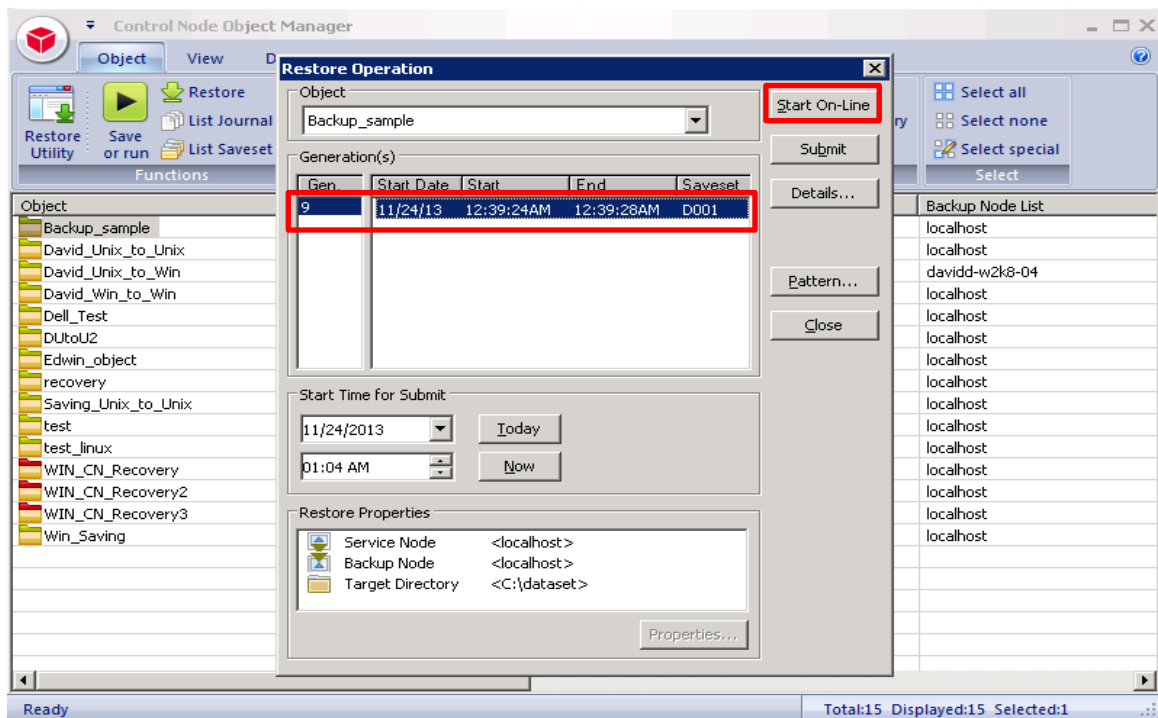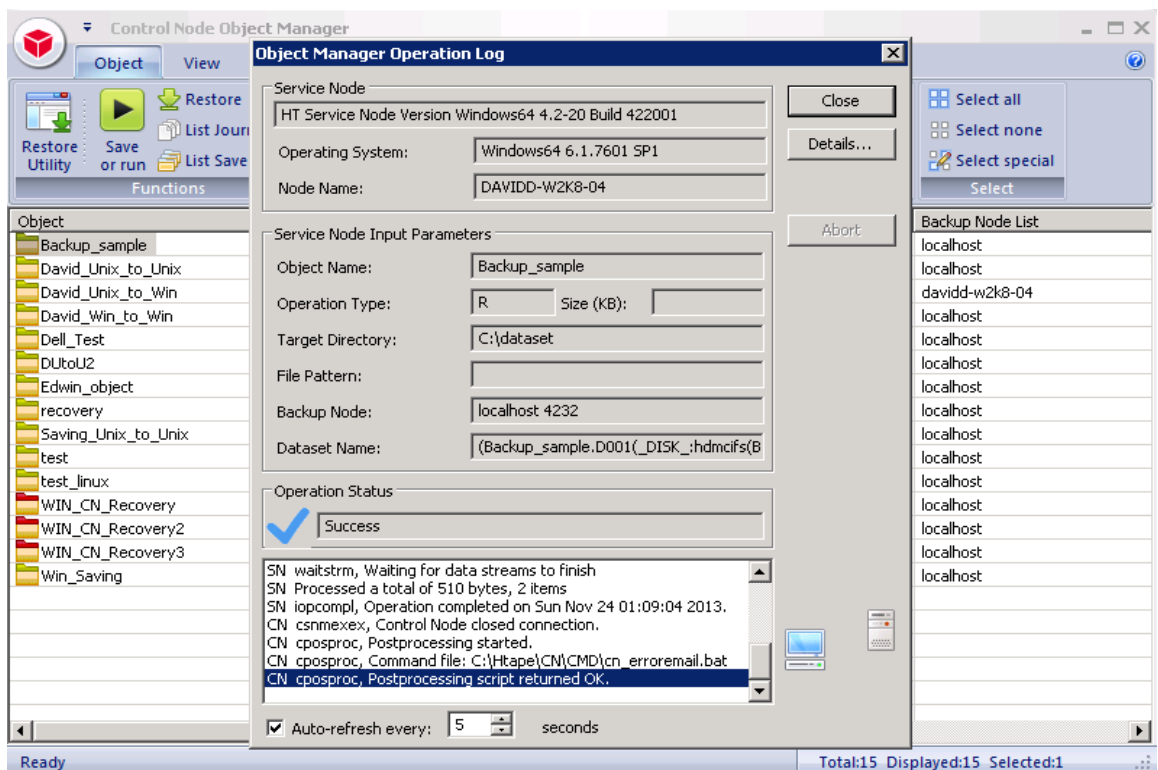

3   Verify that the restore job completes successfully.

Setting up the DR Series system cleaner

The cleaner will run during idle time. If your workflow does not have a sufficient amount of idle time on a daily basis, then you should consider scheduling the cleaner which will force it to run during that scheduled time.

If necessary, you can do the following procedure as described in the screenshot to force the cleaner to run. Once all the backup jobs are setup the DR Series Deduplication Appliance cleaner can be scheduled. The DR Series Deduplication Appliance cleaner should run at least 40 hours per week when backups are not taking place, generally after a backup job has completed.

Performing scheduled disk space reclamation operations are recommended as a method for recovering disk space from system containers in which files were deleted as a result of deduplication.

You can create a cleaner schedule as shown below.

Monitoring deduplication, compression and performance

After backup jobs have completed, the DR Series system tracks capacity, storage savings and throughput on the DR Series system dashboard. This information is valuable in understanding the benefits the DR Series system.

NOTE: Deduplication ratios increase over time; it is not uncommon to see a 2-4x reduction (25-50% total savings) on the initial backup. As additional full backup jobs complete, the ratios will increase. Backup jobs with a 12-week retention will average a 15x ratio in most cases.

A - Creating a storage device for CIFS

There are two scenarios for BridgeHead HDM to authenticate to a DR Series system through CIFS.

- DR is joined into an Active Directory Domain: Integrate BridgeHead HDM and DR Series system with Active Directory

  - Ensure the Active Directory user has appropriate ACLs to the DR Series system container share.

  - When creating an object, set the Backup Node of BridgeHead HDM to run with this AD user <Domain\User>.

- DR is standalone CIFS server: Make sure this CIFS user has appropriate access permission to the DR Series system container share. The BridgeHead HDM Backup Node will use this user to authenticate to the DR Series system share in Workgroup mode.

  - To set the password for the local CIFS administrator on the DR Series system, log on to the DR Series system using SSH.

    a. Log on with username: Administrator and password: St0r@ge!

    b. Run the following command:

       authenticate --set --user administrator

```
[root@dr6300-45 ~]# authenticate --set --user administrator
Enter new password for CIFS user administrator:
Re-enter new password for CIFS user administrator:
Changed administrator's password.
[root@dr6300-45 ~]#
```

> **NOTE:** The CIFS administrator account is a separate account from the administrator account used to administer the appliance. After an authentication method is chosen, set the BridgeHead Healthcare Data Management service account to use the CIFS administrator account.

B - Creating a storage device for NFS

For NFS backup using the BridgeHead Healthcare Data Management platform, a target folder needs to be created as an NFS share directory. This is the location to which backup objects will be written. (This is not required when adding a CIFS share.)

1   Mount the DR Series system NFS share on the NFS share directory to which backup objects will be written in the BridgeHead Healthcare Data Management environment.

2   Verify the NFS share. (For example, you can use the Linux command "cat /proc/mounts". The rsize and wsize of the connects in the command output should be 512K.)