CA ERwin® Modeling

May 6, 2015

To: CA ERwin® Modeling r8.x Customers
From: The CA Technologies ERwin® Modeling Product Team
Subject: End of Service Announcement for CA ERwin Modeling r8.x

CA Technologies is continually working to improve our software and services to best meet the needs of our customers. In accordance with the CA Support Policy and Terms, please consider this email your written notification that we are discontinuing support for CA ERwin® Data Modeler r8.x, CA ERwin Web Portal r8.x and SAP Crystal Reports beginning May 1st, 2016. This will allow our Development organization to more effectively focus its resources and add value to the next release of CA ERwin Modeling products.

At this time, we encourage you to plan for the migration to CA ERwin Modeling r9.6 as soon as possible, so you can take full advantage of the features and enhancements this release has to offer, including: our new "native" Report Designer, new high performance Mart Server and Administration capabilities, "Big Data" Hadoop connectivity, updated database support, ability to efficiently work with larger models, multi-thread performance improvements, CA ERwin Web Portal – Data Governance edition and much more. For information on CA ERwin Modeling r9.6, please visit our support page on ERwin.com.

As CA Technologies would like to make your upgrade to CA ERwin Modeling r9.6 as straightforward as possible, we are offering the following:

- A no-charge software upgrade from CA ERwin Modeling r8.x to CA ERwin Modeling r9.6 for any customer with an active maintenance contract.

- Documentation to help you prepare for your upgrade to CA ERwin Modeling r9.6 can be viewed on our support pages on ERwin.com.

- Qualified local CA ERwin Modeling Partners are also able to assist in any or all parts of the upgrade, including analysis of the current system, preparation for the upgrade, testing, and performing the upgrade itself. (NOTE: If engaged, partners may charge a fee for any or all of the aforementioned services.) For more information and a list of partners in your area please contact your local CA Channel Partner Group Office.

If you have any questions regarding the support schedule, please contact CA ERwin Modeling Support on ERwin.com, your local CA Account Manager, Customer Success Manager or CA Customer Care Online where you can submit an online request using the Customer Care Web Form. You can also call CA Customer Care at +1-800-225-5224 in North America or see http://www.ca.com/phone for the local number in your country.

Your success is very important to us, and we look forward to continuing our successful partnership with you.