

erwin Evolve Web

**Installation Guide** 

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#### Legend

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**IMPORTANT, NOTE, TIP, MOBILE**, or **VIDEO**: An information icon indicates supporting information.

CAUTION: A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

#### erwin Evolve Web - Installation Guide

Updated – October 2021 Version – 2020.2

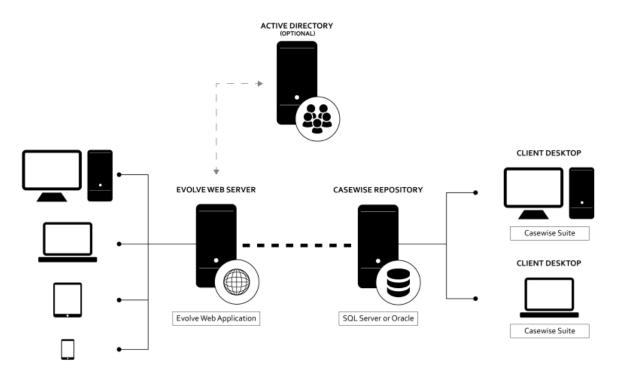
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# **Requirements and Preparation**

### **Installation Overview**



A typical installation of Evolve requires the following components:

- A Web Server used to host the Evolve Web Application.
- A Database Server used to host the Evolve Repository.
- An Evolve Suite Client used to create and manage models in the repository.
- Evolve Clients used to connect to web sites running on Evolve web sites.

The instructions in this document relate only to the setup and configuration of the Evolve Web Application on the web server machine.

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### **System Requirements**

### **Web Server Requirements**

The web server you plan to run Evolve from must meet the following requirements.

TYPE	REQUIRED/RECOMMENDED	NOTES
MEMORY	Min. 8GB (Quad Core) Min. 12GB (6 Cores)	Memory usage increases along with the number of people accessing an evolve site. you may therefore require additional memory with higher numbers of users.
PROCESSOR	a modern server-class processor such as quad core i7	
AVAILABLE DISK SPACE	40GB	
OPERATING SYSTEM	<ul><li>Only the following are supported:</li><li>Windows Server 2016</li><li>Windows Server 2019</li></ul>	The server should have the Role of <b>Web Server</b> enabled. See Appendix A – Pre Install Components: Web Server (IIS) Features for more detail.
.NET FRAMEWORKS	• 4.8.0 (provided)	All necessary lower versions of .NET are included in this package. NB: 3.5 should also be selected.
SOFTWARE	<ul> <li>Microsoft Internet Information Services (IIS) 8.0</li> <li>IIS Manager</li> </ul>	<ul> <li>The following MIME Type extensions are required in IIS:</li> <li>.eot /.json /.ttf /.woff /.woff2</li> <li>See Appendix D – IIS MIME Type Support.</li> </ul>
USERS AND PERMISSIONS	<ul> <li>The user who installs Evolve Web Platform r server machine.</li> <li>The Evolve Designer user must be able to ru some functions.</li> <li>So Evolve Web Platform can connect to the details of a Evolve System Manager.</li> </ul>	n the application as Administrator for

If any user accessing the Evolve Web Platform sites using Internet Explorer, you must ensure that the **name of the server** you installed Evolve on **must not include any underscores**.

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Any issue with Internet Explorer, that mean there is an underscore in the name and thus user faces issue while logging.

### **Database Server Requirements**

This guide assumes you already have a database server set up for Evolve Suite use.

If the Evolve Database connection is using Trusted Mode, ensure that users running the IIS application pool have access to the database.

There are no additional database requirements for running Evolve Web Platform.

### **Evolve Suite Client Requirements**

This guide assumes you already have a Evolve Suite client set up. There are no additional database requirements for running Evolve.

### **Evolve Client Requirements**

For end-users the only requirements are for internet browser software. The following are supported:

- Google Chrome v95+
- Firefox v93+
- Microsoft Edge

If you plan to use Automatic Logon for users to log on to Evolve, please see *Appendix G – Enabling Automatic logon with Active Directory Authentication - Client Machines* for details on specific settings required for the browsers.

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### **Pre-Installation Tasks**

Before you start installing Evolve Web Platform, you should ensure the following items are addressed.

Installation will be easier and more straightforward if you have completed all the relevant tasks below before you start.

### **Request Licenses**

You must request licenses for Evolve from the erwin Support Team. These are required for the installation and Site configuration steps.

### **Evolve Suite**

This installation guide assumes that you have already installed, licensed and set up Evolve Suite environment, including at least one client machine and the database on the database server.

For instructions on installing and setting up Evolve Suite, please refer to the Evolve Suite Installation Guide.

### **IIS Components**

Evolve Sites require Web Server (IIS) configuration steps to be undertaken before the application can be installed. In particular, the Web Server (IIS) Role must be installed first before all other features.

Please refer to *Appendix A – Pre Install Components: Web Server (IIS) Features* for a full list of Role-related IIS features to install.

### **Create a Dedicated Evolve User for Dynamic Sites**

Evolve Dynamic Sites require the logon details of a Evolve System Manager user in order to connect to the repository to retrieve data. We recommend that you create a dedicated user in Evolve Suite for this purpose, and name it 'EvolveSystem'.

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### **Active Directory Authentication**

Evolve can be configured to interact with Active Directory for user login on Dynamic Sites. If you plan to use Evolve with Active Directory, there are two things you should do in preparation.

#### 1. Choose a Compatible Logon Option for Evolve Suite

When using Active Directory Authentication, you must make sure that your Evolve Suite deployment is configured to use a compatible logon option.

**We recommend** that you use Option 2 - '*All users logon via the current Windows user name*', as this will mean your users will be logged on automatically when visiting your Site.

To enable automatic login, you must make some configuration changes to IIS after the Site has been created. Some client machines may also require settings changes depending on the browser used.

Please see Appendix G – Enabling Automatic logon with Active Directory Authentication.

You can also use Option 3 - '*All users logon via any valid Windows user and domain*', but this will mean Evolve users have to enter their logon details to access the Site.

You can change the Logon Option in Evolve Suite using Corporate Exchange Access Manager in Model Explorer.

To do this, log on to Evolve Suite as a System Manager, then, in the **Administration View** of **Model Explorer**, select a model and choose **Tools** > **Corporate Exchange Access Manager**. In Corporate Exchange Access Manager, choose the **System Options** tab, then choose the **Logon Options** tab.

#### 2. Create Active Directory Groups

You should prepare two Active Directory Groups to organize your users:

- A group for Evolve Social Users for users with Read-Only access to any data
- A group for Evolve Contributors for users who can create and edit data.
- A groupd for Evolve Diagram Editor Users for users who can create, edit data and diagrams (if this option is enabled).

You do not need these groups set up for installation, but they will need to be in place before an Evolve Administrator can publish a Dynamic Site which uses Active Directory Authentication. You will of course need to add users to the groups.

### Get the Evolve Installer

Evolve 4.9 (2020.2) is compatible with Evolve Suite 2020.2. The name of this version is:

• erwinEvolveWeb-2020-2-XXXX.exe

Please ensure you use the correct setup file for your version of Evolve Suite.

# Upgrading

If you are upgrading, you must follow the procedure described below.

Evolve 4.9 (2020.2) is only compatible with Evolve Suite 2020.2, so you may have to upgrade your entire Evolve environment to use it.

If running Evolve Web Platform and Evolve Suite **on the same machine** it is also necessary to ensure that **both products** are at the **same version**. E.g. Evolve 2020.2 and Evolve Suite 2020.2. Note that other machines can continue to run any other version of Evolve Suite that is 2020.2. Upgrading to Evolve Suite 2020.2 and Evolve 4.9 (2020.2) requires a **complete uninstall** of all erwin CW products. Please refer to the **CW Suite 2020.2 Installation Guide** for information on this in a wider context and the order in which tasks should take place.

If you run Evolve Web Platform and Evolve Suite on the same machine, you should uninstall Evolve first, then Casewise Services, then uninstall Evolve Suite. Only then you should install the new Evolve Suite, followed by the new Evolve.

#### Important:

Casewise Portal, Casewise Publisher and Web Services ARE NOT SUPPORTED with Evolve Suite 2020+ and Evolve 4.7+ (2020.0+). However there has been a replacement REST API available inside Evolve Web Platform, since CW Evolve 2018.1

# Backup your data

**IMPORTANT:** Because upgrading involves making changes to your metadata, we highly recommend that you backup your Evolve Repository before proceeding with the upgrade.

Back up your Evolve Site and Content folders (usually in C:¥Casewise¥Evolve, or C:¥erwin¥Evolve) if you want to re-use site resources.

If you have custom Sites, ensure you back up Site¥bin¥webDesigner¥custom¥.

If you have custom Emails for Workflow, ensure you back up Site¥bin¥SMTP¥Email Templates.

### **Uninstall Evolve**

You must uninstall Evolve on the machine before you install the new version.

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Note: Ensure no Evolve desktop applications are running when you try to uninstall Evolve.

Back up any custom Layouts separately.

#### To uninstall your old Evolve:

- 1. Having backed up your data
- 2. Uninstall Evolve Services (or CWS Services for 2020 and older) (see image).

To do this you my need to first stop the CWS Services from running (see second image)

Settings			1 Task Manager				- 0
	Apple Inc.	05/01/201/	File Options View				
			Processes Performance App	p history	Startup Users Details Services		
Home	Application Insights Tools for Visual Studio 2 Microsoft Corporation	11.9 MB	Name	PID	Description	Status	Group
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			Chibthserv	84	Bluetooth Support Service	Running	LocalService
	CA ERwin Data Modeler r9.64 (64-bit)	1.73 GB	CDPSvc	84	Connected Devices Platform Service	Running	LocalService
Display	CA Technologies	12/01/2017	CDPUserSvc		CDPUserSvc	Stopped	UnistackSvcl
Display	CA reciniologies	12/01/2017	CDPUserSvc_5804b	6212	CDPUserSvc_5804b	Running	UnistackSvc0
			CertPropSvc	428	Certificate Propagation	Running	netsvcs
Apps & features	Calculator	16.0 KB	ClickToRunSvc	2476	Microsoft Office Click-to-Run Service	Running	
	Microsoft Corporation	25/01/2017	ClipSVC	9380	Client License Service (ClipSVC)	Running	wsappx
		20/04/2011	COMSysApp	2088	COM+ System Application	Running	
Default apps	<b>—</b> .		CoreMessagingRegistrar	1208	CoreMessaging	Running	LocalService
e ender appe	Camera	16.0 KB	CryptSvc	952	CryptSive	Running	NetworkServ
	Microsoft Corporation	02/02/2017	CscService		Offline Files	Stopped	LocalSystem
Notifications & actions			CWS.Database	3916	CWS Database Service	Running	
	Casewise Services	261 MB	CWS.ElasticSearch	2580	CWS Elasticsearch 1.7.2 (CWS.Elastic	Running	
			CWS.Search	5312	CWS Search Service	Running	
Power & sleep	Casewise Systems Ltd	13/01/2017	ComLaunch	780	DCOM Server Process Launcher	Running	DcomLaunc
			C DcpSvc		DataCollectionPublishingService Optimize drives	Stopped	netsycs
		_	Device Association Service	968	Optimize drives	Stopped	defragsve LocalSystem
Storage	Modify	Uninstall	Fewer details      Q Open		TRACE ASSOCIATION MEDICE	RUSSING	LocaDustem

When uninstalling any version of Evolve from 4.0 upwards, it is also necessary to uninstall "Evolve Services" or "(CWS) Casewise Services" - the service that operates the Global Search.

The Evolve uninstaller does NOT remove Evolve Services when uninstalling.

- 3. Then uninstall your previous version of Evolve Web Platform 2020, (Evolve 2018 or Evolve 2016) A restart may be required.
- Now uninstall your previous version of Evolve Suite 2020, (CWSuite 2018 or CWSuite 2016) A restart may be required.
- 5. If you are migrating from Evolve 2018 or older, follow this step, otherwise goto step 6
  - Goto your previous Evolve installation folder (defaults to C:¥Casewise¥Evolve) and rename it to "Evolve\_OLD")

This folder is not removed by the installer, as it contains files that were not part of the installation.

Keeping this folder can be useful, if you have customizations that you need to copy across. Once you are sure you have all you need from this directory, it can be removed. *Continue at Step 7* 

- 6. If you are migrating from Evolve 2020, follow this step, otherwise goto step  $7\,$ 
  - Goto your previous Evolve Web Platform folder (defaults to C:¥erwin¥Evolve)
     Inside you will find a folder called 'Data'

**Delete this folder** - it contains generated content from your sites, that will be recreated when you republish your sites

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in Evolve Web Platform 2020. Due to the changes to several folder structures, this step is important.

Go back up a folder, to your previous Evolve Web Platform root directory (defaults to C:¥erwin¥)

right-click on the 'Evolve' sub-folder, then choose

'Sent to >' - 'Compressed (zipped) folder'

b. Let Windows compress the remenants of this folder to a backup file

This zip will contain any customizations made to Evolve Web Platform, various settings, and your Global Search cache

This is a useful backup to keep, should you need to revert any changes.

- c. Finally delete all the contents of the Evolve folder EXCEPT these 2 folders (if you want to preserve your Global Search cache):
  - \* CWSServices folder
  - \* Elasticsearch folder

If you are upgrading from Evolve 2011.4, additionally do the following:

- i. Select Casewise Data Layer, choose Uninstall and follow the on-screen prompts
- ii. Select **CWRuntimes**, choose **Uninstall** and follow the on-screen prompts

# Uninstall and Reinstall Evolve/CW Suite

This step only applies if you are upgrading to Evolve/CW Suite 2020.x as well. Please remember, if you want to run Evolve Suite on the same machine as Evolve, you must install the Evolve Suite client **before** installing Evolve Web Platform, and the product versions should be the same. e.g. 2020.2

If you run the Evolve/CW Suite client on the Evolve Web server, you should uninstall it now by using the Uninstall option in Programs and Features in the Windows Control Panel. Then install the new version in accordance with the installation instructions.

### **Upgrade The Database**

Follow the steps on *Appendix H – Upgrading Your Database for Evolve 4.7+ (2020.0+) & Evolve Suite 2020.0+* to upgrade your database.

# Install new version of Evolve Web Platform

**Please remember**, if you want to run Evolve Suite on the same machine as Evolve, you must install the Evolve Suite client **before** installing Evolve.

Once you have completed the steps above, follow the Installation Instructions in this guide for installing the new version.

Once you have installed the new version, continue with the upgrading tasks below.

# Run Evolve Designer and continue upgrading from there

Once the new version is installed, the rest of the configuration takes place via Evolve Designer.

Please ensure you have all the information you need from the information checklist in *Appendix B – Post Install Information Checklist*.

When you run Evolve Designer, open the Help and follow the information for Upgrading.

# Upgrading custom themes / less variables

Since Evolve 2016.2.1 the Themes (LESS variables) are automatically upgraded when performing an 'Update Meta Model & Themes' within Evolve Designer. However, if you find that the variables have not updated correctly, the following instructions will help you to diagnose the issues.

Should a theme still be incompatible with the installed version of Evolve, the following error can appear in Evolve Designer when you Deploy Dynamic/Static site:

Create Css file C:\Casewise\Evolve\Data\Common\css/casewise/grey.theme.evolve.css from theme. Create Css file C:\Casewise\Evolve\Data\Common\css/casewise/grey.theme.evolve.min.css from theme. Input string was not in a correct format. Operation Ends - Run for 00:00:24.5888619 seconds.

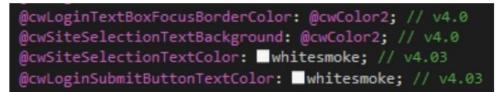
To upgrade the theme to be compatible with the installed version, follow these steps.

- 1. Ensure you know which default theme your custom theme was based on. e.g., Evolve7, Grey, Blue
- 2. Locate a copy of this theme in the new version of Evolve

nb: This can be found in <Evolve-Install-

Location>¥Casewise¥Evolve¥Site¥bin¥webDesigner¥themes¥

- 3. Using a comparison tool (e.g. WinMerge) compare your custom theme with the theme located in step
  - 2
- This will highlight the new variables which have been added since your custom theme was created.
- Each new variable will contain a comment (e.g. //v4.0.2) showing in which version it was added



- 4. Copy over the new variables so that the custom theme contains the same number of variables as the default theme.
- 5. Restart Evolve Designer and Deploy Dynamic/Static Site

### **Theme File Labelling Convention**

Evolve's LESS variables are named using camelCase whereby the first letter of each word is capitalized – except for the first letter of the whole string. Evolve version numbers are commented out next to any variables that relate to specific Evolve versions. I.e.: //v4.0

### **Custom Logos**

The dimensions of custom logos have been changed, they are now:

**Image 1** logo.png 146 x 30 px

**Image 2** logo-m.png 112 x 30px

## **New Installation**

This section details how to install Evolve on your web server machine.

### **Installation Instructions**

If you want to install Evolve Suite and Evolve 4.9 (2020.2) on the same machine, please ensure that you install Evolve Suite first.

In order to install Evolve, you must be logged on to the machine as a User who has Administrative rights for that computer.

If you allow the setup to install .NET 4.8, your machine will be rebooted automatically after the installation of .NET but before the installation of Evolve. Please ensure you have closed all applications and services before installing .NET 4.8 as you may lose data if they are forced to shut down.

#### To install Evolve 4.9:

1. Right-click on the setup file and choose Run as administrator

The setup wizard runs

2. Follow the on-screen prompts.

# Create a Connection to the Evolve Repository

So that Evolve Web Platform can talk to the Evolve Repository, you must create a connection between the Evolve Data Layer and the Evolve Database. You can create the connection by running Licence Manager, which is installed with Evolve.

You must run Licence Manager as an administrator. Choose **Run as administrator** When you create the connection to the repository, the connection must be made **For this computer** You can find Licence Manager at C:¥Program Files (x86)¥erwin¥CM10¥bin¥LicenseManager.exe

New Installation

For detailed instructions on creating the connection, see *Appendix E – Create a Connection to the Evolve Repository*.

### **Apply The Evolve License**

To apply the Evolve licenses, you should import them into your repository using CW License Manager.

Do this by double clicking on the license file.

## **Next Steps**

Now Evolve Web Platform is installed, the tasks on the server are complete. The processes for creating, configuring and deploying an Evolve Site are performed by Evolve Administrator using Evolve Designer which is installed on the web server.

You do this using the Server Configuration utility.

All instructions for creating, configuring and publishing Sites are in the Evolve Designer Help, which is accessible from Evolve Designer itself. See *Appendix F – Accessing the Evolve Designer* for details.

In order to run Evolve Designer you must log in with a Casewise user that has System Manager rights. In addition, certain functions performed by Evolve Designer require that the application is **Run as administrator** on your machine.

Additional operations requiring System Manager level rights include:

- IIS configuration
- IIS feature installation
- Meta Model upgrades

### **Information Checklist**

Please ensure you capture all the details needed for the Evolve Designer user to continue with the server configuration. See *Appendix B – Post Install Information Checklist* for details.

# **Appendix A – Pre Install Components: Web Server (IIS) Features**

Installation of the Web Server (IIS) Role is required prior to Evolve installation.

#### To install the IIS Role:

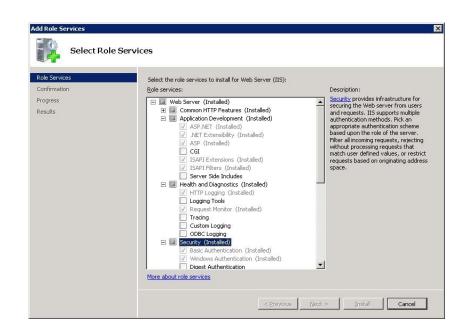
- 1. Navigate to the Add Roles Wizard and select the Server Roles option.
- 2. A list of Roles with corresponding checkboxes will display:

Before You Begin	Select one or more roles to install on this server.	
ierver Roles Confirmation	Roles:	Active Directory Certificate Services
rogress	Active Directory Domain Services     Active Directory Federation Services	(AD CS) is used to create certification authorities and related role services that allow you to issue and manage
Results	Active Directory Lightweight Directory Services     Active Directory Rights Management Services     Active Directory Rights Management Services     DHCP Server     DHS Server     File Services     Hyper-V     Network Policy and Access Services     Print and Document Services     Remote Desktop Services     Web Server (LIS) (Instaled)     Windows Deployment Services     Windows Server Update Services	certificates used in a variety of applications.

- 3. Check the Web Server (IIS) box.
- 4. Press the Next button
  - The Web Server (IIS) role will expand to list the different features to be installed: \_

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Appendix A – Pre Install Components: Web Server (IIS) Features



5. Check the related checkboxes to install the following features:

#### **Application Development Features:**

- .NET Extensibility 4.7 (or above)
- .NET Extensibility 3.5
- ASP.NET 4.7 (or above)
- ASP.NET 3.5
- ISAPI Extensions
- ISAPI Filter
- WebSocket Protocol (for the Diagram Editor)

Security

- Basic Authentication
- Windows Authentication
- Request Filtering

#### Performance Features

• Dynamic Content Compression Static Content Compression

#### Common HHTP Features:

- Static Content
- Default Document
- Directory Browsing
- HTTP Errors
- HTTP Redirection

#### Health and Diagnostics

• HTTP Logging

# Appendix B – Post Install Information Checklist

In order to create an Evolve Site, the following information gained from the installation needs to be available to the Evolve Administrator:

TYPE	DESCRIPTION	REQUIRED FOR	DEPLOYMENT TYPE	
IIS USER	The Username and Password of a User of the web server machine that the Evolve application can run as. This User must have Administrative rights on the web server machine. <b>Note:</b> When Active Directory Authentication is used, this IIS User must be part of the domain.	ISS Configuration when Creating a Site (post installation), or during manual setup of IIS.	Dynamic Static	
CW SYSTEM MANAGER USER ACCOUNT	When running Dynamic Sites you must enter the details of a Casewise System Manager User.	This account is used by Evolve to access the repository.	Dynamic	
ACTIVE DIRECTORY USER	The Username and Password for a domain user which can read the Active Directory.	Only required if Active Directory Authentication is to be used.	Dynamic	
ACTIVE DIRECTORY CONNECTION PATH	The path to connect to the Active Directory.	Only required if Active Directory Authentication is to be used.	Dynamic	
ACTIVE DIRECTORY SOCIAL USER GROUP	The name of the Active Directory group used for Social Users.	Only required if Active Directory Authentication is to be used.	Dynamic	

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Appendix B – Post Install Information Checklist

ACTIVE DIRECTORY CONTRIBUTOR USER	The name of the Active Directory group used for Contributing Users.	Only required if Active Directory Authentication is to be used.	Dynamic
ACTIVE DIRECTORY DIAGRAM USER	The name of the Active Directory group used for Diagram Editor users.	Only required if Active Directory Authentication is to be used.	Dynamic
ACTIVE DIRECTORY STATIC USER	The name of the Active Directory group used for Static Site users.	Only required if Active Directory Authentication is to be used, and Static Authentication is enabled.	Static

# Appendix C – Manual IIS Setup

This is no longer recommended and has been removed.

# Appendix D – IIS MIME Type Support

Your web server machine must be configured to understand some specific file formats used by Evolve Web Platform.

You can do this task now, at the Default Web Site level in IIS, **or you can do this later** for the specific Evolve application, once the Evolve Administrator has created it.

#### To specify the new MIME Types:

- 1. In IIS Manager's left-hand pane, select the Default Web Site node
- 2. Ensure you have the central pane set to **Features View**, then double-click **MIME Types** in the IIS section

#### The MIME Types settings are displayed

- 3. Check the list of extensions that are already configured and see if any of the following are missing:
  - .eot
  - .json
  - .ttf
  - .woff
  - .woff2

4. For each extension that is not already configured, do the following:

- a. Right-click in the central pane and select Add…
- b. Enter the following details, depending on which you need to add

File Name Extension	МІМЕ Туре
.eot	application/octet-stream
.json	application/json
.ttf	application/octet-stream
.woff	application/font-woff

.woff2	application/font-woff2
--------	------------------------

c. Click **OK** 

 ${\bf 5.}$  Repeat steps a to c as required and then close  ${\bf IIS}$  Manager.

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Appendix D – IIS MIME Type Support

# Appendix E – Create a Connection to the Evolve Repository

#### To create a connection to the Evolve Repository:

- 1. Run License Manager, by right-clicking the file and choosing 'Run as administrator'
- 2. On the *Logon* dialog, click **Edit**…

The Database Connection dialog is displayed

3. On the *Database Connection* dialog, click **Add** > **SQL Server** > **For this computer** 

The Configure SQL Server dialog is displayed

4. Complete the required fields as described below:

#### Mandatory fields are suffixed with an asterisk (\*).

Field	Description
Connection name *	This is the name that you assign to this connection. It will be shown in the database drop-down list that the person using Evolve Designer machine will see when they log on.
Server name *	This is the IP Address, Physical Computer Name or DNS of the database server machine.
Instance name	If you have more than one instance on the same Server, you can enter the name for that instance here.
Port number	A number referring to the hardware device that contains the database to be connected to
Database name *	The name of the Evolve Database itself.
User name	A user name that will allow connection to the database.

Password	The correct password for the previous user name.
Confirm password	Same as above.

#### 5. Click OK.

The connection is created and tested.

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Appendix E – Create a Connection to the Evolve Repository

# Appendix F – Accessing the Evolve Designer Help

The help for using Evolve Designer to create, configure and manage your Site can be accessed using the Help menu link in Evolve Designer.

Additionally you can access the help here:

erwin Evolve - Technical Documentation (quest.com)

# Accessing the help with Internet Explorer on a server machine

If you try to access the help directlseey from a server machine, such as when using Evolve Designer on the web server itself, you may not be able to use it, due to the heightened security on server Operating Systems meaning scripting is disabled.

To enable Internet Explorer to view the Evolve help, go to **Tools** > **Internet Options** > **Security** and in the **Custom Level Security Settings**, ensure **Active Scripting** is **Enabled**.

Appendix F – Accessing the Evolve Designer Help

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# **Appendix G – Enabling Automatic logon with Active Directory Authentication**

In order for automatic logon using Active Directory authentication to work with Evolve, you must make same configuration changes to your Site in IIS.

This can only happen after the Site has been created.

IIS installations do not include the Windows Authentication feature by default. In order to complete the instructions below, your IIS should be configured to support Windows Authentication. You can add this feature to IIS, if it is not installed, by using Programs and Features in the Control Panel to Turn Windows features on or off.

#### To do this:

- 1. Run IIS Manager
- 2. Expand the Default Web Site node
- 3. Select the 'evolve' application
- 4. In the central window, in the Features View, double-click Authentication
- 5. Right-click on Forms Authentication and select Disable
- 6. Right-click on Windows Authentication and select Enable.

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Appendix G – Enabling Automatic logon with Active Directory Authentication

### **Client Machines**

### **Internet Explorer**

All Internet Explorer users will need add the Evolve Site to their Trusted Sites, and they will need to enable Automatic Logon in their browser settings.

Trusted Sites can be added by accessing **Tools** > **Internet Options** > **Security** > **Trusted Sites** > **Sites**, where you can enter the Evolve Site URL and **Add** it.

Automatic Logon is enabled by accessing **Tools** > **Internet Options** > **Security** > **Custom level**... and selecting **Automatic logon with the current user name and password**.

If you do not enable Automatic Logon, the user will be prompted to log in each time the access the Site.

### **Firefox and Google Chrome**

Firefox and Google Chrome users have to enter their username and password once, but can choose to have the details remembered to avoid entering them again.

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Appendix G – Enabling Automatic logon with Active Directory Authentication

# Appendix H – upgrading YOUR DATABASE FOR evolve 4.7+ (2020.0+) & Evolve Suite 2020.0+

These instructions explain how to update your database for 2020.0 database.

Before beginning the upgrade process you must make sure that your database user has DBA permissions.

#### Step 1 - Uninstall Evolve & Evolve Suite

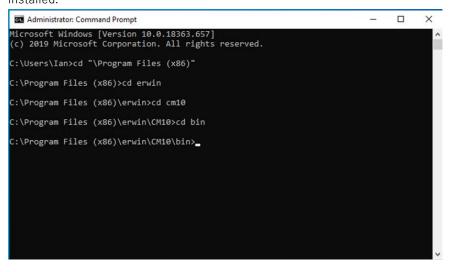
- 1. It is recommended that you back up your database and any customisations that you have made to Evolve before commencing with the database upgrade.
- 2. Uninstall any versions of Evolve and Evolve Suite currently installed on your system.

#### Step 2 - Install Evolve Suite 2020.x

- 1. Log in to your Quest account and download Evolve Suite 2020.x
- 2. Install Evolve Suite 2020.x following the information detailed in the installation guide.

#### Step 3 - Upgrade the Database

1. Run Command Prompt as an administrator and navigate to the 'bin' directory where Evolve Suite is installed.



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Appendix H – upgrading YOUR DATABASE FOR evolve 4.7+ (2020.0+) & Evolve Suite 2020.0+ 2. Type the following: ValidateRepository.exe -connection:YourConnectionName -

username:YourUserName password:YourPassword -upgradedb

The Validate Repository tool will do various checks and will display the results of these checks as well as a prompt to commence the upgrade.



If your user does not have DBA permissions you will see the following message:

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Appendix H – upgrading YOUR DATABASE FOR evolve 4.7+ (2020.0+) & Evolve Suite 2020.0+

	NB:	The cur	rent u	ser de	es no	t have	the	following	required	permissions	to
Pun		fuired f	ixes:								
			ATE TA	BLE							
			TROL								
		ALT		10.10							
			ATE FU								
			ATE PR								
	Plea	ise cons	ult yo	UP DBI	-						

If you see this message you should not proceed with the database upgrade.

Additional Step if upgrading from an earlier version of 2020:

The Audit trail recording system, and Global Search system in the later versions of 2020 require additional, minor changes to the database. These changes do not affect the desktop product, so there is no requirement to upgrade Evolve Suite on machines, other than the Evolve Server (unless you wish to do so).

Using ValidateRepository run the following command:

ValidateRepository.exe -connection: YourConnectionName -username: YourUserName password: YourPassword -applyfixes



When prompted to apply fixes, review the changes (there may be other faults that need fixing, check you are happy with them) then press 'a' for all.

#### To install Evolve 4.7+:

i

#### Step 4 - Install Evolve 4.7+ (2020.0+)

- 1. Install Evolve 4.7+. following the information detailed in the installation guide.
- 2. Restore any customisations that you had backed up prior to uninstalling Evolve.

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Appendix H - upgrading YOUR DATABASE FOR evolve 4.7+ (2020.0+) & Evolve Suite 2020.0+

# About Us

Quest creates software solutions that make the benefits of new technology real in an increasingly complex IT landscape. From database and systems management to Active Directory and Office 365 management, and cyber security resilience, Quest helps customers solve their next IT challenge now. Around the globe, more than 130,000 companies and 95% of the Fortune 500 count on Quest to deliver proactive management and monitoring for the next enterprise initiative, find the next solution for complex Microsoft challenges and stay ahead of the next threat. Quest Software. Where next meets now. For more information, visit www.quest.com.

### **Technical support resources**

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at https://support.quest.com.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product.