

# Quest® On Demand Global Settings

### **Release Notes**

**Update Date: April 2024** 

These release notes provide information about On Demand Global Settings deployments.

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### **About Quest On Demand**

Quest On Demand is a cloud based management platform, providing access to multiple Quest Software Microsoft management tools through a single interface. Cloud based is a term that refers to applications, services or resources made available to users on demand via the Internet. Quest On Demand is a Software as a Service (SaaS) application where application software is hosted in the cloud and made available to users through quest-on-demand.com.

The Quest On Demand management platform is based on the concepts of organizations, task based modules and Microsoft Entra tenants. When you sign up for the Quest On Demand service, you create an organization. The organization can subscribe to task based modules. Organization administrators can use the tools provided by the modules to perform administrative actions on Microsoft Entra tenants.

### **New features**

New features in this On Demand Global Settings deployment:

• Ability to restrict access to organization to authorized domains.

## **Enhancements**

The following is a list of enhancements implemented in On Demand Global Settings.

• Dashboard updated so that the Organization settings are located under Settings in the left navigation.

## Release history

The following lists the new features, enhancements, and resolved issues by deployment.

## **Current deployment**

#### 2024/03/20

Enhancement	Issue ID
Azure Active Directory renamed to Microsoft Entra ID.	460021

## **Previous deployments**

#### 2024/01/09

Enhancement	Issue ID
Dashboard updated so that the Organization settings are located under Settings in the left navigation.	449551
The organization settings include the ability to restrict access to organization to authorized domains.	

#### 2023/08/17

Enhancements	ID
Dashboard updated so that Migrate now expands to include On Demand Migration pages such as Projects, Active Directory, Directory Sync, Domain Rewrite, and Domain Move.	330779
Dashboard updated so the Access Control is now located moved under Settings.	362640

### 2023/06/22

New Features	ID
Welcome to On Demand landing page update to allow users to log in using Microsoft Entra ID.	423767
2023/04/27	
New Features	ID
Ability to generate a new passphrase when adding an agent.	418049
2022/09/27	
New Features	ID
Assign role for Exchange Online PowerShell admin consent	370192
When you grant consent in On Demand, a service principal is created in your tenant. Some On Demand modules require that a role be assigned to the service principal. The role is needed to support specific module functionality such as for On Demand Recovery.	
Now, after granting consent for the Exchange Online PowerShell consent type, you can assign the Exchange Admin Role. This role is needed to perform Exchange tasks such as linking mailboxes to users and deleting mail-enabled groups.	

Enhancements	ID
If you have an On Demand agent installed and running and Quest has released a new version, the agent is automatically upgraded in your environment. When a new version of the agent is available, Quest will generate a package to be distributed to all organizations. Each installed agent will be updated. Updates do not require any manual intervention and the upgrade does not require a system reboot.	359241

### 2022/05/19

Enhancements	ID
As of May 19, you have the option to upgrade to the new consent experience that uses the Microsoft Authentication Library (MSAL) which provides better security and resilience. As of June 16, all users will be upgraded to the new consent experience.  Microsoft is deprecating the Azure Active Directory Authentication Library (ADAL) and replacing it with the Microsoft Authentication Library (MSAL). For Quest On Demand applications with delegated permissions, you must regrant consent due to the migration to MSAL.	240009

#### 2022/04/28

Enhancements	ID
On Demand provides support for on-premises activities in hybrid environments. New functionality allows you to connect to your on-premises domains in a hybrid environment to perform data collection and management activities. When you click <b>Tenants</b> in the left navigation bar, you will see the new <b>Hybrid Agents</b> and <b>Active Directory</b> Domains tabs.	261487
By installing an agent with a unique key and specifying domains to which the agent is connected, you can review information and perform actions in your hybrid environment. You start the process to install and configure an agent by selecting <b>Tenants</b> in the left navigation bar and selecting <b>Hybrid Agents</b> .	
You can add on-premises domains to On Demand selecting <b>Tenants</b> in the left navigation bar and selecting <b>Active Directory Domains</b> . You can also add domains as part of the agent configuration process.	

#### 2021/05/13

Enhancements	ID
In On Demand, you can now add GCC and GCC High tenants in the U. S. region. Currently, only the Migration module support GCC and GCC High tenants.	240000
Commercial or GCC Tenant Commercial	
Office 365 tenants are open to any customer. GCC Office 365 tenants are for US public sector organizations and the contractor organizations that service them.	
GCC High Tenant	
GCC High tenants provide Office 365 services that adhere to additional US Department of Defense security requirements. Customer eligibility to GCC High tenants is restricted. For details, see the section titled Adding Tenants in the On Demand Global Settings User Guide.	

#### 2021/02/04

Enhancements	ID
New flexible filtering and column customization is available for the Settings   Activity Trail. You can now create custom filtering to see the specific events that you want and add or remove columns from the displayed table.	199537

## Incident response management

Quest Operations and Quest Support have procedures in place to monitor the health of the system and ensure any degradation of the service is promptly identified and resolved. On Demand relies on Azure and AWS infrastructure and as such, is subject to the possible disruption of these services. You can view the following status pages:

- Quest On Demand: https://status.quest-on-demand.com/
- Azure Services: https://azure.microsoft.com/en-ca/status/
- AWS Services: https://status.aws.amazon.com/

## System requirements

The following web browsers are supported with On Demand:

- · Microsoft Edge
- · Google Chrome (latest version)
- · Mozilla Firefox (latest version)

## **Product licensing**

Quest On Demand is a Software as a Service (SaaS) application where application software is hosted in the cloud and made available to users through quest-on-demand.com.

Use of this software is governed by the Software Transaction Agreement found at www.quest.com/legal/sta.aspx and the SaaS Data Processing Addendum at <a href="https://www.quest.com/legal/dpa.aspx">www.quest.com/legal/dpa.aspx</a>. This software does not require an activation or license key to operate.

You can sign in to Quest On Demand as a Guest user and sample the solutions the product can offer. As a Guest user, you can add your Microsoft Entra tenant and look for problems that can be solved by Quest On Demand. To sign in as a Guest user, go to quest-on-demand.com and click **Continue as Guest**.

Trial licenses are available. To enable a trial license, you must use a Quest account to sign up for Quest On Demand. Use one of the following procedures:

- To enable a trial license with an existing Quest account
- · To create a Quest account and enable a trial license

#### To enable a trial license with an existing Quest account

- 1. Go to https://www.quest.com/on-demand/
- 2. Locate the module you are interested in and click Try Online.
- 3. On the Free Trial of <Module Name> page, click Sign In for your Free Trial.
- 4. Fill in your Quest account credentials and click Sign In. The Welcome to Quest On Demand page opens.
- 5. In the Add organization name field, enter a name for your Quest On Demand organization.
- 6. In the Select Region field, select the region where you want your data to reside.
- 7. Click Create New Organization.

You can now add your Microsoft Entra tenant and begin using the module. See the Global Settings User Guide for more information on working with Quest On Demand.

#### To create a Quest account and enable a trial license

- 1. Go to https://www.quest.com/on-demand/
- 2. Locate the module you are interested in and click Try Online.
- 3. To try online, you must create a Quest account and then sign up for Quest On Demand.

- 4. Create a Quest account.
  - a. Click Create a Trial Account.
  - b. Fill in the fields on the Create Account page. Note that the email and password entered here will be the credentials you use to sign in to Quest On Demand.
  - c. Click Create Account. The "We've sent you an email" page opens.
- 5. Sign in to Quest On Demand.
  - a. Go to your email account and open the email from support.quest.com. Click on the verification link. The Welcome to Quest On Demand page opens.
  - b. In the **Add organization** name field, enter a name for your Quest On Demand organization.
  - c. In the Select Region field, select the region where you want your data to reside.
  - d. Click Create New Organization.

You can now add your Microsoft Entra tenant and begin using the module. See the Global Settings User Guide for more information on working with Quest On Demand.

NOTE: You can also manage subscriptions from within the On Demand application through Settings | Subscriptions.

## Module release notes

- Audit
- Manage Licenses
- Migrate
- Recover

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## **Technical support resources**

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at https://support.quest.com.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- · Submit and manage a Service Request
- View Knowledge Base articles
- · Sign up for product notifications
- · Download software and technical documentation
- · View how-to-videos
- Engage in community discussions
- · Chat with support engineers online
- · View services to assist you with your product

### More resources

Additional information is available from the following:

- Online product documentation (enter in the Product search field)
- Quest community
- · Product trials and subscriptions

## Third-party contributions

This product contains the following third-party components. For third-party license information, go to https://www.quest.com/legal/license-agreements.aspx. Source code for components marked with an asterisk (\*) is available at https://opensource.quest.com.

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