

# Foglight<sup>®</sup> Hybrid Cloud Manager for Google Cloud 7.1.0 **User and Administration Guide**



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#### Legend

- WARNING: A WARNING icon indicates a potential for property damage, personal injury, or death.
- **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.
- i IMPORTANT NOTE, NOTE, TIP, MOBILE, or VIDEO: An information icon indicates supporting information.

Foglight Hybrid Cloud Manager for Google Cloud User and Administration Guide Foglight Version - 7.1.0 Cartridge Version - 7.1.0

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# Using Foglight Hybrid Cloud Manager for Google Cloud

Foglight<sup>®</sup> Hybrid Cloud Manager for AWS helps visually monitor and manage Google Cloud platform.

The Foglight Hybrid Cloud Manager for Google Cloud User and Administration Guide is intended for users who belong to the Administrators group of Google Cloud and have been assigned either of System Administrator or Advanced Operator role.

The section introduces you to the Foglight Hybrid Cloud Manager for Google Cloud environment and provides you with essential information.

For more information, see the following topics:

- Installation requirements
- Getting Started
- Dashboard location and UI elements

## Installation requirements

Foglight Hybrid Cloud Manager for Google Cloud comes installed on Foglight Evolve.

Foglight Hybrid Cloud Manager for Google Cloud requires the following cartridges for data collection:

- 1 vUsage-Feedback-7\_1\_0.car
- 2 DRP-7\_1\_0.car
- 3 Cloud-Manager-7\_1\_0.car
- 4 CommonAnalytics-7\_1\_0.car
- 5 Optimizer-7\_1\_0.car
- 6 GoogleCloudAgent-7\_1\_0.car

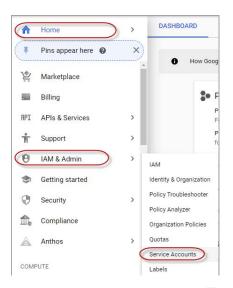
While Foglight Evolve comes with these cartridges pre-installed and enabled, a stand-alone Foglight release requires that these components be installed on the Foglight Management Server. The sequence of cartridge installation is important because of their dependencies. For more information about installing Foglight Hybrid Cloud Manager for Google Cloud, and for details about system requirements and version compatibility, see the *Foglight Hybrid Cloud Manager Release Notes*.

## **Getting Started**

### **Generating Google Cloud Service Account File**

To create and generate a Google Cloud Service Account file through the Google Cloud console:

- 1 Go to the Google Cloud Platform console: https://console.cloud.google.com/.
- 2 Go to menu Home > IAM & Admin > Service Accounts.



3 Locate the Service account and click : in the Actions column. Click Create key.

ccount represents a Google Cloud service identity, such as code ru in policies can be used to secure service accounts and block risky : ount organization policies.		ute Engine VMs, App Engine app	s, or systems running	1 outside Google. Learn more about service accounts.	
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4 Click Create on the popup page and save the private key in a JSON file.

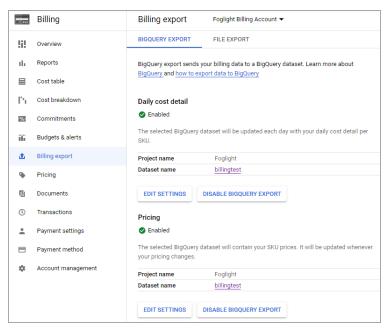
ely because	this key
CANCEL	CREATE

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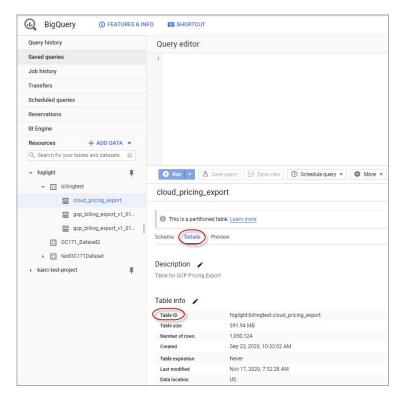
### **Getting the BigQuery Table ID**

### To get the BigQuery Table ID from Google Cloud Platform console:

- 1 Go to the Google Cloud Platform console: https://console.cloud.google.com/.
- 2 Choose Billing on the navigation bar, and then choose Billing export.



3 Click the target *Dataset name* and drill down to the dataset in the **BigQuery** page. Click *Details* and get the *Table ID*.



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### **Service Account Permissions**

Foglight uses service account to monitor Google Cloud. Each RESTful API provided by Google cloud requires that the service account has corresponding permissions.

• For Compute Engine monitoring:

The viewer roles are required.

- For Cost monitoring, the following roles are required:
  - Billing Account Viewer
  - Bigquery user
  - Bigquery dataViewer
- For Automatically install stackdriver, the following roles are required:
  - compute.osAdminLogin
  - iam.serviceAccountUser
  - compute.instanceAdmin.v1
  - compute.osLogin
  - compute.securityAdmin

**NOTE:** For a list of the supported operating systems of automatically install stackdriver, refer to https://cloud.google.com/monitoring/agent#supported\_operating\_systems.

#### To granting permissions to the service account, do either of the following:

Grant permissions manually.

Manually grant roles to service account for each project and billing account.

- Grant permissions by script.
  - Use the gcloud CLI, which is a part of the Google Cloud SDK, to grant permissions automatically.
    - a Install the gcloud CLI from https://cloud.google.com/sdk/docs/downloads-interactive and run 'gcloud beta auth application-default login' to initialize it.
    - b Get the script at directory:

```
{foglight_home}\fglam\agents\GoogleCloudAgent\{google_cloud_version
}\script
```

- c Execute the grantProjectRoleToServiceAccount script to grant a specified project role or all projects role to the service account. The script includes two parameters:
  - param 1 is mandatory. -s defined as String type and represents the service account.
  - param 2 is optional. -p defined as String Array type and represents the projects you
    want to monitor. The script will grant all projects role to the service account if this
    param is not specified.

Refer to the below two examples for different operating systems:

- For Windows (PowerShell):

```
Example 1: .\grantProjectRoleToServiceAccount.ps1 -s
XXXX@foglight.iam.gserviceaccount.com -p
@('foglight','db','windows')
```

Example 2: \grantProjectRoleToServiceAccount.ps1 -s
XXXX@foglight.iam.gserviceaccount.com

- For Linux (Bash):

Example 1: bash grantProjectRoleToServiceAccount.sh -s
XXXX@foglight.iam.gserviceaccount.com -p "foglight,db"

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Example 2: bash grantProjectRoleToServiceAccount.sh -s
XXXX@foglight.iam.gserviceaccount.com

- d Execute the grantBillingAccountRoleToServiceAccount script to grant the specified billing account role or all billing account roles to the service account. The script includes two parameters:
  - **param 1** is mandatory. -s defined as String type and represents your service account.
  - param 2 is optional. -b defined as String Array type and represents the billing account you want to monitor. The script will grant all billing accounts role to the service account if this param is not specified.

Refer to the below two examples for different operating systems:

- For Windows (PowerShell):

Example 1: .\grantBillingAccountRoleToServiceAccount .ps1 -s
XXXX@foglight.iam.gserviceaccount.com -b @('015A1D-A50154232131','015A1D-A50154-232133')

Example 2: .\grantBillingAccountRoleToServiceAccount.ps1 -s
XXXX@foglight.iam.gserviceaccount.com

- For Linux (Bash):

Example 1: bash grantBillingAccountRoleToServiceAccount.sh -s
XXXX@foglight.iam.gserviceaccount.com -b "015A1D-A50154232131,0196A2-C4659B-3461DA"

Example 2: bash grantBillingAccountRoleToServiceAccount.sh -s
XXXX@foglight.iam.gserviceaccount.com

- If you don't want to install the Google Cloud SDK, execute the Bash script at Google Cloud Shell:
  - a Open the Google Cloud shell through the follow link: https://cloud.google.com/shell
  - b Get the script at directory:

{foglight\_home}\fglam\agents\GoogleCloudAgent\{google\_cloud\_version}\scri
pt

c Upload the grantProjectRoleToServiceAccount.sh file to the console.

Google Cloud Platform	treglight ≠	Q. Search resources and products		© 0 3 1 €
	Project Info     I     Project Info     I     Project Info     I     Project Info     Toplays     Project Info     Toplays     Project Info     Toplays     ADF Project Info     Project Info     O     O Resources     O     Secondarbars     O     Secondarbars     O     Secondarbars     O     Secondarbars     O     Secondarbars     O     Secondarbars     O	© Compute Engine         F           CPU (N)         52           0         52           0         52           1         20           21         20           20         20           20         20           50         Compute Engine           Fill APIS         F           Reparting (reperting rec)         F	O Google Cloud Platform status         I           All services some         I           → On to Chost status diabilities         I           ■ Billing         I           ■ Billing         I           ■ Billing         I           ■ On the Status diabilities         UDD 3122 EST           → Vive detailed tharges         UDD 3122 EST           ● Encorr Reporting         I           This sign all any mores. Vision you are in the first Properting!         I           → Lean hore to string time theorem         I	
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d Execute the Bash script.

### **Creating a Google Cloud Agent**

### To create a Google Cloud agent:

- 1 Log in to the Foglight browser interface.
- 2 Ensure that the navigation panel is open.

To open the navigation panel, click the right-facing arrow on the left.

3 On the navigation panel, under *Homes*, click **Cloud Manager**.

The Cloud Manager dashboard opens.

4 In the Cloud Manager dashboard, click Google Cloud > Administration, and then click Add or Create Google Cloud Agent.

A Google Cloud Setup Wizard dialog box opens.

Google Cloud Setup Wizard					×
<ul> <li>Select Agent Manager</li> </ul>	Select Agent Manager				
<ul> <li>Agent Info</li> </ul>	Select the Foglight Agent Ma	nager host for a new Google Cl	oud Agent.		
<ul> <li>Credential Verification</li> </ul>	Host Name	FgIAM Version	OS Name	Archritecture	
<ul> <li>Summary</li> </ul>		5.9.8	5.9.8	x86_64	
			Previous	Next Finish	Cancel

5 In the *Select Agent Manager* view, select the agent manager on which the new agent is to be deployed, and then click **Next**.

Goo	Google Cloud Setup Wizard ×							
~	Select Agent Manager	Agent Info						
٠	Agent Info	Agent Name:	test					
0	Credential Verification	Configure Proxy (Optional):	R.	0				
0	Summary	Configure BigQuery Dataset Table ID to Monitor: Automatically Install Stackdriver to VM Instances:		0 0				
			Previous Next Finish Can	cel				

- 6 In the Agent Info view, specify the following values, and then click Next.
  - Agent Name

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Specify a name for the agent.

Configure Proxy (Optional)

Configure the proxy setting when the Agent Host requires a proxy connection to the Internet. For more details, see Configure Proxy (Optional): on page 31.

Configure BigQuery Dataset Table ID to Monitor

Enter the *BigQuery Table ID* according to the *Google Cloud Platform console*. To get the BigQuery Table ID from *Google Cloud Platform console*, see Getting the BigQuery Table ID on page 8 for more information.

Automatically Install Stackdriver to VM Instances

This option is selected by default. Install stackdriver agent to collect memory metrics.

Google Cloud Setup Wizard		>				
<ul> <li>Select Agent Manager</li> </ul>	Credential Verification					
✓ Agent Info	Create a new Google Cloud Credential					
Credential Verification	O Use an existing Google Cloud credential					
<ul> <li>Summary</li> </ul>	Note: One "Service Account" is correlate to the specified project, please make sure the privilege of the account could access to the "BigQuery Dataset Table ID" which fill in in previous step.					

- 7 In the Credential Verification view, do either of the following:
  - Choose Create a new Google Cloud Credential and click Next. A Create New Credential dialog box appears.
    - a Specify a Credential Name.
    - b Click Load from file to upload the JSON file generated from Google Cloud Platform console. See Generating Google Cloud Service Account File on page 7 for more information.
    - c Select the lockbox to contain the credential.

Google Cloud Setup Wizard				×	
✓ Select Agent Manager	Create New Credential				
✓ Agent Info	Credential Name	credentialtest			
Credential Verification	Private Key	🛅 Load from file			
Create New Credential     Summary		"private_key": "BE \nMITEvgIBADANBgkqhi nqlf8ALydBsWd0fNcc2 p/0s8JCVmdj0+2uCDAE y4qUuYHo2N3uf2QSW5 RXo76TgFL5z2PL6xwKJJ UX8atT7T+tF03TDiZUX CggEAKIY9Qxjp7RN0UL YL/+NIC9gkL3KGT1knzc vusWtC0TYt0u2jsyUFG	, 16724d222e632b867 GIN PRIVATE KEY dG9w0BAQEFAASCBI 5r216n9J420+20PL twhthjSECythVXc2jH RAc76k21RLiImpPW XrY5Ga/lpUe+x8pFt 4X2X+5oqK2MBBBG IYDTRO+X0M8pTsu2 rfK6iJAtvcNSFE/ouTII J+AbN9VtBpxDClaMM	* H153c77164e856f96c6", 	
		ns a collection of encrypte ox to contain this credentia		e keys used for their encryption and decryption.	
	Name	Password Required	Release Status	Click To Release Lockbox To Client	
	<ul> <li>System</li> </ul>	No	Not Released		
				Previous Next Finish Cancel	
				incite initial called	

Foglight Hybrid Cloud Manager for Google Cloud 7.1.0 User and Administration Guide Using Foglight Hybrid Cloud Manager for Google Cloud  Choose Use an existing Google Cloud credential and click Next. Select an existing credential and click Next.

Google Cloud Setup Wizard						×
✓ Select Agent Manager	Selected Existing Credential					
✓ Agent Info	Select the Credential that will contain this resource.					
Credential Verification						
		Password Required	Release Status Not Released	Click To Release Lockbox To Client	10	
<ul> <li>Selected Existing Credential</li> </ul>	System		NOT Keleased		- E	
<ul> <li>Summary</li> </ul>	⊖ gc				_	
					*	
				Previous	Next Finish C	Cancel

- 8 A Summary view appears and click Finish.
- 9 A popup message indicates that the new Google Cloud agent is created successfully. The agent list table refreshes to display the newly-created agent.

## **Dashboard location and UI elements**

After installing Foglight Hybrid Cloud Manager for Google Cloud, the Cloud Manager entry appears under Homes.

### To access the Cloud Manager dashboard:

- 1 Log in to the Foglight browser interface.
- 2 Ensure that the navigation panel is open.

To open the navigation panel, click the right-facing arrow  $\blacktriangleright$  on the left.

3 On the navigation panel, under *Homes*, click **Cloud Manager**, and then click **Google Cloud**. The **Cloud Manager** dashboard opens.

Cloud Manager						G- Thursda	y, November 19, 2020 2:13:42 PM - Nov	v 60 minutes 👻 📔 Reports 👻
Azure AWS	Google Cloud Op	timizer C	ost Policy M	anagement				
GoogleCloud	-							
Monitoring Rule Configura	ation Reports Usage+Q	uotas Administr	ation					
14           Projects           2         2		34           VM Instances           I         I         I           1         0         32						
Projects Quick View	2 14 0 0 0 0	1 1 0 25						
Projects	Summary - All Projects							🕑 Explore
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S Foglight-QA	sinba1	102.3 %	sinba1	45.6 %	sinba1	458.6 KB/s	ApexSQL Test	437.8 KB/s
GASupportIntegrationProject	fcmgkecluster	8.0 %	<ul> <li>qastest</li> </ul>	43.1 %	<ul> <li>qastest</li> </ul>	22.1 KB/s	qastest	73.7 KB/s
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Crbital	Severity Time -	Alarm Message						
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gastest	11/9/20 4:33 PM	Disk Throttled Per	'M is above 30.00%. Disk T	hrottled PerVM of instance google	-cloud-mariadb-10-4-vm is abo	ve 30.00%, current value is 45	.84%.	
Sinba1	A 11/9/20 4:27 PM	The utilization of N	ETWORKS in Foglight is hig	her than 75.00%. It has almost ra	in out of Google Cloud Project	Quota Usage.		
-								
FAQts ×								
This category does not have								
any questions								
Show Me								*
40 of 0 ► List :=								

The Cloud Manager dashboard consists of the following UI elements:

- Service selector
- Actions bar
- Menu bar
- Quick view

### **Service selector**

The Service selector is located at the top of the dashboard and allows you to select the Google Cloud environment you monitored.

Figure	1.	Service	Selector
iguic		0011100	00100101

GoogleCloud	
GoogleCloud	-
Project_ApexSQL Test	
Project_arch-analytics	
Project_Bentest	
Project_fcmgkecluster	
Project_Foglight	
Project_Foglight-QA	
Project_GASupportIntegrationProject	
Project_JackChenTestProject	
Project_Karci-Test-Project	
Project_LiteSpeed for Sql Server	
Project_Orbital	
Project_PreSales Sandbox	-

### **Actions bar**

The actions bar at the top of the Cloud Manager dashboard contains the Monitoring Tab, the Rule Configuration Tab, the Reports Tab, the Usage & Quotas Tab, and Administration Tab.

Foglight Hybrid Cloud Manager for Google Cloud 7.1.0 User and Administration Guide Using Foglight Hybrid Cloud Manager for Google Cloud Figure 2. Actions bar

Monitoring Rule Configuration Reports Usage+Quotas Administration

### Menu bar

The Menu bar contains the following tiles: Projects, Regions, Instance Groups, and VM Instances.

Figure 3. Menu bar



### **Quick view**

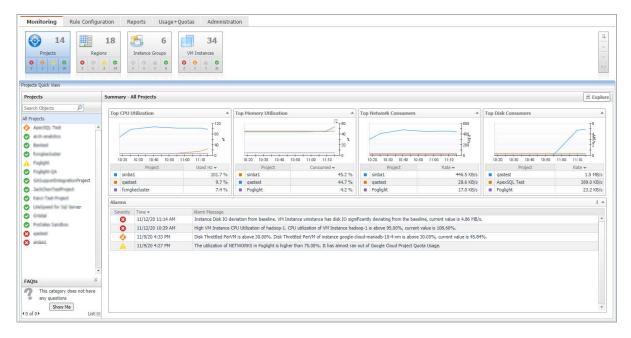
The quick view is located on the lower part of the **Cloud Manager** dashboard, which is updated based on the tab selected on the Menu bar or the Actions bar.

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# **Monitoring Tab**

When navigating to the **Cloud Manager** dashboard for the first time, the **Monitoring** tab appears. The **Monitoring** tab allows you to select a monitoring object or a group of objects, such as projects, regions, instances groups, or VM instances, and review the data associated with your selection.

#### Figure 4. Monitoring dashboard



#### To access the Monitoring dashboard:

- 1 Log in to the Foglight browser interface.
- 2 Ensure that the navigation panel is open.

To open the navigation panel, click the right-facing arrow *b* on the left.

- On the navigation panel, under *Homes*, click Cloud Manager, and then click Google Cloud.
   The Cloud Manager dashboard opens
- 4 On the actions bar, click **Monitoring**.
- 5 Select the projects, regions, instances groups, or VM instances tile from the top left.

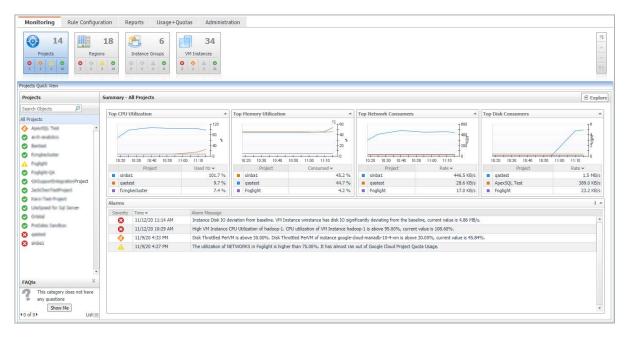
For more information, see the following topics:

- Projects
- Regions
- Instance Groups
- VM Instances

# **Projects**

The Projects view shows the data collected for a specific or all Google Cloud projects.

#### Figure 5. Projects view



The Projects Quick View displays the following features:

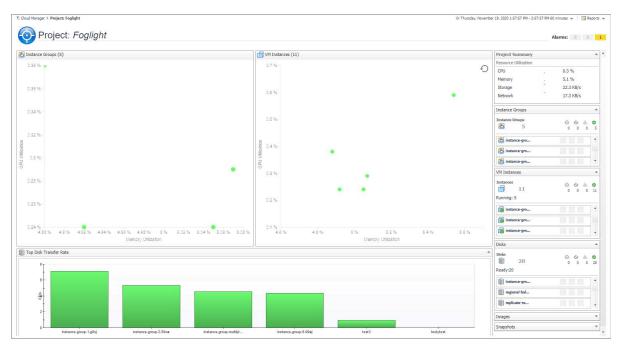
- Projects tree view: Shows all the projects under the selected service. Use the Projects tree view to switch between All Projects view and a single project view.
- Summary All Projects view: Shows the projects with Top CPU Utilization, Top Memory Utilization, Top Network Consumers, and Top Disk Consumers.
- A single Project view
  - Resource Information: Shows the basic information for the selected project, including Parent, Project Number, Default Network Tier, Default Service Account, XPN Project Status, and Life Cycle State.
  - Related Items: Shows the relation and hierarchy for the selected project.
  - Resource Utilization: Shows the CPU Utilization, Network Utilization, Memory Utilization, and Disk Utilization for the selected project.
- Alarms: Shows all the alarms related to the selected project, or all the alarms related to the projects under the selected service.

Click Explore to open the Project Explorer view.

## **Project Explorer view**

The Project Explorer view visually displays the detailed information of the project.

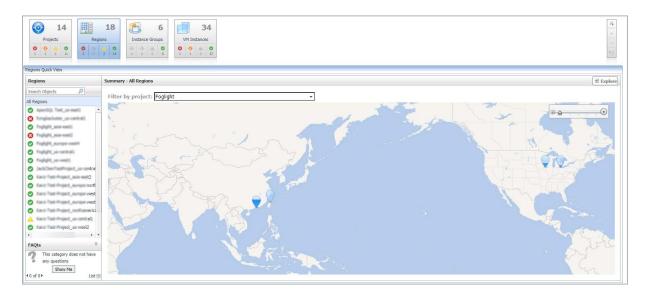
#### Figure 6. Projects Explorer view



# Regions

The Regions view shows the data collected about a specific region or all Google Cloud regions.

### Figure 7. Regions view



The Regions Quick View displays the following features:

- Regions tree view: Shows all the regions under the selected service. Use the Regions tree view to switch between All Regions view and a single region view.
- Summary All Regions view: Choose different projects by *Filter by project* and view the region where the VM instances belongs to.

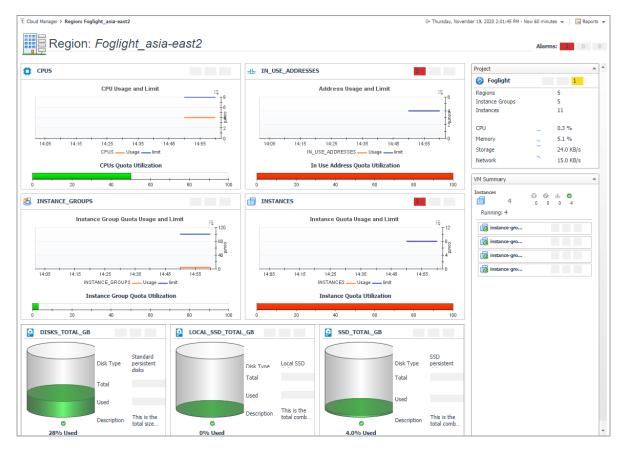
- A single Region Details view
  - Related Items: Shows the relation and hierarchy for the selected region.
  - VM Instances table: Shows the *Status*, *Name*, *CPU Utilization*, and *Memory Utilization* of the VM Instances for the selected region.
- **Alarms**: Shows all the alarms related to the selected region, or all the alarms related to the regions under the selected service.

Click Explore to open the Region Explorer view.

### **Region Explorer view**

The Region Explorer view visually displays the detailed information of the region.





## **Instance Groups**

The Instance Groups view shows the data collected for a specific or all Google Cloud instance groups.

19

#### Figure 9. Instance Groups view

14 Projects Pro		34 Instances						
Instance Groups	Summary - All Instance Groups							🖲 Explo
Search Objects   Search Objects Search Objects  Search Objects  Search Objects  Search Objects  Search Objects  Search Objects Search Objects Search Objects S	Top CPU Utilization	Į <sup>12</sup>	Top Memory Utilization	Į <sup>6</sup>	Top Network Consumers	, Ie	Top Disk Consumers	^*
<ul> <li>indexe group 1</li> <li>indexe group 2</li> <li>indexe group 5</li> <li>indexe group 5</li> </ul>	14:05 14:15 14:25 14:35 14:	6 14:55	14:05 14:15 14:25 14:35 14		14:05 14:15 14:25 14:35 14:4	4(B) 2 14:55	14:05 14:15 14:25 14:35 14:4	
interar grage multiple cores	Instance Group	Ublization + 9,3 %	Instance Group	Utilization + 5.1 %	Instance Group	Rate + 4.1 KB/s	Instance Group	Rate + 17.2 KB/s
	<ul> <li>pre-remplantame sea: .</li> <li>instance-prosp-2</li> </ul>	9.3 %	Infance group 4	5.0 %	<ul> <li>Interior group of Interior group multipli</li> </ul>	4.1 KB/s 2.7 KB/s	indianae group 1	6.3 KB/s
	instance group to	0.3 %	<ul> <li>Index: grap multipl_;</li> </ul>	4.9 %	give formgive dueter defa	1.0 KB/s	indiana group multipl .	4.9 KB/s
	Alarms							i.4
	Severity Time -		Alarm Mess	ade				
				There are curren	tty no alarms.			
AQts * This category does not have any questions Show Me								

The Instance Groups Quick View displays the following features:

- Instance Groups tree view: Shows all the instance groups under the selected service. Use the Instance Groups tree view to switch between All Instance Groups view and a single Instance Group view.
- Summary All Instance Groups view: Shows the instance groups with *Top CPU Utilization*, *Top Memory Utilization*, *Top Network Consumers*, and *Top Disk Consumers*.
- A single Instance Group Summary view
  - Instance Group Information: Shows the basic information for the selected instance group, including Project name, Region, Creation time, Instance Template, Is Managed, and Instance Count.
  - Related Items: Shows the relation and hierarchy for the selected instance group.
  - **Resource Utilization**: Shows the *CPU Utilization*, *Network I/O*, *Memory Utilization*, and *Disk I/O* for the selected instance group.
- Alarms: Shows all the alarms related to the selected instance group, or all the alarms related to the instance groups under the selected service.

Click Explore to open the Instance Group Explorer view.

### **Instance Group Explorer view**

The Instance Group Explorer view visually displays the detailed information of the instance group.



up Performance				Instance Group Information
CPU	History III Utilization III	Data Dot History 2.5 KB/s © Network Summary Packets Out 2.3 Data Ia		Project Foglight Region n/a Creation Time 2020-04-15 11:11:1 Instance Template instance template T Is Managed Managed Instance Count 1
	×	1.0 KB/s 14:05 14:10 14:15 14:20 14:25 14:30 14:35 14:40 14:45 14:50 14:35 15:00 Packets InThroughput	0	VM Summary Instances
1	4:05 14:15 14:25 14:35 14:45 14:55 Utilization	3.2 Instance Send Receive instance-group-2-59nw 2.1 KB/s 680.8 B/s		1 0 0 0 1 Running: 1
Hemory 4.9 %	History Capacity 405 14:15 14:25 14:35 14:45 14:55 Capacity 0 0 0 0 0 0	Write Rate         History           S.7, KB(s ©         Storage Summary           1.1         Read Rate           0.00 B/s ©         Reads           1405 14:10 14:15 14:20 14:25 14:30 14:35 14:30 14:45 15:00           0.0         Transfer Rute		indusce ge
VM Instances (1)			*	
12.95				

## **VM Instances**

The VM Instances view shows the data collected about a specific VM instance or all VM instances.

Figure 11. VM Instances view



The VM Instances Quick View displays the following features:

 VM Instances tree view: Shows all the VM instances under the selected service. Use the VM Instances tree view to switch between All VM Instances view and a single VM Instance view.

- Summary All VM Instances view: Shows the VM instances with Top CPU Utilization, Top Memory Utilization, Top Network Consumers, and Top Storage Consumers.
- A single VM Instance view
  - Resource Information: Shows the basic information for the selected VM instance, including Instance Group, CPU Platform, Status, Machine Type, Zone, Virtual Network, Internal IP, and External IP.
  - Related Items: Shows the relation and hierarchy for the selected VM instance.
  - **Resource Utilization**: Shows the CPU Utilization, Network I/O, Memory Utilization, and Disk I/O for the selected VM instance.
- Alarms: Shows all the alarms related to the selected VM Instance, or all the alarms related to the VM Instances under the selected service.

Click Explore to open the VM Instance Explorer view.

### **VM Instance Explorer view**

The VM Instance Explorer view visually displays the detailed information of the VM instance.

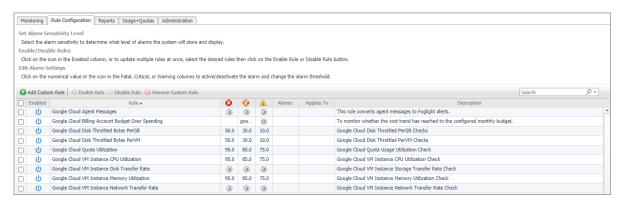
Figure 12. VM Instance Explorer view



# **Rule Configuration Tab**

The **Rule Configuration** tab of the **Cloud Manager** dashboard contains links to rules and alarms tasks that you can use to manage Google Cloud rules and alarms.

#### Figure 13. Rule Configuration dashboard



#### To access the Rule Configuration dashboard:

- 1 Log in to the Foglight browser interface.
- 2 Ensure that the navigation panel is open.

To open the navigation panel, click the right-facing arrow 🕨 on the left.

3 On the navigation panel, under Homes, click Cloud Manager.

The Cloud Manager dashboard opens.

4 Click Rule Configuration in the actions bar.

For more information, see the following topics:

- Rules view
- Enabling/Disabling rule(s)
- Adding a custom rule
- Removing custom rule(s)

## **Rules view**

By default, the following columns are displayed in the Rules view:

- Enabled: Indicates if the rule is enabled () or disabled (). You can sort the list of rules by state, by clicking the Enabled column.
- Rule: Contains the rule name. Click the rule name to start the workflow for viewing and editing rule details.

- For expressions that include one registry variable, these columns contain the current value of that variable. Click the value to edit it.
- For expressions that include multiple registry variables, the column contains an icon 
  . Clicking that icon shows the list of referenced registry variables and their values. Click a value to edit it.
- For expressions that do not include any registry variables, this column contains an icon 

   Clicking that icon navigates to the Edit Rule dashboard.
- For rule states that do not have a conditional expression defined, this column is empty.
- Alarms: Contains the number of alarms (multiple-severity rules only) generated by the rule. Clicking that column shows a list of alarms indicating for each alarm its severity, when the alarm was generated, and the alarm message.
- Applies to: Shows the object name that is applied to this custom rule.
- Description: Contains the rule description.

## Enabling/Disabling rule(s)

The *Rule Configuration* dashboard shows a list of existing rules and a set of rule management commands at the top of the list. Use the **Enable Rule** and **Disable Rule** buttons to activate or deactivate one or multiple rules at once.

#### To enable a rule:

- 1 Log in to the Foglight browser interface.
- 2 Ensure that the navigation panel is open.

To open the navigation panel, click the right-facing arrow 🕨 on the left.

3 On the navigation panel, under Homes, click Cloud Manager.

The Cloud Manager dashboard opens.

4 Click Rule Configuration.

The Rule Configuration dashboard opens.

- 5 On the *Rules* list, select one or more check boxes in the left-most column, and then click **Enable Rule**. The *Enable Rules* dialog box opens.
- 6 In the Enable Rules dialog box, click Yes.

The Rules list refreshes with the rules' status updated automatically.

#### To disable a rule:

- 1 Log in to the Foglight browser interface.
- 2 Ensure that the navigation panel is open.

To open the navigation panel, click the right-facing arrow 🕨 on the left.

3 On the navigation panel, under *Homes*, click **Cloud Manager**.

The Cloud Manager dashboard opens.

4 Click Rule Configuration.

The Rule Configuration dashboard opens.

5 On the *Rules* list, select one or more check boxes in the left-most column, and then click **Disable Rule**. The *Disable Rules* dialog box opens. 6 In the Disable Rules dialog box, click Yes.

The Rules list refreshes with the rules' status updated automatically.

## Adding a custom rule

The *Rule Configuration* dashboard shows a list of existing rules and a set of rule management commands at the top of the list. Use the **Add Custom Rule** button to create a new rule as needed.

### To customize a rule:

- 1 Log in to the Foglight browser interface.
- 2 Ensure that the navigation panel is open.

To open the navigation panel, click the right-facing arrow 🕨 on the left.

3 On the navigation panel, under *Homes*, click **Cloud Manager**.

The Cloud Manager dashboard opens.

4 Click Rule Configuration.

The Rule Configuration dashboard opens.

5 Click Add Custom Rule on the *Rules* table.

The Create Custom Rule dialog box opens.

- 6 In the Create Custom Rule dialog box, specify the following:
  - a Alarm Type:
    - a Type the name of custom rule in the *Name* field.
    - b Select an *Object Type*, and then select a metric from the *Metric* drop-down list. The value of *Metric* varies from the *Object Type*.
    - c Select either Threshold or % Change, and then specify the following values as needed.
      - *Threshold*: Specify *Condition*, *Time Period*, *Severity*, and then specify whether or not fire actions if the specified data attempts are reached. The value of *Condition* cannot be negative.
      - % Change: Specify Condition, Time Period, and Severity Label. The value of Condition cannot be negative.
  - b (Optional) Scope: Choose the objects to which you want to apply this rule. If no objects are selected in this step, the custom rule will apply to all objects which type is the *Object Type* specified in Step 6.
  - c (Optional) Notifications: Click **Add New**, then the *Edit Notification Config Dialog* box appears. In this dialog box, type the *E-mail Address* and *Description* as needed, and then click **Add**.
- 7 Click Save.

The Rules table refreshes automatically to show the newly added rule.

## Removing custom rule(s)

The *Rule Configuration* dashboard shows a list of existing rules and a set of rule management commands at the top of the list. Use the **Remove Custom Rule** button to delete existing custom rule(s) as needed.

### To remove a custom rule:

1 Log in to the Foglight browser interface.

2 Ensure that the navigation panel is open.

To open the navigation panel, click the right-facing arrow 🕨 on the left.

- On the navigation panel, under *Homes*, click Cloud Manager.
   The Cloud Manager dashboard opens.
- 4 Click Rule Configuration.

The Rule Configuration dashboard opens.

5 Click **Remove Custom Rule** on the *Rules* table.

The Remove dialog box opens.

6 Click Yes.

The *Rules* table refreshes automatically and removes the selected rule.

# **Reports Tab**

Foglight Hybrid Cloud Manager for Google Cloud includes a report generation ability. This allows you to create reports using a set of predefined templates to report on the various aspects of your cloud environment. Foglight Hybrid Cloud Manager for Google Cloud includes a collection of predefined report templates.

You can generate, copy, and edit reports using the **Reports** tab on the *Reports* dashboard, or alternatively the *Reports* dashboard included with the Management Server.

#### Figure 14. Report dashboard

Monitoring	Rule Configuration Reports Usa	ge+Quotas Administra	ation					
Tasks:		Recent Report	History		About	Reports		
	Create a Report		No Data To Display			Understanding Templates vs. Instances		
	* Copy Existing Report				?	Working With Report Scheduling		
	* Edit Existing Report					Viewing Report History		
Reports								
	Delete						Search	<mark>,</mark>
	Name	Date 👻	Last Run	History	Schedule	Run Now	Template	
				There Is No Data To	Display			

#### To access the Reports dashboard:

- 1 Log in to the Foglight browser interface.
- 2 Ensure that the navigation panel is open.

To open the navigation panel, click the right-facing arrow **b** on the left.

3 On the navigation panel, under *Homes*, click **Cloud Manager**.

The Cloud Manager dashboard opens.

4 Click Reports in the actions bar.

For complete information about this tab, see the *Managing Capacity in Virtual Environments User Guide*. For more information about the *Reports* dashboard, see the *Foglight User Help*.

### **Available report templates**

The following templates are available with Foglight Hybrid Cloud Manager for Google Cloud Cloud.

Table 1. Report templates

Report Template Name	This template can be used to generate a report that
Cost-All Google Billing Accounts Summary Report	Summarizes the cost for all the Google Cloud Billing Accounts in the monitored environment.
Google Cloud Region Summary Report	Summarizes all regions at under your account, so that you could know all regions' performance.
Instance Group Performance by Service - Detail	Summarizes the detailed instance group performance by service.

### Table 1. Report templates

Report Template Name	This template can be used to generate a report that
Instance Performance by Service - Detail	Summarizes the instance performance by service.
Project Performance by Service - Detail	Summarizes the project performance by service.
Project Summary Report	Summarizes the projects in the monitored environment.
VM Instance Performance Report	Summarizes the VM instance performance.

Foglight Hybrid Cloud Manager for Google Cloud allows you to view the subscription details by four filters, including *Quota, Owner, Usage, Limit,* and *Utilization*.

Monitoring Rule Configuration	Reports Usage+Quotas	Administration				
Select Project: Orbital	Size Metric: Quota Utilization V	olor Metric: Quota Usage	Option: Show only It	em with Usage 💙 Color Pattern: 🚬	High	Low
There Is No Data To Display					-	
						Search
					Utilization 🛩	
Quota	Owner	Usage	Limit		Oulization *	
	Owner Orbital	Usage n/a	n/a	0 %	Oblization +	
Quota NETWORKS FIREWALLS				0%	Ounzation *	
NETWORKS	Orbital	n/a	n/a		Ouizadoi *	

#### To access the Usage & Quotas dashboard:

- 1 Log in to the Foglight browser interface.
- 2 Ensure that the navigation panel is open.

To open the navigation panel, click the right-facing arrow 🕨 on the left.

3 On the navigation panel, under *Homes*, click **Cloud Manager**.

The Cloud Manager dashboard opens.

4 Click Usage+Quotas in the actions bar.

5

# **Administration Tab**

The **Administration** tab of the **Cloud Manager** dashboard contains links to agent administration tasks that you can use to manage Google Cloud performance agents.

#### Figure 16. Administration dashboard

Monitoring	Rule Configuration	Reports	Usage+Quotas	Administratio	n					
Tasks:										
	Create Google Cloud Age	ent								
<b>(</b>										
Agents										
🔂 Add 🤔 Refre	esh 🛛 🕛 Activate 🕕 Deactiv	rate 🕟 Start Da	ata Collection 📕 Stop D	ata Collection 🤤 Rem	iove 👚 Update Agent				Search	Q
Agent Name A	Foglight Age	nt Manager Hos	t	Active	Data Collection	Alarms	Edit Properties	Download Log	Agent Version	
GC	wir and how	millin		ø	ø		1.		🕜 Version Up To D	ate

#### To access the Administration dashboard:

- 1 Log in to the Foglight browser interface.
- 2 Ensure that the navigation panel is open.

To open the navigation panel, click the right-facing arrow  $\mathbf{I}$  on the left.

3 On the navigation panel, under *Homes*, click **Cloud Manager**.

The Cloud Manager dashboard opens.

4 Click **Administration** in the actions bar.

For more information, see the following topics:

- Agents related commands
- Agents related commands
- Creating a Google Cloud Agent
- Editing agent properties

## Agents related commands

The **Administration** dashboard shows a list of existing agent instances and a set of agent management commands at the top of the list. Use it to verify that your agents are collecting data from the monitored environment.

The following commands are available:

- Add: Starts a workflow for creating new agent instances. For more information, see Creating a Google Cloud Agent on page 11.
- Refresh: Refreshes the list of agent instances and their states.
- Activate: Activates one or more selected agent instances. Activating an agent instance starts the agent
  process on the machine on which the agent is installed.

- **Deactivate:** Deactivates one or more selected agent instances. Deactivating an agent stops the agent process on the machine on which the agent is installed.
- Start Data Collection: Starts the data collection for one or more selected agent instances. Starting an
  agent's data collection causes the agent to begin monitoring the Google Cloud platform and to send the
  collected metrics back to the Management Server.
- **Stop Data Collection:** Stops the data collection for one or more selected agent instances. Stopping an agent's data collection causes the agent to stop monitoring the Google Cloud platform.
- Edit Properties: Starts a workflow for editing the properties of one or more selected agent instances. Each
  agent comes with a set of properties that it uses to configure its correct running state. Editing agent
  properties on page 31.
- Remove: Deletes the selected agent instance.
- Update Agent: Updates the agent package to the latest version.
  - i IMPORTANT: Updating the agent package using this command generates the previously existing credentials. However, if you update the agent package by re-deploying its .gar file through the Agent Status page, the credentials need to be re-created. To do that, select an agent instance, click Edit **Properties**, and configure the required credentials on the **Credentials** tab of the Edit Tab Manager dialog box.

To perform any of the available commands, select one or more check boxes in the left-most column and click the appropriate button. For example, to start an agent's data collection, select the check box in the agent row and click **Start Data Collection**.

## **Editing agent properties**

Google Cloud Agents collect data from Google Cloud platform and send it to the Management Server. The agents keep tracking of resource utilization metrics and alerts you when certain pre-defined thresholds are reached.

Default versions of these properties are installed with Foglight. However, you can edit the default agent properties, configure the agent properties that apply only to a specific agent instance, and create edited clones of shareable properties that are used by a subset of certain agent type.

### To edit the Google Cloud Performance Agent properties:

- 1 Log in to the Foglight browser interface.
- 2 Ensure that the navigation panel is open.

To open the navigation panel, click the right-facing arrow 🕨 on the left.

3 On the navigation panel, under Homes, click Cloud Manager.

Cloud Manager dashboard opens.

4 Click Administration.

The Administration dashboard opens.

- 5 Select the instance of the Google Cloud Agent properties that you want to modify, and then click **Edit Properties.**
- 6 In the **Edit Properties** dialog box, edit the following properties, as needed.
  - Configure BigQuery Dataset Table ID to Monitor

Enter the *BigQuery Table ID* according to the *Google Cloud Platform console*. To get the BigQuery Table ID from *Google Cloud Platform console*, see Getting the BigQuery Table ID on page 8 for more information.

Configure Proxy (Optional):

Configure the proxy setting when the Agent Host requires a proxy connection to the Internet.

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Dialog - Proxy Config		×
🗸 Enable Proxy		
Proxy Server:	10.1.0.96	
Proxy Type:	HTTP 🗸	
Proxy Port:	8080	
Authorization		
Username:		1
Password:		
Confirm Password:		
		Save Cancel

- a Select the Enable Proxy check box to enable the proxy settings.
- b Input the host name or IP address for the Proxy Server and input the Proxy Port number.
- c If the proxy requires an authorization, select the *Authorization* check box, and input the Username and Password.
- i NOTE: In FIPS-compliant mode, if proxy settings are configured, you need to import the proxy server application root certificate into FMS KeyStore and FgIAM. For more information, see Managing certificates.
  - d Select Authorization. Input Username and Password.
- Automatically Install Stackdriver to VM Instances: Select this option to install stackdriver agent to collect memory metrics.
- Click to Release Lockbox to Client: Click the button to release the lockbox to client.
- Click to Edit Credential: Click the button to update the JSON file for the service account.
- Add Google Cloud Agent to a new credential: Create a new credential for the Google Cloud agent.
- Add Google Cloud Agent to an existing credential: Assign the Google Cloud agent to an existing credential.
- 7 Click **Save**. The **Edit Properties** dialog box closes and the list of agent instances automatically refreshes in the display area.

### Managing certificates

### **Syntax Conventions**

In order to successfully make use of the Foglight commands in your monitoring environment, review the syntax conventions before getting started. The syntax conventions are as follows:

- Generic examples follow the UNIX path structure that uses forward slashes '/' to separate directories.
- Platform-specific examples follow standard platform conventions. For example, UNIX-specific examples use forward slashes '/' as directory delimiters, while Windows examples use backslashes '\'.
- <foglight\_home> is a placeholder that represents the path to the Foglight Management Server installation.

 <foglight\_agent\_mgr\_home> is a placeholder that represents the path to the Foglight Agent Manager installation. This can be the location of the Foglight Agent Manager installation on a monitored host, or the home directory of the Foglight Agent Manager that comes embedded with the Foglight Management Server. For example:

### Path to the Foglight Agent Manager installation on a monitored host (Windows):

C:\Quest\Foglight\_Agent\_Manager

#### Path to the embedded Foglight Agent Manager installation (Windows):

C:\Quest\Foglight\fglam

• Unless otherwise specified, Foglight commands are case-sensitive.

### **Managing certificates for FgIAM**

Foglight Evolve agents use Foglight Agent Manager (FgIAM) to manage certificates for SSL encryption connection.

### Prerequisite

All the certificate-related command line options require that FgIAM be up and running.

### Add a certificate

bin/fglam --add-certificate "user alias 1"=/path/to/certificate/file

- Validate the certificate and ensure the following:
  - It is not expired.
  - It is an X.509 format.
  - FgIAM requires the Base64 format. To verify if the certificate file is encoded with Base64, open the certificate with a notepad and the certificate should be similar to the following example:
     ----BEGIN CERTIFICATE---- XXXXXXX=

----END CERTIFICATE----

- i NOTE: If the certificate is not Base64 format, use openssl command to convert the certificate file into a Base64 file. Use either of the following commands depending on the source form: openssl x509 -inform DER -in xxx.cer -out xxx.crt or openssl x509 -inform PEM -in xxx.cer -out xxx.crt
- The alias is required and is used in the list and delete operations to refer to the certificate. It can be anything.

### List installed certificates

bin/fglam --list-certificates

Print out a list of certificates and the aliases that refer to them.

Refer to the example output below:

```
List of installed certificates:
Alias Certificate Info
----- user alias 1 XXXX
```

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### Delete a certificate

Remove a certificate referred to by an alias. bin/fglam --delete-certificate "user alias 1"

### A full example for managing certificate for FgIAM

Add an example certificate into FgIAM certificate store

```
C:\Quest\Foglight\fglam\bin>fglam.exe --add-certificate "Evolve-test"="D:/Evolve-
 test.crt"
 2020-02-27 16:31:01.000 INFO [native] Certificate added: Certificate from
   D:\Evolve-test.crt added as Evolve-test
List the example certificate in the FgIAM certificate store
 C:\Quest\Foglight\fglam\bin>fglam.exe --list-certificate
   Alias
                                 Certificate
                                 _____
   ____
   Evolve-test
                                          Issuer:
                                   CN: XXX
Delete the example certificate from the FgIAM certificate store
 C:\Quest\Foglight\fglam\bin>fglam.exe --delete-certificate "Evolve-test"
```

```
2020-02-27 16:28:21.000 INFO [native] Certificate deleted: Certificate
 Evolve-test deleted
```

### Managing certificates for FMS in FIPScompliant mode

Use the keytool utility shipped with Foglight to create, import, or export certificates. This utility can be found at: <foglight\_home>\jre\bin\keytool.

The KeyStore Foglight used in FIPS-compliant mode is located at: <foglight\_home>/config/security/trust.fips.keystore (default password: nitrogen)

### Add a certificate in FIPS-compliant mode

Use the keytool command in FMS JRE located in <foglight>/jre/bin.

```
keytool -import -trustcacerts -alias "<alias>" -file "<certificate path>" -keystore
"<Foglight_home>/config/security/trust.fips.keystore" -deststoretype BCFKS -
provider org.bouncycastle.jcajce.provider.BouncyCastleFipsProvider -providerpath
"<Foglight home>/server/core/bc-fips.jar" -storepass nitrogen
```

- Validate the certificate and ensure the following:
  - It is not expired.
  - It is an X.509 format.

- · Change the following before executing the command
  - <alias>: The alias is required and is used in the list and delete operations to refer to the certificate. It can be anything.
  - <Foglight home>: The folder path where Foglight is installed.
  - <certificate path>: Your custom certificate path.

### List installed certificates

```
keytool -list -keystore "<Foglight_home>/config/security/trust.fips.keystore" -
deststoretype BCFKS -provider
org.bouncycastle.jcajce.provider.BouncyCastleFipsProvider -providerpath
"<Foglight_home>/server/core/bc-fips.jar" -storepass nitrogen
```

Prints out a list of certificates and the aliases that refer to them.

### Refer to the example output below:

```
Keystore type: BCFKS
Keystore provider: BCFIPS
Your keystore contains 151 entries
camerfirmachambersignca [jdk], Dec 18, 2019, trustedCertEntry,
Certificate fingerprint (SHA1):
4A:BD:EE:EC:95:0D:35:9C:89:AE:C7:52:A1:2C:5B:29:F6:D6:AA:0C
entrust2048ca [jdk], Dec 18, 2019, trustedCertEntry
...
```

### **Delete a certificate**

Remove a certificate referred to by an alias.

```
keytool -delete -alias <alias> -keystore
"<Foglight_home>/config/security/trust.fips.keystore" -deststoretype BCFKS -
provider org.bouncycastle.jcajce.provider.BouncyCastleFipsProvider -providerpath
"<Foglight_home>/server/core/bc-fips.jar" -storepass nitrogen
```

### A full example for managing certificate for FMS in FIPScompliant mode

### Add example certificate into FMS certificate store in FIPS-compliant mode

```
C:\Quest\Foglight\jre\bin>keytool -import -trustcacerts -alias "Evolve-Test" -file
"D:/Evolve-test.crt" -keystore
"C:/Quest/Foglight/config/security/trust.fips.keystore" -deststoretype BCFKS -
provider org.bouncycastle.jcajce.provider.BouncyCastleFipsProvider -providerpath
"C:/Quest/Foglight/server/core/bc-fips.jar" -storepass nitrogen
Owner: CN=CA, DC=ca, DC=local
Issuer: CN=CA, DC=ca, DC=local
Serial number: xxxx
Valid from: Sun Jan 06 23:07:06 CST 2019 until: Wed Apr 06 23:07:06 CST 2022
Certificate fingerprints:
...
```

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Extensions:

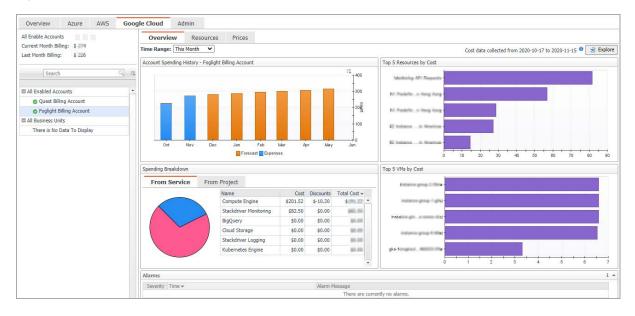
... Trust this certificate? [no]: yes Certificate was added to keystore

# Cost Tab

Click Cost on the top of the Cloud Manager dashboard to navigate to the Cost tab.

**i NOTE:** Ensure that you have configured the cost metrics for account through the **Agent Properties** dialog box; otherwise there will be no data displayed on this tab. For more information about how to configure cost metrics, refer to the Configure BigQuery Dataset Table ID to Monitor on page 12.

#### Figure 17. Cost tab



### To access the Cost tab:

- 1 Log in to the Foglight browser interface.
- 2 Ensure that the navigation panel is open.

To open the navigation panel, click the right-facing arrow 🕨 on the left.

3 On the navigation panel, under *Homes*, click **Cloud Manager**.

The Cloud Manager dashboard opens.

- 4 Click Cost. The Cost tab opens on the bottom of Cloud Manager dashboard.
- 5 Click Google Cloud.

## **Cost - Overview**

The Cost-Overview includes the following elements:

 Cost Summary: Displays the Total Month-to-date cost, and cost by Azure, AWS, and Google Cloud platforms.

- **Cost Overview**: A stacked bar chart to display the Month-to-date Expenses and Forecast by Azure, AWS, Google Cloud platforms.
- **NOTE:** The Month-to-date (MTD) indicates a period starting from the beginning of the current month till the end of the current date.
  - Infrastructure: Displays an Infrastructure resource table across clouds.
    - Accounts Configured: The number of Azure subscriptions, AWS Accounts, or Google Cloud Billing Accounts.
    - Total VMs: The total number of VMs running in the Cloud platform.
  - Top 5 Business Units by Cost: Aggregates the total cost for Business Units after users assign the AWS accounts, Azure Subscriptions, or Google Cloud Billing Accounts to a BU under Cost > Admin.
  - Cost Breakdown by Platforms: Displays the Month-to-date cost by Azure, AWS, and Google Cloud platforms.

## **Cost - Google Cloud view**

The Cost - Google Cloud view includes the following elements:

- Overview of all enabled Billing Accounts cost: Lists the enabled billing accounts, billing of the current month, and billing of the last month.
- · Object tree view: Lists the enabled Billing Accounts and business units.
- Time Range Selector: Lists the time range for billing. The time bar of the Management Server does not take effects on the *Cost* dashboard.
- All Enabled Billing Accounts Spending History/Top 5 Billing Accounts by cost/Spending Breakdown: These
  three views will display the relevant cost information if you select All Enabled Billing Accounts or All
  Business Units from the object tree view.
- Billing Account Spending History/Top 5 Resources by Cost/Cost Breakdown By Service Type/Top 5 VMs by Cost: These four views will display the cost information of the selected billing account or business unit.
- · Alarms: Lists all alarms against the selected billing account or business unit.
- Select Billing Account displays the Billing Account Overview, Resource cost, and SKU Prices.

## **Cost - Admin view**

The Cost - Admin view includes the following:

- Google Cloud Accounts tab: Displays the overview of all billing accounts, including the billing account name, business unit, spending, monthly budget, last month billing, current month billing, and next month projection.
  - Set Monthly Budget: Updates monthly budget for the selected billing account.
  - Assign Business Unit: Assigns the select billing accounts to a Business Unit.
  - Remove from Business Units: Exits the selected business units.
- Business Units tab: Lists business units name, location, organization, and accounts.
  - Add Business Units: Creates a business unit, specifies Business Unit name, description, location, longitude, latitude, and assigns to a new organization or existing organization.
  - Delete Business Units: Deletes selected business units.
  - Assign Organization: Select the organization from the list for selected business units.

# About Us

Quest creates software solutions that make the benefits of new technology real in an increasingly complex IT landscape. From database and systems management, to Active Directory and Office 365 management, and cyber security resilience, Quest helps customers solve their next IT challenge now. Around the globe, more than 130,000 companies and 95% of the Fortune 500 count on Quest to deliver proactive management and monitoring for the next enterprise initiative, find the next solution for complex Microsoft challenges and stay ahead of the next threat. Quest Software. Where next meets now. For more information, visit https://www.quest.com/.

## **Technical support resources**

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at https://support.quest.com.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request.
- View Knowledge Base articles.
- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- · Engage in community discussions.
- Chat with support engineers online.
- · View services to assist you with your product.