

syslog-ng Store Box 7.3.0 LTS

Administration Guide

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WARNING: A WARNING icon highlights a potential risk of bodily injury or property damage, for which industry-standard safety precautions are advised. This icon is often associated with electrical hazards related to hardware.

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For the most recent documents and product information, see Online product documentation.

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Preface

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Welcome to the syslog-ng Store Box (SSB) 7.3.0 Administration Guide.

This document describes how to configure and manage SSB. Background information for the technology and concepts used by the product is also discussed.



Introduction

This chapter introduces the syslog-ng Store Box (SSB), discussing how and why it is useful, and what benefits it offers to an existing IT infrastructure.

NOTE: Due to complexity of deployment, configuration, and design, you may require assistance from One Identity Professional Services while introducing new or additional:

- sources
- destinations
- log paths
- significant increases in log volume.

One Identity Professional Services is equipped and trained to evaluate the needs of any organization, and to provide configuration and architectural recommendations that help our users get the most out of any SSB version.

One Identity Professional Services offer assistance in planning and scoping for current needs, as well as recommendations for the future to ensure success.

What SSB is

syslog-ng Store Box (SSB) is a device that collects, processes, stores, monitors, and manages log messages. It is a central log server appliance that can receive system (syslog and eventlog) log messages and Simple Network Management Protocol (SNMP) messages from your network devices and computers, store them in a trusted and signed logstore, automatically archive and back up the messages, and also classify the messages using artificial ignorance.

The most notable features of SSB are as follows:

- Secure log collection using Transport Layer Security (TLS).
- Trusted, encrypted, and time stamped storage.
- Ability to collect log messages from a wide range of platforms, including Linux, Unix, BSD, Sun Solaris, HP-UX, IBM AIX, IBM System i, as well as Microsoft Windows.
- Forwards messages to log analyzing engines.



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- Classifies messages using customizable pattern databases for real-time log monitoring, alerting, and artificial ignorance.
- High Availability (HA) support to ensure continuous log collection in business-critical environments.
- Real-time log monitoring and alerting.
- Retrieves group memberships of the administrators and users from a Lightweight Directory Access Protocol (LDAP) database.
- Strict, yet easily customizable access control to grant users access only to selected log messages.
- Ability to search log data in multiple logspaces, whether on the same SSB applicance or located on a different appliance, even in a remote location.

SSB is configured and managed from any modern web browser that supports HTTPS connections, JavaScript, and cookies.

Supported browsers:

Mozilla Firefox 52 ESR

We also test SSB on the following, unsupported browsers. The features of SSB are available and usable on these browsers as well, but the look and feel might be different from the supported browsers. Internet Explorer 11, Microsoft Edge, and the currently available version of Mozilla Firefox and Google Chrome.

What SSB is not

The syslog-ng Store Box (SSB) appliance is not a log analyzing engine, though it can classify individual log messages using artificial ignorance. SSB comes with a built-in feature to store log message patterns that are considered "normal". Messages matching these patterns are produced during the legitimate use of the applications (for example sendmail, Postfix, MySQL, and so on), and are unimportant from the log monitoring perspective, while the remaining messages may contain something "interesting". The administrators can define log patterns on the SSB interface, label matching messages (for example, security event, and so on), and request alerts if a specific pattern is encountered. For thorough log analysis, SSB can also forward the incoming log messages to external log analyzing engines.

Why is SSB needed

Log messages contain information about the events happening on the hosts. Monitoring system events is essential for security and system health monitoring reasons. A well-established log management solution offers several benefits to an organization. It ensures that computer security records are stored in sufficient detail, and provides a simple way to



monitor and review these logs. Routine log reviews and continuous log analysis help to identify security incidents, policy violations, or other operational problems.

Logs also often form the basis of auditing and forensic analysis, product troubleshooting and support. There are also several laws, regulations and industrial standards that explicitly require the central collection, periodic review, and long-time archiving of log messages. Examples of such regulations are the Sarbanes-Oxley Act (SOX), the Basel II accord, the Health Insurance Portability and Accountability Act (HIPAA), or the Payment Card Industry Data Security Standard (PCI-DSS).

Built around the popular syslog-ng Premium Edition (syslog-ng PE) application used by thousands of organizations worldwide, the syslog-ng Store Box (SSB) brings you a powerful, easy-to-configure appliance to collect and store your logs. Using the features of the latest syslog-ng PE to their full power, SSB allows you to collect, process, and store log messages from a wide range of platforms and devices.

All data can be stored in encrypted and optionally time stamped files, preventing any modification or manipulation, satisfying the highest security standards and policy compliance requirements.

Who uses SSB

The syslog-ng Store Box (SSB) appliance is useful for everyone who has to collect, store, and review log messages. In particular, SSB is invaluable for:

- Central log collection and archiving: SSB offers a simple, reliable, and convenient way of collecting log messages centrally. It is essentially a high-capacity log server with high availability support. Being able to collect logs from several different platforms makes it easy to integrate into any environment.
- Secure log transfer and storage: Log messages often contain sensitive information and also form the basis of audit trails for several applications. Preventing eavesdropping during message transfer and unauthorized access once the messages reach the log server is essential for security and privacy reasons.
- Policy compliance: Many organization must comply with regulations like the Sarbanes-Oxley Act (SOX), the Basel II accord, the Health Insurance Portability and Accountability Act (HIPAA), or the Payment Card Industry Data Security Standard (PCI-DSS). These regulations often have explicit or implicit requirements about log management, such as the central collection of log messages, the use of log analysis to prevent and detect security incidents, or guaranteeing the availability of log messages for an extended period of time — up to several years. SSB helps these organizations to comply with these regulations.
- Automated log monitoring and log pre-processing: Monitoring log messages is an
 essential part of system-health monitoring and security incident detection and
 prevention. SSB offers a powerful platform that can classify tens of thousands of
 messages real-time to detect messages that deviate from regular messages, and
 promptly raise alerts. Although this classification does not offer as complete an
 inspection as a log analyzing application, SSB can process many more messages than



a regular log analyzing engine, and also filter out unimportant messages to decrease the load on the log analyzing application.



The concepts of SSB

B

This chapter discusses the technical concepts of syslog-ng Store Box (SSB).

The philosophy of SSB

The syslog-ng Store Box (SSB) appliance is a log server appliance that collects, stores and monitors log messages sent by network devices, applications and computers. SSB can receive traditional syslog messages, syslog messages that comply with the new Internet Engineering Task Force (IETF) standard (RFC 5424-5428), eventlog messages from Microsoft Windows hosts, as well as SNMP messages.

Figure 1: The philosophy of the syslog-ng Store Box



Clients can send messages to SSB using their own logging application if it supports the BSD-syslog (RFC 3164) or the IETF-syslog (RFC 5424-5428) protocol, or they can use the syslog-ng Premium Edition (syslog-ng PE) application to act as the log-forwarding agent of SSB.



The main purpose of SSB is to collect the logs from the clients and store them on its hard disk. The messages are stored in so-called *logspaces*. There are two types of logspaces: the first stores messages in traditional plain-text files, while the second one uses a binary format that can be compressed, encrypted, and time stamped.

You can also define multiple logspaces, remote logspaces, and configure filtered subsets of each logspace. A multiple logspace aggregates messages from multiple SSB appliances (located at different sites), allowing you to view and search the logs of several SSBs from a single web interface without having to log on to several different interfaces. Remote logspaces, on the other hand, enable you to access and search logspaces (including filtered logspaces) on other SSB appliances. Filtered logspaces allow the creation of a smaller, filtered subset of the logs contained in an existing local, remote or multiple logspace.

The syslog-ng PE application reads incoming messages and forwards them to the selected *destinations*. The syslog-ng PE application can receive messages from files, remote hosts, and other sources.

Log messages enter syslog-ng PE in one of the defined sources, and are sent to one or more *destinations*. In the case of the clients, one of the destinations is the syslog-ng Store Box. The destinations on the SSB can be logspaces or remote servers, such as database servers or log analyzing engines.

Sources and destinations are independent objects, *log paths* define what syslog-ng PE does with a message, connecting the sources to the destinations. A log path consists of one or more sources and one or more destinations: messages arriving to a source are sent to every destination listed in the log path. A log path defined in syslog-ng PE is called a *log statement*.

Optionally, log paths can include *filters*. Filters are rules that select only certain messages, for example, selecting only messages sent by a specific application. If a log path includes filters, syslog-ng PE sends only the messages satisfying the filter rules to the destinations set in the log path.

SSB is configured by an administrator or auditor using a web browser.

Collecting logs with SSB

The following procedure illustrates the route of a log message from its source on the syslog-ng Premium Edition (syslog-ng PE) client to the syslog-ng Store Box appliance.





Figure 2: The route of a log message

- 1. A device or application sends a log message to a source on the syslog-ng PE client. For example, an Apache web server running on Linux enters a message into the /var/log/apache file.
- 2. The syslog-ng PE client running on the web server reads the message from its /var/log/apache source.
- 3. The syslog-ng PE client processes the first log statement that includes the /var/log/apache source.
- 4. The syslog-ng PE client performs optional operations on the message, for example, it rewrites parts of the message or compares the message to the filters of the log statement (if any). If the message complies with all filter rules, syslog-ng PE sends the message to the destinations set in the log statement, for example, to the remote syslog-ng PE server.

After that, the syslog-ng PE client processes the next log statement that includes the /var/log/apache source, repeating Steps 3-4.

- 5. The message sent by the syslog-ng PE client arrives to a source set on the syslog-ng Store Box appliance.
- 6. The syslog-ng Store Box appliance reads the message from its source and processes the first log path that includes that source.
- 7. The syslog-ng Store Box appliance processes the message and performs the following operations. Note that most of these operations are optional, but the order of the processing steps is fixed.
 - a. Parse the message as a syslog message (unless message parsing is explicitly disabled for the source).



- b. Classify the message using a pattern database.
- c. Modify the message using rewrite rules (before filtering).
- d. Filter the messages, for example, based on sender hostname or message content. If the message does not match the configured filter, syslog-ng Store Box(SSB) will not send it to the destination.
- e. Parse the text of the message (that is, the **\${MESSAGE}** part) using a key-value parser or the sudo parser.
- f. Modify the message using rewrite rules (after filtering and other parsing).
- g. SSB sends the message to the destinations set in the log path. The destinations are local, optionally encrypted files on SSB, or remote servers, such as a database server.
- 8. SSB processes the next log statement, repeating Steps 6-8.

NOTE: The syslog-ng PE application can stop reading messages from its sources if the destinations cannot process the sent messages. This feature is called flow-control and is detailed in Managing incoming and outgoing messages with flow-control.

Managing incoming and outgoing messages with flow-control

This section describes the internal message-processing model of syslog-ng Premium Edition (syslog-ng PE), as well as the flow-control feature that can prevent message loss. To use flow-control, the **flow-control** option must be enabled for the particular log path.

The internal message-processing model of syslog-ng PE

- 1. The syslog-ng PE application checks the source for messages.
- 2. When a log message is found, syslog-ng PE reads the message.
- 3. The message is processed and put into the output buffer of the destination.
- 4. When the destination can accept the message, syslog-ng PE sends the message to the destination from the output buffer.

Flow-control

If the destination cannot send out messages, or not as fast as they arrive in the destination, the output buffer fills up. When the output buffer is full, the sources stop reading messages. This can prevent message loss.

If a message is successfully sent out from the destination, the source that sent that message starts reading logs again, until the destination buffer fills up.

Х

Flow-control and multiple destinations



Using flow-control on a source has an important side-effect if the messages of the source are sent to multiple destinations. If flow-control is in use and one of the destinations cannot accept the messages, the other destinations do not receive any messages either, because syslog-ng PE stops reading the source. For example, if messages from a source are sent to a remote server and also stored locally in a file, and the network connection to the server becomes unavailable, neither the remote server nor the local file will receive any messages. This side-effect of the flow-control can be avoided by using the disk-based buffering feature of syslog-ng PE.

NOTE: Creating separate log paths for the destinations that use the same flow-controlled source does not help avoiding the problem.

Receiving logs from a secure channel

The syslog-ng Store Box (SSB) appliance receives log messages securely over the network using the Transport Layer Security (TLS) protocol (TLS is an encryption protocol over the TCP/IP network protocol).

TLS uses certificates to authenticate and encrypt communication, as illustrated in the following figure:

Figure 3: Certificate-based authentication



The client sending the logs authenticates SSB by requesting its certificate and public key. Optionally, SSB can also request a certificate from the client, thus mutual authentication is also possible.

In order to use TLS encryption in syslog-ng Premium Edition (syslog-ng PE), the following elements are required:



- A certificate on SSB that identifies SSB. This is available by default.
- The certificate of the Certificate Authority that issued the certificate of SSB must be available on the syslog-ng PE client.

When using mutual authentication to verify the identity of the clients, the following elements are required:

- A certificate must be available on the syslog-ng PE client. This certificate identifies the syslog-ng PE client.
- The certificate of the Certificate Authority that issued the certificate of the syslog-ng PE client must be available on SSB.

Mutual authentication ensures that SSB accepts log messages only from authorized clients.

For details on configuring TLS communication in syslog-ng PE, see Configuring message sources on page 219.

Advanced Log Transfer Protocol

The syslog-ng Store Box (SSB) appli can receive log messages in a reliable way over the TCP transport layer using the Advanced Log Transfer Protocol (ALTP). ALTP is a proprietary transport protocol that prevents message loss during connection breaks. The transport protocol is used between syslog-ng Premium Edition (syslog-ng PE) hosts and SSB (for example, a client and SSB, or a client-relay-SSB), and interoperates with the flow-control and reliable disk-buffer mechanisms of syslog-ng PE, thus providing the best way to prevent message loss.

The sender detects which messages the receiver has successfully received. If messages are lost during the transfer, the sender resends the missing messages, starting from the last successfully received message. Therefore, messages are not duplicated at the receiving end in case of a connection break (however, in failover mode this is not completely ensured). ALTP also allows for connections to be encrypted.

Network interfaces

The syslog-ng Store Box (SSB) hardware has five network interfaces: the external, the management, the internal (currently not used in SSB), the HA, and the IPMI interface. For details on hardware installation, see *syslog-ng Store Box Hardware Installation Guide* in the *Installation Guide*.

External interface

The external interface is used for communication between SSB and the clients: clients send the syslog messages to the external interface of SSB. Also, the initial configuration of SSB is always performed using the external interface (for details on the initial configuration, see



Configuring SSB with the Welcome Wizard on page 47). The external interface is used for management purposes if the management interface is not configured. The external interface uses the Ethernet connector labeled as 1 (or EXT).

Using a 10Gbit interface as external interface

Several SSB appliances are equipped with dual-port 10Gbit SFP+ interfaces. Use this 10Gbit interface instead of the regular 1Gbit external (LAN 1) interface if your network devices support only 10Gbit and you must connect SSB to a 10Gbit-only network.

NOTE: For the list of compatible SFP+ peripherals for syslog-ng Store Box (SSB) Appliance 3500 outfitted with *Intel Ethernet Converged Network Adapter X520-DA2 NIC*, refer to the *Intel Product Compatibility Tool*.

For the list of compatible SFP+ peripherals for syslog-ng Store Box (SSB) Appliance 3500 outfitted with *Broadcom NetXtreme-E Series P210P 2x10G PCIe NIC*, see Supported Cables for Broadcom Ethernet Network Adapters in the *Broadcom Ethernet Network Adapter User Guide*.

NOTE: For the list of compatible SFP+ peripherals for syslog-ng Store Box (SSB) Appliance 4000 outfitted with *Broadcom NetXtreme-E Series P210P 2x10G PCIe NIC*, see Supported Cables for Broadcom Ethernet Network Adapters in the *Broadcom Ethernet Network Adapter User Guide*.

A CAUTION:

Do not leave any unused SFP/SFP+ transceiver in the 10Gbit interface. It may cause network outage.

A CAUTION:

Hazard of data lossOne Identity recommends using a single interface (either 1, or A) and leaving the B interface unused.

If SSB detects a link on multiple interfaces, SSB will not switch to a different interface as long as the link is detected on the currently active interface, not even in case of packet loss or other network issues.

To ensure that your configuration is future-proof and to avoid having to reconfigure your appliance in the future, it is not recommended to use the B interface. In future releases of SSB, the B interface will be used exclusively in one particular type of scenario.

Management interface

The management interface is used exclusively for communication between SSB and the auditors or the administrators of SSB. Incoming connections are accepted only to access the SSB web interface, other connections targeting this interface are rejected. The management interface uses the Ethernet connector labeled as 2 (or MGMT).

The routing rules determine which interface is used for transferring remote backups and syslog messages of SSB.

TIP: It is recommended to direct backups, syslog and SNMP messages, and email alerts to the management interface. For more information, see Configuring the routing table on



page 96.

If the management interface is not configured, the external interface takes the role of the management interface.

NOTE: When deploying SSB in a virtual environment, it is sufficient to use only a single network interface. When only one network interface is defined, that interface will be the one used for management purposes, enabling access to SSB's web interface and the RPC API.

High availability interface

The high availability interface (HA) is an interface reserved for communication between the nodes of SSB clusters. The HA interface uses the Ethernet connector labeled as 4 (or HA). For details on high availability, see High Availability support in SSB on page 25.

IPMI interface

The Intelligent Platform Management Interface (IPMI) interface allows system administrators to monitor system health and to manage SSB events remotely. IPMI operates independently of the operating system of SSB.

High Availability support in SSB

High availability clusters can stretch across long distances, such as nodes across buildings, cities or even continents. The goal of HA clusters is to support enterprise business continuity by providing location-independent load balancing and failover.

In high availability (HA) mode, two syslog-ng Store Box (SSB) units (called master and slave nodes) with identical configuration are operating simultaneously. The master shares all data with the slave node, and if the master node stops functioning, the other one becomes immediately active, so the servers are continuously accessible.

You can find more information on managing a high availability SSB cluster in Managing a high availability SSB cluster on page 158.

Firmware in SSB

The syslog-ng Store Box (SSB) firmware is separated into two parts: a boot and a core firmware.

- The boot firmware boots up SSB, provides the high availability support, and starts the core firmware.
- The core firmware handles everything else: provides the web interface, receives and processes log messages and so on.

When you upload a new .ISO file using the SSB web interface, it updates both firmware. For details, see Upgrading SSB on page 168.



Firmware and high availability

When powering on the syslog-ng Store Box (SSB) nodes in high availability mode, both nodes boot and start the boot firmware. The boot firmware then determines which unit is the master: the core firmware is started only on the master node.

Upgrading the SSB firmware via the web interface automatically upgrades the firmware on both nodes.

Versions and releases of SSB

The following release policy applies to syslog-ng Store Box (SSB):

Long Term Support (LTS)

The initial release includes new features, bug fixes and security updates. After the initial release, only maintenance releases are published on this path, containing only bug fixes and security updates. The maintenance release frequency is typically six months.

Versioning: the first digit identifies the LTS main version (for example, 6.0.x), the second digit is always a 0, and the third digit designates the maintenance release (for example, 6.0.19). A long term support path is typically supported for three years after its original release.

For more information about versioning in SSB, see "Version numbering in SSB" in the Upgrade Guide.

For more information about the upgrade paths between different version numbers in SSB, see "Upgrade paths to SSB" in the Upgrade Guide.

Feature release

Feature releases include new features, bug fixes and security updates, building on the initially released LTS main version. Release frequency on this path is typically four months.

Versioning: the first digit identifies the LTS main version, the second digit designates the feature release (e.g. 6.4). Feature releases are typically supported for a year.

For more information about versioning in SSB, see "Version numbering in SSB" in the Upgrade Guide.

For further information regarding the SSB LTS and Feature releases, see the syslog-ng Store Box Product Life Cycle Table.



A CAUTION:

Downgrading from a feature release to an earlier (and thus unsupported) feature release, or to the previous LTS release is officially not supported, but usually works as long as your SSB configuration file is appropriate for the old SSB version. However, persistent data like the position of the last processed message in a file source will be probably lost.

Logstore files created with a newer version of SSB might not be readable with an older version of SSB.

NOTE: Bug fixes and security updates are always issued in the latest & greatest releases, and never for previous releases. For example, in case of Long Term Support path, if a bug was reported by a customer for 6.0.1 LTS, the fix will be released in version 6.0.2 or in a later maintenance release. The same logic is true to rolling releases, for example, if a bug gets reported for 6.4, the fix will be issued in 6.5, or a later feature release.

NOTE: Consider the following information regarding hardware models:

• Discontinued Support for Hardware Models N1000, N1000D, N10000:

Last Day Sold: 01-Aug-2014 Last Day Renew: 01-Oct-2018 End of Support: 31-Mar-2019

• Discontinued Support for T-Series hardware:

Last Day Sold: 30-June-2019 Last Day Renew: 30-June-2021 End of Support: 30-June-2022

Licensing model and modes of operation

A Log Source Host (LSH) is any host, server, or device (including virtual machines, active or passive networking devices, syslog-ng clients and relays, and so on) that is capable of sending log messages. Log Source Hosts are identified by their IP addresses, so virtual machines and vhosts are separately counted.

The syslog-ng Store Box appliance as a central log-collecting server that receives messages through a network connection, and stores them locally, or forwards them to other destinations or external systems (for example, a SIEM or a database). The syslog-ng Store Box (SSB) appliance requires a license file, this license file determines the number of Log Source Hosts (LSHs) that can send log messages to the SSB server.

Note that the number of source hosts is important, not the number of hosts that directly sends messages to SSB: every host that send messages to the server (directly or using a relay) counts as a Log Source Host.



For technical reasons, the syslog-ng Store Box appliance itself counts as two LSHs in standalone mode, and three LSHs in high-availability (HA) mode. This is automatically adjusted when One Identity generates the license file.

Notes about counting the licensed hosts

A CAUTION:

- If the actual IP address of the host differs from the IP address received by looking up its IP address from its hostname in the DNS, the syslog-ng server counts them as two different hosts.
- The chain-hostnames() option of syslog-ng can interfere with the way syslog-ng Store Box (SSB) counts the log source hosts, causing syslog-ng to think there are more hosts logging to the central server, especially if the clients sends a hostname in the message that is different from its real hostname (as resolved from DNS). Disable the chain-hostnames() option on your log source hosts to avoid any problems related to license counting.
- If the number of Log Source Hosts reaches the license limit, the SSB server will not accept connections from additional hosts. The messages sent by additional hosts will be dropped, even if the client uses a reliable transport method (for example, ALTP).
- If the no-parse flag is set in a message source on the SSB server, SSB assumes that the message arrived from the host (that is, from the last hop) that sent the message to SSB, and information about the original sender is lost.

Licensing benefits

Buying a syslog-ng Store Box (SSB) license permits you to perform the following:

- Deploy one instance of the SSB appliance as a central log collector server.
- The syslog-ng Store Box license also allows you to download the syslog-ng Premium Edition (syslog-ng PE) application (including the syslog-ng Agent for Windows application) and install it on hosts within your organization (on any supported platform) to use it as a log collector agent (client) for SSB. You cannot redistribute the application to third parties.

The syslog-ng Store Box license determines the number of individual hosts (also called log source hosts) that can send log messages to SSB.

License grants and legal restrictions are fully described in the Software Transaction, License and End User License Agreements. Note that the Software Transaction, License and End User License Agreements and the syslog-ng Store Box Product Guide apply only to



scenarios where the Licensee (the organization who has purchased the product) is the end user of the product. In any other scenario — for example, if you want to offer services provided by SSB to your customers in an OEM or a Managed Service Provider (MSP) scenario — you have to negotiate the exact terms and conditions with One Identity.

License types

The following sections provide about the license types available for syslog-ng Store Box (SSB).

Perpetual license

Buying a license for a One Identity product allows you to use the product as described in the Software Transaction, License and End User License Agreements.

You can download and use the latest Long Term Supported (LTS) Release of the product, and any subsequent Feature Release that is based on the Long Term Supported Release that was valid when you bought the license. To access the next Long Term Supported (LTS) Release, you must have a valid support package when the next Long Term Supported (LTS) Release is published.

Example: Accessing updates example

A customer's Support Service Agreement for syslog-ng Store Box (SSB) has expired and the customer did not renew it. At the time of expiration, the latest available versions were SSB 4 LTS and SSB 4 F3. In this case, the customer can access the current and future revisions of these versions, but they will not have access to future releases such as 4 F4 or 5 LTS when they are released.

Buying a subscription-based license automatically includes product support and access to the latest software versions.

You can download your licenses and the purchased software from the support portal.

Subscription-based license

For virtual appliances, you can buy a subscription-based license that is valid for a fixed period of twelve (12) or thirty-six (36) months. The subscription-based license automatically includes product support and access to the latest software versions. For details, see the Software Transaction, License and End User License Agreements.



Note that One Identity offers subscription-based licensing only in certain geographic regions and only for limited virtual appliance license options. For details, contact One Identity.

Licensing examples

Example: A simple example

Scenario:

- You want to deploy an syslog-ng Store Box (SSB) appliance as a log server.
- 45 servers with syslog-ng PE installed in client mode send logs to the SSB log server.
- 45 networks devices without syslog-ng PE installed send logs to the SSB log server.

License requirements: You need a syslog-ng Store Box license for at least 100 Log Source Host (LSH) as there are 90 LSHs (45+45=90) in this scenario.

Example: Using alternative log servers with syslog-ng PE clients

Scenario:

- You want to deploy an SSB appliance as a log server.
- 45 servers with syslog-ng PE installed in client mode send logs to the SSB log server.
- 45 networks devices without syslog-ng PE installed send logs to the SSB log server.
- 100 servers with syslog-ng PE installed send log messages to a log server without syslog-ng PE installed.

License requirements: You need a syslog-ng Store Box license for at least 200 LSHs as there are 190 LSHs (45+45 that send logs to a syslog-ng PE log server, and another 100 that run syslog-ng PE, 45+45+100=190) in this scenario.



Example: Using syslog-ng PE relays

Scenario:

- You want to deploy an SSB appliance as a log server.
- 45 servers with syslog-ng PE installed in client mode send logs directly to the SSB log server.
- 5 servers with syslog-ng PE installed in relay mode send logs to the SSB log server.
- Every syslog-ng PE relay receives logs from 9 networks devices without syslogng PE installed (a total of 45 devices).
- 100 servers with syslog-ng PE installed send log messages to a log server without syslog-ng PE installed.

License requirements: You need a syslog-ng Store Box license for at least 200 LSH as there are 195 LSHs (45+5+(5*9)+100=195) in this scenario.

Example: Multiple facilities

You have two facilities (for example, data centers or server farms). Facility 1 has 75 AIX servers and 20 Microsoft Windows hosts, Facility 2 has 5 HP-UX servers and 40 Debian servers. That is 140 hosts altogether.

NOTE: If, for example, the 40 Debian servers at Facility 2 are each running 3 virtual hosts, then the total number of hosts at Facility 2 is 125, and the license sizes in the following examples should be calculated accordingly.

• Scenario: The log messages are collected to a single, central SSB log server.

License requirements: You need a syslog-ng Store Box license for 150 LSH as there are 140 LSHs (75+20+5+40) in this scenario.

• Scenario: Each facility has its own SSB log server, and there is no central log server.

License requirements: You need two separate licenses: a license for at least 95 LSHs (75+20) at Facility 1, and a license for at least 45 LSHs (5+40) at Facility 2. You need a license for 100 LSHs at Facility 1, and a license for 50 LSHs at Facility 2.

• Scenario: The log messages are collected to a single, central SSB log server. Facility 1 and 2 each have a syslog-ng PE relay that forwards the log messages to the central SSB log server.



License requirements: You need a syslog-ng Store Box license for 150 LSH as there are 142 LSHs (1+75+20+1+5+40) in this scenario (since the relays are also counted as an LSH).

• Scenario: Each facility has its own local SSB log server, and there is also a central SSB log server that collects every log message independently from the two local log servers.

License requirements: You need three separate licenses. A syslog-ng Store Box a license for at least 95 LSHs (75+20) at Facility 1, a license for at least 45 LSHs (5+40) at Facility 2, and also a license for at least 142 LSHs for the central syslog-ng Store Box log server (assuming that you want to collect the internal logs of the local log servers as well).

The structure of a log message

The following sections describe the structure of log messages. Currently there are two standard syslog message formats:

- The old standard described in RFC 3164 (also called the BSD-syslog or the legacysyslog protocol): see BSD-syslog or legacy-syslog messages on page 32
- The new standard described in RFC 5424 (also called the IETF-syslog protocol): see IETF-syslog messages on page 34

BSD-syslog or legacy-syslog messages

This section describes the format of a syslog message, according to the legacy-syslog or BSD-syslog protocol (see RFC 3164). A syslog message consists of the following parts:

- PRI
- HEADER
- MSG

The total message must be shorter than 1024 bytes.

The following example is a sample syslog message:

<133>Feb 25 14:09:07 webserver syslogd: restart

The message corresponds to the following format:

<priority>timestamp hostname application: message

The different parts of the message are explained in the following sections.



NOTE: The syslog-ng application supports longer messages as well. For details, see the **Message size** option. However, it is not recommended to enable messages larger than the packet size when using UDP destinations.

The PRI message part

The PRI part of the syslog message (known as Priority value) represents the facility and severity of the message. Facility represents the part of the system sending the message, while severity marks its importance. The Priority value is calculated by first multiplying the facility number by 8 and then adding the numerical value of the severity. The possible facility and severity values are presented below.

NOTE: Facility codes may slightly vary between different platforms.

The following table lists the facility values.

Table	1:	syslog	message	facilities
-------	----	--------	---------	------------

Numerical Code	Facility
0	kernel messages
1	user-level messages
2	mail system
3	system daemons
4	security/authorization messages
5	messages generated internally by syslogd
6	line printer subsystem
7	network news subsystem
8	UUCP subsystem
9	clock daemon
10	security/authorization messages
11	FTP daemon
12	NTP subsystem
13	log audit
14	log alert
15	clock daemon
16-23	locally used facilities (local0-local7)

The following table lists the severity values.



Table 2: syslog Message severities

Numerical Code	Severity
0	Emergency: system is unusable
1	Alert: action must be taken immediately
2	Critical: critical conditions
3	Error: error conditions
4	Warning: warning conditions
5	Notice: normal but significant condition
6	Informational: informational messages
7	Debug: debug-level messages

The HEADER message part

The HEADER part contains a time stamp and the hostname (without the domain name) or the IP address of the device. The time stamp field is the local time in the Mmm dd hh:mm:ss format, where:

- Mmm is the English abbreviation of the month (Jan, Feb, Mar, Apr, May, Jun, Jul, Aug, Sep, Oct, Nov, Dec).
- **dd** is the day of the month in two digits. If the day of the month is less than **10**, the first digit is replaced with a space. (For example, Aug 7.)
- hh:mm:ss is the local time. The hour (hh) is represented in a 24-hour format. Valid entries are between 00 and 23, inclusive. The minute (mm) and second (ss) entries are between 00 and 59, inclusive.

The MSG message part

The MSG part contains the name of the program or process that generated the message, and the text of the message itself. The MSG part is usually in the following format:

```
program[pid]: message text
```

IETF-syslog messages

This section describes the format of a syslog message, according to the IETF-syslog protocol (see RFC 5424-5428). A syslog message consists of the following parts:

- HEADER (includes the PRI as well)
- STRUCTURED-DATA



• MSG

The following is a sample syslog message (source: https://tools.ietf.org/html/rfc5424):

```
<34>1 2003-10-11T22:14:15.003Z mymachine.example.com su - ID47 - BOM'su root' failed for lonvick on /dev/pts/8
```

The message corresponds to the following format:

<priority>VERSION ISOTIMESTAMP HOSTNAME APPLICATION PID MESSAGEID STRUCTURED-DATA MSG

- Facility is 4, severity is 2, so PRI is 34.
- The VERSION is 1.
- The message was created on 11 October 2003 at 10:14:15pm UTC, 3 milliseconds into the next second.
- The message originated from a host that identifies itself as "mymachine.example.com".
- The APP-NAME is "su" and the PROCID is unknown.
- The MSGID is "ID47".
- The MSG is "'su root' failed for lonvick...", encoded in UTF-8.
- In this example, the The encoding is defined by the BOM:

The byte order mark (BOM) is a Unicode character used to signal the byte-order of the message text.

• There is no STRUCTURED-DATA present in the message, this is indicated by "-" in the STRUCTURED-DATA field.

The HEADER part of the message must be in plain ASCII format, the parameter values of the STRUCTURED-DATA part must be in UTF-8, while the MSG part should be in UTF-8. The different parts of the message are explained in the following sections.

The PRI message part

The PRI part of the syslog message (known as Priority value) represents the facility and severity of the message. Facility represents the part of the system sending the message, while severity marks its importance. The Priority value is calculated by first multiplying the facility number by 8 and then adding the numerical value of the severity. The possible facility and severity values are presented below.

NOTE: Facility codes may slightly vary between different platforms.

The following table lists the facility values.



Numerical Code	Facility
0	kernel messages
1	user-level messages
2	mail system
3	system daemons
4	security/authorization messages
5	messages generated internally by syslogd
6	line printer subsystem
7	network news subsystem
8	UUCP subsystem
9	clock daemon
10	security/authorization messages
11	FTP daemon
12	NTP subsystem
13	log audit
14	log alert
15	clock daemon
16-23	locally used facilities (local0-local7)

Table 3: syslog message facilities

The following table lists the severity values.

Table 4: syslog message severities

Numerical Code	Severity
0	Emergency: system is unusable
1	Alert: action must be taken immediately
2	Critical: critical conditions
3	Error: error conditions
4	Warning: warning conditions
5	Notice: normal but significant condition
6	Informational: informational messages
7	Debug: debug-level messages


The HEADER message part

The HEADER part contains the following elements:

- VERSION: The version number of the syslog protocol standard. Currently this can only be 1.
- ISOTIMESTAMP: The time when the message was generated in the ISO 8601 compatible standard time stamp format (yyyy-mm-ddThh:mm:ss+-ZONE), for example: 2006-06-13T15:58:00.123+01:00.
- HOSTNAME: The machine that originally sent the message.
- APPLICATION: The device or application that generated the message.
- PID: The process name or process ID of the syslog application that sent the message. It is not necessarily the process ID of the application that generated the message.
- MESSAGEID: The ID number of the message.

NOTE: The syslog-ng application supports other time stamp formats as well, like ISO, or the PIX extended format. The time stamp used in the IETF-syslog protocol is derived from RFC 3339, which is based on ISO 8601. For details, see the ts_format() option in .

The STRUCTURED-DATA message part

The STRUCTURED-DATA message part may contain meta-information about the syslog message, or application-specific information such as traffic counters or IP addresses. STRUCTURED-DATA consists of data elements enclosed in brackets ([]).

In the following example, you can see two STRUCTURED-DATA elements:

```
[exampleSDID@0 iut="3" eventSource="Application" eventID="1011"]
[examplePriority@0 class="high"]
```

An element consists of an SD-ID (its identifier), and one or more parameters. Each parameter consists of a name and a value (for example, eventID="1011").

On SSB, the parameters (name-value pairs) parsed from these elements can be searched. From the example above, the following name-value pairs are parsed:

.sdata.exampleSDID@0.iut=3
.sdata.exampleSDID@0.eventSource=Application
.sdata.exampleSDID@0.eventID=1011
.sdata.examplePriority@0.class=high

The syslog-ng application automatically parses the STRUCTURED-DATA part of syslog messages, which can be referenced in macros (see for details).



The MSG message part

The MSG part contains the text of the message itself. The encoding of the text must be UTF-8 if the BOM character is present in the message. If the message does not contain the BOM character, the encoding is treated as unknown. Usually messages arriving from legacy sources do not include the BOM character.



The Welcome Wizard and the first login

This chapter describes the initial steps of configuring syslog-ng Store Box (SSB). Before completing the steps below, unpack, assemble, and power on the hardware. Connect at least the external network interface to the local network, or directly to the computer from which SSB will be configured.

NOTE: Due to complexity of deployment, configuration, and design, you may require assistance from One Identity Professional Services while introducing new or additional:

- sources
- destinations
- log paths
- significant increases in log volume.

One Identity Professional Services is equipped and trained to evaluate the needs of any organization, and to provide configuration and architectural recommendations that help our users get the most out of any SSB version.

One Identity Professional Services offer assistance in planning and scoping for current needs, as well as recommendations for the future to ensure success.

NOTE: For details on unpacking and assembling the hardware, see *syslog-ng Store Box Hardware Installation Guide* in the *Installation Guide*. For details on how to create a high availability SSB cluster, see *Installing two SSB units in HA mode* in the *Installation Guide*.

The initial connection to SSB

The syslog-ng Store Box (SSB) appliance can be connected from a client machine using any modern web browser.

NOTE: For details on supported browsers, see Supported web browsers on page 83.

SSB can be accessed from the local network. SSB attempts to receive an IP address automatically via DHCP. If it fails to obtain an automatic IP address, it starts listening for HTTPS connections on the 192.168.1.1 IP address. Note that certain switch configurations



and security settings can interfere with SSB receiving an IP address via DHCP. SSB accepts connections via its external interface (EXT, for details on the network interfaces, see Network interfaces on page 23).

TIP: The SSB console displays the IP address the external interface is listening on.

If SSB is listening on the 192.168.1.1 address, note that the 192.168.1.0/24 subnet must be accessible from the client. If the client machine is in a different subnet (for example its IP address is 192.168.10.X), but in the same network segment, the easiest way is to assign an alias IP address to the client machine. Creating an alias IP on the client machine virtually puts both the client and SSB into the same subnet, so that they can communicate. To create an alias IP complete the following steps.

- For details on creating an alias IP on Microsoft Windows, see Creating an alias IP address (Microsoft Windows) on page 40.
- For details on creating an alias IP on Linux, see Creating an alias IP address (Linux) on page 46.
- If configuring an alias interface is not an option for some reason, you can modify the IP address of SSB. For details, see Modifying the IP address of SSB on page 46.

A CAUTION:

The Welcome Wizard can be accessed only using the external network interface of SSB, as the management interface is not configured yet.

Open the page https://192.168.1.1 from your browser and accept the certificate shown. The Welcome Wizard of SSB appears.

Creating an alias IP address (Microsoft Windows)

This procedure describes how to assign an alias IP address to a network interface on Microsoft Windows platforms.



To assign an alias IP address to a network interface on Microsoft Windows platforms

1. Navigate to **Start menu > Settings > Network Connections**.

Windows Catalog Windows Update	
📻 Programs	▶ ▶
🚱 Settings	Control Panel
 Search Help and Support 	 Windows Security Network Connections
Run Log Off Administrator	Printers and Faxes Image: Arrow Image: Printers and Faxes Image: Printers and Faxes
🧿 Shut Down Start 🎯 🛃 🚮 🎽	

2. Double-click the Local Area Connection, then click Properties.



Network Connections			- 🗆 ×
	nced <u>H</u> elp		
(= Back 🔹 => 👻 💼 🔞 Search 🖓 Fold	ers 🖪 🖫 🗙 📭 🥅	•	
Address 📴 Network Connections			🔻 🧟 Go
LAN or High-Speed Internet			
Local Area Connection 2 Disabled Realtek RTL8139 Family PCI F	Local Area Connection Enabled SiS 900 PCI Fast Ethe	n rnet Ada	
Wizard	Local Area Connection	Status ? 🗙	
New Connection Wizard	General Support Connection Status: Duration: Speed: Activity Packets: 3 E Properties Disat	Connected 19 days 19:02:39 100.0 Mbps t — 20 — Received 34 240 3 944 385 le 	
SiS 900 PCT Eact Ethernet Adapter			
Did 900 FCI Fast Euremet Auapter			11.

3. Select the Internet Protocol (TCP/IP) component in the list and click Properties.



Local Area Connection Properties	?	×				
General Authentication Advanced						
Connect using:						
SiS 900 PCI Fast Ethernet Adapter						
<u>C</u> onfigure						
This connection uses the following items:						
Image: State of the state						
Description Transmission Control Protocol/Internet Protocol. The default wide area network protocol that provides communication across diverse interconnected networks.						
I™ Show icon in notification area when connected						
OK Cano	:el					

4. To display the **Advanced TCP/IP Settings** window, click **Advanced**.



Internet Protocol (TCP/IP) Propertie	s 🤶 🕺
General	
You can get IP settings assigned autom this capability. Otherwise, you need to for the appropriate IP settings.	natically if your network supports ask your network administrator
O Obtain an IP address automatical	ly
Se the following IP address:	
IP address:	10 . 100 . 20 . 10
S <u>u</u> bnet mask:	255.255.0.0
Default gateway:	10 . 100 . 255 . 254
C Obtain DNS server address auton	natically
	resses:
Preferred DNS server:	127 . 0 . 0 . 1
<u>A</u> lternate DNS server:	10 . 10 . 0 . 1
	Ad <u>v</u> anced
	OK Cancel

5. Select the **IP Settings** tab and in the **IP Addresses** section, click **Add**.



Advanced TCP/IP Settings	? ×
IP Settings DNS WINS Options	
IP addresses	
IP address Subnet mask 10.100.20.10 255.255.0.0	
<u>A</u> dd <u>E</u> dit Remo <u>v</u> e	
D TCP/IP Address	
IP address: 192.168.1.2	
Subnet mask: 255 . 255 . 255 . 0	
<u>A</u> dd Cancel	
Automatic metric	
OK Cance	:

6. In the **IP Address** field, enter **192.168.1.2**. In the **Netmask** field, enter **255.255.255.0**.

A CAUTION:

If your internal network uses the 192.168.1.0/24 IP range, the 192.168.1.1 and 192.168.1.2 addresses might already be in use. In this case, disconnect syslog-ng Store Box (SSB) from the network, and connect directly a computer to its external interface using a standard cross-link cable.

7. To complete the procedure, click ${\boldsymbol{\mathsf{Add}}}.$



Creating an alias IP address (Linux)

This procedure describes how to assign an alias IP address to a network interface on Linux platforms.

To assign an alias IP address to a network interface on Linux platforms

- 1. Start a terminal console (for example, **gnome-terminal**, **konsole**, **xterm**, and so on).
- 2. Issue the following command as root:

ifconfig <ethX>:0 192.168.1.2

where <ethX> is the ID of the network interface of the client, usually eth0 or eth1.

- 3. Issue the **ifconfig** command. The <ethX>:0 interface appears in the output, having inet addr:192.168.1.2.
- 4. Issue the **ping -c 3 192.168.1.1** command to verify that syslog-ng Store Box (SSB) is accessible. A similar result is displayed:

user@computer:~\$ ping -c 3 192.168.1.1
 PING 192.168.1.1 (192.168.1.1) 56(84) bytes of data.
 64 bytes from 192.168.1.1: icmp-seq=1 ttl=63 time=0.357 ms
 64 bytes from 192.168.1.1: icmp-seq=2 ttl=63 time=0.306 ms
 64 bytes from 192.168.1.1: icmp-seq=3 ttl=63 time=0.314 ms
 --- 192.168.1.1 ping statistics -- 3 packets transmitted, 3 received, 0% packet loss, time
2013ms
 rtt min/avg/max/mdev = 0.306/0.325/0.357/0.030 ms

Modifying the IP address of SSB

The following describes how to configure syslog-ng Store Box (SSB) to listen for connections on a custom IP address.

A CAUTION:

Use this procedure only before the initial configuration of SSB, that is, before completing the Welcome Wizard. For details on changing the IP address or other network settings of a configured SSB system, see Network settings on page 90.

If you change the IP address of SSB, make sure that you use this address as the External interface — IP address in Configuring SSB with the Welcome Wizard.



To configure SSB to listen for connections on a custom IP address

- 1. Access SSB from the local console, and log in with username root and password default.
- 2. In the Console Menu, select **Shells** > **Core shell**.
- 3. Change the IP address of SSB:

ip addr add <IP-address>/24 dev eth0

Replace <IP-address> with an IPv4 address suitable for your environment.

4. Set the default gateway using the following command:

ip route add default via <IP-of-default-gateway>

Replace <IP-of-default-gateway> with the IP address of the default gateway.

- 5. Type exit, then select Logout from the Console Menu.
- 6. Open the page *https://<IP-address-you-set-for-SSB>* from your browser and accept the certificate shown. The Welcome Wizard of SSB appears.

Configuring SSB with the Welcome Wizard

The Welcome Wizard guides you through the basic configuration steps of syslog-ng Store Box (SSB). All parameters can be modified before the last step by using the **Back** button of the wizard, or later via the web interface of SSB.

The initial Welcome Wizard

To start configuring SSB with the Welcome Wizard

1. Open the *https://<IP-address-of-SSB-external-interface>* page in your browser and accept the displayed certificate. The Welcome Wizard of SSB appears.

TIP: The SSB console displays the IP address the external interface is listening on. SSB either receives an IP address automatically via DHCP, or if a DHCP server is not available, listens on the 192.168.1.1 IP address.

2. On the initial screen, you must accept the Software Transaction, License and End User License Agreements.

Read the Software Transaction, License and End User License Agreements and select **I have read and agree with the terms and conditions**. By clicking on **I have read and agree with the terms and conditions** you accept the agreement that corresponds to the license you purchased (for details on subscription-based licensing, see License types on page 29). After the installation is complete, the



Software Transaction, License and End User License Agreements can be read at **Basic Settings > System > License**.

Figure 4: The Software Transaction Agreement License Networking Certificate Finish Welcome Users Welcome to syslog-ng Store Box Software Transaction Agreement Software Transaction Agreement (United States of America) PLEASE READ THIS AGREEMENT CAREFULLY BEFORE USING THIS PRODUCT. BY DOWNLOADING, INSTALLING OR USING THIS PRODUCT, YOU ACCEPT AND AGREE TO THE TERMS AND CONDITIONS OF THIS AGREEMENT. FOR ORDERS PLACED OUTSIDE THE UNITED STATES OF AMERICA, PLEASE GO TO https://oneidentity.com/legal/sta.aspx TO VIEW THE APPLICABLE VERSION OF THIS AGREEMENT FOR YOUR COUNTRY OR REGION. IF YOU DO NOT AGREE TO THE TERMS AND CONDITIONS OF THIS AGREEMENT OR THE APPLICABLE VERSION OF THIS AGREEMENT FOR YOUR COUNTRY OR REGION, DO NOT DOWNLOAD, INSTALL OR USE THIS PRODUCT. IF YOU HAVE A SIGNED AGREEMENT WITH PROVIDER THAT IS SPECIFICALLY REFERENCED IN AN ORDER THAT IS EXECUTED BETWEEN YOU AND PROVIDER, THEN THAT SIGNED AGREEMENT WILL SUPERSEDE THIS AGREEMENT. This Software Transaction Agreement (the "**Agreement**") is made between you, the Customer ("**Customer**" or "**You**") and the Provider, as defined below. Confirmation I have read and agree with the terms and conditions: By accepting the terms and conditions, you agree with the Software Transaction Agreement, in accordance with your purchase order. Configuration Standalone or primary node configuration O HA IP configuration > Standalone or primary node configuration O New install O Import configuration O Transfer from another node Next

3. Select your SSB configuration mode (Configuring SSB as a standalone unit, or as the primary node of a HA cluster, or Configuring your SSB unit as the secondary node of a HA cluster) for your SSB unit.



Figure 5: The Welcome Wizard



Welcome to syslog-ng Store Box

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Configuration

Standalone or primary node configuration

- O HA IP configuration
 - > Standalone or primary node configuration
 - O New install
 - O Import configuration
 - O Transfer from another node

Next

Configuring SSB as a standalone unit, or as the primary node of a HA cluster

This section describes how you can configure your unit as a standalone unit, or as the primary node of a HA cluster in the syslog-ng Store Box (SSB) Welcome Wizard.

For details on how you can configure your unit as the secondary node of a HA cluster, see Configuring your SSB unit as the secondary node of a HA cluster.



If you want to use your unit as a standalone unit, or as the primary node of a HA cluster, you can configure a new unit in the Welcome Wizard, import an existing configuration from a backup file to restore a backup configuration after a recovery, or to migrate an existing SSB configuration to a new device, or transfer logspaces and configuration from an existing SSB.

On the initial screen, you must accept the Software Transaction, License and End User License Agreements.

Read the Software Transaction, License and End User License Agreements and select **I** have read and agree with the terms and conditions. By clicking on **I** have read and agree with the terms and conditions you accept the agreement that corresponds to the license you purchased (for details on subscription-based licensing, see License types on page 29). After the installation is complete, the Software Transaction, License and End User License Agreements can be read at **Basic Settings** > **System** > **License**.





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Configuration

Standalone or primary node configuration

O HA IP configuration

> Standalone or primary node configuration

- New install
- O Import configuration
- O Transfer from another node

Next

Then choose one of the following options:

- Configuring a new SSB unit
- Importing an existing SSB configuration
- Transfer logspaces and configuration from an existing SSB



Configuring a new SSB unit

To configure your SSB unit as a standalone unit, or as the primary node of a HA cluster

1. On the initial **Configuration** screen, select **Standalone or primary node configuration**.

Figure 7: Standalone or primary node configuration

Welcome License Networking Users Certificate Finish
Welcome to syslog-ng Store Box
Software Transaction Agreement
Software Transaction Agreement (United States of America)
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Confirmation
I have read and agree with the terms and conditions: 🞯
By accepting the terms and conditions, you agree with the Software Transaction Agreement, in accordance with your purchase order.
Configuration
• Standalone or primary node configuration
O HA IP configuration
> Standalone or primary node configuration
O New install
O Import configuration

O Transfer from another node





Figure 8: New install



Welcome to syslog-ng Store Box

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Configuration

O Standalone or primary node configuration

O HA IP configuration

> Standalone or primary node configuration

- New install
- O Import configuration
- O Transfer from another node

- 2. Click Next.
- 3. Install the SSB license.



Figure 9: The License Key

Welcome	License	Networking	Users	Certificat	e	Finish
	Welcon	ne to sys	log-ng	Store B	ox	
License file	upload					
License file u	pload:					
Choose File	No file chosen			Upload		
Customer:						
Serial:						
Limit type:						
Host limit:						

a. Click **Choose File**, select the SSB license file received with SSB, then click **Upload**. Without a license file, SSB will run in demo mode.

NOTE: It is not required to manually decompress the license file. Compressed licenses (for example .zip archives) can also be uploaded.

b. Click Next.

Back

4. Fill the fields to configure networking. The meaning of each field is described below. The background of unfilled required fields is red. All parameters can later be modified using the regular interface of SSB.



Figure 10: Initial networking configuration

Wolcomo	_	Liconso	Notworking	licore	Cortificato	Finich
weicome		License	Networking	Users	Certificate	Fillish

Welcome to syslog-ng Store Box

Networking settings						
External interface:	IP address 10.30.255.76	Netmask 255.255.255.0				
Default GW:	10.30.255.254					
Hostname:	demo					
Domainname:	example.com					
DNS server:	10.30.255.254					
NTP server:	10.30.255.254					
SMTP server:	mail.example.com					
Administrator's email:	syslogadmin@example.com					
Timezone:	Europe/Budapest					
Make sure that you have entered the correct timezone. It is not recommended to change the timezone later, because logspace rotation is based on your local timezone. If you change the timezone later, you will not be able to properly search in your previously stored logs.						

Back

a. **External interface** — **IP address**: The IP address of the external interface of SSB (for example, 192.168.1.1). The IP address can be chosen from the range of the corresponding physical subnet. Clients will connect to the external interface, therefore the IP address you configure must be accessible to them.

If you have changed the IP address of SSB from the console before starting the Welcome Wizard, make sure that you use the same address here.

NOTE: Do not use IP addresses that fall into the following ranges:

- IPv4 addresses
 - 1.2.0.0/16 (reserved for communication between SSB cluster nodes)
 - 127.0.0.0/8 (localhost IP addresses)
- b. External interface Netmask: The IP netmask of the given range in IP format. For example, general class C networks have the 255.255.255.0 netmask.
- c. **Default gateway**: IP address of the default gateway. When using several network cards, the default gateway is usually in the direction of the external interface.



- d. **Hostname**: Name of the machine running SSB (for example, SSB).
- e. **Domain name**: Name of the domain used on the network.
- f. **DNS server**: IP address of the name server used for domain name resolution.
- g. **NTP server**: The IP address or the hostname of the NTP server.
- h. **SMTP server**: The IP address or the hostname of the SMTP server used to deliver emails.
- i. Administrator's e-mail: The email address of the SSB administrator.
- j. Timezone: The timezone where the SSB unit is located.

A CAUTION:

Make sure that you have selected the correct timezone. It is not recommended to change the timezone later, because logspace rotation is based on your local timezone. If you change the timezone later, you will not be able to properly search in your previously stored logs.

- k. Click Next.
- 5. Enter the passwords used to access SSB.

Figure 11: Passwords

Welcome	-	License		Networking	Users	-	Certificate	-	Finish
	·		·						

User settings			
Admin password:			
	weak	good	strong strict
Retype admin password:			
Root password:			
	weak	good	strong strict
Retype root password:		•••••	
CDUD			
GRUB password:	weak	nood	strong strict
Retyne GRUB password		good	strong strict
Retype on ob password.			
Seal the box:			
	_		
Back			

Welcome to syslog-ng Store Box



NOTE: The syslog-ng Store Box (SSB) appliance accepts passwords that are not longer than 150 characters. The following special characters can be used:

! " # \$ % & ' () * + , - . / : ; < > = ? @ [] ^ - ` { | } \ _ ~

Admin password: The password of the admin user who can access the web interface of SSB.

The default password policy on newly installed SSB appliances does not accept simple passwords for the admin and root users. As you type, SSB shows the strength of the password under the password field. Enter a password that gets at least a "good" rating.

b. at least a "good" rating.

Root password: The password of the root user, required to access SSB via SSH or from the local console.

The default password policy on newly installed SSB appliances does not accept simple passwords for the admin and root users. As you type, SSB shows the strength of the password under the password field. Enter a password that gets at least a "good" rating.

NOTE: Accessing SSB using SSH is rarely needed, and recommended only for advanced users for troubleshooting situations.

GRUB password: The password required to access the SSB boot menu.

NOTE: From version 7.2.0 it is required to enter a username and a password to change SSB boot settings or to enter the boot loader console for troubleshooting.

Enter the following username when prompted by GRUB:

root

c.

The default password for the root user is:

default

One Identity recommends changing the default GRUB password if you have updated SSB from a version prior to 7.2.0.

For more information about changing the GRUB password, see Changing the GRUB password of SSB or Using the console menu of SSB.

d. If you want to prevent users from accessing SSB remotely via SSH or changing the root password of SSB, select the **Seal the box** checkbox. Sealed mode can be activated later from the web interface as well. For details, see <u>Sealed mode</u>



on page 181.

- e. Click Next.
- 6. Upload or create a certificate for the SSB web interface. This SSL certificate will be displayed by SSB to authenticate administrative HTTPS connections to the web interface and RPC API.

Figure 12: Creating a certificate for SSB						
Welcome	se Networking	Users Certificate Finish				
Welco	ome to syslo	g-ng Store Box				
Server certificate						
Server X.509 certificate:	🖋 🛍 /C=HU/L=Szeged/O=Exar	nple Inc./OU=IT Security/CN=demo.example.com				
Server private key:	🖋 🛍 2048 SHA256:OxniS469N	lf6RBmjAmWL80FnqcgBh0bocX91WZ9F93iQ				
Generate new self-signe	ed certificate					
Country:	Hungary HU					
Locality name:	Szeged					
Organization name:	Example Inc.					
Organizational unit name:	IT Security					
State or Province name:						
Generate certificate						
Back		Next				

To create a self-signed certificate, fill the fields of the **Generate new self-signed certificate** section and click **Generate**. The certificate will be self-signed by the SSB appliance, the hostname of SSB will be used as the issuer and common name.

- a. **Country**: Select the country where SSB is located (for example, HU-Hungary).
- b. Locality: The city where SSB is located (for example, Budapest).
- c. **Organization**: The company who owns SSB (for example, Example Inc.).
- d. **Organization unit**: The division of the company who owns SSB (for example, IT Security Department).
- e. State or Province: The state or province where SSB is located.
- f. Click Generate certificate.

If you want to use a certificate that is signed by an external Certificate Authority, in the **Server X.509 certificate** field, click stoupload the certificate.



NOTE: If you want to create a certificate with Windows Certificate Authority (CA) that works with SSB, generate a CSR (certificate signing request) on a computer running OpenSSL (for example, using the **openssl req -set_serial 0 -new newkey rsa:2048 -keyout ssbwin2k121.key -out ssbwin2k121.csr -nodes** command), sign it with Windows CA, then import this certificate into SSB.

- If you are using Windows Certificate Authority (CA) on Windows Server 2008, see Generating TSA certificate with Windows Certificate Authority on Windows Server 2008 on page 197 for details.
- If you are using Windows Certificate Authority (CA) on Windows Server 2012, use the standard web server template to sign the certificate.

Figure 13: Uploading a certificate for SSB

Server X.509 certificate			×
Upload certific	ate		*
Upload:	Choose File No file chosen	Upload	
Copy-paste cer	tificate		×
Certificate:	Set		
L			

You can choose to upload a single certificate or a certificate chain (that is, intermediate certificates and the end-entity certificate).

After uploading a certificate or certificate chain, you can review details by clicking the name of the certificate, and looking at the information displayed in the pop-up window that comes up.



Figure 14: Log > Options > TLS settings — X.509 certificate details

TLS certificate		×
X.509 certificate: MIIF+TCCA+GgAwIBAgIUd5XyrcaWaNZoTR6NZk/fVkvh00 BQAwgYsxCzAJBgNVBAYTAkhVMREwDwYDVQQHDAhEZWJyZW RXhhbXBsZSBJbmMuMRQwEgYDVQQLDAtJVCBTZWN1cml0eT bXBsZS5jb20xJjAkBgkqhkiG9w0BCQEWF3N5c2xvZ2FkbW MB4XDTIyMDEzMTEzNTQwMVoXDTIzMDEzMTEzNTQwMVowgY MREwDwYDVQQHDAhEZWJyZWNlbjEVMBMGA1UECgwMRXhbX VQQLDAtJVCBTZWN1cml0eTEUMBIGA1UEAwwLZXhbXBsZS 9w0BCQEWF3N5c2xvZ2FkbWluQGV4YW1wbGUuY29tMIICIj AA0CAg8AMIICCgKCAgEAryJ8ISElvA90Fyf1c0epR8gEAW Gg9Ru/KumTveS3vCTGNLlx+q+76j8Xi2n6JwZdMPPqrSPs XAJYIm115WcApnRsNr6o6bHHyiyNvV/4da0cP7B1E0YPXh IKu/WWJcfyr88F0J5kL5TtzEo+gxAEwzFHGhSd15hCjRHL 14IR4kznpMHofm7n0MKIv02eV3TYshmp5Z9BMY0a0DV6	Download gwDQYJKoZIhvcNAQ NlbjEVMBMGA1UECg EUMBIGA1UEAwwLZX luQGV4YW1wbGUuY2 sxCzAJBgNVBAYTAk BsZSBJbmMuMRQwEg 5jb20xJjAkBgkqhk BsZSBJbmMuMRQwEg 5jb20xJjAkBgkqhk ANBgkqhkiG9w0BAQ WjEisN/afjLRRQjH C3uoESnPefE3Ao/+ Hs8ULDVg1G+G20Ke VTqv16xF/I7SaR0X lcoYeDqZjehLEgYv	EL WM Shh 91 Shy PEF IJ FF Se4 SFP Ci
Common name example.com	Valid from 2022-01-31	Valid to 2023-01-31
ОК		

The pop-up window allows you to:

• Download the certificate or certificate chain.

NOTE: Certificate chains can only be downloaded in PEM format.

- View and copy the certificate or certificate chain.
- Check the names and the hierarchy of certificates (if it is a certificate chain and there is more than one certificate present).

On hovering over a certificate name, the subject of the certificate is displayed, describing the entity certified.

• Check the validity dates of the certificate or certificates making up the chain.

On hovering over a particular date, the exact time of validity is also displayed.

After uploading the certificate or certificate chain, the presence or absence of the string **(chain)** displayed after the name of the certificate will indicate whether the certificate is a certificate chain or a single certificate.

Then, back on the **Certificate** page of the Welcome Wizard, click in the **Server private key** field, upload the private key, and enter the password protecting the private key.



Figure 15: Uploading a private key

	Server private key	×
Upload key		×.
Upload: Choose File No file cho Password:	osen	Upload
Copy-paste key Key:	Set	*
Password:		/

NOTE: SSB accepts private keys in PEM (RSA and DSA), PUTTY, and SSHCOM/Tectia format. Password-protected private keys are also supported.

One Identity recommends:

- Using 2048-bit RSA keys (or stronger).
- Using the SHA-256 hash algorithm (or stronger) when creating the public key fingerprint.

NOTE: The syslog-ng Store Box (SSB) appliance accepts passwords that are not longer than 150 characters. The following special characters can be used:

! " # \$ % & ' () * + , - . / : ; < > = ? @ [] ^ - ` { | } \ _ ~

7. Review the data entered in the previous steps. This page also displays the certificate generated in the last step, the RSA SSH key of SSB, and information about the license file.



Figure 16: Review configuration data



Welcome to syslog-ng Store Box

Configuration details	
Hostname:	demo
Domainname:	example.com
External address:	10.30.255.76
Management address:	10.30.255.76
Netmask:	255.255.255.0
Default gateway:	10.30.255.254
DNS server:	10.30.255.254
Timezone:	Europe/Budapest
NTP server:	10.30.255.254
SSL certificate:	/C=HU/L=Szeged/O=Example Inc./OU=IT Security/CN=demo.example.com
SSH RSA key:	1024 SHA256:BjvQd+LJLhhALNtzeLXsj1BTNntMfkd0Zobinxp0s1Q
Licensed version:	6.0
Licensed customer:	TEST ACCOUNT FOR SERVICE - AMER 1
Licensed hosts:	Unlimited
License serial:	127-417-747
Back	Finish

If all information is correct, click **Finish**.

A CAUTION:

The configuration takes effect immediately after clicking Finish. Incorrect network configuration data can render SSB unaccessible.

SSB is now accessible from the regular web interface via the IP address of its external interface.

After you finish configuring your SSB unit (which you can use as a standalone SSB unit, or as the primary node of a HA cluster), your browser is automatically redirected to the IP address set as the external interface of SSB, where you can log in to the web interface of SSB using the admin username and the password you set for this user in the Welcome Wizard.



Figure 17: Logging in to SSB

Login						
Hello 10.15.15.155, welco	ome to syslog-ng Store Box!					
Login:						
Password:						
	Login					

Importing an existing SSB configuration

To import an existing SSB configuration to be used as a standalone unit, or as the primary node of a HA cluster

1. On the initial **Configuration** screen, select **Standalone or primary node configuration**.



Figure 18: Standalone or primary node configuration

Welcome	Liconso	Networking	lleore	Cortificato	Finish
weicome	License	Networking	Users	Certificate	FILISH

Welcome to syslog-ng Store Box

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Configuration

• Standalone or primary node configuration

- O HA IP configuration
 - > Standalone or primary node configuration
 - O New install
 - O Import configuration
 - O Transfer from another node

Next

2. Then select Import Configuration.



Figure 19: Import configuration



Welcome to syslog-ng Store Box

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Configuration

 Standalone or primary node configuration O HA IP configuration 	
 > Standalone or primary node configuration O New install O Import configuration 	
Configuration Configuration: Choose File No file chosen	
Encryption password:	ext

3. Click **Choose File** and select the configuration file to import.



NOTE: It is not possible to directly import a GPG-encrypted configuration into SSB, it has to be decrypted locally first.

4. Enter the password used when the configuration was exported into the **Encryption password** field.

For details on restoring configuration from a configuration backup, see Restoring SSB configuration and data on page 476.

5. Click Upload.

A CAUTION:

If you use the Import function to copy a configuration from one SSB to another, do not forget to configure the IP addresses of the second SSB. Having two devices with identical IP addresses on the same network leads to errors.

6. Review the data imported from the uploaded configuration.

Figure 20: Review configuration data



Welcome to syslog-ng Store Box

Configuration details	
Hostname:	demo
Domainname:	example.com
External address:	10.30.255.76
Management address:	10.30.255.76
Netmask:	255.255.255.0
Default gateway:	10.30.255.254
DNS server:	10.30.255.254
Timezone:	Europe/Budapest
NTP server:	10.30.255.254
SSL certificate:	/C=HU/L=Szeged/O=Example Inc./OU=IT Security/CN=demo.example.com
SSH RSA key:	1024 SHA256:BjvQd+LJLhhALNtzeLXsj1BTNntMfkd0Zobinxp0s1Q
Licensed version:	6.0
Licensed customer:	TEST ACCOUNT FOR SERVICE - AMER 1
Licensed hosts:	Unlimited
License serial:	127-417-747
Back	Finish

If all information is correct, click Finish.



A CAUTION:

The configuration takes effect immediately after clicking Finish. Incorrect network configuration data can render SSB unaccessible.

Transfer logspaces and configuration from an existing SSB

By using this option you can transfer logs and configuration from a running SSB to a new one in a single step. This saves you from the effort of backing up, archiving and importing logspace data after install, when migrating data from an older SSB model to a newer one.

Prerequisites

- Your source SSB and the new one must be in the same network, and they must be able to communicate with each other.
- The source SSB can be connected to with SSH.
- Your new SSB unit requires at least the amount of disk space that the logspace data takes up on your source SSB's internal storage.

Limitations

- The transfer works over IPv4 only, IPv6 is not supported.
- Your source SSB must be at least SSB version 6 LTS.
- The following items are exempt from the data transfer:
 - previously generated reports,
 - logspaces which are not located on the internal storage. For more iformation, see Assigning the SSB logspace of your choice to a custom cloud service provider data disk.

To transfer logspaces, user preferences and configuration from an existing SSB

1. On the initial **Configuration** screen, select **Standalone or primary node configuration**.



Figure 21: Standalone or primary node configuration

Welcome to syslog-ng Store Box

Software Transaction Agreement

Software Transaction Agreement (United States of America)

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Configuration

Standalone or primary node configuration

- O HA IP configuration
 - > Standalone or primary node configuration
 - O New install
 - O Import configuration
 - O Transfer from another node
- 2. Select **Transfer from another node** and fill the fields necessary for the transfer.



Figure 22: Transfer from another node



Welcome to syslog-ng Store Box

Users

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Configuration

O Standalone or primary node configuration

O HA IP configuration

> Standalone or primary node configuration

- O New install
- O Import configuration
- O Transfer from another node
 - > Transfer from another node

You can specify a running host's parameters.

Logs, SSB configuration and user preferences are transferred. Reports and logs residing on C² external data disks are not transferred.

Source address:

192.168.0.100

Source host key:

🖋 🛍 4096 SHA256:6qOowHqwURL5L7aGZup40VkQXss/Bk37y7DoQMpERrU

RSA public key:

by Quest

ssh-rsa AAAAB3NzaC1yc2EAAAADAQABAAABgQDTWiY5pkZ9W56mBcUIJrkssOXIOG+I6WrPy8 WhWf8CVcB5wwLC4JWoBFO84pvRBBRbX8oVTdFIukh7LZmiKFVd+PMXDucgNCZbZo4o L0w7JqY8mAt9ZAqq/2b2iv4KorNHPkMQIhYhEHobhGpIIInDWFBJrtjjlrLHzphbJ6 T8JE9pAIENJ/zbcIUPNeHshwXL8PDmTVVzJvP1ei/1755X1lRbxuYkjBkTMIEqkt/s uJpBQCFOzhaacZq6YagtqdiE9Dn30j26z5168tVF0NmmdaFTuaWHaovwBdIA0zpLa7 EgpZm1/yiR6oJ3sR+0VgJOA+noVdoa4hm4Zu+K13WTq2zzZU+3Mei+5JnJpwSL2/d/ UgqqxgMnhmy9OHSPvIzu3zaQmYOeAs4V5HBrWi358KCJsRdIS/lnmaQ7uCXpJCZSNc w+UFUFN9g00ZfAwrD13WeoAsQy1nvNUG7TijhBMNCrnPGLq6gpdTytNJlo3X973ARN

Add this public key into the list of Authorized keys of the source SSB under Basic
ONE IDENTITY
ings > Management > SSH settings.
SSB 7.3.0 LTS Administration Guid

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The Welcome Wizard and the first login

- a. **Source address:** The address of the source SSB where you would like to transfer data from.
- b. **Source host key:** Click z to provide the RSA public key of the source SSB.

	Source host key	×
Query host		*
rsa	✓ Query key from host: 192.168.0.100:22 Quer	y
Upload key		, pff
Upload: Choose File No file chosen	Upk	oad
Copy-paste key		્રષ્ટ
Key: Set		

Figure 23: Set source SSB public RSA key

You can query the source SSB directly for its RSA public key, or manually provide the public key either by uploading it or copy-pasting it into the Copy-paste key field.

c. **RSA public key:** The RSA public key of your new SSB installation. This key is only used for the data transfer process.

Please note that this RSA key is newly generated every time you reload the initial Welcome Wizard page before you start the transfer process.

Copy this key to your clipboard and add it to the list of **Authorized keys** on your source SSB under the **Basic Settings** > **Management** > **SSH settings** menu.



Figure 24: Set source SSB public RSA key



Click 🔮 and paste the key into the **Copy-paste key** field, then click **Set** and **Commit** your changes.

Figure 25: Add RSA public key

Changing key	×
Upload key	¥
Upload: Choose File No file chosen	Upload
Copy-paste key Key: Set	×
<pre>ssh-rsa AAAAB3NzaClyc2EAAAADAQABAAABAQCiIdxNJM44bsS34Aifb3mJ/b3gEBEV HV2NrydmDEY/RzqlziTN7DEa/bUt/3j+RCjpv+Y/iyYXTMa4d0aiiDxeWjWS M/hjrJkL8StTqJZsNZ92HQUZPrdSUkLhQazod29adf1h9Mttq/WaMIy95ro+ 8SS7ktoYFDievG29TEhHPBbe8IN9kPkVK497+gJxdcwtU9Jl1+KWZGSVu0/+ vbHsffiyUc1GkkqM3m/vMzenrIHKMKmb7ufWRImEZOqvHMwmdIIRlInd8sw/ yCD7sCMDfzvKDDZCkxJivApb05FsT98L www-data@ssb1</pre>	//nxIon5A UBf4titY xi5dF0BQ NNn+5+gg KXzZKg/g

- d. Click Next.
- 3. Review the configuration details which will be transferred from your source SSB.


Figure 26: Transfer confirmation



Welcome to syslog-ng Store Box

Configuration details of so	urce:
Hostname:	demo-source-ssb
Domainname:	example.com
External address:	192.168.0.100
Management address:	192.168.0.100
Netmask:	255.255.255.0
Default gateway:	192.168.0.254
DNS server:	192.168.0.254
Timezone:	Europe/Budapest
NTP server:	192.168.0.254
SSL certificate:	/C=HU/L=Szeged/O=Example Inc./OU=IT Security/ST=/CN=demo-source ssb.example.com
SSH RSA key:	1024 SHA256:9Jk073gLwTFM6KVIxFlfBRokYdBebGrVW4wnCcxz71A
Licensed version:	6.0
Licensed customer:	Example Inc.
Licensed hosts:	unlimited
License serial:	123-123-123

By pressing <u>Finish</u>, the data transfer process will start. At the end of the data transfer process the source SSB will be shut down and this SSB will take its place with the same configuration as the original source SSB.

The transfer process may take a longer time depending on the amount of data and your network speed.

In an ideal case, where the source SSB is not accepting logs during the data transfer, and this SSB storage's write speed does not limit the transfer, over a 1 Gigabit network, approximately 120 MiB can be transferred per second. This means that transferring 1 TiB of data takes at least 2.5 hours.

You should only use the source SSB for receiving, relaying of and searching for logs during the data transfer. If you change configuration on the source SSB during data transfer you may end up with inconsistent configuration and data loss on your new SSB.



By pressing **Finish**, the data transfer process will start. At the end of the data transfer process the source SSB will be shut down and this SSB will take its place with the same configuration as the original source SSB.



Finish

NOTE: The transfer process may take a longer time depending on the amount of data and your network speed. In an ideal case, where the source SSB is not accepting logs during the data transfer, and this SSB storage's write speed does not limit the transfer, over a 1 Gigabit network, approximately 120 MiB can be transferred per second. This means that transferring 1 TiB of data takes at least 2.5 hours.

A CAUTION:

You should only use the source SSB for receiving, relaying of and searching for logs during the data transfer. If you change configuration on the source SSB during data transfer you may end up with inconsistent configuration and data loss on your new SSB.

4. The data transfer takes place in the following eight steps:

NOTE: You can close this window or navigate away from your source SSB page during the transfer process, it will not be interrupted. However, there is a step which requires user interaction, therefore it is strongly advised to regularly check the transfer status.

- a. **Transferring configuration and user preferences:** A configuration bundle is automatically created on your source SSB and transferred to the new one.
- b. Synchronizing most of the logs: All already existing logspace data (excluding logspaces residing on external data disks, see Managing custom cloud service provider data disks for your logspaces in SSB) is transferred to your new SSB in this step.

NOTE: This step may take a longer time to finish depending on the amount of data to be transferred and your network speed.

c. **Synchronizing logs received during the previous step:** If your source SSB is receiving logs during the data transfer, then the logs which were received during the previous (and most likely longest) step are transferred in this step.

NOTE: If your source SSB has received large amount of logs in the last 24 hours then then calculating the delta to transfer in this step may take a long time.

d. **Waiting for confirmation:** By pressing Confirm in this step, the rest of the automatic process of the data transfer will take place.



Figure 27: Waiting for confirmation during transfer

Welcome Confirmation Transfer

Welcome to syslog-ng Store Box

ransfer status	
	Transferring configuration and user preferences
S	Synchronizing most of the logs
	Synchronizing logs received during the previous step
0	Waiting for confirmation
	Most of the logs have been transferred successfully.
	By pressing <u>Confirm</u> , syslog-ng will be stopped on the source SSB, remaining logs will be transferred, and at the end this SSB will take the place of the source SSB.
	Please note that logs may be lost during the transition.
	Proceed with the data transfer?
	Confirm
	Stopping syslog-ng on source
	Synchronizing the remaining logs from the source SSB
	Shutting down source cluster
	Applying configuration

A CAUTION:

If you press Confirm, the data transfer process cannot be interrupted anymore, it will be automatically completed.

- e. **Stopping syslog-ng on source:** Syslog-ng is stopped on your source SSB, logs are not received or relayed by your source SSB from this step.
- f. Synchronizing the remaining logs from the source SSB: Transferring the logs received by your source SSB during the confirmation step and before syslog-ng was shut down.

NOTE: If your source SSB has received large amount of logs in the last 24 hours then then calculating the delta to transfer in this step may take a long time.

- g. Shutting down source cluster: Your source SSB is shut down in this step. If your source SSB was operating in an HA cluster, then complete cluster will be shut down in the following order: first the secondary node (or Other node) then the primary node (or This node) will be shut down.
- h. **Applying configuration:** The previously transferred configuration is applied on your new SSB and you will be redirected to the SSB's login screen, which



has the same IP address as your previous (source) SSB.

Figure 28: Logging in to SSB

Login
Hello 10.15.15.155, welcome to syslog-ng Store Box!
Login:
Password:
Login

5. (Optional) If your source SSB was operating in HA and you would like to use your new SSB in an HA cluster as well, then please see Configuring your SSB unit as the secondary node of a HA cluster for configuring a second node.

Preparing the nodes on the SSB web interface for establishing a HA cluster

If you want to use the newly configured SSB unit as the primary node in a future HA cluster, and you want to add an additional SSB unit as the secondary node in your future HA cluster, you have to configure the **IP** addresses that you want to use for your primary node (referred to as **This node** on the web interface, and occasionally as master node in error messages and warnings), and the secondary node (referred to as **Other node** on the web interface, and occasionally as slave node in error messages and warnings).

To prepare the nodes on your SSB web interface for establishing a HA cluster

- 1. Log in to the SSB unit configured as the primary node for your future HA cluster.
- 2. Navigate to **Basic Settings** > **High Availability.**

The newly configured standalone unit is displayed under **High availability**, labeled as **This node**. The greyed out **Other node** is not yet configured, but in the **Interface IP** field, you can already set the **IP** address that you want to use on your secondary node later.

NOTE: Note that your **Cluster status** displays your primary SSB unit in a **STANDALONE** HA state.

- 3. In the **Interface IP** field on **This node**, set the **IP** address that you want to use for your primary node in your future HA cluster.
- 4. In the **Interface IP** field on **Other node**, set the **IP** address that you want to use for the secondary node in your future HA cluster.

NOTE: Make sure that the **IP** address you configure on **This node** is different from the **IP** address you configure on **Other node**.

5. **Commit** your changes.



NOTE: When your configuration changes are successfully saved, you will see a warning about the limitations of configuring your secondary node at this point. Click **OK**.

- 6. (Optional) Reboot your SSB unit. Alternatively, you can reboot your SSB unit later, after configuring a different unit as the secondary node of your future HA cluster.
- 7. Configure a different SSB unit as the secondary node of your future HA cluster.
- 8. Convert your nodes into a HA cluster on the SSB web interface.

Configuring your SSB unit as the secondary node of a HA cluster

This section describes how you can configure your syslog-ng Store Box (SSB) unit as the secondary node of a HA cluster in the syslog-ng Store Box (SSB) Welcome Wizard.

Prerequisites

Before configuring your SSB unit as the secondary node of your future HA cluster, you must have a standalone SSB unit configured as the primary node of your HA cluster, and prepare the nodes on your SSB web interface to establish a HA cluster from your SSB units.

For details on how you can configure your SSB unit as a standalone unit, or as the primary node of a HA cluster, see Configuring SSB as a standalone unit, or as the primary node of a HA cluster.

For details on how you can prepare the nodes on your SSB web interface to establish a HA cluster from your SSB units, see Preparing the nodes on the SSB web interface for establishing a HA cluster.

HA IP configuration

If you want to use your SSB unit as the secondary node of a HA cluster, you can use the syslog-ng Store Box Welcome Wizard, but with fewer configuration steps than when you are configuring your primary node.

To configure your SSB unit as the secondary node of a HA cluster

1. Open the *https://<IP-address-of-SSB-external-interface>* page in your browser and accept the displayed certificate. The Welcome Wizard of SSB appears.

TIP: The SSB console displays the IP address the external interface is listening on. SSB either receives an IP address automatically via DHCP, or if a DHCP server is not available, listens on the 192.168.1.1 IP address.

2. On the initial screen, you must accept the Software Transaction, License and End User License Agreements.

Read the Software Transaction, License and End User License Agreements and select I have read and agree with the terms and conditions. By clicking on I have



read and agree with the terms and conditions you accept the agreement that corresponds to the license you purchased (for details on subscription-based licensing, see License types on page 29). After the installation is complete, the Software Transaction, License and End User License Agreements can be read at **Basic Settings > System > License**.

Figure 29: The Software Transaction Agreement
Welcome License Networking Users Certificate Finish
Welcome to syslog-ng Store Box
Software Transaction Agreement
Software Transaction Agreement (United States of America) PLEASE READ THIS AGREEMENT CAREFULLY BEFORE USING THIS PRODUCT. BY DOWNLOADING, INSTALLING OR USING THIS PRODUCT, YOU ACCEPT AND AGREE TO THE TERMS AND CONDITIONS OF THIS AGREEMENT. FOR ORDERS PLACED OUTSIDE THE UNITED STATES OF AMERICA, PLEASE GO TO https://oneidentity.com/legal/sta.aspx TO VIEW THE APPLICABLE VERSION OF THIS AGREEMENT FOR YOUR COUNTRY OR REGION. IF YOU DO NOT AGREE TO THE TERMS AND CONDITIONS OF THIS AGREEMENT OR THE APPLICABLE VERSION OF THIS AGREEMENT FOR YOUR COUNTRY OR REGION. IF YOU DO NOT AGREE TO THE TERMS AND CONDITIONS OF THIS AGREEMENT OR THE APPLICABLE VERSION OF THIS AGREEMENT FOR YOUR COUNTRY OR REGION, DO NOT DOWNLOAD, INSTALL OR USE THIS PRODUCT. IF YOU HAVE A SIGNED AGREEMENT WITH PROVIDER THAT IS SPECIFICALLY REFERENCED IN AN ORDER THAT IS EXECUTED BETWEEN YOU AND PROVIDER, THEN THAT SIGNED AGREEMENT WILL SUPERSEDE THIS AGREEMENT. This Software Transaction Agreement (the "Agreement") is made between you, the Curtement
("Customer" or "You") and the Provider, as defined below.
Confirmation
I have read and agree with the terms and conditions:
By accepting the terms and conditions, you agree with the Software Transaction Agreement, in accordance with your purchase order.
Configuration
• Standalone or primary node configuration
O HA IP configuration
> Standalone or primary node configuration
• New install
O Import configuration
O Transfer from another node
Next

3. Select HA IP configuration.



Figure	30:	Select	HA	IP	configuration
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Welcome to syslog-ng Store Box

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Configuration									
O Standalone or primary node co	nfiguration								
• HA IP configuration									
> HA IP configuration									
HA IP Address:									
		Nevt							

4. Enter the HA IP Address that you previously set in the Interface IP field on Other node.



Welcome	License	Ne	etworking	 Users	Certificate	Finish

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Confirmation

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Configuration								
O Standalone or primary node con	figuration							
• HA IP configuration								
> HA IP configuration								
HA IP Address:	192.168.1.2							
		Next						

5. Click Next.

The Welcome Wizard displays the confirmation that you have successfully configured your secondary node.



Figure 32: HA IP configuration successful

Welcome Finish

Welcome to syslog-ng Store Box



- 6. (Optional) To modify your configured **HA IP Address**, click **Back**.
- 7. If you do not want to change anything in your configuration, you can continue to convert your nodes into a HA cluster.

Converting your primary node and secondary node to a HA cluster on the SSB web interface

- 1. (Optional) If you have not done it previously, reboot the SSB unit that you previously configured as the primary node for your HA cluster.
- Log in to the SSB unit configured as the primary node, and navigate to Basic Settings > High Availability.

Under **High availability**, both configured nodes are displayed, both in **STANDALONE** HA state.

3. Click Convert to Cluster.

Your **Cluster status** will display that you are in **CONVERTED** HA state.

- 4. Continue by either shutting down, and then powering up your HA cluster, or shutting down, and then powering up your nodes one by one:
 - **Rebooting the HA cluster:** If you do not want to closely monitor shutting down, and then rebooting your nodes separately, click **Reboot cluster**.

You will have to log in to the SSB web interface again.

- Shutting down, then powering up your nodes separately:
 - 1. Click **Shutdown** on your secondary node (**Other node**).

While the node of your choice is shutting down, your our **Cluster status** will display that you are in **DEGRADED** HA state.

2. Click **Reboot** on the primary node (**This node**).



You will have to log in to the SSB web interface again.

- 3. Power up your secondary node (**Other node**).
- Log in to the SSB unit configured as your primary node, and navigate to Basic Settings > High Availability.

While SSB is synchronizing the newly rebooted nodes, your **Cluster status** will display that you are in **DEGRADED SYNC** HA state. Depending on your configuration, synchronization may take a while.

When SSB successfully finishes synchronizing your nodes, your **Cluster status** displays that SSB is operating in **HA**.

6. (Optional) After your HA cluster is in **HA** state, you can change the configuration settings on your nodes if you want to.



Basic settings

syslog-ng Store Box (SSB) is configured via the web interface. Configuration changes take effect automatically after clicking **Commit**. Only the modifications of the current page or tab are activated — each page and tab must be committed separately.

- For the list of supported browsers, see Supported web browsers.
- For a description of the web interface of SSB, see The structure of the web interface.
- To configure network settings, see Network settings.
- To configure date and time settings, see Date and time configuration.
- To configure system logging and email alerts, see SNMP and email alerts.
- To configure system monitoring, see Configuring system monitoring on SSB.
- To configure data and configuration backups, see Data and configuration backups.
- To configure archiving and clean-up, see Archiving and cleanup.
- For a description of the backup and archiving protocols, see Data and configuration backups.

Supported web browsers

The syslog-ng Store Box (SSB) web interface can be accessed only using TLS encryption and strong cipher algorithms. The browser must support HTTPS connections, JavaScript, and cookies. Make sure that both JavaScript and cookies are enabled.

NOTE: SSB displays a warning message if your browser is not supported or JavaScript is disabled.

If you have successfully accessed the SSB web interface using HTTPS at least once, your browser will remember this, and on any subsequent occasions, it will force you to access SSB using HTTPS, even if you try loading it through an HTTP connection. This is thanks to the HTTP Strict Transport Security (HSTS) policy, which enables web servers to enforce web browsers to restrict communication with the server over an encrypted SSL/TLS connection for a set period. Web servers declare the HSTS policy using a special Strict-Transport-Security response header field.

This might, however, cause issues in any of the following cases:



- When the SSL certificate of SSB's web interface has expired. In this case, any attempt to access the web interface using a secure connection will fail with an error message.
- When you switch the trusted CA-signed certificate to a self-signed certificate for SSB's web interface. As per HSTS design, a self-signed certificate is not taken to have been issued by a trusted CA, therefore any secure connections to the SSB web interface will fail with an error message.

The resolution to the above-mentioned issues is to:

• Remove the HSTS settings in your browser. This must be done locally, in a browser-specific way. For detailed instructions, consult the support site of the browser you are using.

OR

• Upload a new certificate, using a different browser on a different machine. For detailed instructions on how to upload external certificates to SSB, see *Uploading external certificates to SSB* in the *Administration Guide*.

Supported browsers:

Mozilla Firefox 52 ESR

We also test SSB on the following, unsupported browsers. The features of SSB are available and usable on these browsers as well, but the look and feel might be different from the supported browsers. Internet Explorer 11, Microsoft Edge, and the currently available version of Mozilla Firefox and Google Chrome.

The structure of the web interface

The web interface consists of the following main sections:

Main menu: Each menu item displays its options in the main workspace on one or more tabs. Click a menu item to display the list of available tabs.



	RE BOX admin In 10.30.255.68 admin 10.30.255.68 admin 2019-11-08 14:07 from 10.30.255.68 ati-ssb3.ssb.balabit	
Basic Settings	Logspace local V Search expression Enter your search expression Ø Search	?
Policies	1000 2019-11-08 14:09:02 Q Jump to last: (select) 2019-11-08 14:24:02 1	*
Log Search Logspaces Content-Based Alerts	60 = 30 secs	>
SQL Destinations Peer Configuration Changes	2019-11-08 14:10:00 2019-11-08 14:13:00 2019-11-08 14:16:00 2019-11-08 14:19:00 2019-11-08 14:22:00 Search results: 3	41
Log Alerts Archive & Cleanup	10 ▼ E First ∧ Up ★ Page up E Customize column	าร
Reports	# Processed Timestamp & Host & Prio & Program Message	
User menu Private keystore Change password	1 2019-11-08 14:09:05 ati-ssb3 6 systemd Starting Clean php session files 2 2019-11-08 14:09:05 ati-ssb3 6 systemd Started Clean php session files. 3 2019-11-08 14:09:52 ati-ssb3 7 ssb/web DEBUG (admin@10.30.255.68) Running command; cmd="stat" '-f	> > >
Preferences Logout	4 2019-11-08 14:09:56 ati-ssb3 7 ssb/web DEBUG (admin@10.30.255.68) Running command; cmd="psi '-p' 5 2019 11 02 11 02 12 02	>
System monitor	5 2019-11-08 14:09:56 ati-ssb3 7 ssb/web DEBUG (admin@10.30.255.68) Running command; cmd="rrdtool 6 2019-11-08 14:09:56 ati-ssb3 7 ssb/web DEBUG (admin@10.30.255.68) Running command; cmd="rrdtool	>
Remaining time: 07:47 License: DEMO Modules:	7 2019-11-08 14:09:56 ati-ssb3 7 ssb/web DEBUG (admin@10.30.255.68) Running command; cmd="rrdtool 8 2019-11-08 14:09:56 ati-ssb3 7 ssb/web DEBUG (admin@10.30.255.68) Running command; cmd="rrdtool	> >
syslog-ng: Running Active Hosts: 3	9 2019-11-08 14:10:00 ati-ssb3 6 ssb/logst INFO (root@localhost) Collecting syslog-ng statistics	>
Senders: 2 Load 1: 0.13 Load 15: 0.10	10 2019-11-08 14:10:00 ati-ssb3 7 ssb/logst DEBUG (root@localhost) Reading configuration changes	>
CPU Mem Disk Swap	☑ Last ✓ Down ¥ Page down	
50%	© 2019 One Identity Software International Limited. All rights reserved. www.syslog-ng.com	

Figure 33: Structure of the web interface

User menu: Provides possibilities to change your syslog-ng Store Box (SSB) password, to log out, and disable confirmation dialogs and tooltips using the **Preferences** option.

Figure 34: User menu

3% 25% 5% 0%



User info: Provides information about the user currently logged in:

- username
- IP address of the user's computer
- ● date and IP address of the user's last login



Figure 35: User info

着 admin 🕮 10.30.255.62 📣 2017-11-30 12:50 from 10.30.255.62

System monitor: Displays accessibility and system health information about SSB, including the following:

Figure 36: System monitor



- Time: System date and time.
- **Remaining time:** The time remaining before the session to the web interface times out.

NOTE: To change timeout settings, navigate to **Basic Settings** > **Management** > **Web interface and RPC API settings** > **Session timeout** and enter the timeout value in minutes.

- **Locked:** Indicates that the interface is locked by another administrator (for details, see Multiple web users and locking on page 89).
- Modules: The status of syslog-ng running on SSB (ideally it is RUNNING).
- License: License information if the license is not valid, or an evaluation version license has expired.



- **Raid status:** The status of the RAID devices, if synchronization between the disks is in progress.
- Active:

Hosts: the number of clients (log source hosts) where the log messages originate from (for example computers)

Senders: the number of senders where the log messages directly come from (for example, relays)

Example: Number of hosts and senders

For example: if 300 clients all send log messages directly to SSB the Hosts and Senders are both 300.

If the 300 clients send the messages to 3 relays (assuming that the relays do not send messages themselves) and only the relays communicate directly with SSB then Hosts is 300, while Senders is 3 (the 3 relays).

If the relays also send messages, then Hosts is 303, while Senders is 3 (the 3 relays).

- **HA:** The HA status and the ID of the active node if two SSB units are running in a High Availability cluster. If there are redundant Heartbeat interfaces configured, their status is displayed as well. If the nodes of the cluster are synchronizing data between each other, the progress and the time remaining from the synchronization process is also displayed.
- Average system load during the
 - Load 1: last minute
 - Load 15: last fifteen minutes
- CPU, memory, hard disk, and swap use. Hover the mouse above the graphical bars to receive a more details in a tooltip, or navigate to **Basic Settings** > **Dashboard** for detailed reports.

NOTE: If you have installed SSB from Azure, the swap column is not available, because in this case, swap memory is not used.

The System monitor displays current information about the state of SSB. To display a history of these parameters, go to **Basic Settings** > **Dashboard**. For details, see Status history and statistics on page 406.

Elements of the main workspace

The main workspace displays the configuration settings related to the selected main menu item.



Figure 37: Main workspace



- **Commit** Each page includes one or more blue action buttons. The most common action button is the **Commit**, which saves and activates the changes of the page.
- Show/Hide Details: Displays or hides additional configuration settings and options.
- Create entry: Create a new row or entry (for example, an IP address or a policy).
- **Delete entry**: Delete a row or an entry (for example, an IP address or a policy).
- **Open/collapse lists**: Open or close a list of options (for example, the list of available reports).
- Modify entries or upload files: Edit an entry (for example, a host key, a list, and so on), or upload a file (for example a private key). These actions open a popup window where the actual modification can be performed.
- **(Move up**), **(Move down**): Positions an item in a list, modifying the order of items. The order of items in a list (for example, the order of log paths) is important. For example, when syslog-ng Store Box (SSB) evaluates log paths, it looks at the log paths in descending order.

Message window: Displays the error messages and responses of SSB to the user's actions in a popup window, for example **Configuration saved successfully**. All messages are included in the system log. For detailed system logs (including message history), see the **Troubleshooting** tab of the **Basic** menu. To make the window appear only for failed actions, navigate to **User menu > Preferences** and enable the **Autoclose successful commit messages** option.

Figure 38: Message window



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Multiple web users and locking

Multiple administrators can access the syslog-ng Store Box (SSB) web interface simultaneously, but only one of them can modify the configuration. This means that the configuration of SSB is automatically locked when the first administrator who can modify the configuration accesses a configuration page (for example, the **Basic Settings, AAA**, or **Logs** menu). The username and IP address of the administrator locking the configuration is displayed in the **System Monitor** field. Other administrators must wait until the locking administrator logs out, navigates to a page that is not concerned with modifying the configuration (for example, the **Search** page), or the session of the administrator times out. However, it is possible to access the **Search** and **Reporting** menus, or browse the configuration with only View rights (for details, see Managing user rights and usergroups on page 149).

NOTE: If an administrator logs in to SSB using the local console or a remote SSH connection, access via the web interface is completely blocked. Inactive local and SSH connections time out just like web connections. For details, see Accessing the SSB console on page 176.

Web interface and RPC API settings

syslog-ng Store Box (SSB) prevents brute force attacks when logging in. If you repeatedly try logging in to SSB using incorrect login details within a short period of time (10 times within 60 seconds), the source IP gets blocked on UI destination port 443 for 5 minutes. Your browser displays an **Unable to connect** page.

By default, SSB terminates the web session of a user after ten minutes of inactivity. To change this timeout value, adjust the **Basic Settings** > **Management** > **Web interface and RPC API settings** > **Session timeout** option.

In addition to controlling the web session timeout value, you can also specify the cipher suites to be permitted in the HTTPS connection.

The **Basic Settings** > **Management** > **Web interface and RPC API settings** > **Cipher suite** option allows you to choose the strength of the allowed cipher suites using one of the following options:

• **Compatible**: It is a large set of cipher suites determined by the following cipher string:



ALL: !aNULL: !eNULL

The Compatible setting may allow permitting (and hence not safe) cipher suites for the Transport Layer Security (TLS) negotiations.

• **Secure**: A smaller and more strict set of cipher suites where vulnerable cryptographic algorithms are eliminated. This cipher suite set is determined by the following cipher string:

HIGH: !COMPLEMENTOFDEFAULT: !aNULL: !DHE-RSA-AES128-SHA: !DHE-RSA-AES256-SHA: !ECDHE-RSA-AES128-SHA: !ECDHE-RSA-AES256-SHA: !AES128-SHA: !AES256-SHA

Figure 39: Basic Settings > Management > Web interface and RPC API settings — Set session timeout and Cipher suite

Syslog-ng	STC	DRE BOX	💄 admin	□ □ 10.30.255.68	2019-11-06 14:41 from 10.30.255.68	test18-general.ssb
Basic Settings Network						Commit
System High Availability		Syslog				2
Date & Time Management		Mail settings				2
Monitoring Alerting		SSH settings			2	
Troubleshooting		Web interface and R	¢.			
AAA		Session timeout:	10	min	utes	
Policies		Cipher suite security le	vel:			
Log		Secure 1				
Reports		Recommende	d			
		O Compatible ()				
User menu			Show cipher suites			

Network settings

The **Basic Settings** > **Network** tab contains the network interface and naming settings of syslog-ng Store Box (SSB).



Figure 40: Basic Settings > Network > Interfaces — Network settings

Basic Settings				Commit
System	Interfaces			×
Date & Time Management	External interface:			
Monitoring Alerting Troubleshooting Dashboard AAA	Address (IPv4 / IP 10.12.165.27 fec0:b190::10:12:165:27	v6) Netmask (IPv4) / Prefix (IPv6) 255.255.248.0 32		
Policies Log	Management enable	d: 🕑		
Search	Management interface:			
Reports	Enable management	interface: 🕑		
User menu Private keystore	Address (IPv4 / IP fec0:a160::10:12:165:27	v6) Netmask (IPv4) / Prefix (IPv6) 32		
Change password	Routing table:			
Logout	Address (IPv4/ IPv	/6) Netmask (IPv4) / Prefix (IPv6)	Gateway (IPv4 / IPv6)	
System monitor Time: 2020-04-30 10:04 Remaining time: 06:18 Locked: admin@10.12.15.134	0.0.00 :: ::	0.0.0.0 10 0 fr 0 fr	0.12.167.254	
Modules: syslog-ng: Running Active Hosts: 2 Senders: 1	Reply on same interfa	ace:		
Load 1: 0.20 Load 15: 0.02	Naming			*
	Hostname:	esx-ip27		
50%	Nick name:			
	DNS search domain:	ssb.balabit		
0%	Primary DNS server: Secondary DNS server:	10.12.192.1		
	Ethernet links			/
	Internal interface:	Link: •		
	External Interface:	Link: 10000Mb/s 🖋		
	HA interface:	Link: O		

Interfaces > External interface: The address and netmask / prefix of the SSB

network interface that receives client connections. Click the **(Add row)** and **(Delete row)** icons to add new alias IP addresses (also called alias interfaces) or delete existing ones. You must configure at least one external interface. If you disable the management interface, you can also access the SSB web interface through the external interface. When multiple external interfaces are configured, the first one refers to the physical network interface, all others are alias interfaces. You can access the SSB web interface from all external interfaces (if no management interface is configured).

Optionally, you can enable access to the SSB web interface even if the management interface is configured by activating the **Management enabled** function.



A CAUTION:

If you enable management access on an interface and configure alias IP address(es) on the same interface, SSB will accept management connections only on the original address of the interface.

NOTE: The IPv6 support on syslog-ng Store Box (SSB) only enables management and UI access, but SSB cannot send or accept logs through IPv6 addresses. As a result, the external interface must have at least one IPv4 address configured.

NOTE: Do not use IP addresses that fall into the following ranges:

- IPv4 addresses
 - 1.2.0.0/16 (reserved for communication between SSB cluster nodes)
 - 127.0.0.0/8 (localhost IP addresses)
- IPv6 addresses
 - ::1/128 (loopback address)
 - fe80::/10 (link-local addresses)

NOTE: The speed of the interface appears for every interface. In SSB version 4 F5 and later, you cannot manually change the speed of the interface.

When SSB is deployed in a virtual environment and only a single network interface is configured, that single network interface starts to serve as the management interface. In such cases, the **Management enabled** function becomes redundant. Instead, a message displays that access to the web interface and the RPC API is enabled on every configured IP address.



Figure 41: Basic Settings > Network > Interfaces — Management enabled on every configured IP address

Exte	ernal interface:			
	Address (IPv4 / IPv6)	Netmask (IPv4) / Prefix (IPv6)		
	10.12.165.27	255.255.248.0	0	
	fec0:b190::10:12:165:27	32	•	
			•	
	Management enabled:			
Mar	agement interface:			
	Enable management interf	ace: 🕑		
	Address (IPv4 / IPv6)	Netmask (IPv4) / Prefix (IPv6)		
	fec0:a160::10:12:165:27	32		
Rou	ting table:			
	Address (IPv4/ IPv6)	Netmask (IPv4) / Prefix (IPv6)	Gateway (IPv4 / IPv6)	
	0.0.0.0	0.0.0.0	10.12.167.254	•
	:	0	fec0:a160::1	•
		0	fec1:b190::1	•
				0
	Reply on same interface:	0		

Interfaces > **Management interface**: The address and netmask / prefix of the SSB network interface used to access the SSB web interface. If the management interface is configured, the web interface can be accessed only through this interface, unless:

- Access from other interfaces is explicitly enabled.
- Only one network interface has been defined, which then serves as the management interface.

NOTE: Do not use IP addresses that fall into the following ranges:

- IPv4 addresses
 - 1.2.0.0/16 (reserved for communication between SSB cluster nodes)
 - 127.0.0.0/8 (localhost IP addresses)
- IPv6 addresses
 - ::1/128 (loopback address)
 - fe80::/10 (link-local addresses)

Interfaces > **Routing table**: When sending a packet to a remote network, SSB checks the routing table to determine the path through which the packet must be sent. If there is no information in the routing table, the packet is sent to the default gateway.

Use the routing table to define static routes to specific hosts or networks. You have to use the routing table if the internal interface is connected to multiple subnets,



because the default gateway is (usually) towards the external interface. Click the and icons to add new routes or delete existing ones. A route means that messages sent to the **Address (IPv4/IPv6) / Netmask (IPv4) / Prefix (IPv6)** network should be delivered to **Gateway (IPv4 / IPv6)**. An option is also provided to override the default behavior of always routing outgoing packets based on the destination address and instead reply on the interface of the incoming packets.

- For more information, see Configuring the routing table on page 96.
- **Naming** > **Hostname**: The name of the machine running SSB.
- **Naming** > **Nick name**: The nickname of SSB. Use it to distinguish the devices. It is displayed in the core and boot login shells.
- Naming > DNS search domain: Name of the domain used on the network. When resolving the domain names of the audited connections, SSB will use this domain to resolve the target hostname if the appended domain entry of a target address is empty.

Naming > **Primary DNS server**: IP address of the name server used for domain name resolution.

• Naming > Secondary DNS server: IP address of the name server used for domain name resolution if the primary server is unaccessible.

Configuring the external interface

This section describes how to activate the external interface.

To activate the external interface

1. Navigate to **Basic Settings** > **Network** > **Interfaces**.

Figure 42: Basic Settings > Network > Interfaces > External interface — Configuring the external interface



- 2. Under External interface, select Management enabled.
- 3. Address (IPv4 / IPv6): Enter the IP address of SSB's external interface.
- Netmask (IPv4) / Prefix (IPv6): Enter the netmask / prefix related to the IP address.



NOTE: The IPv6 support on syslog-ng Store Box (SSB) only enables management and UI access, but SSB cannot send or accept logs through IPv6 addresses. As a result, the external interface must have at least one IPv4 address configured.

NOTE: When entering IPv6 addresses, consider that the IPv6 address configured on the external interface and the IPv6 address configured on the management interface cannot be the same.

5. Click Commit

Configuring the management interface

This section describes how to activate the management interface.

NOTE: When syslog-ng Store Box (SSB) is deployed in a virtual environment and only a single network interface is configured, that single network interface starts to serve as the management interface. In such cases, the **Enable management interface** function becomes redundant and is not displayed on the user interface.

To activate the management interface

1. Navigate to **Basic Settings** > **Network** > **Interfaces**.

Figure 43: Basic Settings > Network > Interfaces > Management interface — Configuring the management interface

Mar	Management interfac e :			
	Enable management interfa	ice: 🕑		
	Address (IPv4 / IPv6)	Netmask (IPv4) / Prefix (IPv6)		
	fec0:a160::10:12:165:27	32		

- 2. Under Management interface, select Enable management interface.
- 3. Address (IPv4 / IPv6): Enter the IP address of SSB's management interface.
- 4. **Netmask (IPv4) / Prefix (IPv6)**: Enter the netmask / prefix related to the IP address.

NOTE: Do not use IP addresses that fall into the following ranges:

- IPv4 addresses
 - 1.2.0.0/16 (reserved for communication between SSB cluster nodes)
 - 127.0.0.0/8 (localhost IP addresses)
- IPv6 addresses
 - ::1/128 (loopback address)
 - fe80::/10 (link-local addresses)

NOTE: When entering IPv6 addresses, consider that the IPv6 address configured on the external interface and the IPv6 address configured on the management



interface cannot be the same.

5. **A** CAUTION:

After clicking <u>commit</u>, the web interface will be available only through the management interface. The web interface will not be accessible using the current (external) interface, unless the Management enabled option is selected for the external interface.

Make sure that the Ethernet cable is plugged in and that the management interface is connected to the network by checking the status of the Ethernet links in Basic settings > Network > Ethernet links. If the cable is plugged in and the interface is connected to the network, the 🖉 (Link detected) icon and the connection speed appear next to Link: in the respective interface field.

When using High Availability, ensure that the management interface of both SSB units is connected to the network.

The HA interface section indicates if a link is detected on the high availability interface.

Click Commit

Configuring the routing table

The routing table contains the network destinations syslog-ng Store Box (SSB) can reach. You have to make sure that the local services of SSB (including connections made to the backup and archive servers, the syslog server, and the SMTP server) are routed properly.

You can add multiple addresses along with their respective gateways.

A CAUTION:

Complete the following procedure only if the management interface is configured, otherwise the data sent by SSB will be lost. For details on configuring the management interface, see Configuring the management interface on page 95.

To configure the routing table

1. To add a new routing entry, navigate to **Basic Settings** > **Network** > **Interfaces** and in the **Routing table** field, click ■.



Rou	ting table:			
	Address (IPv4/ IPv6)	Netmask (IPv4) / Prefix (IPv6)	Gateway (IPv4 / IPv6)	
	0.0.0.0	0.0.0.0	10.12.167.254	•
	:	0	fec0:a160::1	•
	:	0	fec1:b190::1	•
				0
	Reply on same interface:	0		

Figure 44: Basic Settings > Network > Interfaces > Routing

- 2. Enter the IP address of the remote server into the Address (IPv4 / IPv6) field.
- 3. Enter the related netmask/prefix into the **Netmask (IPv4) / Prefix (IPv6)** field.
- Enter the IP address of the gateway used on that subnetwork into the Gateway (IPv4 / IPv6 field.

NOTE: Do not use IP addresses that fall into the following ranges:

- IPv4 addresses
 - 1.2.0.0/16 (reserved for communication between SSB cluster nodes)
 - 127.0.0.0/8 (localhost IP addresses)
- IPv6 addresses
 - ::1/128 (loopback address)
 - fe80::/10 (link-local addresses)
- 5. (Optional) If you want to reply on the same interface where a packet came in, select **Reply on same interface**. This instructs SSB to disregard connected networks other than the network of the incoming packet's interface when routing reply packets.
- 6. Click Commit

Date and time configuration

You can configure date and time-related settings of syslog-ng Store Box (SSB) on the **Date & Time** tab of the **Basic** page.

NOTE: Configuring Date & Time and NTP simultaneously is not possible. Either configure the local date and time manually, or synchronize system time with a time server.





Figure 45: Basic Settings > Date & Time — Set date and time

A CAUTION:

It is essential to set the date and time correctly on SSB, otherwise the date information of the logs will be inaccurate.

SSB displays a warning on this page and sends an alert if the time becomes out of sync.

To explicitly set the date and time on SSB, enter the current date into respective fields of the **Date & Time Settings** group and click **Set Date & Time**.

NOTE: If the time of SSB is very inaccurate (that is, the difference between the system time and the actual time is great), it might take a long time to retrieve the date from the NTP server. In this case, click **Sync now** to sync the time immediately using SNTP.

Configuring a time (NTP) server

This section describes how to retrieve the date automatically from a time server.

A CAUTION:

One Identity recommends not changing the timezone, because logspace rotation is based on your currently configured local timezone. If you change the timezone, you will not be able to search in your previously stored logs. Before changing the timezone, contact our Support Team.

To retrieve the date automatically from a time server

- 1. Select your timezone in the **Timezone** field.
- 2. Enter the IP address of an NTP time server into the **Address** field.



To add new servers or delete existing ones, click <a>[Add row] and <a>[X] Delete row, respectively.

NOTE: Use an NTP server of high time accuracy. SSB needs high time accuracy for processing its logs with as exact timestamps as possible. Any inaccuracy will be detected by SSB, and the server will be rejected.

- 3. Click Commit
- 4. To sync the time immediately using SNTP, click **Sync now**.

NOTE: If your local system time is different from the NTP server time, it can result in a time gap in the time stamp of the logs before synchronization and the logs after synchronization. The time gap may appear longer than the time that has actually passed. Therefore, logs collected before the synchronization might have time stamps that do not correspond to the NTP server time.

SNMP and email alerts

The following sections describe how you can configure email and SNMP alerts on syslog-ng Store Box (SSB).

Configuring email alerts

This section describes how to configure email alerts.

To configure email alerts

- 1. Navigate to **Basic Settings > Management > Mail settings**.
- 2. Enter the IP address or the hostname of the mail server into the **SMTP server** address field.

Figure 46: Basic Settings > Management > Mail settings — Configure email sending

Mail settings		*
SMTP server address:	mail.example.com	
Send e-mails as:	ssb@example.com	
Administrator's e-mail address:	syslogadmin@example.com	
Send e-mail alerts to:	alerts@example.com	
Send reports to:	boss@example.com	

3. Enter the email address where you want to receive emails from into the Send emails as field. This can be useful for email filtering purposes. syslog-ng Store Box (SSB) sends emails from the address provided here. If no email address is entered, emails will be sent from the default email address.



- Enter the email address of the administrator into the Administrator's email address field. SSB sends notifications related to system-events (but not alerts and reports) to this address.
- 5. Enter the email address of the administrator into the **Send email alerts to** field. SSB sends monitoring alerts to this address.
- 6. Enter the email address the person who should receive traffic reports from SSB into the **Send reports to** field. For details on reports, see Reports on page 409.

```
To get alert emails, provide an email address in this field. Sending
alerts fails if these settings are incorrect, since the alerting email
address does not fall back to the administrator's email address by
default.
```

7. Click Commit

A CAUTION:

8. Click **Test** to send a test message.

If the test message does not arrive to the server, check if SSB can access the server. For details, see Troubleshooting SSB on page 462.

- 9. Select in which situations SSB should send an email alert. For details, see Configuring system monitoring on SSB on page 105.
- 10. Click Commit

Configuring SNMP alerts

syslog-ng Store Box (SSB) can send alerts to a central monitoring server via SNMP (Simple Network Management Protocol). This section describes how you can configure SNMP trap settings and SNMP alerts.

To configure SNMP trap settings

- 1. Navigate to **Basic Settings** > **Alerting** > **SNMP trap settings**.
- Enter the IP address or the hostname of the SNMP server into the SNMP server address field.

Figure 47: Basic Settings > Alerting > SNMP trap settings — Configure SNMP alerts using SNMP v2c

SNN	1P trap settings			×
SN	MP server address:	10.50.0.2		
۲	SNMP v2c		Enter the IP address or hostname of the SNMP server.	
0	SNMP v3			
	Community:	public		



- 3. Select the SNMP protocol to use.
 - To use the SNMP v2c protocol for SNMP queries, select SNMP v2c, and enter the community to use into the Community field.
 - To use the SNMP v3 protocol, select SNMP v3 and complete the following steps:

Figure 48: Basic Settings > Alerting > SNMP trap settings — Configuring SNMP alerts using SNMP v3

SNMP ti	rap settings			
SNMP s	erver address:	10.50.0.2		
O SNM	P v2c			
⊙ SNM	P v3			
	Username:		demo	
	Engine ID:		OxFFFFFF	FFFFF
	Authentication	method:		
	O SHA1			
	Authe	entication pa	ssword:	
	Encryption me	thod:		
	O Disable	d		
	• AES			
	Encry	ption passw	ord:	

- 1. Enter the username to use into the **Username** field.
- 2. Enter the engine ID to use into the **Engine ID** field. The engine ID is a hexadecimal number at least 10 digits long, starting with 0x. For example, 0xABABABABAB.
- 3. Select the authentication method (**SHA1**) to use from the **Authentication method** field.
- 4. Enter the password to use into the **Authentication password** field.
- 5. Select the encryption method (**Disabled** or **AES**) to use from the **Encryption method** field.

The supported AES method is AES-128.

6. In the case of AES, enter the encryption password to use into the **Encryption password** field.

NOTE: The syslog-ng Store Box (SSB) appliance accepts passwords that are not longer than 150 characters. The following special characters can be used:

! " # \$ % & ' () * + , - . / : ; < > = ? @ [] ^ - ` { | } \ _ ~

4. Click Commit



- 5. Select in which situations SSB must send an SNMP alert. For details, see Configuring system monitoring on SSB on page 105.
- 6. Click Commit

Querying SSB status information using agents

External SNMP agents can query the basic status information of syslog-ng Store Box (SSB). This section describes how you can configure which clients can query SSB's basic status information.

To configure which clients can query this information

1. Navigate to **Basic Settings > Monitoring > SNMP agent settings**.

Figure 49: Basic Settings > Monitoring > SNMP agent settings — Configure SNMP agent access (only SNMP v2c agent enabled)

Basic Settings Network System High Availability	Download MIBs			Commit
Date & Time Management Monitoring Alerting Troubleshooting Dashboard AAA Policies Log Search Reports	Client address: System location: System contact: System description: SNMP v2c agent: Community: SNMP v3 agent:	10.50.0.2		
User menu Private keystore Change password Preferences Logout	Agent access: No act 087AC40C-7235-0706 017AC40C-AA59-0706	de ive -0809-0CC47A083572 -0809-0CC47A0159AA	Community (v2c) public 087AC40C7235070608090CC47A083572 017AC40CAA59070608090CC47A0159AA	



Figure 50: Basic Settings > Monitoring > SNMP agent settings — Configure SNMP agent access (only SNMP v3 agent enabled)

Basic Settings Network System	Download MIBs					0	mmit
High Availability Date & Time	SNMP agent settings						, ≯ ≮
Management	Client address:	10.50.0.2					
Monitoring Alerting	System location:						
Troubleshooting	System contact:						
Dashboard	System description:						
Policies	SNMP v2c agent:	0					
Log	SNMP v3 agent:	S					
Search	Allowed users						
Reports	Username	Auth. method	Auth. password	Encryption	method	Encryption password	
	snmpagent	SHA1	•	AES	۰۰۰ ۲		9
User menu							0
Private keystore	Agent access:						
Change password Preferences Logout	Noc acti 087AC40C-7235-0706-	le ve 0809-0CC47A083572 (Context (v3) "" 087AC40C7235070608090	CC47A083572			
System monitor	017AC40C-AA59-0706-	0809-0CC47A0159AA (D17AC40CAA59070608090	CC47A0159AA			

Figure 51: Basic Settings > Monitoring > SNMP agent settings — Configure SNMP agent access (both SNMP v2c and SNMP v3 agent enabled)

Basic Settings Network Svstem	Download MIBs						ommit
High Availability	SNMP agent settings						, "ť
Management Monitoring	Client address:	10.50.0.2	Enter the ID a	ddrors or potwork a	ddross of the h	orts that	
Alerting Troubleshooting	System location: System contact:		can query SSE	3 over SNMP.			
Dashboard AAA	System description:						
Policies Log	SNMP v2c agent: Community:	public					
Search Reports	SNMP v3 agent:	ſ.					
	Username	Auth. method	Auth. passv	vord Encry	ption method	Encryption password	
User menu Private keystore	snmpagent	SHA1	······	AES	٠		() ()
Preferences Logout	Agent access:	de	Communi	ty (v2c)		Context (v3)	
System monitor Time: 2019-11-07 12:34 Pemaining time: 11:59:48	act 087AC40C-7235-0706 017AC40C-AA59-0706	ive -0809-0CC47A083572 -0809-0CC47A0159AA	publ 087AC40C723507060 017AC40CAA5907060	c 3090CC47A083572 3090CC47A0159AA	087AC40C72 017AC40CAA	"" 35070608090CC47A08357 59070608090CC47A0159A	2 A

- 2. The status of SSB can be queried dynamically via SNMP. By default, the status can be queried from any host. To restrict access to these data to a single host, enter the IP address of the host into the **Client address** field.
- 3. Optionally, you can enter the details of the SNMP server into the **System location**, **System contact**, and **System description** fields.
- 4. Select the SNMP protocol to use.



 To use the SNMP v2c protocol for SNMP queries, select SNMP v2c agent, and enter the community to use into the Community field.

By default, information about SSB is available using the public community. If you are using a high-availability SSB cluster, then each node provides information about its own status using a specific community. This community is the Node ID of the node (as displayed in the **Basic Settings** > **High Availability** > **This node** > **Node ID** field).

Agent access:		
Node	Community (v2c)	Context (v3)
active	public	
087AC40C-7235-0706-0809-0CC47A083572	087AC40C7235070608090CC47A083572	087AC40C7235070608090CC47A083572
017AC40C-AA59-0706-0809-0CC47A0159AA	017AC40CAA59070608090CC47A0159AA	017AC40CAA59070608090CC47A0159AA

- To use the SNMP v3 protocol, select SNMP v3 agent and complete the following steps:
- a. Click 💁.
- b. Enter the username used by the SNMP agent into the **Username** field.
- c. Select the authentication method (**MD5 or SHA1**) to use from the **Auth. method** field.
- d. Enter the password used by the SNMP agent into the **Auth. password** field.
- e. Select the encryption method (**Disabled**, **DES or AES**) to use from the **Encryption method** field.

The supported AES method is AES-128.

- f. Enter the encryption password to use into the **Encryption password** field.
- g. To add other agents, click 💁.

NOTE: The syslog-ng Store Box (SSB) appliance accepts passwords that are not longer than 150 characters. The following special characters can be used:

```
! " # $ % & ' ( ) * + , - . / : ; < > = ? @ [ ] ^ - ` { | } \ _ ~
```

5. Click Commit

View node ID and community

This section provides information about monitoring primary and secondary nodes on syslog-ng Store Box (SSB) with the help of a node ID and community.

To monitor your primary and secondary node, you need the related community ID. Navigate to **Basic Settings** > **Monitoring** > **SNMP agent settings** > **Agent access**. This information is available if **SNMP v2c Agent** or **SNMP v3 Agent** is selected.



Figure 52: Basic Settings > Monitoring > SNMP agent settings > Agent access — Configure SNMP agent access

Agent access:		
Nede		6
Node	Community (v2c)	Context (V3)
active	public	
087AC40C-7235-0706-0809-0CC47A083572	087AC40C7235070608090CC47A083572	087AC40C7235070608090CC47A083572
017AC40C-AA59-0706-0809-0CC47A0159AA	017AC40CAA59070608090CC47A0159AA	017AC40CAA59070608090CC47A0159AA

If either SNMP Agent is selected and your cluster is in HA state, both nodes appear under **Agent access**. In this case, the first row is the default community, the next rows are the nodes.

The community IDs are displayed under the respective **Community (v2c)** and **Context (v3)** columns.

You will use these communities in formulating SNMP queries. The **Node** names are used to indicate which SNMP objects can be queried from which community in Monitoring SSB on page 429.

To view the availability of the nodes, navigate to **Basic Settings** > **High Availability**. For details on what type of information you can see on that page, see Managing a high availability SSB cluster on page 158. The **Node ID** of the node is the same as the ID under **Agent access**.

To gather more information your nodes, query the SSB-SNMP-MIB::ssbHAClusterStatus object. For details, see The status of the HA cluster on page 442.

If the query is not responding, it can mean that the target node is down or restarting. In this case, check the node status manually and attempt solving the issue, or contact our Support Team.

NOTE: If SSB's core firmware is not accessible or down, SNMP queries will not work.

Configuring system monitoring on SSB

The following sections provide information about configuring system monitoring on syslogng Store Box (SSB).

Configuring SNMP agent settings

syslog-ng Store Box (SSB) continuously monitors a number of parameters of the SSB hardware and its environment. If a parameter reaches a critical level (set in its respective **Maximum** field), SSB sends email and SNMP messages to alert the administrator.

SSB sends SNMP alerts using the external network interface by default, or using the management interface if it is enabled. SSB supports the SNMPv2c and SNMPv3 protocols. The SNMP server set on the **Alerting** tab can query status information from SSB.

TIP: To have your central monitoring system recognize the SNMP alerts sent by SSB, select **Basic Settings** > **Monitoring** > **Download MIBs** to download the SSB-specific Management Information Base (MIB), then import it into your monitoring system.



Basic Settings Network System	Download MIBs						(Commit
High Availability	SNMP agent settings							, st
Management	Client address:	10.50.0.2	۵					
Monitoring Alerting	System location:			Enter the IP addrest can query SSB ove	ss or ne r SNMF	etwork address of the h P.	osts that	
Troubleshooting	System contact:							
Dashboard	System description:							
Policies	SNMP v2c agent:	ĭ.						
Log	Community:	public						
Search	SNMP v3 agent:	V						
Reports	Allowed users Username	Auth, method	ł	Auth, password		Encryption method	Encryption passw	ord
User menu	snmpagent	SHA1	•		٩	AES T		@ O
Private keystore								0
Preferences	Agent access:							
Logout	No	de		Community (v2	2c)		Context (v3)	
System monitor Time: 2019-11-07 12:34 Remaining time: 11:59:48	acti 087AC40C-7235-0706- 017AC40C-AA59-0706-	ive 0809-0CC47A083572 0809-0CC47A0159AA	087AC 017AC4	public 40C7235070608090 40CAA59070608090	CC47A(083572 087AC40C7; 0159AA 017AC40CA#	"" 235070608090CC47A08 159070608090CC47A015	3572 59AA

Figure 53: Basic Settings > Monitoring > SNMP agent settings

The following sections describe the parameters you can receive alerts on.

- For details on health-monitoring alerts, see Health monitoring on page 106.
- For details on system-monitoring alerts, see System related traps on page 112.

For details on monitoring SSB with an external central monitoring system, see Monitoring SSB on page 429.

Health monitoring

This section provides information about health monitoring, SNMP trap settings, and health related traps.



Health monitoring

To configure health monitoring on syslog-ng Store Box (SSB), navigate to Basic Settings > Alerting.

Basic Settings			Commit
System	Health monitoring		×.
High Availability Date & Time	Disk utilization maximum:	80 %	
Management Monitoring	Load 1 maximum:	5	
Alerting	Load 5 maximum:	4	
Dashboard	Load IS maximum:	3	
AAA	Swap utilization maximum.	70 70	

Figure 54: Basic Settings > Alerting — Health monitoring

• **Disk utilization maximum**: Ratio of free space available on the hard disk. SSB sends an alert if the log files use more space than the set value. Archive the log files to a backup server to free disk space. For details, see Archiving and cleanup on page 128.

NOTE: The alert message includes the actual disk usage, not the limit set on the web interface. For example, you set SSB to alert if the disk usage increases above 10 percent. If the disk usage of SSB increases above this limit (for example, to 17 percent), you receive the following alert message: less than 90% free (= 17%). This means that the amount of used disk space increased above 10% (what you set as a limit, so it is less than 90%), namely to 17%.

- Load 1|5|15 maximum: The average load of SSB during the last one, five, or 15 minutes.
- **Swap utilization maximum**: Ratio of the swap space used by SSB. SSB sends an alert if it uses more swap space than the set value.

Health related traps and SNMP trap settings

For health related alerts, SSB sends SNMP alerts using the management network interface by default, or using the external interface if the management interface is disabled. SSB supports the SNMPv2c and SNMPv3 protocols. The SNMP server set on the **Alerting** tab can query status information from SSB.

To configure SNMP trap settings

1. Navigate to **Basic Settings** > **Alerting** > **SNMP trap settings**.

Figure 55: Basic Settings > Alerting > SNMP trap settings.

 If you want to configure SNMP v2c trap settings, select SNMP v2c, provide the SNMP server address you want to use, and enter the name of the SNMP community you want to use in the Community: field.



SNN	AP trap settings				, *
SN	MP server address:	10.50.0.2	Ē		
۲	SNMP v2c			Enter the IP address or hostname of the SNMP server.	
0	SNMP v3				
	Community:	public			

If you want to configure SNMP v3 trap settings, select **SNMP v3**, provide the SNMP server address, the **Username** and the **Engine ID** you want to use, then configure the **Authentication method** and **Encryption method**you want to use.

5NMP trap settings			
SNMP server address:	10.50.0.2		
O SNMP v2c		Ente	r the IP address or hostname of the SNMP server.
SNMP v3			
Username:	demo		
Engine ID:	OxFFF	FFFFFF	
Authenticatio	on method:		
⊙ SHA1			
Aut	nentication password		
Encryption m	ethod:		
O Disab	led		
AES			
Enc	ryption password:		

3. Click Commit

To enable notifications about health related issues

1. Navigate to **Basic Settings > Alerting > Health related traps** and enable alert **Disk usage is above the defined ratio**.

Figure 56: Basic Settings > Alerting > Health related traps — Enable alert

Health related traps	elated traps				
Description Disk usage is above the defined ratio	Name xcbDiskFull	Email Email 🗹 🔮 ⊘	SNMP SNMP 🕑		

^{2.} Click Commit


Preventing disk space fill up

The following section describes how to prevent disk space from filling up.

To prevent disk space from filling up

1. Navigate to **Basic Settings > Management > Disk space fill up prevention**.

Figure 57: Basic Settings > Management > Disk space fill up prevention

Disk space fill up preventio		¥
Disconnect clients when disks a	e: 90 percent used.	
Automatically start archiving:		
	If enabled, SSB will automatically start all configured archiving/cleanup jobs when disk usage goes over the limit.	

- 2. Set maximum limit of disk utilization percentage in the respective field. When disk space is used above the set limit, syslog-ng Store Box (SSB) disconnects all clients. The default value is 90, and you can set values between **1-99**.
- 3. (Optional) To automatically start all configured archiving/cleanup jobs when disk usage goes over the limit, enable the **Automatically start archiving** option.

NOTE: If there is no archiving policy set, enabling this option will not trigger automatic archiving.

- 4. Click Commit
- 5. Navigate to **Basic Settings** > **Alerting** > **Health related traps** and enable alert **Disk usage is above the defined ratio**.

Figure 58: Basic Settings > Alerting > Health related traps — Enable alert

ne	Email	SNMP
DiskFull	Email 🕑	
>	iskFull	iskFull Email 🕑

6. Click Commit

Configuring message rate alerting

With message rate alerting, you can detect the following abnormalities in syslog-ng Store Box(SSB):

- The syslog-ng inside SSB has stopped working.
- One of the clients/sites sending logs is not detectable.
- One of the clients/sites is sending too many logs, probably unnecessarily.

Message rate alerting can be set for sources, spaces and destinations (remote or local).



Basic settings

To configure message rate alerting

- 1. Navigate to Log and select Sources, Spaces or Destinations.
- 2. Enable **Message rate alerting**.
- 3. In case of **Sources**, select the counter to be measured:
 - **Messages**: The number of messages.
 - **Messages/sender**: The number of messages per sender (last hop).
 - **Messages/hostname**: The number of messages per host (based on the hostname in the message).

In case of **Spaces** or **Destinations**, the counter is the number of messages.

- 4. Select the time period (between 5 minutes and 24 hours) during which the range is to be measured.
- 5. Enter the range that is considered normal in the **Minimum** and **Maximum** fields.
- 6. Select the alerting frequency in the **Alert** field. **Once** sends only one alert (and after the problem is fixed, a "Fixed" message), **Always** sends an alert each time the result of the measurement falls outside the preset range.

Example: Creating an early time alert										
If you want an early-time alert, you can create a normal (non-master) alert with a very low minimum number of messages and a low check interval.										
Figure 59: Log > Sources > Message rate alerting — Creating an early time alert										
Monitoring:										
Moi	nitoring:									
Moi	nitoring: Message rate aler	rting:	Ø							
Moi	nitoring: Message rate aler Alerts:	rting:	V						Global s	ettings
Μοι	nitoring: Message rate aler Alerts: Counter	rting:	☑ Period		Minimum	Maximum	Alert		Global s Master ale	ettings ert
Μοι	hitoring: Message rate aler Alerts: Counter Messages	rting:	Period 24 hours	×	Minimum 10000	Maximum 1000000	Alert Once	<u>•</u>	Clobal s Master ale	ettings ert
Moi	hitoring: Message rate aler Alerts: Counter Messages Messages	rting:	Period 24 hours 30 minutes	•	Minimum 10000 10	Maximum 1000000	Alert Once Once	× *	Clobal s Master ale	ettings ert O

7. If you have set more than one message rate alerts, you can set a master alert where applicable. To set an alert to be a master alert, select the **Master alert** checkbox next to it.

When a master alert is triggered (and while it remains triggered), all other alerts for the given source/destination/space are suppressed. A master alert only blocks the other alerts that would be triggered at the given timeslot. A 24-hour alert does not block alerts that would be triggered at, for example 00:05.

Suggestions for setting the master alert:



- Set the master alert to low check interval (5 minutes, if possible).
- Set the master alert to a lower check interval than the alerts it suppresses.
- Set the master alert to have more lax limits than the alerts it suppresses.

The following examples demonstrate a few common use cases of a **Master alert**.

Example: Using the master alert to indicate unexpected events

The user has 2 relays (or senders) and 10 hosts per each relay (that is, a total of 20 hosts). Each host sends approximately 5-10 messages in 5 minutes. Two message rate alerts are set, and one master alert to signal extreme unexpected events. Such event can be that either a host is undetectable and probably has stopped working, or that it sends too many logs, probably due to an error. The following configuration helps detecting these errors without having to receive hundreds of unnecessary alerts.

Figure 60: Log > Sources > Message rate alerting — Use a master alert to indicate unexpected events

Alorts							Clabala	attin med
Counter	Period		Minimum	Maximum	Alert		Master ale	errngs
Messages/hostnar 💌	5 minutes	•	50	100	Once	•		•
Messages/sender 💌	5 minutes	•	500	1000	Once	•		•
Messages 💌	5 minutes	•	0	10000	Once	•	8	•
								0

- 8. (Optional) Global alerts count the number of all messages received by syslog-ng on all sources, including internal messages.
 - a. Navigate to Log > Options > Message rate alerting statistics. To add a global alert, click at Global alerts.
 - b. Select the time period (between 5 minutes and 24 hours) during which the range is to be measured.
 - c. Enter the range that is considered normal in the **Minimum** and **Maximum** fields.
 - d. Select the alerting frequency in the **Alert** field. **Once** sends only one alert (and after the problem is fixed, a "Fixed" message), **Always** sends an alert each time the result of the measurement falls outside the preset range.
 - e. To set the alert as a system-wide master alert, select **Global master alert**. It will suppress all other log rate alerts on SSB when it is triggered.



NOTE: In the following cases, a so-called "always"-type super-master alert is triggered automatically.

If all or some of the statistics from syslog-ng cannot be fetched, an alert is sent out and all other errors are suppressed until the error is fixed.

If, for some reason, syslog-ng sends an unprocessable amount of statistics (for example because of some invalid input data), a similar super-master alert is triggered and stops processing the input.

9. (Optional) Navigate to Log > Options > Message rate alerting statistics. Set the maximum number of alerts you want to receive in Limit of alerts sent out in a batch to prevent alert flooding. SSB will send alerts up to the predefined value and then one single alert stating that too many message alerts were generated and the excess amount have not been sent.

A CAUTION:

Hazard of data loss The alerts over the predefined limit will be unreachable.

System related traps

This section provides detailed information about system related SNMP traps. For more information about configuring SNMP traps, see Health related traps and SNMP trap settings.

To enable email notifications and SNMP trap notifications related to syslog-ng

- Navigate to **Basic Settings** > **Alerting** > **System related traps**.
- Select Email and/or SNMP for the traps you want to be notified about, then click Commit.



Figure 61: Basic Settings > Alerting > System related traps

System related traps			, 1
Description	Name	Email	SNMP
Login failed	xcbLoginFailure	Email 🗹	SNMP 🗹
Successful login	xcbLogin	Email 🗹	SNMP 🗹
Logout from the management interface	xcbLogout	Email 🕑	SNMP 🗹
Configuration changed	xcbConfigChange	Email 🕑	SNMP 🗹
General alert	xcbAlert	Email 🕑	SNMP 🗹
General error	xcbError	Email 🕑	SNMP 🗹
Data and configuration backup failed	xcbBackupFailed	Email 🕑	SNMP 🗹
Data archiving failed	xcbArchiveFailed	Email 🕑	SNMP 🗹
Database error occurred	xcbDBError	Email 🕑	SNMP 🗹
License limit reached	xcbLimitReached	Email 🕑	SNMP 🗹
HA node state changed	xcbHaNodeChanged	Email 🕑	SNMP 🗹
Timestamping error occurred	xcbTimestampError	Email 🕑	SNMP 🗹
Time sync lost	xcbTimeSyncLost	Email 🗹	SNMP 🗹
Raid status changed	xcbRaidStatus	Email 🕑	SNMP 🗹
Hardware error occurred	xcbHWError	Email 🗹	SNMP 🗹
Firmware is tainted	xcbFirmwareTainted	Email 🕑	SNMP 🗹
		0	00

The following table provides detailed information about the system related SNMP traps .

Name	SNMP alert ID	Description
Login failed	xcbLoginFailure	Failed login attempts from syslog-ng Store Box (SSB) web interface.
Successful login	xcbLogin	Successful login attempts into SSB web interface.
Logout from the manage- ment interface	xcbLogout	Logouts from SSB web interface.
Configuration changed	xcbConfigChange	Any modification of SSB's configuration.
General alert	xcbAlert	General alerts and error messages occurring on SSB. Note, that alerts on general alerts and errors are sent whenever there is an alert or error level message in the SSB system log. These messages are very verbose and mainly useful only for debugging purposes.
		Enabling these alerts may result in multiple emails or SNMP traps sent about the same event.

Table 5: System related traps



Name	SNMP alert ID	Description
General error	xcbError	
Data and config- uration backup failed	xcbBackupFailed	Alerts if the backup procedure is unsuccessful.
Data archiving failed	xcbArchiveFailed	Alerts if the archiving procedure is unsuc- cessful.
Database error occurred	xcbDBError	An error occurred in the database where SSB stores alerts and accounting information. Contact our support team (see About us on page 490 for contact information).
License limit reached	xcbLimitReached	Maximum number of clients has been reached.
HA node state changed	xcbHaNodeChanged	A node of the SSB cluster changed its state (for example, a takeover occurred).
Timestamping error occured	xcbTimestampError	An error occurred during the time stamping process (for example, the time stamping server did not respond).
Time sync lost	xcbTimeSyncLost	The system time became out of sync.
Raid status changed	xcbRaidStatus	The status of the node's RAID device changed its state.
Hardware error occured	xcbHWError	SSB detected a hardware error.
Firmware is tainted	xcbFirmwareTainted	A user has locally modified a file from the console.
Disk usage is above the defined ratio	xcbDiskFull	Disk space is used above the limit set in Disk space fill up prevention.

Alerts related to syslog-ng PE

This section provides detailed information about alerts related to syslog-ng PE.

To enable Email notifications and SNMP trap notifications related to syslog-ng

- 1. Navigate to **Basic Settings** > **Alerting** > **syslog-ng traps**.
- 2. Select **Email** and/or **SNMP** for the traps you want to be notified about, then click **Commit**



Figure 62: Basic Settings > Alerting > syslog-ng traps

1	sysiog-ng traps			—	
	Description	Name	Email	SNMP	
	syslog-ng failure	syslog ng Failure Trap	Email 🕑	SNMP 🗹	
	Remote syslog-ng peer configuration changed	peerConfigChangeTrap	Email 🕑	SNMP 🗹	
	Logspace exceeded warning size	spaceSizeLimit	Email 🕑	SNMP 🗹	
	Message rate was outside the specified limits	ssbAbsoluteMessageRateAlert	Email 🕑	SNMP 🗹	
	Too many message rate alerts were generated	ssbRateLimitTooManyAlerts	Email 🕑	SNMP 🗹	
	Error during syslog-ng traffic statistics processing	ssbStatisticsError	Email 🕑	SNMP 🗹	
	Maximum number of connections has already been reached	syslog ngConcurrentConnectionsReached	Email 🕑	SNMP 🗹	
	A destination path contains an invalid fragment	syslog ng Invalid Path Error	Email 🕑	SNMP 🗹	
	Maximum number of dynamic clusters has been reached	syslogngDynamicClustersMaximumReached	Email 🕑	SNMP 🗹	
			00	00	

The following table provides detailed information about the SNMP traps related to syslog-ng PE.

Table 6: Alerts related to

Name	SNMP alert ID	Description
syslog-ng failure	syslogngFailureTrap	The syslog-ng PE applic- ation did not start properly, shut down unexpectedly, or encountered another problem. Depending on the error, syslog-ng Store Box (SSB) may not accept incoming messages or send them to the destinations.
Remote syslog-ng peer configuration changed	peerConfigChangeTrap	The configuration of the syslog-ng PE application running on a remote host that sents its logs to SSB has been changed. Note that such changes are detected only if the remote peer uses at least version 3.0 of syslog-ng PE or version 3.0 of the syslog-ng Agent, and if messages from the internal source are sent to SSB.
Logspace exceeded warning size	spaceSizeLimit	The size of a logspace has exceeded the size set as warning limit.
Message rate was outside	ssbAbsoluteMessageRateAlert	The message rate has exceeded the minimum or



Name	SNMP alert ID	Description
the specified limits		maximum value.
Too many message rate alerts were generated	ssbRateLimitTooManyAlerts	SSB is generating too many message rate alerts, probably due to unusual traffic that may need invest- igation and further user actions.
Error during syslog-ng traffic statist- ics processing	ssbStatisticsError	There was an error during querying and processing statistics of incoming, forwarded, stored, and dropped messages.
Maximum number of connections has already been reached	syslogngConcurrentConnectionsReached	There was an attempt to establish a new connection but this would have meant exceeding the log source's maximum number of allowed connections (set in Log > Sources > Maximum connections). The new connection was refused by syslog-ng PE.
A destination path contains an invalid fragment	syslogngInvalidPathError	The application was unable to open a specific logspace destination, because its path contains a prohibited fragment (such as a reference to a parent directory).
Maximum number of dynamic clusters has been reached	syslogngDynamicClustersMaximumReached	SSB collects various statist- ics about log messages received, processed, and dropped for objects (every source, destination, and individual application or program). To avoid perform- ance issues, the maximal number of objects that SSB collects statistics for is 100000. This alert means that SSB has reached this limit.



Data and configuration backups

Backups create a snapshot of syslog-ng Store Box (SSB)'s configuration or the data which can be used for recovery in case of errors. SSB can create automatic backups of its configuration and the stored logs to a remote server.

To configure backups, you first have to create a backup policy. Backup policies define the address of the backup server, which protocol to use to access it, and other parameters. SSB can be configured to use the Rsync, SMB/CIFS, and NFS protocols to access the backup server:

- For more information about configuring backups using Rsync over SSH, see Creating a backup policy using Rsync over SSH on page 117.
- For more information about configuring backups using SMB/CIFS, see Creating a backup policy using SMB/CIFS on page 121.
- For more information about configuring backups using NFS, see Creating a backup policy using NFS on page 124.

The different backup protocols assign different file ownerships to the files saved on the backup server. The owners of the backup files created using the different protocols are the following:

- Rsync: The user provided on the web interface.
- SMB/CIFS: The user provided on the web interface.
- NFS: root with no-root-squash, nobody otherwise.

A CAUTION:

SSB cannot modify the ownership of a file that already exists on the remote server. If you change the backup protocol but you use the same directory of the remote server to store the backups, make sure to adjust the ownership of the existing files according to the new protocol. Otherwise SSB cannot overwrite the files and the backup procedure fails.

Once you have configured a backup policy, set it as a system backup policy (for configuration backups) or data backup policy (for logspace backups):

- To configure a system backup policy, see Creating configuration backups on page 126.
- To configure a data backup policy, see Creating data backups on page 127.

NOTE: Backup deletes all other data from the target directory, restoring a backup deletes all other data from SSB. For details on restoring configuration and data from backup, see Restoring SSB configuration and data on page 476.

Creating a backup policy using Rsync over SSH



The **Rsync over SSH** backup method connects the target server with SSH and runs the rsync UNIX command to copy the data to the remote server. syslog-ng Store Box (SSB) authenticates itself with a public key — password-based authentication is not supported.

A CAUTION:

The backup server must run rsync version 3.0 or newer.

To create a backup policy using Rsync over SSH

1. Navigate to **Policies** > **Backup** & **Archive/Cleanup**, and click in the **Backup policies** section to create a new backup policy.

Figure 63: Policies > Backup & Archive/Cleanup > Backup policies — Configure backup

Basic Settings			Commit				
AAA							
Policies	Backup policies						
Hostlists	main-backup		🖌 😒				
Shares							
Backup & Archive/Cleanup	Start time:	23:30					
Alert targets	Target settings:						
Kerberos	O Rsync over SSH						
HDFS Cluster							
Log	O SMB/CIES						
Search	O NFS						
Reports	Target server:	backup.example.com					
User menu	Export:	backups					
Private keystore	Send notification:						
Change password Preferences	ord O No notification e-mail						
Logout	O Send notification or	errors only					
Custom monitor	 Send notification or 	all events					
System monitor	Include file list :	R					
Time: 2018-10-04 13:46							
Locked: admin@10.12.16.250	Maximum nur	nber of files in notification: 10240					
Modules:							

- 2. Enter a name for the backup policy (for example, main-backup).
- 3. Enter the time when the backup process should start into the **Start time** field, in HH:MM format (for example, **23:30**).
- 4. Enter the IP address or the hostname of the remote server into the **Target server** field (for example, **backup.example.com**).



5. Select **Rsync over SSH** from the **Target settings** radio buttons.

Basic Settings Commit AAA **Backup policies** Policies Hostlists main-backup Shares Backup & Archive/Cleanup Start time: 23:30 Target settings: Alert targets Kerberos O Rsync over SSH HDFS Cluster O SMB/CIFS Log Search O NFS Reports Username: backup 10.30.255.70 Target server: User menu Authentication key: 🖋 📋 2048 SHA256:yhDgoSkX/+xEbcwrI+saoLAE4naUGPOvF5MRfz5t2B4 Private keystore Change password Server host kev: 🖋 📋 2048 SHA256:9eyE7CYiF82T+5osJRzHu6Gs44NWtdibhgrz4yM7aFM Preferences Path: /backup/ Logout Send notification: System monitor O No notification e-mail Time: 2018-10-04 13:54 Remaining time: 58:13 Locked: admin@10.12.16.250 O Send notification on errors only Send notification on all events Modules: syslog-ng: Running Sysius Active Hosts: 3 Hers: 2 Include file list : Maximum number of files in notification: 10240 Load 1: 0.00 Load 15: 0.00 CPU MemDisk Swap

Figure 64: Policies > Backup & Archive/Cleanup > Backup policies — Configure backup using rsync

- 6. Enter the username used to log in to the remote server into the **Username** field.
- 7. Click M in the **Authentication key** field. A popup window is displayed.
- 8. Generate a new keypair by clicking **Generate** or upload or paste an existing one. This key will be used to authenticate SSB on the remote server. The public key of this keypair must be imported to the remote server.

NOTE: The SSB currently generates an SSH RSA key with the size of 4096 bits (by default), or 2048 bits. The SSB can also generate an SSH Ed25519 key, which has a fixed size of 256 bits.

- 9. Click in the **Server host key** field. A popup window is displayed.
- 10. Click **Query** to download the host key of the server, or upload or paste the host key manually. SSB will compare the host key shown by the server to this key, and connect only if the two keys are identical.



Figure 65: Policies > Backup & Archive/Cleanup > Backup policies > Rsync over SSH > Server host key — Configure SSH keys

	Server host key	×
Query host	ar port is given	¥
Upload key		¥
Upload: Copy-paste key	Browse No file selected. Upload	۲ ۲
Key:	Set	

- 11. Enter the port number of the SSH server running on the remote machine into the **Port** field.
- 12. Enter the path to the backup directory on the target server into the **Path** field (for example, **/backups**).

SSB saves all data into this directory, automatically creating subdirectories for logspaces. As a result, the same backup policy can be used for multiple logspaces. To ensure that a restore can be performed even if the logspace has been renamed, the subdirectories are created using a persistent internal ID of the logspace. To facilitate manual debugging, a text file is also saved in the directory with the name of the logspace, containing the internal ID for the logspace. This text file is only provided for troubleshooting purposes and is not used by SSB in any way.



13. To receive email notification of the backup, select the **Send notification on errors only** or the **Send notification on all events** option. Notifications are sent to the administrator email address set on the **Management** tab.

To include the list of files in the email, select **Send notification on all events** and enable the **Include file list** option. However, note that if list is very long, the SSB web interface might become unaccessible. In this case, set the **Maximum number of files in notification** lower. After this number has been reached, file names will be omitted from the notification.

NOTE: This email notification is sent to the administrator's email address, while the alerts are sent to the alert email address (see Configuring system monitoring on SSB)..

- 14. Click Commit
- 15. To assign the backup policy to a logspace, see Creating data backups.

Creating a backup policy using SMB/CIFS

The **SMB/CIFS** backup method connects to a share on the target server with Server Message Block protocol. SMB/CIFS is mainly used on Microsoft Windows Networks.

NOTE: Backup and archive policies only work with existing shares and subdirectories.

If a server has a share at, for example, archive and that directory is empty, when the user configures archive/ssb1 (or similar) as a backup/archive share, it will fail.

A CAUTION:

The CIFS implementation of NetApp storage devices is not compatible with the CIFS implementation used in syslog-ng Store Box (SSB), therefore it is not possible to create backups and archives from SSB to NetApp devices using the CIFS protocol (the operation fails with a similar error message: /opt/ssb/mnt/14719217504d41370514043/reports/2010": Permission denied (13) '2010/day/' rsync: failed to set times on).

To overcome this problem, either:

- use the NFS protocol to access your NetApp devices, or
- use a backup device that has a CIFS implementation compatible with SSB, for example, Windows or Linux Samba.
- 1. Navigate to **Policies** > **Backup** & **Archive/Cleanup**, and click ¹ in the **Backup policies** section to create a new backup policy.



Figure 66: Policies > Backup & Archive/Cleanup > Backup policies - Configure backup

Basic Settings			Commit
AAA			
Policies	Backup policies		
Hostlists	main-backup		🗴 اړ
Shares			
Backup & Archive/Cleanup	Start time:	23:30	
Alert targets	Target settings:		
Kerberos	O Rsync over SSH		
HDFS Cluster			
Log	U SMB/CIPS		
Search	NFS		
Reports	Target server:	backup.example.com	
User menu	Export:	backups	
Private keystore	Send notification:		
Change password Preferences	O No notification e-	mail	
Logout	O Send notification	on errors only	
C	 Send notification 	on all events	
System monitor	Include file list -		
Time: 2018-10-04 13:46	include the list.		
Remaining time: 57:08 Locked: admin@10.12.16.250 Modules:	Maximum n	number of files in notification: 10240	

- 2. Enter a name for the backup policy (for example, main-backup).
- 3. Enter the time when the backup process should start into the **Start time** field, in HH:MM format (for example, **23:30**).
- 4. Enter the IP address or the hostname of the remote server into the **Target server** field (for example, **backup.example.com**).
- 5. Select **Target settings** > **SMB/CIFS**.

NOTE: From SSB version 5.2.0, SSB only supports SMB 2.1 and later. Make sure that your operating system with the Samba share that you want to mount, supports SMB 2.1 or later. Otherwise, SSB cannot mount the remote share.



Figure 67: Policies > Backup & Archive/Cleanup > Backup policies - Configure backup via SMB/CIFS

Basic Settings					Commit
Policies	Backup policies				
Hostlists	main-backup				& ۴
Shares Backup & Archive/Cleanup	Start time:	23:30			
Alert targets	Target settings:				
Kerberos	O Rsync over SSH				
HDFS Cluster					
Log Search	O NES				
Reports	Target conver	healous			
	larget server.	backup.e	xample.com		
User menu	Username:	backup			
Private keystore	Password:				
Change password	Share:	backup			
Preferences Logout	Domain:				
System monitor	Send notification:				
Time: 2018-10-04 13:49	O No notification e-	mail			
Remaining time: 53:50 Locked: admin@10.12.16.250	O Send notification	on errors only			
Modules: syslog-ng: Running	 Send notification 	on all events			
Active Hosts: 3 Senders: 2	Include file list :	⊻			
Load 1: 0.03 Load 15: 0.00	Maximum	number of files in not	ification: 10240		
CDLL Mem Dick, Swap					

6. Enter the username used to logon to the remote server into the **Username** field, and corresponding password into the **Password** field.

NOTE: NULL sessions (sessions without authentication) are not supported, authentication is required in all cases.

NOTE: The syslog-ng Store Box (SSB) appliance accepts passwords that are not longer than 150 characters. The following special characters can be used:

! " # \$ % & ' () * + , - . / : ; < > = ? @ [] ^ - ` { | } \ _ ~

7. Enter the name of the share into the **Share** field.

SSB saves all data into this directory, automatically creating the subdirectories. Backups of log files are stored in the data, configuration backups in the config subdirectory.

- 8. Enter the domain name of the target server into the **Domain** field.
- To receive email notification of the backup, select the Send notification on errors only or the Send notification on all events option. Notifications are sent to the administrator email address set on the Management tab.

To include the list of files in the email, select **Send notification on all events** and enable the **Include file list** option. However, note that if list is very long, the SSB web interface might become unaccessible. In this case, set the **Maximum number of files in notification** lower. After this number has been reached, file names will be omitted from the notification.



NOTE: This email notification is sent to the administrator's email address, while the alerts are sent to the alert email address (see Configuring system monitoring on SSB)..

- 10. Click Commit
- 11. To assign the backup policy to a logspace, see Creating data backups.

Creating a backup policy using NFS

The **NFS** backup method connects to a shared directory of the target server with the Network File Share protocol.

NOTE: Backup and archive policies only work with existing shares and subdirectories.

If a server has a share at, for example, archive and that directory is empty, when the user configures archive/ssb1 (or similar) as a backup/archive share, it will fail.

1. Navigate to **Policies** > **Backup** & **Archive/Cleanup**, and click in the **Backup policies** section to create a new backup policy.

Figure 68: Policies > Backup & Archive/Cleanup > Backup policies — Configure backup

Basic Settings			Commit
AAA	Backup policies		
Policies	Backup policies		
Hostlists	main-backup		😪 📌 😣
Shares			
Backup & Archive/Cleanup	Start time:	23:30	
Alert targets	Target settings:		
Kerberos	O Rsync over SSH		
HDFS Cluster			
Log	O SMB/CIES		
Search	O NFS		
Reports	Target server:	backup.example.com	
	Export:	backups	
User menu	and of the	buckups	
Private keystore	Send notification:		
Change password	O No notification e-r	nail	
Preferences			
Logout	O Send notification	on errors only	
C	 Send notification 	on all events	
System monitor	Include file list -		
Time: 2018-10-04 13:46	meldde me nac.		
Remaining time: 57:08 Locked: admin@10.12.16.250	Maximum n	umber of files in notification: 10240	
Modules:			

- 2. Enter a name for the backup policy (for example, main-backup).
- 3. Enter the time when the backup process should start into the **Start time** field, in HH:MM format (for example, **23:30**).
- 4. Enter the IP address or the hostname of the remote server into the **Target server** field (for example, **backup.example.com**).



5. Select **NFS** from the **Target settings** radio buttons.

-	-			
Basic Settings				
AAA	Backup policies			
Hostlists	main baakun			
Shares	тап-раскир			
Backup & Archive/Cleanup	Start time:	23:30		
Alert targets	Target settings:			
Kerberos	O Rsync over SSH			
HDFS Cluster	O SMB/CIFS			
Search	NFS			
Reports	Target server:	backupa	vample com	
	Funget Servert	buckupic	Aumple.com	
User menu	Export:	backups		
Private keystore	Send notification:			
Change password	O No notification e	-mail		
Logout	O Send notification	n on errors only		
	 Send notification 	n on all events		
System monitor	Include file list	: 🖂		
Time: 2018-10-04 13:46 Remaining time: 57:08	Maximum	number of files in pet	ification: 102/0	
Locked: admin@10.12.16.250 Modules:	Maximum	number of files in not	10240	

Figure 69: Policies > Backup & Archive/Cleanup > Backup policies — Configure NFS backups

- 6. Enter the domain name of the remote server into the **Target server** field.
- 7. Enter the name of the NFS export into the **Export** field.

syslog-ng Store Box (SSB) saves all data into this directory, automatically creating the subdirectories.

8. The remote server must also be configured to accept backups from SSB.

Add a line that corresponds to the settings of SSB to the /etc/exports file of the backup server. This line should contain the following parameters:

- The path to the backup directory as set in the **Export** field of the SSB backup policy.
- The IP address of the SSB interface that is used to access the remote server. For more information on the network interfaces of SSB, see Network settings on page 90.
- The following parameters: (rw,no_root_squash,sync).

Example: Configuring NFS on the remote server

For example, if SSB connects the remote server from the 192.168.1.15 IP address and the data is saved into the /var/backups/SSB directory, add the following line to the /etc/exports file:



/var/backups/SSB 192.168.1.15(rw,no_root_squash,sync)

9. On the remote server, execute the following command:

exportfs -a

Verify that the rpc portmapper and rpc.statd applications are running.

10. To receive email notification of the backup, select the **Send notification on errors only** or the **Send notification on all events** option. Notifications are sent to the administrator email address set on the **Management** tab.

To include the list of files in the email, select **Send notification on all events** and enable the **Include file list** option. However, note that if list is very long, the SSB web interface might become unaccessible. In this case, set the **Maximum number of files in notification** lower. After this number has been reached, file names will be omitted from the notification.

NOTE: This email notification is sent to the administrator's email address, while the alerts are sent to the alert email address (see Configuring system monitoring on SSB)..

- 11. Click Commit
- 12. To assign the backup policy to a logspace, see Creating data backups.

Creating configuration backups

To create a configuration backup, assign a backup policy as the **System backup policy** of syslog-ng Store Box (SSB).

TIP: To create an immediate backup of SSB's configuration to your machine (not to the backup server), select **Basic Settings** > **System** > **Export configuration**. Consider that the configuration export contains only the system settings and configuration files (including changelogs). System backups includes additional information like reports and alerts.

To encrypt your configuration backups, see Encrypting configuration backups with GPG on page 128.

Prerequisites

You have to configure a backup policy before starting this procedure. For details, see Data and configuration backups on page 117.



To create a configuration backup

1. Navigate to **Basic Settings** > **Management** > **System backup**.

Figure 70: Basic Settings > Management > System backup — Configure system backup

Basic Settings		Commit
System	Syslog	2
Date & Time Management Monitoring	Mail settings	2
Alerting	SSH settings	2
Dashboard	Web interface and RPC API settings	2
Policies	Change root password	2 ⁷
Log Search	System backup	*
Reports	System backup policy: main-backup v	
User menu Private keystore Change password	O Encrypt the configuration The system-related configuration files will be backed up using this policy. You can create backup policies on the Policies > Backup & Archive/Cleanup page. Backup now Restore now	

- 2. Select the backup policy you want to use for backing up the configuration of SSB in the **System backup policy** field.
- 3. Click Commit
- 4. (Optional) To start the backup process immediately, click **Backup now**. The **Backup now** functionality works only after a backup policy has been selected and committed.

Creating data backups

To configure data backups, assign a backup policy to the logspace.

TIP: Data that is still in the memory of syslog-ng Store Box (SSB) is not copied to the remote server, only data that was already written to disk.

To make sure that all data is backed up (for example, before an upgrade), shut down syslog-ng before initiating the backup process.

A CAUTION:

Statistics about syslog-ng and logspace sizes are not backed up. As a result, following a data restore, the Basic Settings > Dashboard page will not show any syslog-ng and logspace statistics about the period before the backup.

You have to configure a backup policy before starting this procedure. For details, see Data and configuration backups on page 117.



To configure data backups

- 1. Navigate to Log > Logspaces.
- 2. Select the logspace you want to back up.
- 3. Select a backup policy in the **Backup policy** field.
- 4. Click Commit
- (Optional) To start the backup process immediately, click **Backup** or **Backup ALL**. The **Backup** and **Backup ALL** functionalities work only after a backup policy has been selected and committed.

Encrypting configuration backups with GPG

You can encrypt the configuration file of syslog-ng Store Box (SSB) during system backups using the public-part of a GPG key. The system backups of SSB contain other information as well (for example, databases), but only the configuration file is encrypted. Note that system backups do not contain logspace data.

For details on restoring configuration from a configuration backup, see Restoring SSB configuration and data on page 476.

NOTE: It is not possible to directly import a GPG-encrypted configuration into SSB, it has to be decrypted locally first.

Prerequisites:

You have to configure a backup policy before starting this procedure. For details, see Data and configuration backups on page 117.

You need a GPG key which must be permitted to encrypt data. Keys that can be used only for signing cannot be used to encrypt the configuration file.

To encrypt configuration backups with GPG

- 1. Navigate to **Basic > System > Management > System backup**.
- 2. Select Encrypt configuration.
- 3. Select 🜌.
 - To upload a key file, click **Browse**, select the file containing the public GPG key, and click **Upload**. SSB accepts both binary and ASCII-armored GPG keys.
 - To copy-paste the key from the clipboard, paste it into the **Key** field and click **Set**.
- 4. Click Commit

Archiving and cleanup



Archiving transfers data from syslog-ng Store Box (SSB) to an external storage solution, while cleanup removes (that is, deletes) old files. Archived data can be accessed and searched, but cannot be restored (that is, moved back) to the SSB appliance.

To configure archiving and cleanup, you first have to create an archive/cleanup policy. Archive/cleanup policies define the retention time, the address of the remote backup server, which protocol to use to access it, and other parameters. SSB can be configured to use the SMB/CIFS and NFS protocols to access the backup server:

- For more information about configuring a cleanup policy that does not archive data to a remote server, see Creating a cleanup policy on page 130.
- For more information about configuring archiving using SMB/CIFS, see Creating an archive policy using SMB/CIFS on page 130.
- For more information about configuring archiving using NFS, see Creating an archive policy using NFS on page 132.

A CAUTION:

Hazard of data loss Never delete an Archive Policy if data has been archived to it. This will make the already archived data inaccessible.

Do not "remake" an Archive Policy (that is, deleting an Archive Policy and then creating another one with the same name but different parameters). This will make data inaccessible, and identifying the root cause of the issue complicated.

If you want to change the connection parameters (that is when you perform a storage server migration), you must make sure that the share contents and file permissions are kept unmodified and there are no archiving or backup tasks running.

On the other hand, if you want to add a new network share to your archives, proceed with the following steps:

- 1. Create a new empty SMB/NFS network share.
- 2. Create a new Archive Policy that points to this network share.
- **3.** Modify your Logspace(s) to archive using the newly defined Archive Policy.
- 4. Make sure to leave the existing Archive Policy unmodified.

It is also safe to extend the size of the network share on the server side.

The different protocols assign different file ownerships to the files saved on the remote server. The owners of the archives created using the different protocols are the following:

- SMB/CIFS: The user provided on the web interface.
- NFS: root with no-root-squash, nobody otherwise.

A CAUTION:

SSB cannot modify the ownership of a file that already exists on the remote server.



Once you have configured an archive/cleanup policy, assign it to the logspace you want to archive. For details, see Archiving or cleaning up the collected data on page 134.

Creating a cleanup policy

NOTE: Cleanup permanently deletes all log files and data that is older than **Retention time in days** without creating a backup copy or an archive. Such data is irrecoverably lost. Use this option with care.

NOTE: This policy does not delete existing archives from an external CIFS or NFS server.

- 1. Navigate to **Policies** > **Backup & Archive/Cleanup** and click \bigcirc in the **Archive/Cleanup policies** section to create a new cleanup policy.
- 2. Enter a name for the cleanup policy.
- 3. Enter the time when the cleanup process should start into the **Start time** field, in **HH:MM** format (for example, **23:00**).
- 4. Fill the **Retention time in days** field. Data older than this value is deleted from syslog-ng Store Box (SSB).
- 5. To receive email notifications, select the Send notification on errors only or the Send notification on all events option. Notifications are sent to the administrator email address set on the Management tab, and include the list of the files that were backed up.

NOTE: This email notification is sent to the administrator's email address, while the alerts are sent to the alert email address (see Configuring system monitoring on SSB on page 105)

- 6. Click Commit
- 7. To assign the cleanup policy to the logspace you want to clean up, see Archiving or cleaning up the collected data on page 134.

Creating an archive policy using SMB/CIFS

The **SMB/CIFS** archive method connects to a share on the target server with Server Message Block protocol. SMB/CIFS is mainly used on Microsoft Windows Networks.

NOTE: Backup and archive policies only work with existing shares and subdirectories.

If a server has a share at, for example, archive and that directory is empty, when the user configures archive/ssb1 (or similar) as a backup/archive share, it will fail.



A CAUTION:

The CIFS implementation of NetApp storage devices is not compatible with the CIFS implementation used in syslog-ng Store Box (SSB), therefore it is not possible to create backups and archives from SSB to NetApp devices using the CIFS protocol (the operation fails with a similar error message: /opt/ssb/mnt/14719217504d41370514043/reports/2010": Permission denied (13) '2010/day/' rsync: failed to set times on).

To overcome this problem, either:

- use the NFS protocol to access your NetApp devices, or
- use a backup device that has a CIFS implementation compatible with SSB, for example, Windows or Linux Samba.
- 1. Navigate to **Policies** > **Backup** & **Archive/Cleanup** and click in the **Archive/Cleanup policies** section to create a new archive policy.

Figure 71: Policies > Backup & Archive/Cleanup > Archive/Cleanup Policies — Configure cleanup and archiving

Basic Settings AAA Policies Hostlists	Backup policies	Commit
Shares Backup & Archive/Cleanup Alert targets	Archive/Cleanup policies	<i>ب</i> ۵
Kerberos HDFS Cluster Log Search Reports	Start time: 22:30 Retention time in days: 365	
	Target settings: O Only cleanup, no archiving	
User menu Private keystore Change password Preferences Logout	O SMB/CIFS O NFS Target server: Export:	archive.example.com archive
System monitor Time: 2018-10-11 Ti-46 Remaining time: 54:43 Locked: admin@10.30.255.59 Modules: systop-ng-Running Active Hosts: 3 Sender: 2 Load 1: 0.00 Load 15: 0.00	Send notification: O No notification e-mail O Send notification on errors O Send notification on all eve Include file list : Maximum number of	only nts I files in notification: 10240

- 2. Enter a name for the archive policy.
- 3. Enter the time when the archive process should start into the **Start time** field, in HH:MM format (for example, **23:00**).
- 4. Select **Target settings** > **SMB/CIFS**.

NOTE: From SSB version 5.2.0, SSB only supports SMB 2.1 and later. Make sure that your operating system with the Samba share that you want to mount, supports SMB 2.1 or later. Otherwise, SSB cannot mount the remote share.

5. Enter the username used to logon to the remote server into the **Username** field, and corresponding password into the **Password** field. For anonymous login, enter **anonymous** as username, and leave the **Password** field empty.



NOTE: The syslog-ng Store Box (SSB) appliance accepts passwords that are not longer than 150 characters. The following special characters can be used:

! " # \$ % & ' () * + , - . / : ; < > = ? @ [] ^ - ` { | } \ _ ~

6. Enter the name of the share into the **Share** field.

SSB saves all data into this directory, automatically creating the subdirectories. Archives of log files are stored in the data, configuration backups in the config subdirectory.

- 7. Enter the domain name of the target server into the **Domain** field.
- 8. Fill the **Retention time in days** field. Data older than this value is archived to the external server.

NOTE: The archived data is deleted from SSB.

 To receive email notifications, select the Send notification on errors only or the Send notification on all events option. Notifications are sent to the administrator email address set on the Management tab, and include the list of the files that were backed up.

NOTE: This email notification is sent to the administratorS email address, while the alerts are sent to the alert email address (see Configuring system monitoring on SSB).

- 10. Click Commit
- 11. To assign the archive policy to the logspace you want to archive, see Archiving or cleaning up the collected data.

Creating an archive policy using NFS

The **NFS** archive method connects to a shared directory of the target server with the Network File Share protocol.

NOTE: Backup and archive policies only work with existing shares and subdirectories.

If a server has a share at, for example, archive and that directory is empty, when the user configures archive/ssb1 (or similar) as a backup/archive share, it will fail.

 Navigate to Policies > Backup & Archive/Cleanup and click in the Archive/Cleanup policies section to create a new archive policy.



Figure 72: Policies > Backup & Archive/Cleanup > Archive/Cleanup Policies — Configure cleanup and archiving

Basic Settings AAA Policies Hostlists Shares Backup 8	Backup policies	Commit
Archive/Cleanup Alert targets Kerberos HDFS Cluster	Archive/Cleanup policies main-archive Start time: 22:30 Petersies is days	& ۴
Log Search Reports	Retention time in days: 365 Target settings: O Only cleanup, no archiving	
User menu Private keystore Change password Preferences Logout	O SMB/CIFS O NFS Target server: archive.example.com Export: archive	
System monitor Time: 2018-10-11 15:46 Remaining time: 54:43 Lockete: admin(90:30.3255.59 Modules: system): 50:40 Modules: system: 50:40 M	Send notification: O No notification e-mail O Send notification on errors only O Send notification on all events Include file list : Maximum number of files in notification: 10240	

- 2. Enter a name for the archive policy.
- 3. Enter the time when the archive process should start into the **Start time** field, in HH:MM format (for example, **23:00**).
- 4. Select **NFS** from the **Target settings** radio buttons.
- 5. Enter the domain name of the remote server into the **Target server** field.
- 6. Enter the name of the NFS export into the **Export** field.

The syslog-ng Store Box (SSB) appliance saves all data into this directory, automatically creating the subdirectories.

7. The remote server must also be configured to accept connections from SSB.

Add a line that corresponds to the settings of SSB to the /etc/exports file of the remote server. This line should contain the following parameters:

- The path to the archive directory as set in the **Export** field of the SSB archive policy.
- The IP address of the SSB interface that is used to access the remote server. For more information on the network interfaces of SSB, see Network settings on page 90.
- The following parameters: (rw,no_root_squash,sync).

Example: Configuring NFS on the remote server

For example, if SSB connects the remote server from the 192.168.1.15 IP address and the data is saved into the /var/backups/SSB directory, add the



following line to the /etc/exports file:

/var/backups/SSB 192.168.1.15(rw,no_root_squash,sync)

8. On the remote server, execute the following command:

exportfs -a

Verify that the rpc portmapper and rpc.statd applications are running.

9. Fill the **Retention time in days** field. Data older than this value is archived to the external server.

NOTE: The archived data is deleted from SSB.

10. To receive email notifications, select the **Send notification on errors only** or the **Send notification on all events** option. Notifications are sent to the administrator email address set on the **Management** tab, and include the list of the files that were backed up.

NOTE: This email notification is sent to the administratorS email address, while the alerts are sent to the alert email address (see Configuring system monitoring on SSB).

- 11. Click Commit
- 12. To assign the archive policy to the logspace you want to archive, see Archiving or cleaning up the collected data.

Archiving or cleaning up the collected data

To configure data archiving/cleanup, assign an archive/cleanup policy to the logspace.

Prerequisites:

You have to configure an archive/cleanup policy before starting this procedure. For details, see Archiving and cleanup on page 128.

To configure data archiving/cleanup

- 1. Navigate to **Log** > **Spaces**.
- 2. Select the logspace.
- 3. Select the archive/cleanup policy you want to use in the **Archive/Cleanup policy** field.
- 4. Click Commit



5. *Optional:* To start the archiving or clean up process immediately, click **Archive now**. This functionality works only after a corresponding policy has been configured.



User management and access control

The **AAA** menu (Authentication, Authorization, and Accounting) allows you to control the authentication, authorization, and accounting settings of the users accessing syslog-ng Store Box (SSB). The following will be discussed in the next sections:

- For details on how to authenticate locally on SSB, see Managing SSB users locally.
- For details on how to authenticate users using an external LDAP (for example Microsoft Active Directory) database, see Managing SSB users from an LDAP database.
- For details on how to authenticate users using an external RADIUS server, see Authenticating users to a RADIUS server.
- For details on how to authenticate users using OpenID Connect, see Authenticating users via OpenID Connect.
- For details on how to control the privileges of users and usergroups, see Managing user rights and usergroups.
- For details on how to display the history of changes of SSB configuration, see Listing and searching configuration changes.

Managing SSB users locally

By default, syslog-ng Store Box (SSB) users are managed locally on SSB. In order to add local users in SSB, all steps of the following procedure need to be completed:

1. Create users.

For detailed instructions on how to create local users, see Creating local users in SSB on page 137.

2. Lock or unlock users.

For more information on how to lock or unlock local users, see Locking or unlocking a local user on SSB on page 138.

3. Assign users to groups.

For details about how to add a usergroup, see Managing local usergroups on page 141.



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4. Assign privileges to groups.

For information on how to control the privileges of usergroups, see Managing user rights and usergroups on page 149.

Creating local users in SSB

The following describes how to create a local user in syslog-ng Store Box (SSB).

NOTE: The admin user is available by default and has all possible privileges. It is not possible to delete this user.

Local users cannot be managed when LDAP authentication is used (see Managing SSB users from an LDAP database on page 142). When LDAP authentication is enabled, the accounts of local users are disabled, they are not displayed on the **AAA** > **Local Users** page, but they are not deleted, either.

When using RADIUS authentication together with local users, the users are authenticated to the RADIUS server, only their group memberships must be managed locally on SSB. For details, see Authenticating users to a RADIUS server on page 146.

When using OpenID Connect authentication together with local users, the users are authenticated via OpenID Connect, only their group memberships must be managed locally on SSB. For details, see Authenticating users via OpenID Connect on page 148.

To create a local user in SSB

1. Navigate to **AAA** > **Local Users** and click ^①.

Figure 73: AAA > Local Users — Create local user

					Commi
User	Password	Verify password	Groups	Last Iogin	Locked
admin	weak good strong strict			2023-05- 18 08:36 from 10.12.15.86	• •

2. Enter the username into the **User** field.

NOTE: The following characters cannot be used in usernames: < > ; \ / [] : | = , + * ?

3. Enter a password for the user into the **Password** and **Verify password** fields.

NOTE: The syslog-ng Store Box (SSB) appliance accepts passwords that are not longer than 150 characters. The following special characters can be used:

! " # \$ % & ' () * + , - . / : ; < > = ? @ [] ^ - ` { | } \ _ ~

The strength of the password is indicated below the **Password** field as you type. To set a policy for password strength, see Setting password policies for local users on



page 139. The user can change the password later from the SSB web interface, and you can modify the password of the user here.

4. Click 🔮 in the **Groups** section and select a group that the user will be member of. Repeat this step to add the user to multiple groups.

If you wish to modify the group membership of a local user later on, you can do that here.

To remove a user from a group, click \mathbf{X} next to the group.

NOTE: Attempting to log in with a local user that is not a member of any Groups will automatically result in authentication failure. Login failures of such users will count to the automatic user lock feature limit. For information on creating Groups and setting Groups for a local user, see Creating local users in SSB on page 137 and Managing local usergroups on page 141.

5. Click Commit

Locking or unlocking a local user on SSB

This section describes the automatic user lock feature of syslog-ng Store Box (SSB) and how to lock or unlock a local user manually on SSB.

Automatic lock of user after authentication failure

The SSB appliance will automatically lock a local user after three authentication failures via RPC API or the webUI in a 15-minute time period.

NOTE: The local user admin cannot be locked.

NOTE: Attempting to log in with a local user that is not a member of any Groups will automatically result in authentication failure. Login failures of such users will count to the automatic user lock feature limit. For information on creating Groups and setting Groups for a local user, see Creating local users in SSB on page 137 and Managing local usergroups on page 141.

To manually lock or unlock a local user on SSB

1. Navigate to **AAA** > Local Users.

Figure 7	74: AAA >	Local Use	rs — Loo	ck/ur	nloc	k l
					Cor	mmit
User	Password	Verify password	Groups	Last login	Locked	
admin	weak good strong strict			2023-05-18 08:52 from 10.12.15.86		0
example	weak good strong		auth-view 🗸	2023-05- 05 14:29 from 10.12.15.246	8	•
						(

2. Find the user you want to lock or unlock.



3. To lock or unlock a user, select or clear the check box in the **Locked** column next to the user.

NOTE: The local user admin cannot be locked.

4. Click Commit.

Deleting a local user from SSB

This section describes how to delete a local user from syslog-ng Store Box (SSB).

To delete a local user from SSB

- 1. Navigate to **AAA** > **Local Users**.
- 2. Find the user you wish to delete.
- 3. Click \boxtimes next to the user, at the right edge of the screen.
- 4. Click Commit

Setting password policies for local users

The syslog-ng Store Box (SSB) appliance can use password policies to enforce minimal password strength and password expiry. Password policies apply only to locally managed users, including the built-in admin and root users. They have no effect on users managed from an LDAP database, or if you authenticate your users to a RADIUS server or via OpenID Connect.

The following describes how to create a password policy.



To create a password policy

1. Navigate to **AAA** > **Settings**.

Basic Settings	Commit)				
Settings	Authentication settings	1				
Group Management Local Users	Authentication method:					
Access Control	O Password provided by database					
Policies	O RADIUS					
Log	O OpenID Connection					
Search Reports	User database:					
Reperto	⊙ Local					
User menu	O LDAP					
Private keystore	Password settings for root, admin and local users:					
Preferences	As the 'root' and 'admin' users are always present on SSB, the selected password policy will always affect them, even when using RADIUS or QIDC (for					
Logout	authentication) or LDAP (for user database).					
System monitor	When changing the password policy, make sure to change the 'root' password of SSB. Other local users will be forced to change their passwords on the next login.					
Time: 2023-04-13 09:05 Remaining time: 05:37	Each minimal password strength choice involves a minimal password length and					
Locked: admin@10.12.15.1 Modules:	password score requirement: 'Disabled' level has a fixed minimal password length of 1 character.					
Active Hosts: 1	Cood' level has a fixed minimal password length of 1 character. 'Strong' level has a fixed minimal password length of 12 characters.					
Senders: 1 Load 1: 0.09 Load 15: 0.04	Sunct: rever nas a minimai password rength selectable in range or 15-35 characters.					
CPU MemDisk Swap	password length.					
	Password expiration: 0 days					
50%	Number of passwords to remember: 0					
	Minimal password strength: disabled					
0%	Minimal password length: 1 v characters					

Figure 75: AAA > Settings > User database — Configure password policies

2. Verify that the **Authentication method** is set to **Password provided by database** and that the **User database** is set to **Local**.

NOTE: If the setting of these fields is different (for example LDAP or RADIUS or OpenID Connect), then SSB manages the passwords of the admin and root users locally.

- 3. Set how long the passwords are valid in the **Password expiration** field. After this period, SSB users will have to change their password. To disable password expiry, enter **0**.
- 4. To prevent password-reuse (for example, when a user has two passwords and instead of changing to a new password only switches between the two), set how many different passwords the user must use before reusing an old password.
- 5. To enforce the use of strong passwords, select the level of password-complexity from the **Minimal password strength** field. As you type, SSB shows the strength of the password under the password field.

NOTE: The strength of the password is determined by its length and entropy (the variety of numbers, letters, capital letters, and special characters used). A strong password must have at least 12 characters, including lowercase and uppercase letters, numbers, and special characters. The **Strict** level has a minimal password length selectable in the range of 15-35 characters.

The **Enable cracklib** option runs some simple dictionary-based attacks to find weak passwords.



When the **Minimal password strength** field is set to **Strong** or **Strict**, altering at least 8 characters is mandatory when changing a password. This refers to the number of changes required with respect to the total number of positions in the current password. In other words, characters may be the same within the two passwords. However, the positions of the identical characters must be different.

6. Click Commit

NOTE: If you increase the **Minimal password strength** or the **Minimal password length** settings in case of a **Strict** minimal password strength, users whose existing password does not match the requirements are forced to change their passwords immediately after their next login. The new passwords must comply with the strength requirements set in the password policy.

Managing local usergroups

You can use local groups to control the privileges of syslog-ng Store Box (SSB)'s local users (that is, who can view and configure what). Groups can be also used to control access to the logfiles available via a shared folder. For details, see Accessing log files across the network on page 267.

For the description of built-in groups, see Built-in usergroups of SSB on page 153.

Use the **AAA** > **Group Management** page to:

- Create a new usergroup.
- Display which users belong to a particular local usergroup.
- Edit group memberships.



To create a new usergroup

1. Navigate to **AAA** > **Group Management** and click ³.

Figure 76: AAA > Group Management — Manage local usergroups

Basic Settings		Commit
AAA		
Settings Group Management	basic-view	<i>⊾</i> ~ ⊗
Local Users	basic-write	v ² ⊗
Access Control		10
Accounting Policies	auth-view	£~ 8
Log	auth-write	₽ 8
Search	search	4 0
Reports		~~~
User menu	Members:	
Private keystore	balabit 🔄 🗢	
Change password	0	
Preferences	changelog	2.0
Logout		r
System monitor	report	2 №
Time: 2017-11-29 13:33 Remaining time: 09:57	policies-view	2 😒
Locked: admin@10.30.255.70		1.0
Modules:	policies-write	£~ 8
Active Hosts: 2 Senders: 1	log-view	₽ 8
Load 1: 0.00 Load 15: 0.00	log-write	2 8
CPU MemDisk Swap		
		•

- 2. Enter a name for the group.
- 3. Enter the names of the users belonging to the group. To add more users, click (Add Row).
- 4. Click Commit

Once you added your usergroups, start assigning privileges to them. For more information, see Assigning privileges to usergroups for the SSB web interface on page 150.

Managing SSB users from an LDAP database

The syslog-ng Store Box (SSB) web interface can authenticate users to an external LDAP database to simplify the integration of SSB to your existing infrastructure. You can also specify multiple LDAP servers, if the first server is unavailable, SSB will try to connect to the second server.

As in the case of locally managed users, use groups to control access to the logfiles available via a shared folder. For details, see Accessing log files across the network on page 267.

The following describes how to enable LDAP authentication.



NOTE: The admin user is available by default and has all privileges. It is not possible to delete this user.

The admin user can login to SSB even if LDAP authentication is used.

Enabling LDAP authentication automatically disables the access of every local user except for admin.

SSB accepts both pre-win2000-style and Win2003-style account names (User Principal Names). User Principal Names (UPNs) consist of a username, the at (@) character, and a domain name, for example administrator@example.com.

The following characters cannot be used in usernames and group names: <>\/ []:; |=,+*)?@"

When using RADIUS authentication together with LDAP users, the users are authenticated to the RADIUS server, only their group memberships must be managed in LDAP. For details, see Authenticating users to a RADIUS server on page 146.

When using OpenID Connect authentication together with local users, the users are authenticated via OpenID Connect, only their group memberships must be managed locally on SSB. For details, see Authenticating users via OpenID Connect on page 148.

A CAUTION:

A user can belong to a maximum of 10,000 groups, further groups are ignored.

A CAUTION:

By default, SSB uses nested groups when querying the LDAP server. Nested groups are mostly useful when authenticating the users to Microsoft Active Directory, but can slow down the query and cause the connection to time out if the LDAP tree is very large. In this case, disable the Enable nested groups option.

To enable LDAP authentication

- 1. Navigate to **AAA** > **Settings** > **Authentication settings**.
- 2. Select the **LDAP** option and enter the parameters of your LDAP server.



Figure 77: AAA > Settings > User database — Configure LDAP authentication

Basic Settings	Commit
AAA Settings	Authentication settings
Group Management	Authentication method:
Access Control	Password provided by database
Accounting Policies	O RADIUS
Log	O OpenID Connection
Search Reports	User database:
Reports	O Local
User menu	© LDAP
Private keystore	> LDAP
Preferences	Server address
Logout	Address Port
System monitor	lasp.oxample 389
Time: 2022-05-20 17:46 Remaining time: 09:25	Base DN:
Locked: admin@10.12.15.140 Modules:	Bind DN:
syslog-ng: Running Active	Bind password:
Hosts: 1 Senders: 1	Type:
CPU Mem Disk Swap	O Active Directory
	vizor Ø
50%	> POSIX
	Username (user ID) attribute name: uid
0% a a a a	POSIX group membership attribute name: memberUid
	GroupOfUniqueNames membership attribute name: uniqueMember
	Encryption:
	O Disabled
	Ossu/tis
	© STARTLS
	> startils
	Server certificate check:
	O No certificate is required
	O Only accept certificates authenticated by the specified CA certificate
	> Only accept certificates authenticated by the specified CA certificate
	CA X309 certificate:
	Authenticate as client: 😨
	Client X.509 certificate: Client X.509 certificate: Client X.509 certif
	Client key: 🖍 👔 2048 SH4256H256AYY0eMOJS5mTR56ACK46bDSuvmoqWMMuJSAMMyCVe

a. Enter the IP address or hostname and port of the LDAP server into the Server Address field. If you want to encrypt the communication between SSB and the LDAP server, in case of SSL/TLS, enter 636 as the port number, or in case of STARTTLS, enter 389 as the port number.

To add multiple servers, click 🔮 and enter the address of the next server. If a server is unreachable, SSB will try to connect to the next server in the list in failover fashion.

A CAUTION:

If you will use a TLS-encrypted with certificate verification to connect to the LDAP server, use the full domain name (for example ldap.example.com) in the Server Address field, otherwise the certificate verification might fail. The name of the LDAP server must appear in the Common Name of the certificate.

- Enter the name of the DN to be used as the base of the queries into the Base DN field (for example, DC=demodomain, DC=exampleinc).
- c. Enter the name of the DN where SSB should bind to before accessing the database into the **Bind DN** field.

For example: CN=Administrator, CN=Users, DC=demodomain, DC=exampleinc.


NOTE: SSB accepts both pre-win2000-style and Win2003-style account names (User Principal Names), for example, administrator@example.com is also accepted.

NOTE: Do not use sAMAccountName, as the bind DN expects a CN.

d. Enter the password to use when binding to the LDAP server into the **Bind Password** field.

NOTE: The syslog-ng Store Box (SSB) appliance accepts passwords that are not longer than 150 characters. The following special characters can be used:

! " # \$ % & ' () * + , - . / : ; < > = ? @ [] ^ - ` { | } \ _ ~

- e. Select the type of your LDAP server in the **Type** field. Select **Active Directory** to connect to Microsoft Active Directory servers, or **Posix** to connect to servers that use the POSIX LDAP scheme.
- 3. If you want to encrypt the communication between SSB and the LDAP server, in **Encryption**, select the **SSL/TLS** or the **STARTTLS** option and complete the following steps:

NOTE:

TLS-encrypted connection to Microsoft Active Directory is supported only on Windows 2003 Server and newer platforms. Windows 2000 Server is not supported.

If you want SSB to verify the certificate of the server, leave Only accept certificates authenticated by the specified CA certificate selected and click the icon in the CA X.509 certificate field. A popup window is displayed.

Click **Browse**, select the certificate of the Certificate Authority (CA) that issued the certificate of the LDAP server, then click **Upload**. Alternatively, you can paste the certificate into the **Copy-paste** field and click **Set**.

SSB will use this CA certificate to verify the certificate of the server, and reject the connections if the verification fails.

A CAUTION:

If you will use a TLS-encrypted with certificate verification to connect to the LDAP server, use the full domain name (for example, ldap.example.com) in the Server Address field, otherwise the certificate verification might fail. The name of the LDAP server must appear in the Common Name of the certificate.

If the LDAP server requires mutual authentication, that is, it expects a certificate from SSB, enable Authenticate as client. Generate and sign a certificate for SSB, then click in the Client X.509 certificate field to upload the certificate. After that, click in the Client key field and upload the private key corresponding to the certificate.



SSB accepts private keys in PEM (RSA and DSA), PUTTY, and SSHCOM/Tectia format. Password-protected private keys are also supported.

One Identity recommends:

- Using 2048-bit RSA keys (or stronger).
- Using the SHA-256 hash algorithm (or stronger) when creating the public key fingerprint.
- 4. (Optional) If your LDAP server uses a custom POSIX LDAP scheme, you might need to set which LDAP attributes store the username, or the attributes that set group memberships. For example, if your LDAP scheme does not use the uid attribute to store the usernames, set the Username (userid) attribute name option. You can customize group-membership attributes using the POSIX group membership attribute name and GroupOfUniqueNames membership attribute name options.
- 5. Click Commit

NOTE: You must also configure the usergroups in SSB and possibly in your LDAP database. For more information, see How to use usergroups on page 153.

6. To test the connection, click **Test**.

NOTE: SSB does not support testing SSL-encrypted connections.

Authenticating users to a RADIUS server

The syslog-ng Store Box (SSB) appliance can authenticate its users to an external RADIUS server. Group memberships of the user is based on the username, and it must be managed in the configured user database.

A CAUTION:

The challenge/response authentication methods is currently not supported. Other authentication methods (for example, password, SecureID) should work.



To authenticate SSB users to a RADIUS server

1. Navigate to **AAA** > **Settings**.

Figure 78: AAA > Settings — Configuring RADIUS authentication

Basic Settings					Commit
Settings	Authentication settings				*
Local Users	Authentication method:				
Access Control	O Password provided b	ay database			
Policies	RADIUS				
Log	O OpenID Connection				
Search Reports	> RADIUS				
Reports	Server address:				
User menu	Add	ress	Port	Shared secret	
Private keystore	radius.example	1812			•
Change password	radius.example	1812			•
Preferences					0
Logout					
System monitor	User database:				
Time: 2022-05-20 16:55	⊙ Local				

- 2. Set the **Authentication method** field to **RADIUS**.
- 3. Enter the IP address or domain name of the RADIUS server into the Address field.
- 4. Enter the password that SSB can use to access the server into the **Shared secret** field.

NOTE: The syslog-ng Store Box (SSB) appliance accepts passwords that are not longer than 150 characters. The following special characters can be used:

! " # \$ % & ' () * + , - . / : ; < > = ? @ [] ^ - ` { | } \ _ ~

5. To add more RADIUS servers, click of and repeat Steps 2-4.

Repeat this step to add multiple servers. If a server is unreachable, SSB will try to connect to the next server in the list in failover fashion.

- 6. NOTE: The password-related settings under **Password settings for root, admin and local users** are effective for local non-admin users only if password authentication method and local user database is configured. These settings are always effective for the local administrator (default **admin** user) regardless of configuration. Local administrators always use local password authentication.
 - **CAUTION:** After clicking **Commit** and changing to the new authentication method, the following will happen:
 - Users who are logged in at the time of the change will not have to reauthenticate themselves.
 - Users who log in after the change will have to authenticate against the new authentication method.
 - The default admin account of SSB can log in using the local password authentication method, even if the provider of the non-local authentication method is inaccessible.

Click Commit

7.



Authenticating users via OpenID Connect

The syslog-ng Store Box (SSB) appliance can authenticate its users to an external OpenID Connect server. Group memberships of the user is based on the username, and it must be managed in the configured user database.

To authenticate SSB users to an OpenID Connect server

1. Navigate to **AAA** > **Settings**.

Figure 79: AAA > Settings — Configuring OpenID Connect authentication



- 2. Set the Authentication method field to OpenID Connection.
- 3. In the **Provider URL** field, enter the URL of the OpenID Connect server.
- 4. In the **Client ID** field, enter the client ID that identifies your SSB to the OpenID Connect server.
- 5. Select the client authentication mode from the **Client authentication** radio buttons.
- 6. If you use Basic client authentication mode, enter the client secret corresponding to the **Client ID** into the **Client secret** field.

NOTE: The syslog-ng Store Box (SSB) appliance accepts passwords that are not longer than 150 characters. The following special characters can be used:

! " # \$ % & ' () * + , - . / : ; < > = ? @ [] ^ - ` { | } \ _ ~

7. (Optional) Enable **Use proxy** and enter the proxy address you want to use into the **Proxy address** field.

NOTE: If you have to use a proxy, consider that only HTTP proxies are supported.



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8. In the **Redirect Login URL** field, enter the URL for the OpenID Connect server to redirect to after login.

NOTE: The default value is https://<SSB IP address>/index.php?_ backend=Auth?login=1. The suffix //index.php?_backend=Auth?login=1 is mandatory. Consider that invalid formatting of this field can make the login to the syslog-ng Store Box (SSB) appliance via OpenID Connect impossible.

- 9. In the **Username claim** field, enter the claim to obtain the user name from.
- 10. Optional: Enable Always prompt to always force a login to OpenID Connect.
- 11. *Optional:* Enable **Logout globally** to always force OpenID Connect to log out the user from their global OpenID session.

Optional: Enter the redirect URL what will be used after logout from OpenID Identity Provider into the **Redirect Logout URL** field. The default value is a URL based on the IP address of the syslog-ng Store Box. When left unconfigured, the Identity Provider's default sign-in page will be displayed after logging out from SSB.

- 12. NOTE: The password-related settings under **Password settings for root, admin and local users** are effective for local non-admin users only if password authentication method and local user database is configured. These settings are always effective for the local administrator (default **admin** user) regardless of configuration. Local administrators always use local password authentication.
- 13. **A CAUTION:** After clicking **Commit** and changing to the new authentication method, the following will happen:
 - Users who are logged in at the time of the change will not have to reauthenticate themselves.
 - Users who log in after the change will have to authenticate against the new authentication method.
 - The default admin account of SSB can log in using the local password authentication method, even if the provider of the non-local authentication method is inaccessible.

Click Commit

Managing user rights and usergroups

In syslog-ng Store Box (SSB), user rights can be assigned to usergroups. SSB has numerous usergroups defined by default, but custom user groups can be defined as well. Every group has a set of privileges: which pages of the SSB web interface it can access, and whether it can only view (read) or also modify (read & write/perform) those pages or perform certain actions.



Basic Settings							Comn	nit
Settings	Filter ACLs							۶ť
Group Management Local Users Access Control	Group		Object	Edit	Type any			
Accounting Policies	Group		Object			Туре		
Search	basic-view	Basic Settings			Edit	read	•	
Reports	basic-write	Basic Settings			Edit	read and write/perform	•	
User menu	auth-view	AAA			Edit	read	•	
Private keystore	auth-write	AAA			Edit	read and write/perform	•	
Change password Preferences	search	Search			Edit	read	•	
Logout	changelog	AAA/Accounting			Edit	read	•	
System monitor Time: 2017-11-29 15:02	report	Use static subchapters Reports			Edit	read and write/perform	•	
Remaining time: 09:28 Locked: admin@10.30.255.62 Modules: svsloo-cc Running	policies-view	Policies			Edit	read	•	
	policies-write	Policies			Edit	read and write/perform	•	
Active Hosts: 2	log-view	Log			Edit	read	•	
Load 1: 0.00 Load 15: 0.00	log-write	Log			Edit	read and write/perform	•	
CPU Mem Disk Swap								0

Figure 80: AAA > Access Control — Managing SSB users

NOTE: Every group has either read or read & write/perform privileges to a set of pages.

- For details on assigning privileges to a usergroup, see Assigning privileges to usergroups for the SSB web interface on page 150.
- For details on modifying existing groups, see Modifying group privileges on page 151.
- For details on finding usergroups that have a specific privilege, see Finding specific usergroups on page 152.
- For tips on using usergroups, see How to use usergroups on page 153.
- For a detailed description about the privileges of the built-in usergroups, see Built-in usergroups of SSB on page 153.

The admin user is available by default and has all privileges, except that it cannot remotely access the shared logspaces. It is not possible to delete this user.

Assigning privileges to usergroups for the SSB web interface

This section describes how to assign privileges to a new group.



To assign privileges to a new group

- 1. Navigate to **AAA** > **Access Control** and click ^①.
- 2. Find your usergroup. If you start typing the name of the group you are looking for, the autocomplete function will make finding your group easier for you.
- 3. Click located next to the name of the group. The list of available privileges is displayed.
- 4. Select the privileges (pages of the syslog-ng Store Box (SSB) interface) to which the group will have access and click **Save**.

NOTE: Exporting the SSB configuration requires the **Export configuration** privilege.

Importing an SSB configuration requires the **Import configuration** privilege.

Updating the firmware and setting the active firmware requires the **Basic settings** > **System** privilege.

- 5. Select the type of access (read, read & write) from the **Type** field.
- 6. Click Commit

Modifying group privileges

This section describes how to modify the privileges of an existing group.

To modify the privileges of an existing group

- 1. Navigate to **AAA** > **Access Control**.
- 2. Find the group you want to modify and click . The list of available privileges appears.
- 3. Select the privileges (pages of the syslog-ng Store Box (SSB) interface) to which the group will have access and click **Save**.



Figure 81: AAA > Access Control — Modifying group privileges



A CAUTION:

Assigning the Search privilege to a user on the AAA page grants the user search access to every logspace, even if the user is not a member of the groups listed in the Access Control option of the particular logspace.

- 4. Select the type of access (read or read & write) from the **Type** field.
- 5. Click Commit

Finding specific usergroups

The **Filter ACLs** section of the **AAA** > **Access Control** page provides you with a simple searching and filtering interface to search the names and privileges of usergroups.



Basic Settings				Commit
Settings	Filter ACLs			*
Group Management Local Users	Group	Object	Туре	
Access Control Accounting	Search Clear filters		Edit	

Figure 82: AAA > Access Control — Finding specific usergroups

- To select usergroups starting with a specific string, enter the beginning of the name of the group into the **Group** field and select **Search**.
- To select usergroups who have a specific privilege, click *select* the privilege or privileges you are looking for, and click **Search**.
- To filter for read or write access, use the **Type** option.

How to use usergroups

How you should name usergroups depends on the way you manage your syslog-ng Store Box (SSB) users.

- Local users: If you use only local users, create or modify usergroups on the AAA > Group Management page, assign or modify privileges on the AAA > Access
 Control page, and add users to the groups on the AAA > Local Users or the AAA > Group Management page.
- LDAP users and LDAP groups: If you manage your users from LDAP, and also have LDAP groups that match the way you want to group your SSB users, create or modify your usergroups on the AAA > Access Control page and ensure that the name of your LDAP group and the SSB usergroup is the same. For example, to make members of the admins LDAP group be able to use SSB, create a usergroup called admins on the AAA > Access Control page and edit the privileges of the group as needed.

A CAUTION:

A user can belong to a maximum of 10,000 groups, further groups are ignored.

- RADIUS users and local groups: This is the case when you manage users from RADIUS, but you cannot or do not want to create groups in LDAP. Create your local groups on the AAA > Access Control page, and add your RADIUS users to these groups on the AAA > Group Management page.
- OpenID Connect users and local groups: This is the case when you manage users from OpenID Connect, but you cannot or do not want to create groups in LDAP. Create your local groups on the AAA > Access Control page, and add your OpenID Connect users to these groups on the AAA > Group Management page.

Built-in usergroups of SSB



The syslog-ng Store Box (SSB) appliance has the following usergroups by default. Note that you can modify and delete these usergroups as you see fit.

A CAUTION:

If you use LDAP authentication on the SSB web interface and want to use the default usergroups, you have to create these groups in your LDAP database and assign users to them. For details on using usergroups, see How to use usergroups on page 153.

- basic-view: View the settings in the Basic Settings menu, including the system logs of SSB. Members of this group can also execute commands on the Troubleshooting tab.
- **basic-write**: Edit the settings in the **Basic Settings** menu. Members of this group can manage SSB as a host.
- **auth-view**: View the names and privileges of the SSB administrators, the configured usergroups, and the authentication settings in the **AAA** menu. Members of this group can also view the history of configuration changes.
- **auth-write**: Edit authentication settings and manage users and usergroups.
 - **A** CAUTION:

Members of the auth-write group, or any other group with write privileges to the AAA menu are essentially equivalent to system administrators of SSB, because they can give themselves any privilege. Users with limited rights should never have such privileges.

If a user with write privileges to the AAA menu gives himself new privileges (for example gives himself group membership to a new group), then he has to relogin to the SSB web interface to activate the new privilege.

• **search**: Browse and download various logs and alerts in the **Search** menu.

NOTE: The admin user is not a member of this group by default, so it cannot remotely access the shared logspaces.

- changelog: View the history of SSB configuration changes in the AAA > Accounting menu.
- **report**: Browse, create and manage reports, and add statistics-based chapters to the reports in the **Reports** menu.

NOTE: To control exactly which statistics-based chapters and reports can the user include in a report, use the Use static subchapters privileges.

- **policies-view**: View the policies and settings in the **Policies** menu.
- **policies-write**: Edit the policies and settings in the **Policies** menu.

A CAUTION:

Members of this group can make the logs stored on SSB available as a shared network drive. In case of unencrypted logfiles, this may result in access to sensitive data.



- log-view: View the logging settings in the Log menu.
- **log-write**: Configure logging settings in the **Log** menu.

Listing and searching configuration changes

The syslog-ng Store Box (SSB) appliance automatically tracks every change of its configuration. To display the history of changes, select **AAA** > **Accounting**. The changes are organized as log messages, and can be browsed and searched using the regular SSB search interface (for details, see <u>Searching log messages</u> on page 368). The following information is displayed about each modification:



Figure 83: AAA > Accounting — Browsing configuration changes

• **Timestamp**: The date of the modification.

Author: The Username of the administrator who modified the configuration of SSB.

- •
- Page: The menu item that was modified.
- Field name: The name of the field or option that was modified.
- New value: The new value of the configuration parameter.



- **Message**: The changelog or commit log that the administrator submitted. This field is available only if the **Require commit log** option is enabled (see below).
- **Old value**: The old value of the configuration parameter.
- **Swap**: Indicates if the order of objects was modified on the page (for example, the order of two policies in the list).

To request the administrators to write an explanation to every configuration change, navigate to **AAA** > **Settings** > **Accounting settings** and select the **Require commit log** option.



Managing SSB

The following sections explain the basic management tasks of syslog-ng Store Box (SSB).

- For basic management tasks (reboot and shutdown, disabling traffic), see Controlling SSB: restart, shutdown.
- For managing a high availability cluster, see Managing a high availability SSB cluster.
- For instructions on upgrading SSB, see Upgrading SSB.
- For instructions on accessing SSB through console and SSH, see Accessing the SSB console.
- For enabling sealed mode (which disables basic configuration changes from a remote host), see Sealed mode.
- For information on configuring the out-of-band (IPMI) interface, see Out-of-band management of SSB.
- For managing certificates used on SSB, see Managing the certificates used on SSB.
- For creating hostlist policies, see Creating hostlist policies.

Controlling SSB: restart, shutdown

To restart or shut down syslog-ng Store Box (SSB), navigate to **Basic Settings** > **System** > **System control** and click the respective action button. The **Other node** refers to the slave node of a high availability SSB cluster. For details on high availability clusters, see Managing a high availability SSB cluster on page 158.

A CAUTION:

- When rebooting the nodes of a cluster, reboot the other (slave) node first to avoid unnecessary takeovers.
- When shutting down the nodes of a cluster, shut down the other (slave) node first. When powering on the nodes, start the master node first to avoid unnecessary takeovers.
- When both nodes are running, avoid interrupting the connection between the nodes: do not unplug the Ethernet cables, reboot the switch or router between the nodes (if any), or disable the HA interface of SSB.



Figure 84: Basic Settings > System > System control — Performing basic management



NOTE: Web sessions to the SSB interface are persistent and remain open after rebooting SSB, so you do not have to relogin after a reboot.

Managing a high availability SSB cluster

High availability (HA) clusters can stretch across long distances, such as nodes across buildings, cities or even continents. The goal of HA clusters is to support enterprise business continuity by providing location-independent failover and recovery.

To set up a high availability cluster, connect two syslog-ng Store Box (SSB) units with identical configurations in high availability mode. This creates a primary-secondary node pair.

NOTE: Primary and secondary nodes have the following functions, and are sometimes referred to, and displayed, as follows:

- Primary node: Functions as the active node in the HA cluster. Sometimes the primary node is also referred to as the master node. On the Basic Settings > High Availability > High availability & Nodes page, the primary node is displayed as This node.
- Secondary node: Functions as the backup node in the HA cluster. Sometimes the secondary node is also referred to as the slave node. On the Basic Settings > High Availability > High availability & Nodes page, the primary node is displayed as Other node

Should the primary node stop functioning, the secondary node takes over the functionality of the primary node. This way, the SSB servers are continuously accessible.

NOTE: To use the management interface and high availability mode together, connect the management interface of both SSB nodes to the network, otherwise you will not be able to access SSB remotely when a takeover occurs.

The primary node shares all data with the secondary node using the HA network interface (labeled as 4 or HA on the SSB appliance). The disks of the primary and the secondary node must be synchronized for the HA support to operate correctly. Interrupting the connection between running nodes (unplugging the Ethernet cables, rebooting a switch or a router between the nodes, or disabling the HA interface) disables data synchronization and forces the secondary node to become active. This might result in data loss. You can find instructions to resolve such problems and recover an SSB cluster in Troubleshooting an SSB cluster on page 467.

NOTE: HA functionality was designed for physical SSB units. If SSB is used in a virtual environment, use the fallback functionalities provided by the virtualization service instead.



On virtual SSB appliances, or if you have bought a physical SSB appliance without the high availability license option, the **Basic Settings** > **High Availability** menu item is not displayed anymore.

The **Basic Settings** > **High Availability** page provides information about the status of the HA cluster and its nodes.

Figure 85: Basic Settings > High Availability — Managing a high availability cluster



Information about the HA cluster

The following information is available about the cluster:



• **Cluster status**: Indicates whether the SSB nodes recognize each other properly and whether those are configured to operate in high availability mode.

You can find the description of each HA status in Understanding SSB cluster statuses on page 467.

- **Redundant Heartbeat status**: Indicates whether the redundant HA links in your HA cluster are functioning properly.
- **Current master**: The MAC address of the high availability interface (4 or HA) of the node.
- **HA UUID**: A unique identifier of the HA cluster. Only available in High Availability mode.
- **DRBD status**: Indicates whether the SSB nodes recognize each other properly and whether those are configured to operate in high availability mode.

You can find the description of each DRBD status in Understanding SSB cluster statuses on page 467.

• **DRBD sync rate limit**: The maximum allowed synchronization speed between the master and the slave node.

You can find more information about configuring the DRBD sync rate limit in Adjusting the synchronization speed on page 163.

• **DRBD asynchronous mode**: Enable to compensate for high network latency and bursts of high activity by enabling asynchronous data replication between the primary and the secondary node.

You can find more information about configuring asynchronous data replication in Asynchronous data replication on page 163.

Information about the HA nodes

The active (primary) SSB node is labeled as **This node**. This unit receives the incoming log messages and provides the web interface. The SSB unit labeled as **Other node** is the secondary node that is activated if the primary node becomes unavailable.

The following information is available about each node:

Node ID: The universally unique identifier (UUID) of the physical or virtual machine.

NOTE: Due to backward compatibility, in the case of upgrades, the Node ID is the MAC address of the node's HA interface.

For SSB clusters, the IDs of both nodes are included in the internal log messages of SSB.

• **Node HA status**: Indicates whether the SSB nodes recognize each other properly and whether those are configured to operate in high availability mode.

You can find the description of each HA status in Understanding SSB cluster statuses on page 467.



- **Node HA UUID**: A unique identifier of the cluster. It is a software-generated identifier. Only available in High Availability mode.
- **DRBD status**: The status of data synchronization between the nodes.

You can find the description of each DRBD status in Understanding SSB cluster statuses on page 467.

- **RAID status**: The status of the RAID device of the node.
- **Boot firmware versions**: The version numbers of the boot firmware.

You can find more information about the boot firmware in $\ensuremath{\mathsf{Firmware}}$ in $\ensuremath{\mathsf{SSB}}$ on page 25.

- **IPMI IP address**: The node's IPMI IP address.
- **IPMI subnet mask**: The node's IPMI subnet mask.
- **IPMI default gateway**: The node's IPMI default gateway.
- **IPMI IP address source**: The node's IPMI IP address source.
- **DRBD and heartbeat**: You can enable and configure the following options for DRBD and heartbeat monitoring:
 - **HA Interface**: Enable to customize the IP address of the high availability (HA) interface.

NOTE: You can only modify the IP address in the Interface IP field when your HA cluster is in **STANDALONE** or in **HA** state.

• Link speed: The maximum allowed speed between the primary and the secondary node. The HA link's speed must exceed the DRBD sync rate limit, else the web UI might become unresponsive and data loss can occur.

Leave this field on **Auto negotiation** unless specifically requested by the support team.

Redundant heartbeat:

You can enable and configure the following:

- **External interface**: Enable to set the **Interface IP** address that you want to use for redundant heartbeat monitoring on the node's external interface.
- **Management interface**: Enable to set the **Interface IP** address that you want to use for redundant heartbeat monitoring on the node's management interface.
- **Internal interface**: Enable to set the **Interface IP** address that you want to use for redundant heartbeat monitoring on the node's internal interface..

You can find more information about configuring redundant heartbeat interfaces in Redundant heartbeat interfaces on page 164.

• **Next hop monitoring**: The interfaces you enable and configure here are virtual interfaces, used only to detect that the other node is still available. The interfaces you enable here are not used to synchronize data between the nodes, and only heartbeat messages are transferred.

You can enable and configure the following:



- **External interface**: Enable to set the **Interface IP** address that you want to use for next hop monitoring on the node's external interface.
- **Management interface**: Enable to set the **Interface IP** address that you want to use for next hop monitoring on the node's management interface.
- **Internal interface**: Enable to set the **Interface IP** address that you want to use for next hop monitoring on the node's internal interface.

You can find more information about configuring next hop monitoring inNext-hop router monitoring.

Configuration and management options for HA clusters

The following configuration and management options are available for HA clusters:

- Set up a high availability cluster: You can find detailed instructions for setting up a HA cluster in *Installing two SSB units in HA mode* in the *Installation Guide*.
- Adjust the DRBD (primary-secondary) synchronization speed: You can change the limit of the DRBD synchronization rate.

You can find more information about configuring the DRBD synchronization speed in Adjusting the synchronization speed on page 163.

• Enable asynchronous data replication: You can compensate for high network latency and bursts of high activity by enabling asynchronous data replication between the primary and the secondary node with the **DRBD asynchronous mode** option.

You can find more information about configuring asynchronous data replication in Asynchronous data replication on page 163.

• Configure redundant heartbeat interfaces: You can configure virtual interfaces for each HA node to monitor the availability of the other node.

You can find more information about configuring redundant heartbeat interfaces in Redundant heartbeat interfaces on page 164.

Configure next-hop monitoring: You can provide IP addresses (usually next hop routers) to continuously monitor from both the primary and the secondary nodes using ICMP echo (ping) messages. If any of the monitored addresses becomes unreachable from the primary node while being reachable from the secondary node (in other words, more monitored addresses are accessible from the secondary node) then it is assumed that the primary node is unreachable and a forced takeover occurs – even if the primary node is otherwise functional.

You can find more information about configuring next-hop monitoring in Next-hop router monitoring on page 166.

Reboot the HA cluster: To reboot both nodes, click **Reboot Cluster**. To prevent takeover, a token is placed on the secondary node. While this token persists, the secondary node halts its boot process to make sure that the primary node boots first. Following reboot, the primary node removes this token from the secondary node, allowing it to continue with the boot process.



If the token still persists on the secondary node following reboot, the **Unblock Slave Node** button is displayed. Clicking the button removes the token, and reboots the secondary node.

• Reboot a node: Reboots the selected node.

When rebooting the nodes of a cluster, reboot the other (secondary) node first to avoid unnecessary takeovers.

• Shutdown a node: Forces the selected node to shutdown.

When shutting down the nodes of a cluster, shut down the other (secondary) node first. When powering on the nodes, start the primary node first to avoid unnecessary takeovers.

Manual takeover: To activate the other node and disable the currently active node, click **Activate slave**.

Activating the secondary node terminates all connections of SSB and might result in data loss. The secondary node becomes active after about 60 seconds, during which SSB cannot accept incoming messages. Enable disk-buffering on your syslog-ng clients and relays to prevent data loss in such cases.

Adjusting the synchronization speed

When operating two syslog-ng Store Box (SSB) units in High Availability mode, every incoming data copied from the master (active) node to the slave (passive) node. Since synchronizing data can take up significant system-resources, the maximal speed of the synchronization is limited, by default, to 10 Mbps. However, this means that synchronizing large amount of data can take very long time, so it is useful to increase the synchronization speed in certain situations — for example, when synchronizing the disks after converting a single node to a high availability cluster.

The **Basic Settings** > **High Availability** > **DRBD status** field indicates whether the latest data (including SSB configuration, log files, and so on) is available on both SSB nodes. For a description of each possible status, see <u>Understanding SSB cluster statuses</u> on page 467.

To change the limit of the DRBD synchronization rate, navigate to **Basic Settings** > **High Availability**, select **DRBD sync rate limit**, and select the desired value.

Set the sync rate carefully. A high value is not recommended if the load of SSB is very high, as increasing the resources used by the synchronization process may degrade the general performance of SSB. On the other hand, the HA link's speed must exceed the speed of the incoming logs, else the web UI might become unresponsive and data loss can occur.

If you experience bursts of high activity, consider turning on asynchronous data replication.

Asynchronous data replication

When a high availability syslog-ng Store Box (SSB) cluster is operating in a high-latency environment or during brief periods of high load, there is a risk of slowness, latency or



package loss. To manage this, you can compensate latency with asynchronous data replication.

Asynchronous data replication is a method where local write operations on the primary node are considered complete when the local disk write is finished and the replication packet is placed in the local TCP send buffer. It does not impact application performance, and tolerates network latency, allowing the use of physically distant storage nodes. However, because data is replicated at some point after local acknowledgement, the remote storage nodes are slightly out of step: if the local node at the primary data center breaks down, data loss occurs.

To turn asynchronous data replication on, navigate to **Basic Settings** > **High Availability**, and enable **DRBD asynchronous mode**. You must reboot the cluster (click **Reboot cluster**) for the change to take effect.

Under prolonged heavy load, asynchronous data replication might not be able to compensate for latency or for high packet loss ratio (over 1%). In this situation, stopping the slave machine is recommended to avoid data loss at the temporary expense of redundancy.

Redundant heartbeat interfaces

To avoid unnecessary takeovers and to minimize the chance of split-brain situations, you can configure additional heartbeat interfaces in syslog-ng Store Box (SSB). These interfaces are used only to detect that the other node is still available, they are not used to synchronize data between the nodes (only heartbeat messages are transferred). For example, if the main HA interface breaks down, or is accidentally unplugged and the nodes can still access each other on the redundant HA interface, no takeover occurs, but no data is synchronized to the secondary node until the main HA link is restored. Similarly, if connection on the redundant heartbeat interface is lost, but the main HA connection is available, no takeover occurs.

If a redundant heartbeat interface is configured, its status is displayed in the **Basic** Settings > High Availability > Redundant Heartbeat status field, and also in the HA > Redundant field of the System monitor. For a description of each possible status, see Understanding SSB cluster statuses on page 467.

The redundant heartbeat interface is a virtual interface with a virtual MAC address that uses an existing interface of SSB (for example, the external or the management interface). The MAC address of the virtual redundant heartbeat interface is displayed as **HA MAC**.

The MAC address of the redundant heartbeat interface is generated in a way that it cannot interfere with the MAC addresses of physical interfaces. Similarly, the HA traffic on the redundant heartbeat interface cannot interfere with any other traffic on the interface used.

If the nodes lose connection on the main HA interface, and after a time the connection is lost on the redundant heartbeat interfaces as well, the secondary node becomes active. However, as the primary node was active for a time when no data synchronization was possible between the nodes, this results in a split-brain situation which must be resolved before the HA functionality can be restored. For details, see Recovering from a split brain situation on page 470.



NOTE: Even when redundant HA links are configured, if the dedicated HA link fails, the secondary node will not be visible on the **Basic Settings** > **High Availability** > **High availability & Nodes** page anymore.

SSB nodes use UDP port **694** to send each other heartbeat signals.

The following describes how to configure a redundant heartbeat interface.

To configure a redundant heartbeat interface

- 1. Navigate to **Basic Settings** > **High Availability** > **Redundant heartbeat**.
- 2. Enable the interface you want to use as redundant heartbeat interface (for example, **External interface**). Using an interface as a redundant heartbeat interface does not affect the original traffic of the interface.

Figure 86: Basic Settings > High Availability > Redundant heartbeat — Configuring redundant heartbeat interfaces



3. Specify an IP address in the **This node** > **Redundant heartbeat** > **Interface IP** field of the selected interface.

NOTE: Consider the following:

- The two nodes must have different Interface IP.
- If you do not use next hop monitoring on the redundant interface, you can use any **Interface IP** (even if otherwise it does not exist on that network).



- If you use next hop monitoring on the redundant interface, the **Interface IP** address must be a real IP address that is visible from the other node.
- If you use next hop monitoring on the redundant interface, the Interface IP must be accessible from the next-hop address, and vice-versa. For details on next hop monitoring, see Next-hop router monitoring.
- 4. Specify an IP address in the **Other node** > **Redundant heartbeat** > **Interface IP** field of the selected interface.

NOTE: Consider the following:

- The two nodes must have different Interface IP.
- If you do not use next hop monitoring on the redundant interface, you can use any **Interface IP** (even if otherwise it does not exist on that network).
- If you use next hop monitoring on the redundant interface, the **Interface IP** address must be a real IP address that is visible from the other node.
- If you use next hop monitoring on the redundant interface, the Interface IP must be accessible from the next-hop address, and vice-versa. For details on next hop monitoring, see Next-hop router monitoring.
- 5. Repeat the previous steps to add additional redundant heartbeat interfaces if needed.
- 6. Click Commit
- 7. To apply your changes, restart the nodes by clicking **Reboot Cluster**.

Next-hop router monitoring

By default, HA takeover occurs only if the primary node (**This node**) stops working or becomes unreachable from the secondary node (**Other node**). However, this does not cover the scenario when the primary node becomes unaccessible to the outside world (for example its external interface or the router or switch connected to the external interface breaks down) while the secondary node would be still accessible (for example because it is connected to a different router).

To address such situations, you can specify IP addresses (usually next hop routers) to continuously monitor from both the primary and the secondary nodes using ICMP echo (ping) messages. One such address can be set up for every interface.

When setting up next hop monitoring, you have to make sure that the primary and secondary nodes can ping the specified address directly. You can either:

- Choose the addresses of the redundant-HA syslog-ng Store Box (SSB) interfaces so that they are on the same subnet as the next-hop address
- Configure the next-hop device with an additional IP-address that is on the same subnet as the redundant-HA SSB interfaces facing it

If any of the monitored addresses becomes unreachable from the primary node while being reachable from the secondary node (in other words, more monitored addresses are accessible from the secondary node), then it is assumed that the primary node is



unreachable and a forced takeover occurs — even if the primary node is otherwise functional.

Naturally, if the secondary node is not capable of taking over the primary node (for example, because there is data not yet synchronized from the current primary node), no takeover is performed.

The following describes how to configure next hop monitoring.

To configure next hop monitoring

- 1. Navigate to **Basic Settings** > **High Availability** > **Next hop monitoring**.
- 2. Select the interface to use for monitoring its next-hop router.

Figure 87: Basic Settings > High Availability > Next hop monitoring — Configuring next hop monitoring

	This node	Other node	
Node ID:	49434D53-0200-90C6-2500-C690250095E9	49434D53-0200-90E9-2500-E990250003BA	
Node HA status:	НА	НА	
Node HA UUID:	fd52d9df-3861-48c9-8eb1-486985437d25	fd52d9df-3861-48c9-8eb1-486985437d25	
DRBD status:	Connected (UpToDate) Connected	Connected (UpToDate) Connected	
RAID status:	Boot partition: active Data partition: active	Boot partition: active Data partition: active	
Boot firmware versions:	Current: 6.6.0	Current: 6.6.0	
	Active: 6.6.0	Active: 6.6.0	
IPMI IP address:	10.12.193.67	10.12.193.66	
IPMI subnet mask:	255.255.255.0	255.255.255.0	
IPMI default gateway:	10.12.193.254	10.12.193.254	
IPMI IP address source:	DHCP Address	DHCP Address	
DRBD and heartbeat	Interface IP:	Interface IP:	
HA interface 🕑	192.168.0.2	192.168.0.1	
	Link speed:	Link speed:	
	Auto negotiation 💌	Auto negotiation 💌	
Redundant heartbeat	Interface IP:	Interface IP:	
External interface 🗹	10.12.165.24	10.12.165.23	
	HA MAC: aa:7f:d8:71:f4:06	HA MAC: 5a:0d:1b:fa:3c:4b	
Management interface 🗌			
Internal interface 🗌			
Next hop monitoring	Interface IP:	Interface IP:	
External interface 🗹	10.12.165.21	10.12.165.20	
Management interface 🗌			
Internal interface 🗌			
	(Reboot) (Shutdown)	Reboot Shutdown	

- 3. Enter the IP address to monitor from the current primary node (for example, the IP address of the router or the switch connected to the interface) into the **This node** > **Next hop monitoring** > **Interface IP** field of the selected interface. This IP address must be a real IP address that is visible from the interface, and must be on the same local network segment.
- Enter the IP address to monitor from the current secondary node (for example, the IP address of the router or the switch connected to the interface) into the **Other node Next hop monitoring** > **Interface IP** field of the selected interface. This IP address must be a real IP address that is visible from the interface, and must be on the same local network segment.



- 5. Repeat the previous steps to add IP addresses to be monitored from the other interfaces if needed.
- 6. Click Commit

A CAUTION:

To apply the changes, you must restart both nodes. To restart both nodes, click Reboot Cluster.

Upgrading SSB

The syslog-ng Store Box (SSB) appliances are preinstalled with the latest available Long Term Support (LTS) release.

Feature Releases provide additional features which are not yet consolidated to an LTS release. To gain access to these features, you may install a supported Feature Release on the appliance, with the following condition:

Feature Releases are released and supported in a timeline of 6 (+2) months. You have to keep upgrading SSB to the latest Feature Release to ensure that your appliance is supported.

For both LTS and Feature Releases, One Identity regularly incorporates security patches and bugfixes, and issues updated Revisions of the released product. We strongly recommend always installing the latest Revision of the used software Release.

A CAUTION:

Downgrading from the latest feature release, even to an LTS release, voids support for SSB.

The following sections describe how to keep SSB up to date, and how to install a new license:

- Prerequisites: Upgrade checklist on page 168.
- Upgrading a single node: Upgrading SSB on page 170.
- Upgrading a high availability cluster: Upgrading an SSB cluster on page 170.
- Troubleshooting: Troubleshooting on page 171.
- Renewing the SSB license: Updating the SSB license on page 171.
- Exporting the configuration of SSB: Exporting the configuration of SSB on page 173.
- Importing the configuration of SSB: Importing the configuration of SSB on page 175.

Upgrade checklist

The following list applies to all configurations:



 The firmware of your SSB appliance is not tainted (that is, none of its files were modified locally). If the firmware is tainted, a warning appears on the **Basic** Settings > System > Version details page.

Upgrading is not supported if the firmware is tainted. If your firmware is tainted, contact our Support Team.

• You have created a configuration backup of syslog-ng Store Box (SSB).

For detailed instructions, refer to Exporting the configuration of SSB on page 173.

• You have a valid support portal account.

To download the required .ISO file and the license, you need a valid support portal account. Note that the registration is not automatic, and might require up to two working days to process.

- You have downloaded the latest . ISO file from the Downloads page. For further information, see Firmware in SSB on page 25.
- You have read the Release Notes of the firmware(s) before updating. The Release Notes might include additional instructions specific to the firmware version.

The Release Notes are available here on the Downloads page.

If you have a high availability cluster:

• You have IPMI access to the slave node. You can find detailed information on using the IPMI interface in the following documents:

For syslog-ng Store Box (SSB) Appliance 3000, 3500 and 4000, see Knowledge Base Article Latest IPMI firmware for Syslog-ng Store Box 3000/3500/4000 and One Identity Safeguard for Privileged Sessions 3000/3500/4000 appliances.

- You have verified on the Basic Settings > High Availability page that the HA status is not degraded.
- If you have a high availability cluster with geoclustering enabled:

Perform the firmware upload steps an hour before the actual upgrade. Geoclustering can introduce delays in master-slave synchronization, and the slave node might not be able to sync the new firmware from the master node on time.

If you are upgrading SSB in a virtual environment:

- You have created a snapshot of the virtual machine before starting the upgrade process.
- You have configured and enabled console redirection (if the virtual environment allows it).

During the upgrade, SSB displays information about the progress of the upgrade and any possible problems to the console, which you can monitor with IPMI (ILOM) or console access.

We recommend that you test the upgrade process in a non-productive (virtual, etc.) environment first.

Upgrading SSB requires a reboot. We strongly suggest that you perform the upgrade on the productive appliance during maintenance hours only, to avoid any potential data loss.



Upgrading SSB

To upgrade syslog-ng Store Box (SSB) (single node)

1. Navigate to **Basic Settings** > **System** > **Upgrade**.

Basic Settings	System control	2 P
System High Availability Date & Time	Service control	2
	Hardware information	2
Management Monitoring	Export configuration	2
Alerting Troubleshooting Dashboard AAA Policies Log	Import configuration	2
	License	2 7
	Sealed mode	2
Search Reports	Version details	2
Lises menu	Upgrade	, st
Private keystore	ISO file: Choose File No file chosen Upload	

- 2. Click **Choose File** and select the *.iso file you want to upload.
- 3. Click Upload.

When the upload is finished, read the **Upgrade notes** popup window.

- 4. Click Upgrade and reboot node. SSB will automatically upgrade and reboot the new version. Wait for the process to complete.
- Navigate to Basic Settings > System > Version details and check the version numbers of SSB. In case you encounter problems, you can find common troubleshooting steps in Troubleshooting on page 171.

Upgrading an SSB cluster



To upgrade syslog-ng Store Box (SSB)

1. Navigate to **Basic Settings** > **System** > **Upgrade**.

Basic Settings		,
Network	System control	<u> </u>
System High Availability	Service control	2
Date & Time Management	Hardware information	2
Monitoring Alerting	Export configuration	2
Troubleshooting Dashboard AAA	Import configuration	2
	License	2
Log	Sealed mode	2
Search Reports	Version details	2
User menu	Upgrade	×
Private keystore	ISO file: Choose File No file chosen Upload	

- 2. Click **Choose File** and select the *.iso file you want to upload.
- 3. Click **Upload**. When the upload is finished, read the **Upgrade notes** popup window.
- 4. Click . SSB will automatically upgrade and reboot the new version. Wait for the process to complete.

NOTE: In High Availability mode, you have to start the slave node through the IPMI interface. Failing to start the slave node results in a **DEGRADED** HA status.

 Navigate to Basic Settings > System > Version details and check the version numbers of SSB. In case you encounter problems, you can find common troubleshooting steps in Troubleshooting on page 171.

Troubleshooting

If you experience any strange behavior of the web interface, first try to reload the page by holding the Shift key while clicking the **Reload button** of your browser (or the F5 key on your keyboard) to remove any cached version of the page.

In the unlikely case that syslog-ng Store Box (SSB) encounters a problem during the upgrade process and cannot revert to its original state, SSB performs the following actions:

- Initializes the network interfaces using the already configured IP addresses.
- Enables SSH-access to SSB, unless SSB is running in sealed mode. That way it is possible to access the logs of the upgrade process that helps the our Support Team to diagnose and solve the problem. Note that SSH access will be enabled on every active interface, even if management access has not been enabled for the interface.

In case the web interface is not available within 30 minutes of rebooting SSB, check the information displayed on the local console and contact our Support Team.

Updating the SSB license



The syslog-ng Store Box (SSB) license must be updated before the existing license expires or when you purchase a new license. Information of the current license of SSB is displayed on the **Basic Settings** > **System** > **License** page. The following information is displayed:

Figure 88: Basic Settings > System > License — Updating the license

Basic Settings	System control		2 () 2
Network System High Availability	Service control		2
Date & Time	Hardware information		
Management Monitoring Alerting	Export configuration		1
Troubleshooting Dashboard	Import configuration		e
AAA	License		£
Policies Log	Upload new license file:	Choose File No file chosen	pload
Search	Customer:	TEST ACCOUNT FOR SERVICE - AMER 1	
Reports	Serial:	127-417-747	
	Limit type:	Host	
User menu	Host limit:	Unlimited	
Private keystore	Valid:	2010/10/06 - 2024/03/14	
Change password Preferences Logout	Software Transaction Agreement:	View Software Transaction Agreement	
System monitor	b syslog-ng STORE	BOX	

- **Customer**: The company permitted to use the license (for example Example Ltd.).
- **Serial**: The unique serial number of the license.
- Host limit: The number of peers SSB accepts log messages from.
- **Valid**: The period in which the license is valid. The dates are displayed in YYYY/MM/DD format.

SSB gives an automatic alert one week before the license expires. An alert is sent also when the number of peers exceeds 90% of the limit set in the license.

The following describes how to update the license.

A CAUTION:

Before uploading a new license, you are recommended to backup the configuration of SSB. For details, see Exporting the configuration of SSB on page 173.

To update the license

- 1. Navigate to **Basic Settings** > **System** > **License**.
- 2. Click **Choose File** and select the new license file.

NOTE: It is not required to manually decompress the license file. Compressed licenses (for example .zip archives) can also be uploaded.

3. Click **Upload**, then **Commit**.



4. To activate the new license, navigate to **Service control** > **Syslog traffic, indexing & search:** and click **Restart syslog-ng**.

Monthly license host usage report

If (and only if) you upload a valid license with a host limit of a finite number, syslog-ng Store Box (SSB) can produce monthly reports about the consumed hosts. To enable or disable report generation, navigate to **Basic Settings** > **System** > **License** and click **Enable** or **Disable**, respectively.

Figure 89: Basic Settings > System > License — Using limited license with monthly license host usage report

Basic Settings Network System Date & Time Management	System control			
	Service control			
	Export configuration			
Alerting	Import configuration			
Dashboard				
AAA Policies	Upload new license file:	Browse No file selected.		Upload
Log Search	Customer:	TEST ACCOUNT FOR SERVIC	E - AMER 1	
Reports	Limit type:	Host		
User menu Private keystore Change password	Host limit: Valid: Software Transaction Agreement:	53 2010/10/06 - 2024/03/14 View Software Transaction A	greement	
Preferences Logout	syslog-ng STORE	BOX		
System monitor	Monthly license host usa	ge report: Enable Disable		
Time: 2022-09-01 13:57 Remaining time: 07:56 Locked: admin@10.10.99.156 Modules: syslog-ng: Running Active Host: 1	host-us host-us host-us	Report File sage-2022-08.json sage-2022-07.json sage-2022-06.json	Download * *	Delete Delete Delete Delete Delete Delete Delete Delete Delete

When you enable monthly license host usage report generation, SSB automatically generates a report on this page at the beginning of every month. You can download or delete the report. The report files are in JSON format containing the hostname, reporting period, reporting timestamp and the number of consumed license hosts.

A CAUTION:

SSB resets its license counter every day at midnight. As a result, the host number in the monthly report file is the maximum of consumed hosts of the days of the reported period.

Exporting the configuration of SSB



The configuration of syslog-ng Store Box (SSB) can be exported (for manual archiving, or to migrate it to another SSB unit) from the **Basic Settings** > **System** page. Use the respective action buttons to perform the desired operation.

Figure 90: Basic Settings > System — Exporting the SSB configuration

Basic Settings Network	System control	2 Z
System	Service control	2
Date & Time Management	Hardware information	2
Monitoring	Export configuration	بر
Troubleshooting	O No encryption	
Dashboard	● Encryption with password	
Policies	O GPG encryption	
Log Search Deports	Encryption password:	
Reports	Confirm password:	
User menu		

To export the configuration of SSB

- 1. Navigate to **Basic Settings** > **System** > **Export configuration**.
- 2. Select how to encrypt the configuration:
 - To export the configuration file without encryption, select **No encryption**.
 - **A** CAUTION:

Exporting the SSB configuration without encyption is not recommended, as it contains sensitive information such as password hashes and private keys.

 To encrypt the configuration file with a simple password, select Encrypt with password and enter the password into the Encryption password and Confirm password fields.

NOTE: The syslog-ng Store Box (SSB) appliance accepts passwords that are not longer than 150 characters. The following special characters can be used:

• To encrypt the configuration file with GPG, select **GPG encryption**.

NOTE: This option uses the same GPG key that is used to encrypt automatic system backups, and is only available if you have uploaded the public part of a GPG key to SSB at **Basic Settings** > **Management** > **System backup**. For details, see Encrypting configuration backups with GPG on page 128.

3. Click **Export**.



NOTE: The exported file is a gzip-compressed archive. On Windows platforms, it can be decompressed with common archive managers such as the free 7-Zip tool.

The name of the exported file is <hostname_of_SSB>-YYYMMDDTHHMM.config. The encrypted or -gpg suffix is added for password-encrypted and GPG-encrypted files, respectively.

Importing the configuration of SSB

The configuration of syslog-ng Store Box (SSB) can be imported from the **Basic Settings** > **System** page. Use the respective action buttons to perform the desired operation.

Figure 91: Basic Settings > System — Importing the SSB configuration



A CAUTION:

It is possible to import a configuration exported from SSB 2.0 or 3.0 into SSB 7.3.0, but it is not possible to restore an 1.1 or 1.0 backup into 7.3.0.

To import the configuration of SSB

- 1. Navigate to **Basic Settings** > **System** > **Import configuration**.
- 2. Click **Choose File** and select the configuration file to import.
- 3. Enter the password into the **Decryption password** field and click **Upload**.

NOTE: The syslog-ng Store Box (SSB) appliance accepts passwords that are not longer than 150 characters. The following special characters can be used:

! " # \$ % & ' () * + , - . / : ; < > = ? @ [] ^ - ` { | } \ _ ~



A CAUTION:

When importing an older configuration, it is possible that there are logspaces on SSB that were created after the backing up of the old configuration. In such case, the new logspaces are not lost, but are deactivated and not configured. To make them accessible again:

- 1. Navigate to Log > Logspaces and configure the logspace. Filling the Access Control field is especially important, otherwise the messages stored in the logspace will not be available from the Search > Logspaces interface.
- 2. Adjust your log path settings on the Log > Paths page. Here you have to re-create the log path that was sending messages to the logspace.

Accessing the SSB console

This section describes how to use the console menu of syslog-ng Store Box (SSB), how to enable remote SSH access to SSB, and how to change the root password from the web interface.

Using the console menu of SSB

Connecting to the syslog-ng Store Box (SSB) locally or remotely using Secure Shell (SSH) allows you to access the console menu of SSB. The console menu provides access to the most basic configuration and management settings of SSB. It is mainly used for troubleshooting purposes, the primary interface of SSB is the web interface.

NOTE: Detailed host information is displayed in the shell prompt:

The format of the bash prompt is:

```
(firmware_type/HA_node/hostname)username@HA_node_name:current_working_
directory#
```

For example:

(core/master/documentation-ssb)root@ssb1:/etc#

- firmware_type is either boot or core
- HA_node is either master or slave
- hostname is the FQDN set on the GUI
- username is always root

The console menu is accessible to the root user using the password set during completing the Welcome Wizard.



Figure 92: The console menu



The console menu allows you to perform the following actions:

- Change the passwords of the root and admin users, change the GRUB (GRand Unified Bootloader) password.
- Access the local core and boot shells. This is usually not recommended and only required in certain troubleshooting situations. In a high-availability cluster, you can also access the boot shell of the remote node.
- Access the network-troubleshooting functions and display the available log files.
- Reboot and shut down the system. In a high-availability cluster, you can also reboot or shutdown the remote node, or initiate a take over.
- Enable and disable sealed mode. For more information, see Sealed mode.
- Set the IP address of the HA interface.

This option is not available on virtual appliances, or if your SSB license does not include the HA option. If High Availability (HA) operation mode is required in a virtual environment, use the HA function provided by the virtual environment.

NOTE: Note that logging in to the console menu automatically locks the SSB interface, meaning that users cannot access the web interface while the console menu is used. The console menu can be accessed only if there are no users accessing the web interface. The connection of web-interface users can be terminated to force access to the console menu.

On the secondary node of a high-availability cluster, the console menu is limited to troubleshooting and diagnostic functions (for example, you cannot change passwords or manage sealed mode).

Enabling SSH access to the SSB host



Exclusively for troubleshooting purposes, you can access the syslog-ng Store Box (SSB) host using SSH. Completing the Welcome Wizard automatically disables SSH access. To enable it again, complete the following steps:

A CAUTION:

Accessing the SSB host directly using SSH is not recommended nor supported, except for troubleshooting purposes. In such case, the One Identity Support Team will give you exact instructions on what to do to solve the problem.

Enabling the SSH server allows you to connect remotely to the SSB host and login using the root user. The password of the root user is the one you had to provide in the Welcome wizard. For details on how to change the root password from the web interface, see Changing the root password of SSB on page 179.

To enable SSH access to the SSB host

1. Navigate to **Basic Settings > Management > SSH settings**.

Figure 93: Basic Settings > Management > SSH settings — Enabling remote SSH access to SSB

Basic Settings Network		Commit
System High Availability	Syslog	2
Date & Time Management	Mail settings	2
Monitoring	SSH settings	*
Troubleshooting	Enable remote SSH access: 🥳	
Dashboard AAA	Enable password authentication: 🞯	
Policies Log Search	Authorized keys: Authorized keys: 2048 SHA256:Xr6uUhivQjBgw115/lhNd0JYUk4QvQLRffBNNBFW0q0	

2. Select the **Enable remote SSH access** option.

NOTE: Remote SSH access is automatically disabled if Sealed mode is enabled. For details, see Sealed mode on page 181.

- 3. Set the authentication method for the remote SSH connections.
 - To enable password-based authentication, select the **Enable password** authentication option.
 - To enable public-key authentication, click in the **Authorized keys** field, click and upload the public keys of the users who can access and manage SSB remotely via SSH.
- 4. Click Commit

The SSH server of SSB accepts connections only on the management interface if the management interface is configured. If the management interface is not configured, the SSH server accepts connections on the external interface. If possible, avoid enabling the SSH server of SSB when the management interface is not configured.



For details on enabling the management connection, see Configuring the management interface on page 95.

Changing the root password of SSB

The root password is required to access syslog-ng Store Box (SSB) locally, or remotely via an SSH connection. Note that the password of the root user can be changed from the console menu as well. For details, see Accessing the SSB console on page 176.

To change the root password of SSB

1. Navigate to **Basic Settings** > **Management** > **Change root password**.

Figure 94: Basic Settings > Management > Change root password — Changing the root password of SSB

Basic Settings		Commit
Network System High Availability Date & Time Management	Mail settings	e ⁿ
	SSH settings	2 ⁸)
Monitoring	Web interface and RPC API settings	2 ²
Alerting Troubleshooting	Change root password	بر
AAA	New root password:	
Policies Log	weak good strong strict Confirm password:	
Search Reports	Change GRUB password	£7
User menu	System backup	2 ⁸)
Private keystore	Debug logging	e ⁿ
Preferences	SSL certificate	e ⁿ
Logout	Core files	2 ⁸
	Disk space fill up prevention	~

 Enter the new password into the New root password and Confirm password fields. The password must meet the requirements of the AAA > Settings > Password settings > Minimal password strength option.

NOTE: The syslog-ng Store Box (SSB) appliance accepts passwords that are not longer than 150 characters. The following special characters can be used:

! " # \$ % & ' () * + , - . / : ; < > = ? @ [] ^ - ` { | } \ _ ~

3. Click Commit

Changing the GRUB password of SSB



The GRUB (GRand Unified Bootloader) password is required to access the boot loader of syslog-ng Store Box (SSB). Note that the GRUB password can be changed from the console menu as well. For details, see Accessing the SSB console on page 176.

NOTE: From version 7.2.0 it is required to enter a username and a password to change SSB boot settings or to enter the boot loader console for troubleshooting.

Enter the following username when prompted by GRUB:

root

The default password for the root user is:

default

One Identity recommends changing the default GRUB password if you have updated SSB from a version prior to 7.2.0.

For more information about changing the GRUB password, see Changing the GRUB password of SSB or Using the console menu of SSB.

To change the GRUB password of SSB

1. Navigate to **Basic Settings > Management > Change GRUB password**.

Basic Settings Commit System Mail settings High Availability Date & Time SSH settings Monitoring Web interface and RPC API settings Alerting Troubleshooting Change root password Dashboard AAA Change GRUB password Policies New GRUB password: Log weak good strong strict Search Confirm GRUB password: ... Reports System backup User menu Debug logging Private keystore Change password Preferences SSL certificate Logout Core files Disk space fill up prevention

Figure 95: Basic Settings > Management > Change GRUB password - Changing the GRUB password of SSB

Enter the new password into the New GRUB password and Confirm GRUB password fields. The password must meet the requirements of the AAA > Settings > Password settings > Minimal password strength option.


NOTE: The syslog-ng Store Box (SSB) appliance accepts passwords that are not longer than 150 characters. The following special characters can be used:

```
! " # $ % & ' ( ) * + , - . / : ; < > = ? @ [ ] ^ - ` { | } \ _ ~
```

3. Click Commit

Sealed mode

When sealed mode is enabled, the following settings are automatically applied:

- The syslog-ng Store Box (SSB) appliance cannot be accessed remotely via SSH for maintenance. Also, configuration settings related to remote SSH access are deleted.
- The root password of SSB cannot be changed in sealed mode.
- Sealed mode can be disabled only from the local console. For details, see Disabling sealed mode on page 181.

To enable sealed mode use one of the following methods:

- Select the **Sealed mode** option during the Welcome Wizard.
- Navigate to Basic Settings > System > Sealed mode > Activate sealed mode on the SSB web interface and click Enable.
- Log in to SSB as root using SSH or the local console, and select Sealed mode > Enable from the console menu.

Disabling sealed mode

This section describes how to disable sealed mode.

To disable sealed mode

- 1. Go to the syslog-ng Store Box (SSB) appliance and access the local console.
- 2. Log in as root.
- 3. From the console menu, select **Sealed mode** > **Disable**.
- 4. Select **Back to Main menu > Logout**.
- 5. If you want to access SSB remotely using SSH, configure SSH access. Disabling sealed mode does not restore any previous SSH configuration. For details, see Enabling SSH access to the SSB host on page 177.

Out-of-band management of SSB



Physical syslog-ng Store Box (SSB) appliances include a dedicated out-of-band management interface conforming to the Intelligent Platform Management Interface (IPMI) v2.0 standards. The IPMI interface allows system administrators to monitor the system health of SSB and to manage the computer events remotely, independently of the operating system of SSB. SSB is accessible using the IPMI interface only if the IPMI interface is physically connected to the network.

Note that the IPMI interface supports only 100Mbps Full-Duplex speed.

- For details on connecting the IPMI interface, see *Installing this hotfix* in the *Installation Guide*.
- For details on configuring the IPMI interface, see Configuring the IPMI interface from the console on page 183.
- For details on using the IPMI interface to remotely monitor and manage SSB, see the following documents:

For syslog-ng Store Box (SSB) Appliance 3000, 3500 and 4000, see Knowledge Base Article Latest IPMI firmware for Syslog-ng Store Box 3000/3500/4000 and One Identity Safeguard for Privileged Sessions 3000/3500/4000 appliances.

Basic information about the IPMI interface is available also on the SSB web interface on the **Basic Settings** > **High Availability** page. The following information appears:



Figure 96: Basic Settings > High Availability — Information about the IPMI interface SSB



- Hardware serial number: The unique serial number of the appliance.
- **IPMI IP address**: The IP address of the IPMI interface.
- **IPMI subnet mask**: The subnet mask of the IPMI interface.
- **IPMI default gateway IP**: The address of the default gateway configured for the IPMI interface.
- **IPMI IP address source**: Shows how the IPMI interface receives its IP address: dynamically from a DHCP server, or it uses a fixed static address.

Configuring the IPMI interface from the console

The following describes how to modify the network configuration of IPMI from the console of syslog-ng Store Box(SSB).



Prerequisites:

SSB is accessible using the IPMI interface only if the IPMI interface is physically connected to the network. For details on connecting the IPMI interface, see *Installing this hotfix* in the *Installation Guide*.

A CAUTION:

IPMI searches for available network interfaces during boot. Make sure that IPMI is connected to the network through the dedicated ethernet interface before SSB is powered on.

It is not necessary for the IPMI interface to be accessible from the Internet, but the administrator of SSB must be able to access it for support and troubleshooting purposes in case vendor support is needed. The following ports are used by the IMPI interface:

- Port 623 (UDP): IPMI (cannot be changed)
- Port 5123 (UDP): floppy (cannot be changed)
- Port 5901 (TCP): video display (configurable)
- Port 5900 (TCP): HID (configurable)
- Port 5120 (TCP): CD (configurable)
- Port 80 (TCP): HTTP (configurable)

To modify the network configuration of IPMI from the console of SSB

- 1. Use the local console (or SSH) to log in to SSB as root.
- 2. Choose **Shells** > **Boot shell**.
- 3. Check the network configuration of the interface:

ipmitool lan print

This guide assumes that channel 1 is used for LAN. If your setup differs, adjust the following commands accordingly.

- 4. Configure the interface. You can use DHCP or configure a static IP address manually.
 - To use DHCP, enter the following command:

ipmitool lan set 1 ipsrc dhcp

• To use static IP, enter the following command:

ipmitool lan set 1 ipsrc static

Set the IP address:

ipmitool lan set 1 ipaddr <IPMI-IP>

Set the netmask:

ipmitool lan set 1 netmask <IPMI-netmask>

Set the IP address of the default gateway:

ipmitool lan set 1 defgw ipaddr <gateway-IP>



5. To configure IPMI to use the dedicated Ethernet interface, run the following command. The command works for all appliances. Those appliances, for syslog-ng Store Box are Appliance 3000, syslog-ng Store Box Appliance 3500, and syslog-ng Store Box Appliance 4000:

ipmitool raw 0x30 0x70 0xc 1 0

6. Verify the network configuration of IPMI:

ipmitool lan print 1

Use a browser to connect to the reported network address.

- 7. Change the default password:
 - a. Log in to the IPMI web interface using the default login credentials (username: ADMIN, password: ADMIN).

NOTE: The login credentials are case sensitive.

NOTE: The syslog-ng Store Box Appliance 4000 series features a stricter password strength policy than previous appliance versions, and may require a password with higher complexity. You can find the default IPMI credentials on a sticker at the backplate of the hardware.

- b. Navigate to **Configure** > **Users**.
- c. Select ADMIN, and choose Modify User.
- d. Change the password, and save the changes with **Modify**.

Configuring the IPMI interface from the BIOS

To configure IPMI from the BIOS when configuring your syslog-ng Store Box (SSB) physical appliance for the first time, complete the following steps.

Prerequisites:

To apply the procedure outlined here, you will need physical access to a monitor and keyboard.



1. Press the **DEL** button when the POST screen comes up while the appliance is booting.

Figure 97: POST screen during booting



- 2. In the BIOS, navigate to the **IPMI** page.
- 3. On the **IPMI** page, select **BMC Network Configuration**, and press **Enter**.



Aptio Setup Utility Main Advanced Event Logs IPMI	– Copyright (C) 2012 American Meg Boot Security Save & Exit	atrends, Inc.
IPMI Firmware Revision IPMI STATUS ▶ System Event Log ▶ BMC Network Configuration	03.39 Working	Press <enter> to change the SEL event log configuration.</enter>
		<pre>++: Select Screen f↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit</pre>
Version 2.15.1236.	Copyright (C) 2012 American Megat	rends, Inc.

Figure 98: IMPI page > BMC Network Configuration option

4. On the **BMC Network Configuration** page, select **Update IPMI LAN Configuration**, press **Enter**, and select **Yes**.



Figure 99: BMC Network Configuration page > Update IPMI LAN Configuration

Aptio Setup Utility - IPMI	Copyright (C) 2012 American Meg	gatrends, Inc.
BMC Network Configuration LAN Channel 1 IPMI LAN Selection IPMI Network Link Status: Update IPMI LAN Configuration Configuration Address Source Station IP Address Subnet Mask Station MAC Address Gateway IP Address	[Dedicated] Dedicated LAN [No] [DHCP] 010.011.255.245 255.255.000.000 00-25-90-fe-2b-b9 010.011.255.254	BIOS will set below setting to IPMI in next BOOT
		++: Select Screen 14: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit
Version 2.15.1236. Co	pyright (C) 2012 American Megat	trends, Inc.

5. Stay on the **BMC Network Configuration** page, select **Configuration Address Source**, press **Enter**, and select **Static**.



Figure 100: BMC Network Configuration page > Configuration Address Source

Aptio Setup Utility - (IPMI	Copyright (C) 2012 American Me	gatrends, Inc.
BMC Network Configuration LAN Channel 1 IPMI LAN Selection IPMI Network Link Status: Update IPMI LAN Configuration Configuration Address Subnet Mask Station MAC Address Gateway IP Address Cont Static DHCP	[Dedicated] Dedicated LAN [Yes] [DHCP] 010.011.255.245 255.255.000.000 00-25-90-fe-2b-b9 figuration Address Source	Select to configure LAN channel parameters statically or dynamically(by BIOS or BMC). Unspecified option will not modify any BMC network parameters during BIOS phase ++: Select Screen 14: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit
Version 2.15.1236. Cop	oyright (C) 2012 American Mega	trends, Inc.

6. Still on the **BMC Network Configuration** page, configure the **Station IP Address**, **Subnet Mask**, and **Gateway IP Address** individually.



Figure 101: BMC Network Configuration page > Station IP Address, Subnet Mask, Gateway IP Address

Aptio Setup Utility - IPMI	Copyright (C) 2012 American Me	gatrends, Inc.
IPMI BMC Network Configuration LAN Channel 1 IPMI LAN Selection IPMI Network Link Status: Update IPMI LAN Configuration Configuration Address Source Station IP Address Subnet Mask Station MAC Address Gateway IP Address	[Dedicated] Dedicated LAN [Yes] [Static] 010.011.255.245 255.255.000.000 00-25-90-fe-2b-b9 010.011.255.254	Enter Station IP Address ++: Select Screen 1: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit
Version 2.15.1236. Co	pyright (C) 2012 American Mega	trends, Inc.

7. Press **F4** to save the settings, and exit from the BIOS.

About a minute later, you will be able to log in on the IPMI web interface.

Managing the certificates used on SSB

SSB uses a number of certificates for different tasks that can be managed from the **Basic Settings** > **Management** > **SSL certificate** menu.



Figure 102: Basic Settings > Management > SSL certificate — Changing the web certificate of SSB



The following certificates can be modified here:

• CA certificate: The certificate of the internal Certificate Authority of SSB.

NOTE: When you upload your own CA certificate, make sure that the certificate you upload is the issuer certificate of the Server and TSA certificates.

• **Server certificate**: The certificate of the SSB web interface, used to encrypt the communication between SSB and the administrators.

NOTE: If this certificate is changed, the browser of SSB users will display a warning stating that the certificate of the site has changed.

NOTE: When you have a certificate chain, you have to upload the entire chain in a single file, using PEM format. The uploaded file (or pasted text) must contain the following elements, concatenated in this order:

- 1. the server certificate
- 2. the issuer CA



- 3. the root CA certificates.
- **TSA certificate**: The certificate of the internal Time Stamping Authority that provides the time stamps used when creating encrypted logstores.

NOTE:SSB uses other certificates for different purposes that are not managed here, for example, to encrypt data stored on SSB. For details, see Creating logstores on page 244.

Use every keypair or certificate only for one purpose. Do not reuse cryptographic keys or certificates, for example, do not use the same certificate for the SSB webserver and for encrypting logstores.

For every certificate, the distinguished name (DN) of the X.509 certificate and the fingerprint of the private key is displayed. To display the entire certificate, click on the DN. To display the public part of the private key, click on the fingerprint. It is not possible to download the private key itself from the SSB web interface, but the public part of the key can be downloaded in different formats (for example, PEM, DER, OpenSSH, Tectia). Also, the X.509 certificate can be downloaded in PEM and DER formats, with the exception of certificate chains, which can only be downloaded in PEM format.

NOTE: Other parts of SSB may use additional certificates that are not managed here.

During the initial configuration, SSB creates a self-signed CA certificate, and uses this CA to issue the certificate of the web interface (see **Server certificate**) and the internal Time Stamping Authority (**TSA certificate**).

There are two methods to manage certificates of SSB:

• **Recommended**: Generate certificates using your own PKI solution and upload them to SSB.

Generate a CA certificate and two other certificates signed with this CA using your PKI solution and upload them to SSB. For the Server and TSA certificates, upload the private key as well. One Identity recommends:

- Using 2048-bit RSA keys (or stronger).
- Using the SHA-256 hash algorithm (or stronger) when creating the public key fingerprint.

For details on uploading certificates and keys created with an external PKI, complete Uploading external certificates to SSB on page 193.

A CAUTION:

The Server and the TSA certificates must be issued by the same Certificate Authority.

• Use the certificates generated on SSB. In case you want to generate new certificates and keys for SSB using its self-signed CA certificate, or generate a new self-signed CA certificate, complete Generating certificates for SSB on page 193.

NOTE: Generate certificates using your own PKI solution and upload them to SSB whenever possible. Certificates generated on SSB cannot be revoked, and can become a security risk if they are somehow compromised.



Generating certificates for SSB

Create a new certificate for the syslog-ng Store Box (SSB) webserver or the Time Stamping Authority using the internal CA of SSB, or create a new, self-signed CA certificate for the internal Certificate Authority of SSB.

One Identity recommends using 2048-bit RSA keys (or stronger).

To generate certificates for SSB

- 1. Navigate to **Basic Settings > Management > SSL certificate**.
- 2. Fill the fields of the new certificate:
 - a. **Country**: Select the country where SSB is located (for example HU Hungary).
 - b. **Locality**: The city where SSB is located (for example Budapest).
 - c. **Organization**: The company who owns SSB (for example Example Inc.).
 - d. **Organization unit**: The division of the company who owns SSB (for example IT Security Department).
 - e. State or Province: The state or province where SSB is located.
- 3. Select the certificate you want to generate.
 - To create a new certificate for the SSB web interface, select Generate Server certificate.
 - To create a new certificate for the Time Stamping Authority, select **Generate TSA certificate**.
 - To create a new certificate for the internal Certificate Authority of SSB, select **Generate All**. Note that in this case new certificates are created automatically for the server and TSA certificates as well.

NOTE: When generating new certificates, the server and TSA certificates are signed using the certificate of the CA. If you have uploaded an external CA certificate along with its private key, it will be used to create the new server and TSA certificates. If you have uploaded an external CA certificate without its private key, use your external PKI solution to generate certificates and upload them to SSB.

A CAUTION:

Generating a new certificate automatically deletes the earlier certificate.

4. Click Commit

Uploading external certificates to SSB

Upload a certificate generated by an external PKI system to syslog-ng Store Box (SSB).

The certificate to upload. For the TSA and Server certificate, the private key of the certificate is needed as well. The certificates must meet the following requirements:



- SSB accepts certificates in PEM format. The DER format is currently not supported.
- SSB accepts private keys in PEM (RSA and DSA), PUTTY, and SSHCOM/Tectia format. Password-protected private keys are also supported.

NOTE: The syslog-ng Store Box (SSB) appliance accepts passwords that are not longer than 150 characters. The following special characters can be used:

! " # \$ % & ' () * + , - . / : ; < > = ? @ [] ^ - ` { | } \ _ ~

For the internal CA certificate of SSB, uploading the private key is not required.

- One Identity recommends:
 - Using 2048-bit RSA keys (or stronger).
 - Using the SHA-256 hash algorithm (or stronger) when creating the public key fingerprint.

For the TSA certificate, the X509v3 Extended Key Usage attribute must be enabled and set to critical. Also, its default value must be set to Time Stamping.

For the Server certificate, the X509v3 Extended Key Usage attribute must be enabled and its default value set to **TLS Web Server Authentication**. Also, the Common Name of the certificate must contain the domain name or the IP address of the SSB host. If the web interface is accessible from multiple interfaces or IP addresses, list every IP address using the Subject Alt Name option.

One Identity recommends using 2048-bit RSA keys (or stronger).

To upload a certificate generated by an external PKI system to SSB

- 1. Navigate to **Basic Settings > Management > SSL certificate**.
- 2. To upload a new certificate, click next to the certificate you want to modify. A popup window appears.



Figure 103: Basic Settings > Management > SSL certificate — Uploading certificates

	Server X.509 certificate		×
Upload certific	cate		.
Upload:	Choose File No file chosen	Upload	
Copy-paste ce	rtificate		*
Certificate:	Set		
			_/

Select **Browse**, select the file containing the certificate, and click **Upload**. Alternatively, you can also copy-paste the certificate into the **Certificate** field and click **Set**.

You can choose to upload a single certificate or a certificate chain (that is, intermediate certificates and the end-entity certificate).

After uploading a certificate or certificate chain, you can review details by clicking the name of the certificate, and looking at the information displayed in the pop-up window that comes up.



Figure 104: Log > Options > TLS settings — X.509 certificate details

TLS certificate		×
X.509 certificate: MIIF+TCCA+GgAwIBAgIUd5XyrcaWaNZoTR6NZk/fVkvh00gwD BQAwgYsxCzAJBgNVBAYTAkhVMREwDwYDVQQHDAhEZWJyZWNlb RXhhbXBsZSBJbmMuMRQwEgYDVQQLDAtJVCBTZWN1cml0eTEUM bXBsZS5jb20xJjAkBgkqhkiG9w0BCQEWF3N5c2xvZ2FkbWluQ MB4XDTIyMDEzMTEzNTQwMVoXDTIzMDEzMTEzNTQwMVowgYsxC MREwDwYDVQQHDAhEZWJyZWNlbjEVMBMGA1UECgwMRXhhbXBsZ VQQLDAtJVCBTZWN1cml0eTEUMBIGA1UEAwwLZXhhbXBsZS5jb 9w0BCQEWF3N5c2xvZ2FkbWluQGV4YW1wbGUuY29tMIICIjANB AA0CAg8AMIICCgKCAgEAryJ8ISElvA90Fyf1c0epRBgEAWWjE Gg9Ru/KumTveS3vCTGNLlx+q+76j8Xi2n6JwZdMPPqrSPsC3u XAJYIm115WcApnRsNr6o6bHHyiyNvV/4da0cP7B1E0YPXhHs8 IKu/WJcfyr88F0J5kL5TtzEo+gxAEwzFHGhSd15hCjRHLVTq I4IR4kznpMHofm7n0MKIv02eV3TYshmp5Z9BMY0a0pVv6Rlco	Download OYJKoZIhvcNAG jEVMBMGA1UECG BIGA1UEAwwLZX GV4YW1wbGUuY2 zAJBgNVBAYTA SBJbmMuMRQwEG 20xJjAkBgkqhk isN/afjLRRQjH oESnPefE3Ao/+ ULDVg1G+G20Ke vl6xF/I7SaR0X YeDgZjehLEgY	EL WM Chh 29t chV 9YD ciG QEF ij+ -xq ee4 CFP
Common name example.com	Valid from 2022-01-31	Valid to 2023-01-31
ОК		

The pop-up window allows you to:

• Download the certificate or certificate chain.

NOTE: Certificate chains can only be downloaded in PEM format.

- View and copy the certificate or certificate chain.
- Check the names and the hierarchy of certificates (if it is a certificate chain and there is more than one certificate present).

On hovering over a certificate name, the subject of the certificate is displayed, describing the entity certified.

• Check the validity dates of the certificate or certificates making up the chain.

On hovering over a particular date, the exact time of validity is also displayed.

After uploading the certificate or certificate chain, the presence or absence of the string **(chain)** displayed after the name of the certificate will indicate whether the certificate is a certificate chain or a single certificate.

3. To upload the private key corresponding to the certificate, click icon. A popup window is displayed.

Select **Browse**, select the file containing the private key, provide the **Password** if the key is password-protected, and click **Upload**. Alternatively, you can also copy-paste the private key into the **Key** field, provide the **Password** there, and click **Set**.



Expected result:

The new certificate is uploaded.

NOTE: If you receive the Certificate issuer mismatch error message after importing a certificate, you must import the CA certificate which signed the certificate as well (the private key of the CA certificate is not mandatory).

NOTE: To download previously uploaded certificates, click on the certificate and download the certificate in one single PEM or DER file.

Note that certificate chains can only be downloaded in PEM format.

Generating TSA certificate with Windows Certificate Authority on Windows Server 2008

To generate a TSA certificate with Windows Certificate Authority (CA) that works with syslog-ng Store Box (SSB), generate a CSR (certificate signing request) on a computer running OpenSSL and sign it with Windows CA, then import this certificate into SSB for time stamping.

Prerequisites:

A valid configuration file for OpenSSL with the following extensions:

```
[ tsa_cert ]
extendedKeyUsage = critical,timeStamping
```

TIP: You can copy /etc/ssb/openssl-ca.cnf from SSB to the computer that will be used for signing. Rename the file to openssl-temp.cnf.

The TSA certificate is considered valid, in terms of compatibility with SSB, if the following conditions are met:

- Must be a valid CA certificate (CA is true).
- **Key Usage**: Time Stamping is required. No other key usage is permitted.
- Extended Key Usage: Must be set to critical.
- Optional Key Usage: If Key Usage is present, it must be digitalSignature and/or nonRepudiation. Other values are not permitted. Make sure that in Encryption, Allow key exchange without key encryption (key agreement) is selected.

CAUTION:

In Encryption, do NOT select Allow key exchange only with key encryption (key encipherment), because it will result in errors.

The following X509v3 extensions are supported:



- Hard requirement:
 - **X509v3 Extended Key Usage** must be **critical**, and must only contain Time Stamping.
- Optional:
 X509v3 Key Usage, if present, must be digitalSignature and/or nonRepudiation.

To generate TSA certificate with Windows Certificate Authority on Windows Server 2008

- 1. Create CSR using the new configuration file: **openssl req -set_serial 0 -config openssl-temp.cnf -reqexts tsa_cert -new -newkey rsa:2048 -keyout timestamp.key -out timestamp.csr -nodes**
- 2. Complete the required fields according to your environment:

```
Generating a 2048 bit RSA private key
....+++
writing new private key to 'timestamp.key'
You are about to be asked to enter information that will be incorporated
into your certificate request.
What you are about to enter is what is called a Distinguished Name or a
DN.
There are quite a few fields but you can leave some blank
For some fields there will be a default value,
If you enter '.', the field will be left blank.
Country Name (2 letter code) [AU]:HU
State or Province Name (full name) []:Budapest
Locality Name (eg, city) []:Budapest
Organization Name (eg, company) [Internet Widgits Pty Ltd]:BalaBit IT
Security
Organizational Unit Name (eg, section) []:Service Delivery
Common Name (eg, YOUR name) []:scb35-1-i1.tohuvabohu.balabit
Email Address []:vlad@balabit.com
```

- 3. Sign the generated CSR with your Windows CA. Make sure that the CSR file is accessible from your Windows CA server.
 - a. To issue and sign the new certificate request, open the Microsoft Certification Authority Management Console: **Start** > **Run** and run certsrv.msc.
 - b. Right-click on the server name and navigate to **All Tasks** > **Submit new request.**



Figure 105: Submitting a new request

🏣 certsry - [Certification Authority (Lo	ocal)\w2k8.tohuvabohu.balabit]	
File Action View Help		
🗢 🔿 🙍 🗐 🙆 📓 🔳		
Certification Authority (Local)	lame	
	tart Service top Service	
Pendir Refresh Su Failed Export List Ba Properties P	ubmit new request ack up CA lestore CA	
Help	enew CA Certificate	

- c. Select the CSR created in the second step.
- d. On the left pane, click **Pending Requests**. The new certificate request is displayed in the right pane.

Figure 106: Issuing a new certificate

🗽 certsry - [Certification Authority	(Local)\w2k8.I	tohuvabohu.balal	bit\Pending Requests]			_ 🗆 🗙
File Action View Help						
💠 🔿 🙎 🧟 🗟						
certification Authority (Local)	Request ID	Binary Request	Request Status Code	Request Disposition Message	Request Submission Date	Reques
 # w2k8.tohuvabohu.balabit Revoked Certificates Issued Certificates Pending Requests Failed Requests 	59 8	BEGIN NE	The operation comple	Taken Under Submission	2014.04.14. 16:35	TOHUV
	•					•

- e. To issue the new SSL certificate, right-click the pending certificate request, select **All Tasks** and click **Issue**.
- f. Select **Issued Certificates** and double-click on the certificate issued in the previous step.
- g. The CA Certificate window opens. Navigate to the **Details** tab. Ensure that the required **Enhanced Key Usage** field is visible and contains the Time Stamping value.



Certificate	×
General Details Certification Path	1
	'
Show: <all></all>	T
Field	Value
🗊 Subject Key Identifier	ac be 02 94 e6 2e 2c b0 f9 8e
authority Key Identifier	KeyID=05 60 94 ac bf 74 9e c
CRL Distribution Points	[1]CRL Distribution Point: Distr
Authority Information Access	[1]Authority Info Access: Acc
Enhanced Key Usage	Time Stamping (1.3.6.1.5.5.7
Basic Constraints	Subject Type=End Entity, Pat
Thumbprint algorithm	sha1
Thumbprint	49 d4 29 18 cb 40 18 f5 b2 d2 💌
Time Stamping (1.3.6.1.5.5.7.3.8)	
1	
Ec	it Properties Copy to File
Learn more about <u>certificate details</u>	

Figure 107: Verifying certificate details

- h. Click **Copy to File**. The Certificate Export Wizard launches. Click **Next**.
- i. Select the format of the certificate: **Base-64 encoded X.509 (.CER)**. Click **Next**.



Figure 108: Selecting certificate file format

ertificate Export Wizard	2
Export File Format Certificates can be exported in a variety of file formats.	
Select the format you want to use:	
C DER encoded binary X.509 (.CER)	
Base-64 encoded X.509 (.CER)	
Cryptographic Message Syntax Standard - PKCS #7 Certificates (.P7B) Include all certificates in the certification path if possible	
C Personal Information Exchange - PKCS #12 (.PFX)	
\square Include all certificates in the certification path if possible	
Delete the private key if the export is successful	
Export all extended properties	
C Microsoft Serialized Certificate Store (.SST)	
Learn more about <u>certificate file formats</u>	
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- j. Select location to save the certificate, and save it.
- k. The **Completing the Certificate Export Wizard** screen is displayed. Click **Finish**.
- 4. In SSB, navigate to **Basic Settings** > **Management** > **SSL certificate**.
- 5. Click next to **TSA X.509 certificate**, browse for the previously generated certificate, and click **Upload**.
- 6. Click next to **TSA private key**, browse for the previously generated key, and click **Upload**.

NOTE: If the root CA (the **CA X.509 certificate** field under **Basic Settings** > **Management** > **SSL certificate**) that is used for other certificates on SSB is different from the CA that was used to sign the TSA certificate, a warning appears. In this case, ignore this warning.



Generating TSA certificate with Windows Certificate Authority on Windows Server 2012

To generate a TSA certificate with Windows Certificate Authority (CA) that works with syslog-ng Store Box (SSB), generate a CSR (certificate signing request) on a computer running OpenSSL and sign it with Windows CA, then import this certificate into SSB for time stamping.

Prerequisites:

A valid configuration file for OpenSSL with the following extensions:

```
[ tsa_cert ]
extendedKeyUsage = critical,timeStamping
```

TIP: You can copy /etc/ssb/openssl-ca.cnf from SSB to the computer that will be used for signing. Rename the file to openssl-temp.cnf.

The TSA certificate is considered valid, in terms of compatibility with SSB, if the following conditions are met:

- Must be a valid CA certificate (CA is true).
- **Key Usage**: Time Stamping is required. No other key usage is permitted.
- Extended Key Usage: Must be set to critical.
- Optional Key Usage: If Key Usage is present, it must be digitalSignature and/or nonRepudiation. Other values are not permitted. Make sure that in Encryption, Allow key exchange without key encryption (key agreement) is selected.

A CAUTION:

In Encryption, do NOT select Allow key exchange only with key encryption (key encipherment), because it will result in errors.

The following X509v3 extensions are supported:

• Hard requirement:

X509v3 Extended Key Usage must be **critical**, and must only contain Time Stamping.

• Optional:

X509v3 Key Usage, if present, must be **digitalSignature** and/or **nonRepudiation**.



To generate TSA certificate with Windows Certificate Authority on Windows Server 2012

- 1. Create CSR using the new configuration file: **openssl req -set_serial 0 -config openssl-temp.cnf -reqexts tsa_cert -new -newkey rsa:2048 -keyout timestamp.key -out timestamp.csr -nodes**
- 2. Complete the required fields according to your environment:

```
Generating a 2048 bit RSA private key
.....+++
......+++
writing new private key to 'timestamp.key'
_ _ _ _ _
You are about to be asked to enter information that will be incorporated
into your certificate request.
What you are about to enter is what is called a Distinguished Name or a
DN.
There are quite a few fields but you can leave some blank
For some fields there will be a default value,
If you enter '.', the field will be left blank.
Country Name (2 letter code) [AU]:HU
State or Province Name (full name) []:Budapest
Locality Name (eg, city) []:Budapest
Organization Name (eg, company) [Internet Widgits Pty Ltd]:BalaBit IT
Security
Organizational Unit Name (eg, section) []:Service Delivery
Common Name (eg, YOUR name) []:scb35-1-i1.tohuvabohu.balabit
Email Address []:vlad@balabit.com
```

- 3. Create and configure a time stamping web server template in the Certificate Authority, and use that to generate the TSA certificate.
 - a. Start the Certification Authority Microsoft Management Console, and select the CA server.
 - b. Right-click **Certificate Templates**, and choose **Manage**.





The Certificate Templates Console opens.

c. Right-click the **Web Server** template, and choose **Duplicate Template**.

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File Acti	File Action View Help					
◆ ⇒ :	🗢 🄶 🔲 🖾 🖾					
🙀 Certifi	🚇 Certificate Templates (citrixdc.ci	Template Display Name	Schema Version	Versi	Intended Purpe	Actions
⊿ 🧔 citi		CEP Encryption	1	4.1		Certificate Templates
		🗷 Code Signing	1	3.1		Certificate remplates =
		Computer	1	5.1		More Actions
		Copy of Computer	2	100.2	Server Authent	Web Server
		Record Cross Certification Authority	2	105.0		Mars Astions A
		Directory Email Replication	2	115.0	Directory Servi	More Actions
		Domain Controller	1	4.1		
		Domain Controller Authentication	2	110.0	Client Authent	
		I EFS Recovery Agent	1	6.1		
		I Enrollment Agent	1	4.1		
		Enrollment Agent (Computer)	1	5.1		
		Rechange Enrollment Agent (Offlin	e requ 1	4.1		
		Rechange Signature Only	1	6.1		
		🗷 Exchange User	1	7.1		
		IPSec	1	8.1		
		IPSec (Offline request)	1	7.1		
		Rerberos Authentication	2	110.0	Client Authent ≡	
		Rey Recovery Agent	2	105.0	Key Recovery A	
		OCSP Response Signing	3	101.0	OCSP Signing	
		RAS and IAS Server	2	101.0	Client Authent	
		Root Certification Authority	1	5.1		
		Router (Offline request)	1	4.1		
		🚇 Smartcard Logon 📃	1	6.1		
		🕮 Smartcard User	Duplicate Template	11.1		
		Subordinate Certification Auth Truct List Signing	All Tasks	5.1		
		User	Properties	3.1		
		User Signature Only	Help	4.1		
		B Web Server	1.1-1	4.1		
		B Workstation Authentication	2	101.0	Client Authent	
	< III >	<			>	
	Using this template as a base, creates	a template that supports Windows Serv	er 2003 Enterprise CAs			
				11		

Figure 110: Duplicating a Template

The **Properties of New Template** window appears.

d. Make the following changes to the new template:



• On the **General** tab, change the **Template display name** to TSA.

Properties of New Template						
Subject Name Server Issuance Requirements						
Superseded Templa	ates	es Extensions Security				
Compatibility General	Request	est Handling Cryptography Key Attestat				
Template display name						
TSA					٦	
					-	
Template name:						
TSA						
					_	
		_				
Validity period:	-	Renewa	al period:	1		
2 years ✓	'	6	weeks 🗸 🗸			
Publish certificate in	Active Di	rectory				
Do not automatic	cally reenr	oll if a dupl	icate certificate (exists in Activ	e	
Directory	oully room				Ŭ	
ОК	(Cancel	Apply	Help		

Figure 111: Creating the new template

- On the **Request Handling** tab, enable the **Allow private key to be exported** option.
- On the **Extensions** tab, make the following changes:



To edit Application Policies

Select Application Policies and click Edit below the list of extensions.

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File Acti	File Action View Help		
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Certificate Templates (citrixdc.		Template Properties of New Template Inded Purplate Code Sit Subject Name Server Issuance Requirements Compatibility Germatility Germatility Germatility Germatility Compatibility Germatility Germatility Germatility Germatility Germatility Compatibility Germatility Germatility Germatility Germatility Germatility Domain Domain Extensions included in this template: Germatility Germatility H Authent Domain Extension Extension Germatility Germatility H Authent Exchang Exchang Edit H H Authent H Authent Exchang Exchang Edit H H Authent H Authent Exchang Exchang Edit H H Authent H Authent	Actions Certificate Templates A More Actions Web Server More Actions
<.	< 11 >	OCSP R OCSP R	

Figure 112: Editing Application Policies



To remove Server Authentication

• Select Server Authentication and click Remove.

1		Certificate Templates Console					
File Acti	File Action View Help						
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Gertifi ⊿ 🚽 citi	Certificate Templates (citrixdc.c	Template [Properties of New Template X hded Purp	Actions				
- C		Code Si Subject Name Server Issuance Requirements	Certificate Templates				
		Compute Compatibility General Request Handling Cryptography Key Attestation	More Actions				
		Conv of Superseded Templates Extensions Security er Authen	Wah Canan				
			web Server				
		Director Director Director	i More Actions				
		Domain Evtensions included in this template:					
		Domain Anderston Policies nt Authen	t				
		EFS Rece Basic Constraints					
		Enrollm Certificate Template Information					
		Enrollm Issuance Policies					
		Exchang Key Usage					
		🖳 Exchang					
		2 Exchang					
		IPSec Edit					
		IPSec (C	_				
		Kerbero Description of Application Policies: nt Authen	e =				
		Key Rec Server Authentication A Recovery	1				
		all OCSP Rit P Signing					
		RAS and nt Authen					
		Roter					
		R Smartra					
		Smartca					
		🕮 Subordi					
		I Trust Lis					
		2 User					
		User Sig OK Cancel Apply Help					
		Reb Server					
		Workstation Authentication 2 101.0 Client Authen	t 🗸				
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Figure 113: Removing Server Authentication



To add Time Stamping

• Click Add, select Time Stamping and click OK.



Figure 114: Adding Time Stamping

To make Time Stamping critical

• Select **Time Stamping** and enable the **Make this extension** critical option, then click **OK**.





Figure 115: Making Time Stamping critical

Time Stamping and **Critical extension** are listed in the **Description** of **Application Policies**.

Figure 116: Description of Application Policies





To edit Key Usage

- 1. Select **Key usage**, click **Edit**. Enable the **Signature is proof of origin (nonrepudiation)** option.
- 2. Select Allow key exchange without key encryption (key agreement).
- 3. Click **OK**.

Figure 117: Editing Key Usage

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File Acti	File Action View Help			
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Certifi	Certificate Templates (citrixdc.ci Tem	late C Properties of New Template X nded Purp Actions		
	Le ci	P End de Sie Subject Name Server Issuance Requirements Certificate	Templat	es 🔺
		mput Compatibility General Request Handling Cryptography Key Attestation More Ac	tions	•
		py of Edit Key Usage Extension Society and er Authent Web Serve	r	•
	I Di	ector Servi More Ac	tions	•
	. D	main extension.		
	e Di	main Signature ht Authent		
	@ Er	Digital signature Ollm Signature in proof of origin (common utilation)		
	e Er	ollm Certificate signing		
	e bi	thang CRL signing		
		thang Encryption		
	IP IP	ec Allow key exchange without key encryption (key agreement) ec (0 		
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The following are listed in **Description of Key Usage**.



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Figure 118: Description of Key Usage

• On the Security tab, select Authenticated Users, and set Enroll to Allowed.







e. Click **Apply**. Click **OK**. The new TSA template is now displayed in the list of templates.

<u>ت</u> ه		Certificate T	emplates Console			_ 🗆 X	
File Acti	File Action View Help						
⇔ ⇒ :	(+ = → 🔐 🗶 🗊 😹 👔 🗖						
🚋 Certifi	Certificate Templates (citrixdc.ci	Template Display Name	Schema Version	Versi	Intended Purpe	Actions	
🛛 🧖 citi		R Code Signing	1	3.1		Cartificata Tamplatas	
		R Computer	1	5.1		Certificate remplates =	
		R Copy of Computer	2	100.2	Server Authent	More Actions	
		Cross Certification Authority	2	105.0		ΔZT Δ	
		Directory Email Replication	2	115.0	Directory Servi	Mars Artigan	
		Domain Controller	1	4.1		More Actions	
		Domain Controller Authentication	2	110.0	Client Authent		
		EFS Recovery Agent	1	6.1			
		R Enrollment Agent	1	4.1			
		Enrollment Agent (Computer)	1	5.1			
		Rechange Enrollment Agent (Offline requ	1	4.1			
		Exchange Signature Only	1	6.1			
		🚇 Exchange User	1	7.1			
		IPSec	1	8.1			
		IPSec (Offline request)	1	7.1			
		Kerberos Authentication	2	110.0	Client Authent		
		Key Recovery Agent	2	105.0	Key Recovery 🗸 😑		
		OCSP Response Signing	3	101.0	OCSP Signing		
		RAS and IAS Server	2	101.0	Client Authent		
		Root Certification Authority	1	5.1			
		Router (Offline request)	1	4.1			
		🚇 Smartcard Logon	1	6.1			
		Smartcard User	1	11.1			
		Subordinate Certification Authority	1	5.1			
		Trust List Signing	1	3.1			
		🚇 User	1	3.1			
		User Signature Only	1	4.1			
		Reb Server	1	4.1			
		Workstation Authentication	2	101.0	Client Authent		
		ISA TSA	2	100.2	Time Stamping 🧹		
<	< 111 >	< 111			>		
	34 certificate templates						

Figure 120: The new TSA template is now displayed in the list of templates

f. Close this window and return to the Certification Authority main screen, and select the **Certificate Templates** folder.





Figure 121: Certificate Templates

Right-click under the list, and choose **New > Certificate Template to Issue**.



ta certsrv -	- [Certification Authority (CITRIXE	DC.CITRIX.SUPPORT.BALABIT)\citrix-root-CA\Certificate Templates]
File Action View Help	•	
🗢 🔿 🖄 🖻 🔛		
Certification Authority (CITRIXDC Certification Authority (CITRIXDC Certificates Pending Requests Failed Requests Certificate Templates	Name Copy of Computer Copy of Computer Copy Computer Description Authentication Description Descriptio	Intended Purpose Server Authentication, Client Authentic Client Authentication, Server Authentic Client Authentication, Server Authentic Client Authentication, Server Authentic Client Authentication, Server Authentic File Recovery Encrypting File System Client Authentication, Server Authentic Server Juthentication, Server Authentic Server Juthentication, Server Authentic Microsoft Trust List Signing, Encrypting
	Manage New	Certificate Template to Issue
	Ketresh Export List View Arrange Icons Line up Icons Help	•
C III >	s on this Certification Authority	

Figure 122: Certificate Template to Issue

The **Enable Certificate Templates** window is displayed.

Figure 123: Enable the new template

1	Enabl	e Certificate Templates	x			
	Select one Certificate Template to enable on this Certification Authority. Note: If a certificate template that was recently created does not appear on this list, you may need to wait until information about this template has been replicated to all domain controllers. All of the certificate templates in the organization may not be available to your CA. For more information, see <u>Certificate Template Concepts</u> .					
	Name	Intended Purpose	~			
	Rey Recovery Agent	Key Recovery Agent				
	OCSP Response Signing	OCSP Signing				
	RAS and IAS Server	Client Authentication, Server Authentication				
	Router (Offline request)	Client Authentication				
	🚇 Smartcard Logon	Client Authentication, Smart Card Logon				
	風 Smartcard User	Secure Email, Client Authentication, Smart Card Logon				
	風 Trust List Signing	Microsoft Trust List Signing				
	🗷 TSA	Time Stamping	≡			
	風 User Signature Only	Secure Email, Client Authentication				
	Reference Workstation Authentication	Client Authentication				
			~			
		OK Cance	el			

g. Select the TSA certificate template, and choose **OK**. Close this window.



h. Open the command line and run the following command:

certreq -submit -attrib "CertificateTemplate:TSA" <CSR>

Replace <CSR> with the full path of the CSR created earlier (in the second step).

- i. The Certification Authority List is displayed. Select the CA.
- j. The Save Certificate window is displayed. Choose an output folder.
 The certificate is generated to the specified folder.
- 4. In SSB, navigate to **Basic Settings** > **Management** > **SSL certificate**.
- 5. Click next to **TSA X.509 certificate**, browse for the previously generated certificate, and click **Upload**.
- 6. Click next to **TSA private key**, browse for the previously generated key, and click **Upload**.

NOTE: If the root CA (the **CA X.509 certificate** field under **Basic Settings** > **Management** > **SSL certificate**) that is used for other certificates on SSB is different from the CA that was used to sign the TSA certificate, a warning is displayed. In this scenario, ignore this warning.

Creating hostlist policies

The syslog-ng Store Box (SSB) appliance can use a list of host and network addresses at a number of places, for example for limiting the client that can send log messages to a log source, or the hosts that can access shared logspaces.

- For details on how to create a new hostlist, see Creating hostlists on page 215.
- For details on how to import hostlists from a file, see Importing hostlists from files on page 216.

Creating hostlists

This section describes how to create a new hostlist.

To create a new hostlist

- Navigate to Policies > Hostlists and click ⁽¹⁾ (Add row).
- 2. Enter a name for the hostlist (for example, servers).



Basic Settings		Commit
Policies	Import from file	, *
Hostlists	Upload hostlist file: Choose File No file chosen Upload & Commit	
Backup & Archive/Cleanup	The file should contain lines in the following format: policy name;{match ignore};address	
Alert targets	Import mode:	
Kerberos HDES Cluster	O Replace	
Loa	⊙ Append	
Search		
Reports	myhosts	* 8
User menu Private keystore Change password Preferences Logout	Match: Address 192.168.1.50 192.168.5.0/24 •	
System monitor Time: 2018-10-04 13:33 Remaining time: 57:46 Locked: admin@10.12.16.250 Modules:	Ignore: Address	

Figure 124: Policies > Hostlists — Creating hostlists

3. Enter the IP address of the permitted host into the **Match** > **Address** field. You can also enter a network address in the IP address/netmask format (for example

192.168.1.0/24). To add more addresses, click ¹ and repeat this step.

4. To add hosts that are excluded from the list, enter the IP address of the denied host into the **Ignore** > **Address** field.

TIP: To add every address except for a few specific hosts or networks to the list, add the 0.0.0.0/0 network to the **Match** list, and the denied hosts or networks to the **Ignore** list.

5. Click Commit

NOTE: If you modify a hostlist, you must only restart syslog-ng if a host, which is already connected, must be ignored with a hostlist. Navigate to **Basic Settings** > **System** > **Service control** > **Syslog traffic, indexing & search:** and select **Restart syslog-ng** for the changes to take effect.

Importing hostlists from files

This section describes how to import hostlists from a text file.

To import hostlists from a text file

1. Create a plain text file containing the hostlist policies and IP addresses to import. Every line of the file will add an IP address or network to a policy. Use the following format:

name_of_the_policy;match

or


ignore;IP address

For example, a policy that ignores the 192.168.5.5 IP address and another one that matches on the 10.70.0.0/24 subnet, use:

policy1;ignore;192.168.5.5
policy2;match;10.70.0.0/24

To add multiple addresses or subnets to the same policy, list every address or subnet in a separate line, for example:

policy1;ignore;192.168.7.5
policy1;ignore;192.168.5.5
policy1;match;10.70.0.0/24

2. Navigate to **Policies** > **Hostlists** > **Import from file** > **Browse** and select the text file containing the hostlist policies to import.

Basic Settings		Commit
AAA		
Policies	Import from file	, 1
Hostlists	Upland hastlist files	
Shares	Opioad nostilist rile: Choose File No file chosen Opioad & Commit	
Backup & Archive/Cleanup	The file should contain lines in the following format: policy name;{match ignore};address	
Alert targets	Import mode:	
Kerberos	O Replace	
HDFS Cluster		
Log	 Append 	
Search		
Reports	myhosts	😠 🖌 😒
User menu Private keystore Change password Preferences Logout	Match: Address 192.168.1.50 • 192.168.5.0/24 •	
System monitor Time: 2018-10-04 13:33 Remaining time: 57:46 Locked: admin@10.12.16.250 Moduler:	Ignore: Address	

Figure 125: Policies > Hostlists — Importing hostlists

- 3. Depending on your needs, append the imported addresses to your existing list, or replace the list of addresses with the imported ones.
 - If you are updating existing policies and want to add new addresses to them, select **Append**.
 - If you are replacing the existing addresses with the ones in the text file, select **Replace**.
- 4. Click **Upload**, then **Commit**.

NOTE: If you modify a hostlist, you must only restart syslog-ng if a host, which is already connected, must be ignored with a hostlist. Navigate to **Basic Settings** >



System > Service control > Syslog traffic, indexing & search: and select Restart syslog-ng for the changes to take effect.



Configuring message sources

The syslog-ng Store Box (SSB) appliance receives log messages from remote hosts via sources. A number of sources are available by default, but you can also create your own customized message sources. In addition to creating your own, customized message sources based on the Syslog or SQL protocol, SSB can also receive messages via the SNMP protocol, and convert these messages to Syslog messages.

- For details on using the default message sources of SSB, see Default message sources in SSB on page 219.
- For details on how to create your new, customized message sources based on the Syslog or SQL protocol, see Creating new message sources in SSB on page 220.
- For details on receiving SNMP messages, see Receiving SNMP messages on page 240.

Default message sources in SSB

The syslog-ng Store Box (SSB) appliance automatically accepts messages from the following built-in sources:

Figure 126: Log > Sources – Default message sources in SSB



- legacy: Accepts UDP messages using the legacy BSD-syslog protocol on the port 514.
- tcp: Accepts TCP messages using the IETF-syslog protocol (RFC 5424) on port 601.
- tls: Accepts TLS-encrypted messages using the IETF-syslog protocol on port 6514. Mutual authentication is required: the client must show a (not necessarily valid) certificate, SSB sends the certificate created with the Welcome Wizard.



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• tcp_legacy: Accepts TCP messages using the BSD-syslog protocol (RFC 3164) on port 514.

NOTE: All default sources have name resolution enabled.

In addition to the default message sources in the previous list, you can also create your own, customized message sources. For the details of the various settings, see Creating new message sources in SSB on page 220 and its subsections.

Creating new message sources in SSB

The syslog-ng Store Box (SSB) appliance receives log messages from remote hosts via sources. A number of sources are available by default, but you can also create your own, customized message sources, based on the Syslog or SQL protocol.

For details on using the default message sources of SSB, see Default message sources in SSB on page 219.

Creating your own, customized message source

If you do not want to use the default message sources available in SSB, you can create your own, customized message source.

To create your own, customized message source

Navigate to Log > Sources and click ^O.

Figure 127: Log > Sources — Creating new message sources

Basic Settings		Commit
AAA		
Policies	🗹 legacy	2 🕄
Log		
	🕑 tcp	2 😒
Logspaces		
Filtered Logspaces	🗹 tis	2 🖸
Remote Logspaces		
Multiple Logspaces	🗹 tcp_legacy	2 🖸
Destinations		
Paths		÷

2. Enter a name for the source into the top field. Use descriptive names (for example, sql_source, or syslog_source) that help you to identify the source easily.

NOTE: In these sections and subsections, some figures show a custom message source named your-new-source, but you can use any descriptive name to identify your message source.

3. In your new source, select your preferred **Source type**.

NOTE: When configuring new message sources in SSB, you can configure two source types: **Syslog**, or **SQL**.



Figure 128: Two available source types under Log > Sources > <yournew-source >



For further details about each source type, see the following subsections:

Configuring your own, customized Syslog type message source

When configuring your own, customized message sources, you can configure two source types: **Syslog**, or **SQL**.

For more information about configuring an SQL source type in your own, customized message source, see Configuring your own, customized SQL type message source.



Figure 129: Log > Sources > <your-new-source > - Syslog source type in your own, customized message source

your-new-source		* 0
Source type:		
Syslog		
O SQL		
Listening address: [select ar	n option] 🗸 🗸	
Listening port: 1433		
Transport:		
O UDP		
⊙ TCP		
O TLS		
O ALTP		
O ALTP TLS		
Incoming log protocol and	message format:	
 Syslog (IETF-syslog, 	RFC 5424)	
O Legacy (BSD-syslog,	, RFC 3164)	
Do not parse		
Inis option con log in the mess	mpletely disables syslog message parsing and stores the (sage part.	complete
It is useful if ind	coming messages do not comply to the syslog format.	
Other source options:		
Maximum connections	a: 1000	
Wortname and timestamp-related re	attinge	
Hostlist: None		
Timoropo	Pudapast to	
Trusted	Budapest	
Use DNS:		
O Yes		
	at configuration	
Only from persisten	it configuration	
Monitoring:		
Message rate alerting: 🗹		
Alerts:		Global settings
Counter Po Messages V 30 minut	erioa Minimum Maximum A	Master alert
Hessiges V Somma		
		•
Other options:		•

Prerequisites for configuring your own, customized Syslog type message source

- The Listening address of the Syslog source.
- The Listening port of the Syslog source.



Limitations to configuring your own, customized Syslog type message source

• Listening address IP addresses

NOTE: The current version (version 7.3.0) of SSB only supports configuring IPv4 addresses for **Source type** > **Syslog** > **Listening address** in message sources.

Configuration options for your own, customized Syslog type message source

While configuring your own, customized Syslog type message source, you can customize the following:

- The Listening address and Listening port of your Syslog source type.
- Transport protocol options, including Incoming log protocol and message format options, and the number of maximum connections under Other source options.
- Hostname and timestamp-related settings.
- Monitoring options.
- Setting the Syslog source type's **Encoding** under **Other options**.

For further details on the configuration options, see the following subsections:

Configuring the Listening address and Listening port for your Syslog type message source

Under Log > Sources > <your-new-source> > Syslog, you can first customize the Listening address and Listening port for your Syslog type message source.

To configure the Listening address and Listening port of your Syslog type message source

1. Navigate to Log > Sources > <your-new-source> > Source type and select Syslog.



Figure 130: Log > Sources > <your-new-source> > Syslog — Customizing the Listening address and the Listening port for your Syslog type message source

your-new-source			& ۴
Source type:			
 Syslog 			
O SQL			
Listening address:	[select an option]	~	
Listening port:	1433		

2. Select the Listening address of your choice.

NOTE: Although from version 6.4, syslog-ng Store Box (SSB) supports IPv6 addresses on the external interface and the management interface, you can only select IPv4 addresses for your Syslog sources in the **Listening address** field.

3. Enter the **Listening port** on which you want your log source to listen.

Configuring the Transport options for your Syslog type message source

Under Log > Sources > your-new-source > Syslog > Transport, you can customize your Transport settings for your syslog-type message source.

To customize your Transport settings for your syslog-type message source

1. Navigate to Log > Sources > your-new-source > Syslog > Transport.

Figure 131: Log > Sources > your-new-source > Syslog > Transport — Configuring transport options for your syslog-type message source





- In the Transport field, select the networking protocol (UDP, TCP, TLS, ALTP or ALTP TLS) that your clients use to transfer the messages to syslog-ng Store Box (SSB).
- 3. In case of UDP, TCP or TLS: select the syslog protocol used by the clients from the **Incoming log protocol and message format** section. The **ALTP** and **ALTP TLS** sources only work with the IETF-syslog protocol.
 - If the clients use the legacy BSD-syslog protocol (RFC3164), select Legacy (BSD-syslog, RFC3164). This protocol is supported by most devices and applications capable to send syslog messages.
 - If the clients use the new IETF-syslog protocol (for example the clients are syslog-ng 3.0 applications that use the syslog driver, or other drivers with the flags(syslog-protocol) option), select Syslog (IETF-syslog, RFC 5452).

To disable syslog message parsing and store the complete log in the message part, select **Do not parse**. It is useful if incoming messages do not comply with the syslog format.

- 4. When using TLS, SSB displays a certificate to the client. This certificate can be set at Log > Options > TLS settings (for details, see Setting the certificates used in TLS-encrypted log transport on page 363). Optionally, SSB can perform mutual authentication and request and verify the certificate of the remote host (peer). Select the verification method to use from the **Peer verification** field.
 - None: Do not request a certificate from the remote host, and accept any certificate if the host sends one.
 - Optional trusted: If the remote host sends a certificate, SSB checks if it is valid (not expired) and that the Common Name of the certificate contains the domain name or the IP address of the host. If these checks fail, SSB rejects the connection. However, SSB accepts the connection if the host does not send a certificate.
 - Optional untrusted: Accept any certificate shown by the remote host. Note that the host must show a certificate.
 - Required trusted (default setting): Verify the certificate of the remote host. Only valid certificates signed by a trusted certificate authority are accepted. See Uploading external certificates to SSB for details on importing CA certificates. Note that the Common Name of the certificate must contain the domain name or the IP address of the host.
 - Required untrusted: SSB requests a certificate from the remote host, and rejects the connection if no certificate is received. However, SSB accepts the connection if:
 - the certificate is not valid (expired), or
 - the Common Name of the certificate does not contain the domain name or the IP address of the host.

When using ALTP TLS, SSB only accepts Required-trusted peer verification. NOTE: For details on ALTP, see Advanced Log Transfer Protocol on page 23.



A CAUTION:

UDP is a highly unreliable protocol. When using UDP, a large number of messages may be lost without any warning. Use TCP, TLS or ALTP whenever possible.

- 5. Configure other, source-related options in the **Other source options** section, depending on what transport you have selected.
 - When using TCP or TLS, you can set the maximum number of parallel connections in the **Maximum connections** field. This option corresponds to the max_connections() syslog-ng parameter.

In case of ALTP or ALTP TLS: enter the number of maximum connections. The default value is 1000 connections. Select **Allow compression** to allow compression on level 6. Compression level cannot be changed.

- When using TLS or ALTP TLS, configure the strength of the allowed cipher suites using one of the following options:
 - **Compatible**: It is a large set of cipher suites determined by the following cipher string:

ALL:!aNULL:!eNULL

The **Compatible** setting may allow permitting (and hence not safe) cipher suites for the Transport Layer Security (TLS) negotiations.

• **Secure**: A smaller and more strict set of cipher suites where vulnerable cryptographic algorithms are eliminated. This cipher suite set is determined by the following cipher string:

HIGH: !COMPLEMENTOFDEFAULT: !aNULL: !eNULL: !DHE-RSA-AES128-SHA: !DHE-RSA-AES256-SHA: !ECDHE-RSA-AES128-SHA: !ECDHE-RSA-AES256-SHA: !AES128-SHA: !AES256-SHA

6. (Optional) Customize the number of your **Maximum connections**.

Configuring the Hostname and timestamp-related settings for your Syslog type message source

Under Log > Sources > <your-new-source> > Syslog > Hostname and timestamp-related settings, you can first customize your settings related to hostnames and timestamps for your Syslog type message source.



To customize your settings related to hostnames and timestamps for your syslog-type message source

1. Navigate to Log > Sources > <your-new-source> > Syslog > Hostname and timestamp-related settings.

Figure 132: Log > Sources > <your-new-source> > Syslog > Hostname and timestamp-related settings — Customizing your settings related to hostnames and timestamps for your syslog-type message source

lostname an	d timestamp	-related settings:	
Hostlist:		None	~
Timezon	e:	Europe/Budapest	~
Trusted:		0	
Use FQD	N:		
Use DNS	:		
	O Yes		
	O No		
	Only fron	n persistent configurat	tion

- 2. In the **Hostname and time stamp related settings** section, configure the following, based on your preferences:
 - To accept messages only from selected hosts, create a hostlist and select it in the Hostlist field. For details on creating hostlists, see Creating hostlist policies on page 215.
 - Set the **Timezone** option of the incoming messages if needed.
 - If the information sent by the hosts to this source can be trusted, enable the **Trusted** option. The syslog-ng Store Box (SSB) appliance keeps the time stamps and the hostname of the messages sent by trusted clients. This corresponds to enabling the keep_timestamp() and keep_hostname() syslog-ng Premium Edition (syslog-ng PE) options for the source.
 - Select the Use FQDN option if you wish to store the full domain name of the sender host.
- 3. Select the name resolving method to use from the **Use DNS** field.
 - To allow using DNS, select Yes.
 - To disable using DNS, select No.
 - To only allow using DNS when using a persistent configuration, select **Only from persistent configuration**.



Configuring the Monitoring settings for your Syslog type message source

Under Log > Sources > your-new-source > Syslog > Monitoring, you can customize your monitoring settings for your syslog-type message source.

To customize your settings related to monitoring for your syslog-type message source

Navigate to Log > Sources > your-new-source > Syslog > Monitoring.

Log > Sources > your-new-source > Syslog > Monitoring.

Figure 133: Log > Sources > <your-new-source> > Syslog > Monitoring — Customizing your monitoring settings your own, customized syslog-type message source

Mon	itoring:									
	Message rate ale	erting:								
	Alerts:								Global set	ttings
	Counter		Period		Minimum	Maximum	Alert		Master aler	t
	Messages	\sim	30 minutes	\sim	1	30	Once	\sim		•
										•

- 1.
- 2. (Optional) Enable Message rate alerting.
- 3. Select the basis of your alerts under **Counter**.
- 4. Select the frequency of alerts (in minutes) under **Period**.
- Specify the amount of alerts you want to receive within the specified **Period** (ranging between the minimum and maximum numbers of your choice) under **Minimum** and **Maximum**.
- 6. Select the alerting frequency in the **Alert** field.

Once sends only one alert (and after the problem is fixed, a "Fixed" message).

Always sends an alert each time the result of the measurement falls outside the preset range.

- 7. (Optional) To set the configured alert settings as your default, enable **Master alert**.
- (Optional) To leave the Log > Sources > your-new-source > SQL > Monitoring page and customize Message rate alerting statistics settings that apply to the entire syslog-ng Store Box (SSB) appliance, clicking Global settings takes you to Log > Options > Message rate alerting statistics.

For more information about the configurable settings you can customize under **Log** > **Options** > **Message rate alerting statistics**, see Configuring message rate alerting on page 109.

NOTE: You can configure multiple alerts under **Monitoring** and pick the alert of your choice as your **Master alert**. To add a new alert under **Message rate alerting**, click **O**.



To delete a redundant alert, click 🛛.

- 1. To configure **Message rate alerting** for the source, see Configuring message rate alerting on page 109.
- 2. Set the character **Encoding** option of the incoming messages if needed.
- 3. Click Commit

NOTE: To actually store the messages arriving to this source, you must include this source in a log path. For details, see Log paths: routing and processing messages on page 344.

4. (Optional) If you want to receive messages using the ALTP or ALTP TLS protocol, make sure that you have configured your syslog-ng PE clients to transfer the messages to SSB using ALTP or ALTP TPS protocol. For details, see Advanced Log Transfer Protocol.

Customizing encoding for your Syslog type message source

Under Log > Sources > <your-new-source> > Syslog > Other options, you can customize your encoding preferences for your Syslog type message source.

To customize your encoding preferences for your syslog-type message source

1. Navigate to Log > Sources > <your-new-source> > Syslog > Other options.

Figure 134: Log > Sources > <your-new-source> > Syslog > Other options — customizing your encoding preferences for your syslog-type message source

Other options:

Encoding: 🗸

2. Select the **Encoding** type you want the syslog source type to use.

Configuring your own, customized SQL type message source

When configuring your own, customized message sources in syslog-ng Store Box (SSB), you can configure two source types: **Syslog**, or **SQL**.

For more information about configuring a Syslog source type in your own, customized message source, see Configuring your own, customized Syslog type message source.

There are many applications that natively store their log messages in SQL databases. The SSB appliance can pull messages from SQL database tables in real-time, similarly to receiving messages over the network.



Figure 135: Log > Sources > <your-new-source > - SQL source type in your own, customized message source

your-new-source			* 8
Source type:			
O Syslog			
⊙ sql			
Database connection:			
Database type:	Microsoft SQL Server	v	
Address:	10.12.165.21		
Port:	1433 Set Defaul	It Port (1433)	
Username:	test_user		
Password:	•	9	
Database name:	test_db		
Test database con	nnection		
Fetching messages:			
Create fetch query	/:		
The query must re that depending o uid datetime message host (optional)	eturn message parts with ti n the SQL server, column n	he following column names (note ames may be case-sensitive):	
Timezone:	Europe/Budapest	×	
Facility:	LocalO	~	
Severity:	Info (6)	*	
Put all columns to	SDATA:		
Fetch history:			
After the first options anyn last fetched r	t successfully fetched mess nore, even after restart or re record.	age, the SQL source does not use these load. It will fetch the messages from the	
O No hi	story		
 Partia 	al history		
Star	t UID:		
Th	e fetch query results will or art UID.	nly include records with a strictly larger UID than the	
Test message fet	ching		
Fetching frequency:			
Fetch data every:	10 seconds		
Fast follow mode:			
Monitoring:			
Message rate alert	ing: 🗆		



Prerequisites for configuring your own, customized SQL type message source

Currently, configuring your own, customized SQL type message source in SSB has the following prerequisites:

- The **Address** for the SQL type message source (that is, IP address of the remote database server to collect messages from).
- The **Port** of the database server that the SQL type message source will connect to.
- The **Username** of the database user.
- The **Password** of the database user.
- A previously configured SQL database that you can specify the SQL type message source to connect to, by entering the database name into **Database name**.

Limitations to configuring your own, customized SQL type message source

When configuring your message sources, consider that currently, configuring your own, customized SQL type message source in SSB has the following limitations:

Database servers

SSB 7.3.0 was tested with the following database servers:

MS SQL (with "select @@version")

```
Microsoft SQL Server 2017 (RTM-CU13) (KB4466404) - 14.0.3048.4 (X64)
Nov 30 2018 12:57:58
Copyright (C) 2017 Microsoft Corporation Developer Edition (64-bit)
on Linux (Ubuntu 16.04.5 LTS)
```

• Oracle (with "SELECT * FROM V\$VERSION;")

```
Oracle Database 11g Enterprise Edition Release 11.2.0.4.0 : 64bit
Production
PL/SQL Release 11.2.0.4.0 Production : "CORE 11.2.0.4.0 Production"
TNS for Linux: Version 11.2.0.4.0 Production
NLSRTL : Version 11.2.0.4.0 Production
```

Remote server IP addresses

NOTE: The current version (version 7.3.0) of SSB only supports configuring IPv4 addresses for **Source type** > **SQL** > **Database connection** > **Address** in message sources.



Configuration options for your own, customized SQL type message source

While configuring your own, customized SQL type message source, you can customize the following:

- Configuring and testing the **Database connection** of your SQL source.
- Customizing your fetch queries and message fetching settings under **Fetching messages**.
- Customizing your fetch history and test message fetching under **Fetch history**.
- Customizing your **Fetching frequency**.
- Customizing your **Monitoring** options.

For further details on the configuration options, see the following subsections:

Setting up and testing the SQL database connection of your SQL type message source

The following section describes how to setup the SQL database connection of your SQL type message source, and how the connection is tested.

To setup and test the SQL database connection in your SQL type message source

1. Navigate to Log > Sources > <your-new-source> SQL > Database connection.

Figure 136: Log > Sources > <your-new-source> > SQL > Database connection — Setting up and testing the SQL database connection for your SQL type message source

Database connection:	
Database type:	Microsoft SQL Server
Address:	10.12.165.21
Port:	1433 Set Default Port (
Username:	test_user
Password:	•
Database name:	test_db
Test database conne	ection

- 2. Select the **Database type** to collect log messages from.
- 3. Enter the name or the IP address of the remote database server to collect messages from.



4. Enter the port of the database server to connect to. To use the default port of the database, click **Set Default Port**.

NOTE: The default port depends on the database type, but you can configure it according to your preferences.

5. Enter the **Username** and the **Password** of the database user.

NOTE: The syslog-ng Store Box (SSB) appliance accepts passwords that are not longer than 150 characters. The following special characters can be used:

! " # \$ % & ' () * + , - . / : ; < > = ? @ [] ^ - ` { | } \ _ ~

- 6. Enter the **Database name** to connect to.
- 7. Click **Test database connection**. SSB reads the tables from the database.

NOTE: The syslog-ng Store Box (SSB) appliance can only read table names that contain numbers, uppercase and lowercase characters, hyphen (-), underscore (_), hashtag (#), at sign (@), or the dollar sign (\$). Tables with names that contain other characters, including full stop (.), cannot be monitored.

Customizing fetching messages when using your SQL type message source

For a more flexible SQL source configuration, you can customize your message fetching preferences (including customizing your fetch query and fetch history) for your SQL type message source.



Figure 137: Log > Sources > <your-new-source> > SQL > Fetching messages — Customizing fetching messages for your SQL type message source

etching messages:				
Create fetch query:				
select <u>row_id</u> as ssb_sqldest_messages The query must retur that depending on th	uid, date_time as datet: _2020_00 n message parts with the e SQL server, column nam	following column names (r	_2020_08.* from	
uid datetime message host (optional) program (optional)				
Timezone:	Europe/Budapest	*		
Facility:	Local0	×		
Severity:	Info (6)	×		
Put all columns to SDA	ATA:			
Fetch history:				
After the first suc options anymore last fetched reco	ccessfully fetched messag e, even after restart or relo rd.	e, the SQL source does not ad. It will fetch the message	use these es from the	
O No histor	У			
 Partial hi 	story			
Start UI	D:			
1		· · · · · · · · · · · · · · · · · · ·		
The fe	tch query results will only JID.	include records with a stric	tly larger UID than the	
Test message fetchin	g			

For more information about creating your customized fetch query and customizing your fetch history, see the following subsections:

Customizing the fetch query for your SQL type message source

Under Log > Sources > <your-new-source> > SQL > Fetching messages, you can create a customized fetch query for your SQL type message source.

To create a customized fetch query for your SQL type message source

1. Navigate to Log > Sources > <your-new-source> > SQL > Fetching messages.



Figure 138: Log > Sources > <your-new-source> > SQL > Fetching messages — Customizing the fetch query for your SQL type message source

etching messages:		
Create fetch que	ery:	
selectrow_	id as uid, date_time as datetime, return message parts with the follow	wing column names (note
uid datetime message host (optional) program (optiona	al)	
Timezone:	Europe/Budapest 🗸	
Facility:	Local0 V	
Severity:	Info (6) 🗸 🗸	
Put all columns	to SDATA:	

2. Enter your customized fetch query in the suitable format.

For more information, see Limitations, considerations, and best practices.

- 3. Select the **Timezone** of your choice.
- 4. Select the **Facility** level of your choice.
- 5. Select the **Severity** level of your choice.
- 6. (Optional) Enable **Put all columns to SDATA**.

Limitations, considerations, and best practices

Before you configure your customized fetch query, consider the limitations, considerations, and best practices in the current version (version 7.3.0) of syslog-ng Store Box (SSB):

Required column names

The custom fetch query has the following required column names it must return:

• uid:

The uid column must contain a unique number. This number must increase monotonously. SSB will store the last read uid.

NOTE: SSB automatically substitutes the last read uid after the initial fetch.

• datetime or date and time:



SSB will use the content of the datetime column as the time stamp of the log message. The following column types are supported:

- Oracle: timestamp, int
- MSSQL: datetime, int

If the type is int, SSB will assume that it contains a UNIX time stamp.

When using separate date and time columns, the date column must be date type, the time column must be time type.

• message:

The message field must contain the message to be logged.

For example:

```
SELECT "uniq_id_number" AS "uid", "bsd_datetime" AS "datetime",
"message" AS "message" FROM "test_table"
```

Optional column names

The custom fetch query may contain the following optional column names:

host (optional):

Optional column name. When in use, host overwrites the host field of the incoming message.

• program (optional):

Optional column name. When in use, program overwrites the program field of the incoming message.

Considerations and best practices

NOTE: The query must not contain any comments.

NOTE: The host, program, and timezone parameters can be selected from columns or set as a fix value. The timezone must contain time-shifting value and not the name of the time zone. For example:

```
SELECT "myhost" AS "host", "myprogram" AS "program", "+01:00" AS
"timezone", <further-parts-of-the-query>
```

A CAUTION:

The syslog-ng Store Box (SSB) appliance does not validate or limit the contents of customized queries. Consequently, queries performed with a user with write-access can potentially modify or even harm the database. Use customized queries with care, and only for your own responsibility.



Examples: creating a customized fetch query

Example: SQL source fetch_query

The following custom fetch query queries records that are older than the last read record:

```
SELECT * FROM <table_name>
```

Or a more detailed example:

```
SELECT "uniq_id_number" AS "uid", "date_string" AS "datetime", "message"
AS "message" FROM "test_mysql"
```

Customizing the fetch history settings for your SQL type message source

After customizing your fetch query settings for your SQL type message source, you can customize your fetch history settings as well.

NOTE: Customizing your fetch history has relevance when you are configuring your SQL type message source for the first time. After the initial message history fetching, the message source does not use these settings, but fetches the messages from the last fetched record instead.

To customize the fetch history settings for your SQL type message source

1. Navigate to Log > Source > <your-new-source > SQL > Fetch history.

Figure 139: Log > Source > <your-new-source> > SQL > Fetch history — Customizing the fetch history settings for your SQL type message source

itory:	
ter the first successfully fetched message, the SQL source does not use these otions anymore, even after restart or reload. It will fetch the messages from the st fetched record.	
O No history	
O Partial history	
Start UID:	
1	
The fetch query results will only include records with a strictly larger UID than Start UID.	n the
lessage retching	

2. Select how extensive you want your fetch history.



- To skip the initial message fetching from the database, select **No history**.
- To specify from which particular UID you want the message source to fetch messages from your database, select **Partial history**, and specify the **Start UID** of your preference.

A CAUTION:

Consider that the message source only fetches messages with a UID that is strictly larger than the specified Start UID. As a result, the message with the UID specified as the Start UID will not be fetched from the database.

3. To quickly check your fetch history settings before committing your message source configuration, click **Test message fetching**. The message source will fetch a sample of the database, and you can check if your settings are right and if the fetched data match your database and your desired configuration and settings.

Configuring the fetching frequency settings for your SQL type message source

Under **Log** > **Sources** > **<your-new-source**> > **SQL** > **Fetching frequency**, you can customize your fetching frequency preferences for your SQL type message source.

To customize your fetching frequency preferences for your SQL type message source

1. Navigate to Log > Sources > <your-new-source> > SQL > Fetching frequency.

Figure 140: Log > Sources > <your-new-source> > SQL > Fetching frequency — Customizing your fetching frequency preferences for your SQL type message source

Fetching frequency:		
Fetch data every:	10	seconds
Fast follow mode:		

- Specify how often you want syslog-ng Store Box (SSB) to periodically fetch data by entering the number of your choice (in seconds) in Fetch data every: <number> seconds.
- 3. (Optional) To allow SSB to read the database as fast as possible, enable **Fast follow mode**.

NOTE: SSB reads the database periodically, performing one query (that fetches multiple records) at a time. With **Fast follow mode** enabled, SSB continuously keeps querying the database until it fetches all records available at the time.



Configuring the Monitoring settings for your SQL type message source

Under Log > Sources > your-new-source > SQL > Monitoring you can customize your monitoring settings, including enabling Message rate alerting and customizing your Alerts, for your SQL type message source.

To customize the Monitoring settings for your SQL type message source

1. Navigate to Log > Sources > your-new-source > SQL > Monitoring.

Figure 141: Log > Sources > your-new-source > SQL > Monitoring — Configuring the Monitoring settings for your SQL type message source

Monitoring:										
	Message rate ale	rting:								
	Alerts: Global setting								ngs	
	Counter		Period		Minimum	Maximum	Alert		Master alert	
	Messages	\sim	30 minutes	\sim	1	30	Once	\sim		•
										0

- 2. (Optional) Enable **Message rate alerting**.
- 3. Select the basis of your alerts under **Counter**.
- 4. Select the frequency of alerts (in minutes) under **Period**.
- Specify the amount of alerts you want to receive within the specified **Period** (ranging between the minimum and maximum numbers of your choice) under **Minimum** and **Maximum**.
- 6. Select the alerting frequency in the **Alert** field.

Once sends only one alert (and after the problem is fixed, a "Fixed" message).

Always sends an alert each time the result of the measurement falls outside the preset range.

- 7. (Optional) To set the configured alert settings as your default, enable **Master alert**.
- (Optional) To leave the Log > Sources > your-new-source > SQL > Monitoring page and customize Message rate alerting statistics settings that apply to the entire syslog-ng Store Box (SSB) appliance, clicking Global settings takes you to Log > Options > Message rate alerting statistics.

For more information about the configurable settings you can customize under **Log** > **Options** > **Message rate alerting statistics**, see Configuring message rate alerting.

NOTE: You can configure multiple alerts under **Monitoring** and pick the alert of your choice as your **Master alert**. To add a new alert under **Message rate alerting**, click . To delete a redundant alert, click .



Receiving SNMP messages

The syslog-ng Store Box (SSB) appliance can receive SNMP messages using the SNMPv2c protocol and convert these messages to syslog messages. SNMP messages are received using a special SNMP source that can be used in log paths like any other source. The following describes how to configure receiving SNMP messages.

To configure receiving SNMP messages

- 1. Navigate to Log > Options > SNMP source.
- 2. Ensure that the **SNMP source** option is enabled.

Basic Settings					•	Commit
Policies	Options		2			
Log Sources	TLS settings		2 ²⁸			
Logspaces Filtered Logspaces	☑ SNMP source					*
Remote Logspaces Multiple Logspaces	Use DNS:	ſ.				
Destinations Paths	Community:	public	_			
Parsers Options	Rate limit:		-	messages/sec		
Pattern Database Search	☑ Alerting					2
Reports	☑ Artificial ignorance					27
User menu	Name resolving					2
Change password	☑ Dashboard statistics					2
Logout	Message rate aler	ting statistics				e.

Figure 142: Log > Options > SNMP source — Receiving SNMP messages

3. The default community of the SNMP messages is public. Modify the **Community** field if your hosts use a different community.

NOTE: SSB can receive messages only from a single community.

- 4. To limit which hosts can send SNMP messages to SSB, create a hostlist policy, add the permitted hosts to the policy, and select the policy from the **Hostlist** field. For details on creating hostlists, see Creating hostlist policies on page 215.
- 5. To limit the rate of messages a host can send to SSB, enter the maximum number of packets (not messages) that SSB is allowed to accept from a single host into the **Rate limit** field. (This parameter sets the hashlimit parameter of the **iptables** packet filter that is applied to the source.)

A CAUTION:

When rate limiting is enabled, and a host sends a large number of messages, SSB processes only the amount set in the Rate limit field. Any additional messages are dropped, and most probably lost.



- 6. To use name resolution for SNMP messages, enable the **Use DNS** option.
- 7. Click Commit



Storing messages on SSB

The syslog-ng Store Box (SSB) appliance stores log messages in binary or plain text log files called logspaces. You can define multiple logspaces, remote logspaces, and configure filtered subsets of each logspace.

Binary log files (logstores) correspond to the encrypted logstore() destination of syslogng. Logstores can be compressed, encrypted, and time stamped by an external Time Stamping Authority (TSA). To make the contents of the logstore searchable, you can create a separate indexer configuration for each logstore.

A multiple logspace aggregates messages from multiple SSBs (located at different sites), allowing you to view and search the logs of several SSBs from a single web interface without having to log on to several different interfaces.

Remote logspaces enable you to access and search logspaces (including filtered logspaces) on other SSB appliances.

Filtered logspaces allow you to create a smaller, filtered subset of the logs contained in an existing local, remote or multiple logspace. Assigning a user group to a filtered logspace enables fine-grained access control by creating a group that sees only a subset of the logs from a logspace.

Summary of multiple, remote, and filtered logspace types on page 242 provides a summary and comparison of these three logspace types.

Logspace type	Source	Main use case	Can be searched	Can be filtered
Multiple	Multiple SSBs located at different	Aggregate messages from multiple logspaces into a single logspace	√	\checkmark
	sites	Pre-filter log messages and share with only select user groups		
Remote	Remote SSB	Access a logspace on another SSB	\checkmark	\checkmark
Filtered	Local / multiple / remote SSB (s)	Control access to a logspace at a granular level by granting access only to a subset of a logspace	\checkmark	N/A

Table 7: Summary of multiple, remote, and filtered logspace types

By default, SSB has the following logspaces:



Figure 143: Log > Logspaces — Default logspaces in SSB



- local: An unencrypted, binary logspace for storing the log messages of SSB.
- center: An unencrypted, binary logspace for storing the log messages sent by the clients.

Logspaces are stored locally on the hard disk of SSB. To access a logspace remotely, you can configure another SSB to view and search the logspace as a remote logspace, or you can make the logspace accessible as a network drive.

- For information on using encrypted log files (logstores), see Using logstores on page 243.
- For details on creating plain-text logspaces, see Creating text logspaces on page 249.
- For details on managing logspaces, see Managing logspaces on page 253.
- For details on creating filtered logspaces, see Creating filtered logspaces on page 261.
- For details on creating remote logspaces, see Creating remote logspaces on page 262.
- For details on creating multiple logspaces, see Creating multiple logspaces on page 264.
- For details on making the log files accessible remotely as a network drive, see Accessing log files across the network on page 267.

Using logstores

Logstores are logspaces with binary log files for storing log messages sent by the clients. Logstores can be compressed, encrypted, and time stamped by an external Time Stamping Authority (TSA). To make the contents of the logstore searchable, you can create a separate indexer configuration for each logstore.

The following limitations apply to logstores:

- Indexing logstore files is currently limited: the indexer can handle only one file from a logstore for every day (syslog-ng Store Box (SSB) automatically starts a new log file for every day).
- Logstore files consist of chunks. In rare cases, if the syslog-ng application running on SSB crashes for some reason, it is possible that a chunk becomes broken. This means that it contains log messages, but the chunk was not finished completely. However, starting from SSB version 2 F1, the syslog-ng application running on SSB processes log messages into a journal file before writing them to the logstore file, reducing



message loss even if an unexpected crash occurs.

Similarly, if the indexer application crashes for some reason, it may be possible that some parts of a logstore file are not indexed, and therefore the messages from this part of the file do not appear in search results. This does not mean that the messages are lost. Currently it is not possible to reindex a file.

- For details on how to create logstores, see Creating logstores on page 244.
- For details on configuring indexing for logstores, see Configuring the indexer service on page 247.
- For details on displaying the contents of a logstore file, including encrypted logs, see Viewing encrypted logs with logcat on page 249.

Creating logstores

To create logstores

- 1. Navigate to Log > Logspaces and click ^O.
- 2. Enter a name for the logspace into the top field.

TIP: Use descriptive names that help you to identify the source easily.

NOTE: The name of the logspace must begin with a number or a letter.

Figure 144: Log > Logspaces — Creating a new logstore

Filename template:
• All messages in one file
O Per host
O Per application
O Per host and application
O Custom
Policies:
Backup policy:
Archive/Cleanup policy:
Sharing policy:
Alerting:
Warning size: GB
Message rate alerting:
Access control:
Group
0





- 3. Select LogStore from the Type field.
- 4. To encrypt the log files using public-key encryption, click in the **Encryption certificate** field.

A pop-up window is displayed.

Click **Browse**, select the certificate you want to use to encrypt the log files, then click **Upload**. Alternatively, you can paste the certificate into the **Certificate** field and click **Upload**.

NOTE: To view encrypted log messages, you will need the private key of this certificate. For details on browsing encrypted logstores online on the syslog-ng Store Box (SSB) web interface, see Browsing encrypted logspaces on page 384. Encrypted log files can be displayed using the **logcat** command-line tool as well. The **logcat** application is currently available only for UNIX-based systems.

One Identity recommends:



- Using 2048-bit RSA keys (or stronger).
- Using the SHA-256 hash algorithm (or stronger) when creating the public key fingerprint.

NOTE: Each certificate or encryption-related setting described above only takes effect from the next day.

However, if you use decryption private keys, you can search in the encrypted logstores immediately after the private keys are uploaded. For more information, see Assigning decryption keys to a logstore on page 387.

- 5. By default, SSB requests a time stamp every ten minutes from the internal Time Stamping Authority. Adjust the frequency of time stamping requests in the **Timestamping frequency** field if needed. For details on how to request time stamps from an external provider, see Time stamping configuration on SSB on page 361.
- 6. Indexing is enabled by default. For detailed instructions on configuring indexing, see Configuring the indexer service on page 247.
- 7. Logstore files are compressed by default. If you do not want to use compression, clear the **Compressed logstore** option.
- 8. Select how to organize the log files of this logspace from the **Filename template** field.
 - To save every message received during a day into a single file, select **All messages in one file**.
 - To create a separate log file for every peer (IP address or hostname) that sends messages, select the **Per host** option. This option corresponds to using the \${HOST} macro of syslog-ng.
 - To create a separate log file for every application that sends messages, select the **Per application** option. This option corresponds to using the \${PROGRAM} macro of syslog-ng.
 - To create a separate log file for every application of every peer (IP address or hostname) that sends messages, select **Per host and application** option. This option corresponds to using the \${HOST}-\${PROGRAM} macros of syslog-ng.
 - To specify a custom template for naming the log files, select the **Custom** option and enter the template into the appearing **Template** field.

NOTE:

For details on using filename templates, see .

Templates that generate an invalid path (for example, they use a filename longer than 246 characters or refer to a parent directory) will not work.

- 9. To create automatic daily backups of the logspace to a remote server, create a backup policy and select it from the **Backup policy** field. For details on creating backup policies, see Data and configuration backups.
- 10. To archive the logspace automatically daily, create an archiving policy and select it from the **Archive/Cleanup policy** field. For details on creating archiving policies,



see Archiving and cleanup.

A CAUTION:

Use archiving and cleanup policies to remove older logfiles from SSB, otherwise the hard disk of SSB may become full.

- 11. To make the log files of this logspace available via the network, create a sharing policy and select it from the **Sharing policy** field. For details on creating sharing policies, see Accessing log files across the network.
- 12. Set a size for the logspace in the **Warning size** field: SSB will send an alert if the size of this logspace exceeds the limit.

A CAUTION:

Make sure that the Logspace exceeded warning size alert is enabled in Basic Settings > Alerting > syslog-ng traps, and that the mail settings of Basic Settings > Management, and the SNMP settings of Basic Settings > Alerting are correct. Otherwise, you will not receive any alert when the logspace exceeds the size limit. For details on alerting and monitoring, see also Configuring system monitoring on SSB.

- 13. By default, members of the search group can view the stored messages online. Use the **Access control** option to control which usergroups can access the logspace. For details, see also Managing user rights and usergroups.
- 14. Click Commit

Configuring the indexer service

The indexer service saves the indexes for the fields that are selected and makes them searchable. Indexing fields consumes disk space and processing power.

This section lists the limitations of the indexer service, and provides instructions for configuring indexing for logstores.

Limitations:

- Messages are tokenized based on the specified separator characters. Only the first 512 tokens are indexed in a message, the rest are ignored. This limitation does not affect other static fields (PROGRAM, HOST, and so on) or name-value pairs added by the pattern database or values coming from the SDATA part of incoming messages.
- Whitespace characters (space, tabulator and so on) are always treated as delimiters.
- Tokens that are shorter than 2 characters are not indexed.
- Tokens are truncated to 59 characters. Therefore, tokens with at least 59 characters long common prefix will be handled as identical ones.
- When indexing name-value pairs, the 59 characters limitation is applied to this format: "<name-of-nvpair>=<value-of-nvpair>". Do not use long name parts, in



order to avoid the premature truncation of the value part.

- The shortest timeframe for searching and creating statistics is 1 second. Smaller interval cannot be used.
- The order of the tokens in a message is not preserved. Therefore, if one message contains 'first_token second_token' and another message contains 'second_token first_token' search expressions such as 'first_token second_ token' will find both messages.

To configure the indexer service

- 1. Navigate to **Log** > **Logspaces** and select the logstore to index.
- 2. To enable automatic indexing of the logstore files, select the **Enable** option of the **Indexer** field.
- 3. To limit the number of hits when searching in the logstore, enter the maximum number of search result hits in the **Maximum number of search results** field.

To disable the limit, enter **0**.

4. Enter the maximum amount of memory the indexer can use for the current logspace in the **Memory limit** field.

A CAUTION:

Hazard of data loss. Increasing the Memory limit option too high (1280 MB) can cause message loss and degraded performance. The exact values that can cause problems depend on your configuration and environment.

Make sure that the sum of the memory of all indexed logspaces is smaller than the available memory in your syslog-ng Store Box (SSB) appliance.

5. Configure the fields to be indexed in the **Indexed fields**.

NOTE: You must select at least one field.

The following fields can be indexed: Facility, Priority, Program, Pid, Host, Tags, Name/value pairs, Message.

For the **Name/value pairs** field, select **All** to index all Name/value fields or enter the names to be indexed in the **Only with the name** field as commaseparated names.

If the indexing of the **Message** field is enabled, the current **Delimiters** are displayed. By default, the indexer uses the following delimiter characters to separate the message into words (tokens): $\& : \sim ? ! [] = , ; () ' "$.

If your messages contain segments that include one of these delimiters, and you want to search for these segments as a whole, remove the delimiter from the list. For example, if your log messages contain MAC addresses, and you want to be able to search for messages that contain a particular MAC address, delete the colon (:) character from the list of delimiters. Otherwise, the indexer will separate the MAC address into several tokens.



NOTE: It is not possible to search for the whitespace () character in the MESSAGE part of the log message, since it is a hard-coded delimiter character.

Viewing encrypted logs with logcat

To access logstore files, you can:

• Access the logstores using a network share.

This is the recommended method. For details, see Accessing log files across the network on page 267.

• Log in to syslog-ng Store Box (SSB) locally, or remotely using SSH.

To display the contents of a logstore file, use the logcat command supplied with syslog-ng PE. For example:

logcat /var/log/messages.lgs

To display the contents of encrypted log files, specify the private key of the certificate used to encrypt the file. For example:

logcat -k private.key /var/log/messages.lgs

The contents of the file are sent to the standard output, so it is possible to use grep and other tools to find particular log messages. For example:

logcat /var/log/messages.lgs |grep 192.168.1.1

Every record that is stored in the logstore has a unique record ID. The **logcat** application can quickly jump to a specified record using the **-- seek** option.

For files that are in use by syslog-ng, the last chunk that is open cannot be read. Chunks are closed when their size reaches the limit set in the chunk_size parameter, or when the time limit set in the chunk_time parameter expires and no new message arrives.

When the logstore file is encrypted, a hash is also generated for every chunk to verify the integrity of the chunk. The hashes of the chunks are chained together to prevent injecting chunks into the logstore file. The encryption algorithm used is aes128 in CBC mode, the hashing (HMAC) algorithm is hmac-sha1.

A CAUTION:

If the syslog-ng Premium Edition application or the computer crashes, an unclosed chunk remains at the end of the file. This chunk is marked as broken, its data stays there but is not shown by logcat.

Creating text logspaces

This section describes how to create a new logspace that stores messages in plain text files.



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A CAUTION:

Compared to binary logspaces (LogStore files), plain text logspaces have the following limitations.

- Plain text logspaces are not indexed, and you cannot browse or search them on the syslog-ng Store Box (SSB) search interface.
- You cannot create remote, filtered, or multiple logspaces using text logspaces.
- You cannot access text logspaces using the SSB RPC API.

Use text logspaces only if you want to access them as a shared file from an external application. For details, see Accessing log files across the network on page 267.

You can also configure SSB to store the messages in a plain text logspace (so you can share it) and in a LogStore file at the same time, so you can access them from the SSB search interface. To accomplish this, configure a log path that has two destinations (one plain text, one LogStore), and disable the Log > Paths > Final option for the first path.

NOTE: If there are any multiple logspaces using your logspace as a member logspace, the multiple logspaces in question will be listed under **Multiple logspaces using this as member**. The list items are clickable links that will take you directly to the logspaces on the SSB web interface.

This list is only visible on the SSB web interface for **Logspaces**, **Filtered Logspaces**, **Multiple Logspaces**, and **Remote Logspaces** if they are member logspaces in any multiple logspaces.

To create a new logspace that stores messages in plain text files

- 1. Navigate to Log > Logspaces and click ^O.
- 2. Enter a name for the logspace into the top field. Use descriptive names that help you to identify the source easily.



5		
Basic Settings	Backup ALL Restore ALL Archive/cleanup ALL Empty ALL	Commit
AAA		1.0
Policies	local	∠ ^ ⊗
Sources	center	ی 🖍
Logspaces		
Filtered Logspaces	newlogstore	* 8
Remote Logspaces	Backup Restore Archive/Cleanup Empty	
Destinations		
Paths	Type:	
Parsers	O LogStore	
Pattern Database	Text file	
Search	Message template:	
Reports	O Legacy	
	O ISO date	
User menu	O Extended	
Private keystore	O Custom	
Change password		
Preferences	Filename template:	
Logout		
System monitor	• Air messages in one mie	
Time: 2017-11-29 11:46	O Per host	
Locked:	O Per application	
admin@10.30.255.62 Modules:	O Per host and application	
syslog-ng: Running Active	O Custom	
Hosts: 2 Senders: 1		
Load 1: 0.00 Load 15: 0.00 Senders: 1	Policies:	
Load 1: 0.00 Load 15: 0.00	Policies:	
CPU Mem Disk Swap	Backup policy:	
	Archive/Cleanup policy:	
50%	Sharing policy:	
o%	Alerting:	
1% 29% 42% 0%	Warning size: GB	
	Message rate alerting:	
	Access control:	
	Group	
	0	

Figure 145: Log > Logspaces — Creating a new text logspace

- 3. Select **Text file** from the **Type** field.
- 4. Select the template to use for parsing the log messages. The following templates are available:
 - Legacy corresponds to the following syslog-ng template:

template("\${DATE} \${HOST} \${MSGHDR}\${MSG\n}")

• **ISO date** corresponds to the following syslog-ng template:

```
template("${ISODATE} ${HOST} ${MSGHDR}${MSG\n}")
```



- **Extended** is a deprecated option. Currently it duplicates the functionality of **ISO date**.
- **Custom** specifies a custom syslog-ng template in the appearing **Template** field.

For details on using syslog-ng templates, see .

- 5. Select how to organize the log files of this logspace from the **Filename template** field.
 - To save every message received during a day into a single file, select **All messages in one file**.
 - To create a separate log file for every peer (IP address or hostname) that sends messages, select the **Per host** option. This option corresponds to using the \${HOST} macro of syslog-ng.
 - To create a separate log file for every application that sends messages, select the **Per application** option. This option corresponds to using the \${PROGRAM} macro of syslog-ng.
 - To create a separate log file for every application of every peer (IP address or hostname) that sends messages, select **Per host and application** option. This option corresponds to using the \${HOST}-\${PROGRAM} macros of syslog-ng.
 - To specify a custom template for naming the log files, select the Custom option and enter the template into the appearing Template field.

NOTE:

For details on using filename templates, see .

Templates that generate an invalid path (for example, they use a filename longer than 246 characters or refer to a parent directory) will not work.

- To create automatic daily backups of the logspace to a remote server, create a backup policy and select it from the **Backup policy** field. For details on creating backup policies, see Data and configuration backups.
- To archive the logspace automatically daily, create an archiving policy and select it from the Archive/Cleanup policy field. For details on creating archiving policies, see Archiving and cleanup.

A CAUTION:

Use archiving and cleanup policies to remove older logfiles from SSB, otherwise the hard disk of SSB may become full.

- 8. To make the log files of this logspace available via the network, create a sharing policy and select it from the **Sharing policy** field. For details on creating sharing policies, see Accessing log files across the network.
- 9. Set a size for the logspace in the **Warning size** field: SSB will send an alert if the size of this logspace exceeds the limit.


A CAUTION:

Make sure that the Logspace exceeded warning size alert is enabled in Basic Settings > Alerting > syslog-ng traps, and that the mail settings of Basic Settings > Management, and the SNMP settings of Basic Settings > Alerting are correct. Otherwise, you will not receive any alert when the logspace exceeds the size limit. For details on alerting and monitoring, see also Configuring system monitoring on SSB.

- 10. By default, members of the search group can view the stored messages online. Use the **Access control** option to control which usergroups can access the logspace. For details, see also Managing user rights and usergroups.
- 11. Click Commit

Managing logspaces

Logspaces are mostly managed automatically using backup and archiving policies, as described in Data and configuration backups on page 117 and Archiving and cleanup on page 128. However, backup and archiving can be started manually as well. To display the

details of a logspace, click 🛃. A number of action buttons is shown in the top row.

NOTE: These options are not available for filtered and remote logspaces.

NOTE: If there are any multiple logspaces using your logspace as a member logspace, the multiple logspaces in question will be listed under **Multiple logspaces using this as member**. The list items are clickable links that will take you directly to the logspaces on the SSB web interface.

This list is only visible on the SSB web interface for **Logspaces**, **Filtered Logspaces**, **Multiple Logspaces**, and **Remote Logspaces** if they are member logspaces in any multiple logspaces.

Figure 146: Log > Logspaces > Get current size — Managing logspaces



Archive, backup, cleanup, restore and emptying options

TIP: The size of the logspace is displayed in the **Size** row of the logspace details. To refresh the data, select **Get current size**.



- To start the backup process manually, click **Backup**.
- To restore the log files from the backup server to syslog-ng Store Box (SSB), click **Restore**.

A CAUTION:

Restoring the backup replaces every log file of the logspace with the files from the backup. Any log message saved into the logspace since the backup is irrevocably lost.

• To start the archiving and the cleanup process manually, click **Archive/Cleanup**.

A CAUTION:

If the archiving policy selected for the logspace is set to perform only cleanup, log messages older than the Retention Time are deleted and irrevocably lost. For details, see Archiving and cleanup on page 128.

• To delete every log file in the logspace, click **Empty**. This option can be useful if you have to quickly free up space on SSB, or if you want to delete a logspace.

A CAUTION:

This action deletes every file of the logspace. Any log message not archived or backed up is irrevocably lost.

You can still search archived logs of the logspace.

Similar action buttons are available at the top of the **Log** > **Logspaces** page to backup, archive, or delete the contents of every logspace. These actions are performed on every logspace with their respective settings, that is, clicking **Backup All** creates a backup of every logspace using the backup policy settings of the individual logspace.

Disk space

Туре

Managing logspaces - Archive and backup logspaces

Logspaces are mostly managed automatically using backup and archiving policies, as described in Data and configuration backups on page 117 and Archiving and cleanup on page 128. However, backup and archiving can be started manually as well. To display the

details of a logspace, click 🛃. A number of action buttons is shown in the top row.

NOTE: These options are not available for filtered and remote logspaces.

NOTE: If there are any multiple logspaces using your logspace as a member logspace, the multiple logspaces in question will be listed under **Multiple logspaces using this**



as member. The list items are clickable links that will take you directly to the logspaces on the SSB web interface.

This list is only visible on the SSB web interface for **Logspaces**, **Filtered Logspaces**, **Multiple Logspaces**, and **Remote Logspaces** if they are member logspaces in any multiple logspaces.

Figure 147: Log > Logspaces — Managing logspaces

Basic Settings	Backup ALL Restore ALL Archive/cleanup ALL Empty ALL	Commit
AAA		
Policies	local	* 🙁
Log Sources	Backup Restore Archive/Cleanup Empty	Size: 7.64 MB (last updated: 2017-11-29 11:41) Cet current size
Logspaces Filtered Logspaces	Туре:	

TIP: The size of the logspace is displayed in the **Size** row of the logspace details. To refresh the data, select **Get current size**.

- To start the backup process manually, click **Backup**.
- To restore the log files from the backup server to syslog-ng Store Box (SSB), click **Restore**.

A CAUTION:

Restoring the backup replaces every log file of the logspace with the files from the backup. Any log message saved into the logspace since the backup is irrevocably lost.

• To start the archiving and the cleanup process manually, click **Archive/Cleanup**.

A CAUTION:

If the archiving policy selected for the logspace is set to perform only cleanup, log messages older than the Retention Time are deleted and irrevocably lost. For details, see Archiving and cleanup on page 128.

• To delete every log file in the logspace, click **Empty**. This option can be useful if you have to quickly free up space on SSB, or if you want to delete a logspace.

A CAUTION:

This action deletes every file of the logspace. Any log message not archived or backed up is irrevocably lost.

You can still search archived logs of the logspace.

Similar action buttons are available at the top of the **Log** > **Logspaces** page to backup, archive, or delete the contents of every logspace. These actions are performed on every logspace with their respective settings, that is, clicking **Backup All** creates a backup of every logspace using the backup policy settings of the individual logspace.



Assigning the SSB logspace of your choice to a custom cloud service provider data disk

From syslog-ng Store Box (SSB) version 7.3.0, you have more options for managing data disks for your logspaces.

If you need more disk space than the disk size of your default data disk available in syslogng Store Box (SSB), from version 6.9.0, you can also add a custom cloud service provider data disk to your configuration. From 6.9.0, SSB supports adding a Microsoft Azuremanaged disk and from 6.10.0, SSB supports adding additional disks in VMware ESXi to your SSB configuration as a custom cloud service provider data disk, and assigning the SSB logspace of your choice to it.

This section describes how you can assign the SSB logspace of your choice to a custom cloud service provider data disk.

For more information about how you can add a custom cloud service provider data disk on the cloud service provider side, see Adding a new custom cloud service provider data disk on the cloud service provider side.

For more information about adding a newly added custom cloud service provider data disk to your SSB configuration, see Adding a new custom cloud service provider data disk to your SSB configuration.

For more information about the data disk information for your newly added custom cloud service provider data disks, see Data disk information for your custom cloud service provider data disks.

Prerequisites

Assigning the SSB logspace of your choice to a custom cloud service provider data disk has the following prerequisites:

- A valid cloud provider subscription, and a new custom cloud service provider data disk added on the cloud service provider side.
- Shutting your SSB device down before you begin adding a new managed disk on the cloud service provider side (for example, the Microsoft Azure portal or VMware ESXi).
- Adding a new custom cloud service provider data disk to your SSB configuration.

Limitations

Assigning the SSB logspace of your choice to a custom cloud service provider data disk has the following limitations:





One Identity does not support decreasing the size of a Microsoft Azure or VMware ESXi managed disk added to your SSB configuration as a custom cloud service provider data disk.

- NOTE: If you fail to assign the newly created SSB logspace of your choice to the new custom cloud service provider data disk, SSB will not automatically detect and use the new custom cloud service provider data disk to store messages on it.
- NOTE: Resizing your custom cloud service provider data disk on the Microsoft Azure or VMware ESXi side may be quick, depending on your infrastructure, but your SSB configuration must resize the file system on your SSB side to match the resizing on the Microsoft Azure or VMware ESXi side. As a result, depending on the original size of the custom cloud service provider data disk and on the size you will expand it to, starting the virtual machine for your SSB device after you expand the size of your custom cloud service provider data disk may take a long time.
- In version 7.3.0, SSB supports adding Microsoft Azure managed disks of up to 32,767 GB storage space to your SSB device. For more information about managed data disks in Microsoft Azure, see Disk type comparison in the *Microsoft Azure online documentation*.
- Transporting custom cloud service provider data disks between SSB devices is not supported.

CAUTION: Hazard of data loss!

One Identity does not support decreasing the size of an additional VMware ESXi hard disk added to your SSB configuration as a custom cloud service provider data disk.

You can only add, remove, or resize a custom cloud service provider data disk in your • configuration after shutting your SSB device down first. Hot swaps are not supported.

- You can only add an Azure managed disk as a custom cloud service provider data disk to your SSB on the Microsoft Azure portal side.
- SSB only accepts and detects empty disks as custom cloud service provider data disks. As a result, you can only add a newly created Azure managed disk or VMware ESXi disk as a custom cloud service provider data disk to your SSB configuration. Adding an already existing Azure managed disk (by clicking **Attach existing disks** on the Microsoft Azure portal) or already existing VMware ESXi disk is not supported.
- One Identity does not support adding Microsoft Azure or VMware ESXi managed disks to your SSB logspaces as a shared disk.
- The number of managed disks you can add on the Microsoft Azure portal depends on the type of Microsoft Azure subscription you are using.
- If the VMware ESXi based SSB is installed with High Availability capability, the logs can only be collected into the default disk (and no additional data disks are supported).



Assigning the SSB logspace of your choice to a custom cloud service provider data disk

After adding a new managed disk on your cloud service provider side, and adding it as a custom cloud service provider data disk to your SSB configuration, you have to assign the SSB logspace of your choice to a custom cloud service provider data disk.

To assign the SSB logspace of your choice to a custom cloud service provider data disk,

- 1. Add a new managed disk on your cloud service provider side.
- 2. Add the newly created managed disk as a custom cloud service provider data disk to your SSB configuration.
- 3. Navigate to Log > Logspaces, then click 🔮 to add a new logspace, and find a descriptive name for it (for example, the same name that you added for the new custom cloud service provider data disk, in this case, your-custom-data-disk).



Figure 148: Log > Logspaces — Adding a new logspace that you will assign to the new custom cloud service provider data disk

Basic Settings	Backup ALL Restore ALL Archive/cleanup ALL Empty ALL	Commit
AAA Policies	local	28
Log	contar	10
Sources Logspaces		~ ~
Filtered Logspaces	your-custom-data-disk	⊗ ۴ ⊗
Multiple Logspaces	Backup Restore Archive/Cleanup Empty	
Destinations Paths	Storage:	
Parsers Options	Disk: [select an option]	
Pattern Database	You cannot modify the disk you select now after committing your changes. One identity recommends that you check your data disk configuration on the	
Disks Search	one page before committing.	
Reports	Туре:	
User menu	© LogStore	
Private keystore	O Text file	
Change password	Compressed logistore:	
Logout	Decruption private keys:	
System monitor	O	
Time: 2021-11-10 14:39	Timestamping frequency: 600 seconds	
Remaining time: 08:30 Locked: admin@10.0.0.9	Indexer:	
Active		
Hosts: 1 Senders: 1 Load 1: 0.00 Load 15: 0.07	O Disabled	
CPU MemDisk	Maximum number of search results: 5000000	
	Memory limit: 1024 MiB	
50%	Facility.	
	Priority:	
0% 3 % 14% 27%	Program: 🕑	
	Pid:	
	Host:	
	Tags:	
	Name/value pairs:	
	⊙ All	
	O Only with the name	
	Message:	
	Delimiters: (<u>&~</u> ?[[=;]])*	
	Filename template:	
	O All messages in one file	
	O Per host	
	O Per application	
	O Per host and application	
	O Custom	
	Policies:	
	Backup policy:	
	Archive/Cleanup policy:	
	Sharing policy:	
	Alerting:	
	Warning size: GIB	
	Message rate alerting:	
	Access control:	
	Group	
	0	
		U

4. Under Log > Logspaces > your-new-logspace-with-custom-data-disk > Storage > Disk, select the data disk you want to use for your new logspace.



In addition to the default SSB internal storage option, you will have more data disk options in the dropdown list, including any newly created custom cloud service provider data disks you recently added to your SSB configuration.

Figure 149: Log > Logspaces > your-new-logspace-with-custom-data-disk > Storage > Disk — Selecting the data disk for your new logspace

Basic Settings	Backup ALL Rest	ore ALL Archive/cleanup ALL Empty ALL	Commit
AAA			
Policies	local		2 😒
Log			
Sources	center		🖉 🥸 🖌
Logspaces Filtered Logspaces	your-custom-data-	disk	# 8
Multiple Logspaces	Backup Restore	Archive/Cleanup Empty	
Paths	Storage:		
Parsers Options Pattern Database Disks Search	Disk:	[select an option] [select an option] internal_storage (I GIB free of 2 GIB) your-custorm-data-disk (63 GIB free of 63 GIB) at a disk configuration on the	

NOTE:

If you set a custom cloud service provider data disk under **Log** > **Logspaces** > <your-new-logspace-with-custom-data-disk> > Storage > Disk, you can not change it after committing your logspace configuration.

NOTE: For newly created logspaces, selecting a data disk for your logspace is required.

 After selecting the data disk of your choice (in this case, the custom cloud service provider data disk we added earlier, that is, your-custom-data-disk), click Commit.

Figure 150: Log > Logspaces > your-new-logspace-with-custom-data-disk > Storage > Disk — New logspace assigned to your new custom cloud service provider data disk



NOTE: After adding a newly created custom cloud service provider data disk to your SSB configuration, and assigning the SSB logspace of your choice to it, removing the custom cloud service provider data disk from your SSB configuration has a strict order, especially if there are referenced objects tied to the custom cloud service provider data disk. For more information about the process to remove such custom cloud service provider data disks from your SSB configuration, see



Removing a custom cloud service provider data disk from your SSB configuration.

TIP: The size of the logspace is displayed in the **Size** row of the logspace details. To refresh the data, select **Get current size**.

Creating filtered logspaces

Filtered logspaces allow you to create a smaller, filtered subset of the logs contained in an existing local, remote or multiple logspace. Assigning a user group to a filtered logspace enables fine grained access control by creating a group which sees only a subset of the logs from a logspace.

You can use the same search expressions and logic as on the Search interface to create a filtered logspace. In the following example, we have configured a filtered logspace that only contains messages from syslog-ng:

NOTE: The filtered logspace is only a view of the base logspace. The log messages are still stored in the base logspace (if the base logspace is a remote logspace, the log messages are stored on the remote syslog-ng Store Box (SSB) appliance). Therefore, you cannot alter any configuration parameters of the logspace directly. To do this, navigate to the base logspace itself.

NOTE: If there are any multiple logspaces using your logspace as a member logspace, the multiple logspaces in question will be listed under **Multiple logspaces using this as member**. The list items are clickable links that will take you directly to the logspaces on the SSB web interface.

This list is only visible on the SSB web interface for **Logspaces**, **Filtered Logspaces**, **Multiple Logspaces**, and **Remote Logspaces** if they are member logspaces in any multiple logspaces.



Figure 151: Log > Filtered Logspaces — Filtered logspaces

To create filtered logspaces

- Navigate to Log > Filtered Logspaces and click ^O.
- 2. Enter a name for the logspace into the top field.

NOTE: The name of the logspace must begin with a number or a letter.



TIP: Use descriptive names that help you to identify the source easily.

- 3. Choose which logspace to filter in **Base logspace**.
- 4. Enter the search expression in the **Filter** field.

You can create complex searches using wildcards and boolean expressions. For more information and practical examples, see Using complex search queries on page 377.

NOTE: SSB only indexes the first 59 characters of every name-value pair (parameter). This has two consequences:

• If the parameter is longer than 59 characters, an exact search might deliver multiple, imprecise results.

Consider the following example. If the parameter is:

.sdata.security.uid=2011-12-08T12:32:25.024+01:00-hostname-12345

SSB indexes it only as:

.sdata.security.uid=2011-12-08T12:32:25.024+01:00-hostname-

This corresponds to the first 59 characters. As a result, searching for:

nvpair:.sdata.security.uid=2011-12-08T12:32:25.024+01:00-hostname-12345

returns all log messages that contain:

.sdata.security.uid=2011-12-08T12:32:25.024+01:00-hostname-

 Using wildcards might lead to the omission of certain messages from the search results.

Using the same example as above, searching for the value:

nvpair:*=2011-12-08T12:32:25.024+01:00-hostname-12345

does not return any results (as the 12345 part was not indexed). Instead, you have to search for:

nvpair:*=2011-12-08T12:32:25.024+01:00-hostname-*

This, as explained above, might find multiple results.

- 5. By default, members of the search group can view the stored messages online. Use the **Access control** option to control which usergroups can access the logspace. For details, see also Managing user rights and usergroups on page 149.
- 6. Click Commit

Creating remote logspaces



The syslog-ng Store Box (SSB) appliance can access and search logspaces (including filtered logspaces) on other SSB appliances. To configure SSB to access a logspace on another (remote) SSB, set up a remote logspace.

Once configured, remote logspaces can be searched like any other logspace on SSB. You can also create filtered logspaces that are based on the remote logspace.

NOTE: Note that you cannot alter the configuration, archive, back up, or empty the contents of the logspace on the remote SSB.

NOTE: If the remote logspace becomes inaccessible, you will not be able to view the contents of that logspace.

NOTE: If there are any multiple logspaces using your logspace as a member logspace, the multiple logspaces in question will be listed under **Multiple logspaces using this as member**. The list items are clickable links that will take you directly to the logspaces on the SSB web interface.

This list is only visible on the SSB web interface for **Logspaces**, **Filtered Logspaces**, **Multiple Logspaces**, and **Remote Logspaces** if they are member logspaces in any multiple logspaces.



Figure 152: Log > Remote Logspaces — Remote logspaces

Prerequisites:

- You have verified that the version number of the remote SSB equals (or exceeds) the version number of the SSB where the remote logspace is created.
- You have configured a user on the remote SSB that can access the logspace you want to reach.
- If the logspace is encrypted, you have verified that the user has the necessary certificates.
- You have downloaded the CA X.509 certificate of the remote SSB.

To download the server certificate, navigate to **Basic Settings** > **Management** > **SSL certificate** > **CA X.509 certificate**, and click on the certificate.



To create remote logspaces

- 1. Navigate to Log > Remote Logspaces and click ^O.
- 2. Enter a name for the logspace into the top field. Use descriptive names that help you to identify the source easily. Note that the name of the logspace must begin with a number or a letter.
- 3. Enter the IP address or hostname of the remote SSB in the **Host** field.
- 4. Enter the username of the user configured for accessing the logspace on the remote SSB in the **Username** field.
- 5. Enter the password of the same user in the **Password** field.
- 6. Enter the name of the logspace as it appears on the remote SSB in the **Remote logspace name** field.
- 7. In the **Remote certificate authority** section, click server certificate of the remote SSB. A pop-up window is displayed.

NOTE: It is not possible, nor required to upload a certificate chain to Remote certificate authority. The certificate chain is used by the server, not the remote logspace.

If you want to use a certificate chain when authenticating to a remote logspace, do the following:

- 1. Upload the root CA to Log > Remote Logspaces > Remote certificate authority.
- Upload the intermediate CA and end-entity (server) certificate to Basic Settings > Management > SSL certificate > Server X.509 certificate.

Click **Browse**, select the certificate of the remote SSB, then click **Upload**.

- 8. By default, members of the search group can view the stored messages online. Use the **Access control** option to control which usergroups can access the logspace. For details, see also Managing user rights and usergroups on page 149.
- 9. Click Commit

Creating multiple logspaces

If you have several syslog-ng Store Box (SSB) appliances located at different sites, you can view and search the logs of these machines from the same web interface without having to log on to several different interfaces.

Creating multiple logspaces can also be useful if you want to pre-filter log messages based on different aspects and then share these filtered logs only with certain user groups.

Multiple logspaces aggregate the messages that arrive from the member logspaces within the group. The new log messages are listed below each other every second.

Once configured, multiple logspaces can be searched like any other logspace on SSB. You can also create filtered logspaces that are based on the multiple logspaces.



NOTE: Multiple logspaces are only a view of the member logspaces. The log messages are still stored in the member logspaces (if the member logspace is a remote logspace, the log messages are stored on the remote SSB). As a result, you cannot alter any configuration parameters of the logspace directly. To do this, navigate to the member logspace itself.

NOTE: If a remote member logspace becomes inaccessible, you will not be able to view the contents of that logspace.

NOTE: Using multiple logspaces may decrease the performance of the appliance. If possible, manage your logspaces without using multiple logspaces (for example, instead of including several filtered logspaces into a multiple logspace, use several search expressions in a filtered logspace).

NOTE: If there are any multiple logspaces using your logspace as a member logspace, the multiple logspaces in question will be listed under **Multiple logspaces using this as member**. The list items are clickable links that will take you directly to the logspaces on the SSB web interface.

This list is only visible on the SSB web interface for **Logspaces**, **Filtered Logspaces**, **Multiple Logspaces**, and **Remote Logspaces** if they are member logspaces in any multiple logspaces.

multiple_ls	a	* 8
Member logspace	5:	
filtered Is		
riitered_is		
local	× 0	
remotel	× 0	
remote2	× 0	
	0	
Advanced configu	ıration:	
Pool size of co	oncurrent remote requests: 3005	
This value ha and multiple per remote lo member rem	s no effect on handling member local logspaces, filtered logspaces, logspaces. Also, SSB handles each member remote logspace request ogspace, therefore setting this value higher than the number of lote logspaces has no effect on search speed.	
Access control:		
Group		
0		

Figure 153: Log > Multiple Logspaces — Creating multiple logspaces

To create multiple logspaces

- 1. Navigate to Log > Multiple Logspaces and click ^O.
- 2. Enter a name for the multiple logspace. Use descriptive names that help you to identify the source easily.

NOTE: When naming your multiple logspace, consider that the name of your multiple logspace must begin with either of the following:



- A letter of the English alphabet.
- A number.
- An underscore (_).
- A hyphen (-).
- 3. Select the **Member logspaces** from the list. To add a new member logspace, click and select a different logspace.

NOTE: Consider the following:

- You can only select logspaces that you previously configured as a local logspace / filtered logspace / remote logspace / multiple logspace.
- You cannot add a multiple logspace to itself, only to a different multiple logspace. For example, you cannot add **multiple_ls** as a member of your **multiple_ls** multiple logspace.
- You can add several of the same logspace types (that is, local / filtered / remote / multiple logspaces), but you cannot add the same unique logspace more than once.
- 4. Under **Advanced configuration**, set the pool size of the concurrent remote requests for the configured multiple logspaces. The default value is 2, and the minimum configurable value is **1**.

NOTE: Consider the following:

- Higher pool size settings may increase search speed in remote logspaces.
- The **Pool size of concurrent remote requests** value is set per multiple logspace.
- SSB only accesses remote logspaces parallelly. Parallel access is not effective for the following types of member logspaces:
 - filtered logspaces (even if the base of the filtered logspace is a remote logspace)
 - multiple logspaces
 - local logspaces
- If more than one member remote logspace within the multiple logspace is located on the same remote SSB, then one of the following scenarios are possible:
 - The parallel or concurrent remote requests may result in performance issues on the remote SSB appliance.
 - Increasing the **Pool size of concurrent remote requests** value may affect search speed for remote logspaces located on the same remote host.
- Increasing the Pool size of concurrent remote requests value will increase your network usage.



- SSB handles each member remote logspace request per remote logspace, as
 a single element of the available pool. As a result, setting the **Pool size of**concurrent remote requests value to the same value as the number of
 member remote logspaces may increase your search speed, but setting it
 any higher will not increase your search speed further.
- 5. By default, members of the search group can view the stored messages online. Use the **Access control** option to control which usergroups can access the logspace. For details, see also Managing user rights and usergroups on page 149.
- 6. Click Commit

Accessing log files across the network

The log files stored on syslog-ng Store Box (SSB) can be accessed as a network share if needed using the Samba (CIFS) or Network File System (NFS) protocols. Sharing is controlled using policies that specify the type of the share and the clients (hosts) and users who can access the log files. Sharing is possible also if SSB is part of a domain.

- If you manage SSB users locally, users who have SSB account can access the shared folders. Complete Sharing log files in standalone mode on page 267.
- If you manage SSB users from LDAP, you must join SSB to your domain. Complete Sharing log files in Domain mode on page 269.
- For details on how to access the shared files, see Accessing shared files on page 271.
- You can access logspaces (local, filtered, remote and multiple) through RPC API as well. For details on RPC API, see The SSB RPC API on page 427.

Sharing log files in standalone mode

To share log files in standalone mode

1. Navigate to **Policies > Shares > SMB/CIFS options** and select **Standalone mode**.

Basic Settings			Commit
AAA	SMR/CIES options		*
Hostlists	SMB/CIFS Options		
Shares	Mode:		
Backup & Archive/Cleanup	O Disabled		
Alert targets	O Domain		
Kerberos	O Standalone		
HDFS Cluster			
Log	Domain:	example	
Search			

Figure 154: Policies > Shares > SMB/CIFS options — Sharing logspaces



- 2. Select ¹ to create a new share policy and enter a name for the policy.
- 3. Select the type of the network share from the **Type** field.

Figure 155: Policies > Shares > Share policies — Creating share policies

Basic Settings			Commit
Policies	SMB/CIFS options		¥
Hostlists Shares	Mode:		
Backup & Archive/Cleanup	O Disabled		
Alert targets	O Domain		
Kerberos HDFS Cluster	O Standalone		
Log	Domain:	example	
Search			
Reports	Share policies		
User menu	nfs-share		* 8
<u>Oser</u> menu	Type:		
Change password	O CIFS		
Preferences	• NFS		

- To access the log files using NFS (Network File System), select **NFS**.
- To access the log files using Samba (Server Message Block protocol), select CIFS.

NOTE: From SSB version 5.2.0, SSB only supports SMB 2.1 and later. If you are using a Windows version earlier than Windows 2008R2, make sure that it supports SMB 2.1 or later. Otherwise, the Windows machine cannot connect to the SSB share.

- 4. If you are using the Samba protocol, you can control which users and hosts can access the shares. Otherwise, every user with an syslog-ng Store Box (SSB) account has access to every shared log file.
 - To control which users can access the shared files, enter the name of the usergroup who can access the files into the **Allowed group** field. For details on local user groups, see Managing local usergroups on page 141.
 - To limit the hosts from where the shares can be accessed, create a hostlist and select it from the **Hostlist** field. For details on creating hostlists, see Creating hostlist policies on page 215.
- 5. Click Commit
- 6. To display the details of the logspace, navigate to **Log** > **Logspaces** and click
- 7. Select the share policy to use from the **Sharing policy** field.



Figure 156: Log > Logspaces > Policies — Setting the share policy of a logspace

olicies:		
Backup policy:		•
Archive/Cleanup policy:		•
Sharing policy:	myshare	•

- 8. Click Commit
- 9. Mount the shared logspace from your computer to access it.

Sharing log files in Domain mode

To share log files in Domain mode

- 1. Navigate to **Policies > Shares > SMB/CIFS options** and select **Domain mode**.
- 2. Enter the name of the domain (for example, mydomain) into the **Domain** field.

Figure 157: Policies > Shares > SMB/CIFS options — Joining a domain

Basic Settings			Commit
Policies	SMB/CIFS options		×.
Hostlists Shares	Mode:		
Backup & Archive/Cleanup	O Disabled		
Alert targets	 Domain 		
Kerberos HDFS Cluster	O Standalone		
Log	Domain:	example	
Search	Full domain name (realm):	example.my.domain	
Reports	Join domain		

 Enter the name of the realm (for example, mydomain.example.com) into the Full domain name field.

NOTE: Ensure that your DNS settings are correct and that the full domain name can be resolved from syslog-ng Store Box (SSB). To check this, navigate to **Basic Settings** > **Troubleshooting** > **Ping**, enter the full domain name into the **Hostname** field, and select **Ping host**.

Click Commit

- 4. Click **Join domain**. A pop-up window is displayed.
- 5. SSB requires an account to your domain to be able to join the domain. Enter the name of the user into the **Username** field, and the corresponding password into the **Password** field.



NOTE: The syslog-ng Store Box (SSB) appliance accepts passwords that are not longer than 150 characters. The following special characters can be used:

! " # \$ % & ' () * + , - . / : ; < > = ? @ [] ^ - ` { | } \ _ ~

Optionally, you can enter the name of your domain controller into the **Domain controller** field. If you leave this field blank, SSB will try to find the domain controller automatically.

NOTE: Ensure that your DNS settings are correct and that the hostname of the domain controller can be resolved from SSB. To check this, navigate to **Basic Settings** > **Troubleshooting** > **Ping**, enter the name of the domain controller into the **Hostname** field, and select **Ping host**.

- 6. Click Join domain.
- 7. Select 🔮 to create a new share policy and enter a name for the policy.

Basic Settings	Commi	3
Policies	SMB/CIFS options	ř
Hostlists Shares	Mode:	
Backup & Archive/Cleanup	O Disabled	
Alert targets	● Domain	
Kerberos	O Standalone	
HDFS Cluster	Domain: mydomain	
Log		
Search	Full domain name (realm): mydomain.example.com	
Reports	Join domain	
User menu		
Drivate keystore	Share policies	
Change password	nfs-share 📌	8
Preferences	Туре:	5
Logout	O CIFS	
System monitor	© NFS	

Figure 158: Policies > Shares > Share policies — Creating share policies

- 8. Select the type of the network share from the **Type** field.
 - To access the log files using NFS (Network File System), select NFS.
 - To access the log files using Samba (Server Message Block protocol), select CIFS.

NOTE: From SSB version 5.2.0, SSB only supports SMB 2.1 and later. If you are using a Windows version earlier than Windows 2008R2, make sure that it supports SMB 2.1 or later. Otherwise, the Windows machine cannot connect to the SSB share.

9. If you are using the Samba protocol, you can control which users and hosts can access the shares. Otherwise, every user with an SSB account has access to every shared log file.



- To control which users can access the shared files, enter the name of the domain that can access the files (specified in Step 2) into the **Allowed group** field. Note that the users and SSB must be members of the same domain.
- To limit the hosts from where the shares can be accessed, create a hostlist and select it from the **Hostlist** field. For details on creating hostlists, see Creating hostlist policies on page 215.
- 10. Click Commit
- 11. To display the details of the logspace, navigate to **Log** > **Logspaces** and click
- 12. Select the share policy to use from the **Sharing policy** field.

Figure 159: Log > Logspaces > Policies — Setting the share policy of a logspace

Policies:					
	Backup policy:		•		
	Archive/Cleanup policy:		•		
	Sharing policy:	myshare	•		

- 13. Click Commit
- 14. Mount the shared logspace from your computer to access it.

Accessing shared files

This section describes how to access log files that are shared using a share policy. For details on sharing log files, see Accessing log files across the network on page 267.

Every shared logspace is available as a separate shared folder, even if they all use a single share policy. The name of the shared folder is the name of the logspace.

Within the shared folder, the log files are organized into the following directory structure: YEAR/MM-DD/. The files are named according to the filename template set for the logspace. The extension of logstore files is .store, while the extension of text files is .log. Note that the root directory of the share may also contain various files related to the logspace, like index files for logstores. All files are read-only.

When using NFS for sharing the logspace, the name of the shared folder will be the following: /exports/{logspace_id}/....

Mount a shared logspace

The following examples show how to mount a shared logspace.

On Linux NFS:

mount -t nfs {ssb_ip}:/exports/{logspace_id} {where_to_mount}



On Linux SMB:

From SSB version 5.2.0, SSB only supports SMB 2.1 and later. If you are using a Linux version that uses SMB protocol version earlier than 2.1, add the option -o vers=2.1 to ensure that SSB uses SMB 2.1. For example:

```
mount -t cifs //{ssb_ip}/{logspace_id} /path/to/mount/shared/logspace/ -o
username={username},password={password},vers=2.1
```

On Windows NFS:

- 1. Make sure that you have the "Services for NFS" Windows component installed. If not, you can install the NFS client from the Windows interface.
- Open regedit, and navigate to HKEY_LOCAL_ MACHINE\SOFTWARE\Microsoft\ClientForNFS\CurrentVersion\Default
- 3. Create two new DWORD keys called AnonymousGID and AnonymousUID. Set their values to 0.
- 4. Restart the NFS client service from an elevated privilege command prompt. Use the following commands: **nfsadmin client stop**, then **nfsadmin client start**
- 5. Mount the share from the command prompt. (Alternatively, you can also use the 'Map network drive...' function of the File Explorer.)

```
mount {ssb_ip}://exports/{logspace_id} {drive_letter}:
```

For example, the following command mounts the local logspace as drive G:

```
mount 192.168.1.1://exports/local G:
```

After mounting the shared logspace, it is visible in the file explorer. If it is not visible in the file explorer, you have probably used a different user to mount the share. To avoid this problem, you can mount the share again with the same user. Otherwise, you can access it from the command prompt using the **{drive_letter}:** command, even if it is not visible in the file explorer.

On Windows SMB:

Map the share from the command prompt. (Alternatively, you can also use the 'Map network drive...' function of the file explorer.)

```
net use {drive_letter}: \\{ssb_ip}\{logspace_name} /user:{user_name} "
{password}"
```

For example, the following command maps the local logspace as drive G:

```
net use G: \\192.168.1.1:\local /user:myuser "mypassword"
```



After mapping the shared logspace, it is visible in the File Explorer. If it is not visible in the file explorer, you have probably used a different user to mount the share. To avoid this problem, you can mount the share again with the same user. Otherwise, you can access it from the command prompt using the **{drive_letter}**: command, even if it is not visible in the file explorer.

NOTE: NOTE: In case of accessing shared files in domain mode, also include the domain name in the command: net use {drive_letter}: \\{ssb_ip}\{logspace_name} /user: {domain_name}\{user_name} "{password}"

For example, the following command maps the local logspace as drive G:

net use G: \\192.168.1.1:\local /user:mydomain\myuser "mypassword"

For information on viewing encrypted logspace files, see Viewing encrypted logs with logcat on page 249.

Managing custom cloud service provider data disks for your logspaces in SSB

From syslog-ng Store Box (SSB) version 7.3.0, you have more options for managing data disks for your logspaces.

For more information about assigning the SSB logspace of your choice to the new custom cloud service provider data disk, see Assigning the SSB logspace of your choice to a custom cloud service provider data disk.

If you need more disk space than the disk size of your default data disk available in syslogng Store Box (SSB), from version 6.9.0, you can also add a custom cloud service provider data disk to your configuration. From 6.9.0, SSB supports adding a Microsoft Azuremanaged disk and from 6.10.0, SSB supports adding additional disks in VMware ESXi to your SSB configuration as a custom cloud service provider data disk, and assigning the SSB logspace of your choice to it.

NOTE:

In version 7.3.0, SSB supports adding Microsoft Azure managed disks of up to 32,767 GB storage space to your SSB device. For more information about managed data disks in Microsoft Azure, see Disk type comparison in the *Microsoft Azure online documentation*.

NOTE: From version 6.10.0, SSB supports adding additional hard disks as data disks in VMware ESXi Hypervisor. However, this documentation uses VMware vSphere Client to manage hard disks of SSB virtual machines hosted in VMware ESXi.

Adding a custom cloud service provider data disk to your SSB configuration requires procedures that you must complete in a strict order, both on the SSB side, and on the cloud service provider side, too.



Possible use cases and scenarios for using custom cloud service provider data disks with SSB

From syslog-ng Store Box (SSB) version 7.3.0, you have more options for managing data disks for your logspaces.

If you need more disk space than the disk size of your default data disk available in syslogng Store Box (SSB), from version 6.9.0, you can also add a custom cloud service provider data disk to your configuration. From 6.9.0, SSB supports adding a Microsoft Azuremanaged disk and from 6.10.0, SSB supports adding additional disks in VMware ESXi to your SSB configuration as a custom cloud service provider data disk, and assigning the SSB logspace of your choice to it.

This section lists the possible use cases and scenarios for using custom cloud service provider data disks with SSB.

From version 6.9.0, you can use Microsoft Azure managed disks and from version 6.10.0. you can use additional disks in VMWare ESXi as SSB custom cloud service provider data disks in these scenarios and use cases:

- Adding a new custom cloud service provider data disk to your SSB configuration
- Assigning the SSB logspace of your choice to a custom cloud service provider data disk
- Increasing the size of a custom cloud service provider data disk that you use in your SSB configuration
- Removing a custom cloud service provider data disk from your SSB configuration

Adding a new custom cloud service provider data disk to your SSB configuration

If you need more disk space than the disk size of your default data disk available in syslogng Store Box (SSB), from version 6.9.0, you can also add a custom cloud service provider data disk to your configuration. From 6.9.0, SSB supports adding a Microsoft Azuremanaged disk and from 6.10.0, SSB supports adding additional disks in VMware ESXi to your SSB configuration as a custom cloud service provider data disk, and assigning the SSB logspace of your choice to it.

This section and its subsections describe how you can add a new custom cloud service provider data disk to your SSB configuration.

For more information about how you can add a custom cloud service provider data disk on the cloud service provider side, see Adding a new custom cloud service provider data disk on the cloud service provider side.

For more information about the data disk information for your custom cloud service provider data disks, see Data disk information for your custom cloud service provider data disks.



For more information about assigning the SSB logspace of your choice to a custom cloud service provider data disk, see Assigning the SSB logspace of your choice to a custom cloud service provider data disk.

Prerequisites

When adding a new custom cloud service provider data disk to your SSB configuration, consider the following prerequisites in advance:

- If you want to add a custom cloud service provider data disk to your SSB configuration, you must add a new custom cloud service provider data disk on your cloud service provider side before you can add it to your configuration on the SSB side.
- If you want to add custom cloud service provider data disks to your configuration in SSB, you must add the custom cloud service provider data disk under Log > Disks > <your-custom-data-disk>, and commit your changes. After that, the newly added custom cloud service provider data disk will be available for selection in the dropdown list under Log > Logspaces > <your-new-logspace-with-custom-data-disk> > Storage > Disk.

CAUTION: Hazard of data loss!

One Identity does not support decreasing the size of an additional VMware ESXi hard disk added to your SSB configuration as a custom cloud service provider data disk.

You can only add, remove, or resize a custom cloud service provider data disk in your • configuration after shutting your SSB device down first. Hot swaps are not supported.

Limitations

When adding a new custom cloud service provider data disk to your SSB configuration, consider the following limitations in advance:

A CAUTION:

HAZARD OF DATA LOSS!

One Identity does not support decreasing the size of a Microsoft Azure managed disk added to your SSB configuration as a custom cloud service provider data disk.

• NOTE: After adding a newly created custom cloud service provider data disk to your SSB configuration, and assigning the SSB logspace of your choice to it, removing the custom cloud service provider data disk from your SSB configuration has a strict order, especially if there are referenced objects tied to the custom cloud service provider data disk. For more information about the process to remove such custom cloud service provider data disks from your SSB configuration, see Removing a custom cloud service provider data disk from your SSB configuration.



- NOTE: If you fail to assign the newly created SSB logspace of your choice to the new custom cloud service provider data disk, SSB will not automatically detect and use the new custom cloud service provider data disk to store messages on it.
- NOTE: Resizing your custom cloud service provider data disk on the Microsoft Azure or VMware ESXi side may be quick, depending on your infrastructure, but your SSB configuration must resize the file system on your SSB side to match the resizing on the Microsoft Azure or VMware ESXi side. As a result, depending on the original size of the custom cloud service provider data disk and on the size you will expand it to, starting the virtual machine for your SSB device after you expand the size of your custom cloud service provider data disk may take a long time.
- From version 6.9.0, SSB supports adding Microsoft Azure managed disks as custom cloud service provider data disks.
- From version 6.10.0, SSB supports adding VMware ESXi as custom cloud service provider data disks.
- In version 7.3.0, SSB supports adding Microsoft Azure managed disks of up to 32,767 GB storage space to your SSB device. For more information about managed data disks in Microsoft Azure, see Disk type comparison in the *Microsoft Azure online documentation*.
- If you set a custom cloud service provider data disk under Log > Logspaces > <your-new-logspace-with-custom-data-disk> > Storage > Disk, you can not change it after committing your logspace configuration.
- You can only configure custom cloud service provider data disks for logspaces that you newly create. One Identity does not support configuring custom cloud service provider data disks in logspaces that you configured and committed earlier.
- Transporting custom cloud service provider data disks between SSB devices is not supported.
- **A CAUTION:** Hazard of data loss!

One Identity does not support decreasing the size of an additional VMware ESXi hard disk added to your SSB configuration as a custom cloud service provider data disk.

You can only add, remove, or resize a custom cloud service provider data disk in your configuration after shutting your SSB device down first. Hot swaps are not supported.

- You can only add an Azure managed disk as a custom cloud service provider data disk to your SSB on the Microsoft Azure portal side.
- SSB only accepts and detects empty disks as custom cloud service provider data disks. As a result, you can only add a newly created Azure managed disk or VMware ESXi disk as a custom cloud service provider data disk to your SSB configuration. Adding an already existing Azure managed disk (by clicking **Attach existing disks** on the Microsoft Azure portal) or already existing VMware ESXi disk is not supported.
- One Identity does not support adding Microsoft Azure or VMware ESXi managed disks to your SSB logspaces as a shared disk.



• The number of managed disks you can add on the Microsoft Azure portal depends on the type of Microsoft Azure subscription you are using.

Adding a new custom cloud service provider data disk to your SSB configuration

Adding a new custom cloud service provider data disk to your SSB configuration requires procedures that you must complete in a strict order, both on the SSB side, and on the cloud service provider side, too.

To add a new custom cloud service provider data disk to your SSB configuration,

- 1. Add a new custom cloud service provider data disk (for example, a Microsoft Azure managed disk) on your cloud service provider side.
- 2. Add the custom cloud service provider data disk to your SSB configuration.
- 3. Assign the SSB logspace of your choice to the newly added custom cloud service provider data disk.

NOTE: After adding a newly created custom cloud service provider data disk to your SSB configuration, and assigning the SSB logspace of your choice to it, removing the custom cloud service provider data disk from your SSB configuration has a strict order, especially if there are referenced objects tied to the custom cloud service provider data disk. For more information about the process to remove such custom cloud service provider data disks from your SSB configuration, see Removing a custom cloud service provider data disk from your SSB configuration.

Adding a new custom cloud service provider data disk on the cloud service provider side

This section and its subsections describe the possible ways you can add custom cloud service provider data disks to your syslog-ng Store Box (SSB) configuration on the cloud service provider side.

For more information about how you can add custom cloud service provider disks to your SSB configuration on the SSB side, see Adding a new custom cloud service provider data disk to your SSB configuration on the SSB side.

If you need more disk space than the disk size of your default data disk available in syslogng Store Box (SSB), from version 6.9.0, you can also add a custom cloud service provider data disk to your configuration. From 6.9.0, SSB supports adding a Microsoft Azuremanaged disk and from 6.10.0, SSB supports adding additional disks in VMware ESXi to your SSB configuration as a custom cloud service provider data disk, and assigning the SSB logspace of your choice to it.

In version 7.3.0, SSB supports adding Microsoft Azure managed disks of up to 32,767 GB storage space to your SSB device. For more information about managed data disks in Microsoft Azure, see Disk type comparison in the *Microsoft Azure online documentation*.



Adding a new Microsoft Azure-managed disk as a custom cloud service provider data disk on the Microsoft Azure Portal side

This section describes how you can add a new Microsoft Azure-managed disk as a custom cloud service provider data disk to your syslog-ng Store Box (SSB) configuration on the Microsoft Azure Portal side.

If you need more disk space than the disk size of your default data disk available in syslogng Store Box (SSB), from version 6.9.0, you can also add a custom cloud service provider data disk to your configuration. From 6.9.0, SSB supports adding a Microsoft Azuremanaged disk and from 6.10.0, SSB supports adding additional disks in VMware ESXi to your SSB configuration as a custom cloud service provider data disk, and assigning the SSB logspace of your choice to it.

In version 7.3.0, SSB supports adding Microsoft Azure managed disks of up to 32,767 GB storage space to your SSB device. For more information about managed data disks in Microsoft Azure, see Disk type comparison in the *Microsoft Azure online documentation*.

Adding a new Microsoft Azure-managed disk as a custom cloud service provider data disk to your SSB configuration requires procedures that you must complete in a strict order, both on the SSB side, and on the Microsoft Azure Portal, too.

NOTE: After you configure your custom Microsoft Azure-managed disk on the Microsoft Azure side, you must add the disk to your SSB configuration, and then assign the SSB logspace of your choice to it on the SSB side.

For more information about how you can add a Microsoft Azure-managed disk to your SSB configuration on the SSB side, see Adding a new custom cloud service provider data disk to your SSB configuration on the SSB side.

Prerequisites

When adding a new Microsoft Azure-managed disk that you will later want to add to your SSB configuration, consider the following prerequisites in advance:

- You can only add an Azure managed disk as a custom cloud service provider data disk to your SSB on the Microsoft Azure portal side.
- The number of managed disks you can add on the Microsoft Azure portal depends on the type of Microsoft Azure subscription you are using.

Limitations

When adding a new Microsoft Azure-managed disk that you will later want to add to your SSB configuration, consider the following limitations in advance:





Although it is possible to decrease the size of Microsoft Azure and VMware ESXi managed disks, One Identity does not support decreasing the size of custom cloud service provider data disks already added to your SSB configuration. One Identity only supports increasing the size of such custom cloud service provider data disks after adding them to your SSB configuration.

• In version 7.3.0, SSB supports adding Microsoft Azure managed disks of up to 32,767 GB storage space to your SSB device. For more information about managed data disks in Microsoft Azure, see Disk type comparison in the *Microsoft Azure online documentation*.

CAUTION: Hazard of data loss!

One Identity does not support decreasing the size of an additional VMware ESXi hard disk added to your SSB configuration as a custom cloud service provider data disk.

You can only add, remove, or resize a custom cloud service provider data disk in your • configuration after shutting your SSB device down first. Hot swaps are not supported.

- SSB only accepts and detects empty disks as custom cloud service provider data disks. As a result, you can only add a newly created Azure managed disk or VMware ESXi disk as a custom cloud service provider data disk to your SSB configuration. Adding an already existing Azure managed disk (by clicking **Attach existing disks** on the Microsoft Azure portal) or already existing VMware ESXi disk is not supported.
- Transporting custom cloud service provider data disks between SSB devices is not supported.
- One Identity does not support adding Microsoft Azure or VMware ESXi managed disks to your SSB logspaces as a shared disk.

Adding a new Microsoft Azure-managed disk as a custom cloud service provider data disk on the Microsoft Azure Portal side

Adding a new Microsoft Azure-managed disk as a custom cloud service provider data disk to your SSB configuration requires procedures that you must complete in a strict order.

To add a new Microsoft Azure-managed disk as a custom cloud service provider data disk on the Microsoft Azure Portal side,

- 1. Shut down your SSB device completely.
- 2. Log in to the Microsoft Azure Portal.
- 3. Navigate to the virtual machine of your SSB device.



Figure 160: Home > All resources> <your-virtual-machine-inmicrosoft-azure>

	resources, services, and docs (G+/)	D 47 0 🕸 🤈	R 8
Home > All resources >			
ssb-datadisk-demo	\$		×
✓ Search (Ctrl+/) «	🖋 Connect ▷ Start 🤇 Restart 🔲 Stop	🕅 Capture 📋 Delete 💍 Refresh	າ 🔋 Open in mobile \cdots
Overview	ssh-datadisk-demo virtual machine agent status is	a not ready. Troubleshoot the issue \rightarrow	
Activity log			
Access control (IAM)			JSON View
🗳 Tags	Resource group (Move)	Operating system Linux	
Diagnose and solve problems	Status Running	Size Standard A2 v2 (2 vcp	us, 4 GiB memory)
Settings	Location	Public IP address	
Networking	Extension (March)	- Minte and an active and cause are	
S Connect	Subscription (Move)	Virtual network/subne	L
B Disks	Subscription ID	DNS name	
👤 Size	Tags (Edit)		
🤨 Security	Click here to add tags		
Advisor recommendations	Properties Monitoring Capabilities (7)	Recommendations (5) Tutorials	
Extensions		A N N N	
🐔 Continuous delivery	Computer name -	Public IP address	
Availability + scaling	Health state -	Public IP address	-
Configuration	Operating system Linux	(IPv6)	
🗞 Identity	Publisher -	Private IP address	10.00.0
Properties	Offer -	(IPv6)	-
🔒 Locks	Plan -	Virtual	wity/with and
Operations	VM generation V1	DNS name	-
Section .	Agent version Unknown		
	Host group None	Size	
Auto-shutdown	Host -	Size	Standard A2 v2
 Васкир Віськіта полити 	Proximity placement - group	RAM	4 GiB
Disaster recovery	Colocation status N/A		
Guest + host updates	Capacity reservation -	arrow Disk	
State Inventory	group	OS disk	ssb-datadisk-demo
Hange tracking	🚯 Availability + scaling	Azure disk encryp	
Configuration management (Preview)	Availability zone -	Data disks	1
Policies	Scale Set -		
🧕 Run command	💼 Security type	Azure Spot	
Monitoring	Trusted launch Disabled	Azure Spot	in -
Insights	Extensions	policy	

4. Follow the instructions of the *Microsoft Azure online tutorial documentation* to attach a new data disk with the size of your choice to the virtual machine of your SSB device.

After successfully attaching the data disk, it appears under the **Disks** of the virtual machine of your SSB device.



Figure 161: Home > All resources> <your-virtual-machine-in-microsoftazure> > Settings > Disk - The new data disk attached to the virtual machine of your SSB device

=	Microsoft Azure	₽ Sear	ch resources, services	, and docs (G+/)					} 0 ⊚ ⊘	ନ	8,
Hor	ne > All resources > ssb-data	adisk-dem	D								
»	Ssb-datadisk- Virtual machine	-demo	Disks								×
	₽ Search (Ctrl+/)	«	🛛 Save 🗡	Discard 🕐 Refr	esh 🛛 🔅 Additional se	ttings 🔗 Feedba	ick 🤌 Troubleshoot				
	Overview	-	OS disk								
	Activity log		≓ Swap OS di	sk							
	Access control (IAM)		Disk name		Storage type	Size (GiB)	Max IOPS	Max throughput (Encryption (1)	Host caching ()	
	Tags		ssh-datadisk-de	200	Standard HDD LRS	6	500	60	SSE with PMK	Read/write	×
	Diagnose and solve proble	ems				-			SSE WATTING	neady write	•
	Settings		Data disks								
	2 Networking	_	Filter by name	ie							
	🖉 Connect		Showing 1 of 1 at	ttached data disks							
	Bisks		+ Create and	attach a new disk	Attach existing disks						
	📮 Size			Disk name	Storage type	Size (GiB)	Max IOPS	Max throughput (Encryption ①	Host caching ①	
	Security		0	h-datadisk-1	Standard HDD LRS	64	500	60	SSE with PMK	None	
	Advisor recommendations	5		b datadisk i					000 111111	- tone	
	Extensions		L								
	🐔 Continuous delivery										
	Availability + scaling										
	Configuration										
	💲 Identity										
	Properties										
	🔒 Locks										
	Operations										
	✓ Bastion										
	Auto-shutdown	-									

NOTE: The **LUN** (Logical Unit Number) value of your attached data disk corresponds to the last digit of the Host:Channel:Target:LUN (HCTL) of your custom cloud service provider data disk on the SSB side.

Figure 162: Log > Disks> <your-custom-data-disk> - The LUN value corresponds to the last digit of the HCTL on the SSB side

your-custom-data-disk		😵 ۴ 🕄
Status:	attached	
File system ID:	1c621ed1-9966-4b70-8726-60c05dad9797	
Host:Channel:Target:LUN (HCTL):	5:0:0: <mark>0</mark>	
Device name:	/dev/sdc	
Disk utilization:	0% (62.8 GiB free of 62.87 GiB)	
There are no available logspaces on	this disk yet.	J

5. Restart the virtual machine for your SSB device, add the newly created Microsoft Azure-managed disk to your SSB configuration as a custom cloud service provider data disk, and then assign the SSB logspace of your choice to the newly added custom cloud service provider data disk.



Adding an additional disk in VMware ESXi as a custom cloud service provider data disk on the vSphere Client side

This section describes how you can add additional hard disks in the VMware vSphere Client as a custom cloud service provider data disk to your syslog-ng Store Box (SSB) configuration.

If you need more disk space than the disk size of your default data disk available in syslogng Store Box (SSB), from version 6.9.0, you can also add a custom cloud service provider data disk to your configuration. From 6.9.0, SSB supports adding a Microsoft Azuremanaged disk and from 6.10.0, SSB supports adding additional disks in VMware ESXi to your SSB configuration as a custom cloud service provider data disk, and assigning the SSB logspace of your choice to it.

Limitations

When adding a new hard disk in VMware ESXi that you will later want to add to your SSB configuration, consider the following limitations in advance:

CAUTION: Hazard of data loss!

One Identity does not support decreasing the size of an additional VMware ESXi hard disk added to your SSB configuration as a custom cloud service provider data disk.

You can only add, remove, or resize a custom cloud service provider data disk in your • configuration after shutting your SSB device down first. Hot swaps are not supported.

- SSB only accepts and detects empty disks as custom cloud service provider data disks. As a result, you can only add a newly created Azure managed disk or VMware ESXi disk as a custom cloud service provider data disk to your SSB configuration. Adding an already existing Azure managed disk (by clicking **Attach existing disks** on the Microsoft Azure portal) or already existing VMware ESXi disk is not supported.
- Transporting custom cloud service provider data disks between SSB devices is not supported.
- One Identity does not support adding Microsoft Azure or VMware ESXi managed disks to your SSB logspaces as a shared disk.

Adding an additional disk in VMware ESXi as a custom cloud service provider data disk on the Microsoft Azure Portal side

Adding a new Microsoft Azure-managed disk as a custom cloud service provider data disk to your SSB configuration requires procedures that you must complete in a strict order.



To add a new hard disk as a custom cloud service provider data disk on the VMware vSphere Client side,

- 1. Shut down your SSB device completely.
- 2. Log in to the VMware vSphere Client site.
- 3. Navigate to the virtual machine of your SSB device.

Figure 163: <your-virtual-machine-in-VMware-ESXi>

🔂 ssb-demo 🛛 🕨 🖷 🖗 🖏 🛛 actions 🗸					
Summary Monitor	Configure Perm	issions Datasto	res Networks		
	Guest OS: Compatibility:				CPU USAGE O HZ
Powered Off	DNS Name:				MEMORY USAGE
Launch Web Console	IP Addresses: Host:				STORAGE USAGE
Launch Remote Console	0 🚺				
VM Hardware		~	Notes		~
Related Objects		~	Custom Attributes		~
Tags		~	vSphere HA		~
VM Storage Policies		~			

4. Follow the instructions of the VMware documentation to Add a New Disk to a Virtual Machine with the size of your choice to the virtual machine of your device.



Figure 164: <your-virtual-machine-in-VMware-ESXi> > VM Hardware > Edit settings... > ADD NEW DEVICE > Hard Disk - Adding a new disk

Edit Settings ssb-demo

VM Options

Virtual Hardware

 \times

CPU	2 ~	CD/DVD Drive
Memory	4 GB ~	Hard Disk
Hard disk 1	16 GB V	RDM Disk Existing Hard Disk
SCSI controller 0	LSI Logic Parallel	Network Adapter SCSI Controller
Network adapter 1	mynetwork 🗸	USB Controller SATA Controller
Video card	Specify custom settings $ \sim $	NVMe Controller
VMCI device	Device on the virtual machine PCI bus the virtual machine communication interface	PCI Device Serial Port
SATA controller 0	AHCI	
Other	Additional Hardware	



After successfully attaching the data disk, it appears under the **Disks** of the virtual machine of your SSB device.

5. Restart the virtual machine for your SSB device, add the newly created disk to your SSB configuration as a custom cloud service provider data disk, and then assign the SSB logspace of your choice to the newly added custom cloud service provider data disk.

Adding a new custom cloud service provider data disk to your SSB configuration on the SSB side

If you need more disk space than the disk size of your default data disk available in syslogng Store Box (SSB), from version 6.9.0, you can also add a custom cloud service provider data disk to your configuration. From 6.9.0, SSB supports adding a Microsoft Azuremanaged disk and from 6.10.0, SSB supports adding additional disks in VMware ESXi to



your SSB configuration as a custom cloud service provider data disk, and assigning the SSB logspace of your choice to it.

This section describes how you can add a new custom cloud service provider data disk to your syslog-ng Store Box (SSB) configuration on the SSB side.

For more information about how you can add a custom cloud service provider data disk on the cloud service provider side, see Adding a new custom cloud service provider data disk on the cloud service provider side.

For more information about assigning the SSB logspace of your choice to a custom cloud service provider data disk, see Assigning the SSB logspace of your choice to a custom cloud service provider data disk.

For more information about the data disk information for your custom cloud service provider data disks, see Data disk information for your custom cloud service provider data disks.

Prerequisites

When adding a new custom cloud service provider data disk to your SSB configuration on the SSB side, consider the following prerequisites in advance:

- If you want to add a custom cloud service provider data disk to your SSB configuration, you must add a new custom cloud service provider data disk on your cloud service provider side before you can add it to your configuration on the SSB side.
- If you want to add custom cloud service provider data disks to your configuration in SSB, you must add the custom cloud service provider data disk under Log > Disks > <your-custom-data-disk>, and commit your changes. After that, the newly added custom cloud service provider data disk will be available for selection in the dropdown list under Log > Logspaces > <your-new-logspace-with-custom-data-disk> > Storage > Disk.

Limitations

When adding a new custom cloud service provider data disk to your SSB configuration on the SSB side, consider the following limitations in advance:

A CAUTION:

HAZARD OF DATA LOSS!

Although it is possible to decrease the size of Microsoft Azure and VMware ESXi managed disks, One Identity does not support decreasing the size of custom cloud service provider data disks already added to your SSB configuration. One Identity only supports increasing the size of such custom cloud service provider data disks after adding them to your SSB configuration.



- NOTE: Resizing your custom cloud service provider data disk on the Microsoft Azure or VMware ESXi side may be quick, depending on your infrastructure, but your SSB configuration must resize the file system on your SSB side to match the resizing on the Microsoft Azure or VMware ESXi side. As a result, depending on the original size of the custom cloud service provider data disk and on the size you will expand it to, starting the virtual machine for your SSB device after you expand the size of your custom cloud service provider data disk may take a long time.
- NOTE: If you fail to assign the newly created SSB logspace of your choice to the new custom cloud service provider data disk, SSB will not automatically detect and use the new custom cloud service provider data disk to store messages on it.
- You can only configure custom cloud service provider data disks for logspaces that you newly create. One Identity does not support configuring custom cloud service provider data disks in logspaces that you configured and committed earlier.
- In version 7.3.0, SSB supports adding Microsoft Azure managed disks of up to 32,767 GB storage space to your SSB device. For more information about managed data disks in Microsoft Azure, see Disk type comparison in the *Microsoft Azure online documentation*.
- If you want to add custom cloud service provider data disks to your configuration in SSB, you must add the custom cloud service provider data disk under Log > Disks > <your-custom-data-disk>, and commit your changes. After that, the newly added custom cloud service provider data disk will be available for selection in the dropdown list under Log > Logspaces > <your-new-logspace-with-custom-data-disk> > Storage > Disk.
- Transporting custom cloud service provider data disks between SSB devices is not supported.

CAUTION: Hazard of data loss!

One Identity does not support decreasing the size of an additional VMware ESXi hard disk added to your SSB configuration as a custom cloud service provider data disk.

You can only add, remove, or resize a custom cloud service provider data disk in your • configuration after shutting your SSB device down first. Hot swaps are not supported.

- You can only add an Azure managed disk as a custom cloud service provider data disk to your SSB on the Microsoft Azure portal side.
- SSB only accepts and detects empty disks as custom cloud service provider data disks. As a result, you can only add a newly created Azure managed disk or VMware ESXi disk as a custom cloud service provider data disk to your SSB configuration. Adding an already existing Azure managed disk (by clicking **Attach existing disks** on the Microsoft Azure portal) or already existing VMware ESXi disk is not supported.
- One Identity does not support adding Microsoft Azure or VMware ESXi managed disks to your SSB logspaces as a shared disk.
- The number of managed disks you can add on the Microsoft Azure portal depends on the type of Microsoft Azure subscription you are using.



Adding a new custom cloud service provider data disk to your SSB configuration on the SSB side

After adding a new custom cloud service provider data disk on your cloud service provider side, you can add the new custom cloud service provider data disk on the SSB side.

To add a new custom cloud service provider data disk to your SSB configuration,

$1. \ \ \mbox{On the SSB side, shut down your SSB device}$

- a. Navigate to **Basic Settings** > **System**.
- b. Under System control, click Shutdown.

2. On the cloud service provider side, complete the following steps depending on which cloud service provider you want to use:

- On Microsoft Azure: To add a managed disk as a custom cloud service provider data disk in Microsoft Azure, complete the steps described in Adding a new Microsoft Azure-managed disk as a custom cloud service provider data disk on the Microsoft Azure Portal side
- **On VMware ESXi:** To add an additional hard disk as a custom cloud service provider data disk in VMware ESXi, complete the steps described in Adding an additional disk in VMware ESXi as a custom cloud service provider data disk on the vSphere Client side

3. In the virtual machine for your SSB device, complete the following steps on the SSB web interface:

a. Navigate to **Log** > **Disks**.

SSB will automatically detect newly added custom cloud service provider data disks and display them:



Figure 165: Log > Disks - New disks detected

Basic Settings		Commit
AAA		
Policies	internal_storage	27 😣 .
Log		
Sources		🚽 🖉 😣
Logspaces		
Filtered Logspaces	2021 One identity software international Limited. All rights reserved. www.sysiog-ng.com	Commit
Remote Logspaces		
Destinations		
Paths		
Parsers		
Options		
Pattern Database		
Disks		
Search	Warning	
Reports	warming w	
User menu	Newly discovered disks:	
Private keystore	/dev/sdb	
Change password		
Preferences	ОК	
Logout		
System monitor		
Time: 2021-11-09 14:16		
Remaining time: 09:49		
Modules:		
syslog-ng: Running Active		
Hosts: 1 Senders: 1		
Load 1: 0.04 Load 15: 0.06		
CPU MemDisk Swap		
50%		
0% 11 11 11 11 11 11 11 11 11 11 11 11 11		

b. Enter a name for your new custom cloud service provider data disk, and click **Commit**.

Figure 166: Log > Disks > <your-custom-data-disk >

Basic Settings			Commit
Policies	internal_storage		28
Log			
Sources	your-custom-data-disk		, , , , , , , , , ,
Logspaces Filtered Logspaces	Status:	attached	
Remote Logspaces	File system ID:	1c621ed1-9966-4b70-8726-60c05dad9797	
Multiple Logspaces	Host:Channel:Target:LUN (HCTL):	5:0:0:0	
Destinations	Device name:	/dev/sdc	
Paths Parsers	Disk utilization:	0% (62.8 GiB free of 62.87 GiB)	
Options	There are no available logspaces on	this disk yet.	
Pattern Database			
Disks	© 2021 One Identity Software Internat	ional Limited. All rights reserved. www.syslog-ng.com	Commit
Search			
Reports			

c. Navigate to **Log** > **Logspaces**, and assign the SSB logspace of your choice to the custom cloud service provider data disk.

NOTE: If you fail to assign the newly created SSB logspace of your choice to the new custom cloud service provider data disk, SSB will not automatically detect and use the new custom cloud service provider data disk to store messages on it.


NOTE: After adding a newly created custom cloud service provider data disk to your SSB configuration, and assigning the SSB logspace of your choice to it, removing the custom cloud service provider data disk from your SSB configuration has a strict order, especially if there are referenced objects tied to the custom cloud service provider data disk. For more information about the process to remove such custom cloud service provider data disk from your SSB configuration, see Removing a custom cloud service provider data disk from your SSB configuration.

NOTE: For newly created logspaces, selecting a data disk for your logspace is required.

Data disk information for your custom cloud service provider data disks

If you need more disk space than the disk size of your default data disk available in syslogng Store Box (SSB), from version 6.9.0, you can also add a custom cloud service provider data disk to your configuration. From 6.9.0, SSB supports adding a Microsoft Azuremanaged disk and from 6.10.0, SSB supports adding additional disks in VMware ESXi to your SSB configuration as a custom cloud service provider data disk, and assigning the SSB logspace of your choice to it.

In version 7.3.0, SSB supports adding Microsoft Azure managed disks of up to 32,767 GB storage space to your SSB device. For more information about managed data disks in Microsoft Azure, see Disk type comparison in the *Microsoft Azure online documentation*.

This section describes the data disk information available for custom cloud service provider data disks on the web interface.

For more information about custom cloud service provider data disks on the cloud service provider side, see Adding a new custom cloud service provider data disk on the cloud service provider side.

For more information about custom cloud service provider data disks on the side, see Adding a new custom cloud service provider data disk to your SSB configuration.

For more information about assigning the SSB logspace of your choice to a custom cloud service provider data disk, see Assigning the SSB logspace of your choice to a custom cloud service provider data disk.

Data disk information for your custom cloud service provider data disks

After adding the new custom cloud service provider data disk to your SSB configuration, the following data disk information will be displayed under **Log > Disks > <your-custom-data-disk>**:



Figure 167: Log > Disks > <your-custom-data-disk> — Data disk information for your custom cloud service provider data disks

your-custom-data-disk		, , , , , , , , , , , , , , , , , , ,
Status:	attached	
File system ID:	1c621ed1-9966-4b70-8726-60c05dad9797	
Host:Channel:Target:LUN (HCTL):	5:0:0:0	
Device name:	/dev/sdc	
Disk utilization:	0% (62.8 GiB free of 62.87 GiB)	
There are no available logspaces on	this disk yet.	

• **Status**: The connectivity status of the custom cloud service provider data disk between the SSB side and the cloud service provider side.

The possible status states are the following:

- **attached**: The custom cloud service provider data disk is successfully attached to the virtual machine for your SSB device on the cloud service provider (in this case, Microsoft Azure) side.
- **missing**: The custom cloud service provider data disk is committed to your SSB configuration, but the SSB device can not detect or access it on the cloud service provider side for some reason (for example, it was removed on the Microsoft Azure side earlier, or there is a connectivity issue with the Microsoft Azure portal).
- File system ID: The unique identifier for your file system on the SSB side.
- Host:Channel:Target:LUN (HCTL): The locally unique identifier for your custom cloud service provider data disk, which consists of the colon-separated data of the Host, the Channel, the Target, and the LUN (Logical Unit Number) value.

The last digit of the custom cloud service provider data disk's **Host:Channel:Target:LUN (HCTL)** corresponds to the attached custom cloud service provider data disk's **LUN** value on the Microsoft Azure portal:



Figure 168: Log > Disks > <your-custom-data-disk> — Data disk information for your newly added custom cloud service provider data disks (Microsoft Azure)

=	Microsoft Azure	Search resource	es, services, and docs (G+/)					₽ 0 © 0	R	8,
Но	me > All resources > ssb-datadis	ik-demo								
»	Ssb-datadisk-d	emo Disl	ks							×
			Save 🗙 Discard 🕐 Ref	resh 🛛 🔯 Additional se	ttings 🔗 Feedba	:k 🤌 Troubleshoot				
	Overview	ÔS dis	sk							
	Activity log	<i>,</i> ,	Swan OS diek							
	Access control (IAM)		wap 03 uisk	Charage from	Size (CiP)	May JODS	May throughout (For an entire O	Used analysis of O	
	🥏 Tags	Dis	Kname	Storage type	512e (GIB)	Max IOPS	Max throughput (Encryption ()	Host caching ()	
	Diagnose and solve problems	ssb-d	datadisk-demo	Standard HDD LKS	6	500	60	SSE with PMK	Read/write	~
	Settings	Data d	disks							
	Retworking	P Fil	Iter by name							
	Ø Connect	Showir	ng 1 of 1 attached data disks							
	Bisks	+ 0	Freate and attach a new dick	Attach ovicting dicks						
	💶 Size		Disk serve	Character existing disks	Cine (CID)	Mar. 1005	Manaharanaharah			
	Security	LUN	Disk name	Storage type	Size (GIB)	MaxiOPS	Max throughput (Encryption ()	Host caching U	
	Advisor recommendations		ssb-datadisk-1	Standard HDD LRS	64	500	60	SSE with PMK	None	
	Extensions									
	🐔 Continuous delivery									
	Availability + scaling									
	💼 Configuration									
	🐍 Identity									
	Properties									
	🔒 Locks									
	Operations									
	✓ Bastion									
	(§ Auto-shutdown	-								

Figure 169: Log > Disks > <your-custom-data-disk> — Data disk information for your custom cloud service provider data disks, with no SSB logspace assigned to them yet (Microsoft Azure)

your-custom-data-disk		۵ ۴
Status:	attached	
File system ID:	1c621ed1-9966-4b70-8726-60c05dad9797	
Host:Channel:Target:LUN (HCTL):	5:0:0:0	
Device name:	/dev/sdc	
Disk utilization:	0% (62.8 GiB free of 62.87 GiB)	
There are no available logspaces on	this disk yet.	

The second to last digit of the custom cloud service provider data disk's **Host:Channel:Target:LUN (HCTL)** corresponds to the attached custom cloud service provider data disk's **Target** value in VMware ESXi:



Figure 170: Log > Disks > <your-custom-data-disk> — Data disk information for your newly added custom cloud service provider data disks (VMware ESXi)

dit Settings ssb-demo				
tual Hardware VM Options				
				ADD NEW DEVIC
> memory	4	GB V		
> Hard disk 1	16	GB ∨		
> Hard disk 2	16	GB 🗸		
v Hard disk 3	16	GB 🗸		
Maximum Size	212.61 GB			
VM storage policy	~			
Туре	Thick Provisio	on Lazy Zeroed		
Sharing	No sharing	~		
Disk File	[EMC-VNX-LU	JN09] ssb-demo/s	sb-demo_3.vmdk	
Shares	Normal 🗸	1000		
Limit - IOPs	Unlimited ~			
Virtual flash read cache	0	MB ~		
Disk Mode	Dependent	· · · · · · · · · · · · · · · · · · ·	/	
Virtual Device Node	SCSI control	er 0 v SCSI(C	2) Hard disk 3 🗸	,



Figure 171: Log > Disks > <your-custom-data-disk> — Data disk information for your custom cloud service provider data disks, with no SSB logspace assigned to them yet (VMware ESXi)

your-custom-data-disk		& *د
Status:	attached	
File system ID:	148d4356-e9a6-4cd5-adc1-5e4c42407940	
Host:ChannelTargetLUN (HCTL):	32:020	
Device name:	/dev/sdc	
Disk utilization:	0% (15.63 GiB free of 15.69 GiB)	
There are no available logspaces on	this disk yet.	

• **Device name**: The navigation path to your device on the SSB side.



- **Disk utilization**: The utilization ratio of your custom data disk (in percentage), followed by the exact amount of free space, and the full size of the disk, in brackets.
- (Optional) Onscreen information about logspaces assigned to the data disk: When you have not assigned the SSB logspace of your choice to the custom cloud service provider data disk yet, you will see the There are no available logspaces on this disk yet. onscreen information displayed on the SSB web interface.
- (Optional) Logspaces available on this disk: When you have already assigned the SSB logspace of your choice to the custom cloud service provider data disk, the assigned logspaces will be listed here.

Figure 172: Log > Disks > <your-custom-data-disk> — Data disk information for your custom cloud service provider data disks, with the SSB logspace of your choice assigned to them

Basic Settings			Commit
Policies	internal_storage		2 🛇
Log			
Sources	your-custom-data-disk		چ 🖈 😒
Logspaces			
Filtered Logspaces	Status:	attached	
Remote Logspaces	File system ID:	1c621ed1-9966-4b70-8726-60c05dad9797	
Multiple Logspaces	Host:Channel:Target:LUN (HCTL):	5:0:0:0	
Destinations	Device name:	/dev/sdc	
Paths	Disk utilization:	0% (62.8 CiP free of 62.87 CiP)	
Parsers	Disk delization.	0% (02.0 GIB (166 GI 02.07 GIB)	
Options	Logspaces available on this disk:		
Pattern Database	your-custom-data-disk		
Disks			

Removing a custom cloud service provider data disk from your SSB configuration

This section describes the required procedure if you want to remove a previously added custom cloud service provider data disk (for example, a Microsoft Azure managed disk) from your syslog-ng Store Box (SSB) configuration.

For more information about adding a custom cloud service provider data disk to your SSB configuration, see Adding a new custom cloud service provider data disk to your SSB configuration.

Prerequisites

When removing a custom cloud service provider data disk from your SSB configuration, consider the following prerequisites in advance:

- One Identity recommends that you archive or backup all data from the logspaces that you want to delete from your custom cloud service provider data disk.
- If there are any referenced objects (for example, logspaces, filtered logspaces, multiple logspaces, remote logspaces, and logpaths) connected to your custom cloud



service provider data disk, you must disconnect them from your custom cloud service provider data disk before removing it from your SSB configuration.

Limitations

When removing a custom cloud service provider data disk from your SSB configuration, consider the following limitations in advance:

- NOTE: After adding a newly created custom cloud service provider data disk to your SSB configuration, and attaching it to a logspace, removing the custom data disk from your SSB configuration has a strict order, especially if there are referenced objects connected to the custom cloud service provider data disk. One Identity recommends that you always complete the following steps in this particular order when removing a custom cloud service provider data disk from your SSB configuration.
- You can not remove a custom cloud service provider data disk from your SSB configuration if there are any referenced objects connected to it. In these cases, you must disconnect them from your custom cloud service provider data disk before removing it from your SSB configuration.

Removing a custom cloud service provider data disk from your SSB configuration in the Microsoft Azure Portal

If you have carefully considered the prerequisites and limitations, complete the following steps in this exact same order.

To remove a custom cloud service provider data disk from your SSB configuration,

- 1. On the SSB side, archive or backup your logspace data, remove the logspaces from your configuration, then shut down your SSB device.
 - a. Navigate to Log > Logspaces.
 - b. (Optional) Archive or backup all data from the logspaces that you want to delete from your custom cloud service provider data disk.
 - c. Delete all logspaces on your custom cloud service provider data disk and click **Commit**.
 - d. Navigate to Log > Disks, delete the custom cloud service provider data disk of your choice, and click Commit.
 - e. Navigate to **Basic Settings** > **System**.
 - f. Under System control, click Shutdown.
- 2. On the Microsoft Azure side, stop, deallocate, and detach your custom cloud service provider data disk, then restart the virtual machine for your SSB device.
 - a. Log in to your cloud service provider's portal (in this case, the Microsoft Azure portal).



b. Wait until the power state of your SSB device's virtual machine is **Stopped**.

For more information about power states in Microsoft Azure, see VM power states in the *Microsoft Azure online tutorial documentation*.

- c. Deallocate the virtual machine for your SSB device, then wait until its power state is **Stopped (deallocated)**.
- d. Follow the instructions of the *Microsoft Azure online tutorial documentation* to detach your custom data disk from the virtual machine for your SSB device.
- e. Restart the virtual machine for your SSB device.

Removing a custom cloud service provider data disk from your SSB configuration in VMware ESXi

If you have carefully considered the prerequisites and limitations, complete the following steps in this exact same order.

To remove a custom cloud service provider data disk from your SSB configuration,

- 1. On the SSB side, archive or backup your logspace data, remove the logspaces from your configuration, then shut down your SSB device.
 - a. Navigate to **Log** > **Logspaces**.
 - b. (Optional) Archive or backup all data from the logspaces that you want to delete from your custom cloud service provider data disk.
 - c. Delete all logspaces on your custom cloud service provider data disk and click **Commit**.
 - d. Navigate to Log > Disks, delete the custom cloud service provider data disk of your choice, and click Commit.
 - e. Navigate to **Basic Settings** > **System**.
 - f. Under System control, click Shutdown.
- 2. On the VMware vSphere Client side, remove your custom cloud service provider data disk, then restart the virtual machine for your SSB device.
 - a. Wait until the power state of your SSB device's virtual machine is **Stopped**.
 - b. Edit your virtual machine's hardware settings.
 - c. Locate your custom cloud service provider data disk and delete it.



Figure	173:	<your-virtual-machine-in-vmware-esxi></your-virtual-machine-in-vmware-esxi>	>	VM	Hardware
> Edit	settir	Igs			

dit Settings ssb-demo	
	ADD NEW DEVICE
> Hard disk 2	16 GB ~
✓ Hard disk 3 *	Device will be removed 🗹 Delete files from datastore 🔊
Maximum Size	212.51 GB
VM storage policy	<u> </u>
Туре	Thick Provision Lazy Zeroed
Sharing	No sharing v
Disk File	[EMC-VNX-LUN09] ssb-demo/ssb-demo_3.vmdk
Shares	Normal ~ 1000
Limit - IOPs	Unlimited ~
Virtual flash read cache	<u>0</u> <u>MB ~</u>
Disk Mode	Dependent v
Virtual Device Node	SCSI controller 0 v SCSI(0:2) v
> SCSI controller 0	LSI Logic Parallel



d. Restart the virtual machine for your SSB device.

Increasing the size of a custom cloud service provider data disk that you use in your SSB configuration

This section describes how you can increase the size of a custom cloud service provider data disk that you use in your syslog-ng Store Box (SSB) configuration.

Prerequisites

When increasing the size of a custom cloud service provider data disk that you use in your SSB configuration, consider the following prerequisites in advance:



- A custom cloud service provider data disk, previously added on your cloud service provider side, then added to your SSB configuration, and the SSB logspace of your choice assigned to the custom cloud service provider data disk.
- A cloud service provider subscription that allows increasing the size of your custom cloud service provider data disk on the cloud service provider side.

Limitations

When increasing the size of a custom cloud service provider data disk that you use in your SSB configuration, consider the following limitations in advance:

A CAUTION:

HAZARD OF DATA LOSS!

Although it is possible to decrease the size of Microsoft Azure and VMware ESXi managed disks, One Identity does not support decreasing the size of custom cloud service provider data disks already added to your SSB configuration. One Identity only supports increasing the size of such custom cloud service provider data disks after adding them to your SSB configuration.

Increasing the size of a custom cloud service provider data disk that you use in your SSB configuration

If the custom cloud service provider data disk that you recently added to your SSB configuration does not have enough disk space, you can increase its size on the cloud service provider side.

To increase the size of a custom cloud service provider data disk in Microsoft Azure that you use in your SSB configuration,

- $1. \ \ \mbox{On the SSB side, shut down your SSB device}$
 - a. Navigate to **Basic Settings** > **System**.
 - b. Under System control, click Shutdown.
- 2. On the cloud service provider side, complete the following steps:
 - a. Log in to your cloud service provider's portal (in this case, the Microsoft Azure portal).
 - b. Wait until the virtual machine of your SSB device is in the **Stopped** power state.

For more information about the power states of virtual machines in Microsoft Azure, see VM power states in the *Microsoft Azure online tutorial documentation*.

c. Deallocate the virtual machine for your SSB device, then wait until it is in the **Stopped (deallocated)** power state.



d. Follow the instructions of Resize a managed disk in the Azure portal in the *Microsoft Azure online tutorial documentation* to increase the size of your custom cloud service provider data disk.

Figure 174: Home > All resources > your-virtual-machine-inmicrosoft-azure > your-data-disk-in-microsoft-azure - The Size + performance page for your managed disk in Microsoft Azure

■ Microsoft Azure	₽ Se	arch resources, servio	ces, and docs (G+/)			D (7 0 © 0 8	8	
Home > All resources > ssb-data	Home > All resources > ssb-datadisk-demo > ssb-datadisk-1								
ssb-datadisk-1 S	Size	+ performa	nce					×	
Search (Ctrl+/)	~								
Overview		1 Changes to th	e disk size can be made only when t	ne disk is unattached or the r	nanaging virtual machine(s) are dea	illocated.			
Activity log		Disk SKU ①							
R Access control (IAM)		Standard HDD (loc	ally-redundant storage)	\sim					
Tags		Size	Disk tier	Provisioned IOPS	Provisioned throug	h Max Shares 🕕	Max burst IOPS ①	Max burst throughput 🕕	
Settings		32 GiB	S4	500	60	-			
Size + performance		64 GiB	S6	500	60	-	-		
% Encryption		128 GiB	S10	500	60	-	-		
(J) Networking		256 GiB	S15	500	60	-	-	-	
Disk Export		512 GiB	S20	500	60	2			
Properties		1024 GiB	S30	500	60	5	-		
🔒 Locks		2048 GiB	S40	500	60	5	-	•	
Monitoring		4096 GiB	S50	500	60	5	-		
ná Metrics		8192 GiB	S60	1300	300	5	-	-	
Automation		16384 GiB	S70	2000	500	5			
		32767 GiB	S80	2000	500	5	-	-	
asks (preview)		Custom disk size (Gi	B) * ①						
Export template		64							
Support + troubleshooting									
R New Support Request									

e. Start the virtual machine for your SSB device.

Resize Discard

NOTE: Resizing your custom cloud service provider data disk on the Microsoft Azure or VMware ESXi side may be quick, depending on your infrastructure, but your SSB configuration must resize the file system on your SSB side to match the resizing on the Microsoft Azure or VMware ESXi side. As a result, depending on the original size of the custom cloud service provider data disk and on the size you will expand it to, starting the virtual machine for your SSB device after you expand the size of your custom cloud service provider data disk may take a long time.

To increase the size of a custom cloud service provider data disk in VMware ESXi that you use in your SSB configuration,

1. On the SSB side, shut down your SSB device

- a. Navigate to **Basic Settings** > **System**.
- b. Under System control, click Shutdown.

2. On the cloud service provider side, complete the following steps:

- a. Wait until the virtual machine of your SSB device is Stopped .
- b. Edit your virtual machine's hardware settings.
- C. **A** CAUTION: Hazard of data loss!



One Identity does not support decreasing the size of custom cloud service provider data disks already added to your SSB configuration. One Identity only supports increasing the size of such custom cloud service provider data disks after adding them to your SSB configuration.

Locate the hard disk whose size you want to increase and enter the new value of the size of the hard disk.

Figure 175: your-virtual-machine-in-vmware-esxi > VM Hardware > Edit settings – Increasing disk size in VMware ESXi

dit Settings ssb-demo		
tual Hardware VM Options		
		ADD NEW DEVICE
> Hard disk i	GB V	
> Hard disk 2	16 GB ~	
✓ Hard disk 3 *	32 GB	
Maximum Size	212.51 GB	
VM storage policy	~	
Туре	Thick Provision Lazy Zeroed	
Sharing	No sharing 🗸	
Disk File	[EMC-VNX-LUN09] ssb-demo/ssb-dem	io_3.vmdk
Shares	Normal V 1000	
Limit - IOPs	Unlimited ~	
Virtual flash read cache	0 MB ~	
Disk Mode	Dependent v	
Virtual Device Node	SCSI controller 0 🗸 SCSI(0:2) Har	d disk 3 🗸
> SCSI controller 0	LSI Logic Parallel	



d. Start the virtual machine for your SSB device.

NOTE: Resizing your custom cloud service provider data disk on the Microsoft Azure or VMware ESXi side may be quick, depending on your infrastructure, but your SSB configuration must resize the file system on your SSB side to match the resizing on the Microsoft Azure or VMware ESXi side. As a result, depending on the original size of the custom cloud service provider data disk and on the size you will expand it to, starting the virtual machine for your



SSB device after you expand the size of your custom cloud service provider data disk may take a long time.



Forwarding messages from SSB

The syslog-ng Store Box (SSB) appliance can forward log messages to remote destinations. The remote destination can be an SQL database running on a remote server, a syslog or log analyzing application running on a remote server, or a Hadoop Distributed File System (HDFS) destination.

- To forward messages to a remote SQL database, complete the procedure in Forwarding log messages to SQL databases on page 301. Currently Oracle, Microsoft SQL (MSSQL), MySQL, and PostgreSQL databases are supported.
- To forward messages to a remote server, complete the procedure in Forwarding log messages to remote servers on page 306.

To forward messages to an HDFS destination, complete the procedure in Forwarding log messages to HDFS destinations on page 338.

Forwarding log messages to SQL databases

This section describes how to forward log messages from syslog-ng Store Box (SSB) to a remote SQL database server.

Tested SQL destinations:

SSB 7.3.0 was tested with the following database servers:

MS SQL (with "select @@version")

```
Microsoft SQL Server 2005 - 9.00.5057.00 (Intel X86) Mar 25 2011
13:50:04 Copyright (c) 1988-2005 Microsoft Corporation Standard Edition
on Windows NT 5.2 (Build 3790: Service Pack 2)
```

PostgreSQL (with "select version()")

```
PostgreSQL 8.3.15 on i486-pc-linux-gnu, compiled by GCC cc (GCC) 4.2.4 (Ubuntu 4.2.4-1ubuntu4)
```

MySQL (with "select version()")



```
5.0.51a-3ubuntu5.8-log
```

• Oracle (with "SELECT * FROM V\$VERSION;")

```
Oracle Database 11g Enterprise Edition Release 11.2.0.4.0 - 64bit
Production
PL/SQL Release 11.2.0.4.0 - Production
"CORE 11.2.0.4.0 Production"
TNS for Linux: Version 11.2.0.4.0 - Production
NLSRTL Version 11.2.0.4.0 - Production
```

```
Oracle Database 12c Enterprise Edition Release 12.1.0.2.0 - 64bit
Production
PL/SQL Release 12.1.0.2.0 - Production
"CORE 12.1.0.2.0 Production"
TNS for Linux: Version 12.1.0.2.0 - Production
NLSRTL Version 12.1.0.2.0 - Production
```

To forward log messages from SSB to a remote SQL database server

- 1. To create a new remote destination, navigate to **Log** > **Destinations** and select **O**.
- 2. Enter a name for the destination.

NOTE: This name will be used in the name of the database tables created by SSB. For compatibility reasons, it can contain only numbers, lowercase characters, and the underscore (_) character, for example example_database_destination.

3. Select Database Server.



Figure 176: Log > Destinations — Creating database destinations

Basic Settings		Commit
AAA		
Policies	example_db_destination	* 3
Log	Destination type:	
Sources	Destination (jpc.	
Logspaces	 Database server 	
Filtered Logspaces	O Remote host	
Remote Logspaces	O HDES destination	
Destinations		
Paths	Database access:	
Parsers	Database type:	PostgreSQL
Options	Address:	dh example.com
Pattern Database	Address	duexample.com
Search	Port:	5432 Set Default Port (5432)
Reports	Username:	ssb
	Password:	
User menu	, abbrerai	
Private kevstore	Database name:	logs
Change password	Test connection	
Preferences	Table schema:	
Logout	O Legacy	
System monitor		
Time: 2018.00.25.19:01	O Full	
Remaining time: 11:57:28	O Custom columns	
Locked: admin@10.12.16.250	Database handling:	
syslog-ng: Running	Fluch lines	1000
Active Hosts: 3	Flush lines.	1000
Senders: 2	Retention time:	31 days
CPU Mem Disk Swap	Table rotation:	
	O Daily	
50%	Monthly	
	O Custom	
0%		
1% 25% 10% 0%	Access control:	
.70 2070 1070 070	Group	

- 4. Select the type of the remote database from the **Database type** field.
- 5. Enter the IP address or hostname of the database server into the **Address** field. If the database is running on a non-standard port, adjust the **Port** setting.
- 6. Enter the name and password of the database user account used to access the database into the **Username** and **Password** fields, respectively. This user needs to have the appropriate privileges for creating new tables.

NOTE: The syslog-ng Store Box (SSB) appliance accepts passwords that are not longer than 150 characters. The following special characters can be used:

! " # \$ % & ' () * + , - . / : ; < > = ? @ [] ^ - ` { | } \ _ ~

- 7. Enter the name of the database that will store the log messages into the **Database name** field.
- 8. (Optional) Enter the number of log message lines into the **Flush lines** field that SSB should wait before sending them off in a single batch. Setting this number high increases throughput as fully filled frames are sent to the network. However, it also increases message latency.



NOTE: Flush lines is in connection with the **Output memory buffer** value. (To set the **Output memory buffer** value, navigate to **Log** > **Destinations**). The value of **Output memory buffer** has to be greater than or equal to the value of **Flush lines**.

- 9. (Optional) SSB will automatically start a new table for every day or every month. However, you can also create custom tables. Select the table naming template from the **Table rotation** field.
- 10. Select which columns should SSB insert into the database. You can use one of the predefined templates, or select **Custom columns** to create a custom template. The available templates are described in SQL templates in SSB on page 305.
- 11. SSB can automatically delete older messages and tables from the database. By default, messages are deleted after one month. Adjust the **Retention time** as needed for your environment.
- 12. The logs stored in the database can be accessed using the search interface of SSB. Enter the name of the usergroup who can access the logs into the **Access control** > **Group** field. To add more groups (if needed), click ^(G).
- 13. The time stamps of most log messages is accurate only to the second. The syslog-ng Store Box(SSB) appliance can include more accurate time stamps: set how many digits should be included in the **Timestamp fractions of a second** field. This option corresponds to the frac_digits() parameter of syslog-ng.
- 14. If the server and SSB are located in a different timezone and you use the Legacy message template (which does not include timezone information), select the timezone of the server from the **Timezone** field.
- 15. Set the size of the disk buffer (in Megabytes) in the **Output disk buffer** field. If the remote server becomes unavailable, SSB will buffer messages to the hard disk, and continue sending the messages when the remote server becomes available. This option corresponds to the log_disk_fifo_size() parameter of syslog-ng.

Note that SSB does not pre-allocate the hard disk required for the disk buffer, so make sure that the required disk space is available on SSB. For details on creating archiving policies and adjusting the disk-fillup prevention, see Archiving and cleanup and Preventing disk space fill up.

Example: Calculating disk buffer size

The size of the disk buffer you need depends on the rate of the incoming messages, the size of the messages, and the length of the network outage that you want to cover. For example:

- SSB is receiving 15000 messages per second
- On the average, one message is 250 bytes long



• You estimate that the longest time the destination will be unavailable is 4 hours

In this case, you need a disk buffer for 250 [bytes] * 15000 [messages per second] * 4*60*60 [seconds] = 54000000000 [bytes], which is 54000 Megabytes (in other words, a bit over 50 GB).

- 16. Click Commit
- 17. To start sending messages to the destination, include the new destination in a logpath. For details, see Log paths: routing and processing messages.
- 18. To test if the database is accessible, select **Test connection**.

SQL templates in SSB

The following sections describe the SQL templates available in syslog-ng Store Box(SSB):

- Legacy
- Full
- Custom

The Legacy template

The **Legacy** template stores messages in the ssb_sql_messages_\${R_YEAR}_\${R_MONTH} table. The following columns are created:

- *insert_time*: The date when syslog-ng Store Box(SSB) received the message in Unixtime format.
- *rule_id*: ID of the pattern database rule that matched the message.
- ___*row_id*: Identifier of the row.
- *date_time*: The date the message was sent in YEAR-MONTH-DAY HOUR:MINUTE:SECOND format.
- *facility*: The facility that sent the message.
- *priority*: The priority level of the message.
- *host*: The IP address or hostname of the host were the message was generated.
- *program*: The name of the application that generated the message.
- *pid*: The ID number of the process that generated the message (this field is automatically set to zero if the PID is not included in the message).
- *message*: The text of the log message.

The insert_time, rule_id, date_time, facility, host, and program columns are indexed.



The Full template

The **Full** template stores messages in the ssb_sql_messages_\${R_YEAR}_\${R_MONTH} table. The following columns are created:

- insert_time: The date when syslog-ng Store Box(SSB) received the message in Unixtime format.
- *rule_id*: ID of the pattern database rule that matched the message.
- ___*row_id*: Identifier of the row.
- *date_time*: The date the message was sent in YEAR-MONTH-DAY HOUR:MINUTE:SECOND format.
- *facility*: The facility that sent the message.
- *priority*: The priority level of the message.
- *sourceip*: The IP address of the host that sent the message.
- *host*: The IP address or hostname of the host were the message was generated.
- *program*: The name of the application that generated the message.
- *pid*: The ID number of the process that generated the message (this field is automatically set to zero if the PID is not included in the message).
- *message*: The text of the log message.

The insert_time, rule_id, date_time, facility, host, sourceip, and program columns are indexed.

The Custom template

The **Custom** template allows you to specify the columns to use. Enter a name for the column, select its type, and specify its content using macros. For details on using macros, see Macros of syslog-ng PE in the syslog-ng PE Administration Guide and Hard versus soft macros in the syslog-ng PE Administration Guide.

Select the **Indexed** option if you want the database to index the column.

Forwarding log messages to remote servers

This section describes how to forward messages from syslog-ng Store Box(SSB) to a remote server.



To forward messages from SSB to a remote server

- 1. Navigate to Log > Destinations and select to create a new remote destination.
- 2. Select Remote host.

Figure 177: Log > Destinations — Creating server destinations

Basic Settings	Comm	nit
AAA		
Policies	example_db_destination	8
Sources	Destination type:	
Logspaces	O Database server	
Filtered Logspaces	Demote host	
Remote Logspaces		
Multiple Logspaces	O HDFS destination	
Destinations	Address: server.example.com	
Parsers	Port: 514 Set Default Port (514)	
Options	Transport:	
Pattern Database	O UDP	
Reports	O TCP	
	O TIS	
User menu		
Private keystore	Spool source address:	
Change password	Syslog protocol:	
Preferences		
Logout		
System monitor	C sysiog	
Time: 2018-09-25 18:04	Message template:	
Remaining time: 11:54:21		
Modules:	O ISO date	
Active	O Custom on-wire message	
Hosts: 3 Senders: 2	O Custom message part only	
Load 1: 0.08 Load 15: 0.01	·	
CPU Mem Disk Swap	Traffic control:	
	Suppress timeout: 0 seconds	
50%	Moreage throttle: 0 moreage/second	
	message model. 0 messagessecond	
0%		
1% 25% 10% 0%	Capture screenshot.	

- 3. Enter the IP address or hostname of the remote server into the **Address** field. Enter the port where the server is accepting syslog messages into the **Port** field.

NOTE: The **Address** and **Port** pair must be unique for each remote destination.

4. Select the network protocol used to transfer the log messages from the **Transport** field. The UDP, TCP, and the encrypted TLS protocols are available. The UDP and TLS protocols have additional parameters.

When forwarding messages using UDP, the remote host will see the messages as if they originated from SSB. Select the **Spoof source address** option to make them seem to originate from their original sender.



A CAUTION:

When using the Spoof source address option, SSB automatically truncates long messages to 1024 bytes, regardless of the Log > Options > Message size setting.

For TLS, select a method to verify the identity of the remote host. The following options are available:

- None: Do not request a certificate from the remote host, and accept any certificate if the host sends one.
- Optional trusted: If the remote host sends a certificate, SSB checks if it is valid (not expired) and that the Common Name of the certificate contains the domain name or the IP address of the host. If these checks fail, SSB rejects the connection. However, SSB accepts the connection if the host does not send a certificate.
- Optional untrusted: Accept any certificate shown by the remote host. Note that the host must show a certificate.
- Required trusted (default setting): Verify the certificate of the remote host. Only valid certificates signed by a trusted certificate authority are accepted. See Uploading external certificates to SSB for details on importing CA certificates. Note that the Common Name of the certificate must contain the domain name or the IP address of the host.
- Required untrusted: SSB requests a certificate from the remote host, and rejects the connection if no certificate is received. However, SSB accepts the connection if:
 - the certificate is not valid (expired), or
 - the Common Name of the certificate does not contain the domain name or the IP address of the host.

NOTE: See the documentation of the remote server application to determine which protocols are supported.

UDP is a highly unreliable protocol and a high amount of messages may be lost without notice during the transfer. Use TCP or TLS instead whenever possible.

- 5. Select the syslog protocol to use from the **Syslog protocol** field.
 - To use the legacy BSD-syslog protocol described in RFC 3164, select Legacy and specify the message template to use. Select Legacy to use the message format described in the RFC, or ISO date to replace the original time stamp with an ISO8061 compliant time stamp that includes year and timezone information. To customize the format of the message contents using macros, select Custom message part only, or Custom on-wire message to completely reformat the message (including the headers). For details on using macros, see Hard versus soft macros in the syslog-ng PE Administration Guide. If you have no special requirements, use the ISO date template.
 - Use the new IETF-syslog protocol.



NOTE: Consider the following when using the IETF-syslog protocol:

- Most syslog applications and devices currently support only the legacy protocol. Consult the documentation of the remote server application to determine which protocols are supported.
- If you need, you can customize the contents of the message using macros. However, for the IETF-syslog protocol, the header cannot be customized. For details on using macros, see Templates and macros in the syslog-ng Premium Edition Administration Guide.
- 6. If SSB would send several messages with identical content to the destination, it can send only a single message and a line Last message repeated n times. Enter the number of seconds to wait for identical messages into the **Suppress timeout** field. This option corresponds to the suppress() parameter of syslog-ng.
- 7. To limit the maximum number of messages sent to the destination per second, enter the maximum number of messages into the **Message throttle** field. Use this outputrate-limiting functionality only when using disk-buffer as well to avoid the risk of losing messages. Specifying 0 or a lower value sets the output limit to unlimited. This option corresponds to the throttle() parameter of syslog-ng.
- The time stamps of most log messages is accurate only to the second. The syslog-ng Store Box(SSB) appliance can include more accurate time stamps: set how many digits should be included in the **Timestamp fractions of a second** field. This option corresponds to the frac_digits() parameter of syslog-ng.
- 9. If the server and SSB are located in a different timezone and you use the Legacy message template (which does not include timezone information), select the timezone of the server from the **Timezone** field.
- 10. Set the size of the disk buffer (in Megabytes) in the **Output disk buffer** field. If the remote server becomes unavailable, SSB will buffer messages to the hard disk, and continue sending the messages when the remote server becomes available. This option corresponds to the log_disk_fifo_size() parameter of syslog-ng.

Note that SSB does not pre-allocate the hard disk required for the disk buffer, so make sure that the required disk space is available on SSB. For details on creating archiving policies and adjusting the disk-fillup prevention, see Archiving and cleanup and Preventing disk space fill up.

Example: Calculating disk buffer size

The size of the disk buffer you need depends on the rate of the incoming messages, the size of the messages, and the length of the network outage that you want to cover. For example:

- SSB is receiving 15000 messages per second
- On the average, one message is 250 bytes long



• You estimate that the longest time the destination will be unavailable is 4 hours

In this case, you need a disk buffer for 250 [bytes] * 15000 [messages per second] * 4*60*60 [seconds] = 54000000000 [bytes], which is 54000 Megabytes (in other words, a bit over 50 GB).

- 11. Click Commit
- 12. To start sending messages to the destination, include the new destination in a logpath. For details, see Log paths: routing and processing messages.

Forwarding log messages to the Microsoft Azure Sentinel cloud

This section describes how to forward messages from syslog-ng Store Box (SSB) to the Microsoft Azure Sentinel cloud (Azure Sentinel).

Azure Sentinel is Microsoft's native cloud-based SIEM solution. Beside Microsoft's own cloud services, it can accept log messages from external sources. Microsoft provides 26 predefined Data connectors and a HTTP Data Collector API for further integrations.

From version 6.7.0, SSB uses the syslog-ng Premium Edition (syslog-ng PE) application's support to post messages to Azure Sentinel over HTTP and Secure HTTP (HTTPS).

For further details about how the application forwards messages to Azure Sentinel, see sentinel: Sending logs to the Microsoft Azure Sentinel cloud in *the syslog-ng PE* Administration Guide.

For more information about Azure Sentinel, see Microsoft Azure: Azure Sentinel documentation in *the Microsoft Azure Documentation*.

For more information about Data connectors used in Azure Sentinel, see Microsoft Azure: Connect data sources in *the Microsoft Azure Documentation*.

NOTE: This section and the other Azure Sentinel-related sections in this documentation are based on Azure Sentinel messaging service concepts and terminology. If you do not use the Azure Sentinel messaging service on a regular basis, One Identity recommends that you read the Azure Sentinel quick-start documentation to familiarize yourself with the messaging service's concepts and terminology before you continue reading these sections.

Prerequisites

This section describes the prerequisites for forwarding messages from syslog-ng Store Box (SSB) to the Microsoft Azure Sentinel cloud (Azure Sentinel).



NOTE: This section and the other Azure Sentinel-related sections in this documentation are based on Azure Sentinel messaging service concepts and terminology. If you do not use the Azure Sentinel messaging service on a regular basis, One Identity recommends that you read the Azure Sentinel quick-start documentation to familiarize yourself with the messaging service's concepts and terminology before you continue reading these sections.

Prerequisites to using the Azure Sentinel destination

- WORKSPACE ID (which will function as the Workspace id on the SSB web interface)
- **PRIMARY KEY** (which will function as the **Auth secret** on the SSB web interface)

NOTE: For more information about the **WORKSPACE ID** and the **PRIMARY KEY** on the Azure Sentinel side, see Getting the required credentials to configure syslog-ng PE as a Data Connector for Microsoft Azure Sentinel in *the syslog-ng Premium Edition Administration Guide*.

Limitations

This section describes the limitations for forwarding messages from syslog-ng Store Box (SSB) to the Microsoft Azure Sentinel cloud (Azure Sentinel).

Messages with HTTP 400 response code will be dropped

If the message sent to Azure Sentinel is invalid, the Azure Sentinel messaging service will reply with an HTTP 400 response code.

The message can be invalid for either of these reasons:

- A required argument is missing from the message.
- The message size exceeds limits.
- The message itself has an invalid format.

In these cases, SSB cannot successfully send the messages to Azure Sentinel. These messages would prevent SSB from sending further messages to the messaging service, therefore SSB must drop them.

Proxy limitations

If you use a proxy, consider that only HTTP proxies are supported.

Configuring the Azure Sentinel destination: adding a new Azure Sentinel destination

This section describes the first steps of configuring the Azure Sentinel destination of syslog-ng Store Box (SSB), that is, adding the new Azure Sentinel destination on the SSB web interface.



For information about configuring the authentication and workspace settings of your Azure Sentinel destination, see Configuring the Azure Sentinel destination: Authentication and workspace settings.

For information about configuring the advanced message parameters of your Azure Sentinel destination, see Configuring the Azure Sentinel destination: Advanced message parameters.

For information about configuring the performance-related settings of your Azure Sentinel destination, see Configuring the Azure Sentinel destination: Performance-related settings.

NOTE: This section and the other Azure Sentinel-related sections in this documentation are based on Azure Sentinel messaging service concepts and terminology. If you do not use the Azure Sentinel messaging service on a regular basis, One Identity recommends that you read the Azure Sentinel quick-start documentation to familiarize yourself with the messaging service's concepts and terminology before you continue reading these sections.



To create your custom Azure Sentinel destination on the SSB web interface



1. Navigate to Log > Destinations, and select • to create a new destination.

Basic Settings	Commit
AAA	sentinel destination
Log	
Sources	Destination type:
Logspaces Filtered Logspaces	O Database server
Remote Logspaces	O Remote host
Multiple Logspaces	O HDFS destination
Paths	O Splunk destination
Parsers	Sentinel destination
Pattern Database	O Google Pub/Sub destination
Disks	> Sentinel destination
Search Reports	Authentication and workspace settings:
Reports	Workspace id:
User menu	Auth secret:
Private keystore	Domain: ods.opinsights.azure.com
Change password	Specify the Azure domain where the workspace can be found
Logout	E.g.: ods.opinsights.azure.com for Azure Public or ods.opinsights.azure.us for
Contant and a litera	
System monitor	ose proxy.
Remaining time: 07:25	Proxy:
Locked: admin@10.12.219.185	Only HTTP proxy type is supported.
syslog-ng: Running	Authenticated proxy types are not supported.
Hosts: 1 Senders: 1	Advanced message parameters:
Load 1: 0.04 Load 15: 0.00	Body: \$(format-jsonscope none Computer=\$HOST HostName=\$HOST ProcessID=\$PII
CPU Mem Disk Swap	Specify the name-value pairs of the outgoing log message body in JSON format.
	You can include your log data information (for example, the message content, macros, and other metadata), and you can also use the "format-json" G syslog-ng
50%	template function to convert your log data into JSON format.
	Log type: Syslog_CL
1% 13% 6% 0%	Performance-related settings:
	Number of workers: 1
	If you use more than one workers together with the disk buffer option, syslog-ng
	PE creates a separate disk buffer file for each worker. As a result, decreasing the number of workers can result in losing data currently stored in the disk buffer
	files. Do not decrease the number of workers when the disk buffer files are in use.
	Timeout: 0
	Batch lines: 1
	Batch-bytes:
	Batch-bytes value:
	Currently Sentinel supports 30 MB maximal batch size. You could check the
	current limitations: 🗭 Azure Monitor - Data Collector API - Data Limits
	Batch-timeout: 🕑
	Batch-timeout value
	Batch-timeout value.
	Other options:
	Timestamp fractions of a second: 0 v digits
	Timezone:
	Output disk buffer: 0 MiB

Figure 178: Log > Destinations > <your-sentinel-destination > - Adding a new Sentinel destination



- 2. Under **Destination type**, select **Sentinel destination**.
- 3. After creating your Azure Sentinel destination, continue customizing it by configuring the following:
 - Authentication and workspace settings
 - Advanced message parameters
 - Performance-related settings

Configuring the Azure Sentinel destination: Authentication and workspace settings

This section describes configuring the authentication and workspace settings after Configuring the Azure Sentinel destination: adding a new Azure Sentinel destination.

For information about configuring the advanced message parameters of your Azure Sentinel destination, see Configuring the Azure Sentinel destination: Advanced message parameters.

For information about configuring the performance-related settings of your Azure Sentinel destination, see Configuring the Azure Sentinel destination: Performance-related settings.

NOTE: This section and the other Azure Sentinel-related sections in this documentation are based on Azure Sentinel messaging service concepts and terminology. If you do not use the Azure Sentinel messaging service on a regular basis, One Identity recommends that you read the Azure Sentinel quick-start documentation to familiarize yourself with the messaging service's concepts and terminology before you continue reading these sections.

To configure the authentication and workspace settings of your Azure Sentinel destination

1. Navigate to Log > Destination > <your-sentinel-destination> > Authentication and workspace settings.



Figure 179: Log > Destinations > <your-sentinel-destination> -Configuring the authentication and workspace settings

Authentication and w	vorkspace settings:
Workspace id:	
Auth secret:	
Domain:	ods.opinsights.azure.com
Specify the Azure E.g.: ods.opinsigh Azure Governme Use proxy:	e domain where the workspace can be found. hts.azure.com for Azure Public or ods.opinsights.azure.us for nt. More info can be found in the II Microsoft documentation .
Proxy:	
Only HTT Authenti	P proxy type is supported. cated proxy types are not supported.

2. In the **Workspace id** field, copy the **WORKSPACE ID** from your Azure Sentinel side.

NOTE: The workspace ID is a unique hexadecimal number provided by Microsoft, with the purpose of identifying your Sentinel instance.

3. In the **Auth secret** field, copy the **PRIMARY KEY** from your Azure Sentinel side.

NOTE: The primary key is a Base64-encoded secret provided by Microsoft, with the purpose of identifying your application.

- 4. In the **Domain** field, set the Azure domain of the workspace. For example: ods.opinsights.azure.com for Azure Public, or ods.opinsights.azure.us for Azure Government. For more information, see the related Microsoft documentation.
- 5. (Optional) Enable **Use proxy**, and in the **Proxy** field, enter the HTTP proxy address that you want to use.

NOTE: If you have to use a proxy, consider that only HTTP proxies are supported.

Configuring the Azure Sentinel destination: Advanced message parameters

This section describes configuring the advanced message parameters of the Azure Sentinel destination after configuring the authentication and workspace settings.

For information about adding a new Azure Sentinel destination, see Configuring the Azure Sentinel destination: adding a new Azure Sentinel destination.

For information about configuring the performance-related settings of your Azure Sentinel destination, see Configuring the Azure Sentinel destination: Performance-related settings.

NOTE: This section and the other Azure Sentinel-related sections in this documentation are based on Azure Sentinel messaging service concepts and terminology. If you do not use the Azure Sentinel messaging service on a regular basis, One Identity recommends that you read the Azure Sentinel quick-start documentation to familiarize yourself with the messaging service's concepts and terminology before you continue reading these



sections.

To configure the advanced message parameters of your Azure Sentinel destination

1. Navigate to Log > Destination > <your-sentinel-destination> > Advanced message parameters.

Figure 180: Log > Destinations > <your-sentinel-destination> - Configuring the advanced message parameters

Body:	\$(format-jsonscope none Computer=\$HOST HostName=\$HOST Process	sID=\$PIC
pecify the nar	me-value pairs of the outgoing log message body in JSON format.	
You can include macros, and ot template funct	e your log data information (for example, the message content, her metadata), and you can also use the "format-json" <mark>& syslog-ng</mark> tion to convert your log data into JSON format.	

- 2. To customize the message format sent to Azure Sentinel, specify the name-value pairs of the outgoing message in JSON format in the **Body** field.
 - **CAUTION:** Hazard of data loss!

Make sure that the customized message format is accepted by Azure Sentinel. For invalid messages, SSB will receive an HTTP 400 response code and messages with such a response code will be dropped.

For more information on dropping messages with HTTP 400 response code, see Limitations.

For more information on the \$(format-json) template function, see Manipulating messages > Customizing message format using macros and templates > Template functions of syslog-ng PE in the syslog-ng PE Administration Guide.

3. In the Log type field, enter Syslog_CL.

NOTE: For more information about log types on the Azure Sentinel side, and how they connect to the functionalities of the syslog-ng Premium Edition (syslog-ng PE) application (and, as a result, to SSB), see Log types in *the syslog-ng PE Administration Guide*.

Configuring the Azure Sentinel destination: Performance-related settings

This section describes configuring the performance-related settings of the Azure Sentinel destination after configuring the authentication and workspace settings and the advanced message parameters.

For more information about adding a new Azure Sentinel destination, see Configuring the Azure Sentinel destination: adding a new Azure Sentinel destination.

NOTE: This section and the other Azure Sentinel-related sections in this documentation are based on Azure Sentinel messaging service concepts and terminology. If you do not



use the Azure Sentinel messaging service on a regular basis, One Identity recommends that you read the Azure Sentinel quick-start documentation to familiarize yourself with the messaging service's concepts and terminology before you continue reading these sections.

To configure the performance-related settings of your Azure Sentinel destination

1. Navigate to Log > Destination > <your-sentinel-destination> > Performance-related settings.

Figure 181: Log > Destinations > <your-sentinel-destination> - Configuring the performance-related settings

formance-related :	ettings:		
Number of worke	rs: 1		
If you use more the period of	han one workers togeth rate disk buffer file for e rs can result in losing d ease the number of wo	er with the disk buffer option, syslog-ng bach worker. As a result, decreasing the ata currently stored in the disk buffer kers when the disk buffer files are in use.	
Timeout:	0		
Batch lines:	1		
Batch-bytes:			
Batch-bytes	/alue:		
Currently Se current limit	ntinel supports 30 MB n ations: 🗗 Azure Monito	naximal batch size. You could check the r - Data Collector API - Data Limits	
Batch-timeout:	☑		
Batch-timeo	ut value:		

- 2. In the **Number of workers** field, set the number of worker threads that you want SSB to use when sending messages to the server.
 - **A CAUTION:** Hazard of data loss!

When you use more than one worker threads together with diskbuffering enabled, consider that the syslog-ng PE application behind SSB creates a separate disk-buffer file for each worker thread. This means that decreasing the number of workers can result in losing data currently stored in the disk-buffer files.

To avoid data loss, One Identity recommends that you do not decrease the number of workers when the disk-buffer files are in use.

NOTE: Increasing the number of worker threads can drastically improve the performance of the destination.

3. In the **Timeout** field, specify the timeout (in **seconds**) that you want SSB to wait for an operation to complete, and attempt to reconnect to the server if the configured timeout limit is exceeded.

The default value of the **Timeout** setting is **0**, which means that it is disabled by default.



4. In the **Batch lines** field, specify how many lines you want SSB to flush to a destination in one batch.

NOTE: SSB waits for the configured number of lines to accumulate, and when this number is reached, SSB sends the message lines to the destination in a single batch. For example, if you set **Batch lines** to **100**, SSB waits for 100 message lines before sending them in one batch.

NOTE: Consider the following when configuring the number of batch lines:

- Increasing the number of batch lines increases throughput (because more messages are sent in a single batch), but also increases message latency.
- If the Batch-timeout option is disabled, the syslog-ng PE application behind SSB flushes the messages if it has sent the number of messages specified in Batch lines, or the queue became empty. If you stop or reload the syslog-ng PE application behind SSB, or if in case of network sources, the connection with the client is closed, the syslog-ng PE behind SSB automatically sends the unsent messages to the destination.
- If the **Batch-timeout** option is enabled and the queue becomes empty, SSB flushes the messages only if **Batch timeout** expires, or if the batch reaches the limit set in **Batch lines**.

NOTE: Depending on your source configuration settings, your batch may not reach the **Batch lines** limit before your queue becomes empty, and SSB forwards your messages.

5. In the **Batch-bytes** field, set the maximum size of payload in a batch (in **bytes**).

NOTE: When configuring **Batch-bytes**, consider the following:

- If the size of the messages reaches this value, the syslog-ng PE application behind SSB sends the batch to Azure Sentinel even if the number of messages is less than the value you configure in the **Batch-bytes** field.
- If **Batch-timeout** is enabled and the queue becomes empty, SSB flushes the messages only if the value specified in **Batch-timeout** expires, or if the message batch reaches the limit set in the **Batch-bytes** field.
- 6. (Optional) Select **Batch-timeout**, and in the **Batch-timeout** value field, specify the time SSB waits for **Batch lines** to accumulate in the output buffer.

SSB sends batches to the destinations evenly. The timer starts when the first message arrives to the buffer, so if only few messages arrive, SSB sends messages to the destination once every **Batch timeout** milliseconds at most.

Forwarding log messages to Google Pub/Sub

This section describes how to forward messages from syslog-ng Store Box (SSB) to the Google Pub/Sub messaging service (Google Pub/Sub).

From version 6.7.0, SSB uses the syslog-ng Premium Edition (syslog-ng PE) application's support to generate your own messaging Google Pub/Sub infrastructure with syslog-ng PE



as a "Publisher" entity, utilizing the HTTP REST interface of the service. The Google Pub/Sub destination is an asynchronous messaging service connected to Google's infrastructure.

For more information about Google Pub/Sub's messaging service, see What Is Pub/Sub? in the *Google Pub/Sub online documentation*.

NOTE: This section and the other Google Pub/Sub-related sections in this documentation are based on Google Pub/Sub messaging service concepts and terminology. If you do not use the Google Pub/Sub messaging service on a regular basis, One Identity recommends that you read the Google Pub/Sub overview documentation in the *Google Pub/Sub online documentation* to familiarize yourself with the messaging service's concepts and terminology before you continue reading these sections.

Prerequisites

This section describes the prerequisites to forwarding messages from syslog-ng Store Box (SSB) to the Google Pub/Sub messaging service (Google Pub/Sub).

NOTE: This section and the other Google Pub/Sub-related sections in this documentation are based on Google Pub/Sub messaging service concepts and terminology. If you do not use the Google Pub/Sub messaging service on a regular basis, One Identity recommends that you read the Google Pub/Sub overview documentation in the Google Pub/Sub online documentation to familiarize yourself with the messaging service's concepts and terminology before you continue reading these sections.

To configure the Google Pub/Sub destination, you must have:

• Appropriate credentials through a Google Cloud Pub/Sub service account.

For more information, see Building a Pub/Sub messaging system > Create service account credentials or Managing topics and subscriptions > Resource names in the *Google Pub/Sub online documentation*.

• A Google Pub/Sub topic, and a Google Pub/Sub subscription.

For more information, see Building a Pub/Sub messaging system > Tutorial setup > Set up your Google Cloud project and Pub/Sub topic and subscriptions in the *Google Pub/Sub online documentation*.

Limitations

This section describes the limitations to using syslog-ng Store Box (SSB) to forward messages to the Google Pub/Sub messaging service (Google Pub/Sub).

The current implementation of the Google Pub/Sub destination has the following limitations:

No message-based acknowledgement

While Google Pub/Sub acknowledges the batch of received messages, it also sends individual acknowledgement IDs to each message. However, SSB currently does not



track individual messages inside Google Pub/Sub. Under normal operational circumstances, the lack of tracking individual messages has no effect on message delivery, and even allows flow control to work properly. However, in case of an error, the only solution is to repeat the entire batch, which can lead to message duplication in case Google Pub/Sub acknowledged part of the previous batch in spite of indicating an overall error.

NOTE: This behavior, called At-Least-Once delivery, means that if an error occurs, it is more acceptable to duplicate messages than to lose any of them.

NOTE: The Google Pub/Sub destination can not fetch logs, only serve as a "Publisher" entity in the Google Pub/Sub service.

• Messages with HTTP 400 response code will be dropped

If the message sent to Google Pub/Sub is invalid, the Google Pub/Sub messaging service will reply with an HTTP 400 response code.

The message can be invalid for either of these reasons:

- A required argument is missing from the message.
- The message size exceeds limits.
- The message itself has an invalid format.

In these cases, SSB cannot successfully send the messages to Google Pub/Sub. These messages would prevent SSB from sending further messages to the messaging service, therefore SSB must drop them.

For further details on HTTP error codes of the Google Pub/Sub messaging service, see Cloud Pub/Sub > Documentation > Reference > Error Codes in the Google Pub/Sub Reference Documentation.

Proxy limitations

If you use a proxy, consider that only HTTP proxies are supported.

Configuring the Google Pub/Sub destination: adding a new Google Pub/Sub destination

This section describes the first steps of configuring the Google Pub/Sub destination, that is, adding a new Google Pub/Sub destination on the syslog-ng Store Box (SSB) web interface.

For more information about configuring the authentication and workspace settings of your Google Pub/Sub destination, see Configuring the Google Pub/Sub destination: Authentication and workspace settings.

For more information about configuring the advanced message parameters of your Google Pub/Sub destination, see Configuring the Google Pub/Sub destination: Advanced message parameters.

For more information about configuring the performance-related settings of your Google Pub/Sub destination, see Configuring the Google Pub/Sub destination: Performance-related settings.



NOTE: This section and the other Google Pub/Sub-related sections in this documentation are based on Google Pub/Sub messaging service concepts and terminology. If you do not use the Google Pub/Sub messaging service on a regular basis, One Identity recommends that you read the Google Pub/Sub overview documentation in the Google Pub/Sub online documentation to familiarize yourself with the messaging service's concepts and terminology before you continue reading these sections.

To create your custom Google Pub/Sub destination on the SSB web interface

- 1. Navigate to Log > Destinations, and select ¹ to create a new destination.
- 2. Under **Destination type**, select **Google Pub/Sub destination**.

Basic Settings		Commit
AAA		
Policies		🚽 🗲 🖌
Log	Destination type:	
Sources		
Elitered Logspaces	O Database server	
Remote Logspaces	O Remote host	
Multiple Logspaces	O HDFS destination	
Destinations	O Splunk destination	
Paths	⊙ Google Pub/Sub destination	
Options	Authentication and waylenges settings	_
Pattern Database	Authentication and workspace settings:	
Search	Project:	
Reports	Topic:	
	Credentials: Choose File No file chosen Upload	
User menu	Upload the credential ISON file that you can get from (* Google Pub/Sub UL	
Private keystore		
Change password	OAuth 2.0 Scope: https://www.googleapis.com/auth/cloud-platform	
Preferences	Use proxy:	
Logout	Proxy	
System monitor	() and () an	
Time: 2021-04-27 15:26	Only HTTP proxy type is supported. Authenticated proxy types are not supported.	
Remaining time: 08:55		
Modules:	Advanced message parameters:	
Active	Body: \$(format-json data=\$(base64-encode \${MESSAGE}) attributes=literal(\$(format-flat	
Hosts: 0 Senders: 0	Specify the name-value pairs of the outgoing log message body in JSON format.	
Load 1: 0.18 Load 15: 0.14	You can include your log data information (for example, the message content,	
CPU Mem Disk Swap	template function to convert your log data into JSON format.	
50%	Performance-related settings:	
	Number of workers: 1	
0%	If you use more than one workers together with the disk buffer option, syslog-ng	
3% 11% 5% 0%	PE creates a separate disk buffer file for each worker. As a result, decreasing the number of workers can result in losing data currently stored in the disk buffer	
	files. Do not decrease the number of workers when the disk buffer files are in use.	
	Timeout: 0	
	Batch lines: 1000	
	Dater miles.	
	Batch-bytes value: 10000000	
	Currently Google Pub/Sub supports 10 MB (10000000 bytes) maximal batch size.	
	You can check the current limitations at: Le Quotas and limits Cloud Pub/Sub Documentation Google Cloud.	
	parcu-rimeoric R	
	Batch-timeout value:	

Figure 182: Log > Destination — Adding a new Google Pub/Sub destination



- 3. After creating your Google Pub/Sub destination, continue customizing it by configuring the following:
 - Authentication and workspace settings
 - Advanced message parameters
 - Performance-related settings

Configuring the Google Pub/Sub destination: Authentication and workspace settings

This section describes how you can configure the authentication and workspace settings after adding a new Google Pub/Sub destination.

For information about configuring the advanced message parameters of your Google Pub/Sub destination, see Configuring the Google Pub/Sub destination: Advanced message parameters.

For information about configuring the performance-related settings of your Google Pub/Sub destination, see Configuring the Google Pub/Sub destination: Performance-related settings.

NOTE: This section and the other Google Pub/Sub-related sections in this documentation are based on Google Pub/Sub messaging service concepts and terminology. If you do not use the Google Pub/Sub messaging service on a regular basis, One Identity recommends that you read the Google Pub/Sub overview documentation in the Google Pub/Sub online documentation to familiarize yourself with the messaging service's concepts and terminology before you continue reading these sections.

To configure the authentication and workspace settings for your Google Pub/Sub destination

 Navigate to Log > Destination > <your-pubsub-destination> > Authentication and workspace settings.



Figure 183: Log > Destination > <your-pubsub-destination> — Configuring the authentication and workspace settings

Authentication and work	space settings:
Project:	pubsub-project-id
Topic:	pubsub-topic-id
Credentials:	Choose File credentials,json Upload
	Upload the credential JSON file that you can get from C Google Pub/Sub UI.
OAuth 2.0 Scope:	https://www.googleapis.com/auth/cloud-platform
Use proxy:	ß
Proxy:	http://proxy.url:8080
Only HTTP prox Authenticated	y type is supported. proxy types are not supported.

- 2. In the **Project** field, enter the Google Pub/Sub project ID of your choice.
- 3. In the **Topic** field, enter the Google Pub/Sub topic of your choice.

For more information about setting up Google Pub/Sub projects and topics, see Building a Pub/Sub messaging system > Tutorial setup > Set up your Google Cloud project and Pub/Sub topic and subscriptions in the *Google Pub/Sub online documentation*.

4. In the **Credentials** field, upload your Google Pub/Sub service account credentials.

After you upload your Google Pub/Sub service account credentials JSON file, the web interface will look like this:

Figure 184: Log > Destination > <your-pubsub-destination> - Credentials uploaded

Authentication and wor	kspace settings:
Project:	pubsub-project-id
Topic:	pubsub-topic-id
Credentials:	Download Delete (and upload another)
OAuth 2.0 Scope:	https://www.googleapis.com/auth/cloud-platform
Use proxy:	ſ.
Proxy:	http://proxy.url:8080
Only HTTP pro: Authenticated	xy type is supported. proxy types are not supported.

For more information about creating Google Pub/Sub credentials, see Building a Pub/Sub messaging system > Tutorial setup > Create service account credentials in the Google Pub/Sub online documentation.

5. In the **OAuth 2.0 Scope** field, enter the OAuth scope to be able to publish into the Google Pub/Sub messaging service.


For more information about Google Pub/Sub OAuth scopes, see OAuth 2.0 Scopes for Google APIs > Cloud Pub/Sub API or OAuth Scopes in the Google Identity online documentation.

6. (Optional) Select **Use proxy**, and in the **Proxy** field, enter the HTTP proxy URL.

Configuring the Google Pub/Sub destination: Advanced message parameters

This section describes how you can configure the advanced message parameters for your Google Pub/Sub destination after you finish configuring the authentication and workspace settings.

For information about adding a new Google Pub/Sub destination on the SSB web interface, see Configuring the Google Pub/Sub destination: adding a new Google Pub/Sub destination.

For information about configuring the performance-related settings of your Google Pub/Sub destination, see Configuring the Google Pub/Sub destination: Performance-related settings.

NOTE: This section and the other Google Pub/Sub-related sections in this documentation are based on Google Pub/Sub messaging service concepts and terminology. If you do not use the Google Pub/Sub messaging service on a regular basis, One Identity recommends that you read the Google Pub/Sub overview documentation in the Google Pub/Sub online documentation to familiarize yourself with the messaging service's concepts and terminology before you continue reading these sections.

To configure the advanced message parameters for your Google Pub/Sub destination

1. Navigate to Log > Destination > <your-pubsub-destination > > Advanced message parameters.

Figure 185: Log > Destination > <your-pubsub-destination> — Configuring the advanced message parameters for your Google Pub/Sub destination

Adv	Advanced message parameters:								
	Body:	\$(format-json data=\$(base64-encode \${MESSAGE}) attributes=literal(\$(format-flat							
	Specify the name-valu You can include your I macros, and other me template function to	ue pairs of the outgoing log message body in JSON format. og data information (for example, the message content, tadata), and you can also use the "format-json" & syslog-ng convert your log data into JSON format.							

2. In the **Body** field, customize the message format sent to the Google Pub/Sub messaging service by entering the message format you want.



CAUTION: Hazard of data loss!

Make sure that the customized message format is accepted by the Google **Pub/Sub** messaging service. For invalid messages, SSB will receive an HTTP 400 response code and messages with such a response code will be dropped.

For more information on dropping messages with HTTP 400 response code, see Limitations.

For more information on the \$(format-json) and the \$(format-flat-json) template functions, see Manipulating messages > Customizing message format using macros and templates > Template functions of syslog-ng PE in the syslog-ng PE Administration Guide.

For more information on Google Pub/Sub message format, see Publishing messages to topics > Message format or Pubsub Message in the Google Pub/Sub Reference Documentation.

Configuring the Google Pub/Sub destination: Performance-related settings

This section describes configuring the performance-related settings of your Google Pub/Sub destination after you finish configuring the authentication and workspace settings and the advanced message parameters for the Google Pub/Sub destination.

NOTE: This section and the other Google Pub/Sub-related sections in this documentation are based on Google Pub/Sub messaging service concepts and terminology. If you do not use the Google Pub/Sub messaging service on a regular basis, One Identity recommends that you read the Google Pub/Sub overview documentation in the Google Pub/Sub online documentation to familiarize yourself with the messaging service's concepts and terminology before you continue reading these sections.

To configure the performance-related settings of your Google Pub/Sub destination

 Navigate to Log > Destination > <your-pubsub-destination> > Performance-related settings.



Figure 186: Log > Destination > <your-pubsub-destination> — Configuring the authentication and workspace settings

Per	formance-related setti	ngs:		
	Number of workers:	1		
	If you use more than on PE creates a separate number of workers ca files. Do not decrease	one workers together with the c disk buffer file for each worker. In result in losing data currently the number of workers when t	lisk buffer option, syslog-ng As a result, decreasing the stored in the disk buffer ne disk buffer files are in use.	
	Timeout:	0		
	Batch lines:	1000		
	Batch-bytes value:	1000000		
	Currently Google Pub, You can check the cur Documentation Goo	bytes) maximal batch size. nd limits Cloud Pub/Sub		
	Batch-timeout:	V		
	Batch-timeout va	lue: 3600000		

2. In the **Number of workers** field, set the number of worker threads that you want SSB to use when sending messages to the server.

CAUTION: Hazard of data loss!

When you use more than one worker threads together with diskbuffering enabled, consider that the syslog-ng PE application behind SSB creates a separate disk-buffer file for each worker thread. This means that decreasing the number of workers can result in losing data currently stored in the disk-buffer files. To avoid data loss, One Identity recommends that you do not decrease the number of workers when the disk-buffer files are in use.

NOTE: Increasing the number of worker threads can drastically improve the performance of the destination.

3. In the **Timeout** field, specify the timeout (in **seconds**) that you want SSB to wait for an operation to complete, and then attempt to reconnect the server if the configured timeout limit is exceeded.

The default value of the **Timeout** setting is **0**, which means that it is disabled by default.

4. In the **Batch lines** field, specify how many lines you want SSB to flush to a destination in one batch.

For further information on the maximum number of **Batch lines**, see the *Publish request* limit at Cloud Pub/Sub > Documentation > Resources > Quotas and limits > Resource limits.

NOTE: SSB waits for the configured number of lines to accumulate, and when this number is reached, SSB sends the message lines to the destination in a single batch. For example, if you set **Batch lines** to **100**, SSB waits for 100 message lines



before sending them in one batch.

NOTE: Consider the following when configuring the number of batch lines:

- Increasing the number of batch lines increases throughput (because more messages are sent in a single batch), but also increases message latency.
- If the Batch-timeout option is disabled, the syslog-ng PE application behind SSB flushes the messages if it has sent the number of messages specified in Batch lines, or the queue became empty. If you stop or reload the syslog-ng PE application behind SSB, or if in case of network sources, the connection with the client is closed, the syslog-ng PE behind SSB automatically sends the unsent messages to the destination.
- If the **Batch-timeout** option is enabled and the queue becomes empty, SSB flushes the messages only if **Batch timeout** expires, or if the batch reaches the limit set in **Batch lines**.

NOTE: Depending on your source configuration settings, your batch may not reach the **Batch lines** limit before your queue becomes empty, and SSB forwards your messages.

5. In the **Batch-bytes** field, set the maximum size of payload in a batch (in **bytes**).

For the maximum value of **Batch-bytes**, see the *Publish request* limit at Cloud Pub/Sub > Documentation > Resources > Quotas and limits > Resource limits.

NOTE: When configuring **Batch-bytes**, consider the following:

- If the size of the messages reaches this value, the syslog-ng PE application behind SSB sends the batch the Google Pub/Sub messaging service even if the number of messages is less than the value you configure in the **Batch-bytes** field.
- If **Batch-timeout** is enabled and the queue becomes empty, SSB flushes the messages only if **Batch-timeout** value expires, or if the message batch reaches the limit set in the **Batch-bytes** field.
- 6. (Optional) Select **Batch-timeout**, and in the **Batch-timeout** value field, specify the time SSB waits for **Batch lines** to accumulate in the output buffer.

SSB sends batches to the destinations evenly. The timer starts when the first message arrives to the buffer, so if only few messages arrive, SSB sends messages to the destination once every **Batch timeout** milliseconds at most.

Forwarding log messages to Splunk

This section describes how to forward messages from syslog-ng Store Box (SSB) to Splunk.

From version 6.6.0, SSB uses the syslog-ng Premium Edition (syslog-ng PE) application's support to post messages to a Splunk deployment in JSON format, using the HTTP Event Collector (HEC) over HTTP and Secure HTTP (HTTPS).

For further details about how the application forwards messages to Splunk, see splunkhec: Sending messages to Splunk HTTP Event Collector in the syslog-ng PE Administration Guide.



Prerequisites

This section describes the prerequisites for forwarding messages from syslog-ng Store Box (SSB) to Splunk.

- On your Splunk deployment
 - You must enable HTTP Event Collector (HEC).
 - You must create a token for SSB.

NOTE: One Identity recommends that you use the default syslog source type for the token.

For more information about enabling HEC and creating a token on your Splunk deployment, see Set up and use HTTP Event Collector in Splunk Web in the Splunk online documentation.

- On the SSB appliance
 - If you want to use Peer verification for your Splunk destination, consider that the CA certificate must be added under Log > Options > TLS settings before you enable Peer verification under Log > Destination > your-splunkdestination > Transport > HTTPS connection settings > Verification.

Limitations

This section describes the limitations for forwarding messages from syslog-ng Store Box (SSB) to Splunk.

Messages with HTTP 400 response code will be dropped

If the message sent to Splunk is invalid, Splunk will reply with an HTTP 400 response code.

The message can be invalid for either of these reasons:

- A required argument is missing from the message.
- The message size exceeds limits.
- The message itself has an invalid format.

In these cases, SSB cannot successfully send the messages to Splunk. These messages would prevent SSB from sending further messages to the messaging service, therefore SSB must drop them.

• IP address limitation

IPv6 addresses are not supported as HTTP Event Collector (HEC) URLs.

Proxy type limitations

Only HTTP proxy types are supported.

- Authenticated proxy types are not supported.
- Batch-bytes unit of measurement limitation



When configuring performance-related settings, you must enter the value of **Batch-bytes** in **bytes**.

Transport settings for the Splunk destination

This section describes how you can configure the transport settings (HTTP or HTTPS transport) for your Splunk destination.

To configure the transport settings for your Splunk destination

- 1. Navigate to Log > Destinations and select ¹ to create a new destination.
- 2. Select **Splunk destination**.



Figure 187: Log > Destinations > <your-splunk-destination > - Creating your new Splunk destination

splunk_destination					* 8
Destination type:					
O Database server					
O Remote host					
 Splunk destination 					
O HDFS destination					
Transport:					
⊙ HTTP					
O HTTPS					
HTTP con	nection setting	E			
	//	Splunk HTTP Event C	ollector (HEC) URL		
inter a	://example.com	0000/Services/conecto	/event	0	
Splu	nk authenticatio	on and index settings			
_	Token:				
	Index:				
	Use proxy:				
	Proxy:				
	Only HTTP Authentica	proxy type is supporte ted proxy types are no	d. It supported.		
JSON message boo	iy:				
Event:	\${S_ISC	DATE} \${HOST} \${!			
Time:	\${S_UN	IXTIME}.\${S_MSEC]			
Source type:	.app.na	me:-syslog			
Host:	\${HOST	}			
Source:	syslog-	ng			
Performance-relate	ed settings:				
Number of wo	rkers: 4				
If you use mor	re than one work	ers together with the	disk buffer option, syslog	g-ng	
number of wo	eparate disk but orkers can result	in losing data current	y stored in the disk buffe	er er	
Times. Do Not d	ecrease the num	iber of workers when	the disk buller files are in	n use.	
Datab lisas	0				
Batch lines:	25				
Batch-bytes:					
Batch-byt					
Batch-timeout					
Batch-tim	leout value:				

3. Select the transport type (HTTP connection settings or HTTPS connection settings) that you want to use for your Splunk destination, then continue configuring the respective connection type settings.



HTTP connection settings

This section describes the HTTP connection settings for your Splunk destination.

After you have set the transport settings for the Splunk destination, and selected the HTTP transport type, you can configure the following:

- The Splunk HTTP Event Collector (HEC) URL
- Splunk authentication and index settings

Figure 188: Log > Destinations > <your-splunk-destination> Transport > HTTP > HTTP connection settings - Configuring the HTTP connection settings for your new Splunk destination

Transport:				
⊙ HTTP				
O HTTPS				
HTTP c	onnection settings:			
	Splu	nk HTTP Event Collector (HEC) URL		
h	ttp://example.com:8088,	/services/collector/event	•	
			0	
Sp	olunk authentication an	d index settings:		
	Token:			
	Index:			
	Use proxy:	 <i>∎</i>		
	Proxy:			
	Only HTTP proxy	y type is supported.		
	Addienticated p	ioxy types are not supported.		

The Splunk HTTP Event Collector (HEC) URL

When configuring the HTTP or HTTPS connection settings for your Splunk destination for syslog-ng Store Box (SSB), you have to configure the HTTP Event Collector (HEC) URL first.

To configure the Splunk HEC URL for your Splunk destination

- 1. Navigate to Log > Destinations > <your-splunk-destination>.
- 2. Select the **Transport** type you want to use (**HTTP** or **HTTPS**).
- Under HTTP connection settings or HTTPS connection settings (depending on your Transport type), enter the Splunk HTTP Event Collector (HEC) URL of your choice.

NOTE: IPv6 addresses are not supported.



Splunk authentication and index settings

After setting the transport settings, and then configuring the Splunk HEC URL for your Splunk destination, you have to configure your Splunk authentication and index settings.

To configure your Splunk authentication and index settings

1. Copy the Splunk HTTP Event Collector token provided by your Splunk deployment into the **Token** field.

Because the Splunk HTTP Event Collector token permits SSB to send messages to Splunk, configuring the **Token** field is required for the Splunk destination.

For details about setting up and using the Splunk HTTP Event Collector token on your Splunk deployment, see Set up and use HTTP Event Collector in Splunk Web in the *Splunk documentation*..

2. Enter the name of the Splunk index where Splunk will store the messages received from SSB into the **Index** field.

Configuring the **Index** field is required for the Splunk destination.

3. (Optional) Enable **Use proxy** to use a proxy address while forwarding messages to your Splunk deployment.

NOTE: When configuring your proxy address, consider the following:

- Only HTTP proxy type is supported.
- Authenticated proxy types are not supported.

HTTPS connection settings

This section describes the HTTPS connection settings for your Splunk destination.

After you have set the transport settings for the Splunk destination, and selected the HTTPS transport type, you can configure the following:

- The Splunk HTTP Event Collector (HEC) URL
- Splunk authentication and index settings
- Verification



Figure 189: Log > Destinations > <your-splunk-destination > Transport > HTTPS > HTTPS connection settings - Configuring the HTTPS connection settings for your new Splunk destination

Transport:			
O HTTP			
O HTTPS	5		
HTT	PS connection settings:		
	Splu	unk HTTP Event Collector (HEC) URL	
	https://example.com:808	8/services/collector/event	
		0	
(Splunk authentication a	nd index settings:	
	Token:		
	Index:		
	Use proxy:	ß	
	Proxy:		
	Only HTTP prox Authenticated	y type is supported. proxy types are not supported.	
(Verification:		
	Peer verification:		
	The CA certifica point	ate should be added under the Log Options TLS settings menu	
	Client authentication	n: 🗹	
	Client X.509:	1	
	Client key:	1	

The Splunk HTTP Event Collector (HEC) URL

When configuring the HTTP or HTTPS connection settings for your Splunk destination for syslog-ng Store Box (SSB), you have to configure the HTTP Event Collector (HEC) URL first.

To configure the Splunk HEC URL for your Splunk destination

- 1. Navigate to Log > Destinations > <your-splunk-destination>.
- 2. Select the **Transport** type you want to use (**HTTP** or **HTTPS**).
- 3. Under **HTTP connection settings** or **HTTPS connection settings** (depending on your **Transport** type), enter the **Splunk HTTP Event Collector (HEC) URL** of your choice.

NOTE: IPv6 addresses are not supported.



Splunk authentication and index settings

After setting the transport settings, and then configuring the Splunk HEC URL for your Splunk destination, you have to configure your Splunk authentication and index settings.

To configure your Splunk authentication and index settings

1. Copy the Splunk HTTP Event Collector token provided by your Splunk deployment into the **Token** field.

Because the Splunk HTTP Event Collector token permits SSB to send messages to Splunk, configuring the **Token** field is required for the Splunk destination.

For details about setting up and using the Splunk HTTP Event Collector token on your Splunk deployment, see Set up and use HTTP Event Collector in Splunk Web in the *Splunk documentation*..

2. Enter the name of the Splunk index where Splunk will store the messages received from SSB into the **Index** field.

Configuring the **Index** field is required for the Splunk destination.

3. (Optional) Enable **Use proxy** to use a proxy address while forwarding messages to your Splunk deployment.

NOTE: When configuring your proxy address, consider the following:

- Only HTTP proxy type is supported.
- Authenticated proxy types are not supported.

Verification

After setting the transport settings, configuring the Splunk HEC, then configuring your Splunk authentication and index settings, you can configure your verification settings for your Splunk destination.

NOTE: Both **Peer verification** and **Client authentication** are optional. If you want to use **Peer verification** for your Splunk destination, consider that the CA certificate must be added under **Log** > **Options** > **TLS settings** before you enable the **Peer verification** option.

To configure the verification settings for your Splunk destination

- 1. Navigate to Log > Destination > your-splunk-destination > Transport > HTTPS connection settings > Verification.
- (Optional) To use the CA certificate that you previously added under Log > Options > TLS settings, enable Peer verification.
- 3. (Optional) To use the client authentication method for verification, enable **Client authentication**, and add your **Client X.509** certificate and your **Client key**.

JSON message body



When configuring your Splunk destination for syslog-ng Store Box (SSB), you have to configure JSON message body settings after you finish configuring the Transport settings for the Splunk destination.

Figure 190: Log > Destinations > <your-splunk-destination> - Configuring the JSON message body for your new Splunk destination

ISON message body:	
Event:	\${S_ISODATE} \${HOST} \$
Time:	\${S_UNIXTIME}.\${S_MSE(
Source type:	.app.name:-syslog
Host:	\${HOST}
Source:	syslog-ng

To configure the JSON message body settings for your Splunk destination

1. In the **Event** field, specify the body of the message that SSB sends to your Splunk deployment.

NOTE: SSB sends the contents of the message body (which will be identical to the value of the \${MSG} macro in a syslog-ng PE configuration) to your Splunk deployment in JSON format.

Default syntax: \${S_ISODATE} \${HOST} \${MSGHDR}\${MSG}\n

2. In the **Time** field, specify the timestamp for the message that SSB sends to your Splunk deployment.

Default syntax: \${S_UNIXTIME}.\${S_MSEC}

3. In the **Source type** field, specify the same source type that you configured on your Splunk deployment for the Splunk token assigned to this SSB destination.

Default syntax: .app.name:-syslog

For details about source types, see Why source types matter in the *Splunk online documentation*.

4. In the **Host** field, specify the hostname for the message that SSB sends to your Splunk deployment.

NOTE: On your Splunk deployment, the message will appear as it is sent by the host specified in this field.

Default syntax: \${HOST}

5. In the **Source** field, enter the value of the source field configured on your Splunk deployment into the **Source** field.

Default value on Splunk deployments: syslog-ng.

Performance-related settings



When configuring your Splunk destination for syslog-ng Store Box (SSB), you have to configure the performance-related settings after you finish configuring the JSON message body settings for the Splunk destination.

Figure 191: Log > Destinations > <your-splunk-destination> - Configuring the Performance-related settings for your new Splunk destination

Performance-related set	ings:	
Number of workers:	4	
If you use more that PE creates a separation number of workers files. Do not decrease	one workers together with the disk buffer option, syslog-ng e disk buffer file for each worker. As a result, decreasing the an result in losing data currently stored in the disk buffer e the number of workers when the disk buffer files are in use.	
Timeout:	0	
Batch lines:	25	
Batch-bytes:	8	
Batch-bytes val	e:	
Batch-timeout:	8	
Batch-timeout	alue:	

To configure the performance-related settings for your Splunk destination

1. Specify the **Number of workers** that you want SSB to use when sending messages to the server.

CAUTION: Hazard of data loss!

When you use more than one worker threads together with diskbuffering enabled, consider that the syslog-ng PE application behind SSB creates a separate disk-buffer file for each worker thread. This means that decreasing the number of workers can result in losing data currently stored in the disk-buffer files. To avoid data loss, One Identity recommends that you do not decrease the number of workers when the disk-buffer files are in use.

NOTE: Increasing the number of worker threads can drastically improve the performance of the destination.

- 2. Specify the **Timeout** (in seconds) that you want SSB to wait for an operation to complete, and attempt to reconnect the server if the configured timeout limit is exceeded.
- 3. In the **Batch lines** field, specify how many lines you want SSB to flush to a destination in one batch.

NOTE: SSB waits for the configured number of lines to accumulate, and when this number is reached, SSB sends the message lines to the destination in a single batch. For example, if you set **Batch lines** to **100**, SSB waits for 100 message lines before sending them in one batch.

Consider the following when configuring the number of batch lines:



- Increasing the number of batch lines increases throughput (because more messages are sent in a single batch), but also increases message latency.
- If Batch-timeout option is disabled, the syslog-ng PE application behind SSB flushes the messages if it has sent the number of messages specified in Batch lines, or the queue became empty. If you stop or reload the syslog-ng PE application behind SSB, or if in case of network sources, the connection with the client is closed, the syslog-ng PE application behind SSB automatically sends the unsent messages to the destination.
- If the **Batch-timeout** option is enabled and the queue becomes empty, SSB flushes the messages only if **Batch timeout** expires, or the batch reaches the limit set in **Batch lines**.

NOTE: Depending on your source configuration settings, your batch may not reach the **Batch lines** limit before your queue becomes empty, and SSB forwards your messages.

4. (Optional) Select **Batch-bytes**, and in the **Batch-bytes value** field, set the maximum size of payload in a batch (in bytes).

NOTE: When configuring **Batch-bytes**, consider the following:

- If the size of the messages reaches this value, the syslog-ng PE application behind SSB sends the batch to your Splunk deployment even if the number of messages is less than the value you configure in the **Batch-bytes** field.
- Consider that if **Batch-timeout** is enabled and the queue becomes empty, SSB flushes the messages only if **Batch-timeout value** expires, or if the message batch reaches the limit set in the **Batch-bytes** field.
- 5. (Optional) Select **Batch-timeout**, and in the **Batch-timeout value** field, specify the time SSB waits for **Batch lines** to accumulate in the output buffer.

SSB sends batches to the destinations evenly. The timer starts when the first message arrives to the buffer, so if only few messages arrive, SSB sends messages to the destination once every **Batch timeout** milliseconds at most.

Forwarding log messages to HDFS destinations

You can forward log messages from syslog-ng Store Box(SSB) to Hadoop Distributed File System (HDFS) servers, allowing you to store your log data on a distributed, scalable file system. This is especially useful if you have huge amounts of log messages that would be difficult to store otherwise, or if you want to process your messages using Hadoop tools.

Forwarding log messages from SSB to an HDFS destination comprises the following steps:

- 1. Configure a Kerberos policy.
- 2. Configure the HDFS cluster.
- 3. Configure an HDFS destination.
- 4. Create a log path.



Configuring a Kerberos policy

The syslog-ng Store Box(SSB) appliance authenticates to the HDFS cluster through a trusted third party, a Kerberos server. Once SSB has been granted a ticket by Kerberos, it is then able to write data to the HDFS servers.

To configure a Kerberos policy

- 1. Navigate to **Policies** > **Kerberos** and select [•] to create a new policy.
- 2. In the **Default realm** field, enter the name of the Kerberos realm where your SSB resides.
- If you have to specify the address of the Key Distribution Center (KDC) server, click
 (Add row) first, then enter the FQDN or IP address of the KDC server that is issuing tickets within your Kerberos realm.

If your DNS server is configured to map Kerberos realms to KDC hostnames, you do not need to specify KDC servers here.

- 4. Add a Kerberos principal policy. First, select 💽 under Kerberos principals.
- Enter a name for your policy. This name will be used later on the **Policies** > **HDFS** Cluster page of SSB to identify the Kerberos principal policy you want to use. For more information, see Configuring the HDFS cluster on page 340.
- 6. Upload the keytab file that contains keys for your principal.

This is the principal that has write access to the HDFS cluster.

The keytab file was provided to you by the Kerberos administrator, and it contains the encrypted key required to authenticate your principal to Kerberos.

7. Select your principal from the **Principal** list.

The keytab file you have uploaded may contain keys for several principals. This list displays all the principals with keys in the uploaded keytab file.

- 8. Test if your principal can authenticate to Kerberos. To do so, click **Test authentication**.
- 9. If everything works correctly, click Commit.





Figure 192: Policies > Kerberos — Configuring a Kerberos policy

Configuring the HDFS cluster

The following describes how to configure settings related to the HDFS cluster where you want to forward logs.

Prerequisites:

- You have write/perform permission for the **Basic Settings** > **System** page. For details on how to assign user rights, see Managing user rights and usergroups on page 149.
- You have configured a Kerberos policy. For more information, see Configuring a Kerberos policy on page 339.

To configure settings related to the HDFS cluster where you want to forward logs

- 1. Navigate to **Policies** > **HDFS Cluster** and select **Enabled**.
- 2. Select the **Kerberos principal policy** configured previously (for details, see Configuring a Kerberos policy on page 339).
- 3. Upload the **Core site XML** file of your HDFS cluster. You may have to ask for this file from your HDFS cluster administrator.
- 4. Upload the **HDFS site XML** file of your HDFS cluster. You may have to ask for this file from your HDFS cluster administrator.
- 5. In the **Hadoop library archive** field, upload the Hadoop binary tarball matching the version of your HDFS cluster infrastructure. Binary tarballs are distributed on the official Apache site.



- 6. In the **Hadoop library signature** field, upload the signature GPG file matching the used binary version. Signature GPG files are distributed on the official Apache site.
- 7. Click Commit

The version number of the Hadoop library archive appears.

Figure 193: Policies > HDFS Cluster — Configuring the HDFS cluster

Basic Settings			Commit
Policies	HDFS Cluster settings		×
Hostlists Shares	O Disabled		
Backup & Archive/Cleanup	• Enabled		
Alert targets Kerberos	Kerberos principal policy:	hdfs-principal 🗸	
HDFS Cluster	Core site XML:	Download Delete (and upload another)	
Log Search		hdfs://ssbtestcluster	
Reports	HDFS site XML:	Download Delete (and upload another)	
User menu	Hadoop library archive:	Download Delete (and upload another)	
Private keystore Change password	Hadoop library signature:	Version: 3.0.3 Download Delete (and upload another)	
Preferences			

Configuring an HDFS destination

The following describes how to configure the HDFS destination where you want to forward logs.

Prerequisites:

- You have configured a Kerberos policy. For more information, see Configuring a Kerberos policy on page 339.
- You have enabled the HDFS cluster. For more information, see Configuring the HDFS cluster on page 340.

To configure the HDFS destination

- 1. Navigate to Log > Destinations and select 💿 to add a new destination.
- 2. Enter a name for the destination.
- 3. Select HDFS destination.



4. In **File path**, specify the absolute path for the destination file on the HDFS server.

Basic Settings		Commit
Policies	example_db_destination	ی بر
Log		
Sources		
Logspaces	O Database server	
Permote Logspaces	O Remote host	
Multiple Logspaces	HDFS destination	
Destinations		
Paths	and enable the MDFS Cluster.	
Parsers	File pothy	
Options	my_ndis_descination_ne	
Pattern Database	Syslog protocol:	
Deports	● Legacy	
Reports	O Syslog	
User menu	Message template:	
Brivato kovstoro		
Change password	Clegacy	
Preferences	O ISO date	
Logout	O Custom on-wire message	
System monitor	O Custom message part only	
Time: 2018-09-25 18:08		
Remaining time: 11:50:50	Monitoring:	
Locked: admin@10.12.16.250 Modules:		
syslog-ng: Running	Message rate alerting:	
Hosts: 3 Senders: 2	Other entires	
Load 1: 0.00 Load 15: 0.00	Other options:	
CPU MemDisk Swap	Timestamp fractions of a second: 0 v digits	
	Timezone:	
50%	Output disk buffer: 0 MB	

Figure 194: Log > Destinations — Configuring an HDFS destination

- 5. Select the syslog protocol to use from the **Syslog protocol** field.
 - To use the legacy BSD-syslog protocol described in RFC 3164, select Legacy and specify the message template to use. Select Legacy to use the message format described in the RFC, or ISO date to replace the original time stamp with an ISO8061 compliant time stamp that includes year and timezone information. To customize the format of the message contents using macros, select Custom message part only, or Custom on-wire message to completely reformat the message (including the headers). For details on using macros, see Hard versus soft macros in the syslog-ng PE Administration Guide and Templates and macros in the syslog-ng PE Administration Guide. If you have no special requirements, use the ISO date template.
 - To use the new IETF-syslog protocol, select **Syslog**. Note that most syslog applications and devices currently support only the legacy protocol. If you need, you can customize the contents of the message using macros. Note that for the IETF-syslog protocol, the header cannot be customized. For details on using macros, see Hard versus soft macros in the syslog-ng PE Administration Guide and Templates and macros in the syslog-ng PE Administration Guide.
- 6. Configure message rate alerting. For detailed instructions, see Configuring message rate alerting on page 109.



- 7. The time stamps of most log messages is accurate only to the second. The syslog-ng Store Box(SSB) appliance can include more accurate time stamps: set how many digits should be included in the **Timestamp fractions of a second** field. This option corresponds to the frac_digits() parameter of syslog-ng.
- 8. If the server and SSB are located in a different timezone and you use the Legacy message template (which does not include timezone information), select the timezone of the server from the **Timezone** field.
- 9. Set the size of the disk buffer (in Megabytes) in the **Output disk buffer** field. If the remote server becomes unavailable, SSB will buffer messages to the hard disk, and continue sending the messages when the remote server becomes available. This option corresponds to the log_disk_fifo_size() parameter of syslog-ng.

Note that SSB does not pre-allocate the hard disk required for the disk buffer, so make sure that the required disk space is available on SSB. For details on creating archiving policies and adjusting the disk-fillup prevention, see Archiving and cleanup and Preventing disk space fill up.

Example: Calculating disk buffer size

The size of the disk buffer you need depends on the rate of the incoming messages, the size of the messages, and the length of the network outage that you want to cover. For example:

- SSB is receiving 15000 messages per second
- On the average, one message is 250 bytes long
- You estimate that the longest time the destination will be unavailable is 4 hours

In this case, you need a disk buffer for 250 [bytes] * 15000 [messages per second] * 4*60*60 [seconds] = 54000000000 [bytes], which is 54000 Megabytes (in other words, a bit over 50 GB).

10. Click Commit

11. To start sending messages to the destination, include the new destination in a logpath. For details, see Log paths: routing and processing messages.

On the **Log** > **Paths** page, the HDFS destination will be displayed in the **remote** category.



Log paths: routing and processing messages

This section describes how to create and configure log paths in syslog-ng Store Box(SSB). Log paths and filters allow you to select and route messages to specific destinations. You can also parse and modify the log messages in log path using message parsers and rewriter rules. The log path processes the incoming messages as follows.

- 1. Parse the message as a syslog message (unless message parsing is explicitly disabled for the source).
- 2. Classify the message using a pattern database.
- 3. Modify the message using rewrite rules (before filtering).
- 4. Filter the messages, for example, based on sender hostname or message content. If the message does not match the configured filter, syslog-ng Store Box(SSB) will not send it to the destination.
- 5. Parse the text of the message (that is, the \${MESSAGE} part) using a key-value parser or the sudo parser.
- 6. Modify the message using rewrite rules (after filtering and other parsing).
- 7. SSB sends the message to the destinations set in the log path. The destinations are local, optionally encrypted files on SSB, or remote servers, such as a database server.
- For a list of default log paths, see Default logpaths in SSB on page 344.
- For details on how to create a new log path, see Creating new log paths on page 345.
- For details on how to send only selected messages to a destination, see Filtering messages on page 347.
- To modify parts of a message, see Replace message parts or create new macros with rewrite rules on page 350.

Default logpaths in SSB

Two log paths are available by default in the syslog-ng Store Box (SSB) appliance (see **Log** > **Paths**):



Basic Settings									G	commit
Policies	Enabled	Source		Message processing		Destination		Final	Flow	
Log Sources Sources Logspaces Filtered Logspaces	✓ enabled	local internal internal	· • • • • • • • • • • • • • • • • • • •	Add filter: Choose filter Custom filter: [not set] Custom filter: [not set] Parser: Choose a parser	⊻ ○ 	local	• 0 0 0	⊮ final	☐ flow-control	00 02 02
Remote Logspaces Multiple Logspaces Destinations Paths Parsers Options Pattern Database Search	⊌ enabled	legacy tcp tls snmp tcp_legacy		Add filter: Choose filter Custom filter: [not set] Parser: Choose a parser	• •	center	⊻ 0 0	⊮ final	☑ flow-control	0 0 0 2
Reports										•

Figure 195: Log > Paths — Default logpaths of SSB

- The first log path collects the local messages of SSB. It sends every message of the web interface, the built-in syslog-ng server, and other internal components to the **local** logspace.
- The second log path collects messages sent to SSB using the default syslog sources (for details, see Default message sources in SSB on page 219) or via SNMP (for details, see Receiving SNMP messages on page 240). These messages are stored in the **center** logspace.

NOTE: Note that both default log paths are marked as **Final**: if you create a new log path that collects logs from the default sources, make sure to adjust the order of the log paths, or disable the **Final** option for the default log path.

Creating new log paths

This section describes how to create a new log path.

To create a new log path

- 1. Navigate to **Log** > **Paths** and select ^①. A new log path is added to the list of log paths.
- 2. Select a source for the log path from the **Source** field. Messages arriving to this source will be processed by this log path. To add more sources to the log path, select
 In the source field and repeat this step.



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-									
Basic Settings									Commit
AAA	_								
Policies	Enabled	Source	Mes	sage processing	Destination		Final	Flow	
Log Sources Logspaces Filtered Logspaces Remote Logspaces	☑ enabled	local internal	Ad Cus Cus Par Cus	d filter: hoose filter Y 🗘 stom filter: [not set] rser: hoose a parser Y	local	0 1	⊠ final	flow- control	00 02
Destinations Paths Parsers Options Pattern Database Search Reports	⊘ enabled	legacy tcp tls snmp tcp_legacy	Image: Additional and the second s	d filter: hoose filter T T stom filter: [not set] rser: hoose a parser T	center	• •	Ƴ final	flow- control	0 0 0 2
User menu Private keystore Change password Preferences Logout	enabled	[all] O	Adi Cu Par Cl	d filter: hoose filter	[none - omitted]		□ final	€ flow- control	0 0 0 *
System monitor Time: 2018-02-19 14:04 Remaining time: 08:52 Locked: admin@10.30.255.62 Modules: syslog-ng: Running Active Hosts: 3 Senders: 2	Custo	om filter:				A			
Load 1: 0.00 Load 15: 0.00 CPU MemDisk Swap 100% 50% 10 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Rewrites: SSB perfor before apply of the log		ore message proces ns this rewrite opera g the filters or the pa ath, so it will affect e message in this log p	sing: ation In message part very path.	Find Replac	e with C	ilobal	Match	i case
		Aft SSB perform after applying	ter message proces ns this rewrite opera g the filters or the pa of the log p	ation arser path.	Find Replace	e with C	ilobal	Match	case

Figure 196: Log > Paths — Creating a new logpath

Remote sources receive messages from the network, while built-in sources are messages that originate on syslog-ng Store Box (SSB). However, the SNMP source (for details, see Receiving SNMP messages on page 240) is listed in the built-in section.

TIP: To process every message of every source, leave the source option on all. This is equivalent to using the catchall flag of syslog-ng.

3. Select a destination for the log path from the **Destination** field. Messages arriving to this source will be forwarded to this destination. To add more destinations to the log

path, select 😳 in the destination field and repeat this step.

NOTE: Remote destinations forward the messages to external servers or databases and are configured on the **Log** > **Destinations** page (for details, see Forwarding messages from SSB on page 301).

Local destinations store the messages locally on SSB and are configured on the **Log** > **Logspaces** page (for details, see Storing messages on SSB on page 242).



If you do not want to store the messages arriving to this log path, leave the **Destination** field on none.

A CAUTION:

The none destination discards messages. Messages sent only to this destination will be lost irrevocably.

4. If you do not want other log paths to process the messages sent to a destination by this log path, select the **Final** option.

TIP: The order of the log paths is important, especially if you use the **Final** option in one or more destinations, as SSB evaluates log paths in descending order. Use the **10**, **20** buttons to position the log path if needed.

5. To enable flow-control for this log path, select the **flow-control** option. For details on how flow-control works, see Managing incoming and outgoing messages with flow-control on page 21.

NOTE: As a result of toggling the flow-control status of the logpath, the output buffer size of the logpath's destination(s) will change. For the changes to take effect, navigate to **Basic Settings** > **System** > **Service control** and click **Restart syslog-ng**.

If you do not want to send every message from the sources to the destinations, use filters. Select the filter to use from the **Filter** field, click ⁽²⁾, and configure the filter as needed. To apply more filters, click ⁽²⁾ and select a new filter.

NOTE: SSB sends only those messages to the destinations that pass every listed filter of the log path. The available filters are described in Filtering messages on page 347.

Basic Settings										Commit
AAA	_									_
Policies	Enabled	Source		Message processing		Destination		Final	Flow	
Log	🕑 enabled	local	- 0	Add filter: Choose filter •		local	- 0	🕑 final	flow-control	00
Sources		internal	- 0	Custom filter: [not set]			0			0 z *
Logspaces			0							
Filtered Logspaces				Parser: Choose a parser						
Multiple Logspaces	🕑 enabled	legacy	- •	host: is • example.com	8	center	- 0	🗹 final	flow-control	00
Destinations		tcp		Add filter: Chaose filter			0			0 × *
Paths		tls								
Parsers		snmp		Custom filter: [not set]						
Options		tcp legacy		Parser: Choose a parser						
Pattern Database			0							
Search		-	•							
Reports										•

Figure 197: Log > Paths — Filtering log messages

7. Click Commit After that, the new log path will start to collect log messages.
 TIP: If you do not want to activate the log path immediately, clear the Enable option.

Filtering messages



This section describes the filters that can be used in log paths. Every filter can be used to select (for example, priority is) or exclude (for example, priority is not) messages. The following filters are available:

- facility: Select messages sent by a specific facility (for example, kernel).
- host: Select messages sent by a specific host. Enter the a hostname, IP address, or a POSIX (extended) regular expression.
- message: Select messages containing a specific keyword or POSIX (extended) regular expression in the text of the log message (excluding the headers).
- priority: Select messages of a specific priority.
- program: Select messages sent by a specific application. Enter the name of the application or a POSIX (extended) regular expression.
- sender: Filter on the address of the host that sent the message to syslog-ng Store Box(SSB).

NOTE: To be able to use this filter, as a prerequisite, you must have a hostlist defined. For more information, see Creating hostlist policies on page 215.

NOTE: When using the host, message, and program filters, remember to escape special characters. The characters ()[]{}.*?+^| are treated as special symbols and have to be escaped with a backslash (\) in order to be interpreted as literal characters.

NOTE: The effect of the sender and the host filters is the same if every client sends the logs directly to SSB. But if SSB receives messages from relays, then the host filter applies to the address of the clients, while the sender applies to the address of the relays.

If multiple filters are set for a log path, only messages complying to every filter are sent to the destinations. (In other words, filters are added using the logical AND operation.)



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Basic Settings										Commit
Policies	Enabled	Source		Message processing		Destination		Final	Flow	
Log Sources Logspaces Filtered Logspaces	✓ enabled	local internal	· • • • • • • • • • • • • • • • • • • •	Add filter: Choose filter Custom filter: [not set] Parser: Choose a parser	• •	local	• •	∀ final	☐ flow- control	© ● © ∠^
Remote Logspaces Multiple Logspaces Destinations Paths Parsers Options Pattern Database Search	𝐨 enabled	legacy tcp tls snmp tcp_legacy		Add filter: Choose filter Custom filter: [not set] Parser: Choose a parser		center	• 0 0	𝗭 final	Control	0 0 0 2 ²
Reports User menu Private keystore	✓ enabled	[all] O		Add filter: Choose filter Custom filter: "\$SOURCEIP Parser: Choose a parser		center	• • 0	⊠ final	☐ flow- control	0 0 0 *
Change password Preferences Logout	Custom	n filter:	"\$SOURCELP" "	192.168.1.1";						
System monitor Time: 2017-11-28 16:32 Remaining time: 09:48 Locked: admin@10.30.255.62 Modules:							<i>A</i>			
syslog-ng: Running Active Hosts: 4 Senders: 3 Load 1: 0.00 Load 15: 0.00	Rewrite	es: Befo	ore message process	sing:						
CPU MemDisk Swap		SSB perform before applying of the log pa r	ns this rewrite opera 9 the filters or the pa ath, so it will affect e nessage in this log p	tion In message part very ath.	Fin	d Replac	e with	Global	Match	case
0% 1 1 1 1 1 1 1 1 1 1		SSB perform after applying	ns this rewrite opera the filters or the pa of the log p	tion In message part inser ath.	Fin	d Replac	e with	Global	Match	case •

Figure 198: Log > Paths — Using custom filters

If you need more complex filtering in your log path, select the **c** of the log path and enter a custom filter into the appearing field. The contents of the **Custom filter** field are pasted into the filter() parameter of the syslog-ng log path definition.

When defining custom filters, you can use regular expressions. By default, custom filters use POSIX-style (extended) regular expressions.

NOTE: When using POSIX regular expressions, the characters ()[]{}.*?+^\$|\ are used as special symbols. Depending on how you want to use these characters and which quotation mark you use, these characters must be used differently, as summarized below:

- When enclosing strings between double-quotes ("string"), the string is interpreted and you have to escape special characters, that is, prefix them with a backslash (\) if they are meant literally.
- Strings between single quotes ('string') are treated as literals and are not interpreted at all, so you do not have to escape special characters.

To use other expression types, add the type() option after the regular expression. For example:

```
message("([0-9]+)=\\1" type("pcre"))
```



In this example, a PCRE regular expression with backreference is used and a match is returned if the message contains identical numbers separated by the equal sign (=). For example:

123=123

Replace message parts or create new macros with rewrite rules

The syslog-ng Store Box(SSB) appliance can rewrite parts of the messages using rewrite rules. Almost all part (macro) of the message can be rewritten. The rules use a key-value pair format.

The **Replace with** value completely replaces the old value of the message part. If the message part does not already exist, SSB automatically creates it. If you want to perform search and replace in the text of the log message, see Find and replace the text of the log message on page 352 instead.

NOTE: You cannot change the values of hard macros in rewrite rules. For the list of hard macros, see Hard versus soft macros in the *syslog-ng PE Administration Guide*.

To replace message parts or create new macros with rewrite rules

- 1. Navigate to **Log** > **Paths**.
- 2. Select the path(s) where you want to use rewrite rules.
- 3. In the **Rewrites** section, click (Add row) to add a new rewrite rule. Rewrite rules can be applied before filtering, or after filtering.

The sequence of filtering and rewrite rules depends on how it was specified in the log path. The sequence of the process is the following:

- a. Parse the message as a syslog message (unless message parsing is explicitly disabled for the source).
- b. Classify the message using a pattern database.
- c. Modify the message using rewrite rules (before filtering).
- d. Filter the messages, for example, based on sender hostname or message content. If the message does not match the configured filter, syslog-ng Store Box(SSB) will not send it to the destination.
- e. Parse the text of the message (that is, the **\${MESSAGE}** part) using a key-value parser or the sudo parser.
- f. Modify the message using rewrite rules (after filtering and other parsing).



g. SSB sends the message to the destinations set in the log path. The destinations are local, optionally encrypted files on SSB, or remote servers, such as a database server.

asic Settings										Comm	nit
A 	pabled	Source				Dectination		Final	Flow		_
cies	apped 2	Source		message processing		Destination		CT Goal			
Sources	s enabled	local	<u> </u>	Add filter: Choose filter	<u>-</u>	local	<u> </u>	🕑 nnai	control		
Logspaces		internal	<u> </u>	Custom filter: [not set]			0			U 2	
Filtered Logspaces			•	Parser: Choose a parser	•						
Remote Logspaces	Consblod							🐼 final	C flow		
Multiple Logspaces	enabled	legacy	<u>-</u> •	Add filter: Choose filter	<u>-</u> 🗘	center	<u> </u>	Innar	control		
Destinations		tcp	<u> </u>	Custom filter: [not set]			•			•••	
Paths Parsers		tls	<u> </u>	Parser: Choose a parser	-						
Options		snmp	<u> </u>								
Pattern Database		tcp_legacy	<u> </u>								
arch			•								
eports	enabled	[all] O		Add filter: Choose filter	• O	[none - omitted]		🗆 final	Control	00	
				Custom filter: [not set]					control	O x	
ser menu				Parser: Choose a parser	-1						
rivate keystore					_						
nange password	Custom	n filter:									
oqout											
ogout											
ystem monitor											
me: 2017-11-28 16:23											
emaining time: 09:22											
dmin@10.30.255.62											
lodules: syslog-ng: Running											
ctive	Rewrite	es:									
Senders: 2		Dofo		ing							
oad 1: 0.00 Load 15: 0.00		Beio	re message process	ang.							_
CPU MemDisk Swap		SSB perform	s this rewrite operation	tion In message part		Find	Replace with	Gl	obal M	atch case	
		of the log pa	th, so it will affect ev	.SDATA.meta.sen		\${SOU	RCEIP}				•
0%		m	nessage in this log p	ath.							0
		A. G.		ing							
1% 27% 41% 0%		Alt	er message process					_	_		
		SSB perform	s this rewrite operation	ln message part		Find	Replace with	Gl	obal M	atch case	
		after applying	the filters or the pa of the log p	rser PROGRAM ath.		cron-\$	(HOST)				•
			or the log p								0

Figure 199: Log > Paths — Modifying messages using rewrite

- Enter the part of the message to rewrite into the In Message part field. For example, MESSAGE, HOST, .SDATA.meta.custom. If the specified field does not exist, it is automatically created and set to the Replace with field.
- 5. Enter the value of the message part after rewriting into the **Replace with** field. To use macros, begin with a \$ sign and enclose the name of the macro between braces, for example \${MSG}, \${.SDATA.meta.custom}.

NOTE: Consider the following:

- The replacement value completely replaces the old value of the message part.
- You cannot change the values of hard macros in rewrite rules. For the list of hard macros, see Hard versus soft macros in the syslog-ng PE Administration Guide.
- 6. Click Commit



Find and replace the text of the log message

You can perform search and replace operations on the log messages to rewrite the messages. Almost all part (macro) of the message can be rewritten. You can use PCRE regular expressions.

If you want to completely replace a message part, or create a new one that does not already exist, see Replace message parts or create new macros with rewrite rules on page 350 instead.

NOTE: You cannot change the values of hard macros in rewrite rules. For the list of hard macros, see Hard versus soft macros in the *syslog-ng PE Administration Guide*.

To find and replace the text of the log message

- 1. Navigate to **Log** > **Paths**.
- 2. Select the path(s) where you want to use rewrite rules.
- 3. In the **Rewrites** section, click ¹ to add a new rewrite rule. Rewrite rules can be applied before filtering, or after filtering.

The sequence of filtering and rewrite rules depends on how it was specified in the log path. The sequence of the process is the following:

- a. Parse the message as a syslog message (unless message parsing is explicitly disabled for the source).
- b. Classify the message using a pattern database.
- c. Modify the message using rewrite rules (before filtering).
- d. Filter the messages, for example, based on sender hostname or message content. If the message does not match the configured filter, syslog-ng Store Box(SSB) will not send it to the destination.
- e. Parse the text of the message (that is, the **\${MESSAGE}** part) using a key-value parser or the sudo parser.
- f. Modify the message using rewrite rules (after filtering and other parsing).
- g. SSB sends the message to the destinations set in the log path. The destinations are local, optionally encrypted files on SSB, or remote servers, such as a database server.

The message part you want to modify must already exist — if you want to modify a macro that a parser creates, you must add the rewrite rule into the **After filtering** section.



-	-			-				-	-	
Basic Settings										Commit
AAA Policies	Enabled	Source		Message pro	cessing	Destination		Final	Flow	
Log Sources Logspaces Filtered Logspaces Remote Logspaces	♂ enabled	local internal	- 0 - 0 0	Add filter: Choose filt Custom filt Parser: Choose a p	ter 🔽 🚭 er: [not set] parser 💌	local	<u> </u>	final	☐ flow- control	00 02
Destinations Paths Parsers Options Pattern Database Search Reports	⊘ enabled	legacy tcp tls snmp tcp_legacy		Add filter: Choose fil Custom filt Parser: Choose a p	ter 🔽 🕤 er: [not set] parser 💌	center	<u>-</u> (final	Control	0 0 0 *
User menu Private keystore Change password Preferences Logout	Cust	om filter:								
System monitor Time: 2017-11-28 16:09								A		
Remaining time: 09:25 Locked: admin@10.30.255.62 Modules: syslog-ng: Running Active Active Senders: 3 Senders: 2	Rewrites: Before message processing: SSB performs this rewrite operation before applying the In message part Find Replace with						e with	Global	Match case	
Load 1: 0.00 Load 15: 0.00		filters or th path, so	e parser of t it will affect	tevery MESSA	AGE IP:		IP-Address:			•
CPU MemDisk Swap 100% 50% 0% 100 100 100 100 100 100 10		SSB perfo after apply	ge in this log After mess orms this re ring the filte	age processing: write operation rs or the parser of the log path	In message part	Find	Replace with	Global	Match	⊙ case
				er and rog partit						0

Figure 200: Log > Paths — Find and replace in the text of log messages

4. Enter the part of the message to modify into the **In Message part** field. For example, **MESSAGE**, **HOST**, **.SDATA.meta.custom**.

You cannot change the values of hard macros in rewrite rules. For the list of hard macros, see Hard versus soft macros in the *syslog-ng PE Administration Guide*.

- 5. Enter the expression you want to find into the **Find** field. You can use PCRE regular expressions.
- Enter the expression that will replace the Find expression into the Replace with field. By default, SSB replaces the first occurrence of the expression. To use macros, begin with a \$ sign and enclose the name of the macro between braces, for example \${MSG}, or \${.SDATA.meta.custom}.

You can use matches of the **Find** expression as well: \${0} stores the entire match, \${1} is the first group of the match (parentheses), and so on. If you use named patterns in the **Find** expression (?<name>pattern), you can use \${name} as well.

- 7. To replace every occurrence of the **Find** expression, select the **Global** option.
- 8. To make the **Find** expression case sensitive, select the **Match case** option.
- 9. Click Commit



Parsing sudo log messages

The sudo parser separates **sudo** log messages into name-value pairs.

Use this parser to enrich your log message data with details of privilege escalation events, such as who initiated the event, what command was issued, and so on. The parsed values are automatically assigned metadata, which you can then display on the syslog-ng Store Box(SSB) search interface as dynamic columns.

The aim is to enrich log data with semantic value, and consistently apply the same metadata to the same type of log message data. For example, any information about the client where **sudo** was executed will always be displayed in the **dest** and **src** dynamic columns.

The sudo parser maps the contents of log messages to the dynamic columns listed in Mapping sudo log message contents to dynamic columns on page 354.

Example log message:

```
2016-08-12T06:57:12+02:00 mail sudo: johndoe : TTY=tty ; PWD=pwd ; USER=usr ; GROUP=grp ; TSID=000001 ; ENV=PATH=/usr/local/bin ; COMMAND=cmd -w 20 -c 40
```

Dynamic column	Parsed value	Description
action	success	The action performed on the resource.
		Possible values: success
арр	sudo	The application where the command was issued. Currently, the value of this column is always sudo .
dest	mail	The IP address or hostname of the entity that validates the authentication request.
src	mail	The IP address or hostname of the entity that sends the authentication request.
src_user	johndoe	The user identifier showing which user executed sudo .
tty	tty	The terminal device name where sudo was executed.
pwd	pwd	The working directory where sudo was issued.
user	usr	The user identifier showing who the new user is after executing sudo .
group	grp	The sudo group target (if present).
tsid	000001	The sudo terminal session (log) identifier (if

Table 8: Mapping sudo log message contents to dynamic columns



Dynamic column	Parsed value	Description
		present).
env	PATH=/usr/local/bin	The sudo environment variable (if present).
command	cmd -w 20 -c 40	The command that was issued by the src_user as a superuser.
tags	authentication privileged	The metadata to flag the message as a sudo log message.

You can also use the enriched metadata generated from the parsed values in statistics and custom reports.

To use the sudo parser in a specific log path

- 1. Navigate to Log > Paths.
- 2. Select the path where you want to use the parser.
- 3. In the **Parser** field, **Predefined** group, select **sudo_parser** from the drop-down list.

Figure 201: Log > Paths — Using the sudo_parser in the log path

Basic Settings									Commit
AAA Policies	Enabled	Source		Message processing	Destination		Final	Flow	
Log Sources Logspaces Filtered Logspaces Remote Logspaces	enabled	local internal	· 0 · 0	Add filter: Choose filter T 🕑 Custom filter: [not set] Parser: Choose a parser T	local	• O	⊮ final	☐ flow- control	0 0 0 2
Paths Paths Parsers Options Pattern Database Search Reports	⊘ enabled	legacy tcp tls snmp tcp_legacy	00000 1111 1110 0000	Add filter: Choose filter Custom filter: [not set] Parser: sudo_parser	center	• O O	Ƴ final	☐ flow- control	0 0 0 2
									•

4. Click Commit

Parsing key-value pairs

The syslog-ng Store Box(SSB) appliance can separate a message consisting of key-value pairs (for example, Postfix log messages) into name-value pairs. The parsed values are automatically added to the metadata about the message, and you can display them on the SSB search interface as dynamic columns. You can specify the separator character to parse different log messages, for example, colon (:) to parse MySQL log messages, or the equal sign (=) for firewall logs. For details on when the key-value parser is executed related to other message processing operations, see the following list.



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A CAUTION:

If the names of keys in the message is the same as the names of SSB soft macros, the value from the parsed message will overwrite the value of the macro. For example, the PROGRAM=value1, MESSAGE=value2 content will overwrite the \${PROGRAM} and \${MESSAGE} macros. To avoid overwriting such macros, use the prefix() option.

Hard macros cannot be modified, so they will not be overwritten. For details on the macro types, see .

The parser discards message sections that are not key=value pairs, even if they appear between key=value pairs that can be parsed.

- 1. Parse the message as a syslog message (unless message parsing is explicitly disabled for the source).
- 2. Classify the message using a pattern database.
- 3. Modify the message using rewrite rules (before filtering).
- 4. Filter the messages, for example, based on sender hostname or message content. If the message does not match the configured filter, syslog-ng Store Box(SSB) will not send it to the destination.
- 5. Parse the text of the message (that is, the **\${MESSAGE}** part) using a key-value parser or the sudo parser.
- 6. Modify the message using rewrite rules (after filtering and other parsing).
- 7. SSB sends the message to the destinations set in the log path. The destinations are local, optionally encrypted files on SSB, or remote servers, such as a database server.

NOTE: If a log message contains the same key multiple times (for example, key1=value1, key2=value2, key1=value3, key3=value4, key1=value5), then SSB stores only the last (rightmost) value for the key. Using the previous example, SSB will store the following pairs: key1=value5, key2=value2, key3=value4..

NOTE: The names of the keys can contain only the following characters: numbers (0-9), letters (a-z,A-Z), underscore (_), dot (.), hyphen (-). Other special characters are not permitted.

To configure parsing key-value pairs

1. Navigate to Log > Parsers and select ¹ A new parser is added to the list of parsers.



Figure 202: Log > Parsers — Creating a key=value parser

Basic Settings			Commit
Policies	Predefined parsers		
Log	sudo_parser		2
Sources Logspaces	Custom parsers		
Filtered Logspaces Remote Logspaces	default_kv_parser		* 😒
Multiple Logspaces Destinations	Key-Value parser		
Paths Parsers Options	Value separator character:	Specifies the character that separates the keys from the values.	
Pattern Database	Pair separator string:		
Search Reports		Specifies the character or string that separates the key-value pairs from each other.	
User menu	Namespace:	.SDATA. kv .	
Private keystore	my-parsed-data		* 8
Preferences	Key-Value parser		
Logout	Value separator character:	:	
System monitor		Specifies the character that separates the keys from the values.	
Remaining time: 06:39	Pair separator string:		
Modules: syslog-ng: Running		Specifies the character or string that separates the key-value pairs from each other.	
Active Hosts: 3 Senders: 2	Namespace:	.SDATA. my-parsed-data .	
Load 1: 0.04 Load 15: 0.00 CPU Mem Disk Swap			•

- 2. Enter a name for the parser.
- 3. Enter the character that separates the keys from the values in the incoming messages into the **Value separator character** field. For example, if your messages look like key1:value1, key2:value2, key3:value3, enter :.
- 4. Enter the character or string that separates the key-value pairs from each other into the **Pair separator string** field. For example, if your messages look like key1:value1, key2:value2, key3:value3, enter, If you use a string, it can be a maximum of 20 characters long.
- 5. Enter a prefix before the key part of the parsed key-value pairs to help further processing into the **Namespace** field. For example, to insert the my-parsed-data prefix, enter my-parsed-data.

NOTE: Consider the following when configuring a prefix:

- SSB automatically adds the .SDATA. prefix before the value you enter into the **Namespace** field. That way these values are automatically included in the structured data (SDATA) part of the log message if you forward the message using the IETF-syslog protocol.
- SSB automatically adds a dot (.) character as a separator between the namespace and the key parsed from the message.
- 6. Click Commit
- 7. Navigate to Log > Paths.
- 8. Select the path where you want to use the parser.



9. In the **Parser** field, **Custom** group, select the parser you want to use in this log path.

Figure 203: Log > Paths — Using a key=value parser in the log path

Basic Settings									Commit
AAA									
Policies	Enabled								
Log Sources Logspaces Filtered Logspaces Remote Logspaces Multiple Logspaces	⊮ enabled	local internal	• 0 • 0 0	Add filter: Choose filter Y 🗘 Custom filter: [not set] Parser: Choose a parser Y	local	• 0	⋎ final	flow- control	0 0 0 ⊭*
Destinations Paths Parsers Options Pattern Database Search Reports	☞ enabled	legacy tcp tls snmp tcp_legacy		Add filter: Choose filter 💌 💿 Custom filter: [not set] Parser: Choose a parser 👻	center	• •	⊘ final	Control	0 0 0 ₂*
User menu Private keystore Change password Preferences Logout	⊘ enabled	legacy tcp tcp_legacy tls		Add filter: Choose filter Custom filter: [not set] Parser: my-parsed-data	center	. ● 0	□ final	☐ flow- control	0 0 0 2
System monitor									•

10. Click Commit



Configuring syslog-ng options

There are several options of the syslog-ng server running on syslog-ng Store Box(SSB) that can be configured. These include:

- For details on general syslog-ng settings see General syslog-ng settings on page 359.
- For details on time stamping-related options see Time stamping configuration on SSB on page 361.
- For details on certificate management for receiving and sending log messages in TLSencrypted channels —, see Setting the certificates used in TLS-encrypted log transport on page 363.
- For details on managing domain name resolution for log messages see Using name resolution on SSB on page 361.

General syslog-ng settings

To configure the general options of the syslog-ng server running on the syslog-ng Store Box (SSB) appliance, navigate to **Log** > **Options**. The following options are available.

NOTE: Options related to name resolution are described in Using name resolution on SSB on page 361.



Figure 204: Log > Options — Configuring syslog-ng options

Basic Settings					Commit	
AAA Policies	Ontions				الا	
Log	options				~	
Sources	Message size:		65536	bytes		
Logspaces	Wait time between polls:		0	milliseconds		
Filtered Logspaces Remote Logspaces	Idle time before destination	is closed:	60	seconds		
Multiple Logspaces	DNS cache expiry:		3600	seconds		
Destinations Paths	Failed DNS cache expiry:		60	seconds		
Parsers	Cipher:	aes-256-cbc	-			
Options	Digest:	sha256	-1			
Pattern Database	Timestamp server:					
Search	Quard					
Reports	O Local					
	O Remote					
User menu	Timestamp policy OID:					
Private keystore						
Change password Preferences	TLS settings				e	
Logout	SNMP source				2	
System monitor	☑ Alerting				2	
Time: 2018-02-18 22:07 Remaining time: 06:38 Locked:	🗆 Artificial ignorance				2	
admin@10.30.255.62 Modules: syslog-ng: Running	Name resolving					
Active Hosts: 3 Senders: 2	☑ Dashboard statistics				2	
Load 1: 0.00 Load 15: 0.00	Message rate alerting s	tatistics			2 ²	

• Message size: Specifies the maximum length of incoming log messages in bytes. This option corresponds to the log-msg-size() parameter of syslog-ng. The maximum value of this parameter is 1000000 (1 MB).

NOTE: To be able to edit the **Message size**, you must have write/perform permission for the **Basic Settings > System** page. For details on how to assign user rights, see Managing user rights and usergroups on page 149.

- Wait time between polls: The time to wait in milliseconds before checking if new messages have arrived to a source. This option corresponds to the time-sleep() parameter of syslog-ng.
- Idle time before destination is closed: The time to wait in seconds before an idle destination file is closed. This option corresponds to the time-reap() parameter of syslog-ng.
- Cipher: Select the cipher method used to encrypt the logstore. The following cipher methods are available: aes-128-cbc, aes-128-cfb, aes-128-cfb1, aes-128-cfb8, aes-128-ecb, aes-128-ofb, aes-192-cbc, aes-192-cfb, aes-192-cfb1, aes-192-cfb8, aes-192-ecb, aes-192-ofb, aes-256-cbc, aes-256-cfb1, aes-256-cfb1, aes-256-cfb8, aes-256-ecb, aes-256-ofb, aes-256-cfb, des-256-cfb1, des-256-cfb8, aes-256-ecb, aes-256-ofb, aes-256-cfb1, des-256-cfb1, aes-256-cfb8, aes-256-ecb, aes-256-ofb, aes-256-cfb1, des-cfb8, des-ecb, des-ede, des-ede-cbc, cast5-cfb, des-ede-ofb, des-ede3, des-ede3-cbc, des-ede3-cfb, des-ede3-ofb, des-ede3-cfb, nc2-ecb, nc2-ofb, nc4, and nc4-40.


By default, SSB uses the aes-256-cbc method.

• Digest: Select the digest method to use. The following digest methods are available: MD4, MD5, SHA-1, RIPEMD-160, SHA-224, SHA-256, SHA-384, and SHA-512.

By default, SSB uses the SHA-256 method.

A CAUTION:

The size of the digest hash must be equal to or larger than the key size of the cipher method. For example, to use the aes-256-cbc cipher method, the digest method must be at least SHA-256.

Time stamping configuration on SSB

To configure the time stamping options of syslog-ng Store Box (SSB), navigate to **Log** > **Options**. The following options are available:

• Time stamp server: Select the time stamping server to use for signing encrypted logspaces. To use the built-in time stamp server of SSB, select **Local**.

To use an external time stamping server, select **Remote** and enter the address of the server into the **Server URL** field in the following format:

```
http://<IP address>:<port number>/
```

For example:

http://10.50.50.50:8080/

Note that currently only plain HTTP services are supported, password-protected and HTTPS services are not supported.

A CAUTION:

SSB currently supports only time stamping servers that use the Internet X.509 Public Key Infrastructure Time-Stamp Protocol (TSP) described in RFC 3161.

• Time stamp policy OID: If the Time Stamping Server has time stamping policies configured, enter the OID of the policy to use into the Timestamping policy field. SSB will include this ID in the time stamping requests sent to the TSA.

NOTE: The time stamp requests are handled by a separate process in syslog-ng, message processing is not affected if the time stamping server is slow or cannot be accessed.

Using name resolution on SSB

The syslog-ng Store Box(SSB) appliance can resolve the hostnames of the clients and include them in the log messages. However, the performance of SSB can be severely



degraded if the domain name server is unaccessible or slow. Therefore, SSB automatically caches the results of name resolution. If you experience performance problems under high load, it is recommended to disable name resolution. If you must use name resolution, consider the following:

If the IP addresses of the clients change only rarely, set the expiry of the DNS cache to a large value. By default, SSB caches successful DNS lookups for an hour, and failed lookups for one minute. These parameters can be adjusted under Log > Options > Options > DNS Cache expiry and Failed DNS cache expiry.

Figure 205: Log > Options > Options > DNS Cache expiry — Configuring DNS options

Basic Settings					Commit
AAA	Ontions				
Log	Options				x
Sources	Message size:		65536	bytes	
Logspaces	Wait time between polls:		0	milliseconds	
Filtered Logspaces	Idle time before destination	is closed:	60	seconds	
Remote Logspaces Multiple Logspaces	DNS cache expiry:		3600	seconds	
Destinations	Failed DNS cache expiry:		60	seconds	
Paths	Cieber	and DEC also	- 00	seconds	
Parsers	Cipner:	aes-256-CDC	-		
Pattern Database	Digest:	sha256	•		
Search	Timestamp server:				
Reports	● Local				
	O Remote				
User menu	Timestamp policy OID:				
Private keystore	ninestamp poney orbi				
Change password Preferences	TLS settings				27
Logout	SNMP source				27
System monitor	☑ Alerting				27
Remaining time: 06:38 Locked:	🗆 Artificial ignorance				27
admin@10.30.255.62 Modules: syslog-ng: Running	Name resolving				2 ⁷
Active Hosts: 3 Senders: 2	☑ Dashboard statistics				2 - C
Load 1: 0.00 Load 15: 0.00 CPU MemDisk Swap	Message rate alerting st	atistics			2

Resolve the hostnames locally. Resolving hostnames locally enables you to display hostnames in the log files for frequently used hosts, without having to rely on a DNS server. The known IP address – hostname pairs are stored locally in a file. In the log messages, syslog-ng PE will replace the IP addresses of known hosts with their hostnames. To configure local name resolution, select Log > Options > Name resolving, and enter the IP Address - hostname pairs in (for example 192.168.1.1 myhost.example.com) into the Persistent hostname list field. Then navigate to Log > Sources, and set the Use DNS option of your sources to Only from persistent configuration.



Figure 206: Log > Options > Name resolving — Configuring persistent name resolution

Basic Settings AAA Policies	Options	Commit
Log Sources	TLS settings	2
Logspaces Filtered Logspaces	☑ SNMP source	2
Remote Logspaces Multiple Logspaces	☑ Alerting	2
Destinations Paths	Artificial ignorance	e ⁿ
Parsers Options	Name resolving	بر
Pattern Database Search Reports	Persistent hostname list: 192.168.1.1 myhost.example.com 192.168.1.2 myhost2.example.com	
User menu Private keystore Change password Preferences Logout		
System monitor Time: 2017-11-28 15:37	☑ Dashboard statistics	
Locked: admin@10.30.255.62	Message rate alerting statistics	2

Setting the certificates used in TLSencrypted log transport

This section describes how to set a custom certificate and a CA certificate for encrypting the transfer of log messages.

NOTE: If you do not upload a certificate to encrypt the TLS communication (that is, the **TLS certificate** and **TLS private key** options are not set), syslog-ng Store Box (SSB) uses the certificate and CA certificate set for the web interface (set under **Basic Settings** > **Management** > **SSL certificates**) for this purpose as well.

One Identity recommends:

- Using 2048-bit RSA keys (or stronger).
- Using the SHA-256 hash algorithm (or stronger) when creating the public key fingerprint.

To set a custom certificate and a CA certificate for encrypting the transfer of log messages

- 1. In your PKI system, generate and sign a certificate for SSB, then navigate to Log > Options > TLS settings.
- 2. Click the M icon in the **TLS certificate** field to upload the certificate.



Figure 207: Log > Options > TLS settings — Configuring TLS settings for syslog-ng

Basic Settings AAA		Commit
Policies	Options	e
Log Sources Logspaces Filtered Logspaces Remote Logspaces Multiple Logspaces Destinations Paths Parsers Options Pattern Database Search	TLS settings TLS certificate: TLS private key: Certificate Authorities: Certificate CRL URL Trusted fingerprints: SHAI fingerprint	*
Reports	O	
User menu Private keystore Change password Preferences Logout	Trusted distinguished names: Distinguished name Trusted distinguished name Simple source	
System monitor	☑ Alerting	2
Time: 2017-11-28 14:51 Remaining time: 08:54 Locked:	⊠ Artificial ignorance	 م
admin@10.30.255.62 Modules: syslog-ng: Running	Name resolving	2 ⁸
Active Hosts: 4 Senders: 3	♂ Dashboard statistics	2 ⁸
Load 1: 0.08 Load 15: 0.01	Message rate alerting statistics	e

To upload a certificate from a file, click **Browse** in the **Upload key** section, select the certificate file, and click **Upload**. Alternatively, you can copy/paste the certificate into the **Key** field of the **Copy-paste key** section and click **Upload**.

You can choose to upload a single certificate or a certificate chain (that is, intermediate certificates and the end-entity certificate).

After uploading a certificate or certificate chain, you can review details by clicking the name of the certificate, and looking at the information displayed in the pop-up window that comes up.



Figure 208: Log > Options > TLS settings — X.509 certificate details

TLS certificate		×
X.509 certificate: MIIF+TCCA+GgAwIBAgIUd5XyrcaWaNZoTR6NZk/fVkvh00gwD0 BQAwgYsxCzAJBgNVBAYTAkhVMREwDwYDVQQHDAhEZWJyZWNlb RXhhbXBsZSBJbmMuMRQwEgYDVQQLDAtJVCBTZWN1cml0eTEUM bXBsZS5jb20xJjAkBgkqhkiG9w0BCQEWF3N5c2xvZ2FkbWluQ0 MB4XDTIyMDEzMTEzNTQwMVoXDTIzMDEzMTEzNTQwMVowgYsxC2 MREwDwYDVQQHDAhEZWJyZWNlbjEVMBMGA1UECgwMRXhhbXBsZ3	Download OYJKoZIhvcNAG EVMBMGA1UEC BIGA1UEAwwLZ2 GV4YW1wbGUuY2 AJBgNVBAYTAK BJbmMuMRQwEg	EL WM Khh 29t KhV JYD
VQQLDAtJVCBTZWN1cml0eTEUMBIGA1UEAwwLZXhhbXBsZS5jb2 9w0BCQEWF3N5c2xvZ2FkbWluQGV4YW1wbGUuY29tMIICIjANBG AA0CAg8AMIICCgKCAgEAryJ8ISElvA90Fyf1c0epRBgEAWWjE Gg9Ru/KumTveS3vCTGNLlx+q+76j8Xi2n6JwZdMPPqrSPsC3ud XAJYIm115WcApnRsNr6o6bHHyiyNvV/4da0cP7B1E0YPXhHs8 IKu/WWJcfyr88F0J5kL5TtzEo+gxAEwzFHGhSd15hCjRHLVTqv I4IR4kznpMHofm7n0MKIv02eV3TYshmp5Z9BMY0a0pVv6Rlco	20xJjAkBgkqhl gkqhkiG9w0BAC isN/afjLRRQjH DESnPefE3Ao/+ JLDVg1G+G20Ke /l6xF/I7SaR0) /eDqZjehLEgY	kiG DEF Hj+ +×q ee4 (FP ▼ /Ci
Common name example.com	Valid from 2022-01-31	Valid to 2023-01-31
OK		

The pop-up window allows you to:

• Download the certificate or certificate chain.

NOTE: Certificate chains can only be downloaded in PEM format.

- View and copy the certificate or certificate chain.
- Check the names and the hierarchy of certificates (if it is a certificate chain and there is more than one certificate present).

On hovering over a certificate name, the subject of the certificate is displayed, describing the entity certified.

• Check the validity dates of the certificate or certificates making up the chain.

On hovering over a particular date, the exact time of validity is also displayed.

After uploading the certificate or certificate chain, the presence or absence of the string **(chain)** displayed after the name of the certificate will indicate whether the certificate is a certificate chain or a single certificate.

- 3. Click the *icon* in the **TLS private key** field and upload the private key corresponding to the certificate.
- 4. To set the certificate of the Certificate Authority (CA) used to verify the identity of the peers, click on the **Certificate Authorities** field, then click .



Figure 209: Log > Options > TLS settings > Certificate Authorities — Uploading certificates

	Server X.509 certificate		×
Upload certific	ate		کر
Upload:	Choose File No file chosen	Upload	
Copy-paste cer	tificate		, p ^{er}
Certificate:	Set		

To upload a certificate from a file, click **Browse** in the **Upload key** section, select the certificate file, and click **Upload**.

Alternatively, you can copy/paste the certificate into the **Key** field of the **Copy-paste key** section and click **Upload**.

Repeat this step to add more CA certificates if needed.

 If the CA issues a Certificate Revocation List (CRL), enter its URL into the CRL URL field. SSB periodically downloads the list and refuses certificates that appear on the list.

NOTE: Note that only .pem format CRLs are accepted. CRLs that are in PKCS7 format (.crl) are not accepted.

6. If you want to accept connections only from hosts using certain certificates signed by

the CA, click in the **Trusted distinguished names** field and enter the distinguished name (DN) of the accepted certificates into the **Distinguished name** field. This option corresponds to the trusted-dn() parameter of syslog-ng.

For example, *, O=Example Inc, ST=Some-State, C=* accepts only certificates issued for the Example Inc organization in Some-State state.



7. If you want to accept connections only from hosts using certain certificates that have

specific SHA-1 fingerprints, click in the **Trusted fingerprints** field and enter the SHA-1 fingerprint of the accepted certificates into the **SHA-1 fingerprint** field. This option corresponds to the trusted-keys() parameter of syslog-ng.

Example: 00:EF:ED:A4:CE:00:D1:14:A4:AB:43:00:EF:00:91:85:FF:89:28:8F, 0C:42:00:3E:B2:60:36:64:00:E2:83:F0:80:46:AD:00:A8:9D:00:15 adds these specific SHA-1 fingerprints:

00:EF:ED:A4:CE:00:D1:14:A4:AB:43:00:EF:00:91:85:FF:89:28:8F and 0C:42:00:3E:B2:60:36:64:00:E2:83:F0:80:46:AD:00:A8:9D:00:15.

NOTE: When using the trusted-keys() and trusted-dn() parameters at the same time, note the following:

- If the fingerprint of the peer is listed in the trusted-keys() parameter and the DN of the peer is listed in the trusted-dn() parameter, then the certificate validation is performed.
- If either the fingerprint of the peer is not listed in the trusted-keys() parameter or the DN of the peer is not listed in the trusted-dn() parameter, then the authentication of the peer fails and the connection is closed.



Searching log messages

This section describes how to browse the log messages collected on syslog-ng Store Box(SSB).

- Using the search interface on page 368 explains how to use and customize the search interface, describes the log message data that is available on SSB, and provides examples of the the wildcard and boolean search operators you can use.
- Browsing encrypted logspaces on page 384 describes how to decrypt and browse encrypted logspaces.
- Creating custom statistics from log data on page 388 explains how to create custom statistics from the available log data, and how to save them for reports.
- Creating content-based alerts on page 392 describes how to create contentbased alerts.
- Additional tools on page 397 provides information about functionalities that allow you to obtain further data about log messages from pattern database alerts and reports.

Using the search interface

The syslog-ng Store Box(SSB) appliance has a search interface for browsing the collected log messages. You can choose the logspace, enter a search expression, specify the timeframe, and browse the results here.

This section walks you through the main parts of the search interface.

To access the search interface, navigate to **Search** > **Logspaces**.



Basic Settings	Lo	gspace center		Search ex	pression Er	ter your s	search express	ion	Search	•
AAA	m	2017-11-28 11:1:	2:01	G	Q Jum	o to last:	(select)	1	2017-11-28 11:27:01	Ê
Log									= 70 coor	
Search		20							- 30 Secs	
Logspaces Content-Based Alerts	<									>
SQL Destinations										
Peer Configuration Changes	0	2017-11-28 11:13:00	2017-11-28 1	1:16:00	2017-11-2	8 11:19:00	2017-11-	28 11:22:00	2017-11-28 11:25:00	77
Log Alerts	0								Search results	5: 77
Archive & Cleanup	10				🖪 First	∧ Up	🔺 Page up		📰 Customize colun	nns
Reports	#	Processed Timesta	🕏 Host	Prio	Program			Messag	e	
	1	2017-11-28 11:12:06	10.30.255	6	CRON	pam_un	nix(cron:session	n): session ope	ned for user root by (uid=0)	>
User menu	2	2017-11-28 11:12:06	10.30.255	6	CRON	(root) CN	AD ((cd /opt/so	cb/bin; /opt/scl	/bin/check-disk-full.php -r	>
Private keystore	z	2017.11.29.11.12:06	10 70 255	6	CRON	nam un	iv/crop:sossio	n): sossion clos	ad for user reet	
Change password	5	2017-11-28 11.12.00	10.30.235	0	CROIN	pani_u	11x(CIOII.SESSIO	nj. session cios		-
Logout	4	2017-11-28 11:13:06	10.30.255	6	CRON	pam_un	nix(cron:session	n): session ope	ned for user root by (uid=0)	>
Logout	5	2017-11-28 11:13:06	10.30.255	6	CRON	(root) CN	AD ((cd /opt/so	cb/bin; /opt/scl	o/bin/check-disk-full.php -r	>
System monitor	6	2017-11-28 11:13:06	10.30.255	6	CRON	pam_un	nix(cron:session	n): session clos	sed for user root	>
Time: 2017-11-28 11:27 Remaining time: 09:29	7	2017-11-28 11:14:06	10.30.255	6	CRON	pam_un	nix(cron:session	n): session ope	ned for user root by (uid=0)	>
Modules: syslog-ng: Running	8	2017-11-28 11:14:06	10.30.255	6	CRON	(root) CN	AD ((cd /opt/so	cb/bin; /opt/scl	/bin/check-disk-full.php -r	>
Active Hosts: 3 Senders: 2	9	2017-11-28 11:14:06	10.30.255	6	CRON	pam_un	nix(cron:session	n): session clos	sed for user root	>
Load 1: 0.00 Load 15: 0.00		2017-11-28 11:15:06	10.30.255	6	CRON	pam_un	nix(cron:session	n): session ope	ned for user munin by (uid=	. >
CPU MemDisk Swap					🖸 Last 💊	Down	✤ Page dow	'n		

Figure 210: Search > Logspaces — The log message search interface

Logspaces:

To choose the appropriate logspace, use the **Logspace name** menu. Note that you cannot access plain text logspaces on the SSB search interface.

For more information on the available logspaces, and how to configure them, see *Storing messages on SSB* in the *Administration Guide*.

Search:

On the log message search interface, you can use the **Search expression** field to search the full list of log messages. Search expressions are case insensitive, with the exception of operators (like AND, OR, etc.), which must always be capitalized. Click the **?** icon, or see Using complex search queries for more details.

When searching log messages, the capabilities of the search engine depend on the delimiters used to index the particular logspace. For details on how to configure the delimiters used for indexing, see *Creating logstores* in the *Administration Guide*.

NOTE: You can search in indexed logspaces even if log traffic is disabled.

You can create complex searches using wildcards and boolean expressions. For more information and practical examples, see Using complex search queries.

NOTE: SSB only indexes the first 59 characters of every name-value pair (parameter). This has two consequences:



• If the parameter is longer than 59 characters, an exact search might deliver multiple, imprecise results.

Consider the following example. If the parameter is:

```
.sdata.security.uid=2011-12-08T12:32:25.024+01:00-hostname-12345
```

SSB indexes it only as:

.sdata.security.uid=2011-12-08T12:32:25.024+01:00-hostname-

This corresponds to the first 59 characters. As a result, searching for:

```
nvpair:.sdata.security.uid=2011-12-08T12:32:25.024+01:00-hostname-12345
```

returns all log messages that contain:

.sdata.security.uid=2011-12-08T12:32:25.024+01:00-hostname-

• Using wildcards might lead to the omission of certain messages from the search results.

Using the same example as above, searching for the value:

nvpair:*=2011-12-08T12:32:25.024+01:00-hostname-12345

does not return any results (as the 12345 part was not indexed). Instead, you have to search for:

nvpair:*=2011-12-08T12:32:25.024+01:00-hostname-*

This, as explained above, might find multiple results.

Overview:

Displays the number of log messages in the selected time interval.

Figure 211: Search > Logspaces — Log message overview

	2017-11-28 11:12:01	Q Jump to last: (select) ▼	2017-11-28 11:27:01
	20		= 30 secs
<			>

Use the Q and Q icons to zoom, and the arrows to display the previous or the next intervals. To change the timeframe, you can:



- Change the beginning and the end date.
- Click and drag the pointer across a period on the calendar bars to select a specific interval and zoom in.
- Use the **Jump to last** option to select the last 15 minutes, hour, 6 hours, day, or week.

Hovering the mouse above a bar displays the number of results, and the start and end date of the period that the bar represents. Click a bar to display the results of that period in the table. Use **Shift+Click** to select multiple bars.

Action bar:

The search interface provides an action bar that allows you to:

- Fetch a link to a search query.
- Export search results into a csv file.
- Create a content-based alert.

It also displays the following information:

- Error and warning messages.
- The number of search results returned by a search query.

Figure 212: Search > Logspaces: Action bar

 Search results: 77

Link to a search query:

On clicking ^{S Link}, the **Bookmark links** panel is displayed:

Figure 213: Search > Logspaces — Bookmark links panel

% Link 🖺 CSV 🜲 Alert	Search results: 106
Bookmark links	×
Current view:	
https://10.30.255.69/index.php?_backend=SearchLogspace#logspace_name=local&from=1	
Last 15 minutes •	
https://10.30.255.69/index.php?_backend=SearchLogspace#logspace_name=local&search_	

Bookmark links allow you to fetch a link to a search query so that you can:

- Share your search queries with colleagues, who can then access the relevant search results in one click.
- Save frequently used search queries as bookmark links.



The link in the **Current view** field provides a direct link to your search query and its results currently displayed on your screen. Whenever you open the bookmarked link from your browser, it will always return the same, fixed set of results. The start and end date that you set when executing the search query and fetching the link from the **Bookmark links** panel remain fixed.

The **Last** menu, on the other hand, allows you to specify an interval of time, for example, the last 15 minutes or the last hour, and fetch search results generated within that period. The search results that you access using this link may differ on two different occasions as the start point of the specified interval is always the moment you open the bookmarked link from your browser.

CSV export:

On clicking ^{CSV}, the **CSV export** panel is displayed:

Figure 214: Search > Logspaces — CSV export panel



Clicking **Dowload CSV export** exports your search results into a CSV file. This saves the table as a text file containing comma-separated values. Note that if an error occurs when exporting the data, the exported CSV file will include a line (usually as the last line of the file) starting with a zero and the details of the problem, for example, **0**<description_of_the_error>.

A CAUTION:

Do not use Download CSV export to export large amounts of data, as exporting data can be very slow, especially if the system is under heavy load. If you regularly need a large portion of your data in plain text format, consider using the SSB RPC API (for details, see *The SSB RPC API* in the *Administration Guide*), or sharing the log files on the network and processing them with external tools (for details, see *Accessing log files across the network* in the *Administration Guide*).

Alert:

The alert functionality enables you to set up content-based alerts for search expressions of your choice. You will receive an alert when a match is found between the search expression and the contents of a log message. Note that the alerts are generated for only those log messages that are stored in the logspace(s) for which you set up the alert.

For detailed information on content-based alerts, see *Creating content-based alerts* in the *Administration Guide*.



Errors and warnings:

When any user action results in an error condition (for example, if you enter an invalid search expression, display statistics for a column that has not been indexed), an error or warning notification will be displayed on the action bar. Errors are shown in red letters, warnings are displayed in amber.

If there is more than one notification, the latest will be displayed and the number of notifications triggered will also be indicated. Clicking the notification will open an **Errors and warnings** panel:

Figure 215: Search > Logspaces — Errors and warnings panel



The **Errors and warnings** panel displays a list of errors/warnings with their time stamp and details of their cause.

You can clear notifications one by one by clicking next to the them, or clear all of them by clicking clear all.

Search results:

After running a search query, the action bar displays the number of search results returned by the query. This is useful information when you are trying to find out how often a certain element appears in the logs.

List of log messages:

Use the arrow keys and the **Page Up** and **Page Down** keys to navigate the listed log messages, or use the mouse wheel to scroll. You can disable mouse wheel scrolling in your **User menu** > **Preferences**. If data is too long to fit on one line, it is automatically wrapped and only the first line is displayed.



10	•			🕒 First	∧ Up	♠ Page up		E Customize colum	ns
#	Processed Timesta	🚯 Host	Prio	🚸 Progra			Message		
1	2017-11-28 13:27:48	ssbdemo	6	index-loc	Indexer p	performance s	tatistics; tokenizer_que	eue_length='-1', toke	>
2	2017-11-28 13:27:48	ssbdemo	6	index-ce	Indexer p	performance s	tatistics; tokenizer_que	eue_length='-1', toke	>
3	2017-11-28 13:28:01	ssbdemo	6	CRON	pam_un	ix(cron:session): session opened for u	iser root by (uid=0)	>
4	2017-11-28 13:28:01	ssbdemo	6	CRON	(root) CM	D ([-x /opt/ssl	b/bin/check-disk-full.p	hp] && (cd /opt/ssb/	>
5	2017-11-28 13:28:01	ssbdemo	6	CRON	pam_un	ix(cron:session): session closed for us	er root	>
6	2017-11-28 13:29:01	ssbdemo	6	CRON	pam_un	ix(cron:session): session opened for u	iser root by (uid=0)	>
7	2017-11-28 13:29:01	ssbdemo	6	CRON	(root) CM	ID ([-x /opt/ssl	b/bin/check-disk-full.p	hp] && (cd /opt/ssb/	>
8	2017-11-28 13:29:01	ssbdemo	6	CRON	pam_un	ix(cron:session): session closed for us	er root	>
9	2017-11-28 13:29:01	ssbdemo	6	index-ce	Scan dire	ectory for poter	ntial days of logs (YYYY	//MM-DD); directory='	>
10	2017-11-28 13:29:01	ssbdemo	6	index-loc	Scan dire	ectory for poter	ntial days of logs (YYYY	//MM-DD); directory='	>
				🖸 Last 🕚	• Down	♥ Page dow	'n		

Figure 216: Search > Logspaces — List of log messages

Details of a log message:

To expand a row in the list of log messages, click >. The complete log message is displayed:

Figure 217: Search > Logspaces — Viewing a single log message

10	•			🛛 First	∧ Up	♠ Page up			E Customize columns
				М	lessage 6 o	of 2407			
	Processed timestan	np:	2018-02-23 12:37:01			Timestamp:		2018-02-23 12:37:01	
	Host:	G	real			Program[PID]]:	CRON[30801]	
	Facility:	¢	10			Priority:		6	
<	Unique ID:		810062992740732938						
	Tags:	G							
	Message:		pam_unix(cron:session): session closed	for user	root				
	Dynamic columns:		O.mytag=ALMA O.sdata.timequality.is	synced=	0				

Use the arrow keys to jump to the previous or the next log message.

Use the Page Up and Page Down to jump to the 10th log message before or after the currently displayed log message. You can also jump to the previous or the next log message with the mouse wheel.

If the displayed log message consists of several pages of data, you can configure the mouse wheel to be able to use it for scrolling the message vertically. To do this, navigate to **User menu > Preferences**, deselect **Mousewheel scrolling of search results** and click **Set options**. This will disable jumping between log messages with the mouse wheel.

You can perform the following actions:

- Click any word in the message to copy it to the Search field.
- Click any of the dynamic columns (name-value pairs) to add it as a column to the list



of log messages.

Click any of the Sicons to view the statistics of the selected category.

To return to the list of all log messages, click **K**.

Customizing columns of the log message search interface

The following describes how to customize the data displayed on the log message search interface.

To customize the data displayed on the log message search interface

1. Click Customize columns.

The parameters used for the columns when displaying log messages are listed under **Displayed columns**. All other available parameters are listed under **Available static columns** and **Available dynamic columns**.

Dynamic columns are created from structured data parameters (name-value pairs) in log messages stored on syslog-ng Store Box(SSB). Structured data parameters are detected and added to the list of customizable columns automatically. (For more information on the structured data part of log messages, see *The STRUCTURED-DATA message part* in the *Administration Guide*.)

NOTE: To export the search results into a CSV file, click CSV (**Export to CSV**) on the action bar. Consider that the CSV file includes all the static columns and the displayed dynamic columns.



Figure 218: Search > Logspaces > Customize columns — Customizing columns of the log message search interface

Customize columns

Displayed columns:		Available static columns:			
Processed Timestamp	~ ^ •	• Facility			
Host	~ ^ •	O Id			
Priority	~ ^ •	O Pid			
Program	~ ^ •	O Tags			
Message	~ ^ •	• Timestamp			
Extra options: Show full content of columns		Available dynamic columns: Filter			
		.sdata.timequality.issynced			
		 .sdata.timequality.tzknown 			

- 2. To add a static column to the **Displayed columns**, click ^O.
- 3. To add a dynamic column to the **Displayed columns**, choose a name-value pair from **Available dynamic columns** and click ^O.

The selected name generates a new, separate dynamic column with a **<name** > heading (where **<name** > is the name of the key). The relevant values are displayed in the cells of the respective column.

- 4. To remove parameters from the **Visible columns**, click .
- 5. To display the full content of each column (including the log messages), enable **Show full content of columns**.

Metadata collected about log messages

The following information is available about the log messages:

- Processed Timestamp: The date when syslog-ng Store Box(SSB) received the log message in YEAR-MONTH-DAY HOUR:MINUTE:SECOND format.
- Timestamp: The time stamp received in the message the time when the log message was created in YEAR-MONTH-DAY HOUR:MINUTE:SECOND format.
- Facility: The facility that sent the message.
- Priority: The priority value of the message.
- Program: The application that created the message.
- Pid: The program identifier of the application that created the message.
- Host: The IP address or hostname of the client that sent the message to SSB.



Searching log messages

- Message: The text of the log message.
- Tag: Tags assigned to the message matching certain pattern database rules.
- Id: Unique ID of the message.
- classifier.rule_id: ID of the pattern database rule that matched the message.
- classifier.class: Description of the pattern database rule that matched the message.
- Dynamic columns, created from additional name-value pairs, might also be available.

Using complex search queries

You can use wildcards and boolean expressions, and search specific parts of the log messages collected on syslog-ng Store Box(SSB).

NOTE: When searching log messages, the capabilities of the search engine depend on the delimiters used to index the particular logspace. By default, the indexer uses the following delimiter characters to separate the message into words (tokens): & : ~ ? ! [] = , ; () ' ". For details on how to configure the delimiters used for indexing, see *Creating logstores* in the *Administration Guide*.

NOTE: It is not possible to search for the whitespace () character in the MESSAGE part of the log message, since it is a hard-coded delimiter character.

The following sections provide examples for different search queries:

- For examples of exact matches, see Searching for exact matches and using complex queries on page 377.
- For examples of using boolean operators to combine search keywords, see Combining search keywords on page 378.
- For examples of wildcard searches, see Using wildcard searches on page 379.
- For examples of searching for special characters, see Searching for special characters on page 381.
- For examples of searching in a specific part of the message, see Searching in a specific part of the message on page 382.
- For examples of searching name-value pairs, see Searching the name-value pairs of the message on page 382.

Searching for exact matches and using complex queries

By default, SSB searches for keywords as whole words in the MESSAGE part of the log message and returns only exact matches.



Example: Searching for exact matches

Search expression	example
Matches	example Example EXAMPLE
Does not match	examples example.com query-by-example exam

Combining search keywords

You can use boolean operators - AND, OR, and NOT - to combine search keywords. Note that the boolean operators are case sensitive, and must be in all caps. More complex search expressions can also be constructed with parentheses.

Search expression	keyword1 AND keyword2
Matches	(returns log messages that contain both keywords)
Search expres- sion	keyword1 OR keyword2
Matches	(returns log messages that contain at least one of the keywords)
Search expression	keyword1 AND NOT keyword2
Matches	(returns log messages that contain only keyword1)



Example: Using parentheses in search	
Use parentheses to create more complex search expressions:	
Search expression	(keyword1 OR keyword2) AND keyword3
Matches	(returns log messages that contain either keyword1 and keyword3, or keyword2 and keyword3)

Using wildcard searches

You can use the ? and * wildcards in your search expressions.

Example: Using wildcard ? in search

The ? (question mark) wildcard means exactly one arbitrary character. Note that it does not work when trying to find non-UTF-8 or multibyte characters. If you want to search for these characters, the expression ?? might work, or you can use the * wildcard instead.

Search expression	example?
Matches	example1
	examples
Does not match	example.com
	example12
	query-by-example
	example?
Search expression	?example?
Search expression Matches	<pre>?example? 1example2</pre>
Search expression Matches Does not match	<pre>?example? 1example2 example.com</pre>
Search expression Matches Does not match	<pre>?example? 1example2 example.com example12</pre>
Search expression Matches Does not match	<pre>?example? 1example2 example.com example12 query-by-example</pre>



Search expression	example??
Matches	example12
Does not match	example.com example1 query-by-example

Example: Using wildcard * in search

The * wildcard means 0 or more arbitrary characters. It finds non-UTF-8 and multibyte characters as well. Wildcard characters also work in any message part, for example, program:postfix*.

Search expression	example*
Matches	example examples example.com
Does not match	query-by-example example*
Search expression	*example
Matches	example query-by-example
Does not match	example.com example12
Search expression	*example*
Matches	example query-by-example example.com example12



Example: Using combined wildcards in search

Wildcard characters can be combined.

Search expression	ex?mple*
Matches	example1 examples example.com example.com example12
Does not match	exmples query-by-example

Searching for special characters

To search for the question mark (?), asterisk (*), backslash (\) or whitespace () characters, you must prefix these characters with a backslash (\). Any character after a backslash is handled as a character to be searched for.

NOTE: Delimiter characters are an exception to the rule. It is not possible to search for delimiter characters, even when they are prefixed.

Example: Searching for special characters		
To search for a special character, use a backslash $(\)$.		
Search expression	example\?	
Matches	example?	
Does not match	examples	
	example1	
To search for the backslash character, use two backslashes (\\).		
Search expression	C:\\Windows	
Matches	C:\Windows	



Search expression	<pre>nvpair:path=C:\\Program\ Files</pre>
Matches	C:\Program Files

Searching in a specific part of the message

You can search in a specific part of the message using the <type>: prefix. The message: (or msg:) prefix means the message part and can be omitted. For example, use the program: prefix to search for the name of an application, or use the host: prefix to search for a host name, and so on.

Example: Searching specific parts of messages	
Search expression	program:syslog-ng
Matches	All log messages from the syslog-ng application.

Searching the name-value pairs of the message

You can search the structured data part of log messages using the nvpair: prefix. Use the = delimiter to separate the name and the value of structured data parameters, and remove the quote marks from the values.

Example: Searching the structured data part of messages		
Search expression	nvpair:.sdata.win@18372.4.event_type=Alert	
Matches	All log messages where there is a win@18372.4 element with the event_type="Alert" parameter. For example: [win@18372.4 EVENT_TYPE="Alert"]	

Example: Using wildcard * to search the structured data

You can use the asterisk (*) wildcard to broaden the search to all structured data elements.



Search expres- sion	<pre>nvpair:*event_type=Alert*</pre>
Matches	All log messages where the "event_type" name has the "Alert" value.

Example: Searching for parameter names

To search for a specific name, add the "=" character after the name.

Search expression	<pre>nvpair:*event_type=*</pre>
Matches	All log messages where an "event_type" name exists.

Example: Searching for parameter values

To search for a specific value, add the "=" character before the value.

Search expression	nvpair:*=Alert
Matches	All log messages where a name has the "Alert" value.

NOTE: SSB only indexes the first 59 characters of every name-value pair (parameter). This has two consequences:

• If the parameter is longer than 59 characters, an exact search might deliver multiple, imprecise results.

Consider the following example. If the parameter is:

.sdata.security.uid=2011-12-08T12:32:25.024+01:00-hostname-12345

SSB indexes it only as:

.sdata.security.uid=2011-12-08T12:32:25.024+01:00-hostname-

This corresponds to the first 59 characters. As a result, searching for:

nvpair:.sdata.security.uid=2011-12-08T12:32:25.024+01:00-hostname-12345

returns all log messages that contain:



.sdata.security.uid=2011-12-08T12:32:25.024+01:00-hostname-

 Using wildcards might lead to the omission of certain messages from the search results.

Using the same example as above, searching for the value:

nvpair:*=2011-12-08T12:32:25.024+01:00-hostname-12345

does not return any results (as the 12345 part was not indexed). Instead, you have to search for:

```
nvpair:*=2011-12-08T12:32:25.024+01:00-hostname-*
```

This, as explained above, might find multiple results.

Search performance tips

To decrease the load on SSB when searching and receive your search results faster, note the following points.

- Use as small a time range as possible
- Prefer AND instead of OR
- Avoid unneeded wildcard characters, such as * and ?
- Use wildcard characters at the end of the tokens if possible

Browsing encrypted logspaces

By default, you cannot browse encrypted logstores from the syslog-ng Store Box(SSB) web interface, because the required decryption keys are not available on SSB. To make browsing and searching encrypted logstores possible, SSB provides the following options:

• Use persistent decryption key(s) for a single user.

For details, see Using persistent decryption keys on page 385.

• Use decryption keys for the duration of the user session only.

For details, see Using session-only decryption keys on page 386.

• Assign decryption keys to a logstore (making them available to every SSB user). This option might raise security concerns.

For details, see Assigning decryption keys to a logstore on page 387.

NOTE: Do not use SSB's own keys and certificates for encrypting or decrypting.

One Identity recommends:



- Using 2048-bit RSA keys (or stronger).
- Using the SHA-256 hash algorithm (or stronger) when creating the public key fingerprint.

Using persistent decryption keys

You can upload decryption keys and bind them to your account. The decryption keys are stored on syslog-ng Store Box(SSB), but they are only made available for this user account, and can also be protected (encrypted) with a passphrase.

To use persistent decryption keys

- 1. Select **User menu > Private keystore**. A pop-up window is displayed.
- 2. Select **Permanent** > •, then select **Certificate** > **.** A pop-up window is displayed.

Figure 219: User menu > Private keystore — Adding decryption keys to the private keystore

	Private key store		×
Security pass	phrase		27
Private key st	ore		7 4
Keys for decryp	ption:		
Permanent:			
	Certificate	Кеу	
	C=HU/L=Budapest/O=Balabit/OU=TC/CN=Example	/ 0	
	User	•	
Temporary:			
These keys are deleted after you log out	Certificate Key		
	Apply Cancel		

- 3. Paste or upload the certificate used to encrypt the logstore.
- 4. Select **Key** > **2**. A pop-up window is displayed.
- 5. Paste or upload the private key of the certificate used to encrypt the logstore.
- 6. Repeat Steps 2-5 to upload additional keys if needed.



 Select Security passphrase > Change, and enter a passphrase to protect the private keys.

		Private key store		×
Security pass Change	phrase Delete		_	*
Private key s	Cl	nange security passphrase	×	, p f
Keys for decr Permanent:	Current passphrase: New: Confirm:	Apply Cancel		
Temporary:				
These keys are deleted after you log out	Certificate Key			
		Apply Cancel		

Figure 220: User menu > Private keystore — Securing the private keystore with a passphrase

8. Click Apply.

Using session-only decryption keys

You can upload decryption keys to browse encrypted logspaces for the duration of the session only. These keys are automatically deleted when you log out from syslog-ng Store Box(SSB).

To use session-only decryption keys

- 1. Select **User menu > Private keystore**. A pop-up window is displayed.
- 2. Select **Temporary** > ⁽¹⁾, then select **Certificate** > ⁽²⁾. A pop-up window is displayed.



Figure 221: User menu > Private keystore — Adding decryption keys to the private keystore

	Private key store	×
Security pass	phrase	2
Private key st	ore	پر م
Keys for decryp Permanent: Temporary:	Certificate Key	
These keys are deleted after you log out	Certificate Key C=HU/L=Budapest/O=Balabit/OU=TC/CN=Example User	
	Apply Cancel	

- 3. Paste or upload the certificate used to encrypt the logstore.
- 4. Select **Key** > **2**. A pop-up window is displayed.
- 5. Paste or upload the private key of the certificate used to encrypt the logstore.
- 6. Repeat Steps 2-5 to upload additional keys if needed.
- 7. Click Apply.

Assigning decryption keys to a logstore

You can add a private key (or set of keys) to a logstore, and use these keys to decrypt the logstore files. This way, anyone who has the right to search a particular logspace can search the messages. These decryption keys are stored unencrypted in the syslog-ng Store Box(SSB) configuration file.

As this may raise security concerns, avoid this solution unless absolutely necessary.

To assign decryption keys to a logstore

- 1. Navigate to **Log** > **Logspaces** and select the encrypted logspace you want to make searchable for every user via the SSB web interface.
- 2. Select **Decryption private keys** > **2**. A pop-up window is displayed.



Basic Settings Backup ALL Restore ALL Archive/cleanup ALL Empty ALL Commit AAA Policies Log newlogstore К O Filtered Logspaces Remote Logspaces Backup Restore Archive/Cleanup Empty Multiple Logspaces Destinations Type: Paths LogStore Parsers Options O Text file Pattern Database Compressed logstore: $\mathbf{\underline{S}}$ Search Reports Encryption certificate: 🖉 🏦 /C=HU/L=Budapest/O=Balabit/OU=TC/CN=Example User Decryption private keys: User menu 0 Private keystore Timestamping frequency: 600 seconds Change password Preferences Indexer: Logout O Enabled O Disabled System monitor Time: 2017-11-28 12:12 maining time: 09:06 Locked: admin@10.30.255.62 Modules: syslog-ng: Running Filename template: • All messages in one file Active Hosts: 3 Senders: 2 O Per host O Per application oad 1: 0.00 Load 15: 0.00 O Per host and application CPU MemDisk Swap O Custom Policies: Backup policy: • Archive/Cleanup policy: • 196 27% 42% 0% Sharing policy: • Alerting:

Figure 222: Log > Logspaces — Adding decryption keys to a logstore

- 3. Paste or upload the private key of the certificate used to encrypt the logstore.
- 4. Repeat Steps 2-3 to upload additional keys if needed.

NOTE: You need an additional key if the certificate used to encrypt a logstore expires. If this happens, you must upload a new certificate. However, to read the logstore encrypted with the old (expired) certificate(s), you must keep the old encryption key(s) with the new one.

5. Click Commit

Creating custom statistics from log data

The syslog-ng Store Box(SSB) appliance can create statistics from the Facility, Priority, Program, Pid, Host, Tags, and .classifier.class columns. Use **Customize columns** to add the required column, if necessary.

NOTE: The .classifier.class data is the class assigned to the message when pattern database is used. For details, see *Classifying messages with pattern databases* in the



Searching log messages

Administration Guide. The pattern databases provided by One Identity currently use the following message classes by default: system, security, violation, or unknown.

You can display statistics on the web interface, export the related data as CSV, and also save the statistics to include in a report.

Displaying log statistics

To display statistics about the log messages, click the Sicon in the appropriate header of the table.

You can choose from **Bar chart** or **Pie chart & List**.

NOTE: For performance reasons, when creating statistics for a **Multiple Logspace** (see *Creating multiple logspaces* in the *Administration Guide*), syslog-ng Store Box(SSB) does not create statistics if the data upon which the statistics is based (for example, the hostname) has over 1000 entries in any of the member logspaces. In this case, SSB displays the Number of member statistics has too many entries error message.





In **Pie chart & List** view, percentages add up to 100%. The only exception to this is when statistics are based on **Tags**. Since statistics are provided for tags rather than messages, when messages have multiple tags, the percentages may add up to more than 100%.





Figure 224: Search > Logspaces — Displaying log statistics as Pie chart & List

Statistics will show the item with the largest number of entries first. To display the item with the least number of entries first, select **Least**.

NOTE: When navigating to a future time in the search bar, the number of logs displayed in the **Search results** may differ from the number of logs displayed in the **Count** part of the **Host** pie chart.

To avoid this, do not navigate to a future time.

If this has already happened, save the search expression that you have used elsewhere, then refresh the page by clicking **Log** > **Search** again. Consider that it will display the original state of the **Search** page, meaning that, for example, it will remove all search expressions that you have entered before.

You can export these statistics in CSV format using the **Export all to CSV** option, or you can include them in reports as a subchapter.

A CAUTION:

Do not use Export all to CSV to export large amounts of data, as exporting data can be very slow, especially if the system is under heavy load. If you regularly need a large portion of your data in plain text format, consider using the syslog-ng Store Box(SSB) RPC API (for details, see *The SSB RPC API* in the *Administration Guide*), or sharing the log files on the network and processing them with external tools (for details, see *Accessing log files across the network* in the *Administration Guide*).



Creating reports from custom statistics

You can save log statistics to include them in reports as a subchapter.



Figure 225: Search > Logspaces — Creating reports from custom log statistics

- 1. In the **Statistics** view, click **Report settings**.
- 2. Add a name for the statistics in the **Report subchapter name** field.
- 3. Select the **Visualization** for the report: List, Pie chart, or Bar chart.
- 4. Choose how the entries are sorted: descending (**Top**) or ascending (**Least**).
- 5. Choose the **Number of entries** to include.

NOTE: Selecting **All** includes only the first 1000 results. The remaining results are aggregated as 'others'.

NOTE: For performance reasons, when creating statistics for a **Multiple Logspace** (see *Creating multiple logspaces* in the *Administration Guide*), syslog-ng Store Box (SSB) does not create statistics if the data upon which the statistics is based (for example, the hostname) has over 1000 entries in any of the member logspaces. In this case, SSB displays the Number of member statistics has too many entries error message.



- 6. Select the user group that can access the subchapter in the **Grant access for the following user groups** field.
- 7. Click Save as Report subchapter.
- 8. To add the saved subchapter to a report, follow the instructions provided in Configuring custom reports.

Creating content-based alerts

The syslog-ng Store Box(SSB) appliance can create content-based alerts about log messages based on specific search expressions. Search queries are run every few seconds and an alert is triggered whenever a match between the contents of a log message and a search expression is found. Alerts are collected and sent to a pre-defined email address (or email addresses).

Some log messages might have particular significance and therefore getting notifications about those can often be more efficient than searching for them manually.

You can set up or modify alerts for local logspaces or those logspaces to which you have the relevant privileges, meaning that:

- Either the relevant user group has been assigned read and write/perform access to the Search > Logs object on the AAA > Access Control page.
- Or the user group has been added under the Access control option of the relevant logspace on the Log > Logspaces page.

You can create alerts either by using the search interface or the **Search** > **Content-Based Alerts** page:

- For details on how to set up alerts on the search interface, see Setting up alerts on the search interface.
- For details on how to set up alerts on the Search > Content-Based Alerts page, see Setting up alerts on the Search > Content-Based Alerts page.

NOTE: Content-based alerting is currently not available for filtered, multiple, and remote logspaces.

NOTE: In the case of encrypted logspaces, no decryption key is required for contentbased alerting to work. SSB has access to the log messages while processing them, and the indexer and content-based alerting services run before encryption happens.

Setting up alerts on the search interface

This section describes how to set up alerts using the search interface.



To set up alerts using the search interface

1. Configure a target where you wish to send your content-based alerts.

Alert targets are set up and modified by superusers or user groups that have been assigned read and write/perform access to the Policies object on the **AAA** > **Access Control** page.

To specify an alert target:

- a. Go to **Policies > Alert targets**.
- b. Click 🔁.

The new tab that opens allows you to record an alert target.

Figure 226: Policies > Alert targets — Alert targets page

Basic Settings				Commit
AAA				
Policies	myexamplealert			🛠 🗶
Hostlists				
Shares	larget email address:	alert@example.com		
Backup & Archive/Cleanup	Cooldown period:	60	seconds	
Alert targets				•

c. Enter a name for your alert target.

NOTE: Alert target names must be unique.

d. In the **Target email address** field, enter the email address where you wish to send alerts.

NOTE: You can specify only one email address per target. However, you can add multiple targets per alert, which allows you to send a specific alert to more than one email addresses (if required).

e. In the **Cooldown period** field, enter the minimum amount of time (in seconds) that should pass between the sending of two alert messages to this target.

The minimum value is 60 seconds, and the maximum value is 999999 seconds.

NOTE: An alert message is sent only when a match is found between the contents of log messages and a search expression. This means that if no match is found, more time may pass between two alert messages than the interval specified as the cooldown period.

f. Click **Commit** to save your details.

Expected result:

You have successfully configured a target for your alert where alert messages will be sent.

2. (Optional) You can also specify the email address from which the alerts are sent to your targets. Configuring an email address from where you wish to receive emails



can be useful for filtering purposes. If you do not specify such an email address, a default address will be used.

For detailed instructions, see the steps describing how to specify a **Send emails as** email address in *Configuring email alerts* in the *Administration Guide*.

3. Once you have set up a target or targets, navigate to the search interface by going to **Search** > **Logspaces**.

Basic Settings	Log	gspace center		Search ex	pression En	ter your s	search expressi	on	Search) ?
AAA Policies	Ê	2017-11-28 11:12	2:01	G	Q Jump	to last:	(select) 💌		2017-11-28 11:27:01	Ê
Log Search	,	20							= 30 secs	
Content-Based Alerts			н.							Í
SQL Destinations Peer Configuration Changes	ବ୍ତ	2017-11-28 11:13:00 Link 🖺 CSV 🌲 Aler	2017-11-28 1	1:16:00	2017-11-2	8 11:19:00	2017-11-2	8 11:22:00	2017-11-28 11:25:00 Search result	s: 77
Archive & Cleanup	10	•			First	∧ Up	♠ Page up		E Customize colu	mns
Reports	#	Processed Timesta	🕼 Host	Prio	🚯 Program			Messag	e	
liser menu	1	2017-11-28 11:12:06	10.30.255	6	CRON	pam_ur	nix(cron:session): session ope	ened for user root by (uid=0)	>
Private keystore	2	2017-11-28 11:12:06	10.30.255	6	CRON	(root) CN	AD ((cd /opt/scl	b/bin; /opt/scl	b/bin/check-disk-full.php -r	>
Change password	3	2017-11-28 11:12:06	10.30.255	6	CRON	pam_ur	nix(cron:session): session clos	sed for user root	>
Preferences	4	2017-11-28 11:13:06	10.30.255	6	CRON	pam_ur	nix(cron:session): session ope	ened for user root by (uid=0)	>
Logout	5	2017-11-28 11:13:06	10.30.255	6	CRON	(root) CN	4D ((cd /opt/scl	b/bin; /opt/scl	b/bin/check-disk-full.php -r	>
System monitor	6	2017-11-28 11:13:06	10.30.255	6	CRON	pam_ur	nix(cron:session): session clos	sed for user root	>
Time: 2017-11-28 11:27 Remaining time: 09:29	7	2017-11-28 11:14:06	10.30.255	6	CRON	pam_ur	nix(cron:session): session ope	ened for user root by (uid=0)	>
Modules: syslog-ng: Running	8	2017-11-28 11:14:06	10.30.255	6	CRON	(root) CN	AD ((cd /opt/scl	b/bin; /opt/scl	b/bin/check-disk-full.php -r	>
Active Hosts: 3 Senders: 2	9	2017-11-28 11:14:06	10.30.255	6	CRON	pam_ur	nix(cron:session): session clos	sed for user root	>
Load 1: 0.00 Load 15: 0.00		2017-11-28 11:15:06	10.30.255	6	CRON	pam_ur	nix(cron:session): session ope	ened for user munin by (uid=.	>
CPU MemDisk Swap					🗹 Last 🗸	Down	♥ Page down	n		

Figure 227: Search > Logspaces — Setting up alerts on the search interface

- 4. In the **Logspace name** menu, select the relevant logspace.
- 5. In the **Search expression** field, enter the search expression that you wish to receive alerts about and click Search.
- 6. To configure additional details for the alert, click Alert. The **Content-based alerting** panel is displayed.



b Link 🖺 CSV	Alert	Search result
Content-base	ed alerting	
Logspace	center	
Search expression	CMD	
Alert name	Enter the name of the alert	
Targets	Select a target 🔻	
Create alert		
Edit existing al	ert(s) on the Search/Content-Based Alerts page.	

Figure 228: Search > Logspaces — Content-based alerting panel

The **Logspace** field displays the name of the logspace that you have selected from the **Logspace name** menu. The **Search expression** field displays the search expression that you entered in the **Search expression** field.

7. Enter a name for your alert in the **Alert name** field.

NOTE: Alert names must be globally unique. Using a prefix before alert names can help avoid specifying a name that is already in use.

8. Select a target from **Targets**. You can select multiple targets if you wish to distribute the alert to multiple email addresses.

You can remove targets you have already added by clicking (**Delete target**) in front of the target's name.

9. To save your details, click Create alert.

NOTE: If you want to modify your alert later on, you can make changes via **Search** > **Content-Based Alerts**. For more information, see Setting up alerts on the Search > Content-Based Alerts page.

Setting up alerts on the Search > Content-Based Alerts page

This section describes how to set up alerts on the **Search** > **Content-Based Alerts** page.

To set up alerts on the Search > Content-Based Alerts page

- 1. Configure a target where you wish to send content-based alerts. For details on how to do this, see Step 1 in Setting up alerts on the search interface.
- (Optional) You can also specify the email address from which alerts are sent. Configuring an email address from where you wish to receive emails can be useful for filtering purposes. If you do not specify such an email address, a default address will be used.

For detailed instructions, see the steps describing how to specify a **Send emails as** email address in *Configuring email alerts* in the *Administration Guide*.



- 3. Once you have set up a target or targets, navigate to **Search** > **Content-Based Alerts**.
- 4. Click 🔂.

The new tab that opens allows you to specify a content-based alert.

Figure 229: Search > Content-Based Alerts — Setting up content-based alerts on the Search

Basic Settings		Commit
AAA		
Policies		🛠 🕄
Log Search	Search expression:	
Logspaces	Logspace: [select an option]	
Content-Based Alerts	Alert targets:	
SQL Destinations	[select an option] 🖃 😑	
Peer Configuration Changes	0	
Log Alerts		
Archive & Cleanup		
Reports		Ð

5. Enter a name for your alert.

NOTE: Alert names must be globally unique. Using a prefix before alert names can help avoid specifying a name that is already in use.

- 6. In the **Search expression** field, enter the search expression that you wish to receive alerts about.
- 7. Select the appropriate logspace from the **Logspace** menu.
- 8. Select a target or targets from the **Alert targets** menu. You can select multiple targets if you wish to distribute the alert to multiple email addresses.

You can remove targets you have already added by clicking 📼.

9. To save your details, click Commit.

NOTE: If you wish to modify your alert later on, you can make changes by revisiting the relevant steps on the **Search** > **Content-Based Alerts** page.

Format of alert messages

Once content-based alerts have been created, syslog-ng Store Box(SSB) will send alert messages to the configured targets.

The alert email's subject line will follow this format:

Alert: [myalert][mylogspace]

Alert messages will be presented in the following format:


```
Alert: There were at least 10000 matches between Mon 18 Apr 2016 10:45:38 CEST and Mon 18 Apr 2016 10:45:43 CEST on
```

- * logspace: "<mylogspace>"
- * alert: "<myalert>"
- * search expression: "<mysearchexpression>"

```
To review these matches on your SSB appliance, see:
https://<IP_address_of_SSB>:<port_number>/index.php?_
backend=SearchLogspace#logspace_name=mylogspace&
from=1460976338&to=1460976343&search_expression=mysearchexpression
```

Note: You will not receive a new alert message for a cooldown period of 1 minute for this alert.

Note that the contents of the log messages are not shared in the alert message. A URL is provided to direct users to their SSB appliance.

Additional tools

The syslog-ng Store Box(SSB) appliance provides additional tools to obtain information about log messages that can come from external sources. They are as follows:

- Pattern database: You can use the pattern database of SSB to alert on certain log messages. If you are using the pattern database for such purposes and you wish to check the history of the alerts raised by SSB, then refer to Log message alerts on page 404.
- Reports: SSB periodically creates reports on processed traffic. If you wish to retrieve information available in such reports, see Reports on page 409.



Searching the internal messages of SSB

The syslog-ng Store Box(SSB) appliance allows you to search, filter, and export internal messages. These internal messages contain the logs created by SSB itself (not the messages collected from external sources), including log messages of the SSB appliance, configuration changes, notifications, alerts, and dashboard statistics.

Log messages of the SSB appliance:

- All available log messages are listed in the local logspace in Search > Logspaces.
 For detailed instructions on using the log search interface, see Using the search interface.
- Recent log messages are also available in **Basic settings** > **Troubleshooting**.
 For detailed instructions on using the troubleshooting tools, see Troubleshooting SSB on page 462.

Configuration changes

 The configuration-related activity of SSB users and administrators is available at AAA > Accounting. The configuration changes performed on the SSB web interface are all listed here.

For the list of displayed parameters, see Changelogs of SSB on page 402.

 Peers (client computers) that use syslog-ng Premium Edition 3.0 or newer send a special log message to SSB when their configuration is modified. These changes are listed at Search > Peer configuration change.

For the list of displayed parameters, see Configuration changes of syslog-ng peers on page 404.



Alerts and notifications

 If you use the pattern database of SSB to alert on certain log messages, then a history of the alerts is available at Search > Alerts.

For the list of displayed parameters, see Log message alerts on page 404.

 Backup and archive notifications, including errors encountered during backup or archiving, are stored at Search > Archive & Cleanup.

For the list of displayed parameters, see Notifications on archiving and backups on page 405.

Dashboard statistics and reports

• The statistics of SSB are available at **Basic settings** > **Dashboard**.

For detailed information and the list of available options, see Status history and statistics on page 406.

 PDF reports about the configuration changes, system health parameters, and other activities of SSB are available at **Reporting** > **Reports**.

For the list of displayed parameters, see Reports on page 409.

Using the internal search interfaces

The internal search interfaces that allow you to browse and filter the configuration changes, alerts, notifications, and reports of syslog-ng Store Box(SSB) are located across various pages. The way the user interface works, however, is uniform across all these pages. This section walks you through the main functionalities that are available to you when browsing internal messages.

The example in AAA > Accounting — An example of an internal search interface on page 400 shows the **AAA** > **Accounting** page but all the search interfaces listed under Configuration changes, Alerts and notifications, and Dashboard statistics and reports have similar features and look and feel.



Basic Settings AAA Settings Croup Management Local Users Access Control	ବ୍			Jump to		Scale: week 💌
Accounting Policies Log	G					35
Reports		29 30 31 32 33 34 2017-05	35 36 37 38 39 40 41 3 2017-09 20	42 43 44 45 46 47 48 49 50 51 52 17-10 2017-11 2017-12	o1 02 03 04 05 06 07 08 09 10 11 2018-01 2018-02 2018-	12 13 14 -03 2018-04
User menu				Export as CSV Filter Clear all f	ilters	p===
Private keystore	Selected:	2017-11-27 00:00:00 - 2017	-12-03 23:59:59 (69 results)		Customize co	olumns 15 🔳 per page
Change password		Timestamp 😢	Author 🙁	Page 🙁	Field name 🙁	New value
Preferences						
Logout	00	↓ ¹ ₉	99 🗖 🖉		55 🗖 🖉	99 🗖 🖉
Custom monitor	1	2017-11-27 08:56:25	admin@10.30.255.70	Basic Settings/System	Activate Firmware (core)	5.0-master+20171124T14112
System monitor	2	2017-11-27 08:56:29	admin@10.30.255.70	Basic Settings/System	Activate Firmware (boot)	5.0-master+20171124T14112
Remaining time: 09:49	0 3	2017-11-27 12:48:36	admin@10.30.255.70	Basic Settings/System	Activate Firmware (boot)	5.0-facelift+20171127T11080
Modules:	0 4	2017-11-27 12:48:39	admin@10.30.255.70	Basic Settings/System	Activate Firmware (core)	5.0-facelift+20171127T11080
Active _	O O 5	2017-11-27 12:50:27	admin@10.30.255.70	AAA/Settings	Aaa -> Settings -> Password_check -:	1511783426
Hosts: 3 Senders: 2	O O 6	2017-11-27 12:50:27	admin@10.30.255.70	AAA/Settings	Aaa -> Settings -> Password_check -:	disabled
Load 1: 0.00 Load 15: 0.00	0 7	2017-11-27 12:51:53	admin@10.30.255.70	AAA/Local Users	Aaa -> Usersgroups -> Users -> User	New element added
CPU MemDisk Swap	008	2017-11-27 12:51:53	admin@10.30.255.70	AAA/Local Users	Aaa -> Usersgroups -> Users -> User -	balabit
	009	2017-11-27 12:51:53	admin@10.30.255.70	AAA/Local Users	Aaa -> Usersgroups -> Users -> User -	[hidden]
	O O 10	2017-11-27 12:51:53	admin@10.30.255.70	AAA/Local Users	Aaa -> Usersgroups -> Users -> User -	auth-write, basic-write, ch
50%	O O 11	2017-11-27 12:52:47	admin@10.30.255.70	Basic Settings/System	License Upload	8080ca30-7eb0-ecb0-4130
	O O 12	2017-11-27 12:53:21	admin@10.30.255.70	AAA/Local Users	Aaa -> Usersgroups -> Users -> User ([hidden]
0% L L L	13	2017-11-28 09:18:34	admin@10.30.255.62	Reports/Configuration	Reporting -> Reports	New element added
170 2170 4170 U70	1 4	2017-11-28 09:18:34	admin@10.30.255.62	Reports/Configuration		Configuration changes
	O O 15	2017-11-28 09:18:34	admin@10.30.255.62	Reports/Configuration		configuration_changes_cl

Figure 230: AAA > Accounting — An example of an internal search interface

The bars display the number of log messages in the selected interval. Use the \bigcirc and \bigcirc icons to zoom, and the arrows to display the previous or the next intervals. To explicitly select a date, select **Jump to** and set the date in the calendar. You can change the length of the displayed interval with the **Scale** option.

Hovering the mouse above a bar displays the number of entries and the start and end date of the period that the bar represents. Click a bar to display the entries of that period in the table. Use Shift+Click to select multiple bars.

If data is too long to fit on one line, it is automatically wrapped and only the first line is

displayed. To expand a row, click 💁. To shrink the row back to its original size, click 📼. To expand/shrink all rows, click the respective button on the header of the table. The rows can also be expanded/shrunk by double-clicking on the respective row.

Filtering

The tables can be filtered for any parameter, or a combination of parameters. To filter the list, enter the filter expression in the input field of the appropriate column, and press **Enter**, or click on an entry in the table.

NOTE: When you use filters, the bars display the statistics of the filtered results.

Filtering also displays partial matches. For example, filtering the **Author** column on the **AAA** > **Accounting** page for and displays all changes performed by users whose username contains the adm string.



You can use the **5** (**Search exact match**) icon to perform an exact search, and the **(Invert filter**) icon for inverse filtering ("does not include"). To clear filters from a column, click **(**.

To restore the original table, click **Clear all filters**.

Exporting the results

To save the table of search results as a file, click **Export as CSV**. This saves the table as a text file containing comma-separated values. Note that if an error occurs when exporting the data, the exported CSV file will include a line (usually as the last line of the file) starting with a zero and the details of the problem, for example, 0;description_of_the_error.

A CAUTION:

Do not use Export all to CSV to export large amounts of data, as exporting data can be very slow, especially if the system is under heavy load. If you regularly need a large portion of your data in plain text format, consider using the syslog-ng Store Box(SSB) RPC API (for details, see *The SSB RPC API* in the *Administration Guide*), or sharing the log files on the network and processing them with external tools (for details, see *Accessing log files across the network* in the *Administration Guide*).

Customizing columns of the internal search interfaces

The following describes how to customize the data displayed on the interface.

To customize the data displayed on the interface

- 1. Navigate to the database you want to browse, for example, **AAA** > **Accounting**.
- 2. Click **Customize Columns**. A pop-up window containing the list of visible and available columns appears.



		Cus	stomize columns		
	Visible colur	nns:		Available columns:	
	Name	Freeze		Old value	
	Timestamp			Swap	
	Author				
	Page				
	Field name				
	New value				
	Message				
\bigcirc			< Add		
			Remove >>		
	Press CTRL to select	more		OK Cancel	

Figure 231: AAA > Accounting > Customize Columns — Customizing columns of the search interfaces

- 3. The displayed parameters are listed in the **Visible columns** field. All other available parameters are listed in the **Available columns** field.
 - To add parameters to the **Visible columns** field, select the desired parameter (s) and click **Add**.
 - To remove parameters from the **Visible columns** field, select the desired parameter(s) and click **Remove**.
 - To freeze columns (to make them permanently visible, even when scrolling horizontally), enable the **Freeze** option next to the desired parameter.

NOTE: To select multiple parameters, press **Ctrl** while clicking the items.

4. Click **OK**. The selected information appears.

Changelogs of SSB

The syslog-ng Store Box(SSB) appliance automatically records the activity of its users and administrators. These activities are displayed at **AAA** > **Accounting**. The following information is available:





Figure 232: AAA > Accounting — Displaying configuration changes

- **Timestamp**: The date when the modification was committed in YEAR-MONTH-DAY HOUR:MINUTE:SECOND format.
- Author: The SSB user who performed the modification.
- **Page**: The main menu item that was modified (for example, Basic Settings > Management).
- Field name: The name of the field on the page that was modified.
- New value: The new value of the field after the modification.
- Description: The changelog entered by the SSB administrator. Changelogs are available only if the AAA > Settings > Require commit log option was enabled at the time of the change.
- Old value: The original value of the field.
- **Swap**: Indicates if the order of objects was modified on the page (for example the order of two policies in the list).

For details on how to navigate around the user interface and interact with features such as filtering and exporting results, and customizing what data is displayed, see Using the internal search interfaces on page 399.



Configuration changes of syslog-ng peers

Peers running syslog-ng Premium Edition 3.0-6.0.x automatically send a notification to syslog-ng Store Box (SSB) when their configuration has changed since the last configuration reload or restart. Peers running syslog-ng Premium Edition version 7.0.x do not send such notifications. These log messages are available at **Search** > **Peer Configuration Change**. The log messages do not contain the actual modification, only indicate that the configuration was modified. The following information is available:

- **Timestamp**: The time stamp received in the message the time when the log message was created in YEAR-MONTH-DAY HOUR:MINUTE:SECOND format.
- **Hostname**: The hostname or IP address of the client whose configuration has been changed.
- **Version**: The version number of the syslog-ng application that sent the message.
- **Sender address**: The IP address of the client or relay that sent the message directly to SSB.
- Signature: The signature of the syslog-ng client.
- Fingerprint: The SHA-1 hash of the new configuration file.

For details on how to navigate around the user interface and interact with features such as filtering and exporting results, and customizing what data is displayed, see Using the internal search interfaces on page 399.

Log message alerts

When using the pattern database, syslog-ng Store Box(SSB) raises alerts for messages that are classified as Violation. The history of these alerts is available at **Search** > **Alerts**. The following information is available about the alerts:



Figure 233: Search > Log Alerts — Displaying alert messages



- **Timestamp**: The date of the alert in YEAR-MONTH-DAY HOUR:MINUTE:SECOND format.
- Sender address: The IP address of the client or relay that sent the message directly to SSB.
- Hostname: The hostname or IP address of the client that sent the message.
- **Program**: The application that generated the message.
- Message: The content of the message.
- **Rule ID**: The ID of the classification rule in the pattern database that matched the message. For details, see Classifying messages with pattern databases on page 414.
- **Rule description**: The description of the classification rule that matched the message. For details, see Classifying messages with pattern databases on page 414.

For details on how to navigate around the user interface and interact with features such as filtering and exporting results, and customizing what data is displayed, see Using the internal search interfaces on page 399.

Notifications on archiving and backups

Notifications and error messages of the archiving, cleanup and backup procedures are available at **Search** > **Archive & Cleanup**. The following information is available:

Figure 234: Search > Archive & Cleanup — Displaying archiving and backup notifications



- **Timestamp**: The date of the message in YEAR-MONTH-DAY HOUR:MINUTE:SECOND format.
- **Logspace**: The name of the archived or backed up logspace.
- **Directory name**: The name of the folder where the archives and backups are located. A new folder is created each day, using the current date as the folder name.
- **Policy**: The name of the archive or backup policy used.
- Archive target: The address of the remote server used in the policy.



• **Manual archiving**: Indicates if the archiving or backup process was started manually.

For details on how to navigate around the user interface and interact with features such as filtering and exporting results, and customizing what data is displayed, see Using the internal search interfaces on page 399.

Status history and statistics

The syslog-ng Store Box (SSB) appliance displays various statistics and the status history of system data and performance on the dashboard at **Basic Settings** > **Dashboard**. The dashboard is essentially an extension of the system monitor: the system monitor displays only the current values, while the dashboard creates graphs and statistics of the system parameters.

The dashboard consists of different modules. Every module displays the history of a system parameter for the current day. To display the graph for a longer period (last week, last month, or last year), select the **Week**, **Month**, or **Year** options, respectively. Hovering the mouse over a module enlarges the graph and displays the color code used on the graph.

To display the statistics of a module as a table for the selected period, click on the graph.





Figure 235: Basic Settings > Dashboard — The dashboard

The following modules are displayed on the dashboard of SSB:

A CAUTION:

Statistics about syslog-ng and logspace sizes are not backed up. As a result, following a data restore, the Basic Settings > Dashboard page will not show any syslog-ng and logspace statistics about the period before the backup.

- **syslog-ng**: syslog-ng statistics about the received, processed, and dropped messages. See also Displaying custom syslog-ng statistics on page 408.
- Connected syslog peers: A list of hosts that actively send messages to SSB. Note that these values are updated periodically based on the Sampling interval set on page Log > Options > Dashboard Statistics. For details, see Displaying custom syslog-ng statistics on page 408.



- **syslog-ng statistics**: The rate of incoming messages in messages/second. Note that the values displayed are average values calculated for the last 15 minutes.
- **Logspaces**: The size of the logspaces. Note that these values are updated only every ten minutes.
- Memory: The memory used by the system.
- **Disk**: Filesystem usage for the different partitions.
- CPU: CPU usage.
- Network connections: The number of network connections.
- External interface: Traffic on the external interface.
- Management interface: Traffic on the management interface.
- Load average: Average load of the system.
- **Processes**: The number of running processes.

For details about setting the statistics collection options, see Statistics collection options on page 408.

Displaying custom syslog-ng statistics

The following describes how to display statistics of a specific source, destination, or host.

To display statistics of a specific source, destination, or host

- 1. Navigate to **Basic Settings** > **Dashboard** > **syslog-ng statistics**.
- To display the statistics of a particular source, select source from the Search in field, and enter the name of the source into the Search field. Source names all start with the s character.
 - To display the statistics of a particular destination, select destination from the **Search in** field, and enter the name of the destination into the **Search** field. Destination names all start with the d character.
 - To display the statistics of a particular host, select src.host from the **Search** in field, and enter the hostname or IP address of the host into the **Search** field.
- 3. Select the time period to display from the **Select resolution** field.
- 4. Click View graph.

Statistics collection options

To control the quantity and quality of the statistics collected to the **Dashboard**, set the statistics collection options.

Navigate to Log > Options > Dashboard statistics.

Time-based statistics: The default setting is Enabled.



- **Cleanup if unchanged for**: Statistics unchanged (not present in syslog-ng statistics output anymore) for this number of days will be cleaned up from the system. Enter 0 here to keep them forever. To start the cleanup process immediately, click **Cleanup now**.
- Enable statistics for: The default setting is that all checkboxes are enabled. This
 allows you to select which options to collect statistics for. To display the collected
 statistics for an option, navigate to Basic Settings > Dashboard > Syslog-ng
 statistics, select Time-based statistics and select the desired option.

NOTE: When disabling an option, the data will only be deleted after the first cleanup. Until then, the data already collected is still accessible on the dashboard.

Top/Least statistics: The default setting is **Enabled** and all checkboxes are enabled. This allows you to select which options to collect statistics for. To display the collected statistics for an option, navigate to **Basic Settings** > **Dashboard** > **Syslog-ng statistics**, select **Top/Least statistics** and select the desired option.

Maximum number of statistics to process: Enter the number of statistics files to keep on the system. Enter **0** here to store unlimited number of statistics files. Statistics over this limit will be dropped, and SSB sends an error message containing the number of entries dropped and the first dropped entry. This setting needs to be increased only if you have more than 10000 hosts.

Sampling interval: Select the sampling interval for the statistics here. A more frequent sampling interval results in more precise graphs at the cost of heavier system load. The default setting is 5 minutes. The possible parameters are 5 minutes, 10 minutes, 30 minutes, 60 minutes, 2 hours, 4 hours, 8 hours, 1 day.

A CAUTION:

Hazard of data loss When changing the Sampling interval, the already existing statistics are not converted to the new sampling rate, but are deleted.

To clear all statistics, click **Clear all statistics**. It is advised to clear statistics if you have changed the number of the statistics files to keep, or if you have disabled the time-based statistics collection.

Reports

The syslog-ng Store Box (SSB) appliance periodically creates reports on the activity of the administrators, the system-health information of SSB, as well as the processed traffic. These reports are available in PDF format by selecting **Reports** > **Generated reports** from the Main menu. The reports are also sent to the email address set at **Basic Settings** > **Management** > **Mail settings** > **Send reports to**, unless specified otherwise in the configuration of the report.

To access the reports from the SSB web interface, the user must have the appropriate privileges.

NOTE: If the **Basic Settings** > **Management** > **Mail settings** > **Send reports to** address is not set, the report is sent to the SSB administrator's email address.





Figure 236: Reports > Generated reports — Browsing reports

Reports are generated as follows:

- Daily reports are generated every day at 00:01.
- Weekly reports are generated every week on Monday at 00:01.
- Monthly reports are generated on the first day of every month at 00:01.

TIP: Use the time bar to find reports that apply a particular period. If you select a period (for example, click on a bar), only those reports will be displayed that contain information about the selected period.

The following information is available about the reports:

- **Download**: A link to download the report.
- Name: The name of the report.
- **Interval**: The length of the reported period, for example, week, month, and so on.
- **Report from**: The start of the reported interval.
- **Report to**: The end of the reported interval.
- Generate time: The date when the report was created.

TIP: To create a report for the current day, select **Generate reports for today**. The report will contain data for the 00:00 - current time interval. If artificial ignorance (for details, see Classifying messages with pattern databases on page 414) is enabled, an artificial ignorance report is created as well.

For details on how to navigate around the user interface and interact with features such as filtering and exporting results, and customizing what data is displayed, see Using the internal search interfaces on page 399.

Contents of the default reports

The default report of the syslog-ng Store Box(SSB) appliance (called System) is available in Adobe Portable Document Format (PDF), and contains the following information for the given period:



- **Configuration changes**: Lists the number of SSB configuration changes per page and per user. The frequency of the configuration changes is also displayed on a chart.
- **Peer configuration**: Lists the number of times the configuration of a syslog-ng client was changed per client, as well as the version number of the syslog-ng application running on the client (if this information is available).
- **Alerts**: Various statistics about the alerts received from classifying messages using the pattern database (if pattern databases have been uploaded to SSB).
- **syslog-ng traffic statistics**: Displays the rate of incoming, forwarded, stored, and dropped messages in messages/second.
- **System health information**: Displays information about the filesystem and network use of SSB, as well as the average load.

Generating partial reports

The following describes how to generate a report manually for a period that has not been already covered in an automatic report.

To generate a report manually for a period that has not been already covered in an automatic report

- Log in to the syslog-ng Store Box(SSB) web interface, and navigate to Reports > Configuration.
- 2. Select the report you want to generate.
- To create a report from the last daily report until the present time, click
 Generate partial daily report. For example, if you click this button at 16:30, the report will include the period from 00:01 to 16:30.
 - To create a report from the last weekly report until the present time, click
 Generate partial weekly report. For example, if you click this button on
 Wednesday at 16:30, the report will include the period from Monday 00:01 to
 Wednesday 16:30.
 - To create a report from the last monthly report until the present time, click **Generate partial monthly report**. For example, if you click this button at 16:30 on 13 December, the report will include the period from 00:01 on 01 December to 16:30 on 13 December.

The report will be automatically added in the list of reports (**Reports** > **Generated reports**), and also sent in an email to the regular recipients of the report.

4. Click Commit

Configuring custom reports

The following describes how to configure syslog-ng Store Box(SSB) to create custom reports. Make sure that the user account has read & write/perform access to the **use static subchapters** privilege.



To configure SSB to create custom reports

1. Log in to the SSB web interface, and navigate to **Reports** > **Configuration**.

Basic Settings			Commit
Policies	System		₽ * 8)
Log Search	myreport		* 8
Reports	Generate partial daily report Generate part	ial weekly report Generate partial monthly report	
Generated reports	Table of contents:		
User menu Private keystore Change password		Configuration changes - Special events Peer configuration - Current peers Alerts - Alerts by hosts in time Alerts - Alerts by programs	0
Preferences	Add Chapter Rename Chapter Add	d Subchapter Remove	
Logout	Generate this report every:		
System monitor Time: 2017-11-28 09:15 Remaining time: 06:38 Locked: admin@10.30.255.62		፼ Day □ Week □ Month	
syslog-ng: Running	Reports are accessible by the following groups:		
Active Hosts: 3 Senders: 3 Load 1: 0.00 Load 15: 0.00		report O	
CPU MemDisk Swap	Send reports in e-mail:	ß	
50%	Recipient:	 Default (in Mail Settings) O Custom address 	
0%			O

Figure 237: Reports > Configuration — Configuring custom reports

- 2. Click ¹ and enter a name for the custom report.
- Reports are organized into chapters and subchapters. To add a new chapter, go to Table of contents, click Add Chapter, enter a name for the chapter, then click OK. Repeat this step to create further chapters if needed.
- 4. Click **Add Subchapter** to add various reports and statistics to the chapter. The available reports will be displayed in a pop-up window. The reports created from custom statistics are listed at the end.
- 5. Use the arrows to change the order of the subchapters if needed.
- To specify how often SSB should create the report, select the relevant Generate this report every (Day, Week, Month) option. Weekly reports are created on Mondays, while monthly reports on the first day of the month. You can select multiple options simultaneously.

If you want to generate the report only manually, leave this field empty.

7. By default, members of the search group can access the custom reports via the SSB web interface. To change this, enter the name of a different group into the **Reports**

are accessible by the following groups field, or click (Add row) to grant access to other groups.



NOTE: The members of the listed groups will be able to access only these custom reports, even if their groups do not have read access to the **Reporting** > **Reports** page. However, SSB will list only the reports to which their group has access.

 By default, SSB sends out the reports in email to the address set in the Basic Settings > Management > Mail settings > Send reports to field.

NOTE: If this address is not set, the report is sent to the SSB administrator's email address.

- To disable email sending, clear the Send reports in email option.
- To email the reports to a different address, select Recipient > Custom address, and enter the email address where the reports should be sent. Click
 to list multiple email addresses if needed.
- 9. Click Commit



Classifying messages with pattern databases

Using the pattern database allows you to classify messages into various categories, receive alerts on certain messages, and to collect unknown messages using artificial ignorance.

Figure	238:	Log	>	Pattern	Database —	Pattern	database	

Basic Settings	Database		ب ر
AAA			
Policies	Publication date:	2009-11-26 (Version 3)	
Log	Rulesets/rules:	0/0	
Sources	Empty Export		
Logspaces			
Filtered Logspaces	Upload database:	Browse No file selected.	
Remote Logspaces			
Multiple Logspaces	Search		, 1
Destinations	Dulantana		
Paths	Ruleset name:	Show	
Parsers	Match for log message:		
Options	Dragrama		
Pattern Database	Program:		
Search	Message:		
Reports	Search		
	Create new ruleset		

NOTE: SSB always classifies messages, but uses the results only if you specifically enable the relevant options in Log > Options.



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Figure 239: Log > Options — Enabling artificial ignorance and patternmatching alerts

Basic Settings				Commit
Policies	Options			<u>د</u> م
Log Sources	TLS settings			2
Logspaces Filtered Logspaces	SNMP source	2		
Multiple Logspaces	🗹 Alerting			*
Destinations Paths Parsers	Rate limit: Alert email:	10	alerts/minute	
Options Pattern Database	🗆 Artificial ignorance	2		*
Searcn Reports	Database retention: Report email:	7	days	
User menu Private keystore	Name resolving			2
Change password Preferences	🕑 Dashboard statisti	cs		2 ⁷
Logout	Message rate alerting	statistics		2

- To receive alerts on messages classified as Violation, navigate to Log > Options and enable the Alerts option.
- To receive reports on messages not included in the pattern database, navigate to Log > Options and enable the Artificial ignorance option.

The structure of the pattern database

The pattern database is organized as follows:



Figure 240: The structure of the pattern database **Pattern database**



- The pattern database consists of rulesets. A ruleset consists of a Program Pattern and a set of rules: the rules of a ruleset are applied to log messages if the name of the application that sent the message matches the Program Pattern of the ruleset. The name of the application (the content of the \${PROGRAM} macro) is compared to the Program Patterns of the available rulesets, and then the rules of the matching rulesets are applied to the message.
- The Program Pattern can be a string that specifies the name of the appliation or the beginning of its name (for example, to match for sendmail, the program pattern can be sendmail, or just send), and the Program Pattern can contain pattern parsers. Note that pattern parsers are completely independent from the syslog-ng parsers used to segment messages. Additionally, every rule has a unique identifier: if a message matches a rule, the identifier of the rule is stored together with the message.
- Rules consist of a message pattern and a class. The Message Pattern is similar to the Program Pattern, but is applied to the message part of the log message (the content of the \${MESSAGE} macro). If a message pattern matches the message, the class of the rule is assigned to the message (for example, Security, Violation, and so on).
- Rules can also contain additional information about the matching messages, such as the description of the rule, an URL, name-value pairs, or free-form tags. This information is displayed by the syslog-ng Store Box(SSB) appliance in the email alerts (if alerts are requested for the rule), and are also displayed on the search interface.
- Patterns can consist of literals (keywords, or rather, keycharacters) and pattern parsers.

NOTE: If the \${PROGRAM} part of a message is empty, rules with an empty Program Pattern are used to classify the message.



If the same Program Pattern is used in multiple rulesets, the rules of these rulesets are merged, and every rule is used to classify the message. Note that message patterns must be unique within the merged rulesets, but the currently only one ruleset is checked for uniqueness.

How pattern matching works

This section describes how patterns work. This information applies to program patterns and message patterns alike, even though message patterns are used to illustrate the procedure.

Figure 241: Applying patterns

A sample log message:



Patterns can consist of literals (keywords, or rather, keycharacters) and pattern parsers. Pattern parsers attempt to parse a sequence of characters according to certain rules.

NOTE: Wildcards and regular expressions cannot be used in patterns. The @ character must be escaped, that is, to match for this character, you have to write @@ in your pattern. This is required because pattern parsers of syslog-ng are enclosed between @ characters.

When a new message arrives, syslog-ng attempts to classify it using the pattern database. The available patterns are organized alphabetically into a tree, and syslog-ng inspects the message character-by-character, starting from the beginning. This approach ensures that only a small subset of the rules must be evaluated at any given step, resulting in high processing speed. Note that the speed of classifying messages is practically independent from the total number of rules.

For example, if the message begins with the Apple string, only patterns beginning with the character A are considered. In the next step, syslog-ng selects the patterns that start with Ap, and so on, until there is no more specific pattern left.

Note that literal matches take precedence over pattern parser matches: if at a step there is a pattern that matches the next character with a literal, and another pattern that would match it with a parser, the pattern with the literal match is selected. Using the previous example, if at the third step there is the literal pattern Apport and a pattern parser Ap@STRING@, the Apport pattern is matched. If the literal does not match the incoming string (foe example, Apple), syslog-ng attempts to match the pattern with the parser. However, if there are two or more parsers on the same level, only the first one will be applied, even if it does not perfectly match the message.



If there are two parsers at the same level (for example, Ap@STRING@ and Ap@QSTRING@), it is random which pattern is applied (technically, the one that is loaded first). However, if the selected parser cannot parse at least one character of the message, the other parser is used. But having two different parsers at the same level is extremely rare, so the impact of this limitation is much less than it appears.

Searching for rulesets

To display the rules of a ruleset, enter the name of the ruleset into the **Search** > **Ruleset name** field, and click **Show**. If you do not know the name of the ruleset, type the beginning letter(s) of the name, and the names of the matching rulesets will be displayed. If you are looking for a specific rule, enter a search term into the **Program** or **Message** field and select **Search**. The rulesets that contain matching rules will be displayed.

NOTE: Rulesets containing large number of rules may not display correctly.



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earch						, , , , , , , , , , , , , , , , , , ,
Ruleset name:	hddtemp	Show				
Match for log messag	e:					
Program:						
Message:						
Search						
Create new ruleset						
ddtemp						,
Name:	hddtemp					
URL:						
Program pattern:	hddtemp					
Description:						
Rules:						
	1	Pattern		Clas	s	
/dev@0STBING::/:@	aostring:: :a anumber	2@		System	· •	
			•		×* .	
			Ŭ			
/dev/sg@NUMBER::@	:@QSTRING:: :@ drive	is sleeping	•	System		
			li.		· · · ·	
			0			
/dev/00STRING++++6	OSTRING drive i	s sleeping		System	• •	
/dev@qs1KING.:/:@	GOSIKING.: .@ dilve i	.s steeping	•		2 ⁸	
			111			
			0			
/dev/sg@NUMBER::@	:@QSTRING:: :@ @NUMBE	R::@	0	System	J 0	
/dev/sg@NUMBER::@	:@QSTRING:: :@ @NUMBE	R::@	•	System	⊻ <mark>●</mark>	

Figure 242: Log > Pattern Database > Search > Ruleset name — Searching rules

Creating new rulesets and rules

The following procedure describes how to create a new ruleset and new rules.



To create a new ruleset and new rules

1. Select Log > Pattern Database > Create new ruleset.

TIP: If you search for a ruleset that does not exist, syslog-ng Store Box (SSB) lets you create a new ruleset with the name you were searching for.

2. Enter a name for the ruleset into the **Name** field.

Figure 243: Log > Pattern Database > Create new ruleset — Creating pattern database rulesets

lew Ruleset				
Name:	New Ruleset			
URL:				
Program pattern:	myapplication			
Description:			<i>R</i>	
Rules:				
	Pattern		Class	
User @string:username	@ successfully logged in	•	System	×
		0		
Description:				
URL:				
Tags:	login	0		
Rule ID:				
Values:	Name username eventtype	Value Susername login	•	

- 3. Enter the name of the application or a pattern that matches the applications into the **Program pattern** field. For details, see Using pattern parsers on page 422.
- 4. (Optional) Add a description to the ruleset.



- 5. Add rules to the class.
 - a. Click 🔮 in the **Rules** section.
 - b. Enter the beginning of the log message or a pattern that matches the log message into the **Pattern** field. For details, see Using pattern parsers on page 422.

NOTE: Only messages sent by applications matching the **Program pattern** will be affected by this pattern.

c. Select the type of the message from the **Class** field. This class will be assigned to messages matching the pattern of this rule. The following classes are available: Violation, Security, and System.

If alerting is enabled at **Log** > **Options** > **Alerting**, SSB automatically sends an alert if a message is classified as Violation.

d. (Optional) Add a description, custom tags, and name-value pairs to the rule.

NOTE: The values of name-value pairs can contain macros in the \${macroname} format. For details on pattern databases and macros, see The syslog-ng Premium Edition Administration Guide.

- 6. Repeat the previous step to add more rules.
- 7. To apply your changes, click **Commit**.

Exporting databases and rulesets

To export the entire pattern database, navigate to **Log** > **Pattern Database** and select **Export**.

To export a ruleset, enter the name of the ruleset into the **Search** > **Ruleset name** field, click **Show**, and select **Export ruleset**. If you do not know the name of the ruleset, enter a search term into the **Program** or **Message** field and select **Search**. The rulesets that contain matching rules will appear.

Importing pattern databases

You can upload official databases distributed by One Identity or pattern databases that you have exported from syslog-ng Store Box (SSB).

To import a ruleset

- 1. Navigate to Log > Pattern Database.
- 2. Select Browse.
- 3. Locate the database file to upload, then click **Upload**.

NOTE: Imported rules are effective immediately after the upload is finished.



If you have modified a rule that was originally part of an official database, then the update will not modify this rule.

Using pattern parsers

Pattern parsers attempt to parse a part of the message using rules specific to the type of the parser. Parsers are enclosed between @ characters. The syntax of parsers is the following:

- an opening @ character,
- the type of the parser written in capitals,
- optionally a name,
- parameters of the parser, if any, and
- a closing @ character.

Example: Pattern parser syntax
A simple parser:
@STRING@
A named parser:
<pre>@STRING:myparser_name@</pre>
A named parser with a parameter:
<pre>@STRING:myparser_name:*@</pre>
A parser with a parameter, but without a name:
@STRING::*@

The following parsers are available:

- @ANYSTRING@: Parses everything to the end of the message. You can use it to collect everything that is not parsed specifically to a single macro. In that sense its behavior is similar to the greedy() option of the CSV parser.
- @DOUBLE@: An obsolete alias of the @FLOAT@ parser.
- @ESTRING@: This parser has a required parameter that acts as the stopcharacter: the parser parses everything until it find the stopcharacter. For example to stop by the next " (double quote) character, use **@ESTRING::"@**. As of syslog-ng 3.1, it is



possible to specify a stopstring instead of a single character, for example @ESTRING::stop_here.@.

- @FLOAT@: A floating-point number that may contain a dot (.) character. (Up to syslog-ng 3.1, the name of this parser was @DOUBLE@.)
- @IPv4@: Parses an IPv4 IP address (numbers separated with a maximum of 3 dots).
- @IPv6@: Parses any valid IPv6 IP address.
- @IPvANY@: Parses any IP address.
- @NUMBER@: A sequence of decimal (0-9) numbers (for example 1, 0687, and so on). Note that if the number starts with the 0x characters, it is parsed as a hexadecimal number, but only if at least one valid character follows 0x.
- @QSTRING@: Parse a string between the quote characters specified as parameter. Note that the quote character can be different at the beginning and the end of the quote, for example: @QSTRING::"@ parses everything between two quotation marks ("), while @QSTRING:<>@ parses from an opening bracket to the closing bracket.
- @STRING@: A sequence of alphanumeric characters (0-9, A-z), not including any whitespace. Optionally, other accepted characters can be listed as parameters (for example to parse a complete sentence, add the whitespace as parameter, like:
 @STRING:: @). Note that the @ character cannot be a parameter, nor can line-breaks or tabs.

Patterns and literals can be mixed together. For example, to parse a message that begins with the Host: string followed by an IP address (for example Host: 192.168.1.1), the following pattern can be used: Host:@IPv4@.

NOTE: Note that using parsers is a CPU-intensive operation. Use the ESTRING and QSTRING parsers whenever possible, as these can be processed much faster than the other parsers.

Example: Using the STRING and ESTRING parsers

For example, if the message is user=joe96 group=somegroup, @STRING:mytext:@ parses only to the first non-alphanumeric character (=), parsing only user. @STRING:mytext:=@ parses the equation mark as well, and proceeds to the next nonalphanumeric character (the whitespace), resulting in user=joe96 being parsed. @STRING:mytext:= @ will parse the whitespace as well, and proceed to the next nonalphanumeric non-equation mark non-whitespace character, resulting in user=joe96 group=somegroup.

Of course, usually it is better to parse the different values separately, like this: "user=@STRING:user@ group=@STRING:group@".

If the username or the group may contain non-alphanumeric characters, you can either include these in the second parameter of the parser (as shown at the beginning of this example), or use an ESTRING parser to parse the message till the next whitespace: "user=@ESTRING:user: @group=@ESTRING:group: @".



Example: Patterns for multiline messages

Patterns can be created for multiline log messages. For example, the following pattern will find the multiline message where a line ends with first and the next line starts with second:

first second

Using parser results in filters and templates

The results of message classification and parsing can be used in custom filters and file and database templates as well. There are two built-in macros in syslog-ng Store Box (SSB) that allow you to use the results of the classification: the .classifier.class macro contains the class assigned to the message (for example violation, security, or unknown), while the .classifier.rule_id macro contains the identifier of the message pattern that matched the message.

NOTE: ID of the message pattern is automatically inserted into the template if the messages are forwarded to an SQL database.

The following procedure describes how to use these macros as filters in a log path.

To use macros as filters in a log path

- 1. Navigate to **Log** > **Paths** and select the log path to use.
- To filter on a specific message class, select Add filter > classifier_class, select
 then select the class to match (for example Violation) from the classifier_ class field.



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Basic Settings AAA Policies	Enabled	Source		Message processing		Destination		Final	Flow	Commit
Log Sources Logspaces Filtered Logspaces	✓ enabled	local internal	• • •	Add filter: Choose filter Custom filter: [not set] Parser: Choose a parser		local	• •	🕑 final	☐ flow-control	0 0 0 2
Remote Logspaces Multiple Logspaces Destinations Paths Parsers Options Pattern Database Search	✓ enabled	legacy tcp tls snmp tcp_legacy		Add filter: Choose filter Custom filter: [not set] Parser: Choose a parser		center	• •	☑ final	flow-control	
Reports User menu Private keystore Change password Preferences Logout		[all] O		classifier_class: is Violation Add filter: Choose filter Vo Custom filter: [not set] Parser: Choose a parser V	.0	[none - omitted] O		🗌 final	☐ flow-control	02

Figure 244: Log > Paths — Filtering messages based on the classification

3. To filter on messages matching a specific classification rule, Add filter > classifier_ rule_id, select , then enter the unique identifier of the rule (for example e1e9c0d8-13bb-11de-8293-000c2922ed0a) into the classifier_rule_id field.

NOTE: To filter messages based on other classification data like tags, you have to use Custom filters. For details, see Filtering messages on page 347.

4. Click Commit

Using the values of pattern parsers in filters and templates

Similarly to Using parser results in filters and templates on page 424, the results of pattern parsers can be used as well. To accomplish this, you have to add a name to the parser, and then you can use this name as a macro that refers to the parsed value of the message.

For example, you want to parse messages of an application that look like "Transaction: <type>.", where <type> is a string that has different values (for example refused, accepted, incomplete, and so on). To parse these messages, you can use the following pattern:

'Transaction: @ESTRING::.@'

Here the @ESTRING@ parser parses the message until the next full stop character. To use the results in a filter or a filename template, include a name in the parser of the pattern, for example:

'Transaction: @ESTRING:TRANSACTIONTYPE:.@'

After that, add a custom template to the logpath that uses this template. For example, to select every accepted transaction, use the following custom filter in the log path:



match("accepted" value("TRANSACTIONTYPE"));

NOTE: The above macros can be used in database columns and filename templates as well, if you create custom templates for the destination or logspace.



The SSB RPC API

The syslog-ng Store Box(SSB) appliance can be accessed using a Remote-Procedure Call Application Programming Interface (RPC API).

The SSB RPC API allows you to access and query SSB logspaces from remote applications. You can access the API using a RESTful protocol over HTTPS, meaning that you can use any programming language that has access to a RESTful HTTPS client to integrate SSB to your environment. Sample shell code snippets are provided in the API documentation.

Accessing SSB with the RPC API offers several advantages:

- Integration into custom applications and environments
- Flexible, dynamic search queries

SSB prevents brute force attacks when logging in. If you repeatedly try logging in to SSB using incorrect login details within a short period of time (10 times within 60 seconds), the source IP gets blocked for 5 minutes.

Requirements for using the RPC API

To access syslog-ng Store Box(SSB) using the RPC API, the following requirements must be met:

- The appliance can be accessed using a RESTful protocol over authenticated HTTPS connections.
- The user account used to access SSB via RPC must have Search privilege (which provides access to all logspaces), or must be a member of the groups listed in the Access Control option of the particular logspace. For details on managing user privileges, see Modifying group privileges.

RPC client requirements

The client application used to access syslog-ng Store Box(SSB) must meet the following criteria:

- Support RESTful web APIs over HTTPS
- Properly handle complex object types
- Include a JSON decoder for interpreting the results of search operations



The SSB RPC API

Documentation of the RPC API

The documentation of the syslog-ng Store Box(SSB) RPC API is available online from the following URL: https://<ip-address-of-SSB>/api/4/documentation. This documentation contains the detailed description of public calls, with examples. For a quickstart guide, see the *RPC API Quickstart Guide*.



Monitoring SSB

This section describes monitoring syslog-ng Store Box(SSB).

If you intend to monitor SSB, the general rules of monitoring an Ubuntu system apply.

Depending on your monitoring tool, check out the available SNMP templates related to your system, and use those to monitor the general parts of SSB.

A CAUTION:

Do not install any monitoring agent on the SSB appliance. Any alteration to the system is unsupported.

For details on receiving email alerts or SNMP traps on health- and system-related issues, see Configuring system monitoring on SSB on page 105.

For details on SNMP communities, see View node ID and community on page 104.

Monitoring SSB's disk

SNMP object:	HOST-RESOURCES-MIB::hrStorageTable
Community (v2c) /	Data and system
Context (v3)	

This section describes monitoring syslog-ng Store Box(SSB)'s disk usage. Disk usage is measured per mountpoint (that is, partition).

Data partition

Mountpoint	/mnt/firmware
Partition	data partition
Community	<community-of-extended-node> (Basic Settings > Monitoring > SNMP agent settings > Community)</community-of-extended-node>
Context	"" (empty string)

Free disk space that can be acquired by your main production system (for example, logspaces).

To make sure that you have the free disk space you are comfortable with, monitor the free disk space. This partition can fill up with for example the following:



- received logs
- generated reports
- collected statistics
- core dumps

If you cannot keep your free disk space in your comfortable interval (with scheduled cleanups) you probably need to purchase more SSB appliances. For assistance, contact our Support Team.

NOTE: If you have configured **Basic Settings** > **Management** > **Disk space fill up prevention**, be aware that SSB will stop receiving log after reaching the configured threshold. By default, clients are disconnected when disks are 90 percent full. For details, see Preventing disk space fill up on page 109.

For which systems and configurations is it applicable?	Applicable for all configurations and systems.
Value change frequency	The file system's available space is continuously decreasing, depending on logspaces, reports, statistics, and core files.
Related issues and issue indicators	The monitored values may indicate that the used storage space has reached the level configured under Basic Settings > Management > Disk space fill up prevention . In this case, archiving starts (if archiving is configured), and incoming logs are rejected.
	NOTE: If the disk fill up prevention level is reached too often and too soon, it indicates a serious issue.

A CAUTION:

Hazard of data loss If the used storage space of the file system under /mnt/firmware exceeds the allowed rate configured under Basic Settings > Management > Disk space fill up prevention, SSB will stop receiving log messages. To avoid data loss, archive your logs or store them in some other way (for example, forward your log messages to different logstores). Alternatively, reconsider your configuration settings, upgrading the capacity of your SSB appliance, or purchasing more SSB appliances.

Solution:

- Consider upgrading the capacity of your SSB appliance or purchasing more SSB appliances (for more information, see Hardware specifications or contact our Sales Team).
- Reconsider your configuration settings.
- Archive your logs from your logspaces to clean up logstores on your SSB appliance.



System partition

Mountpoint	/initrd/mnt
Partition	system partition (if SSB is in HA mode, the system firmware partition of both nodes)
Community	<id-of-the-node></id-of-the-node>
Context	<id-of-the-node></id-of-the-node>

The space on this mountpoint is required only by the system. Generally, this is independent from how you use SSB. The only important thing here to have some free space on the mountpoint.

Make sure that you have some free space on this mountpoint. As a recommended threshold, set a trigger to 80% in your monitoring system. If there is only about 20% free space left on this mountpoint, contact our Support Team.

NOTE: Monitoring the size of specific logspaces is not possible this way. If you are interested in the size of a specific logspace, you can configure a size limit alert for that logspace on the SSB web interface. For details on configuring a disk size alert for a specific logspace, see Creating logstores on page 244.

For which systems and configurations is it applicable?	Applicable for all configurations and systems.
Value change frequency	The available storage space is not supposed to decrease signi- ficantly.
Related issues and issue indicators	The monitored values may indicate that the system is out of storage space, or that the available storage space is running very low.

A CAUTION:

Hazard of data loss If the used storage space of the file system under /mnt/firmware exceeds the allowed rate configured under Basic Settings > Management > Disk space fill up prevention, SSB will stop receiving log messages. To avoid data loss, archive your logs or store them in some other way (for example, forward your log messages to different logstores). Alternatively, reconsider your configuration settings, upgrading the capacity of your SSB appliance, or purchasing more SSB appliances.

Solution:

If you encounter an issue related to the file system under /initrd/mnt, contact our Support Team.



Monitoring SSB's memory

Swap usage

SNMP object:	UCD-SNMP-MIB::memTotalSwapUCD-SNMP-MIB::memAvailSwap
Community (v2c) /	Data and system
Context (v3)	

The syslog-ng Store Box(SSB) appliance is using swap (except on Azure) as part of its normal operation.

You can receive swap usage alerts by configuring an alert on **Basic Settings** > **Alerting**. For details, see Configuring system monitoring on SSB on page 105.

For which systems and configurations is it applicable?	Applicable for all configurations and systems.
Value change frequency	Its value is continuously changing.
Related issues and issue indicators	If the computed returned value is close to 0, memory usage is too high.

Solution:

- Decrease load.
- Purchase a new SSB appliance.

Memory usage

SNMP object:	 UCD-SNMP-MIB::memTotalReal
	 UCD-SNMP-MIB::memAvailReal
Community (v2c) /	Data and system
Context (v3)	

If SSB's memory and swap usage are both above 90%, fine-tune your configuration or purchase more SSB appliances to balance the load. For assistance, contact our Support Team.


For which systems and configurations is it applicable?	Applicable for all configurations and systems.
Value change frequency	Its value is continuously changing.
Related issues and issue indicators	If the computed returned value is close to 0 , memory usage is too high.

Solution:

- Decrease load.
- Purchase a new SSB appliance.

Monitoring SSB's CPU

This section describes monitoring syslog-ng Store Box(SSB)'s CPU.

NOTE: This document uses the concept of 'logical CPU' used by the Linux kernel. In this section, 'logical CPU' will be abbreviated as 'CPU'. To determine the number of CPUs in your SSB machine, enter the **1scpu** command in your console, or send an SNMP request.

Monitoring CPU load

SNMP object:	HOST-RESOURCES-MIB::hrProcessorLoad
Community (v2c) /	Data and system
Context (v3)	

CPU load shows the availability of a CPU. Its value is a rational number ranging from 0.0 or 0% to 1.0 or 100%. If the CPU load is 0.0 or 0%, then the measured CPU is idle. If the value is 1.0 or 100%, then the CPU is fully loaded.

If the load of one CPU is above 90% and other threads are significantly less loaded for a longer time period, fine-tune your configuration or purchase more syslog-ng Store Box (SSB) appliances. For assistance, contact our Support Team.

Monitoring CPU load averages

SNMP object:

UCD-SNMP-MIB::laLoad



Community (v2c) /	Data and system
Context (v3)	

CPU load averages (or system load averages) is the average load of syslog-ng Store Box (SSB)'s CPUs and the size of the task queue, during the past 1, 5, and 15 minutes, respectively.

If the load is constantly equal to or higher than the number of CPUs in your appliance, finetune your configuration or purchase more SSB appliances. For assistance, contact our Support Team.

If you query UCD-SNMP-MIB::laTable, the table of returned values will contain the returned values you would get when querying UCD-SNMP-MIB::laLoad, but in a more structured, easy-to-read format.

For which systems and configurations is it applicable?	Applicable for all configurations and systems.
Value change frequency	Its value is continuously changing.
Related issues and issue indicators	Load too high (see Monitoring SSB's CPU).

Solution:

- Decrease load.
- Purchase a new SSB appliance.

Monitoring CPU usage

User CPU time:

SNMP object:	UCD-SNMP-MIB::ssCpuUser
Community (v2c) /	Data and system
Context (v3)	

If processor is not in idle (for example, there is live log traffic or report generation), it is quite normal that the majority of the CPU time is spent on running user space processes.

For which systems Applicable for all configurations and systems.



and configurations is it applicable?	
Value change frequency	Its value is continuously changing.
Related issues and issue indicators	If the returned value is too high, it indicates a highly loaded CPU on user space.

Solution:

- Decrease load.
- Purchase a new syslog-ng Store Box(SSB) appliance
- Reconsider your configuration settings.

System CPU time:

SNMP object:	UCD-SNMP-MIB::ssCpuSystem
Community (v2c) /	Data and system
Context (v3)	

The amount of time spent in the kernel should be as low as possible. Ideally, around 0.5% of the time given to the different processes is spent in the kernel. This number can peak much higher, especially when there are a lot of I/O activities.

For which systems and configurations is it applicable?	Applicable for all configurations and systems.
Value change frequency	Its value is continuously changing.
Related issues and issue indicators	If the returned value is too high, it indicates high kernel- intensive operations running on the CPU.

Solution:

- Decrease load.
- Purchase a new SSB appliance
- Reconsider your configuration settings.

Idle CPU time:



SNMP object:	UCD-SNMP-MIB::ssCpuIdle
Community (v2c) /	Data and system
Context (v3)	

The total of the user CPU time percentage and the idle CPU percentage should be close to 100%. If the CPU spends a lot more time in other states, it is worth investigating the root cause, because it can indicate issues.

For which systems and configurations is it applicable?	Applicable for all configurations and systems.
Value change frequency	Its value is continuously changing.

Monitoring the details of your CPU usage:

To fine-tune monitoring your CPU usage, you can use the following values. It is also possible to generate a chart from these values.

Raw CPU user time	UCD-SNMP-MIB::ssCpuRawUser
Raw CPU nice time	UCD-SNMP-MIB::ssCpuRawNice
Raw CPU system time	UCD-SNMP-MIB::ssCpuRawSystem
Raw CPU idle time	UCD-SNMP-MIB::ssCpuRawIdle
Raw CPU wait time	UCD-SNMP-MIB::ssCpuRawWait
Raw CPU kernel time	UCD-SNMP-MIB::ssCpuRawKernel
Raw CPU interrupt time	UCD-SNMP-MIB::ssCpuRawInterrupt
Raw CPU Soft IRQ time	UCD-SNMP-MIB::ssCpuRawSoftIRQ
Raw CPU steal time	UCD-SNMP-MIB::ssCpuRawSteal
Raw CPU guest time	UCD-SNMP-MIB::ssCpuRawGuest
Raw CPU guest nice time	UCD-SNMP-MIB::ssCpuRawGuestNice
Community (v2c) / Context (v3)	Data and system for all of the above

Monitoring SSB's I/O

Disk I/O per partition



SNMP object:

UCD-DISKIO-MIB::diskIOTable

Community (v2c) / Data and system Context (v3)

• sda

If the 15-minute load (for details, see Monitoring CPU load averages on page 433) is getting close to 90%, your system does not have enough resources and you probably need to purchase more syslog-ng Store Box(SSB) appliances. For assistance, contact our Support Team.

• sdb

NOTE: This is only available on legacy SSB (syslog-ng Store Box T1) appliances.

If the 15-minute load (for details, see Monitoring CPU load averages on page 433) is getting close to 90%, your system does not have enough resources and you probably need to purchase more SSB appliances. For assistance, contact our Support Team.

For which systems and configurations is it applicable?	Applicable for all configurations and systems.
Value change frequency	Its value changes quite often, depending on the I/O load and its type.
Related issues and issue indicators	When I/O load is too high, the system slows down.

Solution:

- Reconsider your configuration settings.
- Purchase a new SSB appliance.
- For technical assistance, contact our Support Team.

Interfaces I/O by interface name

SNMP object:	RFC1213-MIB::ifTable
Community (v2c) /	Data and system
Context (v3)	

The following interfaces can be monitored (the type of traffic that can affect the load):



- eth0 external (network, redundant HA, next hop monitoring)
- eth1 management (network, redundant HA, next hop monitoring)
- eth2 internal (redundant, next hop monitoring)
- eth3 HA

If the load on an interface seems to be too high, check whether you have configured SSB in a way that affects that node. For example, if you do not use a management interface, the load on the external interface can be higher. Or, configuring next hop monitoring can also increase the load on an interface.

RFC1213-MIB:ifTable

For which systems and configurations is it applicable?	Applicable for all configurations and systems.
Value change frequency	Its value is continuously changing, depending on incoming logs and DRBD sync.
Related issues and issue indicators	I/O load may become too high on network interfaces, which may result in log loss, slow sync, and HA in degraded mode.

Solution:

- Reconsider your configuration settings.
- Purchase a new SSB appliance.
- For technical assistance, contact our Support Team.

RFC1213-MIB:ifTable - ETH 0, ETH3

For which systems and configurations is it applicable?	Applicable for all configurations and systems.
Value change frequency	Its value is continuously changing, depending on the number of incoming logs.
Related issues and issue indicators	If the I/O load is too high, the network will not handle it, which may result in log loss.

A CAUTION:

Hazard of data loss If the I/O load becomes too high for the network to handle, it may cause log loss. To avoid log loss, reconsider your configuration settings, Alternatively, reconsider your configuration settings, upgrading the capacity of your SSB appliance, purchasing more SSB appliances, or contact our Support Team.



Solution:

- Reconsider your configuration settings.
- Consider upgrading the capacity of your SSB appliance or purchasing more SSB appliances (for more information, see Hardware specifications or contact our Sales Team).
- For technical assistance, contact our Support Team.

RFC1213-MIB:ifTable - ETH3

For which systems and configurations is it applicable?	Only applicable for HA clusters.
Value change frequency	Its value is continuously changing, depending on the number of incoming logs.
Related issues and issue indicators	Network traffic load too high for the NIC to handle. (It rarely ever happens.)

Solution:

- Reconsider your configuration settings.
- Consider upgrading the capacity of your SSB appliance or purchasing more SSB appliances (for more information, see Hardware specifications or contact our Sales Team).
- For technical assistance, contact our Support Team.

Monitoring SSB statistics

SSB's version number

SNMP object:	SSB-SNMP-MIB::ssbFirmwareVersion
Туре:	String
Community (v2c) / Context (v3)	Data
Short description:	Current version of the syslog-ng Store Box(SSB).

Description: The current version number of SSB. This always changes after a successful upgrade.

Number of session files on SSB



SNMP object:	SSB-SNMP-MIB::ssbHTTPSessions
Туре:	Integer32
Community (v2c) /	Data
Context (v3)	
Short description:	Number of recently active HTTP-based connections to SSB.

Description: The number of session files on SSB. These are generated as a result of the following events:

- Accessing the web user interface of SSB.
- Accessing a remote logspace.
- Performing an RPC API call.

For which systems and configurations is it applicable?	Applicable for all configurations and systems.
Value change frequency	Its value is continuously changing, depending on the number of active connections.
Related issues and issue indicators	If the returned value changes too often within a short period of time, it can indicate a brute force attack.

Solution:

• Cooperate with your network administrator to fend off the external brute force attack.

Number of core files on SSB

SNMP object:	SSB-SNMP-MIB::ssbCoreFiles
Туре:	Integer (number of)
Community (v2c) / Context (v3)	Data
Short description:	The number of core files in SSB's core firmware.

Description: If the value of this parameter is larger than 0, contact our Support Team.

For which systemsApplicable for all configurations and systems, but unless a coreand configurationsfile is generated, its returned value is 0.is it applicable?



Value change frequency	Its value does not change often, only when a core file is generated.
Related issues and issue indicators	Even a single core file indicates an issue. When more than one of them appear, it indicates a more serious issue.

Solution:

- Check the state of syslog-ng/indexer.
- Restart your syslog-ng application.
- For technical assistance, contact our Support Team.

Available free space on SSB

SNMP object:	SSB-SNMP-MIB::ssbUnusedLogStorageCapacity
Туре:	Integer (% percent)
Community (v2c) / Context (v3)	Data
Short description:	Ratio of free space on SSB compared to the Disk space fill up prevention limit.

Description: The available free space on SSB.

A CAUTION:

Hazard of data loss If the value of this parameter is constantly close to 0%, fine-tune your configuration or purchase more SSB appliances. For assistance, contact our Support Team.

If the value of this parameter reaches 0%, SSB will stop receiving logs.

If you have an Archive Policy configured, archiving will start after the value of this parameter reaches 0%. Therefore, SSB might start receiving logs again after some time has passed.

Make sure that you always have enough free space.

The definition of "enough" varies based on your specific configuration settings, for example:

- The disk size of your SSB appliance.
- The size, number and frequency of your incoming logs.
- Your **Policies** > **Backup & Archive/Cleanup settings** configuration.
- Your **Basic Settings** > **Management** > **Disk space fill up prevention limit** configuration. For details, see Preventing disk space fill up on page 109.
- And so on.



Example: Available free space on SSB

To calculate the available free space on SSB, the following formula is used:

[Disk capacity of the core partition] - [The free space above the **Basic Settings** > **Management** > **Disk space fill up prevention limit**] - [The space that is already in use].

For example:

- Disk capacity of the core partition: This is always 100%.
- The free space above the Basic Settings > Management > Disk space fill up prevention limit: If SSB is configured to Disconnect clients when disks are 90 percent used, this value is 100% - 90% = 10%.
- The space that is already in use: 35%.

Available free space on SSB = 100% - 10% - 35% = 55%

For which systems and configurations is it applicable?	Applicable for all configurations and systems.
Value change frequency	Its value is continuously decreasing, depending on available log storage capacity.
Related issues and issue indicators	As the returned value approaches 0, the available log storage capacity is continuously decreasing.

Solution:

- Archive your logs or store them in some other way (for example, forward your log messages to different logstores).
- Consider upgrading the capacity of your SSB appliance or purchasing more SSB appliances (for more information, see Hardware specifications or contact our Sales Team).

Monitoring the HA cluster

The status of the HA cluster

SNMP object: SSB-SNMP-MIB::ssbHAClusterStatus



Туре:	String
Community (v2c) /	Data
Context (v3)	
Short description:	Status of the HA cluster.

Description: The status of the syslog-ng Store Box(SSB) cluster. For details, see Status on page 467.

For which systems and configurations is it applicable?	Only applicable for HA clusters.
Value change frequency	When the HA cluster functions properly, this SNMP object should be in ha status in the majority of the cases. The rest of the status returned values (for example, degraded) may also occur occasion- ally, but the ha status should be dominant as a rule.
Related issues and issue indicators	If while in a HA cluster, the status returned value is not ha or sync, the HA cluster is in degraded mode.

Solution:

- Check your HA network.
- Reboot the Secondary node.
- Reboot the HA cluster.
- For technical assistance, contact our Support Team.

The status of the Redundant Heartbeat interface

SNMP object:	SSB-SNMP-MIB::ssbHARedundantHeartbeatStatus
Туре:	String
Community (v2c) / Context (v3)	Data
Short description:	Status of the Redundant Heartbeat interface.

Description: The status of the Redundant Heartbeat interface. For details, see Redundant Heartbeat status on page 469.

For which systems and configurations is it applicable?

Only applicable for HA clusters, but it only has a returned value if Redundant HA is configured.



Value change frequency	When the cluster functions properly, it should be in ok returned value status in the majority of the cases. The rest of the status returned values (for example, degraded) may also occur occasionally, but the ok status should be dominant as a rule.
Related issues and issue indicators	Sometimes this SNMP objects has an ok status, but the HAClusterStatus is not ok. The HA cluster will function properly in this case, too.

The synchronization progress of HA nodes

SNMP object:	SSB-SNMP-MIB::ssbHASynchronizationProgress
Туре:	Integer32 (0100 %)
Community (v2c) / Context (v3)	Data
Short description:	HA cluster synchronization progress (in percent). 100%, if the cluster is fully synchronized.

Description: This value can be important in the following cases:

- When enabling HA mode the first time, after navigating to Basic Settings > High Availability and clicking Convert to Cluster, the synchronization process starts. This value will start at 0% and will gradually increase to 100%. When it reaches 100%, it means that the conversion has been finished and the nodes are now in HA status.
- If one of your nodes becomes unavailable and you decide to reinstall SSB, you will have to rejoin your cluster again by navigating to Basic Settings > High
 Availability and clicking Join HA. This will start the synchronization progress from 0% again and will gradually increase to 100%. When it reaches 100%, it means that the join progress has been finished and the nodes are now in HA status again.
- If a node becomes unavailable for a longer period and then gets joined again, it can be possible that the configuration of the two nodes become different. In this case, the two nodes start the synchronization process again so that the new changes are transferred to the previously unavailable node. This does not necessarily mean that the synchronization value will start at 0%, it is possible that it starts from a number somewhere between 0% and 100%.

For which systems and configurations is it applicable?	Only applicable for HA clusters.
Value change frequency	Following a conversion to a HA cluster, its returned value continu- ously increases till reaching 100%. After reaching 100%, its returned value rarely changes - or does not change at all.



Related issues and	When 100% has not yet been reached, but the process still does
issue indicators	not change for a long time.

Solution:

- Check your HA network.
- Reboot the Secondary node.
- Reboot the HA cluster.
- For technical assistance, contact our Support Team.

Determining whether the HA node is the primary node

SNMP object:	SSB-SNMP-MIB::ssbHAIsPrimary
Туре:	TruthValue (SNMP boolean value)
Community (v2c) / Context (v3)	System
Short description:	The current HA node is the primary node

Description: This information is only supplied on HA-cluster nodes and it is available on the SNMP community provided by the boot-firmwares (the ID-based communities on the **Basic Settings > Monitoring > SNMP agent settings** page).

You can monitor which node is the primary HA node, that is, which node is responsible for SSB's business logic. For example, HTTP configuration, log management (syslog-ng, archive, backup), and so on.

Monitoring hardware RAID

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaid
Туре:	This is a grouping node
Community (v2c) / Context (v3)	System
Short description:	Detailed information about hardware Raid devices

Description: Monitor syslog-ng Store Box(SSB)'s hardware RAID, which is responsible for providing disk availability (https://en.wikipedia.org/wiki/RAID#Hardware-based), for example, if a disk fails. It is used to monitor the status of the disks in an SSB appliance.



Available on SSB appliances, on the SNMP community provided by the boot-firmwares. That is, on the ID-based communities at the **Basic Settings** > **Monitoring** > **SNMP agent settings** page.

RAID controller battery state

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidBatteryState
Туре:	string
Community (v2c) / Context (v3)	System
Short description:	The battery state of the raid controller. The value of State from Cachevault_Info, or BBU_Info table of StorCLI.
For which systems and configurations is it applicable?	When this particular hardware supports this particular (syslog- ng Store Box Appliance 3000, syslog-ng Store Box Appliance 3500, syslog-ng Store Box Appliance 4000) RAID type.
Value change frequency	Its returned value is not supposed to change. When it does, it indicates an issue.
Related issues and issue indicators	The issue generally occurs due to power outage or hardware error (for example, natural battery amortization).

Solution:

- For technical assistance, contact our Support Team.
- Check power supply (for example, check if the power cord is damaged, or if the machine is running from battery, and so on).

RAID controller firmware version

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidControllerFirmwareVersion
Туре:	string
Community (v2c) / Context (v3)	System
Short description:	Version of the controller's firmware. This value is reported by StorCLI.
For which systems and configurations	When this particular hardware does not support this particular (syslog-ng Store Box Appliance 3000, syslog-ng Store Box



is it applicable?	Appliance 3500, syslog-ng Store Box Appliance 4000) RAID type.
Value change frequency	Not too often, only in case of RAID firmware update.

Hardware RAID status

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidStatus
Туре:	string
Community (v2c) / Context (v3)	System
Short description:	Status of the hardware raid.
For which systems and configurations is it applicable?	When this particular hardware supports this particular (syslog- ng Store Box Appliance 3000, syslog-ng Store Box Appliance 3500, syslog-ng Store Box Appliance 4000) RAID type.
Value change frequency	Its value does not change too often.
Related issues and issue indicators	A status returned value other than the optimal active indicates that the RAID is in degraded mode.

Hardware RAID synchronization progress

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidSyncRate
Туре:	Integer32
Community (v2c) / Context (v3)	System
Short description:	Progress of hardware raid synchronization (in percent).
For which systems and configurations is it applicable?	When this particular hardware supports this particular (syslog- ng Store Box Appliance 3000, syslog-ng Store Box Appliance 3500, syslog-ng Store Box Appliance 4000) RAID type.
Value change frequency	When not syncing, it has no returned value. Otherwise, its value is continuously changing and may drop when resyncing.
Related issues and issue indicators	When the progress does not change for a longer period of time, it indicates an issue.



Solution:

- Reboot your SSB appliance.
- For technical assistance, contact our Support Team.

StorCLI's PD LIST (Physical Drive)

Device ID (DID)

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidPdDeviceID
Туре:	Integer32
Community (v2c) / Context (v3)	System
Short description:	The value of StorCLI's 'DID' output in 'PD LIST'.

Drive Group (DG)

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidPdDriveGroup
Туре:	string
Community (v2c) /	System
Context (v3)	
Short description:	The value of StorCLI's 'DG' output in 'PD LIST'.

Enclosure Device ID and Slot Number (EID:Slt)

SNMP object:	SSB-SNMP- MIB::ssbHardwareRaidPdEnclosureDeviceIDAndSlotNumber
Туре:	string
Community (v2c) / Context (v3)	System
Short description:	The value of StorCLI's 'EID:Slt' output in 'PD LIST'.

Interface (Intf)



SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidPdInterface
Туре:	string
Community (v2c) /	System
Context (v3)	
Short description:	The value of StorCLI's 'Intf' output in 'PD LIST'.

Media Type (Med)

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidPdMediaType
Туре:	string
Community (v2c) / Context (v3)	System
Short description:	The value of StorCLI's 'Med' output in 'PD LIST'.

Model

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidPdModel
Туре:	string
Community (v2c) /	System
Context (v3)	
Short description:	The value of StorCLI's 'Model' output in 'PD LIST'.

Protection Info (PI)

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidPdProtectionInfo
Туре:	string
Community (v2c) / Context (v3)	System
Short description:	The value of StorCLI's 'PI' output in 'PD LIST'.

Sector Size (SeSz)

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidPdSectorSize
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Туре:	string
Community (v2c) /	System
Context (v3)	
Short description:	The value of StorCLI's 'SeSz' output in 'PD LIST'.

Self Encrypting Drive (SED)

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidPdSelfEncryptingDrive
Туре:	string
Community (v2c) / Context (v3)	System
Short description:	The value of StorCLI's 'SED' output in 'PD LIST'.

Size

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidPdSize
Туре:	string
Community (v2c) / Context (v3)	System
Short description:	The value of StorCLI's 'Size' output in 'PD LIST'. The size of the physical drive.

Spun (Sp)

SNMP-MIB::ssbHardwareRaidPdSpun
g
em
value of StorCLI's 'Sp' output in 'PD LIST'.

State

SNMP object:

SSB-SNMP-MIB::ssbHardwareRaidPdState



Туре:	string
Community (v2c) /	System
Context (v3)	
Short description:	The value of StorCLI's 'State' output in 'PD LIST'.

SSB-SNMP-MIB::ssbHardwareRaidPDTable

For which systems and configurations is it applicable?	When this particular hardware supports this particular (syslog- ng Store Box Appliance 3000, syslog-ng Store Box Appliance 3500, syslog-ng Store Box Appliance 4000) RAID type.
Value change frequency	The table's contents are not supposed to change (except for when one or more disks within the RAID fail, or in case of disk error).
Related issues and issue indicators	In case of hardware error or disk error, one or more disks within the RAID may fail. In this case, the HotSpare will take the faulty disks' place and it is advisable to find out what caused disk failure.

Solution:

• Replace faulty disk (for technical assistance, contact our Support Team, or an official supplier).

StorCLI's Drive State

Drive Temperature

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidDriveTemperature
Туре:	string
Community (v2c) / Context (v3)	System
Short description:	The value of StorCLI's 'Drive Temperature' output from the 'Drive State' information list.

Media Error Count



SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidMediaErrorCount
Туре:	Integer32
Community (v2c) / Context (v3)	System
Short description:	The value of StorCLI's 'Media Error Count' output from the 'Drive State' information list.

Other Error Count

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidOtherErrorCount
Туре:	Integer32
Community (v2c) / Context (v3)	System
Short description:	The value of StorCLI's 'Other Error Count' output from the 'Drive State' information list.

Predictive Failure Count

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidPredictiveFailureCount
Туре:	Integer32
Community (v2c) / Context (v3)	System
Short description:	The value of StorCLI's 'Predictive Failure Count' output from the 'Drive State' information list.

Shield Counter

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidShieldCounter
Туре:	Integer32
Community (v2c) / Context (v3)	System
Short description:	The value of StorCLI's 'Shield Counter' output from the 'Drive State' information list.

S.M.A.R.T alert flagged by drive



SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidSmartAlertFlaggedByDrive
Туре:	string
Community (v2c) / Context (v3)	System
Short description:	The value of StorCLI's 'S.M.A.R.T alert flagged by drive' output from the 'Drive State' information list.

S.M.A.R.T BBM Error Count

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidSmartBBMErrorCount
Туре:	Integer32
Community (v2c) / Context (v3)	System
Short description:	The value of StorCLI's 'BBM Error Count' output from the 'Drive State' information list. This information is only present on legacy (syslog-ng Store Box T4, syslog-ng Store Box T10) appliances.

S.M.A.R.T Enclosure Device ID and Slot Number (EID:Slt)

SNMP object:	SSB-SNMP- MIB::ssbHardwareRaidSmartEnclosureDeviceIDAndSlotNumber
Туре:	string
Community (v2c) / Context (v3)	System
Short description:	The value of StorCLI's 'EID:Slt' output from the 'Drive' inform- ation list.

StorCLI's VD LIST (Virtual Drive)

Access

SNMP object:

SSB-SNMP-MIB::ssbHardwareRaidVdAccess



Туре:	string
Community (v2c) /	System
Context (v3)	
Short description:	The value of StorCLI's 'Access' output in 'VD LIST'.

Cache

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidVdCache
Туре:	string
Community (v2c) / Context (v3)	System
Short description:	The value of StorCLI's 'Cache' output in 'VD LIST'.

Consist

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidVdConsist
Туре:	string
Community (v2c) / Context (v3)	System
Short description:	The value of StorCLI's 'Consist' output in 'VD LIST'.

Drive Group and Virtual Drive (DG/VD)

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidVdDriveGroupAndVirtualDrive
Туре:	string
Community (v2c) / Context (v3)	System
Short description:	The value of StorCLI's 'DG/VD' output in 'VD LIST'.

Name

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidVdName
Туре:	string



Community (v2c) /	System
Context (v3)	
Short description:	The value of StorCLI's 'Name' output in 'VD LIST'. The name of the virtual drive.

Scheduled Check Consistency (sCC)

SNMP object:	${\tt SSB-SNMP-MIB::ssbHardwareRaidVdScheduledCheckConsistency}$
Туре:	string
Community (v2c) / Context (v3)	System
Short description:	The value of StorCLI's 'sCC' output in 'VD LIST'.

Size

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidVdSize
Туре:	string
Community (v2c) / Context (v3)	System
Short description:	The value of StorCLI's 'Size' output in 'VD LIST'. The size of the virtual drive.

State

SNMP object:	SSB-SNMP-MIB::ssbHardwareRaidVdState
Туре:	string
Community (v2c) / Context (v3)	System
Short description:	The value of StorCLI's 'State' output in 'VD LIST'. The type of the virtual drive.

Туре

SNMP object:

SSB-SNMP-MIB::ssbHardwareRaidVdType



Туре:	string
Community (v2c) / Context (v3)	System
Short description:	The value of StorCLI's 'TYPE' output in 'VD LIST'. The type of the virtual drive.

SSB-SNMP-MIB::ssbHardwareRaidVDTable

For which systems and configurations is it applicable?	When this particular hardware supports this particular (syslog- ng Store Box Appliance 3000, syslog-ng Store Box Appliance 3500, syslog-ng Store Box Appliance 4000) RAID type.
Value change frequency	The values in this table are not supposed to change.
Related issues and issue indicators	If the value of table element ssbHardwareRaidVdState is other than Optl and there is no RAID synchronization (which is indicated by object value SSB-SNMP- MIB::ssbHardwareRaidSyncRate), it indicates a RAID status error.

Solution:

• The statuses indicating that the RAID is in degraded mode probably indicate physical disk error. For technical assistance, contact our Support Team.

Monitoring software RAID

SNMP object:	SSB-SNMP-MIB::ssbSoftwareRaid
Туре:	This is a grouping node
Community (v2c) / Context (v3)	System
Short description:	Detailed information about software Raid devices

Description: Monitor the software RAID of syslog-ng Store Box (SSB), responsible for providing disk availability if, for example, a disk fails. It is used to monitor the status of the disks in a legacy SSB (syslog-ng Store Box T1) appliance.

Available on SSB appliances, on the SNMP community provided by the boot-firmwares. That is, on the ID-based communities at the **Basic Settings** > **Monitoring** > **SNMP agent settings** page.

Software RAID device name



SNMP object:	SSB-SNMP-MIB::ssbSoftwareRaidDeviceName
Туре:	string
Community (v2c) /	System
Context (v3)	
Short description:	Name of the software Raid device

Software RAID device status

SNMP object:	SSB-SNMP-MIB::ssbSoftwareRaidDeviceStatus
Туре:	string
Community (v2c) / Context (v3)	System
Short description:	Status of the software Raid device (active / degraded / resync / resync-delayed)

Software RAID device RAID level

SNMP object:	SSB-SNMP-MIB::ssbSoftwareRaidDeviceRaidLevel
Туре:	string
Community (v2c) / Context (v3)	System
Short description:	Current Raid level of the software Raid device

RAID synchronization progress

SNMP object:	SSB-SNMP-MIB::ssbSoftwareRaidDeviceSyncProgress
Туре:	Integer32 (%)
Community (v2c) / Context (v3)	System
Short description:	Raid synchronization progress

RAID synchronization speed



SNMP object:	SSB-SNMP-MIB::ssbSoftwareRaidDeviceSyncSpeed
Туре:	Integer32 (KiB/sec)
Community (v2c) /	System
Context (v3)	
Short description:	Raid sync speed

SSB-SNMP-MIB::ssbSoftwareRaidDeviceTable

For which systems and configurations is it applicable?	When this particular hardware has a software RAID (legacy syslog-ng Store Box T1 appliance).
Value change frequency	The values of these table elements rarely change. In particular, the table columns ssbSoftwareRaidDeviceSyncProgress and ssbSoftwareRaidDeviceSyncSpeed only have values in case of RAID synchronization.
Related issues and issue indicators	1. If ssbSoftwareRaidDeviceSyncProgress does not reach 100% for a long time, and the percentage or progress value does not change, either.
	If the returned value for ssbSoftwareRaidDeviceSyncSpeed is too low or stops for a long time.
	3. If ssbSoftwareRaidDeviceStatus returns degraded.

Solution:

- Reboot your SSB appliance.
- For technical assistance, contact our Support Team.

Block device name

SNMP object:	SSB-SNMP-MIB::ssbSoftwareRaidBlockDeviceName
Туре:	string
Community (v2c) / Context (v3)	System
Short description:	Name of the block device

Block device S.M.A.R.T health check status



SNMP object:	SSB-SNMP- MIB::ssbSoftwareRaidBlockDeviceSMARTHealthCheckStatus
Туре:	string
Community (v2c) /	System
Context (v3)	
Short description:	S.M.A.R.T health check status for the block device

Block device temperature

SNMP object:	SSB-SNMP-MIB::ssbSoftwareRaidBlockDeviceTemperature
Туре:	Integer32 (Celsius)
Community (v2c) / Context (v3)	System
Short description:	Current temperature of the block device

SSB-SNMP-MIB::ssbSoftwareRaidBlockDeviceTable

For which systems and configurations is it applicable?	When this particular hardware has a software RAID (legacy syslog-ng Store Box T1 appliance).
Value change frequency	1. BlockDeviceTemperature may change depending on disk load. It is an ambient analog value, and thus continuously changing, but not problematic within a given value range. Note that manufacturing standards allow for a maximum of 60-70 °C, with a normal temperature range of 35-45 °C.
	2. RAIDBlockDeviceSMARTHealthCheckStatus is not supposed to change. Ideally, it is supposed to return Passed. If it returns Failed, it indicates an issue.
Related issues and issue indicators	1. If BlockDeviceTemperature is too high for too long. Note that manufacturing standards allow for a maximum of 60-70 °C, with a normal temperature range of 35-45 °C.
	2. If RAIDBlockDeviceSMARTHealthCheckStatus returns Failed.

Solution:

• For technical assistance, contact our Support Team.



Monitoring web server, root CA and TSA certificates

Certain properties of the SSL certificates on **Basic Settings** > **Management** > **SSL** certificate can be monitored in a table format.

SNMP object:	SSB-SNMP-MIB::ssbServerCertificateTable
Туре:	This is a grouping node
Community (v2c) / Context (v3)	Data
Short description:	Detailed information about syslog-ng Store Box(SSB) server certificates

Certificate table index

SNMP object:	SSB-SNMP-MIB::ssbCertificateIndex
Туре:	index
Short description:	The index of the certificate or certificate chain in this table.

Certificate Title field

SNMP object:	SSB-SNMP-MIB::ssbCertificateTitle
Туре:	string
Community (v2c) / Context (v3)	Data
Short description:	The purpose SSB uses the certificate or certificate chain for.

Certificate "Subject" field

SNMP object:	SSB-SNMP-MIB::ssbCertificateSubject					
Туре:	string					
Community (v2c) /	Data					
Context (v3)						



Short description:	The 'Subject' field of the certificate. In case of certificate chains, the 'Subject' field of the end-entity certificate (also			
	called the server certificate).			

Certificate "Not before" field

SNMP object:	SSB-SNMP-MIB::ssbCertificateNotBefore
Туре:	date-time string
Community (v2c) / Context (v3)	Data
Short description:	The 'Not before' field of the certificate in generalized ASN.1 format (YYYYMMDDhhmmssZ or YYYYMMDDhhmmss+hhmm or YYYYMMDDhhmmss-hhmm). In case of certificate chains, this is the latest 'Not before' date of the certificates in the chain.

Certificate "Not after" field

SNMP object:	SSB-SNMP-MIB::ssbCertificateNotAfter
Туре:	date-time string
Community (v2c) / Context (v3)	Data
Short description:	The 'Not after' field of the certificate in generalized ASN.1 format (YYYYMMDDhhmmssZ or YYYYMMDDhhmmss+hhmm or YYYYMMDDhhmmss-hhmm). In case of certificate chains, this is the earliest 'Not after' date of the certificates in the chain.



Troubleshooting SSB

This section describes the tools to detect networking problems, and also how to collect core files and view the system logs of syslog-ng Store Box (SSB).

Locating the SSB appliance in the server room

syslog-ng Store Box Appliance 3000, syslog-ng Store Box Appliance 3500 and syslog-ng Store Box Appliance 4000

To locate syslog-ng Store Box Appliance 3000, syslog-ng Store Box Appliance 3500 and syslog-ng Store Box Appliance 4000, look for an appliance that has a white front panel with a light blue One Identity logo on it.

Network troubleshooting

The **Troubleshooting** menu provides a number of diagnostic commands to resolve networking issues. Logfiles of syslog-ng Store Box(SSB) can also be displayed here — for details, see Viewing logs on SSB on page 464.



Figure 245: Basic Settings > Troubleshooting > System debug — Network troubleshooting with SSB

Basic Settings	Ping						* ⁴
Network	Hostname:	127.0.0	1				
High Availability							
Date & Time	Ping host						
Management							
Monitoring	Traceroute						×.
Alerting	Hostname:	127.0.0	1				
Troubleshooting	Transverta hast						
Dashboard	Traceroute nost	,					
Policies	Connect to TCP p	bort					.
Log	Hostname:	127.0.0	1				
Search	TCP port	22					
Reports	Ter port.	22					
	Connect to host						
User menu	_						
Private keystore	View log files						*
Change password	Loatype:	sysloo	T T				
Preferences		- Joing					
Logout	Day:	Friday	/ *				
System monitor	Search patterns:						
Time: 2019-11-08 12:04	Message:						
Remaining time: 11:59:22	Download	liew Tail					
Locked: admin@10.12.15.104							
HA: status: HA	Curtain dalam						
active: 087AC40C-7235- 0706-0809-	System debug						.
Modules:	Debug mode to co	ollect system de	tails during usag	e:			
syslog-ng: Running	Debug medele O						
Hosts: 3	Debug mode is Or	-F					
Load 1: 0.10 Load 15: 0.09	Collect and save	current system s	state info				
CPU MemDisk Swap	Start Stop						
	Save collected debug into						
50%							
	Core files						*
0%	File	Size	Creation date	Encr	ypt for	Download	Delete
4% 9% 0% 0%			o. control auto	dow	nload	200000	

The following commands are available:

- **ping**: Sends a simple message to the specified host to test network connectivity.
- **traceroute**: Sends a simple message from SSB to the specified host and displays all hosts on the path of the message. It is used to trace the path the message travels between the hosts.
- **connect**: Attempts to connect the specified host using the specified port. It is used to test the availability or status of an application on the target host.

To run one of the commands above

- 1. Navigate to **Basic Settings** > **Troubleshooting**.
- Enter the IP address or the hostname of the target host into the Hostname field of the respective command. For the Connect command, enter the target port into the Port field.



- 3. Click the respective action button to run the command.
- 4. Check the results in the popup window. Log files are displayed in a separate browser window.

Gathering data about system problems

syslog-ng Store Box (SSB) automatically generates core files if an important software component (for example, syslog-ng, or the indexer) of the system crashes for some reason. These core files can be of great help to the One Identity Support Team to identify problems. To display a list of alerts, navigate to **Search** > **Log Alerts**.

To list and download the generated core files, navigate to **Basic Settings** > **Troubleshooting** > **Core files**.

By default, core files are deleted after 14 days. To change the deletion timeframe, navigate to **Basic Settings** > **Management** > **Core files**.

Viewing logs on SSB

The **Troubleshooting** menu provides an interface to view the logs generated by the various components of syslog-ng Store Box (SSB). For details on how to browse the log messages received by SSB from its peers, see <u>Searching log messages</u> on page 368.

NOTE: For performance considerations, log files larger than 2 Megabytes are not displayed in the web interface. To access these logs, download the file instead.

To view logs on SSB

- 1. Navigate to **Basic Settings** > **Troubleshooting** > **View log files**.
- 2. Use the **Logtype** roll-down menu to select the message type.
 - SSB: Logs of the SSB web interface.
 - syslog: All system logs of the SSB host.
 - syslog-ng: Internal log messages of the built-in syslog-ng server. These logs do not contain messages received from the peers.
- 3. To download the log file, click **Download**.
 - To follow the current log messages real-time, click **Tail**.
 - To display the log messages, click View.
- 4. To display log messages of the last seven days, select the desired day from the **Day:** field and click **View**.

TIP: To display only the messages of a selected host or process, enter the name of the host or process into the **Message:** field.



The **Message:** field acts as a generic filter: enter a keyword or a POSIX (basic) regular expression to display only messages that contain the keyword or match the expression.

Collecting logs and system information for error reporting

To track down support requests, the One Identity Support Team might request you to collect system-state and debugging information. This information is collected automatically, and contains log files, the configuration file of syslog-ng Store Box(SSB), and various system-statistics.

NOTE: Sensitive data like key files and passwords are automatically removed from the files.

The **Basic Settings** > **Management** > **Debug logging** > **Enable debug logs** option is not related to the verbosity of log messages: it adds the commands run by the SSB web interface to the log.

To collect system-state information, navigate to **Basic Settings** > **Troubleshooting** > **System debug** and click **Collect and save current system state info**, then save the created zip file. The name of the file uses the debug_info-<hostname>YYYYMMDDHHMM format.



To collect information for a specific error

1. Navigate to **Basic Settings** > **Troubleshooting** > **System debug**.

Figure 246: Basic Settings > Troubleshooting > System debug — Collecting debug information

Basic Settings	Ping					يجو		
Network System	Hostname:	127	.0.0.1	±				
High Availability	Ding host							
Date & Time	Ping nost							
Management Monitoring	Traceroute					يلجو		
Alerting	Hostname:	127	.0.0.1					
Troubleshooting								
Dashboard	macerouterios	st						
Policies	Connect to TCI	port				¥		
Log								
Search	Hostname:	127	.0.0.1					
Reports	TCP port:	22						
	Connect to ho	st						
User menu								
Private keystore	View log files					*		
Change password	Logtype:	sy	slog 🔻					
Preferences	Dav:	Fri	dav 🔻					
Logout	Search patterns							
System monitor	Search patterns			_				
Time: 2019-11-08 12:04	Message:							
Remaining time: 11:59:22 Locked: admin@10.12.15.104	Download	View Tai						
HA: status: HA	_							
active: 087AC40C-7235- 0706-0809- 0CC67A083572	System debug					¥		
Modules:	Debug mode to	collect system	details during usag	je:				
Active	Debug mode is	OFF						
Senders: 2	Collect and say	ve current syste	em state info					
CDU Mare Disk Swap	Ctort Stor							
	Start Stop							
	Save collected debug info							
50%	0 file							
	Core files							
0% 🖬 📕 🗌	File	Size	Creation date	Encrypt for download	Download	Delete		
4% 9% 0% 0%								

2. Click Start.

NOTE: Starting debug mode increases the log level of SSB, and might cause performance problems if the system is under a high load.

- 3. Reproduce the event that causes the error, for example send a log message from a client.
- 4. Click Stop.
- 5. Click **Save the collected debug info** and save the created zip file. The name of the file uses the debug_info-<hostname>YYYYMMDDHHMM format.
- 6. Attach the file to your support ticket.



Troubleshooting an SSB cluster

The following sections help you to solve problems related to high availability clusters.

- For a description of the possible statuses of the syslog-ng Store Box (SSB) cluster and its nodes, the DRBD data storage system, and the heartbeat interfaces (if configured), see Understanding SSB cluster statuses on page 467.
- To recover a cluster that has broken down, see Recovering SSB if both nodes broke down on page 469.
- To resolve a split-bran situation when the nodes of the cluster were simultaneously active for a time, see Recovering from a split brain situation on page 470.
- To replace a broken node with a new appliance, see Replacing a node in an SSB HA cluster on page 473.

Understanding SSB cluster statuses

This section explains the possible statuses of the syslog-ng Store Box (SSB) cluster and its nodes, the DRBD data storage system, and the heartbeat interfaces (if configured). SSB displays this information on the **Basic Settings** > **High Availability** page.

Status

The **Status** field indicates whether the SSB nodes recognize each other properly and whether those are configured to operate in high availability mode. The status of the individual SSB nodes is indicated in the **Node HA status** field of the each node. The following statuses can occur:

- **Standalone**: There is only one SSB unit running in standalone mode, or the units have not been converted to a cluster (the **Node HA status** of both nodes is standalone). Click **Convert to Cluster** to enable High Availability mode.
- HA: The two SSB nodes are running in High Availability mode. Node HA status is HA on both nodes, and the Node HA UUID is the same on both nodes.
- **Half**: High Availability mode is not configured properly, one node is in standalone, the other one in HA mode. Connect to the node in HA mode, and click **Join HA** to enable High Availability mode.
- **Broken**: The two SSB nodes are running in High Availability mode. **Node HA status** is HA on both nodes, but the **Node HA UUID** is different. Contact the One Identity Support Team for help. For contact details, see About us on page 490.
- **Degraded**: SSB was running in high availability mode, but one of the nodes has disappeared (for example broken down, or removed from the network). Power on, reconnect, or repair the missing node.
- **Degraded (Disk Failure)**: A hard disk of the slave node is not functioning properly and must be replaced. To request a replacement hard disk and for details on



replacing the hard disk, contact our Support Team.

- **Degraded Sync**: Two SSB units were joined to High Availability mode, and the firsttime synchronization of the disks is currently in progress. Wait for the synchronization to complete. Note that in case of large disks with lots of stored data, synchronizing the disks can take several hours.
- **Split brain**: The two nodes lost the connection to each other, with the possibility of both nodes being active (master) for a time.

A CAUTION:

Hazard of data loss In this case, valuable log messages might be available on both SSB nodes, so special care must be taken to avoid data loss. For details on solving this problem, see Recovering from a split brain situation on page 470.

Do NOT reboot or shut down the nodes.

- **Invalidated**: The data on one of the nodes is considered out-of-sync and should be updated with data from the other node. This state usually occurs during the recovery of a split-brain situation when the DRBD is manually invalidated.
- **Converted**: After converting nodes to a cluster (clicking **Convert to Cluster**) or enabling High Availability mode (clicking **Join HA**) and before rebooting the node(s).

NOTE: If you experience problems because the nodes of the HA cluster do not find each other during system startup, navigate to **Basic Settings** > **High Availability** and select **HA (Fix current)**. This fixes the IP address of the HA interfaces in the nodes, which helps if the HA connection between the nodes is slow.

DRBD status

The **DRBD status** field indicates whether the latest data (including SSB configuration, log files, and so on) is available on both SSB nodes. The master node (this node) must always be in **consistent** status to prevent data loss. Inconsistent status means that the data on the node is not up-to-date, and should be synchronized from the node having the latest data.

The **DRBD status** field also indicates the connection between the disk system of the SSB nodes. The following statuses are possible:

- **Connected**: Both nodes are functioning properly.
- **Connected (Disk Failure)**: A hard disk of the slave node is not functioning properly and must be replaced. To request a replacement hard disk and for details on replacing the hard disk, contact our Support Team.
- **Invalidated**: The data on one of the nodes is considered out-of-sync and should be updated with data from the other node. This state usually occurs during the recovery of a split-brain situation when the DRBD is manually invalidated.


Sync source or **Sync target**: One node (**Sync target**) is downloading data from the other node (**Sync source**).

When synchronizing data, the progress and the remaining time is displayed in the **System monitor**.

A CAUTION:

When the two nodes are synchronizing data, do not reboot or shutdown the master node. If you absolutely must shutdown the master node during synchronization, shutdown the slave node first, and then the master node.

Split brain: The two nodes lost the connection to each other, with the possibility of both nodes being active (master) for a time.

A CAUTION:

.

Hazard of data loss In this case, valuable log messages might be available on both SSB nodes, so special care must be taken to avoid data loss. For details on solving this problem, see Recovering from a split brain situation on page 470.

WFConnection: One node is waiting for the other node. The connection between the nodes has not been established yet.

Redundant Heartbeat status

If a redundant heartbeat interface is configured, its status is also displayed in the **Redundant Heartbeat status** field, and also in the **HA** > **Redundant** field of the System monitor. For a description of redundant heartbeat interfaces, see Redundant heartbeat interfaces on page 164.

The possible status messages are explained below.

- **NOT USED**: There are no redundant heartbeat interfaces configured.
- **OK**: Normal operation, every redundant heartbeat interface is working properly.

DEGRADED-WORKING: Two or more redundant heartbeat interfaces are configured, and at least one of them is functioning properly. This status is displayed also when a new redundant heartbeat interface has been configured, but the nodes of the SSB cluster has not been restarted yet.

DEGRADED: The connection between the redundant heartbeat interfaces has been lost. Investigate the problem to restore the connection.

INVALID: An error occurred with the redundant heartbeat interfaces. Contact the One Identity Support Team for help. For contact details, see About us on page 490.

Recovering SSB if both nodes broke down



It can happen that both nodes break down simultaneously (for example because of a power failure), or the slave node breaks down before the original master node recovers. The following describes how to properly recover syslog-ng Store Box (SSB).

NOTE: When both nodes of a cluster boot up in parallel, the node with the 1.2.4.1 HA IP address will become the master node.

To properly recover SSB

- 1. Power off both nodes by pressing and releasing the power button.
 - **A** CAUTION:

Hazard of data loss If SSB does not shut down, press and hold the power button for approximately 4 seconds. However, consider that this method terminates connections passing SSB and might result in data loss.

2. Power on the node that was the master before SSB broke down. Check the system logs to find out which node was the master before the incident: when a node boots as master, or when a takeover occurs, SSB sends a log message identifying the master node.

TIP: Configure remote logging to send the log messages of SSB to a remote server where the messages are available even if the logs stored on SSB become inaccessible. For details on configuring remote logging, see SNMP and email alerts on page 99.

- 3. Wait until this node finishes the boot process.
- 4. Power on the other node.

Recovering from a split brain situation

A split brain situation is caused by a temporary failure of the network link between the cluster nodes, resulting in both nodes switching to the active (master) role while disconnected. This might cause new data (for example, log messages) to be created on both nodes without being replicated to the other node. Thus, it is likely in this situation that two diverging sets of data have been created, which cannot be easily merged.

A CAUTION:

Hazard of data loss In a split brain situation, valuable log messages might be available on both syslog-ng Store Box (SSB) nodes, so special care must be taken to avoid data loss.

The nodes of the SSB cluster automatically recognize the split brain situation once the connection between the nodes is re-established, and do not perform any data synchronization to prevent data loss. When a split brain situation is detected, it is visible on the SSB system monitor, in the system logs (Split-Brain detected, dropping connection!), on the **Basic Settings** > **High Availability** page, and SSB sends an alert as well.



NOTE: After the connection between the nodes has been restored, the split brain situation will persist. The core firmware will be active on one of the nodes, while it will not start on the other node.

Once the network connection between the nodes has been re-established, one of the nodes will become the master node, while the other one will be the slave node. Find out which node is the master node. There are two ways to identify the master node:

- Locally: Log in to each SSB locally, and wait for the console menu to come up. The console menu only appears on the master node.
- Remotely: Try connecting to each SSB using SSH. It is only the master node that you can directly connect to via SSH. The slave node cannot be accessed externally, only via SSH from the master.

To recover an SSB cluster from a split brain situation, complete the procedures described in Data recovery and HA state recovery.

A CAUTION:

Do NOT shut down the nodes.

Data recovery

In the procedure described here, data will be saved from the host currently acting as the slave host. This is required because data on this host will later be overwritten by the data available on the current master.

NOTE: During data recovery, there will be no service provided by SSB.

To configure recovering from a split brain situation

- 1. Log in to the master node as root locally (or remotely using SSH) to access the Console menu. If no menu is showing up after login, then this is the slave node. Try the other node.
- 2. Select **Shells** > **Boot Shell**.
- 3. Enter /usr/share/heartbeat/hb_standby. This will change the current slave node to master and the current master node to slave (HA failover).
- 4. Exit the console.
- 5. Wait a few seconds for the HA failover to complete.
- 6. Log in on the other host. If no Console menu is showing up, the HA failover has not completed yet. Wait a few seconds and try logging in again.
- 7. Select **Shells** > **Core Shell**.
- 8. Issue the **systemctl stop syslog-ng.service** command to disable all traffic going through SSB.
- 9. Save the files from /opt/ssb/var/logspace/ that you want to keep. Use **scp** or **rsync** to copy data to your remote host.

TIP: To find the files modified in the last *n**24 hours, use **find** . -mtime -n.



To find the files modified in the last *n* minutes, use **find** . -mmin -n.

- 10. Exit the console.
- 11. Log in again, and select **Shells** > **Boot Shell**.
- 12. To change the current slave node to master and the current master node to slave (HA failover), enter /usr/share/heartbeat/hb_standby.
- 13. Exit the console.
- 14. Wait a few minutes to let the failover happen, so the node you were using will become the slave node and the other node will become the master node.

The nodes are still in a split-brain state but now you have all the data backed up from the slave node, and you can synchronize the data from the master node to the slave node, which will turn the HA state from "Split-brain" to "HA". For details on how to do that, see HA state recovery.

HA state recovery

In the procedure described here, the "Split-brain" state will be turned to the "HA" state.

A CAUTION:

Keep in mind that the data on the current master node will be copied to the current slave node and *data that is available only on the slave node will be lost* (as that data will be overwritten).

(Optional) To swap the nodes

NOTE: If you completed the procedure described in Data recovery, you do not have to swap the nodes. You can proceed to the steps about data synchronization.

If you want to swap the two nodes to make the master node the slave node and the slave node the master node, perform the following steps.

- 1. Log in to the master node as root locally (or remotely using SSH) to access the Console menu. If no menu is showing up after login, then this is the slave node. Try the other node.
- 2. Select **Shells** > **Boot Shell**.
- 3. Enter /usr/share/heartbeat/hb_standby. This will output:

Going standby [all]

- 4. Exit the console.
- 5. Wait a few minutes to let the failover happen, so the node you were using will become the slave node and the other node will be the master node.



To initialize data synchronization

1. Log in to the slave node as root locally (or remotely using SSH) to access the Console menu. If the menu is showing up, then this is the master node. Try logging in to the other node.

NOTE: Once you log in, you will be in the boot shell, as on the slave node, only the boot shell is available.

2. Invalidate the DRBD with the following commands:

```
drbdadm secondary r0
drbdadm connect --discard-my-data r0
ssh ssb-other
drbdadm connect r0
```

3. Reboot the slave node.

Following this step, the master will be in **Standalone** state, while the slave's DRBD status will be **WFConnection**.

NOTE: The console will display an **Inconsistent (10)** message. This is normal behavior, and you can ignore the message.

- 4. Reboot the master node. The SSB cluster will now be functional, accepting traffic as before.
- 5. After both nodes reboot, the cluster should be in **Degraded Sync** state, the master being **SyncSource** and the slave being **SyncTarget**. The master node should start synchronizing its data to the slave node. Depending on the amount of data, this can take a long time. To adjust the speed of synchronization, see Adjusting the synchronization speed on page 163.
- Enable all incoming traffic on the master node. Navigate to Basic Settings > System > Service control > Syslog traffic, indexing & search: and click Enable.

If the web interface is not accessible or unstable, complete the following steps on the active SSB:

- a. Log in to SSB as root locally (or remotely using SSH) to access the console menu.
- b. Select Shells > Core Shell, and run the systemctl start syslogng.service command.
- c. Check the system date and time with the **date** command. If it is incorrect (for example, it displays 2000 January), replace the system battery. For details, see the hardware manual of the appliance.

Replacing a node in an SSB HA cluster

This section describes how to replace a unit in an syslog-ng Store Box (SSB) cluster with a new appliance.



To replace a unit in an SSB cluster with a new appliance

- Verify the HA status on the working node. Select Basic Settings > High Availability. If one of the nodes has broken down or is missing, the Status field displays DEGRADED.
- 2. Take note of the IP addresses of the **Heartbeat** and the **Next hop monitoring** interfaces.
- 3. Perform a full system backup. Before replacing the node, create a complete system backup of the working node. For details, see Data and configuration backups on page 117.
- Check which firmware version is running on the working node. Select **Basic Settings System** > **Version details** and write down the exact version numbers.
- 5. Log in to your support portal account and download the ISO installation media for the same SSB version that is running on your working node.
- 6. Without connecting the replacement unit to the network, install the replacement unit from the ISO file. Use the IPMI interface if needed.
- 7. When the installation is finished, connect the two SSB units with an Ethernet cable via the Ethernet connectors labeled as 4 (or HA).
- 8. Reboot the replacement unit and wait until it finishes booting.
- Log in to the working node and verify the HA state. Select Basic Settings > High Availability. The Status field should display HALF.
- 10. Reconfigure the IP addresses of the **Heartbeat** and the **Next hop monitoring** interfaces. Click **Commit**.
- 11. Click **Other node > Join HA**.
- 12. Click **Other node > Reboot**.
- 13. The replacement unit will reboot and start synchronizing data from the working node. The Basic Settings > High Availability > Status field will display DEGRADED SYNC until the synchronization finishes. Depending on the size of the hard disks and the amount of data stored, this can take several hours.
- 14. After the synchronization is finished, connect the other Ethernet cables to their respective interfaces (external to 1 or EXT, management to 2 or MGMT) as needed for your environment.

Expected result:

A node of the SSB cluster is replaced with a new appliance.

Resolving an IP conflict between cluster nodes

The IP addresses of the HA interfaces connecting the two nodes are detected automatically, during boot. When a node comes online, it attempts to connect to the IP address 1.2.4.1. If



no other node responds until timeout, then it sets the IP address of its HA interface to 1.2.4.1, otherwise (if there is a responding node on 1.2.4.1) it sets its own HA interface to 1.2.4.2.

Replaced nodes do not yet know the HA configuration (or any other HA settings), and will attempt to negotiate it automatically in the same way. If the network is, for any reason, too slow to connect the nodes on time, the replacement node boots with the IP address of 1.2.4.1, which can cause an IP conflict if the other node has also set its IP to that same address previously. In this case, the replacement node cannot join the HA cluster.

To manually assign the correct IP address to the HA interface of a node, perform the following steps:

1. Log in to the node using the IPMI interface or the physical console.

Configuration changes have not been synced to the new (replacement) node, as it could not join the HA cluster. Use the default password of the root user of syslog-ng Store Box (SSB), see *Installing this hotfix* in the *Installation Guide*.

2. From the console menu, choose **6 HA address**.

Figure 247: The console menu



3. Choose the IP address of the node.



Figure 248: The console menu

[Mode: HA, Node: Mast	er, Other: Available] SSB/HA ad	dress [Name: szpeter231]
	HA address (1.2.4.1) Please select from the following options.	
	auto 2 1.2.4.1 3 1.2.4.2 4 Back to Main menu	
	< <mark>0% ></mark> <cancel></cancel>	1

4. Reboot the node.

Restoring SSB configuration and data

The following procedure describes how to restore the configuration and data of syslog-ng Store Box (SSB) from a complete backup, for example, after a hardware replacement.

NOTE: It is possible to receive indexer errors following data restore. Data that was still in the memory of SSB during backup might have been indexed, but as it was not on the hard drive, it was not copied to the remote server.

To make sure that all data is backed up (for example, before an upgrade), shut down syslog-ng before initiating the backup process.

A CAUTION:

Statistics about syslog-ng and logspace sizes are not backed up. As a result, following a data restore, the Basic Settings > Dashboard page will not show any syslog-ng and logspace statistics about the period before the backup.

To restore the configuration and data of SSB from a complete backup

- 1. Connect to your backup server and locate the directory where SSB saves the backups. The configuration backups are stored in the config subdirectory in time stamped files. Find the latest configuration file (the configuration files are called SSB-timestamp.config).
- 2. Connect to SSB.



If you have not yet completed the Welcome Wizard, click **Browse**, select the configuration file, and click **Import**.

If you have already completed the Welcome Wizard, navigate to **Basic Settings** > **System** > **Import configuration** > **Browse**, select the configuration file, and click **Import**.

- 3. Navigate to **Policies** > **Backup & Archive/Cleanup**. Verify that the settings of the target servers and the backup protocols are correct.
- 4. Navigate to Basic Settings > Management > System backup, click Restore now and wait for the process to finish. Depending on the amount of data stored in the backup, and the speed of the connection to the backup server, this may take a long time.
- Navigate to Log > Logspaces, and click Restore ALL. Depending on the amount of data stored in the backup, and the speed of the connection to the backup server, this may take a long time.

Configuring the IPMI interface from the BIOS after losing IPMI password

It may happen that you inadvertently lose the IPMI pasword of your syslog-ng Store Box (SSB). In that case, you will be required to:

- 1. Shut down SSB.
- 2. Unplug the SSB physical appliance's power cord.
- 3. Wait 30 seconds.
- 4. Replug the power cord.
- 5. Restart the appliance.
- 6. Re-configure the IPMI interface from the BIOS.

To confgure IPMI from the BIOS, complete the following steps.

Prerequisites:

To apply the procedure outlined here, you will need physical access to a monitor and keyboard.



1. Press the **DEL** button when the POST screen comes up while the appliance is booting.





- 2. In the BIOS, navigate to the **IPMI** page.
- 3. On the **IPMI** page, select **BMC Network Configuration**, and press **Enter**.



Aptio Setup Utility – Copyright (C) 2012 American Megatrends, Inc. Main Advanced Event Logs <mark>IPMI</mark> Boot Security Save & Exit		
IPMI Firmware Revision IPMI STATUS > System Event Log > BMC Network Configuration	03.39 Working	Press <enter> to change the SEL event log configuration.</enter>
		<pre> ++: Select Screen f↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit</pre>
Version 2.15.1236.	Copyright (C) 2012 American Me	gatrends, Inc.

Figure 250: IMPI page > BMC Network Configuration option

4. On the **BMC Network Configuration** page, select **Update IPMI LAN Configuration**, press **Enter**, and select **Yes**.



Figure 251: BMC Network Configuration page > Update IPMI LAN Configuration

Aptio Setup Utility – Copyright (C) 2012 American Megatrends, Inc. IPMI			
BMC Network Configuration LAN Channel 1 IPMI LAN Selection IPMI Network Link Status: Update IPMI LAN Configuration Configuration Address Source Station IP Address Subnet Mask Station MAC Address Gateway IP Address	[Dedicated] Dedicated LAN [No] [DHCP] 010.011.255.245 255.255.000.000 00-25-90-fe-2b-b9 010.011.255.254	BIOS will set below setting to IPMI in next BOOT	
		<pre>++: Select Screen 14: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit</pre>	
Version 2.15.1236. Copyright (C) 2012 American Megatrends, Inc.			

5. Stay on the **BMC Network Configuration** page, select **Configuration Address Source**, press **Enter**, and select **Static**.



Figure 252: BMC Network Configuration page > Configuration Address Source

Aptio Setup Utility – Copyright (C) 2012 American Megatrends, Inc. IPMI			
BMC Network Configuration LAN Channel 1 IPMI LAN Selection IPMI Network Link Status: Update IPMI LAN Configuration Configuration Address Subnet Mask Station MAC Address Gateway IP Address Cont Static DHCP	[Dedicated] Dedicated LAN [Yes] [DHCP] 010.011.255.245 255.255.000.000 00-25-90-fe-2b-b9 figuration Address Source	Select to configure LAN channel parameters statically or dynamically(by BIOS or BMC). Unspecified option will not modify any BMC network parameters during BIOS phase ++: Select Screen 11: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit	
Version 2.15.1236. Copyright (C) 2012 American Megatrends, Inc.			

6. Still on the **BMC Network Configuration** page, configure the **Station IP Address**, **Subnet Mask**, and **Gateway IP Address** individually.



Figure 253: BMC Network Configuration page > Station IP Address, Subnet Mask, Gateway IP Address

Aptio Setup Utility - IPMI	Copyright (C) 2012 American Me;	gatrends, Inc.
IPMI BMC Network Configuration LAN Channel 1 IPMI LAN Selection IPMI Network Link Status: Update IPMI LAN Configuration Configuration Address Source Station IP Address Subnet Mask Station MAC Address Gateway IP Address	[Dedicated] Dedicated LAN [Yes] [Static] 010.011.255.245 255.255.000.000 00-25-90-fe-2b-b9 010.011.255.254	Enter Station IP Address ++: Select Screen 11: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit
Version 2.15.1236. Co	pyright (C) 2012 American Mega	trends. Inc.

7. Press **F4** to save the settings, and exit from the BIOS.

About a minute later, you will be able to log in on the IPMI web interface.

Accessing and using the SSB boot loader menu and console

GNU GRUB (GRand Unified Bootloader) is a boot loader which is the first software program that runs when syslog-ng Store Box (SSB) boots. It is responsible for loading and transferring control to the SSB operating system kernel.

GRUB can manage the filesystems and kernel executable formats which SSB uses, so in case of SSB fails to boot, you can perform recovery using the GRUB console (e.g. you can load the kernel just by specifying its file name and the drive and partition where the kernel resides.)

When entering the GRUB menu, you can use either a menu interface, or a command-line interface to boot or to do a recovery. Using the command-line interface, you can enter the drive specification and file name of the kernel manually. In the menu interface, you can



select SSB to boot. You can even edit the SSB menu entry before using it. While in the menu, you can switch between the command-line mode and the menu interface.

To enter the GRUB menu of SSB

1. To enter the GRUB menu, press **Esc** when you see the **Press 'ESC' to enter the menu** ... text on the screen.

Press 'ESC' to enter the menu	Loading GRUB2			
	Press 'ESC' to ent	ter the menu		

Figure 254: Entering the GRUB menu

- 2. Choose one of the following:
 - To boot SSB, press **Enter**.
 - To edit the kernel options of SSB, press E.
 - To enter the GRUB command prompt, press **C**. For the available console commands, see the official GRUB documentation.



Figure 255: GRUB menu



To leave the GRUB menu and continue booting, press **Enter**.

3. Enter the root username and the GRUB password.

Figure 256: Entering the username and password to access the kernel options or the boot loader console



NOTE: From version 7.2.0 it is required to enter a username and a password to change SSB boot settings or to enter the boot loader console for troubleshooting. Enter the following username when prompted by GRUB:



root

The default password for the root user is:

default

One Identity recommends changing the default GRUB password if you have updated SSB from a version prior to 7.2.0.

For more information about changing the GRUB password, see Changing the GRUB password of SSB or Using the console menu of SSB.

Incomplete TSA response received

When using a TSA certificate generated with Windows Certificate Authority, you might see a similar error message:

Incomplete TSA response received, TSA HTTP server may be responding slowly; errno='Success (0)', timeout_seconds='30'

When generating the certificate, make sure that you do the following:

Optional Key Usage: If **Key Usage** is present, it must be **digitalSignature** and/or **nonRepudiation**. Other values are not permitted. Make sure that in **Encryption**, **Allow key exchange without key encryption (key agreement)** is selected.

A CAUTION:

In Encryption, do NOT select Allow key exchange only with key encryption (key encipherment), because it will result in errors.

For details, see Generating TSA certificate with Windows Certificate Authority on Windows Server 2008 or Generating TSA certificate with Windows Certificate Authority on Windows Server 2012.

Correct Alerting & Monitoring and Management group privilege mismatch

When attempting to upgrade to syslog-ng Store Box(SSB) version 6.3 (or newer), or upload an older configuration, you might see an error message similar to the following:



```
Pre-check failed
Error upgrading XML database - One or more user groups have group privilege
mismatch for the Basic Settings > Alerting & Monitoring and Basic Settings >
Management pages.
To continue the upgrade or import process, first, complete the steps in section
'Correct Alerting & Monitoring and Management group privilege mismatch' in
https://docadmin.quest.com/syslog-ng-store-box/6.3.0/administration-
guide/troubleshooting-ssb
```

This error is probably due to the fact that one or more of your usergroups currently have:

- Basic Settings > Alerting & Monitoring group privilege, but no Basic Settings > Management group privilege.
- Basic Settings > Management group privilege, but no Basic Settings > Alerting & Monitoring group privilege.

The content of the **Alerting & Monitoring** and **Management** group privileges changed in SSB version 6.3 the following way:

- Instead of a single menu item, the configuration of Basic Settings > Alerting & Monitoring will be split to Basic Settings > Alerting and Basic Settings > Monitoring.
- The configuration of Basic Settings > Management > SNMP trap settings and Basic Settings > Management > SNMP agent settings will be moved to Basic Settings > Alerting > SNMP trap settings and Basic Settings > Monitoring > SNMP agent settings in the menu, respectively.

These changes to the group privilege contents will NOT be mapped during the upgrade process.

As a result, the usergroups that currently have **Basic Settings** > **Alerting & Monitoring** group privilege would gain additional access rights to **SNMP trap settings** and **SNMP agent settings**.

Before you start the upgrade process, you must change the group privileges of these usergroups the following way:

- Navigate to AAA > Access Control, and Edit the group privileges of the usergroup that:
 - Only has Basic Settings > Alerting & Monitoring group privilege, but no Basic Settings > Management group privilege.
 - Only has Basic Settings > Management group privilege, but no Basic Settings > Alerting & Monitoring group privilege.
- Change your configuration so that both group privileges are the same. Either grant both Basic Settings > Management and Basic Settings > Alerting & Monitoring group privileges to the usergroup, or revoke both group privileges.
- 3. Repeat the previous steps for all affected usergroups.
- 4. **Commit** your changes and retry upgrading your machine to SSB version 6.3.



Security checklist for configuring SSB

The following checklist is a set of recommendations and configuration best practices to ensure that your syslog-ng Store Box (SSB) is configured securely.

General security recommendations

- As a general recommendation, use 2048-bit RSA keys (or stronger), AES-256-CBC cipher (or stronger), and SHA-256 hash algorithm (or stronger). For more specific information, see the relevant sections of the *syslog-ng Store Box Administration Guide*.
- Use mutual authentication whenever possible, as detailed below, when configuring log sources, log destinations or LDAP user database.
- One Identity recommends that you generate certificates using your own public key infrastructure (PKI) solution and then upload them to SSB. Certificates generated by SSB cannot be revoked, therefore, they can become a security risk if compromised.
- When exporting the configuration of SSB, or creating configuration backups, always use encryption. Handle the exported data with care, as it contains sensitive information, including credentials. For more information on encrypting the configuration, see *Encrypting configuration backups with GPG* in the *Administration Guide*.
- Use every keypair or certificate only for one purpose. Do not reuse cryptographic keys or certificates, for example, do not use the same certificate for the SSB webserver and for encrypting logstores.
- For backward compatibility reasons, SSB does not enforce strict security configuration for backup, archive, and share using SMB/CIFS and NFS therefore, any security expectations need to be ensured by the joining peers and the underlying network architecture. For more information on backups and archiving, see *Data and configuration backups* in the *Administration Guide* and *Archiving and cleanup* in the *Administration Guide*.



Log traffic and storage specific security recommendations

- When creating logspaces on Log > Logspaces, use LogStore type rather than plain text files and apply encryption.
- When encrypting log files, One Identity recommends:
 - Using 2048-bit RSA keys (or stronger). For more information, see *Creating logstores* in the *Administration Guide*.
 - Using AES-256-CBC cipher (or stronger) and SHA-256 hash algorithm (or stronger). For more information, see *General syslog-ng settings* in the *Administration Guide*.
- One Identity recommends using User Temporary private key store for decrypting and viewing encrypted logs on the Search > Logspaces interface. Avoid using User Permanent private key store or shared decryption private key uploaded on the Log > Logspaces interface. For more information, see *Browsing encrypted logspaces* in the *Administration Guide*.
- For the Server certificate and the Time Stamping Authority (TSA) certificate, upload the private key as well. One Identity recommends using 2048-bit RSA keys (or stronger). These two certificates must be issued by the same Certificate Authority. For more information on uploading certificates and keys created with an external PKI, see *Uploading external certificates to SSB* in the *Administration Guide*.
- When granting user privileges, make sure that only the intended users can access logspaces.

By default, members of the search group can view the stored messages online. Use the **Access control** option to control which usergroups can access a logspace. For more information, see *Managing user rights and usergroups* in the *Administration Guide*.

- Configure each logsource in SSB at Log > Sources as follows:
 - 1. For Transport, select TLS.
 - 2. For Incoming log protocol and message format, select Syslog (IETFsyslog, RFC 5452).
 - 3. For **Peer verification**, select **Required-trusted**.
 - 4. For Cipher suite, select Secure.

By applying the **Secure** cipher suite, SSB will not allow permissive cipher suites to be used for remote connections.

If log messages must be forwarded outside the box, configure log destinations at Log
 Destinations in a similar way as the logsources described above (Steps 1-4). For
 more information, see Forwarding log messages to remote servers in the syslog-ng
 Store Box Administration Guide.

NOTE: You cannot set cipher suites, as the TLS server is the remote side (Step 5).

• Consider that connections for log source or destination types UDP, TCP, SQL, and SNMP are not encrypted. Even though ALTP is encrypted, it can still be compromised.



• Enable flow-control to prevent message loss. For more information, see *Managing incoming and outgoing messages with flow-control* in the *Administration Guide*.

Accessing SSB

- Disallow permissive cipher suites for HTTPS connections towards the SSB webserver. When configuring the cipher suite capability for HTTPS connections, use the Secure cipher suite set under Basic Settings > Management > Web interface and RPC API settings > Cipher suite. For more information, see Web interface and RPC API settings in the Administration Guide.
- Use strong passwords, with at least 12 characters (including lower case letters, upper case letters, numbers, and special characters). For local SSB users, set the password policy strength to strong on AAA > Settings > Minimal password strength. For more information, see Setting password policies for local users in the Administration Guide.
- Accessing the SSB host directly using SSH is not recommended or supported, except for troubleshooting purposes. In such case, the One Identity Support Team will give you exact instructions on what to do to solve the problem.

For security reasons, disable SSH access to SSB when it is not needed. For more information, see *Enabling SSH access to the SSB host* in the *Administration Guide*.

- Permit administrative access to SSB only from trusted networks. If possible, log messages from clients and administrative access to the SSB web interface should be originated from separate networks.
- Configure SSB to send an alert if a user fails to login to SSB. For more information, see the **Login failed** alert in *System related traps* in the *Administration Guide*.
- Configure **Disk space fill up prevention**, and configure SSB to send an alert if the free space on the disks of SSB is low. For more information, see *Preventing disk space fill up* in the *Administration Guide*.
- Prefer configuring SSB to use the local user database. If LDAP is needed, make sure to configure mutual authentication. For more information on local user management, see *Managing SSB users locally* in the *Administration Guide*.

Networking considerations

- SSB stores sensitive data. Use a firewall and other appropriate controls to ensure that unauthorized connections cannot access it.
- If possible, enable management access to SSB only from trusted networks.
- Make sure that the HA interface of SSB is connected to a trusted network.
- Make sure that for the communication between the peer nodes, for example, log sending, log receiving, or webserver interface communication, you have the properly secure configuration as described above.



One Identity solutions eliminate the complexities and time-consuming processes often required to govern identities, manage privileged accounts and control access. Our solutions enhance business agility while addressing your IAM challenges with on-premises, cloud and hybrid environments.

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Technical support resources

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- View how-to videos at www.YouTube.com/OneIdentity
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- Chat with support engineers online
- View services to assist you with your product



A

alias IP

An additional IP address assigned to an interface that already has an IP address. The normal and alias IP addresses both refer to the same physical interface.

auditing policy

The auditing policy determines which events are logged on host running Microsoft Windows operating systems.

authentication

The process of verifying the authenticity of a user or client before allowing access to a network system or service.

В

BSD-syslog protocol

The old syslog protocol standard described in RFC 3164. Sometimes also referred to as the legacy-syslog protocol.

С

CA

A Certificate Authority (CA) is an institute that issues certificates.

Cadence icons

One Identity font that contains standard icons used in the user interfaces for various One Identity products.

certificate

A certificate is a file that uniquely identifies its owner. Certificates contains information identifying the owner of the certificate, a public key itself, the expiration date of the certificate, the name of the CA that signed the certificate, and some other data.

certificate chain

An ordered list of certificates, containing an end-user subscriber (or server) certificate and intermediate certificates (that represent the intermediate CAs). A certificate chain enables the receiver to verify that the sender and all intermediate certificates are trustworthy.

client mode

In client mode, syslog-ng collects the local logs generated by the host and forwards them through a network connection to the central syslog-ng server or to a relay.



D

destination

A named collection of configured destination drivers.

destination driver

A communication method used to send log messages.

destination, local

A destination that transfers log messages to a logspace.

destination, local

A destination that transfers log messages within the host, for example writes them to a file, or passes them to a log analyzing application.

disk buffer

The Premium Edition of syslog-ng can store messages on the local hard disk if the central log server or the network connection to the server becomes unavailable.

disk queue

See disk buffer.

domain name

The name of a network, for example: balabit.com.

Drop-down

Flare default style that can be used to group content within a topic. It is a resource to structure and collapse content especially in non-print outputs.

Ε

External network interface

The external interface (labeled 1 or EXT) is used for general communication between the clients and the servers. If the management interface is not configured, the external interface is used for management purposes as well.

F

filter

An expression to select messages.

filtered logspace

The filtered subset of logs contained in an existing local, remote, or multiple logspace. A filtered logspace is created by using the same search expressions and logic as on the Search interface. See also multiple logspace and remote logspace.

firmware

A firmware is a collection of the software components running on SSB. Individual software components cannot be upgraded on SSB, only the entire firmware. SSB



contains two firmwares (an external (or boot) firmware, and an internal (or core) firmware). These are bundled into a single ISO file.

G

gateway

A device that connects two or more parts of the network, for example: your local intranet and the external network (the Internet). Gateways act as entrances into other networks.

Glossary

List of short definitions of product-specific terms.

GRUB

GRUB is the GRand Unified Bootloader, a boot loader, which is the first software program that runs when <MadCap:variable name="General.SSB" /> starts. It is responsible for loading and transferring control to the operating system kernel software.

Н

HA network interface

The HA interface (labeled 4 or HA) is an interface reserved for communication between the nodes of SSB clusters.

High Availability

High Availability (HA) uses a second SSB unit (called slave node) to ensure that the services are available even if the first unit (called master node) breaks down.

host

A computer connected to the network.

hostname

A name that identifies a host on the network.

Ι

ICA

The base protocol of Citrix products (default port tcp/1494). It does desktop or application remoting through TCP or other network protocols. Independent Computing Architecture (ICA) is a proprietary protocol for an application server system, designed by Citrix Systems. The protocol lays down a specification for passing data between server and clients, but is not bound to any one platform. ICA is broadly similar in purpose to window servers such as the X Window System. It also provides for the feedback of user input from the client to the server, and a variety of means for the server to send graphical output, as well as other media such as audio, from the running application to the client.



IETF-syslog protocol

The syslog-protocol standard developed by the Internet Engineering Task Force (IETF), described in RFC 5424-5427.

Κ

key pair

A private key and its related public key. The private key is known only to the owner, while the public key can be freely distributed. Information encrypted with the private key can only be decrypted using the public key.

L

LDAP

The Lightweight Directory Access Protocol (LDAP), is an application protocol for querying and modifying data using directory services running over TCP/IP.

log path

A combination of sources, filters, parsers, rewrite rules, and destinations: syslogng examines all messages arriving to the sources of the logpath and sends the messages matching all filters to the defined destinations.

log source host

A host or network device (including syslog-ng clients and relays) that sends logs to the syslog-ng server. Log source hosts can be servers, routers, desktop computers, or other devices capable of sending syslog messages or running syslog-ng.

log statement

See log path.

logspace

The virtual container on SSB of log messages collected from clients and from SSB itself. Can be of the type: logstore or plain text logspace. See also logstore and plain text logspace.

logstore

A binary logfile format that can encrypt, compress, and time stamp log messages.

Long Term Supported release

Long Term Supported releases are major releases of that are supported for three years after their original release.

LSH

See log source host.



Μ

Management network interface

The management interface (labeled 2 or MGMT) is used exclusively for communication between SSB and the auditor or the administrator of the syslog-ng Store Box.

master node

The active SSB unit that is inspecting the traffic when SSB is used in High Availability mode.

multiple logspace

A logspace that aggregates log messages from several logspaces. A multiple logspace can be searched like any other logspace on SSB, and you can also create filtered logspaces that are based on a multiple logspace. See also filtered logspace.

Ν

name server

A network computer storing the IP addresses corresponding to domain names.

node

An SSB unit running in High Availability mode.

Note

Circumstance that needs special attention.

0

output buffer

A part of the memory of the host where syslog-ng stores outgoing log messages if the destination cannot accept the messages immediately.

output queue

Messages from the output queue are sent to the target syslog-ng server. The syslog-ng application puts the outgoing messages directly into the output queue, unless the output queue is full. The output queue can hold 64 messages, this is a fixed value and cannot be modified.

overflow queue

See output buffer.

Ρ

parser

A set of rules to segment messages into named fields or columns.



ping

A command that sends a message from a host to another host over a network to test connectivity and packet loss.

port

A number ranging from 1 to 65535 that identifies the destination application of the transmitted data. For example: SSH commonly uses port 22, web servers (HTTP) use port 80, and so on.

Public-key authentication

An authentication method that uses encryption key pairs to verify the identity of a user or a client.

R

redundant Heartbeat interface

A redundant Heartbeat interface is a virtual interface that uses an existing interface of the SSB device to detect that the other node of the SSB cluster is still available. The virtual interface is not used to synchronize data between the nodes, only Heartbeat messages are transferred.

regular expression

A regular expression is a string that describes or matches a set of strings.

relay mode

In relay mode, syslog-ng receives logs through the network from syslog-ng clients and forwards them to the central syslog-ng server using a network connection.

Remote Desktop Gateway

Remote Desktop Gateway (RD Gateway) is a role service in the Remote Desktop Services server role that allows authorized remote users to connect to resources located on an internal or private network from any Internetconnected device. The accessible resources can be terminal servers, remote applications, remote desktops, and so on. This service is also called Remote Desktop Gateway or RD Gateway.

rewrite rule

A set of rules to modify selected elements of a log message.

S

SaaS

Software-as-a-Service.

server mode

In server mode, syslog-ng acts as a central log-collecting server. It receives messages from syslog-ng clients and relays over the network, and stores them locally in files, or passes them to other applications, for example, log analyzers.



Skin

Used to design the online output window.

slave node

The passive SSB unit that replaces the active unit (the master node) if the master becomes unavailable.

Snippet

Flare file type that can be used to reuse content. The One Identity SSB contains various default snippets.

SNMP

Simple Network Management Protocol (SNMP) is an industry standard protocol used for network management. SSB can send SNMP alerts to a central SNMP server.

source

A named collection of configured source drivers.

source driver

A communication method used to receive log messages.

source, local

A source that receives log messages from within the host, for example, from a file.

source, network

A source that receives log messages from a remote host using a network connection, for example, network(), syslog().

split brain

A split brain situation occurs when for some reason (for example the loss of connection between the nodes) both nodes of an SSB cluster become active (master). This might cause that new data (for example, audit trails) is created on both nodes without being replicated to the other node. Thus, it is likely in this situation that two diverging sets of data are created, which cannot be trivially merged.

SSB

syslog-ng Store Box

SSH settings

SSH settings determine the parameters of the connection on the protocol level, including timeout value and greeting message of the connection, as well as the encryption algorithms used.

SSL

See TLS.

syslog-ng

The syslog-ng application is a flexible and highly scalable system logging application, typically used to manage log messages and implement centralized



logging.

syslog-ng agent

The syslog-ng Agent for Windows is a commercial log collector and forwarder application for the Microsoft Windows platform. It collects the log messages of the Windows-based host and forwards them to a syslog-ng server using regular or SSL-encrypted TCP connections.

syslog-ng client

A host running syslog-ng in client mode.

syslog-ng Premium Edition

The syslog-ng Premium Edition is the commercial version of the open-source application. It offers additional features, like encrypted message transfer and an agent for Microsoft Windows platforms.

syslog-ng relay

A host running syslog-ng in relay mode.

syslog-ng server

A host running syslog-ng in server mode.

Т

template

A user-defined structure that can be used to restructure log messages or automatically generate file names.

Тір

Additional, useful information.

TLS

Transport Layer Security (TLS) and its predecessor, Secure Sockets Layer (SSL), are cryptographic protocols which provide secure communications on the Internet. The application can encrypt the communication between the clients and the server using TLS to prevent unauthorized access to sensitive log messages.

traceroute

A command that shows all routing steps (the path of a message) between two hosts.

