

 $Metalogix^{\circledR}\ Control Point$

Evaluation Guide

© 2023 Quest Software Inc. ALL RIGHTS RESERVED.

This guide contains proprietary information protected by copyright. The software described in this guide is furnished under a software license or nondisclosure agreement. This software may be used or copied only in accordance with the terms of the applicable agreement. No part of this guide may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying and recording for any purpose other than the purchaser's personal use without the written permission of Quest Software Inc.

The information in this document is provided in connection with Quest Software products. No license, express or implied, by estoppel or otherwise, to any intellectual property right is granted by this document or in connection with the sale of Quest Software products. EXCEPT AS SET FORTH IN THE TERMS AND CONDITIONS AS SPECIFIED IN THE LICENSE AGREEMENT FOR THIS PRODUCT, QUEST SOFTWARE ASSUMES NO LIABILITY WHATSOEVER AND DISCLAIMS ANY EXPRESS, IMPLIED OR STATUTORY WARRANTY RELATING TO ITS PRODUCTS INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. IN NO EVENT SHALL QUEST SOFTWARE BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, PUNITIVE, SPECIAL OR INCIDENTAL DAMAGES (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, BUSINESS INTERRUPTION OR LOSS OF INFORMATION) ARISING OUT OF THE USE OR INABILITY TO USE THIS DOCUMENT, EVEN IF QUEST SOFTWARE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Quest Software makes no representations or warranties with respect to the accuracy or completeness of the contents of this document and reserves the right to make changes to specifications and product descriptions at any time without notice. Quest Software does not make any commitment to update the information contained in this document.

If you have any questions regarding your potential use of this material, contact:

Quest Software Inc. Attn: LEGAL Dept. 4 Polaris Way Aliso Viejo, CA 92656

Refer to our Web site (https://www.quest.com) for regional and international office information.

Patents

Quest Software is proud of our advanced technology. Patents and pending patents may apply to this product. For the most current information about applicable patents for this product, please visit our website at https://www.quest.com/legal.

Trademarks

Quest, the Quest logo, and Metalogix are trademarks and registered trademarks of Quest Software Inc. and its affiliates. For a complete list of Quest marks, visit https://www.quest.com/legal/trademark- information.aspx. All other trademarks and registered trademarks are property of their respective owners.

Metalogix[®] ControlPoint Updated January 2023 Version 8.8

Contents

Introduction	4
Prerequisites	4
Launching ControlPoint	5
The ControlPoint Application Interface	5
Running a Site Storage Analysis	7
Running a Site Permissions Analysis	11
Running an Orphaned Domain Users Report and Deleting Orphaned Users	14
Scheduling an Activity by Document Analysis	17
Duplicating a User's Permissions and Backing Up Permissions	20
Restoring Site Permissions	25
About Us	28
Contacting Quest	28
Technical Support Resources	28

Introduction

This document provides new ControlPoint users with the opportunity to evaluate ControlPoint within their own SharePoint environment. It will lead users through a variety of common scenarios, from navigating the interface, running analyses, and performing some value-added actions.

Prerequisites

In order to perform the evaluation scenarios for ControlPoint outlined in this document, you must first install and configure ControlPoint. See the *Metalogix ControlPoint Quick Start Guide* for details. It is available on the <u>Quest Technical Documentation page</u>.

Launching ControlPoint

Use one of the following options to start the ControlPoint application.

From your workstation browser:

Enter http://<server_machine_name>:<port_number>/_layouts/Axceler/xcMain.aspx.

(The server machine name is the name of the machine on which ControlPoint is installed. 1818 is the default port number for the ControlPoint Web application.)

NOTE: If you are logging in for the first time, complete the login screen using the account that was designated as the ControlPoint Site Collection Administrator account at the time the ControlPoint application was installed.

From the server on which ControlPoint is installed:

From the Windows Start menu, choose **Programs > Metalogix > ControlPoint > Launch ControlPoint Application**.

The ControlPoint Application Interface

The ControlPoint interface employs a two-frame design. From the left (navigation) frame, you can select the SharePoint object(s) on which you want to operate and available functionality. The right (workspace) pane is where the feature you choose is displayed.

Whenever you log into ControlPoint or refresh your browser, the right pane displays a dashboard which includes:

- statistical information about your SharePoint farm
- · quick links to some of ControlPoint's most powerful functionality
- links to the Metalogix Customer Portal as well as ControlPoint user documentation on the Metalogix website.



Running a Site Storage Analysis

The first analysis we will run is a Site Storage Analysis, which provides storage statistics for one or more selected sites, including the distribution of storage usage among sites within the selected scope.

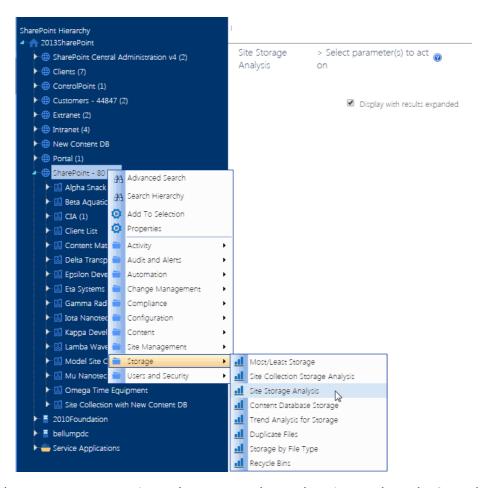
To run a site storage analysis:

- 1 In the left navigation frame, select the Hierarchy tab, then In the SharePoint Hierarchy, expand the Web application () containing a Site Collection that, ideally, contains between ten and 20 sites. (Note that the number in the parentheses to the right of each object indicates the total number of objects that are immediate children of that object.)
 - In keeping with ControlPoint security trimming, if you are a SharePoint Farm Administrator, all of the Site Collections within the Web applications display in the tree. Those for which you are not a Site Collection Administrators will appear greyed out.



If you are not a Farm Administrator, Site Collections for which you are not an Administrator will be absent from the tree altogether—although the number that displays to the right of the Site Collection name identifies the total number of sites within the collection, regardless of whether you have access to all of them.

2 Right-click, and from the menu choose **Storage** > **Site Storage Analysis**.



Note that you may see menu items that are greyed out. These items rely on the ControlPoint Discovery job, which collects information about your SharePoint farm and stores it in the ControlPoint Services (xcAdmin) database. Once the ControlPoint Discovery Service is configured, these menu items are enabled.

- 3 Click the **Display with results expanded** box.
- 4 Click [Run Now].

The Site Storage analysis consists of two sections: Sites and Size Distributions

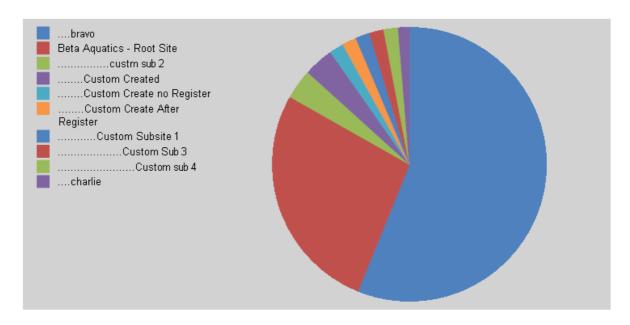
The Sites section lists the sites within the site collection, along with statistics for the number of **Sites**, **Lists** and **Files**, **Size** in **KB**, and **% of Quota** set for the site collection that is being used by the site. (If a quota was not set for the site collection this column will display N/A.)

Select !	Site	Sites	Lists	Size (KB)	% of Quota
E	■ SharePoint - 80				
Select	Beta Aquatics - Root Site (http://2010foundation/sites/beta)	17	<u>19</u>	4,602.63	4.49
Select	bravo (http://2010foundation/sites/beta/bravo)	3	7	9,556.05	9.33
Select	Custom Created (http://2010foundation/sites/beta/bravo/custom)	1	<u>6</u>	598.69	0.58
Select	Custom Subsite 1 (http://2010foundation/sites/beta/bravo/custom/custom/	1 <u>1)</u>	1	287.59	0.28
Select	custm sub 2 (http://2010foundation/sites/beta/bravo/custom/custom/	1 1/custom2)	<u>6</u>	598.71	0.58
Select	Custom Sub 3 (http://2010foundation/sites/beta/bravo/custom/custom/	1 1/custom2/Custor	<u>1</u> m3)	287.59	0.28
Select	Custom sub 4 (http://2010foundation/sites/beta/bravo/custom/custom/	0 1/custom2/Custor	<u>1</u> n3/custom4 <u>)</u>	287.59	0.28

The bottom of this section shows the total number of sites and lists and the combined size of the sites within the scope of your analysis.

		-	-		
<u>Select</u>	zulu	0	7	223.27	0.22
	(http://2010foundation/sites/beta/zulu)	26	157	20608.67	

The **Size Distribution** section consists of a pie chart that depicts the distribution of the storage space being used among the top ten sites within the scope of your analysis.



In this scenario you:

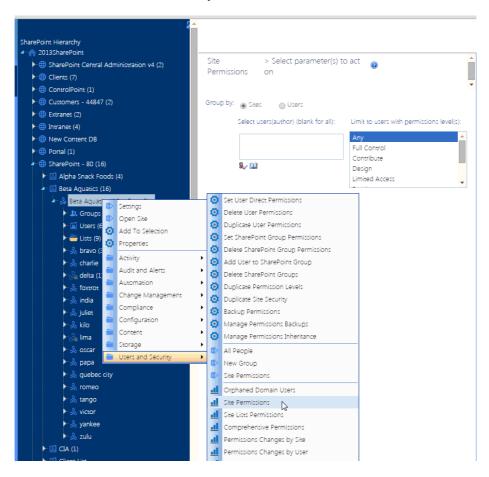
- ✓ Learned about ControlPoint security trimming.
- ✓ Initiated an operation for an object in the SharePoint Hierarchy.
- ✓ Ran a ControlPoint analysis interactively

Running a Site Permissions Analysis

We will now run a Site Permissions analysis on the same Site Collection.

To run a site permissions analysis:

- Expand the Site Collection to display its subsites.Notice that a site may be identified by one of the following icons:
 - a site collection's root site
 - a site whose permissions are inherited from its parent.
 - a site whose permissions are unique (not inherited)
- 2 Right-click and choose Users and Security > Site Permissions.



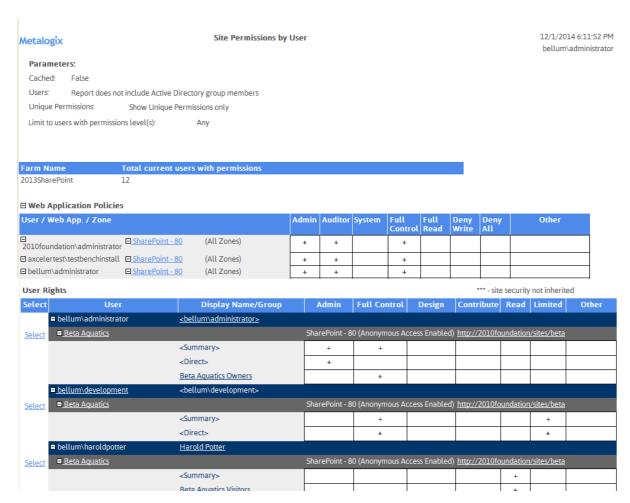
- 3 Run the analysis on all users within the Site Collection using the following parameters:
 - Change the Group by: selection to Users
 - Expand the Advanced Parameters section and make sure the following Parameters are checked:
 - Calculate Total Users with Permissions
 - Show unique permissions only (this parameter will filter out permissions that are inherited from a parent site)

Note that, since the analysis is being run on real-time (not cached) data, you can also choose to **Include users with AD group membership** and/or **Include AD Group Members table**, which requires a live call to Active Directory. In this scenario, however, we will leave these options unselected and instead view Active Directory Group membership via a link in analysis results..

4 Click [Run Now].

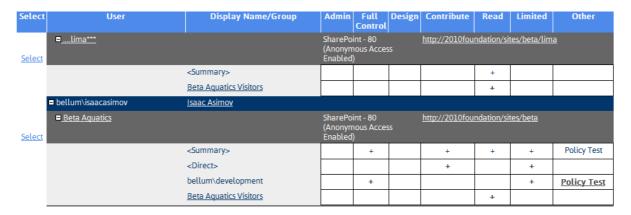
Analysis results include users with permissions granted through Web Application policies as well as to sites within the scope of your analysis.

Total Users with Permissions includes Web application Service Accounts, users granted permissions through Web application policies, Site Collection Administrators, and users within Active Directory groups to which the ControlPoint Service Account has access.

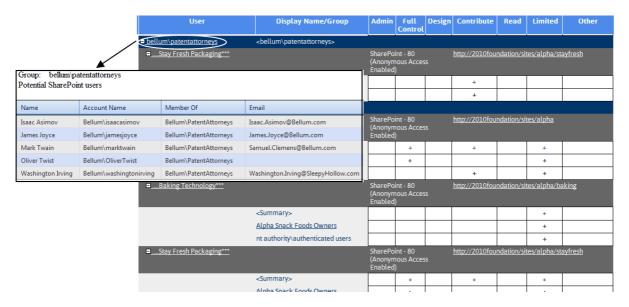


Detailed information about a user include how the permissions were granted (for example, directly or through a SharePoint group).

Note that custom permissions levels, if any, display in the Other column.



To view Active Directory group membership (in a separate window or tab), click the Active Directory group link.



In this scenario you:

- ✓ Learned how sites are visually represented in the SharePoint Hierarchy, based on its permissions model.
- ✓ Changed default parameters used for the analysis.
- ✓ Worked with analysis results.

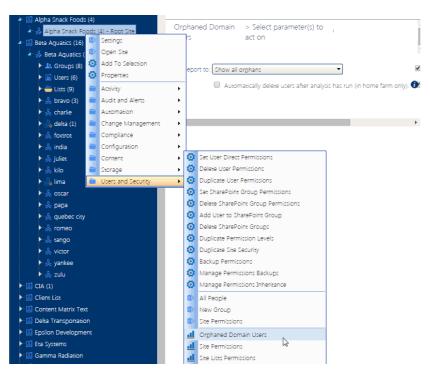
Running an Orphaned Domain Users Report and Deleting Orphaned Users

If you have (or think you have) users with permissions in SharePoint that are no longer in Active Directory, you can run an Orphaned Domain Users Report to identify them.

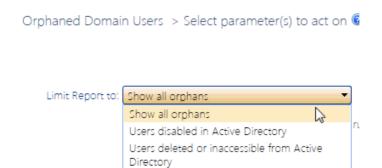
NOTE: You can also choose to have ControlPoint automatically submit a Delete User job to the ControlPoint scheduler. The job will be scheduled to run 30 minutes after the analysis has finished processing and will delete all users returned by the analysis. This is useful if, for example, you want to run the report on a large scope and/or on a recurring basis to keep your environment "cleaned up."

To run an Orphaned Domain User Report:

- 1 Select an object in the SharePoint Hierarchy which you believes contains "orphaned" users.
 - TIP: The identification of orphaned users can be an intensive process—especially the first time it is performed—as ControlPoint must query Active Directory for each user with permissions to a site, sometimes in more than one domain. The smaller the scope you choose, the more quickly the report will be completed. Therefore, it is recommended that for evaluation purposes you run the report on a limited scope. (Note that, if you use ControlPoint to run an Orphaned Domain Users on a regular basis in order to keep your environment "cleaned up," it will run increasingly more quickly.)
- 2 Right click and select Users and Security > Orphaned Domain Users.



Note that you have the option of limiting your results only to users who are either disabled in or have been deleted from Active Directory. For this scenario we will keep the default option, **Show all orphans,** so that both types of users will be included.



3 If you want to exclude objects whose permissions are inherited, make sure **Show unique permissions only** is checked.

TIP: This option is especially useful if your primary objective is to delete orphaned users, because your result set will be more targeted. (You can not delete permissions directly from an object that has inherited permissions.)

4 For this scenario, uncheck the **Display with results expanded** box.



5 Click [Run Now].

The top level of the analysis displays all of the "orphaned" users within the scope of your analysis.

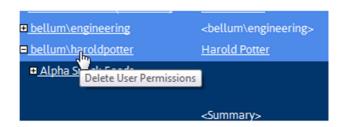
Note that users who are *disabled* in Active Directory are flagged.



Expand a User name to see more detail about that user's permissions.

User	Display Name/Group	Admin	Full Control	Design	Contribute Read Limited
■ bellum\awalker (DISABLED)	Alice Walker				
■ bellum\engineering	<bellum\engineering></bellum\engineering>				
■ bellum\haroldpotter	<u>Harold Potter</u>				
□ Alpha Snack Foods		SharePoint - 80 (Anonymous Access Enabled)		S Access	http://2010foundation/sites/alpha
	<summary></summary>				
□ bellum\jgrisham	John Grisham				
■ Alpha Snack Foods		SharePoint - Enabled)	80 (Anonymous	Access	http://2010foundation/sites/alpha
	<summary></summary>				
	Marketing	·		+	

Note that, as an alternative to creating a scheduled job to delete all users identified as orphaned (as described previously), from analysis results you have the option of initiating a ControlPoint Delete User action for an individual user.



In this scenario you:

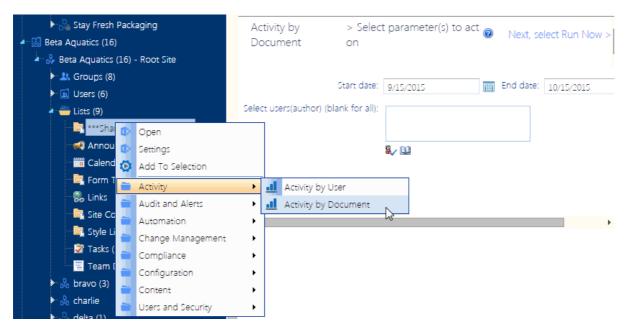
✓ Learned that you can initiate a follow-on ControlPoint action from analysis results.

Scheduling an Activity by Document Analysis

In this scenario, we will schedule an Activity by Document analysis to run at a designated time and have output posted to a SharePoint document library.

To schedule an Activity by Document Analysis:

1. Expand a site within the current site collection, then expand the Lists folder. Highlight a document library within that folder, right click and choose **Activity > Activity by Document**.

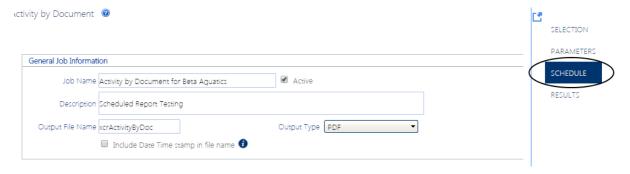


2 For Parameters:

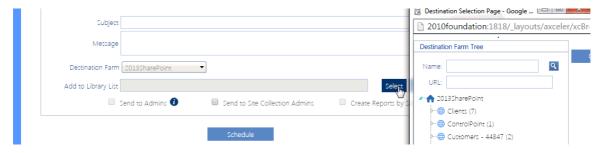
- Keep the default Start date and End date.
- Expand the Advanced Parameters section and from the Include File Extensions only list box, select the following (document) file types:
 - doc
 - docm
 - docx
 - pdf
- Check the **Display with results expanded** box.



- 1 Click the Schedule tab.
- 2 Enter a Job Name and Description.
- 3 Keep the default Output Type (PDF).

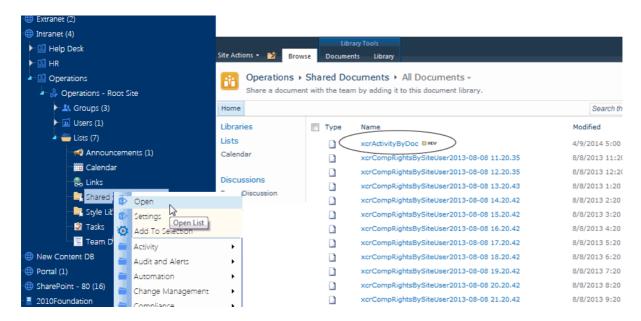


- 4 In the **Distribution Details** section, specify the SharePoint library to which you want to have analysis results posted as follows:
 - a) For **Add to Library or List**, click **[Select]** to display the Destination Selection Page.



- b) From the **Destination Farm** tree, drill down to the library where you want to post analysis results.
- c) Highlight the library then click [OK].
- d) Click [Schedule].

You can view the status of the job via the Scheduled Monitor. Once the Status of the job is **Retired**, you can retrieve results from the document library you specified when you created the job. You can navigate to the library directly from the ControlPoint application interface.



In this scenario you:

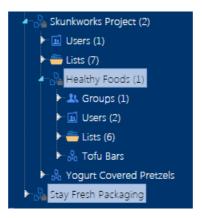
- ✓ Scheduled a ControlPoint analysis.
- ✓ Reviewed the status of the scheduled job in the Schedule Monitor.
- ✓ Opened a SharePoint library from the ControlPoint application interface.

Duplicating a User's Permissions and Backing Up Permissions

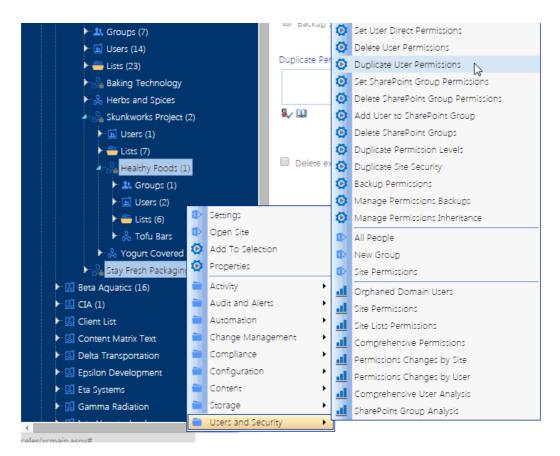
In this scenario, we will duplicate the permissions of a selected user to another user. This operation is useful if, for example, a user has left the company and you want to transfer that user's permissions to his/her replacement. We will perform this operation on two sites with unique permissions. As part of the operation, we will back up existing permissions so that we can restore them to their original state.

To Duplicate a User's Permissions:

1. In the SharePoint Hierarchy, select a site with unique permissions (identified by the identified by



2. Right-click on either site and choose Users and Security > Duplicate User Permissions.



- 3. We will save our selection—so that we can quickly retrieve it when it comes time to restore permissions—as follows:
 - a) Click the **Selection** tab.
 - b) Click the **Save Selection** link to display the Download File tab.



c) Click [Download] then save the file to your desktop.



- 4. Click the Parameters tab.
- 5. To select the user whose permissions you want to duplicate:
 - d) In the **Model User Name** field, enter a *full* user account name (for example, domain\username or service provider:username):
 - e) Click the Check Names icon () or press [Ctrl] k to validate the user name.

Duplicate User Permissions > Select parameter(s) to act on @



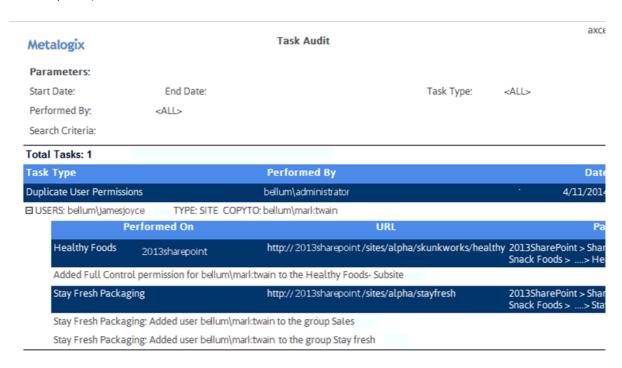
- f) If you want to review the permissions that the model user has for the selected scope, click the View Permissions link to generate a real-time Site Permissions analysis.
- 6 Check the **Backup site permissions before operation** box.
 - Backup site permissions before operation

This option will enable you to restore the permissions to what they were before the operation.

7 For Duplicate Permissions to, enter the name of each target users using the method described in Step 2.

8 Click [Run Now].

The progress of the operation is recorded at the top of the workspace. When completed, a ControlPoint Task Audit, which details the operation, is generated. (You can also review Task Audits for past operations via the **Manage ControlPoint > ControlPoint Task Audit** menu option.)



(At this point, if you want to verify that the permissions have been added, you can run a real-time Site Permissions analysis for just the target users.)

In this scenario you:

✓ Initiated a ControlPoint operation for multiple objects.

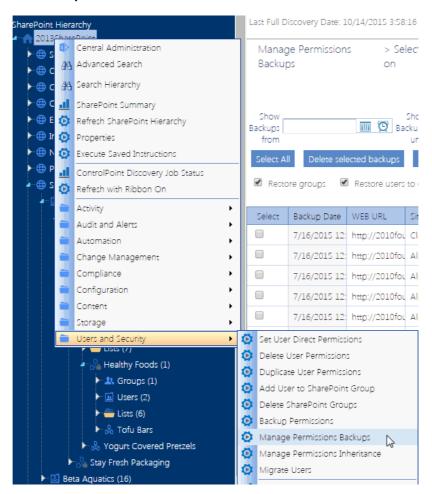
- ✓ Saved a selection for reuse.
- ✓ Performed an action on specific users.
- ✓ Backed up site permissions.
- ✓ Generated a ControlPoint Task Audit

Restoring Site Permissions

In this scenario, we will restore permissions from the backups we created before running the Duplicate User Permissions operation.

To restore site permissions:

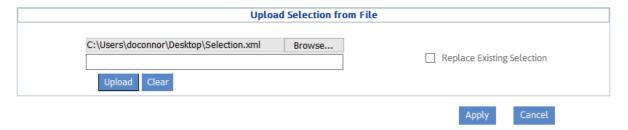
1. Select any object within the SharePoint Hierarchy and choose **Users and Security > Manage Permissions Backups**.



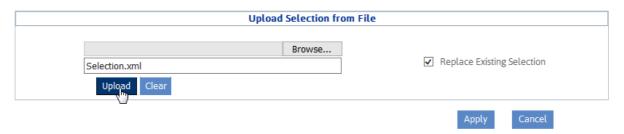
- 2. Retrieve the saved selection we used for the Duplicate User Permissions operation as follows:
 - a) Click the Selection tab.
 - b) Click the Upload Saved Selection link.



c) Click [Browse] and retrieve the file from your desktop.

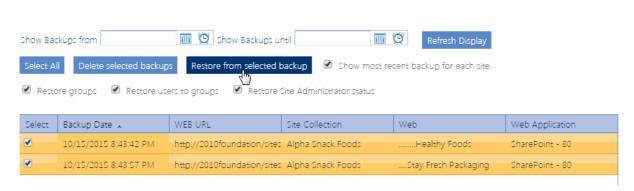


- d) Check the Replace Existing Selection box.
- e) Click [Upload].



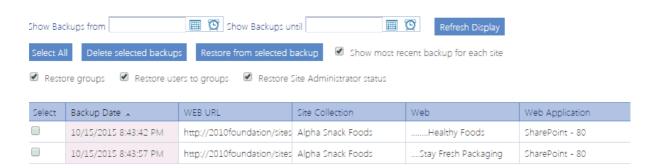
- f) Click [Apply].
- 1 Return to the Parameters tab.
- 2 Click [Refresh Display].

Note that a separate backup was created for each individual site within the selected scope.



3 To restore permissions for all sites, click [Select All] then [Restore from selected backup].

Manage Permissions Backups > Select parameter(s) to act on @



In this scenario you:

- ✓ Reused a saved selection.
- ✓ Restored permissions from a backup.

About Us

Quest creates software solutions that make the benefits of new technology real in an increasingly complex IT landscape. From database and systems management, to Active Directory and Office 365 management, and cyber security resilience, Quest helps customers solve their next IT challenge now. Around the globe, more than 130,000 companies and 95% of the Fortune 500 count on Quest to deliver proactive management and monitoring for the next enterprise initiative, find the next solution for complex Microsoft challenges and stay ahead of the next threat. Quest Software. Where next meets now. For more information, visit www.quest.com.

Contacting Quest

For sales or other inquiries, visit www.quest.com/contact.

Technical Support Resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at https://support.quest.com

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product