

Metalogix® Archive Manager for Files 8.5

Release Notes

January 2022

These release notes provide information about the Metalogix® Archive Manager for Files release 8.5.

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New Features

This version of Metalogix® Archive Manager for Files introduces the following features:

Feature	Description
Compliance notification enhancements	You can now send an email notification to users once per hour. User information about notification emails that could not be sent are logged.

ArchiveWeb features

Feature	Description
Install settings included in the install package	ArchiveWeb install settings are included in the installation package which ensures a complete installation without manual intervention.
Restore to from search results	Added option restore to from search results
Merge search results in search history for multi-server environments	When you search across a multi-server environment, a single search for all servers is

Feature	Description
	recorded in the search history.

Resolved issues

The following is a list of issues addressed in this release.

Description	Work Item	Case No.
<i>ArchiveWeb</i> : Unable to change a profile value two times on ORACLE	514466	
Checksum issues with some files	514033	4999824-1
<i>ArchveWeb</i> : Tasks window does not open	513612	
Protected Archive files cannot be accessed by users. Compliance feature not working as expected.	507905	4979665-1
ShortcutCreator Timeout expired	506970	4957888-1
Missing read only flag in HSM in some scenarios	506811	4966526-1
<i>ArchiveWeb</i> : Duplicate item(s) appear in search results when paging is set to 10 or less and also the number of items per page is wrong	504938	
Incorrect search results when criteria contains brackets	503841	
File selection is not working properly	503107	
Mark for deletion during restore is not working for HTML shortcuts	503106	
Unable to authorize access to Google Drive	499203	
Compatibility with Microsoft Distributed File System	498994	4888559-1
Run application with local user	498018	
Mark for deletion during restore	300414	ML-146633

Version History

Resolved issues from previous versions are listed below.

Version 8.4

The following is a list of issues addressed in this release.

Description	Work item
The error message "This file is currently not available for use on this computer." appears.	466363
ArchiveWeb Search no results	478805
ArchiveWeb: Async tasks not working correctly when more file servers are stored in one Files database	480794
Disk space issue during Lucene optimization	497080

Version 8.3

The following is a list of issues addressed in this release.

Description	Work item
The PAM_FS_JOBLOGS database table grows very large	467867
Archiving fails for database mountpoints	472316
Sorting does not work in ArchiveWeb	464223
Nscale File Service in HSM cannot be deployed	464225
PostProcessing throws an error: <i>SQL Error: ORA-01422: exact fetch returns more than requested number of rows</i>	468166
Stability issues with ArchiveWeb	470520

Version 8.2

The following is a list of issues addressed in this release including build 8.2.0.275

Description	Work item
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Original file names are not restored	417253
HSM packer task does not work	431701
Unable to connect with a local user to Simple Path store	436365
ArchiveWeb: Unexpected behavior when the "Show file server" permission is deactivated.	459263
ArchiveWeb: Unable to use some functions when Turkish language is set.	464366
ArchiveWeb: Maximum number of search results does not work as expected.	464599

Version 8.1.1

The following is a list of issues addressed in this release.

Description	Work item
Search servers are displayed multiple times with ArchiveWeb	404206
Reduce retention is not working on folders	413358
Office365 Users cannot see content if ArchiveWeb is used for Archive Manager for Exchange and Files Edition	414406

Version 8.1

The following is a list of issues addressed in this release.

Description	Work item
Searches with wild card filters does not return all the results	364217
Restore of deleted files with special character in the folder structure was not working	388563
ArchiveWeb tags are not sorted alphabetically	398111

Version 8.0.136

The following is a list of issues addressed in this release.

Description	Work item
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HSM KOMpliance store service crashes during HSM store operation	389955
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Version 8.0.125

The following is a list of issues addressed in this release.

Description	Work item
HSM: NetApp SnapLock setting does not set proper LAST ACCESS DATE	367040

Version 8.0.107

The following is a list of issues addressed in this release.

Description	Work item
Copy tool is not copying permissions	281209
Unable to download large files from ArchiveWeb	296141
Files not visible in Archive View	300744
Illegal Characters displayed in ArchiveWeb	300826
Inconsistent full-text search results	307086
mcopy: The system folder is created	305105
AW Template of the search cannot be shared, as the grid in AW is empty	309048
AW full-text searches slow	310023
High CPU and Memory load by Search Service	312002
Apostrophes in AW Fulltext	315057
HSM Asynchronous packer not able to move HSM GZip files	318223
Failed to archive into S3 object storage	321608
Index out of range	359150
AW - File preview does not work when the decimal delimiter is a comma	343584

Notes and Notices

Upgrade Considerations

A full database backup before the upgrade is strongly recommended.

Upgrades from Metalogix Archive Manager for Files 7.4 or later releases are supported. If Metalogix Archive Manager for Files products or components are installed on other computers in a distributed architecture, all products or components must be updated to the same version. Upgrade can take a considerable amount of time due to database model changes in version 8.0.

Metadata for search indexes from Firebird® and search history from SQLite® will be migrated to new database schema objects when you upgrade from version 8.1.1 or earlier. For Microsoft SQL Server®, two additional databases are required. For Oracle®, two additional tables are required. Additions to the existing database and subsequent data migration are managed by the upgrade wizard and does not require any additional steps by the administrator. However, if you wish to install the database schema objects manually, the scripts used to install the additional databases or schema objects are available in the installation media sub-folders which are created when you extract the installation files from the installer package.

End of Support Notice

Metalogix Archive Manager for Exchange no longer supports:

- Windows Server 2003 (all versions)
- Windows Server 2008 (all versions)
- NetApp 7-Mode. Customers must migrate to NetApp cDot before upgrading to Archive Manager for Files 8.2 to ensure that access to archived data and archiving of new files is supported through NetApp.

If you have any questions, please get in touch with our support specialists at <https://support.quest.com>.

System Requirements

The requirements described below are applicable for installing the Archive Manager for Files server



NOTE: System requirements for optional components of the Metalogix Archive Manager for Files are described in the corresponding document for each optional component.

Hardware

Component	Minimum specification	Recommended specification
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Number of Processor Cores	4	8
Main Memory	4 GB	12 GB
Hard Disk	10 GB	10 GB



NOTE: The application, log files and cache folders require 10 GB of HDD space. If the Archive Manager for Files server includes the database, and is used as a local storage for archived messages, then the the Hard Disk size must be revised to add more space for the database and the file store.

Operating System

- Windows Server 2012
- Windows Server 2012 R2
- Windows Server 2016
- Windows Server 2019



NOTE: Latest updates and service packs for servers are recommended.

Windows Server Roles

- Web Server (IIS)
 - Web Server / Common HTTP Features / HTTP Redirection
 - Web Server / Performance / Dynamic Content Compression
 - Web Server / Security / Basic Authentication
 - Web Server / Security / Windows Authentication
 - Web Server / Application Development
 - .NET Extensibility 3.5
 - .NET Extensibility 4.5
 - ASP.NET 3.5
 - ASP.NET 4.5
 - Management Tools / IIS 6 Management Console
 - Management Tools / IIS 6 Management Compatibility / IIS 6 Metabase Compatibility
 - Management Tools / Management Service

Windows Features

- Remote Server Administration Tools
 - Role Administration Tools / AD DS and AD LDS Tool / Active Directory module for Windows PowerShell
- .NET Framework 4.5 Features

For Windows Server 2012 and 2012 R2

- .NET Framework 4.5 Features / .NET Framework 4.5
- .NET Framework 4.5 Features / ASP.NET 4.5
- .NET Framework 4.5 Features / WCF Services (all checkboxes under this item)

For Windows Server 2016

- .NET Framework 4.6 Features / .NET Framework 4.6
- .NET Framework 4.6 Features / ASP.NET 4.6
- .NET Framework 4.6 Features / WCF Services (all checkboxes under this item)

For Windows Server 2019

- .NET Framework 4.7 Features / .NET Framework 4.7
- .NET Framework 4.7 Features / ASP.NET 4.7
- .NET Framework 4.7 Features / WCF Services (all checkboxes under this item)

Redistributable packages

- Microsoft Visual C++ 2008 SP1 Redistributable Package (x64)
- Microsoft Visual C++ 2010 Redistributable Package (x64)
- Microsoft Visual C++ 2010 Redistributable Package (x86)
- Microsoft Visual C++ 2013 Redistributable Package (x64)
- Microsoft Visual C++ 2017 Redistributable Package (x64)
- Microsoft Visual C++ 2017 Redistributable Package (x86)

Database Servers and Drivers

- Microsoft SQL Server 2012 to Microsoft SQL Server 2019
 - Microsoft OLE DB Driver 18 for SQL Server, or newer
- Azure SQL Database
- Oracle 12c to Oracle 19c
 - Oracle client (x86 or x64)

Web Browsers

Web browsers are required for ArchiveWeb and is included here because this optional component is installed automatically if Express installation is considered.

- Microsoft Edge
- Mozilla Firefox 16 or higher
- Chrome 33 or higher
- Opera 12 or higher

File Systems (Sources)

- Windows Server 2012
- Windows Server 2012 R2
- Windows Server 2016
- Windows Server 2019
- NTFS including mount-point support
- ReFS
- NetApp Filer (Cluster Mode only)
- EMC VNX

Clients and protocols

- Windows Clients
- Macintosh clients when CIFS/SMB protocol is used
- AFP protocol (e.g. ExtremeZ-IP software)

Additional Information

- Installations on Domain Controllers are not supported.
- For remote archiving on Windows shares, NetApp (Cluster Mode) or VNX, we recommend installing the software on a dedicated server.
- The software installs web applications into the Default Web Site. This could cause conflict with other applications like Microsoft CRM or Microsoft SharePoint. To change the installation website, manual changes are required after the installation. Please contact Technical support in such cases.
- Metalogix Archive Manager for Files is fully supported in a virtualized environment.

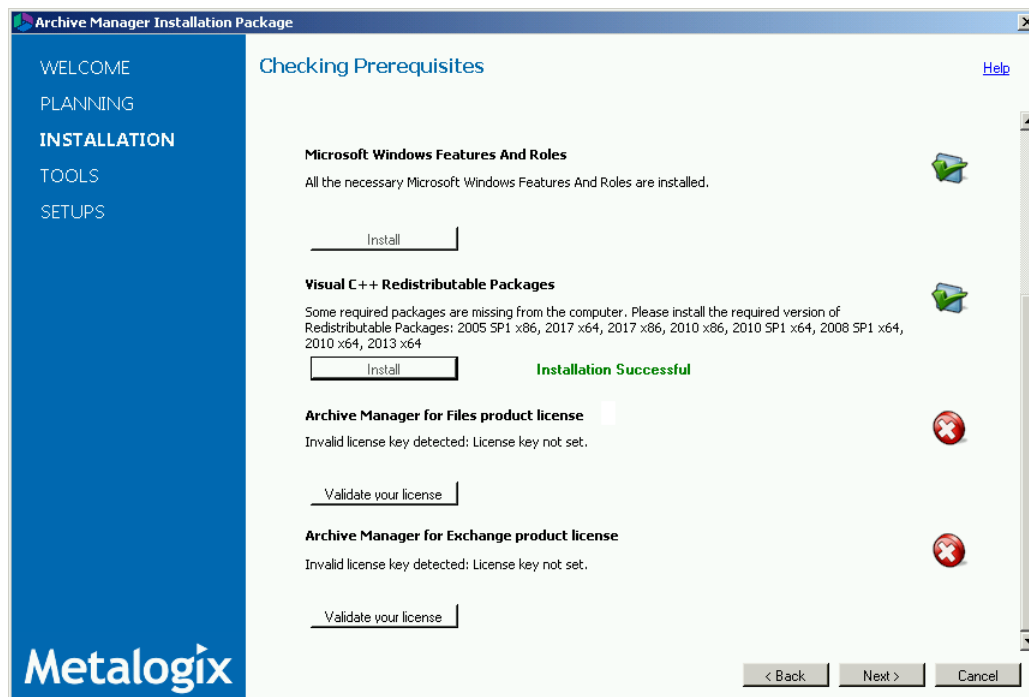
Product Licensing

Metalogix Archive Manager for Files is available for a free trial. The free trial is valid for 30 days (date of first login + 29 more days).

1. Go to <https://www.quest.com/products/metalogix-archive-manager-for-files>
2. Click the **Download Free Trial** button.
3. Fill and submit the **Download Your Free Trial** form.
4. Download the installer from the link in the email you receive from Quest.
5. Verify the [System Requirements](#) and install Metalogix.

Steps to activate your license online

1. Run the installation wizard from the Metalogix Archive Manager Installation Package.
2. Follow the installation steps until you reach the **Checking Prerequisites** page.



3. Click **Validate your license** button for the **Metalogix Archive Manager for Files product license**. The Activate License Key window appears.

4. Enter your license key and click **Next**.

i **NOTE:** If the internet access is filtered out by proxy on the Archive Manager server, click the **Set proxy** link to enter the respective parameters.

5. The license will be validated and you can continue the installation.

i **NOTE:** See the Metalogix Archive Manager for Files 8.5 Quick Start Guide for more information about online and offline license activation.

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