Quest[™]

Quest[®] MessageStats[®] Report Pack for Notes [®] 7.8

Release Notes

August 2021

These release notes provide information about the Quest[®] MessageStats[®] Report Pack for Notes [®] release.

- About MessageStats Report Pack for Notes 7.8
- Known issues
- System requirements
- Product licensing
- Getting started with MessageStats Report Pack for Notes 7.8
- Globalization
- About us

About MessageStats Report Pack for Notes 7.8

MessageStats is a Windows-based data collection and reporting application that facilitates the analysis of messaging statistics for a number of messaging environments. With the extensive information that MessageStats gathers, MessageStats provides an extremely flexible web-based reporting engine that allows all interested individuals to view messaging information and to package the information in many different ways. All reports are available by accessing the web site directly, by signing up for automated subscriptions that can be sent to any email address, or through export to a number of supported formats.

The MessageStats Report Pack for Notes extends MessageStats by adding the ability to gather configuration and content information for the Notes environment. The report pack stores the information in the MessageStats database, to which additional tables are added when you install the report pack. The database provides content for the web-based MessageStats Reports. You can use the report pack as an assessment tool in planning for a Notes to Exchange migration.

MessageStats Report Pack for Notes 7.8 is a minor release, with enhanced features and functionality. See Known issues.

Known issues

The following is a list of issues, including those attributed to third-party products, known to exist at the time of release.

Table 1. Gathering known issues

| Known issue | Issue ID |
|---|----------|
| Unable to run domain level tasks after deleting all servers from the domain using Database Management. If you have deleted all the Domino server objects in a domain and do not delete the Domino domain for the servers, it still appears in the treeview but all tasks run against the domain will fail. You must also delete the Domino domain using the Database Management. | 113943 |
| The Server Storage gathering, which collects the Domino server disk space information, supports only English-based locales. If the Domino server against which the Server Storage gathering is run has a non-English locale, the information is not correctly parsed. | 229466 |
| To be able to enumerate the databases on the Domino server, the report pack requires that there be a database catalog (catalog.nsf) available locally on each Domino server. | NA |

System requirements

You install the report pack components on servers on which the core MessageStats components are already installed. You must meet the software requirements for MessageStats. See the *MessageStats Release Notes* for the software requirements for the different MessageStats components.

The following table contains any additional requirements for the report pack:

| Requirement | Details |
|---|---|
| Hard disk space | 20 MB of free disk space for the report pack application in addition to the space required for the core MessageStats product. |
| | The space requirement varies depending on the size of the database. |
| MessageStats Server (scheduler service and task processors) | The Notes client must be installed on the server that hosts the MessageStats task processors. |
| | NOTE: The Notes client must have been opened at least once and connected to a Domino server before the client can be used in MessageStats. |
| | MDAC (Microsoft Data Access Components) 2.7 SP 2 Refresh is required for a distributed installation. MDAC must be installed on the IIS Server and MessageStats console server; however, MDAC is not required for the database components. |
| Task Execution Server | The Notes client must be installed on each server that hosts the MessageStats task processors. |
| | NOTE: The Notes client must have been opened at least once and connected to a Domino server before the client can be used by MessageStats. |
| MMC Client Console | Microsoft .Net Framework 4.7.2 must be installed on the server that hosts the MessageStats MMC Client Console. |
| Supported Environment | At least one server running Lotus Domino 6.0, Lotus Domino 8.0, Lotus Domino 8.5, IBM Domino 9.0, IBM Domino 9.0.1, HCL Domino 11.0 or HCL Domino 11.0.1 |
| Additional software | MessageStats 7.8 |

Table 2. System minimum requirements

For detailed system requirements and list of rights and permissions necessary for product operation please refer to the *MessageStats Report Pack for Notes User Guide*.

Product licensing

This report pack does not require licensing.

Getting started with MessageStats Report Pack for Notes 7.8

The release package contains the following products:

- MessageStats Report Pack for Notes
- Product documentation, including:
 - MessageStats Report Pack for Notes User Guide
 - Online Help

Installation Instructions

Refer to MessageStats Report Pack for Notes User Guide for installation instructions.

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release is Unicode-enabled and supports any character set. In this release, all product components should be configured to use the same or compatible character encodings and should be installed to use the same locale and regional options. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan.

About us

Quest provides software solutions for the rapidly-changing world of enterprise IT. We help simplify the challenges caused by data explosion, cloud expansion, hybrid datacenters, security threats, and regulatory requirements. We are a global provider to 130,000 companies across 100 countries, including 95% of the Fortune 500 and 90% of the Global 1000. Since 1987, we have built a portfolio of solutions that now includes database management, data protection, identity and access management, Microsoft platform management, and unified endpoint management. With Quest, organizations spend less time on IT administration and more time on business innovation. For more information, visit www.quest.com.

Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at https://support.quest.com.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request.
- View Knowledge Base articles.
- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- · Chat with support engineers online.
- View services to assist you with your product.

Third-party contributions

This product contains the following third-party components. For third-party license information, go to http://www.quest.com/legal/license-agreements.aspx. Source code for components marked with an asterisk (*) is available at http://opensource.quest.com.

Table 3. List of third-party contributions

| Component | License or acknowledgement |
|----------------------|--------------------------------------|
| Boost 1.0 | Boost Software License - Version 1.0 |
| Boost 1.33 | |
| Boost 1.38 | |
| Boost 1.47 | |
| Crypto-API version 2 | Mozilla Public License Version 1.1 |
| JCL 1.1 | Mozilla Public License Version 1.1 |

4

©2021 Quest Software Inc. ALL RIGHTS RESERVED.

This guide contains proprietary information protected by copyright. The software described in this guide is furnished under a software license or nondisclosure agreement. This software may be used or copied only in accordance with the terms of the applicable agreement. No part of this guide may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying and recording for any purpose other than the purchaser's personal use without the written permission of Quest Software Inc.

The information in this document is provided in connection with Quest Software products. No license, express or implied, by estoppel or otherwise, to any intellectual property right is granted by this document or in connection with the sale of Quest Software products. EXCEPT AS SET FORTH IN THE TERMS AND CONDITIONS AS SPECIFIED IN THE LICENSE AGREEMENT FOR THIS PRODUCT, QUEST SOFTWARE ASSUMES NO LIABILITY WHATSOEVER AND DISCLAIMS ANY EXPRESS, IMPLIED OR STATUTORY WARRANTY RELATING TO ITS PRODUCTS INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. IN NO EVENT SHALL QUEST SOFTWARE BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, PUNITIVE, SPECIAL OR INCIDENTAL DAMAGES (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, BUSINESS INTERRUPTION OR LOSS OF INFORMATION) ARISING OUT OF THE USE OR INABILITY TO USE THIS DOCUMENT, EVEN IF QUEST SOFTWARE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Quest Software makes no representations or warranties with respect to the accuracy or completeness of the contents of this document and reserves the right to make changes to specifications and product descriptions at any time without notice. Quest Software does not make any commitment to update the information contained in this document.

If you have any questions regarding your potential use of this material, contact:

Quest Software Inc. Attn: LEGAL Dept 5 Polaris Way Aliso Viejo, CA 92656

Refer to our website (www.quest.com) for regional and international office information.

Trademarks

Quest, the Quest logo, and MessageStats are trademarks of Quest Software Inc. and/or its affiliates. SQL Server, ActiveSync, and Windows are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries. Other trademarks and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. Quest disclaims any proprietary interest in the marks and names of others.

5