Course Outline

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KACE Systems Management Appliance (SMA) Implementation Course 1: Installing the KACE SMA Web-based Training

Description:

This is the first course in a series of implementation courses designed to instruct students on the essentials of deploying, configuring and administering the KACE Systems Management Appliance (SMA) in their environment. This course is divided into three modules. The KACE SMA was formerly known as the K1000.

During this course we will discuss the KACE SMA interface and all of its components. Additionally, you will learn about the various components present within Security Settings and how they are used. Finally, we will explore the topic of Users and Roles.

After completing the entire series of courses, you will have received detailed instructions on KACE Systems Management Appliance implementation and administration skills, as well as some best practices.

Training Delivery Modality:

This training is presented as a self-paced web-based training course with videos and simulated labs.

Intended Audience

Customers.

Prerequisites

The following prerequisites are recommended for this course:

- Knowledge of computer networking and management

Duration

- Module 1: Initial Setup Overview – (Approximately 40 minutes)
- Module 2: Settings and Security Settings - (Approximately 2 hours and 10 minutes)
- Module 3: User and Roles - (Approximately 45 minutes)

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Course Objectives:

The course covers the following objectives:

- Completing the initial KACE SMA installation
- Navigating the interfaces
- Identifying and using the general KACE SMA settings
- Identifying and using KACE SMA Security Settings
- Authenticating to the KACE SMA
- Managing user accounts and roles

Topics:

The following topics are covered in this course:

- Module 1
  a. Installation Considerations
     i Network topologies
     ii Communication ports
  b. Setup
     i First Boot expectations
     ii Initial configuration of the appliance using the setup wizard - VIDEO
     iii Initial configuration using the command line interface - VIDEO
  c. Navigational Overview
     i The components that make up the interface
     ii Navigating the Administrator Console – VIDEO
     iii Using filters within the UI
     iv Switching ORGs and the System Console - VIDEO
     v Navigating the User Console – VIDEO

- Module 2
  a. Settings
     i Available options
     ii Appliance Linking - SIMULATION
     iii Creating and Importing a Locale PO File – VIDEO
     iv Exporting and Importing a Resource – VIDEO
     v Organization Settings
  b. Security Settings
     i Security Settings options
     ii Enabling SSO using Active Directory – SIMULATION
     iii Enabling SSL with a Self-signed Certificate -VIDEO

- Module 3
  a. Users and Roles
     i How users authenticate to the KACE SMA
     ii How to create and customize user records
     iii Importing Users - VIDEO

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       iv   The difference between user labels and roles
       v   Customizing Roles
       vi   Duplicating and Altering a Role – SIMULATION

Special Notes - This course is available free to customers that have current software maintenance for the selected product. Please review the course outline and click Launch Course to continue. If you do not have current software maintenance, you will be provided with alternative options. For more information, contact your Account Manager or contact us button.

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