

Quest® On Demand Migration

Release Notes

May 01, 2024

Quest® On Demand Migration is a Microsoft 365 tenant-to-tenant migration service that allows you to simply and securely migrate Microsoft 365 information from Exchange, OneDrive, SharePoint and Teams. It is a part of the Quest® On Demand cloud-based platform solution.

These release notes provide information about the latest Quest® On Demand Migration release.

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Deprecated Features

The following features have been deprecated in On Demand Migration.

Account migration

Feature	ID
Resource processing will be available to new users only upon request. Existing users who have used this feature in the last 3 months can continue to use it. Documentation about this feature is available as a KB article and not in the User Guide. Call Quest Technical Support to activate Resource Processing.	446256

Enhancements

The following is a list of enhancements implemented in On Demand Migration.

General migration

Enhancement	ID
The On Demand Migration projects view has been enhanced with a new tile format and list view options to provide easier navigation.	464159
Click the dropdown in the list selector column of any list to use the new list capabilities like Select All , Select All on Page and Reset Selection .	489266

Account migration

Enhancement	ID
The option Item level permissions are not processed has been added to the <i>Processing Options</i> step of the <i>New Account Resource Processing Task</i> wizard. You can select this option to use inherited permissions for list items etc. Resource processing works faster when this option is selected	446256

Teams and Groups migration

Enhancement	ID
The Use additional Team Chats licenses for faster archiving option in the <i>Migration Actions</i> step of the <i>New Chats Migration Task</i> wizard has been reinstated.	485991

Resolved Issues

Account Migration

Issue	ID
Account migration error "Invalid domain name in the request url." occurs for domain move.	469247
PowerShell error "Module could not be correctly formed. Please run Connect-ExchangeOnline again" occurs.	475141

Mail Migration

Issue	ID
Mailbox migration pauses when 'System.OutOfMemoryException' occurs.	469563
When resetting a mailbox task the error "there was an error saving this task" occurs.	490117

SharePoint Migration

Issue	ID
Changed name for <i>Documents library</i> not migrated correctly between source and target sites with different default languages	489359
Target item counts returned by Collect Statistics task for Teams sites is incorrect.	488576

Teams and Groups Migration

Issue	ID
Messages within the HTML file are not arranged by time/date	485991

Known Issues

The following is a list of issues, including those attributed to third-party products, known to exist at the time of release.

- [General](#)
- [Account migration](#)
- [Mailbox migration](#)
- [OneDrive migration](#)
- [Public folder migration](#)
- [SharePoint migration](#)
- [Teams migration](#)

General known issues

Known Issue	Issue ID
If the Skip if the target file is the same version or newer option is selected, files that were previously migrated and for which additional sharing permissions have been added may not appear in the Shared With Me panel of users who have been granted this additional sharing permission. Workaround: Remove and re-grant permissions directly to previously migrated files in the target.	ODM-1112
Statistics related to permissions can be incorrect in some specific cases.	ODM-872
Deletion of target object after the migration may not be reported.	ODM -855
In case the created Mailbox Switch task is edited and the mail forwarding direction is changed, all selected notification messages will be readdressed, but the wizard may not display notification settings correctly. Workaround: Select Run later and finish the task to re-open it. After the task is re-opened you can see the actual notification settings. Now you can schedule the task as necessary.	N/A
If you remove a tenant that is currently used in migration projects from On Demand, the affected projects can still be opened without any alerts or notifications. However, all project tasks will fail.	N/A
Mail Migration Task Wizard cannot be finished if you add and then clear the value in Exclude mail before and Exclude mail after fields. Workaround: Close the wizard and create a task anew.	ODM-176
Double-clicking Finish button in wizards may result in creating several duplicate tasks.	DO-728
All accounts must be matched or migrated <i>before</i> migrating the groups they belong to, or with the same task that migrate groups. Otherwise, the newly migrated accounts will not be added to the target groups. Workaround: Re-migrate the affected groups after all their members are migrated.	N/A
If you migrate a mail-enabled group with non mail-enabled members, some of those users might not be added to the target group. The following error is displayed for each affected user: " Group membership migration completed with errors. Couldn't find object [User GUID]. Please make sure that it was spelled correctly or specify a different object. " Workaround: Re-migrate the affected groups.	ODM-309
Deleting or moving a file in the OneDrive storage that is currently being migrated may result in aborting the storage transfer with Content transfer failed error. Other storages from the migration task are not affected. Workaround: Re-migrate the failed storage.	ODM-335
A search query entered by user to filter content may be lost in case the user switches tab.	ODM-293
Migration of Microsoft Office 365 groups and security groups with dynamic membership is not supported.	ODM-37
Migration fails if internal account is matched with external account and the following message is reported: Property usageLocation is invalid / Insufficient privileges to complete the operation	ODM-1576
Migration of security group to distribution list or to mail-enabled security group fails (this migration cannot be supported) and the following message is reported: Unable to update the specified properties for objects that have originated within an external service	ODM-1566
Migration of Office 365 group to distribution list or to mail-enabled security group fails (this migration cannot be supported) and the following message is reported: REST API is not yet supported for this mailbox.	ODM -1567
After the migration, the calendar invites with Teams links may need to be updated.	ODM -788
In case of re-migration, On Demand Migration re-migrates mail and calendar items that have changed in the source mailbox to the target mailbox. Also, calendar items that have been removed from the source mailbox will be removed from the target mailbox. Re-migration of other types of items that have been modified or deleted in the source mailbox is not supported.	4781288-1

Known Issue	Issue ID
Address Rewriting Due to Microsoft's Exchange Online limits on messages sent from the tenant that are calculated according to purchased Exchange Online licenses, some of the sent messages exceeding this limit will not be delivered within 24 hours and will wait in the queue to be send next day. If waiting time will be longer than 24 hours, the sender will receive an NDR. Workaround: To increase bandwidth you need to purchase more Exchange Online licenses	4783213-1

Account migration known issues

Known Issue	Issue ID
Resource Processing is not available when GCC High tenants are used. Resource Processing is only available with commercial tenants.	251283
Source UPN and Primary SMTP will be used after migration for existing target hybrid accounts.	ODM-1251
In case of re-migration of hybrid account the Migration task state may appear to be completed before the actual completion.	ODM-1174
Source user mailbox is required to be kept to ensure receiving of mail messages addressed to this mailbox after migration. To remove these mailboxes you can manually configure forwarding in on-premises environment for all affected accounts after target mailboxes are provisioned.	ODM-1345
Hybrid accounts has New status even in case these accounts are in progress.	ODM-1053
Matching task may hang with In progress state in case on-premises connection credentials are not configured. No events are reported.	ODM-1383
Matching task may hang with In progress state in case of any issues related to connection problem of integration service, e.g., secret is not installed properly or unavailable.	ODM-1469
In case matched target hybrid account is removed intentionally, but source account is selected for the migration task, the target object will be provisioned and no event is reported.	ODM-1292
In case of any target conflicts related to existing objects in on-premises part processed by Quest Migration Manager, events generated by Quest Migration Manager will not appear in Events.	ODM-1255
Migration Task progress may be reported incorrectly. Refer to task details for actual information.	ODM-1175
Mail flow is not currently displayed for migrated objects.	ODM-1376
Mail addressed to target Room/Equipment/shared mailbox will not be redirected to source. Reason: forwarding from target to source after account migration for Room / Equipment / shared mailbox is not set.	ODM-1344
In case object is removed in source, during re-migration this object cannot be included in migration scope, but object status remains unchanged. In task details this object status is New .	ODM-1331
Migration tasks may hang with In progress state in case of any issues related to integration with Quest Migration Manager. No events are reported.	ODM-1332
Resource processing To allow target users access source SharePoint, linked guest users were created in the source and On Demand Migration immediately attempts to grant these user accounts necessary direct permissions. It can take time for guest accounts to replicate to SharePoint, which can result in a "User not found" error message for a guest account that has not yet been replicated during granting permissions. Workaround: Retry the SharePoint processing later.	ODM-1878

Mailbox migration known issues

Known Issue	ID
A Meeting link migration task does not preserve the "time zone" settings for the calendar items. The meeting start time and the end time properties will be converted to UTC.	353269

OneDrive migration known issues

Known Issue	ID
If Migrate Sharing Link Permissions option is selected, some link sharing permissions will not migrate properly if the user has shared this file or folder with more than 30 users. Only 30 users will have permissions from the Sharing Links, while others will not be processed due to a Microsoft limitation.	ODM-1640

Public folder migration known issues

Known Issue	ID
There is currently no way to stop running tasks.	PFM-76
After migration to the target, the folder name remains unchanged, even the original source folder has been renamed. On Demand Migration does not support renaming folders.	PFM-77

SharePoint migration known issues

Known Issue	ID
When using collections with On Demand Migration for SharePoint, if a site is added to a collection after running a Discover SharePoint Contents task for the site, the child objects will not be added to the collection. Re-run the Discover SharePoint Contents task for the site to add the child objects to the collection.	
When using collections with On Demand Migration for SharePoint, if a SharePoint object is added to a collection without its parent or child elements, the SHOW PARENT and SHOW CONTENTS buttons may be active but will link to a blank a filtered list because the child or parent is not included in the collection.	
When using collections with On Demand Migration for SharePoint, note that the Remove from Collection and Remove Collection functions are not yet available.	
Files and List Items cannot be migrated if same entities exist in target recycle bin.	163227,179261
The following events may be reported while migrating some folders from Document Libraries connected to Microsoft Teams: A file or folder with the name ... already exists... and Failed to lookup file info of object... The migration proceeds as expected.	173081
After migration the system account is specified as an author of migrated folder instead of the source folder author.	171641
Web address of this view in List View settings cannot be updated due to SharePoint limitations.	169946
Migrated discussion board replies are not tagged as "Best reply" on target.	157005
Custom content type assigned to documents is not migrated. All documents will have the default content type on target.	161588

Known Issue	ID
Discussion List created by the site Community feature is renamed to <i>Community Discussion</i> in Team site (STS#3 template.)	168288
Files and list items are not migrated to subsites with the following characters in the URL: <, >, &, ", '.	169663
Site collection status is not updated if the migration task includes more than one site collection.	161760
The search field shows a limited number of characters. Only the first 22 characters are visible for the long search queries.	164683
Hub settings for sites located in non-central regions of a multi-geo tenant cannot be migrated. The hub and spoke relationship for sites in non-central regions must be built manually after the site migrations are complete.	324054
Out-of-the box list items get duplicated when migrating for the first time	413379
Conflict resolution rules will not be applied to Site Pages and Site Assets system libraries	424578

Teams migration known issues

Known Issue	ID
<p>If the external sharing settings of the target tenant is more restrictive than the settings in the source tenant, then Office 365 groups and SharePoint items cannot be migrated to the target tenant.</p> <p>Workaround: Ensure that sharing settings in the target tenant is the same or less restrictive than the source tenant. You must create a fresh task to migrate the items.</p>	259757
On Demand cannot migrate a file if the SharePoint admin center (under Settings Site Creation) has been used to change the default URL.	240044
Meeting links in Teams calendar items of migrated teams don't work because the links still point to source tenant.	196069
<p>Resource processing If EDU team group has been migrated in the Account Migration project first and then this EDU team is provisioned in the Teams Migration project, the error "Request failed with BadRequest status code (Bad Request)" is reported.</p> <p>Workaround: Delete the EDU team group created by Account Migration, then perform discovery and provision with Teams Migration project.</p>	N/A
When teams are provisioned with the option to merge with an existing team in the target tenant and a new channel is created with the original name plus suffix, the SharePoint folder for the new channel retains the original name.	345807
If there are more than 400 Planner tasks in a bucket then On Demand migrates the first 400 tasks only.	N/A
When two or more users are participants in a chat, the chat migration task event is not linked to any particular user.	256913
<p>Links to attachments in chats that are migrated and archived cannot be opened from the Conversation History in the Teams client if you left-click the link.</p> <p>Workaround: Right-click the attachment and select Open Link in New Tab or Open Link in New Window from the context menu.</p>	313562
Replies to private chats are migrated as regular chats but the reference to the original chat is not retained.	339662

Known Issue	ID
Unexpected error occurs in a chat discovery task when matched users are deleted in the source tenant	391675
When the same chat is migrated simultaneously by two tasks, a failure in one task leads to a failure in the other with the following error message: <code>The initiator <service-id> is not a member of the roster <chat-id></code>	392613
If a user is a participant in a group chat in the source tenant, the chat will appear in the target tenant for the same user after migration even if the chat was deleted by the user from the source tenant.	426538
Loop Components in chats are not migrated	425482

Release History

April 17, 2024

Resolved issues

Module	ID	Description
Mail Migration	463262	Thread is being aborted during Meeting link migration.
Mail Migration	478586	Report entry not generated for "Interrupted" sessions.
Mail Migration	367037	Warnings for calendars created without meetings to be processed.

April 09, 2024

Deprecated Features

Module	ID	Description
Teams & Groups Migration	485860	The Use additional Team Chats licenses for faster archiving option in the <i>Migration Actions</i> step of the <i>New Chats Migration Task</i> wizard has been temporarily deactivated because the message order in the archived file cannot be guaranteed due to a limitation of the Microsoft API. If you want to use this option regardless of the limitation, contact Quest Technical Support .

Enhancements

Module	ID	Description
Teams & Groups Migration	473337	Account Type column and filter in Mailbox Type in Chats List View helps you identify user accounts by mailbox type.

April 03, 2024

Enhancements

Module	ID	Description
Teams & Groups Migration	479468	A Quick Help dialog is now available from the Getting Started tile in the Teams Dashboard.

Resolved issues

Module	ID	Description
Account Migration	480431	The key was not present in the dictionary during Account discovery via security group.
Mail Migration	459764	Both "Mailbox Status" and "Archive Mailbox State" shows the same value while an archive mail task is running.
SharePoint Migration	484609	Users with custom admin role are unable to import collections in an On Demand Migration for SharePoint project.

March 26, 2024

Deprecated Features

Module	ID	Description
Teams & Groups Migration	478290	In the <i>Migration Actions</i> step of the <i>New Chats Migration Task</i> wizard, you cannot select both options: Migrate to live chat and Use additional Team Chats licenses for faster archiving , in the same task.

Resolved issues

Module	ID	Description
SharePoint Migration	473412	Migration between classic and modern team sites not allowed when M365 group has been enabled on the site.
SharePoint Migration	481506	Batch with parent reference error was not being set to failed.
SharePoint Migration	482494	Batch import fails if item authorship set to SharePoint Group.
SharePoint Migration	482704	Repair flow fails when export manifest does not contain <i>SPListItem</i> element.
SharePoint Migration	483464	Conflict resolution fails if filename contains special character.
SharePoint Migration	483571,483810	Internal errors causing unnecessary import job monitoring error events to be logged.

March 20, 2024

Resolved issues

Module	ID	Description
SharePoint Migration	480231	Wrong size of file information causing file download to fail.
SharePoint Migration	481194	Download failure during batch preparation could cause the whole batch to fail.
SharePoint Migration	481506	Files in batch were not recorded in failed file table when batch failed unexpectedly.
SharePoint Migration	481172	Transient Exceptions were not being retried properly.
SharePoint Migration	479615	Export manifests are being overwritten during auto repair.

March 05, 2024

Resolved issues

Module	ID	Description
SharePoint Migration	475616	Incorrect links within the "Quick Links" web part when a root site is mapped to a path based site collection.
SharePoint Migration	479349, 479868	Export job time out too short when job postponed messages are received.
SharePoint Migration	473796	Issue matching files with same name but different IDs during conflict resolution checks.
SharePoint Migration	475631	Incremental migrations of STS#0 classic teams template sites that were upgraded to STS#3 modern teams template sites fails.
SharePoint Migration	476439	"Export" button missing on "Events" tab in SharePoint project for users with Read only permissions.
SharePoint Migration	479286	Cleanup of missing file table may result in missing files not being remigrated.
SharePoint Migration	479353	Cleanup of failed tasks affecting other in progress tasks for large lists (with export splitting).
SharePoint Migration	479328	Migrating very large files may time out.
SharePoint Migration	479300	Folders may be misplaced during migrations.

February 28, 2024

Enhancements

Module	ID	Description
SharePoint Migration	467015	CSV file templates are now available for download from the following wizards: <i>New Discover Sites From File Task</i> , <i>Import Collections From File</i> , <i>New Mapping from File Task</i> , <i>New Map Geo Locations Term Store Task</i> and <i>New Map Geo Location Task</i> wizards.

Resolved issues

Module	ID	Description
SharePoint Migration	474604	Migration batches fail due to "Unable to log metric" message.
SharePoint Migration	456242	Adequate error message is not available when migration is skipped because Information Barrier feature is enabled.
SharePoint Migration	479288	File content replaced with throttling message under heavy throttle load.

February 27, 2024

Enhancements

Module	ID	Description
Teams & Groups Migration	469293	A new option Create private chat with link to archived messages file in the <i>Migration Actions</i> step of the <i>New Chats Migration Task</i> wizard lets you create a private chat message in the target tenant that contains a link to the archived messages (HTML) file. This option is available when you select the Archive remaining messages option in the same step.
Teams & Groups Migration	450939	To manage large lists of M365 groups in a project, you can remove one or more M365 groups from the groups list view that you don't need for migration.

Resolved issues

Module	ID	Description
Account Migration	469751	CSV header names in exported files do not match the columns names.

February 20, 2024

Enhancements

Module	ID	Description
OneDrive Migration	470983	With the new All items that were added or modified since the last successful migration option in the <i>Filter Items</i> step of the <i>New OneDrive Migration Task</i> wizard, you can migrate items that were added or modified in the source OneDrive since the last successful migration. The new column Last Successful Run in the OneDrive List View indicates the date and time of the last successful migration. It is also available as a predefined filter.

February 16, 2024

New Features

Module	Feature	Description
General Migration	Comparison Reports	Comparison reports provide detailed information about various assets in the source and target tenants. These reports can be downloaded as Microsoft Excel files for offline inspection, migration planning and verification. Comparison reports are generated every time you run a Collect Statistics task on a target tenant for an Office 365 asset.
SharePoint Migration	Collect Statistics	The Collect SharePoint Statistics Task conducts an assessment of all SharePoint sites in the source tenant and matching sites in the target tenant. You can choose to generate Comparison Reports from the task wizard. When the task completes, you can download a Premigration report from the task details pane. If a Comparison report was generated, you can download the report from the task detail pane as well.

Enhancements

Module	ID	Description
General Migration	458865	Click Find a Possible Resolution in the event detail pane of error events, to look for a solution from among the applicable Knowledge Base (KB) articles in the Quest website.
Account Migration	438816	The Collect statistics from target option in the <i>New Collect Account Statistics Task</i> wizard lets you collect account statistics from the target tenant and generate a Comparison Report.
Mail Migration	438819	The Collect statistics from target option in the <i>New Collect Mailbox Statistics Task</i> wizard lets you collect mailbox statistics from the target tenant and generate a Comparison Report.
OneDrive Migration	438821	The Include collection of item count from target OneDrive accounts option in the <i>New Collect OneDrive Statistics Task</i> wizard lets you collect OneDrive statistics from the target tenant and generate a Comparison Report.
SharePoint Migration	476854	<p>The menu structure in the SharePoint Contents tab has changed: To discover SharePoint objects click Discovery and then click one of the following:</p> <ul style="list-style-type: none"> • Discover All • Discover from File • Discover SharePoint Contents <p>To match SharePoint sites, click More and then click Match.</p>
Teams & Groups Migration	438824	The Include collection of statistics from target tenant option in the <i>New Collect Teams Statistics Task</i> wizard and the <i>New Collect Group Statistics Task</i> wizard lets you collect team and M365 group statistics respectively, from the target tenant and generate a Comparison Report.

Resolved issues

Module	ID	Description
Account Migration	460774	Some source accounts are migrated to unmatched target accounts

January 23, 2024

Enhancements

Module	ID	Description
Account Migration	467977	You can download CSV templates from the <i>New Account Discovery Task</i> wizard when you choose the following actions: Discover from file and Discover from security groups
Account Migration	468655	You can download CSV templates from the <i>New Account Mapping from File Task</i> wizard when you choose the following action: Map From File
Account Migration	469003	You can download CSV templates from the <i>Import Collections from File</i> dialog.
Account Migration	469005	You can download CSV templates from the <i>New Account Resource Processing Task</i> wizard when you choose the following action: Process Resources

Module	ID	Description
Mail Migration	446223	New list view predefined filter for Mailbox Type
Mail Migration	469752	New list view predefined filter for Archive Mailbox Status
Teams & Groups Migration	469290	A new tile for Chats has been added to the Teams dashboard

January 16, 2024

Enhancements

Module	ID	Description
SharePoint Migration	450962	Added link to Reports page from List object details in the SharePoint Content page. Reports are pre-filtered for the selected list object.
SharePoint Migration	450963	Added link to Reports page from Task details in task page. Reports are pre-filtered for the selected task.

Resolved issues

Module	ID	Description
SharePoint Migration	458022	Template mismatch errors does not stop migration.
SharePoint Migration	465679	Error when migrating versions and some web parts of Home.aspx page
SharePoint Migration	465833	Stopped task getting set incorrectly to "Completed" in the UI but keeps running in the backend and keeps adding events in the UI
SharePoint Migration	468794	Group role assignments are not migrated correctly for all items

January 11, 2024

New Features

Module	Feature	Description
General Migration	PowerShell support	You can use the On Demand Migration PowerShell API to interact with objects in your On Demand Migration environment. The PowerShell cmdlets allow you to perform tasks, such as account discovery, mail migration, OneDrive migration, task and event management in a PowerShell scripting environment. For more information about downloading and using the API module, see the Using PowerShell chapter in Appendix A of the <i>On Demand Migration User Guide</i> .
SharePoint Migration	Migrating Term Stores	On Demand supports Term Store migration for single and multi-geo locations. You can map geo-locations similar to how sites can be mapped to different geo-locations. A dedicated page for managing Term Stores is provided where you can discover and migrate the Term Stores with easy-to-use wizards.

Enhancements

Module	ID	Description
Mail Migration	462002	"Not Set" has been added to the mail flow filter in the Mailboxes tab
Mail Migration	462003	A GUI warning will be displayed that indicates that migrating OWA Rules will replace/delete/overwrite target rules.
Teams & Groups Migration	459773	Two new options: SharePoint Permission Options and SharePoint File Options , are now available in the <i>New Teams Migration Task</i> and <i>New Groups Migration Task</i> wizards. These option will help you control the migration of associated SharePoint content when you migrate Teams or Groups.
Teams & Groups Migration	452639	The notification panel has been added to all tabs in the Teams and Groups workspace.

Resolved issues

Module	ID	Description
Account Migration	462272	MLM processes meetings from the past.

November 29, 2023

Enhancements

Module	ID	Description
SharePoint Migration	449812	Additional list item migration information has been added to the event details pane for events prefixed with the term "Bulk ListItems"
SharePoint Migration	450276	Improved handling of skipped files in failed file report

Resolved issues

Module	ID	Description
SharePoint Migration	452696	Improved handling of message length to avoid memory issues.
SharePoint Migration	455981	Custom content types that are being inherited from the built-in "Document Set" are not being migrated correctly when source and target default language is different.
SharePoint Migration	458697	Migration of a SharePoint site mapped a to a different url after a SharePoint Content discovery task, migrates the site to the incorrect target url.
SharePoint Migration	460137	Special characters in terms causes migration to fail and stop.
SharePoint Migration	460573	Child webs of a promoted site were not migrated correctly.
SharePoint Migration	460733	Added check to MS Import job end processing to confirm if batch failed in unexpected way.

November 21, 2023

Enhancements

Module	ID	Description
Teams & Groups Migration	439627	Use the Rename mail nick name option in the Mapping options step of the <i>New Teams & Groups Rename and Map Task</i> wizard to add a prefix or suffix to the target team or group

November 07, 2023

Enhancements

Module	ID	Description
Account Migration	451095	Enabled Mail-Sync for Archive migrations that allow the following migrations: Archive to Primary mailbox, Primary to Archive mailbox, and Archive to Archive mailbox.
Mail Migration	455961, 455977	Added protection to fail mail migration if the source and target archive mailboxes have the same GUIDs

Resolved issues

Module	ID	Description
Account Migration	457937	The Account State filter is showing '0' for all states
SharePoint Migration	445535	File downloads are stalling periodically.
SharePoint Migration	453036	<i>Document Library</i> type web part pointing to the non-default Documents library is corrupted.
SharePoint Migration	455833	<i>Limited Access</i> roles are migrated unnecessarily.
SharePoint Migration	453895	Clear select objects setting resulted in object being cleared twice.
SharePoint Migration	456434	Microsoft Export API calls that are being postponed were timing out.
SharePoint Migration	429428	Versions of large files were failing to migrate.

November 01, 2023

New Features

Module	Feature	Description
General Migration	Premigration Reports	The new Reports tab in the Projects workspace lets you view and download premigration reports or delete previously created reports. Premigration reports are available for Accounts, Mailboxes, OneDrive, SharePoint, Teams, and

Module	Feature	Description
		Groups. Reports are created in XLSX format and downloadable as a ZIP file from respective Collect Statistics Task details pane or from the new Reports view. New permissions are available for role based access control (RBAC): View migration reports and View reporting dashboard.
Account Migration	Premigration Reports	Create a New Collect Account Statistics Task to generate a premigration report which you can download from the task details pane or the new <i>Reports</i> tab in the project workspace.

Enhancements

Module	ID	Description
Account Migration	443949	Column filters have been added to some columns in the Accounts list.
Mail Migration	445822	The <i>Collect Mailbox Statistics Task</i> generates a premigration report which you can download from the task details pane or the new <i>Reports</i> tab in the project workspace.
OneDrive Migration	406052	The <i>Collect OneDrive Statistics Task</i> generates a premigration report which you can download from the task details pane or the new <i>Reports</i> tab in the project workspace.
Teams & Groups Migration	438813	The <i>Collect Teams Statistics Task</i> and <i>Collect Group Statistics Task</i> generates premigration reports respectively which you can download from the task details pane or the new <i>Reports</i> tab in the project workspace.

October 24, 2023

Resolved issues

Module	ID	Description
SharePoint Migration	450561	Term store synonyms and translations not migrating correctly.
SharePoint Migration	447232	Some batch preparations failing due to request authentication issues.
SharePoint Migration	453559	Tasks with 1000s of objects selected time out at start up due to issues with redundant no script updates
OneDrive Migration	451147	Improved warning message to indicate that a file cannot be migrated because the filename contains a Unicode character.

September 26, 2023

Enhancements

Module	ID	Description
SharePoint Migration	425812	Auto re-run list item migrations to retry missing items option in the <i>List Options</i> step of the <i>New SharePoint Migration Task</i> wizard, is available for all

Module	ID	Description
		regions.
SharePoint Migration	440747	The incremental flow for list migration that supports cases where Microsoft incremental migration fails, is available for all regions.
SharePoint Migration	428178	Migration of lists with lookup columns are ordered to support lists with nested lookup columns.
Teams & Groups Migration	439622	Whiteboard tabs are migrated if the Whiteboard files, in the OneDrive of the Whiteboard creator, is pre-migrated to the target tenant. At least one team owner must have permission to the whiteboard file in source tenant. Whiteboard tabs will be migrated as Weblink tabs in target.

Resolved issues

Module	ID	Description
SharePoint Migration	447849	Columns with blank column data was not migrated correctly for versions of the list item
SharePoint Migration	448363	Calculated column causing other list columns to not be migrated
SharePoint Migration	444927, 447241, 448004	JSON deserialization errors under load were not handled properly
Teams & Groups Migration	448557	Microsoft does not allow a single user have more than 20000 Planner items under their account. ODM uses the Migration Administrator account to copy the Planners into the target and can hit this 20000 limit.

Incident Response Management

Quest Operations and Quest Support have procedures in place to monitor the health of the system and ensure any degradation of the service is promptly identified and resolved. On Demand Migration relies on Microsoft Azure infrastructure and as such is subject to the possible disruption of the related services.

You can view the following status pages:

- Quest On Demand: <https://status.quest-on-demand.com/>
- Azure Services: <https://azure.microsoft.com/en-ca/status/>
- AWS Services: <https://status.aws.amazon.com/>

System requirements

The following web browsers are supported with On Demand:

- Microsoft Internet Explorer 11
- Microsoft Edge

- Google Chrome (latest version)
- Mozilla Firefox (latest version)

System requirements for Desktop Update Agent deployment

Software Requirements

- Microsoft 365 (formerly Office 365 or MSO) 32-bit or 64-bit when Office re-activation option is selected
- Outlook 2016 (32-bit or 64-bit) or higher (Including Click to Run version and ISO version)
- OneDrive for Business (Most recent updates recommended)
- Microsoft Teams (Most recent updates recommended)
- Windows 7 (32-bit or 64-bit) or Windows 10 (32-bit or 64-bit)
- .NET 4.7.2 or higher
- Supports HTTPS Port 443



NOTE:

If OneDrive for Business, Microsoft Teams, or Office are not installed on the workstation, these applications will be skipped and will not impact any other applications present during the reconfiguration.

Authentication Requirements

- Multi-Factor Authentication (MFA)
- Active Directory Federation Services (AD FS)
- Single Sign On (SSO) with mixed authentication modes, such as:
 - Modern Authentication (ADAL)
 - Forms Authentication
 - Windows Integrated Authentication

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To start a trial subscription



NOTE: You can use the product free during a 30-day trial period for a limited number of users allowed to be migrated

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Module	License	Limitation
Accounts	5 Accounts	none
Email	5 Mailboxes	5 GB content per mailbox
OneDrive	5 Accounts	256 files or 256 MB per OneDrive account
SharePoint	5 SP sites	5 GB content per SharePoint site. ODMSP will not discover sites with more than 5 GB.
Teams / M365 Groups	5 Teams or Groups	5 GB content per Teams or M365 Groups
1x1 Chats	5 Accounts	The most recent 2 conversations and max 20 messages per conversation.

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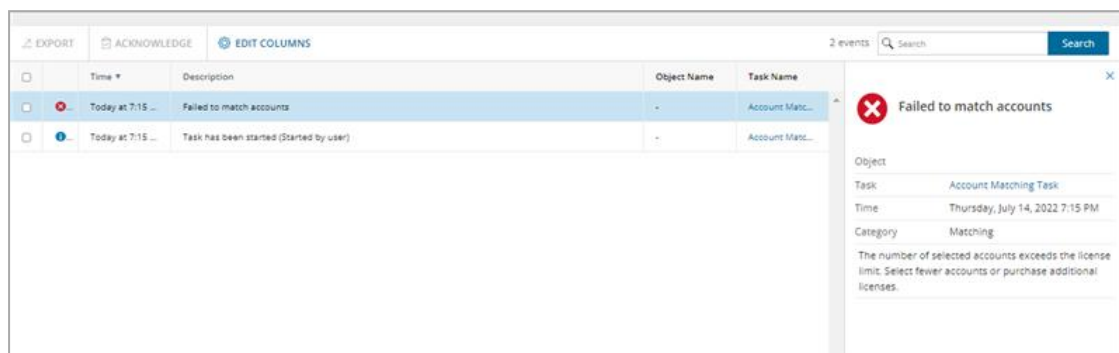
The following object types do not consume any license,

- Group mailboxes
- AD Groups
- Contacts
- Exchange resource mailboxes
- public folder mailboxes
- room mailboxes or equipment mailboxes
- shared mailboxes
- Guest accounts
- Computer accounts



NOTE: The license is **permanently** assigned to the source account may only be used for one migration project, and you can use this account in any number of tasks (migration, re-matching, etc.) from one environment to another environment.

The matching task will result in the following error in case the number of users in the task exceeds the number of available licenses.



There are no data limits for OneDrive, SharePoint, mailbox and public folders content migration.

For more information about license usage from subscriptions, see [Product Licensing](#) in the *On Demand Migration User Guide*.

More resources

Additional information is available from the following:

- [Online product documentation](#) (enter On Demand Migration in the Product search field)
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On Demand Migration Release Notes

Updated - May 01, 2024