



Quest® Archive Manager for Files 8.9

IIS Installation Guide



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Legend



CAUTION: A caution icon indicates potential damage to hardware or loss of data if instructions are not followed.



IMPORTANT, NOTE, TIP, MOBILE OR VIDEO: An information icon indicates supporting information.

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Contents

Installation of IIS for Archive Manager for Files	4
Installation of IIS on MS Windows Server	4
Installation of .NET Framework	7
About Us	8
Contacting Quest	8
Technical Support Resources	8

Installation of IIS for Archive Manager for Files

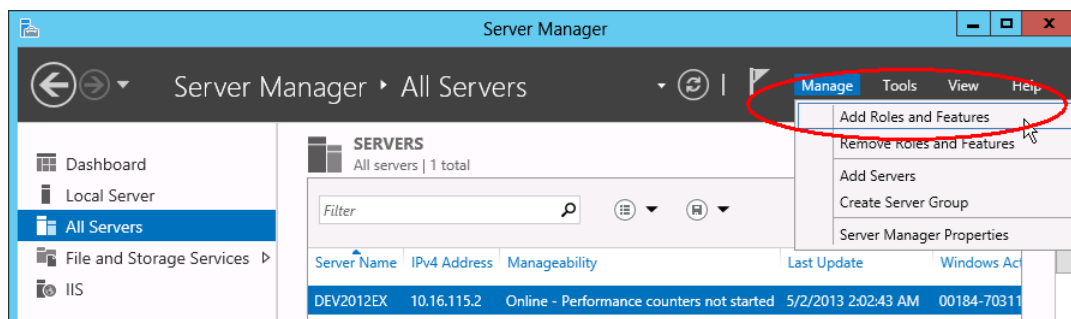
If HTML shortcuts, VNX Archiving, ArchiveWeb or MS Search features will be used with Archive Manager for Files, IIS with the Active Server Pages is required. The following sections describe step-by-step installation of IIS and additional prerequisites for these operating systems:

- MS Windows Server 2016
- MS Windows Server 2019
- MS Windows Server 2022

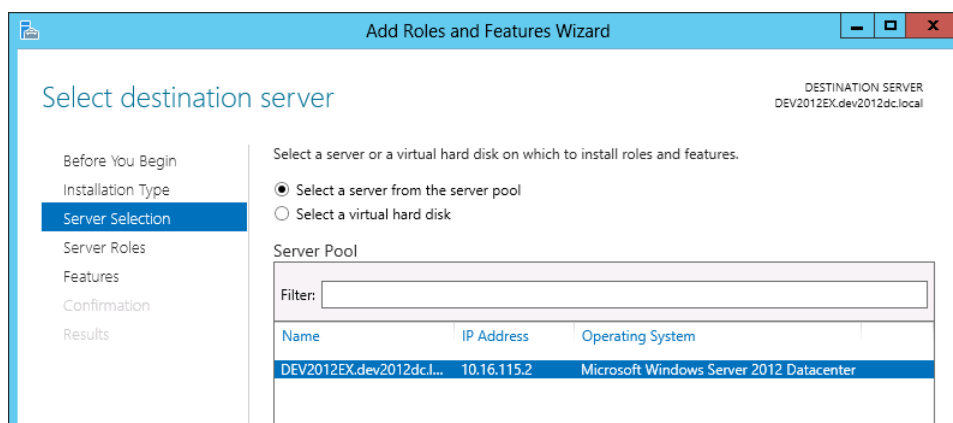
Installation of IIS on MS Windows Server

To install Internet Information Services (IIS):

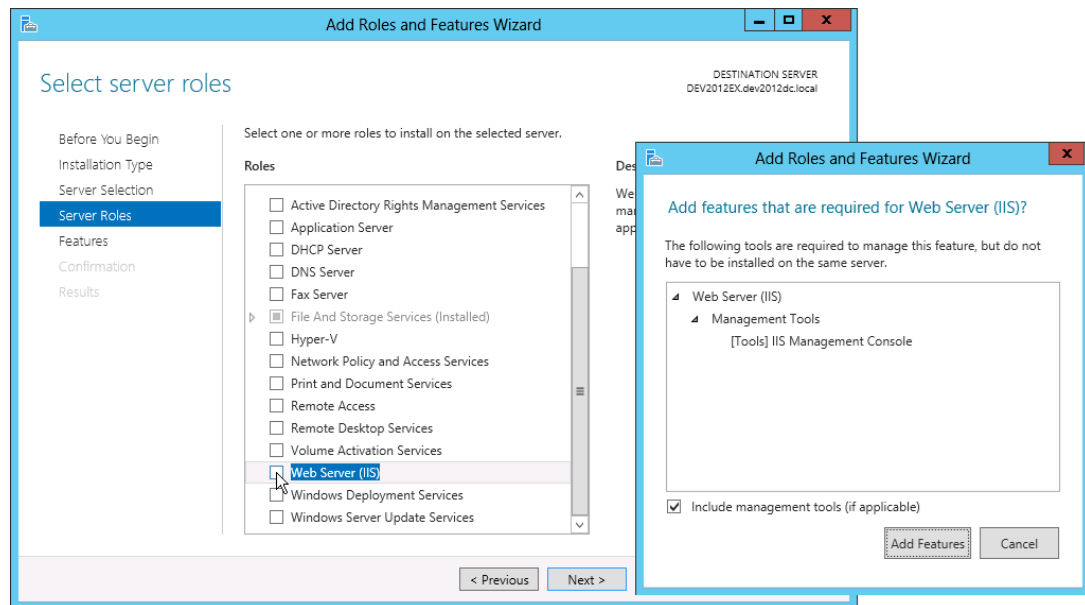
1. Click **Start > Administrative Tools** and select **Server Manager**.
2. Click **Manage > Add Roles and Features**.



3. Click **Next** and **Next** again. In the **Select destination server** make sure the Archive Manager server is selected and click **Next**.

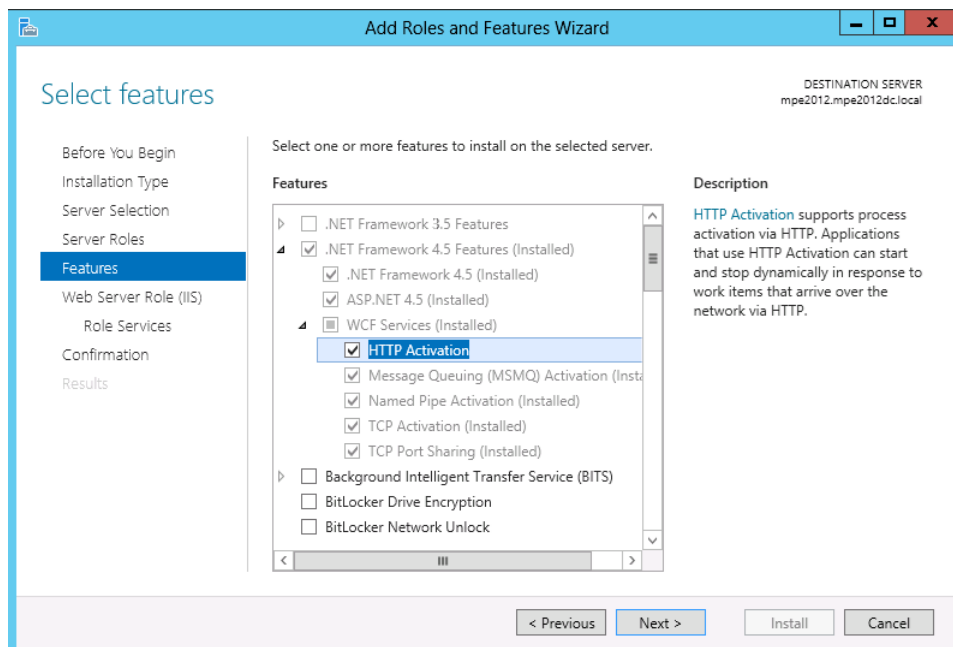


4. Select **Web Server (IIS)** role. In the pop-up leave the **Include management tools** check box selected and click **Add Features**. Then keep clicking **Next** until the **Features** dialog.



5. Leave the default features selected plus select the following:

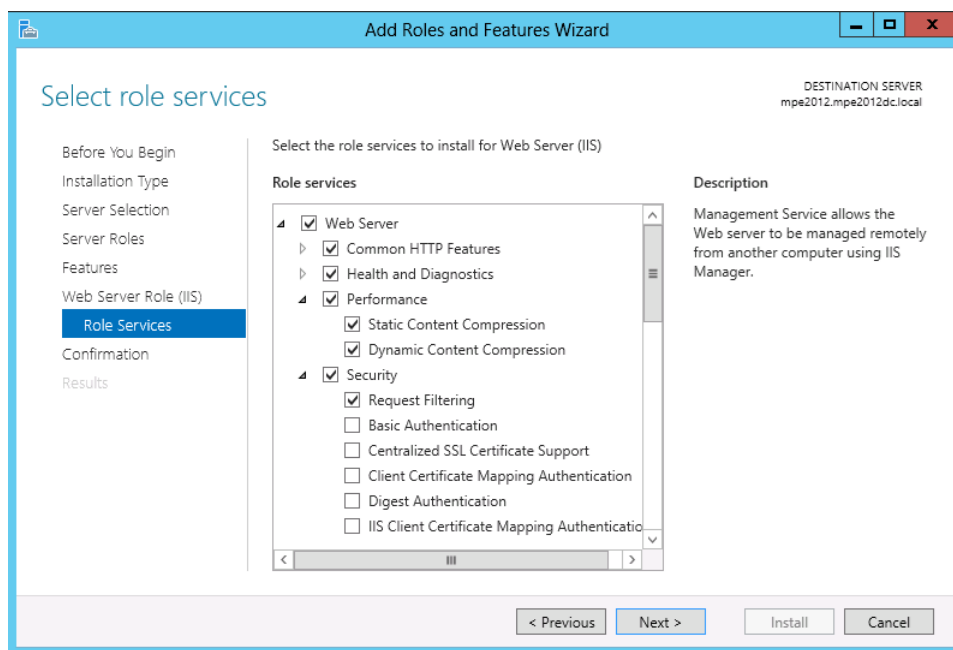
- .NET Framework 4.5 Features / .NET Framework 4.5
- .NET Framework 4.5 Features / ASP.NET 4.5
- .NET Framework 4.5 Features / WCF Services (all checkboxes under this item)



6. Click **Next** twice. On the **Roles Services** leave the default role services selected, plus select following:

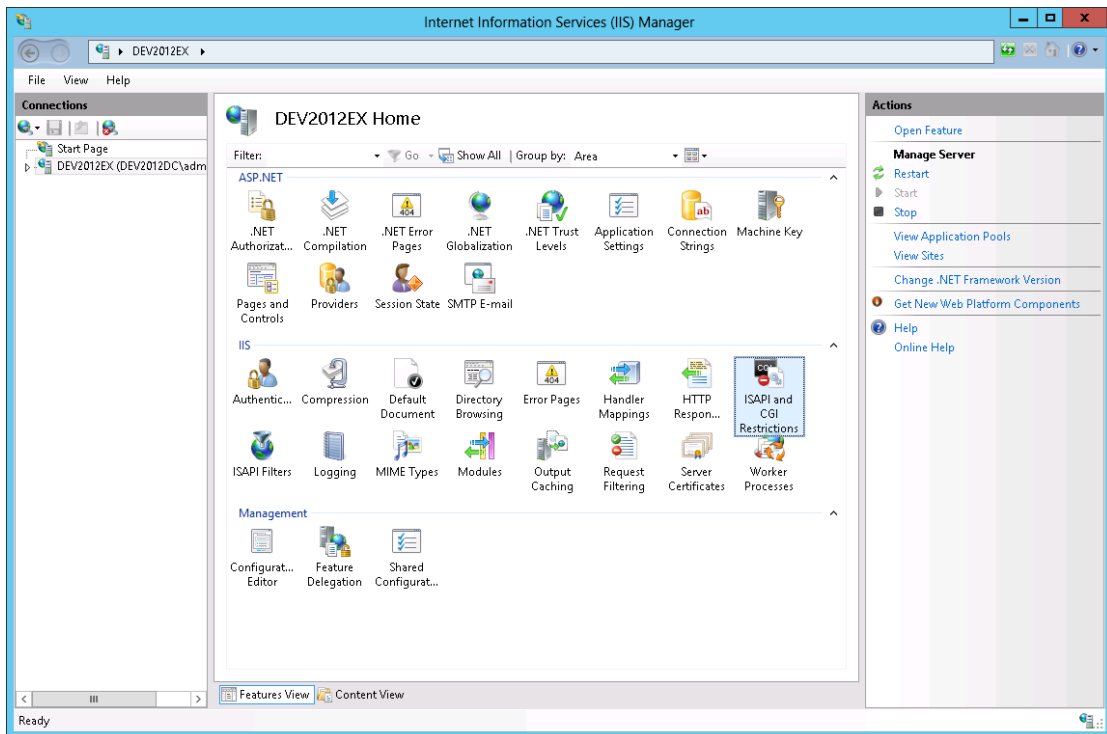
- Web Server / Performance / Dynamic Content Compression
- Web Server / Security / Windows Authentication
- Web Server / Web Server / Application Development / .NET Extensibility 4.5
- Web Server / Web Server / Application Development / .NET Extensibility 4.5 / ASP.NET 4.5
- Web Server / Management Tools / IIS 6 Management Compatibility / IIS 6 Metabase
- Web Server / Management Tools / Management Service

7. Click **Next**, then **Install**

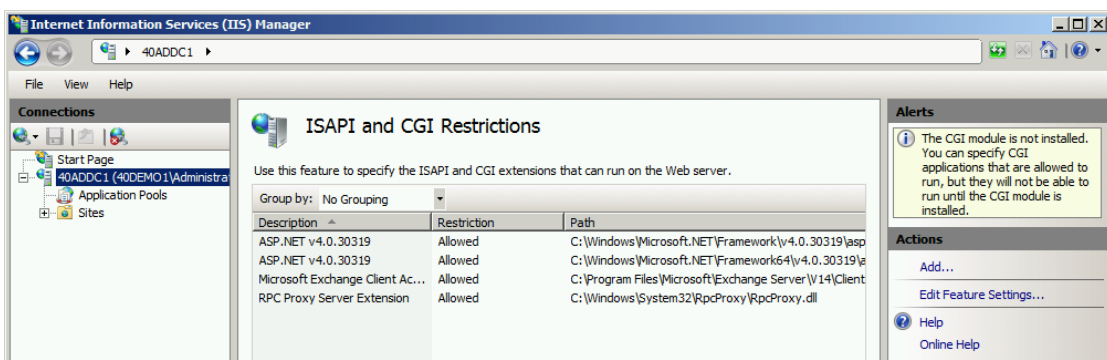


To enable Web Service Extension ASP.NET v4.0 after you install IIS:

1. Click **Start > Administrative Tools > Internet Information Services (IIS) Manager**.
2. Select the server node and open the **ISAPI and CGI Restrictions** feature.



3. Check if **ASP.NET v4.0 ISAPI** extension is installed and allowed.



Installation of .NET Framework

Installation of .NET Framework

You can download .NET Framework 4.8 from the following link:

<https://dotnet.microsoft.com/en-us/download/dotnet-framework/thank-you/net48-web-installer>

About Us

Quest creates software solutions that make the benefits of new technology real in an increasingly complex IT landscape. From database and systems management, to Active Directory and Office 365 management, and cyber security resilience, Quest helps customers solve their next IT challenge now. Around the globe, more than 130,000 companies and 95% of the Fortune 500 count on Quest to deliver proactive management and monitoring for the next enterprise initiative, find the next solution for complex Microsoft challenges and stay ahead of the next threat. Quest Software. Where next meets now. For more information, visit www.quest.com.

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Technical Support Resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- View services to assist you with your product