## Welcome to InTrust Knowledge Pack for Quest Active Roles Server

Quest InTrust Knowledge Pack for Active Roles Server is a link between Quest InTrust on the one hand and Active Roles Server on the other hand. It enables you to use the InTrust workflow to control the operation of Active Roles Server.

# **Known issues**

The following is a list of issues known to exist at the time of the InTrust 11.3.2 Knowledge Pack for Active Roles Server release.

Table 1: Real-time monitoring known issues

Known Issue	Issue ID
The <b>AR Server WI: Availability</b> real-time monitoring rule is matched if the Web Interface site uses any TCP port different from the default one (80), as if the Web Interface were not available.	B113361
The <b>AR Server WI: Availability</b> real-time monitoring rule does not work with Active Roles Server of versions prior to 6.0.3.	ST43222

# **Upgrade and compatibility**

This version of InTrust Knowledge Pack for Active Roles Server can be installed on InTrust Server 11.3.2 machines.

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# **Getting Started**

- Contents of Release Package
- Installation Instructions

## **Contents of Release Package**

- 1. The InTrust Knowledge Pack for Active Roles Server release package contains the following products:
- 2. Quest InTrust Knowledge Pack for Active Roles Server (installation package located in **Knowledge Packs\Knowledge Pack for Quest ARS\Server** in your InTrust distribution).

3. Quest InTrust Report Pack for Active Roles Server (QKP 2.0) (installation package located in **Knowledge Packs\Knowledge Pack for Quest ARS\Report Packs** in your InTrust distribution).

## **Installation Instructions**

To install InTrust Knowledge Pack for Active Roles Server, do one of the following :

- 1. Start **autorun.exe** in the root folder of the InTrust CD and select **Knowledge Pack for Quest Active Roles Server** on the **Knowledge Packs** tab of the Autorun application window.
- 2. Run Knowledge Packs\Knowledge Pack for Quest ARS\Suite\aecdsuitelauncher.exe to install the whole feature.
- 3. Alternatively, you can install the Knowledge Pack only, or the Report Pack only (by launching the corresponding installation package).

For more details, refer Preparing for Auditing and Monitoring Active Roles.

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## **Technical support resources**

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- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to-videos
- Engage in community discussions
- Chat with support engineers online
- · View services to assist you with your product

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#### Legend

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- **IMPORTANT**, **NOTE**, **TIP**, **MOBILE**, or **VIDEO**: An information icon indicates supporting information.

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