

Quest® Security Explorer® 9.9

Upgrade Guide

July 2020

Quest® Security Explorer® 9.9 does not require that you uninstall version 5, version 6, version 7, version 8, or version 9. You can install Security Explorer 9.9 side-by-side with all of these previous versions.

For detailed information on system and permission requirements and the installation procedure, please refer to the *Security Explorer 9.9 Installation Guide*.

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Licenses

For Security Explorer® 9.9, you must have a Quest® license file (.dlv) or a Site Administrator QLL license file (*.asc). Your previous licenses will not be recognized by version 9.9.

Move scheduled backup jobs

Security Explorer® version 9.x uses a different installation folder location than version 8.x, so you need to copy your scheduled backup file (BackupSavedTasks.XML) to the new installation folder after you complete the installation.

Back up your files

As with all software installations, it is recommended that you back up your files before installing the new software.

The simplest way to back up your files is to navigate to the directory on the server where ® is installed. Press CTRL-A to select all files in this folder. Press CTRL-C to copy the files to the clipboard. Create a new folder and press CTRL-V to paste these files into this new backup folder.

Download and install Security Explorer

Download the latest version of Security Explorer® from the Quest® web site: <https://support.quest.com>.

To install Security Explorer

- Launch autorun.exe, and open the **Install Security Explorer** tab.

You can access the documentation and system requirements as well. For installation instructions, see the *Security Explorer 9.9 Installation Guide*.

What's new in version 9.9

Refer to *What's New in Security Explorer 9.9* for details on new features.

About us

Quest provides software solutions for the rapidly-changing world of enterprise IT. We help simplify the challenges caused by data explosion, cloud expansion, hybrid datacenters, security threats, and regulatory requirements. We are a global provider to 130,000 companies across 100 countries, including 95% of the Fortune 500 and 90% of the Global 1000. Since 1987, we have built a portfolio of solutions that now includes database management, data protection, identity and access management, Microsoft platform management, and unified endpoint management. With Quest, organizations spend less time on IT administration and more time on business innovation. For more information, visit www.quest.com.

Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at <https://support.quest.com>.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request.
- View Knowledge Base articles.
- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- Chat with support engineers online.
- View services to assist you with your product.

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Legend

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 **IMPORTANT NOTE, NOTE, TIP, MOBILE, or VIDEO:** An information icon indicates supporting information.